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# Government of Canada programs and services

Government  
Publications



AN INDEX  
to Government of Canada  
Programs and Services  
available to the  
public  
in Canada

OTTAWA CANADA

March, 1979



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of Canada

Gouvernement  
du Canada

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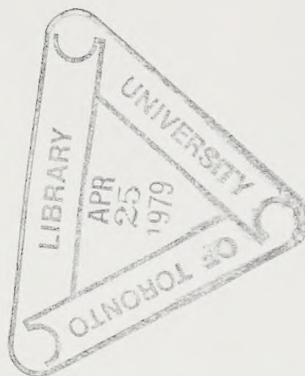


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## THE STORY OF THIS PROJECT (A FIRST EFFORT)

In March, 1978, the President of the Treasury Board announced a number of measures which were being introduced throughout the public service in order to improve service to the public in Canada.

One of these measures concerned public knowledge and education. In order to make possible better informed and more responsible encounters between citizens and public servants, the Department of Supply and Services was given the task of preparing and widely distributing "an annually updated list of those federal government programs affecting large segments of the population, suitably indexed for easy use..."

This indexed list was produced in less than six months' time. To accomplish this, several very strict limitations were imposed on both the content and the form of this publication. For example, only programs and services directly affecting the public were to be listed and described. This means that the many programs governed by agreements between levels of government, as well as inter-departmental programs and internal services, were not to be included. Information that could already be easily found elsewhere (such as in the Government of Canada telephone directories) was also to be omitted. Information about government organization and about aims and objectives of departments and agencies was ruled out for the same reason.

The task was to design a working tool suitable for rapid use in ongoing operational conditions, under public pressure. Pages were to lie flat and turn easily. Type was to be sizeable and easily read. Paper had to be chosen to enhance readability, accept handwritten notes, and still meet certain standards of economy.

With policy objectives set by the Privy Council Office, funds provided by the Canadian Unity Information Office, and advice from the Treasury Board Task Force on Service to the Public, a working group set up shop in the Canadian Government Publishing Centre in October, 1978. During the following months, information was gathered, compiled, evaluated, re-written, indexed, and edited. We received nearly twice as much information as anyone had hoped to expect. The more than 50 departments and agencies who participated provided information about nearly 1,200 individual programs and services in both official languages.

Throughout this endeavor we were encouraged by the large number of Government of Canada public servants who took a keen interest in this project, and who expressed a long-standing desire to see such a tool made available. So far as we know, this effort is the first of its kind ever successfully attempted by a national government. We sincerely hope it will serve you well.

This index could only be realized because the following people gave generously of their special talents at different stages in the work: Colette Amyot, Monique Anthony, Paul Baack, Suzanne Bellemare, Orest Dubas, Arlene Gibb, Jack Hall, Louise Hamel, Joanne Lamothe and Suzanne Potvin.

Word processing was provided by Hélène Lefebvre, Francine Turgeon, Kathleen Robinson, Nicole Desforges, Maureen Karakachuk, Elizabeth Rocque, Dominique Lewis, Christine Joly, Sharon English and Jean St.Marie.

From the first briefings to the final revision, the following departmental officers gave their invaluable assistance: Agriculture - Sarah Gunning; Atomic Energy - Michael Van Dusen; Auditor General- Bob Catlow; Chief Electoral Officer - Jack Forrester and Monique Lortie; CIDA - Christine Stedman; Communications - Michel Granger; Consumer & Corporate Affairs - Mark Gregory and Tanis Yankevicz; Correctional Service - Vince Chetcuti; CRTC - Helen Murphy; Customs & Excise - Mary Logan; Emergency Planning - Betty Nygaard; Employment & Immigration - Dan Doctor; Energy Board - Anne Plante; EMR - Frank Jefferies; Environment - Henri Mauviel and Nancy McLaren; External Affairs - Nancy Flynn; NFB - Tom Johnson; Finance - Doug Frickleton; Fisheries and Oceans - Marsha Lalonde; Health & Welfare - Courtney Garneau; Human Rights - John McDonald; Immigration Appeal - Terry Hickey; IT&C - John Hughson; Indian Affairs - Bernie Pelot; Justice - Linda Bergeron; Labour - Bob Christie; LOTO Canada - Jim Donoghue; NCC - Denis St.Jean; DND - Capt. C.W. Cunningham; National Library-Gwenyth Evans and Claire Frigon; NRC - Joan Rickerd; Official Languages - Christine Sirois; Parole Board - E.M. Hart; Post Office - Gordon Ferguson and Bob Fletcher; Public Archives - Richard Bégin; PSC - Huguette Vachon and Fruji Bull; Pub. Serv. Staff Rel. - Gilles Brisson; Public Works - Paul Rocan; RCMP - Sgt. Bob McCabe; DREE - John Serafini; Restrictive Trade Practices - Sharon Gay; Royal Canadian Mint - Michèle Ménard; Science Council - Jill Stainforth; Science & Technology - Françoise Rhéaume; Secretary of State - Jean Guy Patenaude; Solicitor General - Neil Kennedy; Stats Canada - Douglas Loken; Status of Women - A. Thomkins; DSS - Joe Ritchie and Georgia Larter; Tariff Board - Margaret Ward; Taxation - Mary O'Rourke; Transport - Charles Pratt; Transport Commission - J. Hanley; Veterans Affairs - Pat Giesler.

Thanks also to Jill Stern, Frederick Innis and Lillian Guérard of the Canadian Government Publishing Centre for their help in coping with all the administrative details associated with a project such as this one.

Cover design by Paul Baack.

Joan M. Huntley  
Project Manager  
Ottawa: March 1979

<u>FEDERAL IDENTITY TITLE</u>		<u>SHORTENED FORM USED IN INDEX</u>	
AGRICULTURE CANADA . . . . .		AGRICULTURE	
ATOMIC ENERGY OF CANADA . . . . .		ATOMIC ENERGY	
AUDITOR GENERAL OF CANADA . . . . .		AUDITOR GENERAL	
BUREAU OF PENSIONS ADVOCATES . . . . .		BUREAU OF PENSIONS ADVOCATES	
CANADA COUNCIL . . . . .		CANADA COUNCIL	
CANADIAN BROADCASTING CORPORATION . . . . .		CANADIAN BROADCASTING CORPORATION	
CANADIAN FILM DEVELOPMENT CORPORATION . . . . .		CANADIAN FILM DEVELOPMENT CORPORATION	
CANADIAN HUMAN RIGHTS COMMISSION . . . . .		CANADIAN HUMAN RIGHTS COMMISSION	
CANADIAN INTERNATIONAL DEVELOPMENT AGENCY . . . . .		CANADIAN INTERNATIONAL DEVELOPMENT AGENCY	
CANADIAN PENSION COMMISSION . . . . .		CANADIAN PENSION COMMISSION	
CANADIAN PENITENTIARY SERVICE . . . . .		CORRECTIONAL SERVICE OF CANADA	
CANADIAN RADIO-TELEVISION AND TELECOMMUNICATIONS COMMISSION . . . . .		CANADIAN RADIO-TELEVISION AND TELECOMMUNICATIONS COMMISSION	
CANADIAN TRANSPORT COMMISSION . . . . .		CANADIAN TRANSPORT COMMISSION	
CENTRAL MORTGAGE AND HOUSING CORPORATION . . . . .		CENTRAL MORTGAGE AND HOUSING CORPORATION	
CHIEF ELECTORAL OFFICER . . . . .		CHIEF ELECTORAL OFFICER	
COMMISSIONER OF OFFICIAL LANGUAGES . . . . .		COMMISSIONER OF OFFICIAL LANGUAGES	
COMMUNICATIONS CANADA . . . . .		COMMUNICATIONS	
CONSUMER AND CORPORATE AFFAIRS CANADA . . . . .		CONSUMER AND CORPORATE AFFAIRS	
CUSTOMS AND EXCISE . . . . .		REVENUE; CUSTOMS AND EXCISE	
EMERGENCY PLANNING CANADA . . . . .		EMERGENCY PLANNING	
EMPLOYMENT AND IMMIGRATION CANADA . . . . .		EMPLOYMENT AND IMMIGRATION	
ENERGY, MINES AND RESOURCES . . . . .		ENERGY, MINES AND RESOURCES	
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EXCISE . . . . .		REVENUE CANADA; CUSTOMS AND EXCISE	
EXTERNAL AFFAIRS CANADA . . . . .		EXTERNAL AFFAIRS	

FEDERAL IDENTITY TITLE	SHORTENED FORM USED IN INDEX
FARM CREDIT CORPORATION . . . . .	FARM CREDIT CORPORATION
FINANCE . . . . .	FINANCE
HEALTH AND WELFARE CANADA . . . . .	HEALTH AND WELFARE
IMMIGRATION APPEAL BOARD . . . . .	IMMIGRATION APPEAL BOARD
INDIAN AND NORTHERN AFFAIRS CANADA . . . . .	INDIAN AND NORTHERN AFFAIRS
INDUSTRY, TRADE AND COMMERCE . . . . .	INDUSTRY, TRADE AND COMMERCE
LABOUR CANADA . . . . .	LABOUR
LOTO CANADA . . . . .	LOTO CANADA
MEDICAL RESEARCH COUNCIL . . . . .	MEDICAL RESEARCH COUNCIL
NATIONAL ARTS CENTRE . . . . .	NATIONAL ARTS CENTRE CORPORATION
NATIONAL CAPITAL COMMISSION . . . . .	NATIONAL CAPITAL COMMISSION
NATIONAL DEFENCE . . . . .	NATIONAL DEFENCE
NATIONAL ENERGY BOARD . . . . .	NATIONAL ENERGY BOARD
NATIONAL FARM PRODUCTS MARKETING COUNCIL . . . . .	NATIONAL FARM PRODUCTS MARKET
NATIONAL FILM BOARD . . . . .	NATIONAL FILM BOARD
NATIONAL LIBRARY OF CANADA . . . . .	NATIONAL LIBRARY
NATIONAL MUSEUMS OF CANADA . . . . .	NATIONAL MUSEUMS OF CANADA
NATIONAL PAROLE BOARD . . . . .	NATIONAL PAROLE BOARD
NATIONAL RESEARCH COUNCIL CANADA . . . . .	NATIONAL RESEARCH COUNCIL CANADA
PENSION APPEALS BOARD . . . . .	VETERANS AFFAIRS;PENSION APP
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FEDERAL IDENTITY TITLESHORTENED FORM USED IN INDEX

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RESTRICTIVE TRADE PRACTICES COMMISSION . . . . .	RESTRICTIVE TRADE PRACTICES COMMISSION
ROYAL CANADIAN MINT . . . . .	ROYAL CANADIAN MINT
ROYAL CANADIAN MOUNTED POLICE . . . . .	ROYAL CANADIAN MOUNTED POLICE
SCIENCE AND TECHNOLOGY CANADA . . . . .	SCIENCE AND TECHNOLOGY
SCIENCE COUNCIL CANADA . . . . .	SCIENCE COUNCIL
SECRETARY OF STATE . . . . .	SECRETARY OF STATE
SOLICITOR GENERAL CANADA . . . . .	SOLICITOR GENERAL
STATUS OF WOMEN CANADA . . . . .	STATUS OF WOMEN
ST. LAWRENCE SEAWAY AUTHORITY . . . . .	TRANSPORT CANADA; ST. LAWRENCE SEAWAY AUTHORITY
URBAN AFFAIRS, MINISTRY OF STATE; URBAN AFFAIRS CANADA . . . . .	URBAN AFFAIRS
VETERANS AFFAIRS CANADA . . . . .	VETERANS AFFAIRS
WAR VETERANS ALLOWANCE BOARD CANADA . . . . .	VETERANS AFFAIRS; WAR VETERANS ALLOWANCE BOARD

PART I

a key-word list of  
programs and services



## HOW TO USE THE KEY WORD INDEX

No special understanding or knowledge of the Government of Canada is required in order to use this index. The information is arranged so that descriptions of hundreds of programs and services can be scanned rapidly. The key words used to locate each program or service description are arranged in alphabetical order in **BOLD FACE TYPE**. An average of three separate key word entries have been used for each description. For example, the **WEIGHTS AND MEASURES/INSPECTION/TESTING** program can also be found by looking up each of the following key words: **WEIGHTS**, **INSPECTION**, or **TESTING**. You can easily locate other similar programs as well, since all inspection and testing services will be grouped in alphabetical order. Here is a sample entry:

① **BUSINESS ASSISTANCE**-② a central point of contact within the department for businessmen seeking information about federal programs and services. The centre is open 9 a.m. to 5 p.m. Monday through Friday (messages are recorded during the remaining hours and days) --③ **Industry Trade and Commerce**; ④ Business Centre. ⑤ All inquiries --⑥ Ottawa/Hull - call toll-free Zenith 0-3200 or locally 995-5771.

Each entry contains several pieces of information. These pieces are indicated by numbers in the above sample entry.

- ① The program or service is identified by descriptive key words (**BUSINESS ASSISTANCE**)
- ② The program or service description
- ③ The name of the department or agency responsible for the program
- ④ The name of the branch or office within the department that will answer questions.
- ⑤ Information about the kind of question that the office can answer. (Unless otherwise stated, "All enquiries" means that the office can answer questions of three types: general, legal and policy)
- ⑥ Where to direct inquiries. (If a telephone number is not listed turn to the address and telephone listings in Part II).

**ACCELERATORS** see **NUCLEAR RESEARCH**

**ACCIDENT COMPENSATION/FEDERAL** - compensation for job related injuries for federal government employees and merchant seamen; accident injury compensation for federal penitentiary inmates - **Labour**. All inquiries -- any regional office.

**ACCIDENTS/AIRCRAFT** - technical documentation of research on aircraft wreckage; reports on inquiries received and malfunctions reported -- **Transport**; Canadian Air Transportation Administration, Aviation Safety Engineering Facility. All inquiries -- Ottawa/Hull (613) 998-3431.

**ACCIDENTS/AIR** - factual preliminary information on domestic and foreign aircraft accidents and incidents occurring in Canadian airspace -- **Transport**; Canadian Air Transportation, Aviation Safety Investigation. All inquiries -- Ottawa/Hull (613) 992-4608.

**ACCIDENTS/AVIATION** - the aviation safety investigation computer file stores facts emanating from domestic and foreign aircraft accident and incident investigations in Canada -- **Transport**; Canadian Air Transportation Administration, Aviation Safety Investigation. All inquiries -- any regional office.

**ACCIDENTS/MARINE** - investigation of marine casualties and accidents; administration of laws governing marine wrecks -- **Transport**; Marine Casualty Investigations and Wrecks. All inquiries -- Ottawa/Hull (613) 992-4930.

**ACCIDENTS/RAILWAY/INVESTIGATION/HEARINGS** - investigation and public hearings on railway accidents; data collection and analysis of railway accidents and rail operations -- **Canadian Transport Commission**; Railway Transport Committee. Legal and policy inquiries -- Ottawa/Hull (613) 997-7953.

**ACCOMMODATION** see **CANADA'S ACCOMMODATION INDUSTRY**

**ACQUISITION/FEDERAL LANDS** - the department's property services division provides a complete real estate service including acquiring, appraising, surveying and developing of real property to both the department and its clients; administration of the Expropriation Act and the Central Real Property Inventory -- **Public Works**; Property Services. All inquiries -- any regional office.

**ADVANCE POLLS/FEDERAL** - responsibility for administration of federal elections in Canada -  
Chief Electoral Officer; 440 Coventry Road, Ottawa. All inquiries -- Ottawa/Hull  
(613) 993-2975.

**ADVERTISING MAIL** - for printed material and householder mailings -- **Post Office.** General  
inquiries -- any post office.

**ADVERTISING/COMPLAINTS AGAINST MISLEADING** - investigation of complaints regarding misleading  
advertising -- **Consumer and Corporate Affairs;** Marketing Practices Branch. All inquiries  
-- any regional or district office.

**ADVERTISING/DRUGS AND COSMETICS** - labelling and advertising of drugs and cosmetics in  
compliance with the Foods and Drugs Act -- **Health and Welfare;** Health Protection Branch.  
All inquiries -- Ottawa/Hull (613) 996-7172.

**ADVISORY ASSISTANCE/DESIGN** - a cost-shared program to encourage and facilitate design,  
innovation and product development in secondary industry. The program assists in the  
improvement of Canadian product development capability and promotes awareness of the value of  
well-designed products -- **Industry, Trade and Commerce;** Design Canada. All inquiries -  
Ottawa/Hull (613) 992-4494.

**ADVISORY SERVICES/PRIMARY WOOD PRODUCTS** - ongoing advisory services on primary wood products  
for the public, forestry-related industries, trade associations, provincial governments and  
other interested parties -- **Industry, Trade and Commerce;** Resource Industries Branch.  
General and policy inquiries -- Ottawa/Hull (613) 992-0068.

**AERADIO FLIGHT SERVICE** - evaluation of services provided to the aviation community through  
aeradio systems -- **Transport;** Canadian Air Transportation Administration. All inquiries --  
Ottawa/Hull (613) 995-1473.

**AERIAL PHOTOGRAPHS** - aerial photography library; processing, reproduction and sales of aerial  
photos -- **Energy, Mines and Resources;** National Air Photo Library. Inquiries --  
Ottawa/Hull (613) 995-4560.

**AERONAUTICAL CHARTS** - provision of aeronautical charts to the aviation community by mail order  
and at sales counters at Canadian airports -- **Energy, Mines and Resources;** Canada Map  
Office. General inquiries -- Ottawa/Hull (613) 998-3865.

**AERONAUTICAL FLIGHT SAFETY** - electrical navigational aids, communications, flight planning, aeronautical and meteorological briefings, air traffic control, search and rescue support services and other safety services and facilities provided for the aviation community -- **Transport**; Canadian Air Transportation Administration Civil Aviation, Telecommunications and Electronics. All inquiries -- Ottawa/Hull (613) 996-0211.

**AERONAUTICAL INFORMATION** - aeronautical rules and regulations, procedures, airspace, airport navigation and communication facilities, services, hazards and other services used by pilots, air traffic controllers and aircraft operators in pre-flight planning and in-flight navigation -- **Transport**; Canadian Air Transportation Administration, Civil Aeronautics. All inquiries -- Ottawa/Hull (613) 996-2290.

**AERONAUTICAL INSPECTIONS/NAVIGATION AIDS** - navigation aid flight inspection services for instrument landing systems, VHF, omni-ranges (VOR) and non-directional beacons (NDB) of facilities owned and operated by the department -- **Transport**; Canadian Air Transportation Administration; Civil Aeronautics Directorate, Operations and Inspection Division. All inquiries -- any regional office.

**AERONAUTICAL MOBILE RADIO SYSTEMS/STANDARDS** - development of frequency spectrums for mobile systems; development of equipment standards for all types of radio systems (land, marine and aeronautical mobile, satellite, microwave, radar-radio navigation, remote control devices) -- **Communications**; Telecommunications Engineering Laboratory. All inquiries -- Ottawa/Hull (613) 996-4824.

**AEROSPACE SUB-SYSTEMS ASSISTANCE PROGRAMS** - administration of the department's assistance programs insofar as they apply to aerospace industry sub-systems or products -- **Industry, Trade and Commerce**; Aerospace Sub-Systems Division. All inquiries -- Ottawa/Hull (613) 995-3201.

**AGE DISCRIMINATION** see **HUMAN RIGHTS**

**AGE EXEMPTION/INCOME TAX** - basic personal income tax exemptions subtracted from an individual's net income to determine taxable income -- **Revenue**; Taxation. All inquiries -- any district office.

**AGE STATISTICS** - collecting, compiling, analyzing, abstracting and publishing statistical information relating to the commercial, industrial, financial, social, economic and general activities and conditions of people in Canada -- **Statistics Canada**. All inquiries -- any regional office.

**AGRICULTURAL GRANTS** - market expansion and increased marketing effectiveness for Canadian agricultural products; co-operative marketing arrangements; showcase herds; market information reports and assistance in product promotion; grants to fairs, exhibitions and agricultural organizations; analysis of trends of developments in agriculture and related sectors of the economy -- **Agriculture**; Food Production and Marketing Branch. All inquiries -- any regional office.

**AGRICULTURAL JOB PLACEMENT** - specialized employment centres in 61 agricultural communities across Canada aim to match listed vacant farm jobs with suitable farm workers -- **Employment and Immigration**; Canada Farm Labour Pools. All inquiries -- any Canada Employment Centre.

**AGRICULTURAL PRODUCTS/EXPORT-IMPORT PERMITS, LICENCES, QUOTAS** - the issuance of import permits in accordance with the Export and Import Permits Act and Regulations -- **Industry, Trade and Commerce**; Control Measures Division, Office of Special Import Policy. All inquiries -- Ottawa/Hull (613) 996-2387.

**AGRICULTURAL PRODUCTS/MARKET DEVELOPMENT** - market expansion and increased marketing effectiveness for Canadian agricultural products; co-operative marketing arrangements; showcase herds; market information reports and assistance in product promotion; grants to fairs, exhibitions and agricultural organizations; analysis of trends of developments in agriculture and related sectors of the economy -- **Agriculture**; Food Production and Marketing Branch. All inquiries -- any regional office.

**AGRICULTURAL RESEARCH/INVENTORY** - inventories of agricultural and food-related research and development in Canadian universities, industry and governments -- **Agriculture**; Research Program Service. All inquiries -- Ottawa/Hull (613) 995-9071.

**AGRICULTURAL RESEARCH/UNIVERSITY GRANTS** - grants available to staff members of Canadian universities for specific agricultural research -- **Agriculture**; Research Programs. All inquiries -- Ottawa/Hull (613) 995-9071.

**AGRICULTURE AND FOOD MARKET SITUATION AND OUTLOOK PROGRAM** - information on current and prospective markets for agricultural products; publications on grains, oilseeds, livestock markets; annual Agricultural Outlook Conference; assessment of markets available -- **Agriculture**; Commodity Market Analysis Division. All inquiries -- Ottawa/Hull (613) 995-9554 local 238.

**AGRICULTURE AND FOOD PRODUCTS MARKET DEVELOPMENT ASSISTANCE PROGRAM** - a program to encourage sustained growth for the sale of Canadian agricultural and food products in export and domestic markets (program terminates March 31, 1979) -- **Industry, Trade and Commerce**; Agriculture, Fisheries and Food Products Branch. General and policy inquiries -- Ottawa/Hull (613) 995-8245.

**AGRICULTURE JOBS/MANPOWER PLANNING** - strategies to encourage the employment of Canadians in jobs in Canadian commerce and industry -- **Employment and Immigration**; Manpower Planning Programs. All inquiries -- any Canada Employment Centre.

**AGRICULTURE MANPOWER PROGRAM** - programs encompassing training, manpower planning and mobility provisions designed to provide a sufficient number of skilled workers to the Canadian farming sector -- **Employment and Immigration**; Canada Agriculture Manpower Program. All inquiries -- any Canada Employment Centre.

**AGRICULTURE STATISTICS** - collecting, compiling, analyzing, abstracting and publishing statistical information relating to the commercial, industrial, financial, social, economic and general activities and conditions of people in Canada -- **Statistics Canada**. All inquiries -- any regional office.

**AGRICULTURE WORKERS FROM MEXICO AND CARIBBEAN** - foreign agriculture workers may enter Canada on a temporary basis to meet manpower needs that cannot be met from within the Canadian labour market. Wage guarantees, housing standards, transportation costs, medical arrangements and other working conditions are included in the agreement between the worker, employer and foreign government -- **Employment and Immigration**; Caribbean and Mexican Seasonal Workers Program. All inquiries -- any Canada Employment Centre.

**AIR CUSHION VEHICLE** see **HOVERCRAFT**

**AIR FORCE** see **CANADIAN ARMED FORCES**

**AIR INFRACTIONS/MILITARY** - reports and investigations of military flying incidents and air infractions; sonic booms and noise complaints -- **National Defence**. All inquiries -- Ottawa/Hull (613) 992-5223.

**AIR NAVIGATION CHARTS** see **AERONAUTICAL CHARTS**

**AIR NAVIGATION RADIO AIDS INFORMATION** - updated alphabetical listings of all air navigation radio aids, aeradio stations, control towers, terminal control units and area control centres operated by Transport Canada and National Defence -- **Transport**; Canadian Air Transportation Administration, Telecommunications and Electronic Branch. All inquiries -- Ottawa/Hull (613) 996-0211.

**AIR OPERATIONS/NORTHWEST TERRITORIES** - administering contracts and charter air operations in the Northwest Territories; flight itineraries and liaison with air carriers providing services to the department -- **Indian and Northern Affairs**; Northern Program. All inquiries -- Yellowknife (403) 873-4421 local 310.

**AIR PHOTOS** - aerial photography library; processing, reproduction and sales of aerial photos -- **Energy, Mines and Resources**; National Air Photo Library. All inquiries -- Ottawa/Hull (613) 995-4560.

**AIR POLLUTION CONTROL** - standards for air quality control in Canada; identifying and controlling potentially hazardous air pollutants; setting air quality objectives; controlling emissions of air contaminants -- **Environment**; Environmental Protection Service. General inquiries -- any regional office.

**AIR QUALITY** - standards for air quality control in Canada; identifying and controlling potentially hazardous air pollutants; setting air quality objectives; controlling emissions of air contaminants -- **Environment**; Environmental Protection Service. General inquiries -- any regional office.

**AIR REGULATIONS ENFORCEMENT PROGRAM** - implementation of deterrents against violations of air regulations and air navigation orders through warnings, license suspensions and prosecutions -- **Transport**; Canadian Air Transportation Administration, Licensing Division. All inquiries -- any regional office.

**AIR TRAFFIC CONTROL SERVICE** - directs movement of air traffic in Canadian and international airspace for which Canada has accepted responsibility -- **Transport**; Canadian Air Transportation Administration. All inquiries -- Ottawa/Hull (613) 992-7934.

**AIR TRAFFIC CONTROLLERS LICENSING** - requirements for issue and endorsement of civil aviation personnel licensing -- **Transport**; Canadian Air Transportation Administration, Civil Aeronautics Directorate, Licensing Division. All inquiries -- any regional superintendant of air regulations.

**AIR TRAFFIC CONTROLLERS/CAREERS** - career opportunities for air traffic controllers, radio operators, civil aviation inspectors and helicopter pilots -- **Transport**; Canadian Air Transportation Administration Branch. All inquiries -- Ottawa/Hull (613) 996-0230 or 995-9621.

**AIR TRANSPORT RESEARCH** - research on rail, air, motor vehicle and water modes of transport; commodity pipelines and international transport policy -- **Canadian Transport Commission**; Research Branch. General inquiries -- Ottawa/Hull (613) 997-2432.

**AIR TRANSPORTATION FACILITIES** - technical advice and construction standards regarding the development of air transportation facilities relating to the licensability of an airport -- **Transport**; Canadian Air Transportation Administration, Airport and Construction Services, Planning Branch. All inquiries -- any regional office.

**AIR TRANSPORTATION TAX** - the air transportation tax is one of several direct sources of revenue used to help pay for Canadian airports and related facilities and services -- **Transport**; Canadian Air Transportation Administration; Rate and Economics Branch. All inquiries -- Ottawa/Hull (613) 996-0942 or 995-0081.

**AIRCRAFT ACCIDENTS** - technical documentation of research on aircraft wreckage; reports on inquiries received and malfunctions reported -- **Transport**; Canadian Air Transportation Administration, Aviation Safety Engineering Facility. All inquiries -- Ottawa/Hull (613) 998-3431.

**AIRCRAFT ASSISTANCE PROGRAMS** - administration of the department's assistance programs insofar as they apply to aerospace industry sub-systems or products -- **Industry, Trade and Commerce**; Aerospace Sub-Systems Division. All inquiries -- Ottawa/Hull (613) 995-3201.

**AIRCRAFT CERTIFICATION/STANDARDS** - standards and approvals for aircraft, engine and float design; certificates of airworthiness; airworthiness directives, modifications, requirements and procedures as required by air regulations and air navigation orders -- **Transport**; Canadian Air Transportation Administration, Aeronautical Licensing and Inspection Branch. All inquiries -- any regional office.

**AIRCRAFT ENGINEER LICENSING EXAMINATIONS** - written examinations for licensing requirements for both pilots and aircraft engineers may be taken by qualified applicants through regional offices and some sub-offices -- **Transport**; Canadian Air Transportation Association, Flight Training and Examinations Section. All inquiries -- any regional office.

**AIRCRAFT IMPORTATION AND LICENSING** - information on the importation and subsequent licensing of aircraft in Canada -- **Transport**; Canadian Air Transportation Administration, Aircraft Licensing and Register Section. All inquiries -- any regional office.

**AIRCRAFT JOURNEY LOG** - records of flying times and aircraft serviceability in accordance with Canadian Air Regulation 822 -- **Transport**; Canadian Air Transportation Administration, Aircraft Licensing and Register Section. General inquiries -- any regional office; legal and policy inquiries -- Ottawa/Hull (613) 992-3711.

**AIRCRAFT LICENSING INFORMATION** - information concerning aircraft registration permits as well as export, import and ferry permits; procedures governing certification of aircraft in Canada; ultra-light aircraft registrations; operating restrictions -- **Transport**; Canadian Air Transportation Administration, Aircraft Licensing and Register Section. General inquiries -- any regional office; legal and policy inquiries -- Ottawa/Hull (613) 992-3712.

**AIRCRAFT MAINTENANCE/INFORMATION** - aircraft certification, inspection and maintenance information -- **Transport**; Canadian Air Transportation Administration. All inquiries -- any regional office.

**AIRCRAFT MAPPING/REMOTE SENSING** - the acquisition and analysis of remote sensing data from aircraft and satellites to assist in the development of effective information and management systems for Canada's land and ocean resources and environment -- **Energy, Mines and Resources**; Canada Centre for Remote Sensing. General inquiries -- Ottawa/Hull (613) 993-0121.

**AIRCRAFT MOVEMENT/WEATHER INFORMATION** - information on adverse weather conditions, unserviceability of navigational aids (NAVIDS) and facilities, collision hazards, radar observation traffic information, radar assistance on request, VHF and UHF (Very High Frequency and Ultra High Frequency) direction-finding assistance to aircraft operating within the range of stations so equipped -- **Transport**; Canadian Air Transportation Administration, Airspace and Procedures Division. All inquiries -- Ottawa/Hull (613) 996-7395 or any regional office.

**AIRCRAFT OWNERSHIP/NAMES AND ADDRESSES** - register of all the names and addresses of the registered owners of Canadian aircraft (listed alphabetically by aircraft registration mark and aircraft type) -- **Transport**; Canadian Air Transportation Administration, Aircraft Licensing and Register Section. General inquiries -- any regional office; legal and policy inquiries -- Ottawa/Hull (613) 992-3712.

**AIRCRAFT OWNERS/INFORMATION** - aircraft certification, inspection and maintenance information -- **Transport**; Canadian Air Transportation Administration. All inquiries -- any regional office.

**AIRCRAFT PROGRAMS/DOMESTIC AND INTERNATIONAL** - monitoring domestic and international aircraft programs as they relate to the aircraft industry -- **Industry, Trade and Commerce**; Transportation Industries Branch, Aircraft Division. All inquiries -- Ottawa/Hull (613) 995-3201.

**AIRCRAFT REGISTRATION/EXPORT/IMPORT/FERRY PERMITS** - information concerning aircraft registration permits as well as export, import and ferry permits; procedures governing certification of aircraft in Canada; ultra-light aircraft registrations; operating restrictions -- **Transport**; Canadian Air Transportation Administration, Aircraft Licensing and Register Section. General inquiries -- any regional office; legal and policy inquiries -- Ottawa/Hull (613) 992-3712.

**AIRCRAFT SEARCH AND RESCUE ALERT** - notifying and assisting appropriate organizations of aircraft in need of search and rescue aid (alerting crash equipment, ambulances, doctors and any other safety searches) -- **Transport**; Canadian Air Transportation Administration, Airspace and Procedures Division. All inquiries -- Ottawa/Hull (613) 996-7395 emergency inquiries -- any regional office.

**AIRCRAFT/AIRPORT CONTROL SERVICE** - services provided by airport control towers to airport traffic; ACC (Area Control Centre) units to VFR (Visual Flight Rules) aircraft operating within terminal radar service areas; ACCs to IFR (Instrument Flight Rules) and CVFR (Controlled Visual Flight Rules) aircraft operating within specified control areas; and ACCs and TCUs (Terminal Control Units) to aircraft operating within specified control areas -- **Transport**; Canadian Air Transportation Administration, Civil Aeronautics Division, Air Traffic Services Branch. All inquiries -- Ottawa/Hull (613) 996-7395.

**AIRCRAFT/CUSTOMS NOTIFICATION** - Canadian air traffic control units advise customs officials at various points of entry of transborder flights -- **Transport**; Canadian Air Transportation Administration, Airspace and Procedures Division. All inquiries -- Ottawa/Hull (613) 996-7395.

**AIRCRAFT/TYPE APPROVALS, STANDARDS** - standards and approvals for aircraft, engine and float design; certificates of airworthiness; airworthiness directives, modifications, requirements and procedures as required by air regulations and air navigation orders -- **Transport**; Canadian Air Transportation Administration, Aeronautical Licensing and Inspection Branch. All inquiries -- any regional office.

**AIRLIFT/REQUESTS** - requests for airlifts; use of National Defence airbases and aircraft -- **National Defence**. All inquiries -- Ottawa/Hull (613) 992-5223 or 992-2708.

**AIRLINE DISTANCES** - the circle distance between two geographical positions used by various agencies to determine tariffs for transporting goods by air -- **Energy, Mines and Resources**; Legal Surveys Division. General inquiries -- Ottawa/Hull (613) 995-4403.

**AIRPORT CONTROL SERVICE/AIR TRAFFIC** - services provided by airport control towers to airport traffic; ACC (Area Control Centre) units to VFR (Visual Flight Rules) aircraft operating within terminal radar service areas; ACCs to IFR (Instrument Flight Rules) and CVFR (Controlled Visual Flight Rules) aircraft operating within specified control areas; and ACCs and TCUs (Terminal Control Units) to aircraft operating within specified control areas -- **Transport**; Canadian Air Transportation Administration, Civil Aeronautics Division, Air Traffic Services Branch. All inquiries -- Ottawa/Hull (613) 996-7395.

**AID TO THE CIVIL POWER** - aid to the civil power -- **National Defence (DND)**. All inquiries -- any DND office of information.

**AIDS TO MARINE NAVIGATION** - visual, aural and radio aids for marine navigation -- **Transport; Coast Guard, Aids and Waterways**. General and policy inquiries -- any regional office.

**AIDS TO NAVIGATION** - information required by mariners for safe navigation -- **Transport; Coast Guard (Marine Traffic and Systems Information)**. All inquiries -- any coast guard office.

**AIR CARRIER OPERATING CERTIFICATES** - equipment and safety operation certificates issued to commercial air carriers -- **Transport; Canadian Air Transportation Administration**. General inquiries -- any regional office; other inquiries -- Ottawa/Hull (613) 992-7585.

**AIR CARRIER TARIFFS** - filing of air carrier tariffs under the statutory requirements of the Aeronautics Act -- **Canadian Transport Commission; Air Transport Committee**. Legal and policy questions -- Ottawa/Hull (613) 997-6410.

**AIR CARRIERS/ECONOMIC REGULATION** - economic regulation of air carriers and domestic and international air charter operations -- **Canadian Transport Commission; Air Transport Committee, Economic Regulation Branch**. Legal and policy inquiries -- Ottawa/Hull (613) 997-6226.

**AIR CARRIERS/LICENSING, INSPECTION, REGULATION** - licensing, inspection and regulation of air carriers and domestic and international charter operations -- **Canadian Transport Commission; Air Transport Committee**. Legal and policy inquiries -- Ottawa/Hull (613) 997-6645.

**AIR CARRIERS/REGIONAL/SUBSIDIES** - administration of federal transportation subsidy programs regional air carriers -- **Canadian Transport Commission**. Legal and policy inquiries -- Ottawa/Hull (613) 997-6260.

**AIR CHARTERS, INTERNATIONAL/ECONOMIC REGULATION** - economic regulation of air carriers and domestic and international air charter operations -- **Canadian Transport Commission; Air Transport Committee, Economic Regulation Branch**. Legal and policy inquiries -- Ottawa/Hull (613) 997-6226.

**ADJUDICATION/FEDERAL PUBLIC SERVICE STAFFING** - processing and resolving grievances arising in the federal public service which have been referred for adjudication -- **Public Service Staff Relations Board**. All inquiries -- Ottawa/Hull (613) 992-5012.

**ADJUDICATOR APPOINTMENT INDEX** - appointment of arbitrators and adjudicators in grievance disputes; maintenance of an arbitral award indexing and retrieval system for the public -- **Labour**. All inquiries -- Ottawa/Hull (613) 997-2617.

**ADJUSTMENT ASSISTANCE BENEFITS** - pre-retirement benefits for employees laid off from textile clothing or footwear industries as a result of tariff reductions (benefits paid through Canada Employment and Immigration offices) -- **Labour**. All inquiries -- Ottawa/Hull (613) 997-2617.

**ADMISSION TO CANADA/REFUGEES** - people eligible to immigrate to Canada under the refugee classes are those who are unable or unwilling to return to their country of nationality or residence because they fear persecution for reasons of race, religion, nationality, membership in a particular social group or political opinion -- **Employment and Immigration**; Immigration and Demographic Policy. All inquiries -- any Canada Immigration Centre.

**ADOPTED INDIAN CHILDREN** - administering funds of enfranchised Indian minors and Indian children adopted by non-Indians -- **Indian and Northern Affairs**; Band Membership Division. All inquiries -- Ottawa/Hull (613) 994-3902.

**ADULT EDUCATION/BASIC SKILLS** - adult social education (craft skills, family budgeting, home management, family life education programs and hunting equipment maintenance) -- **Indian and Northern Affairs**; Education and Cultural Support Branch. All inquiries -- Ottawa/Hull (613) 996-1923.

**ADULT EDUCATION/INDIAN AND INUIT** - human and financial resources to teach communication skills in English or French, as well as other functional literary skills, to all Indian and Inuit adults who request it -- **Indian and Northern Affairs**; Education and Cultural Support Branch. All inquiries -- Ottawa/Hull (613) 996-1923.

**ADULT EMPLOYMENT/OCCUPATIONAL TRAINING** - classroom training for adult members of the labour force to upgrade skills and qualifications or to acquire new skills through occupational training -- **Employment and Immigration**; Canada Manpower Training Program. All inquiries -- any Canada Employment Centre.

**AIRPORT OPERATIONS/SIMULATION MODELS** - three simulated models are designed to assist in airport planning by facilitating the production of detailed forecast schedules, analysis of gate utilization under varying operational rules and analysis of passenger flow through variable terminal configurations -- **Transport; Canadian Air Transportation Administration.** All inquiries -- Ottawa/Hull (613) 992-1442.

**AIRPORT SECURITY SERVICES** - the National Airport Policing and Security Program provides at designated Canadian airports policing and security services for the protection of persons, aircraft and property, and the support and facilitation of airport operations -- **Transport; Canadian Air Transportation Administration.** All inquiries -- Ottawa/Hull (613) 992-1308.

**AIRPORT STANDARDS** - physical characteristics, runway markings, obstruction markings and other airport standards which provide guidance for airport operators -- **Transport; Canadian Air Transportation Administration,** (Civil Aeronautics -- Operations and Inspection). All inquiries -- any regional office.

**AIRPORTS FINANCIAL ASSISTANCE PROGRAM** - subsidies to cover deficits incurred in the operation of national and regional airports managed by municipalities or other public bodies on behalf of the department -- **Transport; Canadian Air Transportation Administration, Airports Financial Assistance Program.** All inquiries -- Moncton (506) 858-2315; Montreal (514) 636-3254; Willowdale (416) 224-3197; Winnipeg (204) 949-4358.

**AIRPORTS MARKETING PROGRAMS** - national airport marketing programs (standards, policies, contracts, advertising, customer-relation programs) -- **Transport; Canadian Air Transportation Administration, Sales and Development Division.** All inquiries -- Ottawa/Hull (613) 593-5441.

**AIRPORTS/TECHNICAL ASSISTANCE AND STANDARDS** - technical advice and construction standards regarding the development of air transportation facilities relating to the licensability of an airport -- **Transport; Canadian Air Transportation Administration, Airport and Construction Services, Planning Branch.** All inquiries -- any regional office.

**AIRSPACE ADMINISTRATION SERVICE** - reserved airspace for specified air operations in controlled airspace and information concerning such reservations; military activity in controlled and uncontrolled airspace -- **Transport; Canadian Air Transportation Administration, Airspace Procedures Division.** All inquiries -- Ottawa/Hull (613) 996-7395.

**AIRSPACE** - development of Canada's airspace, navigation aids and aeronautical communication facilities to meet the forecast demands of the aviation public -- **Transport**; Canadian Air Transportation Administration. All inquiries -- Ottawa/Hull (613) 992-3652.

**AIRWORTHINESS/DIRECTIVES FOR AIRCRAFT** - aircraft certification, inspection and maintenance information -- **Transport**; Canadian Air Transportation Administration. All inquiries -- any regional office.

**ALASKA HIGHWAY MAINTENANCE** - provision and maintenance of roads for federal government departments and agencies; roads in national parks, Yukon and Northwest Territories; interprovincial and international bridges -- **Public Works**; Transportation and Engineering Program. All inquiries -- any regional office.

**ALERTING SERVICE/AIRCRAFT** - notifying and assisting appropriate organizations of aircraft in need of search and rescue aid (alerting crash equipment, ambulances, doctors and any other safety searches) -- **Transport**; Canadian Air Transportation Administration, Airspace and Procedures Division. All inquiries -- Ottawa/Hull (613) 996-7395, emergency inquiries -- any regional office.

**ALIMONY OR SEPARATION ALLOWANCE PAID** - income tax deductions to determine an individual's new taxable income -- **Revenue**; Taxation. All inquiries -- any district office.

**ALLOWANCES/FAMILY** - the Family Allowance Plan supplements the income of Canadian families by providing monthly payments for children under the age of 18 -- **Health and Welfare**; Income Security Program. All inquiries -- any district office.

**ALLOWANCES/GIFTS BY MAIL** - gift allowances entering Canada through the mail -- **Revenue**; Customs and Excise. General and policy inquiries -- any customs office.

**ALLOWANCES/INDIAN AND INUIT** - relocation allowances for Indian and Inuit peoples to move to employment away from their home locations -- **Indian and Northern Affairs**; Education and Cultural Support Branch. All inquiries -- Ottawa/Hull (613) 996-5798.

**ALLOWANCES SPOUSES/OLD AGE SECURITY** - provision of a monthly benefit to spouses of old age security pensioners (based on the combined income of the couple). To be eligible the spouse must be between 60 and 65 years of age and meet residence requirements -- **Health and Welfare**; Income Security Programs. All inquiries -- any district office.

**ALLOWANCES/WAR VETERANS** - establishing eligibility for veterans, widows and orphans under the War Veterans Allowance Act and Part XI of the Civilian War Pensions and Allowances Act -- **War Veterans Allowance Board.** All inquiries -- Ottawa/Hull (613) 992-4234.

**AM BROADCASTING/FREQUENCY ALLOCATION** - determining and amending frequency allocation plans used in the clearance and certification process of AM-FM radio and television broadcast applications and in the long range planning of the broadcast spectrum -- **Communications; Frequency Assignment and Licensing Division.** All inquiries -- Ottawa/Hull (613) 995-3114.

**AM BROADCASTING/TECHNICAL STANDARDS** - technical criteria for assigning channels, allocating frequencies and developing standards, procedures and guidelines in AM and FM radio and television broadcasting -- **Communications; Cable Television Engineering Division.** All inquiries -- Ottawa/Hull (613) 593-7737.

**AM BROADCASTING** - English and French national radio (AM and FM) and television services are provided by the **Canadian Broadcasting Corporation**, 1500 Bronson Avenue, Ottawa. General and policy inquiries -- Ottawa/Hull (613) 731-3111.

**AMALGAMATION/BUSINESSES** - corporate name searches; access to corporate information filed with the department; processing of applications for incorporation, amendment, dissolution or amalgamation -- **Consumer and Corporate Affairs; Corporations Branch.** All inquiries -- Ottawa/Hull (613) 997-1142 or any regional or district office.

**AMALGAMATION/INDIAN BANDS** - administering requests from Indian bands wishing to amalgamate or divide -- **Indian and Northern Affairs; Indian and Inuit Affairs.** All inquiries -- Ottawa/Hull (613) 997-9800.

**AMATEUR RADIO OPERATOR EXAMINATIONS** - examinations to ensure that radio operators (both restricted and amateur) have, and maintain, operational and/or technical competence in accordance with Canadian and International standards -- **Communications; Radio Operators Examination Program.** General and legal inquiries -- any district office.

**AMATEUR SPORTS/ADMINISTRATION, FUNDING** - programs to upgrade the quality and scope of Canadian participation in amateur sport -- **Health and Welfare; Fitness and Amateur Sport Branch.** All inquiries -- Ottawa/Hull (613) 996-4510.

**AMMUNITION** - inquiries regarding suspected explosive objects left on private and military property -- **National Defence (DND)**. All inquiries -- any DND office of information.

**AMPUTEES/PROSTHETIC SERVICES** - rehabilitative services for amputees through counselling, fitting, developing, manufacturing and the sale of prosthetic and orthotic devices -- **Health and Welfare**; Medical Services Branch. All inquiries -- Ottawa/Hull (613) 996-2838.

**ANALYSIS OF FOOD** - analysis of food samples for microbiological quality, detection of chemical hazards and assessment of nutritional quality -- **Health and Welfare**; Health Protection Branch. All inquiries -- Ottawa/Hull (613) 996-7172.

**ANALYSIS OF WOOD COSTS** - a study to identify differences between Canadian and United States wood costs relating to raw material inputs for the manufacture of bleached kraft pulp, newsprint and softwood limber -- **Industry, Trade and Commerce**; Resource Industries Branch. General and policy inquiries - Ottawa/Hull (613) 992-7128.

**ANIK-B COMMUNICATIONS PROGRAM** - testing the provision and use of new services by communication satellites under normal operating conditions in tele-medicine, television program production and delivery, tele-education, public telecommunications applications, communications in remote areas, advanced-technology experiments -- **Communications**; Space Management Program. General inquiries -- Ottawa/Hull (613) 995-7783.

**ANIMAL DISEASE AND PROTECTION** - prevention of the introduction of animal diseases into Canada by regulating importation, quarantine, inspection and testing of imported animals; disease eradication and control programs; testing inspection and certification for export; treatment of livestock in transit -- **Agriculture**; Animal Health Directorate. All inquiries -- Ottawa/Hull (613) 995-5433.

**ANIMAL EXPORT, IMPORT/TESTS FOR DISEASES** - research on diseases of food animals; production of biological agents; laboratory diagnostic and consultative services to the Animal Health and Meat Hygiene Directorates of the department; liaison with provincial and university laboratories -- **Agriculture**; Animal Pathology Division. General inquiries -- Ottawa/Hull (613) 995-9095.

**ANIMAL PATHOLOGY/DISEASES RESEARCH, TESTING** - research on diseases of food animals; production of biological agents; laboratory diagnostic and consultative services to the Animal Health and Meat Hygiene Directorates of the department; liaison with provincial and university laboratories -- **Agriculture**; Animal Pathology Division. General inquiries -- Ottawa/Hull (613) 995-9095.

**ANNUAL REPORTS** - available from departmental head office (see list at end of this index - Part 3).

**ANTHROPOLOGY/MUSEUM** - Canadian museums demonstrating the natural history, archaeology and anthropology of Canada -- **National Museums of Canada**. General and policy inquiries -- Ottawa/Hull (613) 995-9832.

**ANTI-DISCRIMINATION/PUBLIC SERVICE** - investigating complaints of discrimination on grounds of sex, race, national origin, colour, religion, age, marital status, physical disability and criminal record -- **Public Service Commission**; Anti-Discrimination Directorate. All inquiries -- any regional office.

**ANTI-DUMPING/APPEALS UNDER ACT** - appeals of decisions made under section 19 of the Anti-Dumping Act -- **Tariff Board**. All inquiries -- Ottawa/Hull (613) 996-8541.

**ANTI-DUMPING DUTY APPEALS** - re-appraisal of imports into Canada on which importers have filed appeals against the assessment of anti-dumping duty -- **Revenue**; Customs and Excise. All inquiries -- any regional office, or Ottawa/Hull (613) 995-0651.

**ANTI-DUMPING INVESTIGATION** - investigation of complaints of material injury to Canadian producers caused by alleged dumping of imports into Canada -- **Revenue**; Customs and Excise. All inquiries -- any regional office or Ottawa/Hull (613) 995-0651.

**ANTI-DUMPING PROBLEMS/IRON AND STEEL** - industrial development, trade promotion, financial restructuring, import replacements, anti-dumping problems and tariff remissions relating to Canada's iron and steel industry -- **Industry, Trade and Commerce**; Iron and Steel Division. General and policy inquiries -- Ottawa/Hull (613) 992-0025.

**ANTI-DUMPING TRIBUNAL/ENFORCEMENT OF FINDINGS** - enforcement of Anti-Dumping Tribunal's findings of material injury caused by dumping of imports into Canada -- **Revenue**; Customs and Excise. All inquiries -- any regional office or Ottawa/Hull (613) 995-0651.

**ANTI-TRUST INVESTIGATION** - investigations into suspected violations of the Combines Investigation Act with respect to restraint of trade or competition -- **Consumer and Corporate Affairs**; Competition Policy Bureau. All inquiries -- Ottawa/Hull (613) 997-2190 or any regional office or district office.

**APPEALS ON STAFFING/PUBLIC SERVICE** - appeals by federal government public servants against breaches of the Public Service Employment Act and regulations that may affect their career (promotion, demotion, release) -- **Public Service Commission**; Appeals Directorate. All inquiries -- any regional office.

**APPEALS/ANTI-DUMPING** - re-appraisal of imports into Canada on which importers have filed appeals against the assessment of anti-dumping duty -- **Revenue**; Customs and Excise. All inquiries -- any regional office or Ottawa/Hull (613) 995-0651.

**APPEALS/EXCISE TAX** - appeal of rulings on the applicability or rate of tax on goods or air transportation -- **Tariff Board**. All inquiries -- Ottawa/Hull (613) 996-8541.

**APPEALS/IMMIGRATION** - an independent court to which those who have been ordered removed from Canada or those in Canada whose relatives have been refused admission, may appeal such decisions, not only on legal grounds but also on discretionary grounds -- **Immigration Appeal Board**. All inquiries -- Ottawa/Hull (613) 995-6486.

**APPEALS/PETROLEUM AND PRODUCTS EXPORT CHARGES** - appeals on export charges for petroleum and products; settlement of doubts or differences; applicability or amount of export charges made under section 17 of the Petroleum Administration Act -- **Tariff Board**. All inquiries -- Ottawa/Hull (613) 996-8541.

**APPEALS/PUBLIC SERVANTS** - receiving and redirecting inquiries from federal public servants seeking redress information -- **Public Service Commission**; Appeals and Investigations Branch, Registrar Services. General inquiries -- any regional office.

**APPEALS/RATES OF CUSTOMS DUTY** - appeals of tariff classification, rate of customs duty applied or value for customs duty determined on imported goods -- **Revenue**; Customs and Excise. General and legal inquiries -- any regional office or port of entry.

**APPEALS/REVIEW/VETERANS PENSIONS** - the reviewing and rendering of decisions in cases of veterans appeals from decisions of the Canadian Pension Commission -- **Pension Review Board**. All inquiries -- Ottawa/Hull (613) 995-7464.

**APPEALS/CUSTOM DUTIES** - appeals of custom duties rulings made under section 47 of the Customs Act regarding applicability and rate; redetermination or reappraisal of goods; classification of sugar and products; drawback eligibility and rates -- **Tariff Board**. All inquiries -- Ottawa/Hull (613) 996-8541.

**APPEALS/UNEMPLOYMENT INSURANCE** - claimants and employers have the right to appeal to a federally appointed independent body any decision by the commission on claims for unemployment insurance -- **Employment and Immigration**; Benefit Programs. All inquiries -- any Canada Employment Centre.

**APPEAL/CUSTOMS DUTIES** - reference by way of appeal under section 49 of the Customs Act concerning classification or valuation of goods (reference in this context refers to a "letter of reference" written by the minister of finance to the board and relating to an inquiry regarding a particular sector of the economy. The term is used as a "reference on a tariff item") -- **Tariff Board**. All inquiries -- Ottawa/Hull (613) 996-8541.

**APPLIANCES/ENERGY LABELLING** - the Energuide Energy-Labeling Program permits consumers to compare the energy-consumption of major electrical household appliances before they buy -- **Consumer and Corporate Affairs**. All inquiries -- any regional or district office.

**APPLICATION FOR CITIZENSHIP** - administration of the Citizenship Act; receipt of applications for Canadian citizenship, examination of applicants in the various citizenship courts and issuance of certificates and proof of citizenship -- **Secretary of State**; Citizenship Registration Branch. General and policy inquiries -- any citizenship court across Canada.

**APPLICATIONS FOR REGISTRATION/FIREARMS** - inquiries and procedures regarding firearm registration applications -- **Royal Canadian Mounted Police**. All inquiries -- any police agency.

**APPOINTMENTS/INDIAN BANDS** - processing and advising upon quasi-judicial appointments (such as Justices of the Peace and Commissioners for Oaths) to provide services for the Indian peoples -- **Indian and Northern Affairs**; Indian and Inuit Affairs. All inquiries -- Ottawa/Hull (613) 997-9800.

**APPRAISALS/FEDERAL LANDS** - the department's property services division provides a complete real estate service including acquiring, appraising, surveying and developing of real property to both the department and its clients; administration of the Expropriation Act and the Central Real Property Inventory -- **Public Works**; Property Services. All inquiries -- any regional office.

**APPRENTICE TRAINING/CAREER PROVINCES** - qualifications required by those in the 15-24 years-of-age group for about 650 occupations in the provinces and territories -- **Employment and Immigration**; Careers Provinces Fact Sheets. All inquiries -- any Canada Employment Centre.

**APPROVAL OF RADIO EQUIPMENT** - approval of all radio equipment in Canada on the basis of technical data submitted in accordance with various radio standards specifications; proof of performance testing; listing of approved equipment -- **Communications**; Radio Type Approval Program. All inquiries -- Ottawa/Hull (613) 996-6761.

**APPROVAL/AIRCRAFT MODIFICATIONS** - standards and approvals for aircraft, engine and float design; certificates of airworthiness; airworthiness directives, modifications, requirements and procedures as required by air regulations and air navigation orders -- **Transport**; Canadian Air Transportation Administration, Aeronautical Licensing and Inspection Branch. All inquiries -- any regional office.

**AQUACULTURE** - federal aquaculture programs involving farming of fish, shellfish, crustaceans and marine plants for commercial benefits -- **Fisheries and Oceans**. General and legal inquiries -- any regional information branch office. Policy inquiries -- Ottawa/Hull (613) 995-2041.

**ARBITRATION/ARBITRAL AWARD INDEX** - appointment of arbitrators and adjudicators in grievance disputes; maintenance of an arbitral award indexing and retrieval system for the public -- **Labour**. All inquiries -- Ottawa/Hull (613) 997-2617.

**ARBITRATION/PUBLIC SERVICE** - regulatory powers related to collective bargaining in the federal public service -- **Public Service Staff Relations Board**; Staff Relations. All inquiries -- Ottawa/Hull 992-5012.

**ARCHAEOLOGY/MUSEUM** - Canadian museums demonstrating the natural history, archaeology and anthropology of Canada -- **National Museums of Canada**. General and policy inquiries -- Ottawa/Hull (613) 995-9832.

**ARCHIVE COLLECTIONS/ACCESS TO HISTORICAL DOCUMENTS** - availability of published historical documentation within the Public Archives of Canada -- **Public Archives**. General and policy inquiries -- Ottawa/Hull (613) 992-2669.

**ARCHIVE COLLECTIONS/SOUND RECORDINGS** - historical sound recordings acquired and preserved by the Public Archives in Ottawa are available for listening to on the premises -- **Public Archives**; Sound Archives. All inquiries -- Ottawa/Hull (613) 996-3414.

**AREA SCREENING CANADA PROGRAM** - the department's Property Development Program is responsible for the implementation of the Federal Land Management (FLM) Policy. Complementing this is the Area Screening Canada Program which assesses the use of federal properties in metropolitan areas contributing to the FLM policy -- **Public Works**; Property Development Program. All inquiries -- any regional office.

**ARMED FORCES/EMPLOYMENT FOR RETIRING PERSONNEL** - assisting personnel retiring from the Canada Armed Forces to obtain civilian employment -- **Employment and Immigration**; Civilian Employment Assistance Program. All inquiries -- any Canada Employment Centre.

**ARMED FORCES/PERSONNEL RECORDS** - personnel records of former members of the federal public service and military (1903-1978) used to substantiate individual claims regarding service and to respond to inquiries under the Canadian Human Rights Act, Part IV -- **Public Archives**; Records Management Branch. General and policy inquiries -- Ottawa/Hull (613) 995-6161.

**ARMED FORCES** - listings of, and requests for, addresses of military bases, camps, stations and units in Canada and overseas -- **National Defence (DND)**. All inquiries -- any DND office of information.

**ARMOURIES/USE** - use of armouries, by other than authorized personnel, for private occasions -- **National Defence (DND)**. All inquiries -- any DND office of information.

**ARMY** see **CANADIAN ARMED FORCES**

**ARTIFICIAL LIMBS/AMPUTEES** - rehabilitative services for amputees through counselling, fitting, developing, manufacturing and the sale of prosthetic and orthotic devices -- **Health and Welfare**; Medical Services Branch. All inquiries -- Ottawa/Hull (613) 996-2838.

**ARTISTS/GRANTS AND FELLOWSHIPS** - grants and fellowships for the arts in Canada -- Canada Council. General and policy inquiries -- Ottawa/Hull (613) 996-5051.

**ARTS CENTRE** - operation of the National Arts Centre in Ottawa; assistance to Canada Council to develop performing arts throughout Canada -- **National Arts Centre Corporation**, P.O. Box 1554, Station "B", Ottawa. General and policy inquiries -- Ottawa/Hull (613) 996-5051.

**ARTS/FINANCIAL ASSISTANCE** - financial assistance to cultural centres and activities to encourage the performing, visual and other arts in either of the two official languages -- **Secretary of State**; Official Language Minority Groups Directorate. General and policy inquiries -- Ottawa/Hull (613) 994-2222.

**ARTS/GRANTS AND FELLOWSHIPS** - grants and fellowships for the arts in Canada -- Canada Council. General and policy inquiries -- Ottawa/Hull (613) 996-5051.

**ARTS/PERFORMING/DEVELOPMENT/ASSISTANCE** - operation of the National Arts Centre in Ottawa; assistance to Canada Council to develop performing arts throughout Canada -- **National Arts Centre Corporation**, P.O. Box 1554, Station "B", Ottawa. General and policy inquiries -- Ottawa/Hull (613) 996-5051.

**ART/CULTURAL PROPERTY/PROTECTION** - ministerial responsibility for cultural property; administrative services to the Cultural Property Export Review Board -- **Secretary of State**; Operations and State Protocol Directorate. General and Policy inquiries -- Ottawa/Hull (613) 994-1414.

**ASSAY SERVICE/YUKON** - the federal government pays 50 per cent of the cost of 10 assays per prospector-per-year in Yukon Territory -- **Indian and Northern Affairs**; Assay Service. General inquiries -- Whitehorse (403) 668-5151.

**ASSESSMENT DEVICES/PUBLIC SERVICE APPOINTEES** - assessment of federal government employees for specific appointments -- **Public Service Commission**; Personnel Psychology Centre. All inquiries -- Ottawa/Hull (613) 992-1063.

**ASSESSMENT/ENVIRONMENTAL** - a program to ensure that environmental effects are taken into account early in the planning and implementation of new federal projects -- **Environment**; Federal Environmental Assessment Review Office. General and policy inquiries -- Ottawa/Hull (613) 997-2800.

**ASSISTANCE ON TELECOMMUNICATIONS EXPORT ACTIVITY PROGRAM** - a program involving the activities of Canadian exporters of telecommunications equipment and services (including technical information to complement marketing plans) -- **Communications**; International Telecommunications Branch. General and policy inquiries -- Ottawa/Hull (613) 995-9810.

**ARCHIVE RECORDS/COMPUTERIZED SERVICES** - archival services for computerized material of long-term value -- **Public Archives; Machine Readable Archives.** All inquiries -- Ottawa/Hull (613) 997-3080.

++ **ARCHIVES/FEDERAL** - private and public texts documenting historical events, activities and endeavours judged to be of national significance are acquired, preserved and made available. A reference service also is available for those engaged in historical or genealogical research -- **Public Archives; Manuscript Division.** General and policy inquiries -- Ottawa/Hull (613) 996-8498.

**ARCHIVES/HISTORICAL FILM/TELEVISION/VIDEOTAPE** - films and videotapes of national interest collected and conserved; viewing, reproduction, consultation and documentation services available -- **Public Archives; National Film Archives.** All inquiries -- Ottawa/Hull (613) 995-1311.

**ARCHIVES/NATIONAL PHOTO COLLECTION** - the National Photography Collection acquires, preserves and makes available photographs of enduring value to Canadians -- **Public Archives; National Photography Collection.** General and policy inquiries -- Ottawa/Hull (613) 992-2761.

**ARCTIC GLACIERS** - research into the movement and physical properties of Arctic glaciers -- **Energy, Mines and Resources; Polar Continental Shelf Project.** General and policy inquiries -- Ottawa/Hull (613) 996-3388.

**ARCTIC RESEARCH/LOGISTICS** - research and information on the Arctic environment; coordination of logistic support (aircraft, accommodation) for government and university scientists -- **Energy, Mines and Resources; Polar Continental Shelf Project.** General and policy inquiries -- Ottawa/Hull (613) 996-3388.

**ARCTIC RESUPPLY** - coordination of the Eastern Arctic Resupply Operation on behalf of the federal, provincial and the Northwest Territories governments, the United States Airforce, commercial and private shippers -- **Transport; Coast Guard Fleet Systems Branch.** All inquiries -- Ottawa/Hull (613) 996-9788.

**ARCTIC/ICEBREAKING** - ice and icebreaking information for commercial shipping in Canadian waters -- **Transport; Coast Guard Fleet Systems Branch.** All inquiries -- Ottawa/Hull (613) 992-9409.

**ASSISTANCE PROGRAMS/AEROSPACE SUB-SYSTEMS** - administration of the department's assistance programs insofar as they apply to aerospace industry sub-systems or products -- **Industry, Trade and Commerce**; Aerospace Sub-Systems Division. All inquiries -- Ottawa/Hull (613) 995-3201.

**ASSISTANCE TO BUSINESSMEN** - a central point of contact within the department for businessmen seeking information about federal programs and services. The centre is open 9 a.m. to 5 p.m. five days (messages are recorded during the remaining hours and days) -- **Industry, Trade and Commerce**; Business Centre. All inquiries -- Ottawa/Hull (613) 995-5771 or Zenith 0-3200.

**ASSISTED HOME OWNERSHIP PROGRAM/VETERANS** - housing assistance for veterans under the Central Mortgage and Housing Assisted Home Ownership Program -- **Veterans Affairs**; Veterans Land Administration. All inquiries -- any district office.

**ASSISTED HOME OWNERSHIP PROGRAM (AHOP)** - financial assistance to low-to-moderate income persons wishing to purchase modestly priced homes using a modified form of graduated payment mortgage -- **Central Mortgage and Housing Corporation**; News and Information Division. All inquiries -- any regional office.

**ASTROPHYSICAL OBSERVATORY** - detection and analysis of light and other emanations from the universe -- **National Research Council**; Herzberg Institute of Astrophysics. All inquiries -- Ottawa/Hull (613) 996-1455, (solar), or 821-2480 (meteor); Pembroke (613) 735-0141; Penticton (604) 497-5321; Saskatoon (306) 665-4301; or Victoria (604) 566-3864. (radio)

**ATLANTIC FREIGHT ASSISTANCE** - administration of federal subsidy programs on eastern grain and flour rates; Atlantic region freight assistance to rail, trucking, air and water carriers -- **Canadian Transport Commission**; Traffic and Tariffs Branch. Legal and policy inquiries -- Ottawa/Hull (613) 997-2905.

**ATLANTIC PROVINCES TRANSPORTATION PROGRAM** - financial assistance for capital improvements to eligible inter-city bus carriers in the Atlantic provinces -- **Transport**; Motor Carrier Branch. All inquiries -- Ottawa/Hull (613) 992-9107.

**ATLAS** - topographic and general purpose maps of Canada available by mail order or at sales counters in major population centres -- **Energy, Mines and Resources**; Canada Map Office. All inquiries -- Ottawa/Hull (613) 998-3865.

**ATOMIC REACTORS** see CANDU

**ATOMIC RESEARCH** see NUCLEAR RESEARCH

**AUDIO-VISUAL MATERIALS/DISTRIBUTION** see FILMS/DISTRIBUTION OF CANADA

**AUDIO-VISUAL/RESEARCH AND DEVELOPMENT** see RESEARCH AND DEVELOPMENT/ART, AUDIO-VISUAL

**AUDITS** - auditing of the Public Accounts of Canada -- **Auditor General**. Legal and policy inquiries -- Ottawa/Hull (613) 593-5094; general inquiries -- any regional office.

**AUDITS/TAX RETURNS** - sample checking of individual and corporate returns filed to ensure compliance with tax laws; investigations of suspected tax evaders -- **Revenue**; Taxation. All inquiries -- any district office.

**AUTHENTICATION OF SIGNATURES/CANADIAN DOCUMENTS** - authentication or legalization of signature on Canadian documents for use abroad (birth and marriage certificates, school and university diplomas, powers of attorney, contracts, affidavits and government documents such as patent and trade mark applications) -- **External Affairs**; Legal Operations Division. All inquiries -- Ottawa/Hull (613) 593-7030.

**AUTOMOBILE FUEL CONSUMPTION** - monitoring motor vehicle fuel consumption using departmentally approved test methods -- **Transport**; Road Safety Branch. All inquiries -- Ottawa/Hull (613) 593-4981.

**AUTOMOTIVE PARTS/MARKET DEVELOPMENT** - assistance to the automotive parts industry in developed markets -- **Industry, Trade and Commerce**; Automotive Parts Division. All inquiries -- Ottawa/Hull (613) 995-3201.

**AVIATION ACCIDENTS** - the aviation safety investigation computer file stores facts emanating from domestic and foreign aircraft accident and incident investigations in Canada -- **Transport**; Canadian Air Transportation Administration, Aviation Safety Investigation. All inquiries -- any regional office.

## AVIATION CHARTS see AERONAUTICAL CHARTS

**AVIATION EVENTS** - guidelines for sponsors of special aviation events; standards and recommended practices for flight safety and safety of the public -- **Transport**; Canadian Air Transportation Administration, Civil Aeronautics Directorate, Aircraft Licensing and Register Section. All inquiries -- Ottawa/Hull (613) 992-3712.

**AVIATION PERSONNEL LICENSING** - requirements for issue and endorsement of civil aviation personnel licensing -- **Transport**; Canadian Air Transportation Administration, Civil Aeronautics Directorate, Licensing Division. All inquiries -- any regional superintendent of air regulations.

**AVIATION PUBLICATIONS/INFORMATION** - flight information material for the aviation community -- **Energy, Mines and Resources**; Canada Map Office. General inquiries -- Ottawa/Hull (613) 998-3865.

**AVIATION SAFETY INFORMATION** - factual preliminary information on domestic and foreign aircraft accidents and incidents occurring in Canadian airspace -- **Transport**; Canadian Air Transportation, Aviation Safety Investigation. All inquiries -- Ottawa/Hull (613) 992-4608.

**AVIATION SAFETY INVESTIGATIONS** - technical documentation of research on aircraft wreckage; reports on inquiries received and malfunctions reported -- **Transport**; Canadian Air Transportation Administration, Aviation Safety Engineering Facility. All inquiries -- Ottawa/Hull (613) 998-3431.

**AVIATION SAFETY/AUDIO-VISUAL PRESENTATIONS** - aviation safety audio-visuals for viewing by the aviation community -- **Transport**; Civil Aeronautics Directorate, Aviation Safety Bureau. All inquiries -- any regional office.

**AVIATION SAFETY** - electrical navigational aids, communications, flight planning, aeronautic and meteorological briefings, air traffic control, search and rescue support services and other safety services and facilities provided for the aviation community -- **Transport**; Canadian Air Transportation Administration Civil Aviation, Telecommunications and Electronics. All inquiries -- Ottawa/Hull (613) 996-0211.

**BABY BONUS** see **FAMILY ALLOWANCES**

**BADGES/MARKETING** - the production of medals, medallions, plaques, tokens, trade dollars and badges for institutions, societies and federal government departments -- **Royal Canadian Mint; Marketing Branch**. General and policy inquiries -- Ottawa/Hull (613) 993-2595.

**BAG SERVICE/BULK MAIL** - bag service is available if an individual or firm receives volumes of mail too great to be placed in a regular lock box or if no box is available -- **Post Office**. General inquiries -- any post office.

**BAILEY BRIDGES** - requests for emergency construction and use of bailey bridges -- **National Defence (DND)**. All inquiries -- any DND office of information.

**BAIT SUPPLY/NEWFOUNDLAND AND LABRADOR** - a program to ensure that a continuous fishing bait supply is available for commercial fishermen in Newfoundland and Labrador -- **Fisheries and Oceans; Newfoundland Bait Program**. General and legal inquiries -- Newfoundland regional information branch office; policy inquiries -- Ottawa/Hull (613) 995-2041.

**BALANCE OF PAYMENTS STATISTICS** - collecting, compiling, analyzing, abstracting and publishing statistical information relating to the commercial, industrial, financial, social, economic and general activities and conditions of people in Canada -- **Statistics Canada**. All inquiries -- any regional office.

**BAND MEMBERSHIP/INDIANS** - transfer of Indians between bands; administration of transfer provisions of the Indian Act -- **Indian and Northern Affairs; Band Membership Division**. All inquiries -- Ottawa/Hull (613) 995-2276.

**BANDS/REQUESTS FOR MILITARY** - military bands and equipment supplied upon request for official ceremonies, state occasions and specific functions -- **National Defence (DND)**. All inquiries -- any DND office of information.

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**BANKRUPTCY/ADMINISTRATION OF ACT** - administration of the Bankruptcy Act; assistance in filing personal bankruptcies; protection of rights and interests of both creditors and debtors; detection of abuses of the bankruptcy process and subsequent investigation and prosecution if necessary; licensing supervision of trustees in bankruptcy -- **Consumer and Corporate Affairs; Bankruptcy Branch**. All inquiries -- any regional or district office.

**BARCE** see **TTC AND BARCE**

**BELL CANADA/GOVERNMENT COMPENSATION** - a five-year program (expected to be completed in 1981) in support of northern communications to serve sparsely populated areas. Under the program the federal government guarantees compensation to Bell Canada for the difference between the revenues generated by government departments in their use of the service and the total cost to Bell of providing toll telephone service to a number of northern communities --- **Communications; National Telecommunications Network Development, Minimum Annual Revenue Guarantee Program. General and policy inquiries -- Ottawa/Hull (613) 995-6461.**

**BENEFITS/CANADA PENSION PLAN** - eligibility determined of contributors; collects contributions from employers and self-employed persons -- **Revenue; Taxation.** All inquiries -- any district office.

**BENEFITS/SELECTED PRE-RETIREMENT WORKERS** - pre-retirement benefits for employees laid off from textile, clothing or footwear industries as a result of tariff reductions (benefits paid through Canada Employment and Immigration centres) -- **Labour.** All inquiries -- Ottawa/Hull (613) 997-2617.

**BENEFITS/SURVIVORS** - under the Canada Pension Plan, survivors' benefits are payable to the estate in the form of a monthly pension for the surviving spouse and monthly benefits for dependent children -- **Health and Welfare; Income Security Programs Branch.** All inquiries -- any district office; Quebec residents -- any Quebec Pension Plan office.

**BENEFITS/UNEMPLOYMENT INSURANCE** - temporary financial aid to qualified unemployed workers and those off work due to illness, injury, quarantine or pregnancy; lump-sum payments to workers who reach age 65; unemployed fishermen; unemployed workers enrolled in approved courses of instruction or who are job hunting --- **Employment and Immigration; Benefit Programs.** All inquiries -- any Canada Employment Centre.

**BEQUESTS/FOREIGN ALLOWANCES** - regulations governing allowances on gifts received by Canadians from foreign countries as bequests, or in anticipation of death -- **Revenue; Customs and Excise.** General and policy inquiries -- any customs office.

**BEREAVEMENT LEAVE** - conditions of work; labour standard enforcement (including advice regarding compliance in enterprises subject to the Canada Labour Code, Part III) -- **Labour.** All inquiries -- any regional office.

**BEVERAGE** see **FOOD AND**

**BIBLIOGRAPHIC SEARCHES** - literature searches (retrospective or current); access to over 100 data bases in the social sciences -- **National Library**; Computer Based Reference Services. General and policy inquiries -- Ottawa/Hull (613) 992-0474.

**BIBLIOGRAPHIC SERVICES/GEOSCIENCES** - central index of Canadian geological and related documents -- **Energy, Mines and Resources**; Centre for Geoscience Data. All inquiries -- Ottawa/Hull (613) 992-9550.

**BIBLIOGRAPHIES** - microfiches of post-graduate theses completed at Canadian universities are available for interlibrary loan or purchase; bibliographies and lists of Canadian theses also available -- **National Library**; Canadian Theses Division. General and policy inquiries -- Ottawa/Hull (613) 995-9481.

**BIBLIOGRAPHIC SERVICES/NATIONAL BIBLIOGRAPHY** - Canada's national bibliography provides a comprehensive list of current publications of Canadian origin or interest available in hardcopy or microfiche -- **National Library**; Cataloguing Branch. General and policy inquiries -- Ottawa/Hull (613) 996-7275 (microfiche); 996-2291 (hardcopy).

**BICYCLE PATHS/NATIONAL CAPITAL** - approximately 40 miles of bicycle paths maintained by the National Capital Commission on federal land -- **National Capital Commission**; Development Branch. All inquiries -- Ottawa/Hull (613) 992-4231.

**BILINGUALISM IN THE PRIVATE SECTOR PROGRAM** - use of official languages in the operations of the private sector (voluntary organizations, business and industry) -- **Secretary of State**; Language Programs Branch. General and policy inquiries -- Ottawa/Hull (613) 994-1966.

**BIOMASS/RESEARCH AND DEVELOPMENT** see **RENEWABLE ENERGY**

**BIOMEDICAL ENGINEERING RESEARCH** - development and application of computer technology; new electronic circuitry and devices; the transmission of electrical power and the uses of electromagnetic radiation -- **National Research Council**; Division of Electrical Engineering. All inquiries -- Ottawa/Hull (613) 993-9101.

**BIRDS/HUNTING REGULATIONS** - regulations governing the hunting of migratory game birds -- **Environment**; Canadian Wildlife Service. General inquiries -- any regional office.

**BIRTH CERTIFICATE AUTHENTICATION** - authentication or legalization of signatures on Canadian documents for use abroad (birth and marriage certificates, school and university diplomas, powers of attorney, contracts, affidavits and government documents such as patent and trade mark applications) -- **External Affairs**; Legal Operations Division. All inquiries -- Ottawa/Hull (613) 593-7030.

**BIRTH STATISTICS** - collecting, compiling, analyzing, abstracting and publishing statistical information relating to the commercial, industrial, financial, social, economic and general activities and conditions of people in Canada -- **Statistics Canada**. All inquiries -- any regional office.

**BLOOD PRODUCTS/TESTING** -- testing for the quality and safety of blood products -- **Health and Welfare**; Health Protection Branch. All inquiries -- Ottawa/Hull (613) 996-7172.

**BOAT ACCIDENTS/INVESTIGATION, STATISTICS** - investigation of marine casualties and accidents; administration of laws governing marine wrecks -- **Transport**; Marine Casualty Investigations and Wrecks. All inquiries -- Ottawa/Hull (613) 992-4930.

**BOAT LICENCES** - licences for small vessels (boats); registration of Canadian ships -- **Revenue**; Customs and Excise. All inquiries -- any customs office.

**BOAT MOVEMENT/MANAGEMENT** - ensuring the safety of vessel traffic movement in Canadian waters; regulating vessel traffic and providing mariners with navigation safety and ice information -- **Transport**; Coast Guard, Marine Traffic. All inquiries -- any coast guard office.

**BONDED CARRIERS** - customs cargo control regulations relating to the control of import and export movement of international cargo in bonded carriers -- **Revenue**; Customs and Excise. All inquiries -- any regional office or port of entry.

**BONDED WAREHOUSES/REGULATIONS** - regulations and procedures governing customs bonded warehouses; regulations relating to ships stores and the disposal of unclaimed goods at customs -- **Revenue**; Customs and Excise. All inquiries -- any regional office or port of entry.

**BONDING/CUSTOMS HOUSE BROKERS** - examination, licensing and bonding of custom house brokers -- **Revenue**; Customs and Excise. All inquiries -- any regional office or port of entry.

**BONDING/FOOD PRODUCTION** - grading; inspecting; licensing and bonding; regulating agricultural production inputs; recording performance of livestock; poultry strain development; sire loan program; import and export inspection surveys and certification; quarantine controls and eradication procedures; registration of premises; forage seed project; registration of livestock -- **Agriculture**; Food Production and Marketing Branch. All inquiries -- any regional office.

**BOOK DISPLAYS** - exhibiting National Library collections and services -- **National Library**; Public Relations Office. General and policy inquiries -- Ottawa/Hull (613) 995-7969.

**BOOK EXCHANGE** - free service offered to libraries allowing them to send unwanted library materials to the Canadian Book Exchange Centre in exchange for a variety of publications -- **National Library**; Canadian Book Exchange Centre. General and policy inquiries -- Ottawa/Hull (613) 995-2317.

**BOOK SERVICE/CHILDREN'S LITERATURE** - consultative, reference and bibliographic services on children's literature and Canadian children's books; preparing bibliographies and displays -- **National Library**; Children's Literature Librarian. General and policy inquiries -- Ottawa/Hull (613) 996-2300.

**BOOKS/CANADIANA COLLECTION** - collection of Canadian books, government publications, newspapers, serials and theses are available to researchers at the National Library or on interlibrary loan -- **National Library**; Canadiana Collection. General and policy inquiries -- Ottawa/Hull (613) 995-9481.

**BOOKS/INTERLIBRARY LOAN** - provides books and other library materials to the public through the local library, as well as information on where materials may be located -- **National Library**. Public inquiries -- Ottawa/Hull (613) 995-9481; libraries call Interlibrary Loan Division Ottawa/Hull (613) 996-3566 (English only).

**BOOKS/REFERENCE SERVICE** - reference, information, consultation and bibliographic services are provided by telephone, telex, mail or in person to other libraries and the public. Specialized information services are offered in rare books, Canadian newspapers and serials, and Canadian and foreign government documents -- **National Library**; Reference and Bibliography Section. General and policy inquiries -- Ottawa/Hull (613) 995-9481.

**BOUNDARIES/PROVINCIAL AND TERRITORIAL/SURVEYS** - surveying and maintaining provincial and territorial boundaries by federal-provincial boundary commissions -- **Energy, Mines and Resources**; Legal Surveys Division. All inquiries -- Ottawa/Hull (613) 995-4674.

**BOUNDARY/CANADA-UNITED STATES/SURVEYS** - maintaining, inspecting and resurveying the Canada-United States boundary; regulations controlling construction adjacent to the boundary -- **External Affairs and Energy, Mines and Resources**; International Boundary Commission. General and policy inquiries -- Ottawa/Hull (613) 995-4951.

**BREAKWATERS/CONSTRUCTION, MAINTENANCE** - provision and maintenance of marine facilities required by federal programs for the development and support of industry and for water level control -- **Public Works**; Marine Program. All inquiries -- any regional office.

**BREWERIES** see EXCISE DUTY

**BRIDGE MAINTENANCE/INTERNATIONAL/INTERPROVINCIAL** - provision and maintenance of roads for federal government departments and agencies; roads in national parks, Yukon and Northwest Territories; interprovincial and international bridges -- **Public Works**; Transportation and Engineering Program. All inquiries -- any regional office.

**BRITISH COLUMBIA FOREST INDUSTRIES** - the Co-operative Overseas Market Development Program is a cost-shared program designed to increase overseas exports of British Columbia's lumber, plywood and other miscellaneous wood products (jointly funded by the department, the British Columbia Ministry of Economic Development and the Council of Forest Industries of British Columbia) -- **Industry, Trade and Commerce**; Resource Industries Branch. General and policy inquiries -- Ottawa/Hull (613) 992-0068.

**BROADCAST ALLOCATION SERVICE** - determining and amending frequency allocation plans used in the clearance and certification process of AM-FM radio and television broadcast applications and in the long range planning of the broadcast spectrum -- **Communications**; Frequency Assignment and Licensing Division. All inquiries -- Ottawa/Hull (613) 995-3114.

**BROADCASTING/ENGINEERING SUPPORT** - engineering advisory support services for task forces, technical committees of the Canadian Radio-Television and Telecommunications Commission, broadcasters (AM and FM radio and television), provincial governments, hydroelectric companies and the public -- **Communications**; Broadcast Applications Engineering Division. All inquiries -- Ottawa/Hull (613) 992-4559.

**BROADCASTING/FREQUENCY ALLOCATION** - determining and amending frequency allocation plans used in the clearance and certification process of AM-FM radio and television broadcast applications and in the long range planning of the broadcast spectrum -- **Communications**; Frequency Assignment and Licensing Division. All inquiries -- Ottawa/Hull (613) 995-3114.

**BROADCASTING/RADIO/TELEVISION** - English and French national radio (AM and FM) and television services are provided by the **Canadian Broadcasting Corporation**, 1500 Bronson Avenue, Ottawa. General and policy inquiries -- Ottawa/Hull (613) 731-3111.

**BROADCASTING/REGULATION, POLICY** - the 1968 Broadcasting Act authorizes the CRTC to regulate and supervise all aspects of the Canadian broadcasting system (radio, television and cable television). The 1976 CRTC Act gave the commission regulatory power over federally-regulated telecommunications carriers (Bell Canada, BC Telephone, CN Telecommunications, CP Telecommunications and Telesat Canada) -- **Canadian Radio-Television and Telecommunications Commission (CRTC)**; Information Services Branch. All inquiries -- any regional office.

**BROADCASTING/TECHNICAL DATA** - compiling and disseminating technical data to Canadian and foreign broadcast engineering consultants -- **Communications**; Broadcast Applications Engineering Division. All inquiries -- Ottawa/Hull (613) 593-7737.

**BROADCASTS/RURAL AREAS** - determining service discrepancies (telephone service); assessing technological solutions; identifying institutional difficulties and recommending government policy for improving rural communications -- **Communications**; Rural Communications Program. General inquiries -- Ottawa/Hull (613) 593-6042.

**BROCHURES** - available from departmental head office (see list at end of this index -- Part 3)

**BUDGET/FEDERAL/INFORMATION** - information and questions pertaining to the federal budget (the department acts as chief advisor for the government on economic and financial affairs) -- **Finance**; Information Division. General inquiries -- Ottawa/Hull (613) 992-1573; tax policy inquiries -- Ottawa/Hull (613) 992-1785.

**BUILDING CODE/CONSTRUCTION INDUSTRY** - research services for Canada's construction industry; technical support for Central Mortgage and Housing Corporation; technical and secretariat assistance to the National Research Council Associate Committee which has responsibility for the production of the National Building Code for Canada, and the National Fire Code for Canada -- **National Research Council**; Division of Building Research. All inquiries -- Ottawa/Hull (613) 993-9101.

**BUILDINGS, COMMERCIAL/ENERGY CONSERVATION** - programs to encourage energy conservation in commercial buildings -- **Energy, Mines and Resources**; Conservation and Renewable Energy Branch. General and policy inquiries -- Ottawa/Hull (613) 995-1801.

**BUILDINGS, FEDERALLY-OWNED OR LEASED/MAINTENANCE** - administration and maintenance of all buildings owned and leased by the federal government and listed in the Central Real Property Inventory -- **Public Works**. All inquiries -- any regional office.

**BURSARIES/LANGUAGE IMMERSION STUDIES** - bursaries for post-secondary students to enrol in immersion studies in English or French at accredited institutions -- **Secretary of State**; Language Programs Branch. General and policy inquiries -- Ottawa/Hull (613) 994-3724.

**BUS PROGRAM/NATIONAL ENERGY** - implementation of cost-effective conservation measures in the bus industry -- **Energy, Mines and Resources**; Conservation and Renewable Energy Branch. General and policy inquiries -- Ottawa/Hull (613) 995-1801.

**BUS REGULATIONS/INTER-CITY** - advice and assistance on Canadian and United States laws and regulations affecting bus transportation -- **Transport**; Motor Carrier Branch. All inquiries -- Ottawa/Hull (613) 992-9107.

**BUSINESS ASSISTANCE TO FRANCHISES** - assistance to franchisors and franchisees through the development of seminars and publications -- **Industry, Trade and Commerce**; Distribution and Services Division, Distribution Services Branch. All inquiries -- Ottawa/Hull (613) 593-7761.

**BUSINESS ASSISTANCE/REGIONAL DEVELOPMENT** - the Regional Development Incentives Program (RDIA) provides incentives to business and industry to stimulate manufacturing investment and employment in designated regions of Canada -- **Regional Economic Expansion (DREE)**. All inquiries -- any DREE office.

**BUSINESS ASSISTANCE** - a central point of contact within the department for businessmen seeking information about federal programs and services. The centre is open 9 a.m. to 5 p.m. Monday through Friday (messages are recorded during the remaining hours and days) -- **Industry, Trade and Commerce**; Business Centre. All inquiries -- Ottawa/Hull call toll-free Zenith 0-3200 or locally 995-5771.

**BUSINESS CONSULTATION** - management advisory institutes provide advisory services to small businesses through university specialists recruited mainly from the faculty of business administration -- **Industry, Trade and Commerce**; Business Services Branch. General and policy inquiries -- Ottawa/Hull (613) 996-4453.

**BUSINESS GRADUATES/JOB CREATION** - a program administered by the department's regional offices to create permanent job opportunities for recent graduates and to enhance the growth potential and competitive position of small and medium-sized businesses -- **Industry, Trade and Commerce**; Small Business Secretariat. All inquiries -- Ottawa/Hull (613) 593-5722.

**BUSINESS HOTLINE/PAPERBURDEN PROBLEMS** - The Office for the Reduction of Paperburden is an action group designed to reduce the burden imposed on business by government red tape and paperwork -- **Industry, Trade and Commerce**; Small Business Program. All inquiries -- Ottawa/Hull (613) 995-9197 collect.

**BUSINESS INFORMATION/EXPORT MARKETS** - the International Bureaux of the department are the central point of contact on matters affecting Canada's trade and economic relations with other countries and areas. In addition they are the central source of intelligence about Canada's trade with other countries and are responsible for developing trade relations and export marketing strategies for these areas -- **Industries, Trade and Commerce**; International Bureaux. General and policy inquiries -- Ottawa/Hull (613) 996-5554.

**BUSINESS MANAGEMENT TRAINING/FINANCIAL ASSISTANCE TO UNIVERSITIES** - the department financially assists selected Canadian universities in developing research and teaching in international business (universities include British Columbia, Western Ontario, Dalhousie and Ecole des Hautes Etudes Commerciales) -- **Industry, Trade and Commerce**; Business Services Branch, Special Programs. General and policy inquiries -- Ottawa/Hull (613) 996-4453.

**BUSINESS STATISTICS** - collecting, compiling, analyzing, abstracting and publishing statistical information relating to the commercial, industrial, financial, social, economic and general activities and conditions of people in Canada -- **Statistics Canada**. All inquiries -- any regional office.

**BUSINESS TERMINALS/COMMUNICATIONS/RESEARCH** - terminal products, communications systems, user services and business sources of these user services -- **Communications**; New Home and Business Services. General inquiries -- Ottawa/Hull (613) 593-4140.

**BUSINESSES FEDERALLY INCORPORATED** - corporate name searches; access to corporate information filed with the department; processing of applications for incorporation, amendment, dissolution or amalgamation -- **Consumer and Corporate Affairs**; Corporations Branch. All inquiries -- Ottawa/Hull (613) 997-1142 or any regional or district office.

**BUSINESS/BILINGUALISM PROGRAM** - use of official languages in the operations of the private sector (voluntary organizations, business and industry) -- **Secretary of State**; Language Programs Branch. General and policy inquiries -- Ottawa/Hull (613) 994-1966.

**BUSINESS/IMPORT ANALYSIS** - analysis of imports to identify products at the level of detail required for essential marketing decisions by Canadian-based manufacturers -- **Industry, Trade and Commerce**; Import Replacement and Business Services. General inquiries -- Ottawa/Hull (613) 992-4446.

**BUSINESS/INTERFIRM COMPARISON** - a service to business firms within given industrial sectors to identify relative strengths and weaknesses to help improve productivity, profitability and competitiveness -- **Industry, Trade and Commerce**; Business Services Branch, Interfirm Comparisons. General and policy inquiries -- Ottawa/Hull (613) 995-0874.

**BUSINESS/SMALL/CONSULTING SERVICES** - management advisory institutes provide advisory services to small businesses through university specialists recruited mainly from the faculty of business administration -- **Industry, Trade and Commerce**; Business Services Branch. General and policy inquiries -- Ottawa/Hull (613) 996-4453.

**BUS/INTER-CITY/ATLANTIC PROVINCES** - financial assistance for capital improvements to eligible inter-city bus carriers in the Atlantic provinces -- **Transport**; Motor Carrier Branch. All inquiries -- Ottawa/Hull (613) 992-9107.

**BUTTER, SKIM MILK POWDER/FLOOR, SUPPORT PRICES** - under the National Dairy Program, the Canadian Dairy Commission implements federal government approved support prices for butter and skim milk powder and purchases, stores and disposes of surplus butter and skim milk powder -- **Canadian Dairy Commission**; Marketing Operations. All inquiries -- Ottawa/Hull (613) 998-8938.

**BY-ELECTIONS/SUPERVISION/ADMINISTRATION** - responsibility for administration of federal elections in Canada -- **Chief Electoral Officer**; 440 Coventry Road, Ottawa. All inquiries -- Ottawa/Hull (613) 993-2975.

**BY-LAWS/INDIAN RESERVES** - maintaining a register of by-laws passed by various Indian bands -- **Indian and Northern Affairs**; Indian and Inuit Affairs. All inquiries -- Ottawa/Hull (613) 997-9800.

applications and supporting technical briefs for cable television systems and operational changes; issuance of technical construction and operating certificates; letters of authority to construct and operate cable television systems -- **Communications**; Cable Television Engineering Division. All inquiries -- Ottawa/Hull (613) 593-7737.

**CABLE TELEVISION SYSTEMS** - review of proposed standards for cable television systems and equipment; development and implementation of technical standards for cable television broadcast and non-broadcast services -- **Communications**; Cable Television Engineering Division. All inquiries -- Ottawa/Hull (613) 593-7737.

**CABLE TELEVISION/REGULATION, POLICY** - the 1968 Broadcasting Act authorizes the CRTC to regulate and supervise all aspects of the Canadian broadcasting system (radio, television and cable television). The 1976 CRTC Act gave the commission regulatory power over federally-regulated telecommunications carriers (Bell Canada, BC Telephone, CN Telecommunications, CP Telecommunications and Telesat Canada) -- **Canadian Radio-Television and Telecommunications Commission (CRTC)**; Information Services Branch. All inquiries -- any regional office.

++ **CADET SERVICES** - information on cadet services in Canada (air force, army and naval cadets, navy league) -- **National Defence (DND)**. All inquiries -- any DND office of information.

**CALURA** see **CORPORATIONS AND LABOUR UNIONS RETURNS ACT**

**CALIBRATION/INSTRUMENTS** - research into selected areas of physics; maintenance of Canada's reference measurement standards (time, length, mass and temperature); calibration of measuring instruments for industry, government and universities; scientific advice to government and universities; designs for industrial products -- **National Research Council**; Division of Physics. All inquiries -- Ottawa/Hull (613) 993-9101.

**CANADA COUNCIL/ARTS, ARTIST GRANTS** - grants and fellowships for the arts in Canada -- **Canada Council**. General and policy inquiries -- Ottawa/Hull (613) 996-5051.

**CANADA EMPLOYMENT CENTRES** see **EMPLOYMENT CENTRES**

**CANADA EXPLOSIVES ACT/ADMINISTRATION** - administration of the Canada Explosives Act (inspection, licensing, import, storage, sale, transportation and manufacture of explosives) -- **Energy, Mines and Resources**; Explosives Branch. All inquiries -- Ottawa/Hull (613) 593-7211.

**CANADA GAMES** see **AMATEUR SPORTS**

++ see expanded program description in Part III

**CANADA MANPOWER MOBILITY PROGRAM** - financial aid to workers (unemployed or about to be unemployed) who cannot find suitable jobs locally and must therefore move or travel to communities where their skills are needed -- **Employment and Immigration**; Labour Market Policy, Employment Services Branch. All inquiries -- any Canada Employment Centre.

**CANADA MANPOWER** see **MANPOWER**

**CANADA PENSION PLAN** - a contributory social insurance program to provide protection against the contingencies of retirement, disability and death -- **Health and Welfare**. All inquiries -- any income security district office; Quebec residents -- any Quebec Pension Plan Office.

**CANADA SHIPPING ACT** - regulations prescribing the fitting, technical standards and operational requirements for radio communication equipment carried by designated Canadian ships in any waters and by non-Canadian ships in Canadian waters, for distress and safety purposes -- **Transport**; Coast Guard, Telecommunications and Electronics Branch. All inquiries -- any coast guard regional office.

**CANADA STUDENT LOAN PROGRAM** - financial assistance to full time post-secondary students -- Secretary of State; Education Support Branch. General and policy inquiries -- Ottawa/Hull (613) 994-1866, 994-1844 or 994-1766.

**CANADA WORKS PROGRAM** - creating employment through funding useful projects in various communities -- **Employment and Immigration**; Canada Works Program. All inquiries -- any Canada Employment Centre.

**CANADA-MEXICO EXCHANGE PROGRAM** - practical career-training to young specialists and technicians -- **Employment and Immigration**; Canada-Mexico Exchange Program. All inquiries -- any Canada Employment Centre.

**CANADA-UNITED STATES BOUNDARY/SURVEYS** - maintaining, inspecting and resurveying the Canada-United States boundary; regulations controlling construction adjacent to the boundary -- **External Affairs and Energy, Mines and Resources**; International Boundary Commission. General and policy inquiries -- Ottawa/Hull (613) 995-4951.

**CANADA'S ACCOMMODATION INDUSTRY** - information or issues concerning the planning and development of Canada's accommodation industry -- **Industry, Trade and Commerce**. Canada Government Office of Tourism. All inquiries -- any regional office.

**CANADIAN ARMED FORCES/CAREERS** - enrolment in the Canadian Armed Forces, the reserves (naval, air, militia and communications), and military colleges -- **National Defence (DND)**. All inquiries -- any DND office of information.

**CANADIAN BOOK EXCHANGE CENTRE** - free service offered to libraries allowing them to send unwanted library materials to the Canadian Book Exchange Centre in exchange for a variety of publications -- **National Library**; Canadian Book Exchange Centre. General and policy inquiries -- Ottawa/Hull (613) 995-2317.

**CANADIAN CHEMICAL REGISTER** - an alphabetical listing of the firms and plant locations involved in manufacturing chemicals in Canada and the products produced, with a cross index between the two -- **Industry, Trade and Commerce**; Chemicals Branch. General and policy inquiries -- Ottawa/Hull (613) 593-4842.

**CANADIAN CIVIL AIRCRAFT REGISTER** - civil aircraft register of ownership (names and addresses); registration marks and aircraft types and models -- **Transport**; Canadian Air Transportation Administration, Aircraft Licensing and Register Section. All inquiries - Ottawa/Hull (613) 992-3712.

**CANADIAN ETHNIC STUDIES PROGRAM** - grants to Canadian universities for guest lecturers on Canadian ethnic studies -- **Secretary of State**; Multiculturalism Directorate. General and policy inquiries -- Ottawa/Hull (613) 994-2044.

**CANADIAN FORCES RECORDS CENTRE** - personnel records of former members of the federal public service and military (1903-1978) used to substantiate individual claims regarding service and to respond to inquiries under the Canadian Human Rights Act, Part IV -- **Public Archives**; Records Management Branch. General and policy inquiries -- Ottawa/Hull (613) 995-6161.

**CANADIAN GOVERNMENT PUBLICATIONS/SALE AND DISTRIBUTION** - publishing and marketing books and brochures on behalf of federal government departments and agencies in Canada and abroad -- **Supply and Services**; Canadian Government Publishing Centre. General and policy inquiries -- Ottawa/Hull (613) 995-1781.

**CANADIAN HISTORY/ARCHIVES COLLECTIONS** - availability of published historical documentation within the Public Archives of Canada -- **Public Archives**; Library. General and policy inquiries -- Ottawa/Hull (613) 992-2669.

**CANADIAN HISTORY/ARCHIVES SOUND RECORDINGS** - historical sound recordings acquired and preserved by the Public Archives in Ottawa are available for listening to on the premises -- **Public Archives**; Sound Archives. All inquiries -- Ottawa/Hull (613) 996-3414.

**CANADIAN HISTORY/CURATORIAL RESPONSIBILITY** - curatorial responsibility for over 100000 paintings, drawings, prints, posters, medals and heraldry -- **Public Archives**; Picture Division. General and policy inquiries -- Ottawa/Hull (613) 995-1300.

**CANADIAN HOME INSULATION PROGRAM** - the Canadian Home Insulation Program (CHIP) provides a subsidy of up to \$350 to defray the cost of purchasing insulation material for use in housing units -- **Central Mortgage and Housing Corporation**; Marketing and Client Relations. All inquiries -- any regional office.

**CANADIAN HYDROGRAPHIC SERVICE** - hydrographic surveys; production of nautical charts and other navigational publications -- **Fisheries and Oceans**; Canadian Hydrographic Service. General and legal inquiries -- any regional information branch office; policy inquiries -- Ottawa/Hull (613) 995-2041.

**CANADIAN IDENTITIES PROGRAM** - multiculturalism services in Canada -- **Secretary of State**; Canadian Identities Program. General and policy inquiries -- Ottawa/Hull (613) 994-2044.

**CANADIAN OCCUPATIONAL INTEREST INVENTORY** - the Canadian Occupational Interest Inventory is an aid to assess an individual's occupational interests by testing -- **Employment and Immigration**. All inquiries -- any Canada Employment Centre.

**CANADIAN POLICE COLLEGE** - instruction to all accredited Canadian police agencies in matters dealing with police enforcement, administration and training -- **Royal Canadian Mounted Police**. All inquiries -- Ottawa/Hull (613) 993-2723.

**CANADIAN POLICE INFORMATION CENTRE** - the Canadian Police Information Centre comprises a nation-wide police computer network shared by all accredited police agencies in Canada -- **Royal Canadian Mounted Police**. General inquiries -- any police office.

**CANADIAN PRODUCTS/PROMOTION ABROAD** - exhibits at trade fairs abroad to promote the export of Canadian products and services; the sponsoring of outgoing and incoming missions; arranging visits to Canada by foreign buyers and government delegations -- **Industry, Trade and Commerce**; Office of International Marketing, Promotional Projects Branch. General and policy inquiries -- Ottawa/Hull (613) 995-6221.

**CANADIAN STUDENTS ENTERING CANADA/ENTITLEMENTS** - regulations concerning the admission of duty-free goods into Canada by foreign students and non-residents, immigrants, Canadian students returning from study in a foreign country and residents returning after a lengthy absence (at least one year) -- **Revenue**; Customs and Excise. All inquiries -- any customs office.

**CANADIAN TRAVEL INFORMATION** - dissemination of Canadian tourist information by telephone or in writing to the public (both Canadian and foreign), trade and media inquirers -- **Industry, Trade and Commerce**; Canadian Government Office of Tourism, Travel Information Services. General inquiries -- any regional office.

**CANADIANA/NATIONAL BIBLIOGRAPHY** - Canada's national bibliography provides a comprehensive list of current publications of Canadian origin or interest available in hardcopy or microfiche -- **National Library**; Cataloguing Branch. General and policy inquiries -- Ottawa/Hull (613) 996-7275 (microfiche); **996-2291** (hardcopy).

**CANADIANA** - Collection of Canadian books, government publications, newspapers, serials and theses are available to researchers at the National Library or on interlibrary loan -- **National Library**; Canadiana Collection. General and policy inquiries -- Ottawa/Hull (613) 995-9481.

**CANALS/HISTORIC** - development, operation and interpretation on historic canal systems in Canada -- **Indian and Northern Affairs**; Parks Canada. General and policy inquiries -- any regional office.

**CANDU** - responsibility for the design (according to AECB guidelines) and marketing of CANDU nuclear reactors -- **Atomic Energy of Canada Limited**, Engineering Company. General and policy inquiries -- Mississauga (416) 823-9040 local 353.

**CAP** see **CAREER ASSIGNMENT PROGRAM**

**CAPITAL GAINS** see **INTEREST, DIVIDENDS AND CAPITAL GAINS**

**CAPITAL PROJECTS/CONSTRUCTION AND CONSULTING** - improved productivity and efficiency in the construction and consultive service industries; promotion of international trade in such industries; securing maximum industrial benefits for Canada in the execution of major domestic capital projects -- **Industry, Trade and Commerce**; Construction and Consulting Services Branch. General and policy inquiries - any regional office.

**CAREER ASSIGNMENT PROGRAM** - providing the federal public service with a continuing supply of personnel with executive potential -- **Public Service Commission**; Career Assignment Program (CAP). General and policy inquiries -- any regional office.

**CAREER DEVELOPMENT/PUBLIC SERVICE** - career opportunities on an interchange basis, for qualified candidates, between sectors of the Canadian community and the federal public service; nomination of Canadians to international organizations -- **Public Service Commission**; Interchange Canada and International Program. General and policy inquiries -- any regional office.

**CAREER GUIDANCE/COMPUTER SEARCH OF OCCUPATIONS** - a computerized method of exploring occupations (CHOICES). Individuals feed information into the computer about their interests, aptitudes, education, future goals, expected salaries. A printout reply lists suitable careers, matching ambitions and abilities -- **Employment and Immigration**. All inquiries -- any Canada Employment Centre.

**CAREER GUIDANCE/CAREER PROVINCES** - qualifications required by those in the 15-24 years-of-age group for about 650 occupations in the provinces and territories -- **Employment and Immigration**; Careers Provinces Fact Sheets. All inquiries -- any Canada Employment Centre.

**CAREER PLANNING/PUBLIC SERVICE PERSONNEL** - staff development services (career planning, professional courses, counselling) for public servants outside of Ottawa/Hull -- **Public Service Commission**; Regional Operations Directorate. All inquiries -- any regional office.

**CAREERS IN PUBLIC SERVICE/NATIVE PEOPLE** - employment for native people in federal government departments and agencies -- **Public Service Commission**; Native Employment Program. General and policy inquiries -- any regional office.

**CAREERS/AIR TRAFFIC CONTROLLERS** - career opportunities for air traffic controllers, radio operators, civil aviation inspectors and helicopter pilots -- **Transport**; Canadian Air Transportation Administration Branch. All inquiries -- Ottawa/Hull (613) 996-0230 or 995-9621.

**CAREERS/CANADIAN ARMED FORCES** - enrolment in the Canadian Armed Forces, the reserves (naval, air, militia and communications), and military colleges -- **National Defence (DND)**. All inquiries -- any DND office of information.

**CAREERS/CIVIL AVIATION INSPECTORS** - career opportunities for air traffic controllers, radio operators, civil aviation inspectors and helicopter pilots -- **Transport**; Canadian Air Transportation Administration Branch. All inquiries -- Ottawa/Hull (613) 996-0230 or 995-9621.

**CAREERS/HELICOPTER PILOTS** - career opportunities for air traffic controllers, radio operators, civil aviation inspectors and helicopter pilots -- **Transport**; Canadian Air Transportation Administration Branch. All inquiries -- Ottawa/Hull (613) 996-0230 or 995-9621.

**CAREERS/PUBLIC SERVICE/NORTHERN NATIVES** - public service training and careers for native people resident in Canada's north -- **Public Service Commission**; Northern Careers Program. General and policy inquiries -- any regional office.

**CAREERS/PUBLIC SERVICE** - recruiting qualified secondary school graduates for programs such as computer sciences, economics, engineering, marine biology and administration -- **Public Service Commission**; Staffing Branch. General and policy inquiries -- any regional office.

**CAREERS/RADIO OPERATORS** - career opportunities for air traffic controllers, radio operators, civil aviation inspectors and helicopter pilots -- **Transport**; Canadian Air Transportation Administration Branch. All inquiries -- Ottawa/Hull (613) 996-0230 or 995-9621.

**CARGO CONTROL/CUSTOMS REGULATIONS** - customs cargo control regulations relating to the control of import and export movement of international cargo in bonded carriers -- **Revenue**; Customs and Excise. All inquiries -- any regional office or port of entry.

**CARGO INSPECTION ON SHIPS** - standards and requirements for the safe shipment of marine cargoes; standards for safety characteristics of freight containers; cargo inspections by port wardens -- **Transport**; Coast Guard Ship Safety, Cargoes and Containers. All inquiries -- Ottawa/Hull (613) 992-0242.

**CARGO STANDARDS FOR SHIPS** - standards and requirements for the safe shipment of marine cargoes; standards for safety characteristics of freight containers; cargo inspections by port wardens -- **Transport**; Coast Guard Ship Safety, Cargoes and Containers. All inquiries -- Ottawa/Hull (613) 992-0242.

**CARGOES/IMPORTS AND EXPORTS** - planning and administering a system of national ports to efficiently trans-ship cargoes to and from international and national markets -- **Transport**; National Harbours Board. All inquiries -- Ottawa/Hull (613) 992-0019 or 593-5245.

**CARIBBEAN AND MEXICAN SEASONAL WORKERS PROGRAM** - foreign agriculture workers may enter Canada on a temporary basis to meet manpower needs that cannot be met from within the Canadian labour market. Wage guarantees, housing standards, transportation costs, medical arrangements and other working conditions are included in the agreement between the worker, employer and foreign government -- **Employment and Immigration**; Caribbean and Mexican Seasonal Workers Program. All inquiries -- any Canada Employment Centre.

**CASH-ON-DELIVERY** - ensures that the customer pays the amount due for merchandise when delivery is made within Canada -- **Post Office**. General inquiries - any post office.

**CATALOGUING IN PUBLICATION** - provides Canadian publishers with cataloguing information, supplied by designated libraries across the country, to be printed in their forthcoming books -- **National Library**; Cataloguing in Publication Office. General and policy inquiries -- Ottawa/Hull (613) 593-7360.

**CATTLE/BLOOD TYPING** - research on diseases of food animals; production of biological agents; laboratory diagnostic and consultative services to the Animal Health and Meat Hygiene Directorates of the department; liaison with provincial and university laboratories -- **Agriculture**; Animal Pathology Division. General inquiries -- Ottawa/Hull (613) 995-9095.

CB see CITIZENS BAND

++ **CENSUS STATISTICS** - collecting, compiling, analyzing, abstracting and publishing statistical information relating to the commercial, industrial, financial, social, economic and general activities and conditions of people in Canada -- **Statistics Canada**. All inquiries -- any regional office.

**CENTRAL CITY INDUSTRIAL DECLINE PROGRAM** -- **Urban Affairs**. Program Cancelled  
March 31, 1979.

**CENTRAL REAL PROPERTY INVENTORY** - management and maintenance of federal real property (land and any building or other structure, and any continual interest which exceeds a period of 10 years) -- **Public Works**. All inquiries -- any regional office.

++ see expanded program description in Part III

**CENTRES OF ADVANCED TECHNOLOGY PROGRAM** - a program to provide financial assistance to universities and provincial research organizations to enable them to develop and maintain a special competence in specific fields of technology and, under contract, to provide industrial and other clients with assistance in development projects, training programs, technical advice and other services related to these technologies -- **Industry, Trade and Commerce**; Technology Branch. All inquiries -- Ottawa/Hull (613) 593-7881.

**CEPACS PROJECT** - an automated cargo inventory, entry processing and revenue collecting system (CEPACS project) -- **Revenue**; Customs and Excise. All inquiries -- Ottawa/Hull (613) 992-2787 or Montreal or Toronto regional offices.

**CERAMIC AND GLASS PRODUCTS/DEVELOPMENT** - development of Canada's ceramic and glass industry to replace through domestic manufacture some of the \$400 million of annual imports -- **Industry, Trade and Commerce**; Resource Industries Branch. All inquiries -- Ottawa/Hull (613) 992-1581.

**CERTIFICATES/AIR CARRIERS** - equipment and safety operation certificates issued to commercial air carriers -- **Transport**; Canadian Air Transportation Administration Branch. General inquiries -- any regional office; other inquiries -- Ottawa/Hull (613) 992-7585.

**CERTIFICATES/ELECTRIC POWER LINES** - certificates for construction and operation of international electric power lines -- **National Energy and Board**. All inquiries -- Ottawa/Hull (613) 992-4370.

**CERTIFICATES/PIPELINES** - certificates for construction and operation of international and interprovincial pipelines carrying oil, natural gas, or petroleum products -- **National Energy Board**. All inquiries -- Ottawa/Hull (613) 992-4370.

**CERTIFICATES/SHIPS CREWS** - service, training and examination requirements for masters, mates and crews of ships registered in Canada -- **Transport**; Coast Guard, Nautical Division. All inquiries -- Ottawa/Hull (613) 992-5792.

**CERTIFICATION OF ENERGY CONSERVING EQUIPMENT** - coordination of industrial sector branches of the department in providing prior opinions and certification of certain types of energy conserving equipment for accelerated capital cost allowances under class 34 of Canada's income tax regulations -- **Industry, Trade and Commerce**; Resource Industries Branch. General and policy inquiries -- Ottawa/Hull (613) 992-0065.

**CERTIFICATION/CUSTOMS DOCUMENTS** - customs documents (reproduction and certification); searching customs records -- **Revenue**; Customs and Excise. All inquiries -- any regional office or port of entry.

**CERTIFICATION/PUBLIC SERVICE** see **COLLECTIVE BARGAINING**

**CERTIFIED DOCUMENTS/INDIAN, CROWN LANDS** - providing certified documents showing evidence of interest in Indian and Crown lands of Canada to bands, individual band members, lawyers and/or agents of bands, department of justice officials and the courts -- **Indian and Northern Affairs**; Indian and Inuit Affairs. All inquiries -- Ottawa/Hull (613) 995-3298.

**CERTIFIED MAIL** - proof of delivery service for letters and parcels mailed to addresses within Canada -- **Post Canada**. General inquiries -- any post office.

**CHALLENGER** - monitoring domestic and international aircraft programs as they relate to the aircraft industry -- **Industry, Trade and Commerce**; Transportation Industries Branch, Aircraft Division. All inquiries -- Ottawa/Hull (613) 995-3201.

**CHEMICAL REGISTER** - an alphabetical listing of the firms and plant locations involved in manufacturing chemicals in Canada and the products produced, with a cross index between the two -- **Industry, Trade and Commerce**; Chemicals Branch. General and policy inquiries -- Ottawa/Hull (613) 593-4842.

**CHANGING THE GUARD** - Changing of the Guard Ceremony on Parliament Hill in Ottawa -- **National Defence (DND)**. All inquiries -- any DND office of information.

**CHARITABLE DONATIONS** - income tax deductions to determine an individual's net taxable income -- **Revenue**; Taxation. All inquiries -- any district office.

**CHARTS/AERONAUTICAL** see **AERONAUTICAL CHARTS**

**CHARTS/NAUTICAL** - hydrographic surveys; production of nautical charts and other navigational publications -- **Fisheries and Oceans**; Canadian Hydrographic Service. General and legal inquiries -- any regional information branch office; policy inquiries -- Ottawa/Hull (613) 995-2041.

**CHEMICAL ANALYSIS/ROCKS** - determination of physical, chemical, mechanical and engineering properties of geological materials -- **Energy, Mines and Resources**; Geological Survey of Canada. General inquiries -- Ottawa/Hull (613) 995-4270.

**CHEMICAL HAZARDS IN FOOD/ANALYSIS** - analysis of food samples for microbiological quality, detection of chemical hazards and assessment of nutritional quality -- **Health and Welfare**; Health Protection Branch. All inquiries -- Ottawa/Hull (613) 996-7172.

**CHEMISTRY RESEARCH** - short-term programs aimed at practical applications to the natural resource and chemical industries; long-term fundamental investigations into selected areas of scientific and technological importance -- **National Research Council**; Division of Chemistry. All inquiries -- Ottawa/Hull (613) 993-9101.

**CERTIFICATION PROGRAM** - administers the program which assists Canadian producers of educational audio-visual material -- **National Film Board**. All inquiries -- any regional office or Ottawa/Hull (613) 992-4166.

**CHICAGO CRUDE OIL PRICE** - information on the methodology and the likely level of future average crude costs in the United States -- **Energy, Mines and Resources**; Energy Policy Sector. General and policy inquiries -- Ottawa/Hull (613) 995-9351 local 220.

**CHILD CARE EXPENSES** - income tax deductions to determine an individual's net taxable income -- **Revenue**; Taxation. All inquiries -- any district office.

**CHILD TAX CREDIT** see **FAMILY ALLOWANCES**

**CHILD WELFARE/INDIAN AND INUIT** - child welfare and protection; adoptions; foster homes; day care; family services -- **Indian and Northern Affairs**; Indian and Inuit Affairs. General inquiries -- any regional or district office.

**CHILDREN'S BOOK SERVICE** - consultative, reference and bibliographic services on children's literature and Canadian children's books; preparing bibliographies and displays -- **National Library**; Children's Literature Librarian. General and policy inquiries -- Ottawa/Hull (613) 996-2300.

**CHILDREN/INCOME TAX EXEMPTION** - basic personal income tax exemptions subtracted from an individual's net income to determine taxable income -- **Revenue**; Taxation. All inquiries -- any district office.

**CHOICES** - a computerized method of exploring occupations. Individuals feed information into the computer about their interests, aptitudes, education, future goals, expected salaries. A printout reply lists suitable careers, matching ambitions and abilities -- **Employment and Immigration**. All inquiries -- any Canada Employment Centre.

**CIGARETTES IMPORT REGULATIONS/TOURISTS** - tourist regulations and information on the importation of liquor and cigarettes; tourists exemptions -- **Revenue**; Customs and Excise. All inquiries -- any customs office.

**CITIZENS BAND EQUIPMENT/LICENSING** - testing, certifying and licensing of General Radio Service (GRS) equipment (Citizen Band or CB); management of radio frequencies -- **Communications**; Engineering Programs Branch. All inquiries -- Ottawa/Hull (613) 992-0840.

**CITIZENSHIP REGISTRATION/COURTS** - administration of the Citizenship Act; receipt of applications for Canadian citizenship; examination of applicants in the various citizenship courts; and issuance of certificates and proof of citizenship -- **Secretary of State**; Citizenship Registration Branch. General and policy inquiries -- any Canadian citizenship court.

**CIVIL AIRCRAFT REGISTER/NAMES AND ADDRESSES** - register of all the names and addresses of the registered owners of Canadian aircraft (listed alphabetically by aircraft registration mark and aircraft type) -- **Transport**; Canadian Air Transportation Administration, Aircraft Licensing and Register Section. General inquiries -- any regional office; legal and policy inquiries -- Ottawa/Hull (613) 992-3712.

**CIVIL AIRCRAFT REGISTER** - civil aircraft register of ownership (names and addresses), registration marks and aircraft types and models -- **Transport**; Canadian Air Transportation Administration, Aircraft Licensing and Register Section. All inquiries - Ottawa/Hull (613) 992-3712.

**CIVIL AND COMMON LAW/STUDENT EXCHANGE** - summer exchange programs between civil and common law students to improve understanding of each other's legal system, culture and official language -- **Justice**; Program Section. All inquiries -- Ottawa/Hull (613) 992-8581.

**CIVIL AVIATION INSPECTORS/CAREERS** - career opportunities for air traffic controllers, radio operators, civil aviation inspectors and helicopter pilots -- **Transport**; Canadian Air Transportation Administration Branch. All inquiries -- Ottawa/Hull (613) 996-0230 or 995-9621.

**CIVIL AVIATION/PERSONNEL LICENSING** - requirements for issue and endorsement of civil aviation personnel licensing -- **Transport**; Canadian Air Transportation Administration, Civil Aeronautics Directorate, Licensing Division. All inquiries -- any regional superintendent of air regulations.

**CIVIL DEFENCE/CONTINUITY OF GOVERNMENT** - responsibility for ensuring that government will continue in the event of a nuclear attack. Special arrangements ensure the operation of a relocated federal emergency government at various sites across Canada -- **Emergency Planning**. General and policy inquiries -- any regional office.

**CIVIL DEFENCE/EDUCATION** - emergency planning courses for emergency planners in industry and federal, provincial and municipal governments -- **Emergency Planning**. General and policy inquiries -- any regional office.

**CIVIL DEFENCE/WORKMEN'S COMPENSATION** - under workmen's compensation agreements the federal government assumes 75 per cent of the cost involving payments to civil defence workers injured during the course of civil defence training or duties. Claims for compensation must be documented and approved by the compensation board of the province concerned -- **Emergency Planning**. All inquiries -- any regional office.

**CIVIL DISORDERS/INVESTIGATION** - maintenance of national internal security -- **Royal Canadian Mounted Police**. General inquiries -- any area command headquarters.

**CIVIL EXPORT SALES** see **EXPORT SALES/CIVIL AND DEFENCE**

**CIVIL FLIGHT INSTRUCTOR/REFRESHER COURSES** - civil flight instructor refresher courses -- **Transport**; Canadian Air Transportation Administration, Flight Training and Examinations Section. All inquiries -- any regional office.

**CIVIL LIBERTIES** - prohibition of discrimination based on age, sex, marital status, ethnic or national origin, race or religion, physical handicap or criminal offence for which a pardon has been granted; equal opportunities for access to goods, services, accommodation and employment; jurisdiction over all employees and employers under the legislative authority of the federal government -- **Canadian Human Rights Commission**. All inquiries -- Ottawa/Hull (613) 995-1151 or any regional office.

**CIVIL SERVANTS** see **PUBLIC SERVANTS**

**CIVILIAN EMPLOYMENT ASSISTANCE PROGRAM** - assisting personnel retiring from the Canadian Armed Forces to obtain civilian employment -- **Employment and Immigration**; Civilian Employment Assistance Program. All inquiries -- any Canada Employment Centre.

**CLAIM STAKING REGULATIONS/YUKON** - implementing Yukon mining safety and blasting regulations; insuring proper claim staking procedures are followed; providing mineral industry expertise; providing mine rescue training to mining companies as well as mine rescue equipment and stations for emergencies -- **Indian and Northern Affairs**; Mines Inspection Services. All inquiries -- Whitehorse (403) 668-5151 local 247.

**CLAIMS AGAINST THE MILITARY** - settlement of claims against the Crown (military damage to private property, and other claims) -- **National Defence (DND)**. All inquiries -- any DND office of information.

**CLAIMS OF CANADIAN AGAINST FOREIGN GOVERNMENTS** - assistance (including formal espousal of claims) to Canadian citizens for wrongs done to them by foreign governments and/or their agencies -- **External Affairs**; Legal Advisory Division. All inquiries -- Ottawa/Hull (613) 996-1940.

**CLASS 34 INCOME TAX REGULATIONS** - coordination of industrial sector branches of the department in providing prior opinions and certification of certain types of energy conserving equipment for accelerated capital cost allowances under class 34 of Canada's income tax regulations -- **Industry, Trade and Commerce**; Resource Industries Branch. General and policy inquiries -- Ottawa/Hull (613) 992-0065.

**CLASSIFICATIONS, STATISTICAL** - collecting, compiling, analyzing, abstracting and publishing statistical information relating to the commercial, industrial, financial, social, economic and general activities and conditions of people in Canada -- **Statistics Canada**. All inquiries -- any regional office.

**CLEMENCY/FEDERAL OFFENCES** - a pardon granted by Governor-in-Council to assist people who have been found guilty of a criminal offence but demonstrated their successful reintegration into society -- **National Parole Board**. All inquiries -- Ottawa/Hull (613) 593-5275.

**CLINICAL PRACTICE/STANDARDS** - development and improvement of health services in cooperation with provincial governments (development of standards and guidelines for health care services, clinical practices and health manpower) -- **Health and Welfare**; Health Services and Promotions Branch. All inquiries -- Ottawa/Hull (613) 992-3787.

**CLOTHING EXPORTS, IMPORTS/PERMITS, LICENCES, QUOTAS** - the issuance of import permits in accordance with the Export and Import Permits Act and regulations -- **Industry, Trade and Commerce**; Control Measures Division, Office of Special Import Policy. All inquiries -- Ottawa/Hull (613) 996-2387.

**CLOTHING/CONSUMER FRAUD PROTECTION** - prevention of fraud in the sale, production, labelling, packaging and advertising of most products, textiles, precious metals, furs, pre-packaged products, food stuffs, fruits and vegetables -- **Consumer and Corporate Affairs**; Consumer Fraud Protection. All inquiries -- any regional or district office.

**CL-215** - monitoring domestic and international aircraft programs as they relate to the aircraft industry -- **Industry, Trade and Commerce**; Transportation Industries Branch, Aircraft Division. All inquiries -- Ottawa/Hull (613) 995-3201.

**CMMP** see **CANADA MANPOWER MOBILITY PROGRAM**

**COAL AND PEAT RESOURCE AND RESERVE APPRAISAL** - investigation of coal and peat resources in terms of quality and recoverability -- **Energy, Mines and Resources**; Technical Inquiries Section, Technology Information Division. General inquiries -- Ottawa/Hull (613) 995-4075 or 996-4570 local 144.

**COAL AND PEAT TECHNOLOGY/RESEARCH AND DEVELOPMENT** - research and development of technologies pertaining to coal mining and beneficiation, coal carbonization, gasification and liquefaction -- **Energy, Mines and Resources**; Technical Inquiries, Technology Information Division. General inquiries -- Ottawa/Hull (613) 995-4075 or 996-4570 local 144.

**COAL MARKETS/INTERNATIONAL TRADE** - a program to ensure that maximum advantage is taken by Canadian industry of the vast reserves of various ranks of coal available in western Canada. Missions to countries such as Japan and Korea are aimed at promoting the sale of thermal coal from western Canada -- **Industry, Trade and Commerce**; Resource Industries Branch. Ottawa/Hull (613) 992-1581.

**COAL POLICY** - development of federal coal policies; information and research studies on coal and related matters -- **Energy, Mines and Resources**; Energy Policy Sector. All inquiries -- Ottawa/Hull (613) 995-9351 local 522.

**COAL REGULATIONS** - records of mineral claims stakes; representation work applied; ownership; lapsing; mining leases and prospecting permits; information on Prospector's Assistance Program and Territorial Coal Regulations -- **Indian and Northern Affairs**; Northern Program. All inquiries -- Yellowknife (403) 873-4421 local 226.

**COAL, PEAT/IDENTIFICATION/ESTIMATES** - identification and evaluation of oil, gas, coal, uranium and mineral resources; estimates of their quality, quantity and distribution -- **Energy, Mines and Resources**; Geological Survey of Canada. General inquiries -- Ottawa/Hull (613) 995-4270.

**COAST GUARD REGULATORY PROGRAM** - regulations prescribing the fitting, technical standards and operational requirements for radio communication equipment carried by designated Canadian ships in any waters and by non-Canadian ships in Canadian waters for distress and safety purposes -- **Transport**; Coast Guard, Telecommunications and Electronics Branch. All inquiries -- any coast guard regional office.

**COASTAL SHIPPING SERVICES/QUEBEC-NEWFOUNDLAND** - coastal shipping services between Montreal, Quebec, Corner Brook and St. John's, Newfoundland -- **Transport**; Water Transportation Assistance. All inquiries -- Ottawa/Hull (613) 996-0804.

**COBALT 60** see **RADIO ISOTOPES**

**C.O.D./MAIL** see **MAIL SERVICE/C.O.D.**

**CODE/BUILDING** - research services for Canada's construction industry; technical support for Central Mortgage and Housing Corporation; technical and secretariat assistance to the National Research Council Associate Committee which has responsibility for the production of the National Building Code for Canada -- **National Research Council**; Division of Building Research. All inquiries -- Ottawa/Hull (613) 993-9101.

**COII** see **CANADIAN OCCUPATIONAL INTEREST INVENTORY**

**COIN SETS/SALES** - production of numismatic coins for Canada and foreign countries; sale of Canadian collector's coins -- **Royal Canadian Mint**; Marketing Division. General and policy inquiries -- Ottawa/Hull (613) 993-2595.

**COINS/NUMISMATIC/ORDERING INFORMATION** - orders for numismatic coins; mailing lists; status of coin orders; requests for order forms -- **Royal Canadian Mint; Marketing.** General inquiries -- Ottawa/Hull (613) 997-3880.

**COLLECTIVE AGREEMENTS/ARBITRATION SERVICES** - appointment of arbitrators and adjudicators in grievance disputes; maintenance of an arbitral award indexing and retrieval system for the public -- **Labour.** All inquiries -- Ottawa/Hull (613) 997-2617.

**COLLECTIVE BARGAINING** - regulatory powers related to collective bargaining in the federal public service -- **Public Service Staff Relations Board; Staff Relations.** All inquiries -- Ottawa/Hull 992-5012.

**COLLECTIVE BARGAINING INFORMATION CENTRE** - economic and compensation data for employees and employers involved in collective bargaining in Canada -- **Labour; Collective Bargaining Information Centre.** All inquiries -- Ottawa/Hull (613) 997-2617.

**COLLECTIVE BARGAINING/CONCILIATION/MEDIATION** - provision of conciliation and mediation assistance in collective bargaining disputes in enterprises subject to the Canada Labour Code, Part V -- **Labour.** All inquiries -- any regional office or Ottawa/Hull (819) 997-3290.

**COLLECTOR'S COINS/SALES** - production of numismatic coins for Canada and foreign countries; sale of Canadian collector's coins -- **Royal Canadian Mint; Marketing Division.** General and policy inquiries -- Ottawa/Hull (613) 993-2595.

**COMBINES INVESTIGATION** - investigations into suspected violations of the Combines Investigation Act with respect to restraint of trade or competition -- **Consumer and Corporate Affairs; Competition Policy Bureau.** All inquiries -- Ottawa/Hull (613) 997-2190 or any regional or district office.

**COMBINES INVESTIGATIONS/INQUIRIES** - inquiries under the Combines Investigation Act; reports and remedial action for certain offences under the act -- **Consumer and Corporate Affairs; All inquiries -- Ottawa/Hull (613) 997-2190.**

**COMBINES INVESTIGATION/OFFENCES** - inquiries into offences under the Combines Investigation Act (investigation of combines, monopolies, trusts and mergers) -- **Restrictive Trade Practices Commission.** All inquiries -- Ottawa/Hull (613) 992-5306.

**COMMERCE STATISTICS** - collecting, compiling, analyzing, abstracting and publishing statistical information relating to the commercial, industrial, financial, social, economic and general activities and conditions of people in Canada -- **Statistics Canada**. All inquiries -- any regional office.

**COMMERCIAL AND MILITARY AIRCRAFT SUB-SYSTEM/ASSISTANCE PROGRAMS** - administration of the departments assistance programs insofar as they apply to aerospace industry sub-systems or products -- **Industry, Trade and Commerce; Aerospace Sub-Systems Division**. All inquiries -- Ottawa/Hull (613) 995-3201.

**COMMERCIAL BUILDINGS/ENERGY CONSERVATION** - programs to encourage energy conservation in commercial buildings -- **Energy, Mines and Resources; Conservation and Renewable Energy Branch**. General and policy inquiries -- Ottawa/Hull (613) 995-1801.

**COMMERCIAL FISHERMEN/LICENSING FOR FEDERAL FISHERIES** - licensing of commercial fishermen engaged in various categories of federal federally-administered fisheries -- **Fisheries and Oceans**. General and legal inquiries -- any regional office, policy inquiries -- Ottawa/Hull (613) 995-2041.

**COMMERCIAL PILOTS/LICENSING** - flight test standards and guides (for fixed and rotary wing pilot license applicants obtaining private or commercial licenses, or multi-engine endorsement applicants) -- **Transport; Canadian Air Transportation Administration, Flight Training and Examinations Section**. All inquiries -- any regional office.

**COMMERCIAL PRODUCTS AND SERVICES/TENDERS AND CONTRACTS** - the acquisition and provision of goods and services required by federal government departments and agencies. Commercial Supply Service acquires goods and services of a commercial nature as well as professional and special services. Science and Engineering Procurement Service acquires or leases technically complex products and services including research and development -- **Supply and Services; Supply Administration**. All inquiries -- any regional office.

**COMMODITIES/MINERALS** - information on mineral commodities based on domestic and foreign sources (producers, suppliers, markets, quotas and prices); non-confidential files may be viewed on the premises -- **Energy, Mines and Resources; Minerals and Metals Division**. General and policy inquiries -- Ottawa/Hull (613) 995-9351.

**COMMODITY STATISTICS** - collecting, compiling, analyzing, abstracting and publishing statistical information relating to the commercial, industrial, financial, social, economic and general activities and conditions of people in Canada -- **Statistics Canada**. All inquiries -- any regional office.

**COMMON LAW** see **CIVIL AND COMMON LAW**

**COMMONWEALTH GAMES** see **AMATEUR SPORTS**

**COMMUNICATION EQUIPMENT ATTACHMENTS** see **TELECOMMUNICATIONS TERMINALS**

**COMMUNICATION EQUIPMENT/SHIPS** - regulations prescribing the fitting, technical standards and operational requirements for radio communication equipment carried by designated Canadian ships in any waters and by non-Canadian ships in Canadian waters for distress and safety purposes -- **Transport; Coast Guard, Telecommunications and Electronics Branch**. All inquiries -- any coast guard regional office.

**COMMUNICATION TERMINALS/HOME AND BUSINESS** - terminal products, communications systems, user services and business sources of these user services -- **Communications; New Home and Business Services**. General inquiries -- Ottawa/Hull (613) 593-4140.

**COMMUNICATIONS SATELLITES/ANNIK-B PROGRAM** - testing the provision and use of new services by communications satellites under normal operating conditions in tele-medicine, television program production and delivery, tele-education, public telecommunications applications, communications in remote areas, advanced-technology experiments -- **Communications; Space Management Program**. General inquiries -- Ottawa/Hull (613) 995-7783.

**COMMUNICATIONS STATISTICS** - collecting, compiling, analyzing, abstracting and publishing statistical information relating to the commercial, industrial, financial, social, economic and general activities and conditions of people in Canada -- **Statistics Canada**. All inquiries -- any regional office.

**COMMUNICATIONS TECHNOLOGY SATELLITE** see **HERMES**

**COMMUNICATIONS, FIBRE-OPTICS/RURAL AREAS** - potential application of optical-fibre communication systems in rural areas for the delivery of both telephone and broadcasting services -- **Communications; Rural Communications Program**. General inquiries -- Ottawa/Hull (613) 593-6072.

**COMMUNICATIONS/GRANTS TO NATIVE PEOPLES** - professional and financial assistance to communications societies serving the needs of native peoples -- **Secretary of State;** Native Citizen's Directorate. General and policy inquiries -- Ottawa/Hull (613) 994-2066.

**COMMUNICATIONS/POLICY RESEARCH** - reports, background studies and other information on science policy -- Science Council; Public Affairs. General and policy inquiries -- Ottawa/Hull (613) 995-6954.

**COMMUNITIES, NEW** - the creation of new communities as an alternative to urban sprawl, to accommodate regional growth or to create a balanced development in remote towns dependent on resource industries -- **Central Mortgage and Housing Corporation;** News and Information Division. All inquiries -- any regional office.

**COMMUNITY AND SOCIAL PROGRAMS/INMATES** - specialized programs designed to assist in the social development of an offender while incarcerated and in his reintegration into the community once released -- **Correctional Service of Canada;** Community and Social Programs. General and policy inquiries -- Ottawa/Hull (613) 593-4332.

**COMMUNITY EMPLOYMENT PROGRAM/CONSUMER NUTRITION** - programs to assist low-income, native, immigrant and senior citizen households obtain better value for their food dollar -- **Consumer and Corporate Affairs;** Consumer Services. General inquiries -- any regional or district office.

**COMMUNITY EMPLOYMENT PROJECTS** - creating employment through funding useful projects in various communities -- **Employment and Immigration;** Canada Works Program. All inquiries -- any Canada Employment Centre.

**COMMUNITY FACILITIES/INDIANS** - funds to bands for community facilities such as arenas, community centres and band halls -- **Indian and Northern Affairs.** General inquiries -- any regional support office; legal and policy inquiries -- Ottawa/Hull (613) 593-5844.

**COMMUNITY GROUPS/PARTICIPATION GRANTS** see **GRANTS TO COMMUNITY GROUPS**

**COMMUNITY PASTURES** see **PRAIRIE FARM REHABILITATION**

**COMMUNITY PLANNING/INDIANS** - assistance to bands for the development and implementation of plans for the social and economic development of their community -- **Indian and Northern Affairs**. General inquiries -- any regional or district office; other inquiries -- Ottawa/Hull (613) 593-5844.

**COMPENSATION PROGRAM/NEW PETROLEUM see NEW PETROLEUM COMPENSATION PROGRAM**

**COMPENSATION/CRUDE OIL IMPORTS** - a single crude oil price is maintained across Canada by compensating importers for the international/domestic oil price differential -- **Energy, Mines and Resources**; Oil Import Compensation Program. All inquiries -- Ottawa/Hull (613) 995-9351 local 291.

**COMPENSATION/FORMER PRISONERS OF WAR** - pensions as compensation for disability or death related to military service; compensation for former prisoners of war -- **Canadian Pension Commission**. All inquiries -- any regional office.

**COMPETITION POLICY/TRADE RESTRAINTS** - investigations into suspected violation of the Combines Investigation Act with respect to restraint of trade or competition -- **Consumer and Corporate Affairs**; Competition Policy Bureau. All inquiries -- Ottawa/Hull (613) 997-2190 or any regional or district office.

**COMPLAINTS INVESTIGATION/OFFICIAL LANGUAGES ACT** - complaints involving implementation of the Official Languages Act -- **Commissioner of Official Languages**; Complaints Service. All inquiries -- Ottawa/Hull (613) 995-1771.

**COMPLAINTS/DUMPING/IMPORTS** - investigation of complaints of material injury to Canadian producers caused by alleged dumping of imports into Canada -- **Revenue**; Customs and Excise. All inquiries -- any regional customs office or Ottawa/Hull (613) 995-0651.

**COMPLAINTS/FILTH AND FOREIGN MATTER IN PROCESSED FOOD** - complaints by consumers related to filth and foreign matter in foods -- **Health and Welfare**; Health Protection Branch. All inquiries -- any district office.

**COMPLAINTS/HUMAN RIGHTS** - prohibition of discrimination based on age, sex, marital status, ethnic or national origin, race or religion, physical handicap or criminal offence for which a pardon has been granted; equal opportunities for access to goods, services, accommodation and employment; jurisdiction over all employees and employers under the legislative authority of the federal government -- **Canadian Human Rights Commission**. All inquiries -- Ottawa/Hull (613) 995-1151 or any regional office.

**COMPLAINTS/MISLEADING ADVERTISING** - investigation of complaints regarding misleading advertising -- **Consumer and Corporate Affairs**; Marketing Practices Branch. All inquiries -- any regional or district office.

**COMPLAINTS/RED TAPE AND PAPERWORK** - The Office for the Reduction of Paperburden is an action group designed to reduce the burden imposed on business by government red tape and paperwork -- **Industry, Trade and Commerce**; Small Business Program. All inquiries -- Ottawa/Hull (613) 995-9197 collect.

**COMPULSORY INSPECTION PROGRAM** - on-site inspection of all broadcast and cable television systems and ships fitted with compulsory radio equipment and new broadcast systems to ensure that operational and technical standards meet with regulatory requirements -- **Communications**; Compulsory Inspection Program. All inquiries -- any district office.

**COMPUTER NETWORK/POLICE AGENCIES** - the Canadian Police Information Centre comprises a nation-wide police computer network shared by all accredited police agencies in Canada -- **Royal Canadian Mounted Police**. General inquiries -- any police office.

**COMPUTERIZED ARCHIVE RECORDS** see **ARCHIVE RECORDS/COMPUTERIZED SERVICES**

**COMPUTERIZED CATALOGUING RECORDS** - machine-readable cataloguing records (MARC), created by the National Library and foreign libraries, are available to Canadian libraries on magnetic tape or catalogue cards -- **National Library**; MARC Records Distribution Service. General and policy inquiries -- Ottawa/Hull (613) 995-3325.

**COMPUTERIZED REFERENCE SERVICES** see **DATA BASE/BIBLIOGRAPHIC**

**COMPUTER-ASSISTED CAREER GUIDANCE** - a computerized method of exploring occupations (CHOICES). Individuals feed information into the computer about their interests, aptitudes, education, future goals, expected salaries. A printout reply lists suitable careers, matching ambitions and abilities -- **Employment and Immigration**. All inquiries -- any Canada Employment Centre.

**COMPUTOR TECHNOLOGY RESEARCH** - development and application of computer technology, new electronic circuitry and devices, the transmission of electrical power and the uses of electromagnetic radiation -- **National Research Council**; Division of Electrical Engineering. All inquiries -- Ottawa/Hull (613) 993-9101.

**CONCILIATION/LABOUR DISPUTES** - provision of conciliation and mediation assistance in collective bargaining disputes in enterprises subject to the Canada Labour Code, Part V -- **Labour**. All inquiries -- any regional office or Ottawa/Hull (819) 997-3290.

**CONDITIONAL RELEASE FROM PRISON** - conditional release of federal and provincial prisoners -- National Parole Board. All inquiries -- Ottawa/Hull (613) 995-1308.

**CONFERENCE FACILITIES/OTTAWA** - availability of National Library and Public Archives facilities for public use -- **Public Archives** and **National Library**. All inquiries -- Ottawa/Hull (613) 593-5383.

**CONFERENCE FUND/LAW** - contributions for non-governmental conferences of specific interest to the department -- **Justice**; Program Section. All inquiries -- Ottawa/Hull (613) 992-8581.

**CONFERENCE/TELECOMMUNICATIONS** - Canadian participation in the 1979 International Telecommunications Union World Administrative Radio Conference -- **Communications**. General and policy inquiries -- Ottawa/Hull (613) 593-7331.

**CONSERVATION/MINERAL RESOURCES** - current information on conservation measures applicable to the mineral industry and recommended actions that government, industry and the public can take to conserve mineral resources -- **Energy, Mines and Resources**; Minerals Program. General inquiries -- Ottawa/Hull (613) 995-4039.

**CONSTITUENCY MAPS** - descriptions of federal electoral boundaries -- **Energy, Mines and Resources**; Legal Survey Division. All inquiries -- Ottawa/Hull (613) 995-4341.

**CONSTRUCTION AND CONSULTATION SERVICES** - improved productivity and efficiency in the construction and consultative service industries; promotion of international trade in such industries; securing maximum industrial benefits for Canada in the execution of major domestic capital projects -- **Industry, Trade and Commerce**; Construction and Consulting Services Branch. General and policy inquiries - any regional office.

**CONSTRUCTION INDUSTRY/BUILDING CODE** - research services for Canada's construction industry; technical support for Central Mortgage and Housing Corporation; technical and secretariat assistance to the National Research Council Associate Committee which has responsibility for the production of the National Building Code for Canada -- **National Research Council**; Division of Building Research. All inquiries -- Ottawa/Hull (613) 993-9101.

**CONSTRUCTION INDUSTRY/PACKAGING, DISTRIBUTION STANDARDS** - assistance to industry to improve physical distribution methods (such as standard pallet sizes and modular packaging) -- **Industry, Trade and Commerce**; Transportation Services Branch. General and policy inquiries -- Ottawa/Hull (613) 995-8308.

**CONSTRUCTION JOBS/MANPOWER PLANNING** - strategies to encourage the employment of Canadians in jobs in Canadian commerce and industry -- **Employment and Immigration**; Manpower Planning Programs. All inquiries -- any Canada Employment Centre.

**CONSTRUCTION STATISTICS** - collecting, compiling, analyzing, abstracting and publishing statistical information relating to the commercial, industrial, financial, social, economic and general activities and conditions of people in Canada -- **Statistics Canada**. All inquiries -- any regional office.

**CONSTRUCTION/TENDERING/NORTHER AFFAIRS** - tendering documentation on construction and maintenance contracts for projects under the Northern Affairs Program -- **Indian and Northern Affairs**; Construction and Maintenance Service. General inquiries -- Whitehorse (403) 668-5151 local 240.

**CONSULAR SERVICES** - provides assistance to Canadians outside of Canada -- **External Affairs**; Consular Operations Division. Referrals through the Inquiry Service -- Ottawa/Hull (613) 996-9134.

**CONSULTING SERVICES/SMALL BUSINESS** - management advisory institutes provide advisory services to small businesses through university specialists recruited mainly from the faculty of business administration -- **Industry, Trade and Commerce**; Business Services Branch. General and policy inquiries -- Ottawa/Hull (613) 996-4453.

**CONSUMER COMPLAINTS/PROCESSED FOODS** - complaints by consumers related to filth and foreign matter in foods -- **Health and Welfare**; Health Protection Branch. All inquiries -- any district office.

**CONSUMER EDUCATION/INFORMATION** - consumer education programs and information -- **Consumer and Corporate Affairs**; Consumer Services. All inquiries -- any regional or district office.

**CONSUMER ELECTRONICS** - improved immunity of consumer electronic equipment to outside radio interference; expansion of the use of the radio spectrum for communications services -- **Communications; Electro-Magnetic Compatibility Division.** All inquiries -- Ottawa/Hull (613) 995-7862.

**CONSUMER EXPENDITURE STATISTICS** - collecting, compiling, analyzing, abstracting and publishing statistical information relating to the commercial, industrial, financial, social, economic and general activities and conditions of people in Canada -- **Statistics Canada.** All inquiries -- any regional office.

**CONSUMER FRAUD PROTECTION** - prevention of fraud in the sale, production, labelling, packaging and advertising of most products, textiles, precious metals, furs, pre-packaged products, food stuffs, fruits and vegetables -- **Consumer and Corporate Affairs; Consumer Fraud Protection.** All inquiries -- any regional or district office.

**CONSUMER INCOME STATISTICS** - collecting, compiling, analyzing, abstracting and publishing statistical information relating to the commercial, industrial, financial, social, economic and general activities and conditions of people in Canada -- **Statistics Canada.** All inquiries -- any regional office.

**CONSUMER INFORMATION/FOOD BASICS** - information on nutrition and consumer aids to obtaining better value for food dollars -- **Consumer and Corporate Affairs; Consumer Services.** General inquiries -- any regional or district office.

**CONSUMER INFORMATION/FOOD POLICY** - a study of the production, processing and marketing of food; current events and changes in the area of food insofar as it affects the Canadian consumer -- **Consumer and Corporate Affairs; Food Policy Group.** All inquiries -- Ottawa/Hull (613) 997-1741.

**CONSUMER INFORMATION/GENERAL INQUIRIES** - requests for publications and general information on the department -- **Consumer and Corporate Affairs; Communications Services.** General and policy inquiries -- Ottawa/Hull (613) 997-3146 or any regional or district office.

**CONSUMER NUTRITION INFORMATION/COMMUNITY PROGRAMS** - programs to assist low-income, native, immigrant and senior citizen households obtain better value for their food dollar -- **Consumer and Corporate Affairs; Consumer Services.** General inquiries -- any regional or district office.

++ CONSUMER PRICE INDEX - collecting, compiling, analyzing, abstracting and publishing statistical information relating to the commercial, industrial, financial, social, economic and general activities and conditions of people in Canada -- **Statistics Canada**. All inquiries -- any regional office.

CONSUMER PRODUCTS AND LIFESTYLES - programs to encourage energy conservation in the home and to increase the portion of post-consumer wastes being recycled -- **Energy, Mines and Resources**; Conservation and Renewable Energy Branch. General and policy inquiries -- Ottawa/Hull (613) 995-1801.

CONSUMER PRODUCTS/SAFETY INSPECTION, TESTING - inspection and testing of consumer products with respect to safety -- **Consumer and Corporate Affairs**; Product Safety Branch. General inquiries -- any regional or district office.

CONSUMER SERVICES/FOOD PRODUCTION AND MARKETING - grading; inspecting; licensing and bonding; regulating agricultural production inputs; recording performance of livestock; poultry strain development; sire loan program; import and export inspection surveys and certification; quarantine controls and eradication procedures; registration of premises; forage seed project; registration of livestock -- **Agriculture**; Food Production and Marketing Branch. All inquiries -- any regional office.

CONTAMINANTS CONTROL - listing and controlling the amounts, sources, uses, losses and suppliers of existing chemical compounds identified as environmental contaminants; predicting the potential hazard of new compounds; determining needs for production control based on these predictions -- **Environment**; Environmental Protection Service. General inquiries -- Ottawa/Hull (613) 997-2800.

CONTINENTAL SHELF SURVEYS - offshore geological surveys to prepare maps and reports on Canada's continental shelves and slopes -- **Energy, Mines and Resources**; Geological Survey. General inquiries -- Ottawa/Hull (613) 995-4270.

CONTINENTAL SHELF/ARCTIC - research and information on the Arctic environment; coordination of logistic support (aircraft and accommodation) for government and university scientists -- **Energy, Mines and Resources**; Polar Continental Shelf Project. General and policy inquiries -- Ottawa/Hull (613) 996-3388.

**CONTINUITY OF GOVERNMENT** - responsibility for ensuring that government will continue in the event of a nuclear attack. Special arrangements ensure the operation of a relocated federal emergency government at various sites across Canada -- **Emergency Planning**. General and policy inquiries -- any regional office.

**CONTRACTING OUT/ENERGY GRANTS** - coordinating, planning, cooperation and policy formulation of federal energy research and development -- **Energy, Mines and Resources**; Office of Energy Research and Development. General and policy inquiries -- Ottawa/Hull (613) 992-9300.

**CONTRACTING OUT/RESEARCH AND DEVELOPMENT** - unsolicited proposals from outside the federal government for research and development are examined by appropriate government departments and agencies -- **Supply and Services**. General and policy inquiries -- Ottawa/Hull (819) 997-7476.

**CONTRACTS, RESEARCH AND DEVELOPMENT** - unsolicited proposals from outside the federal government for research and development are examined by appropriate government departments and agencies -- **Supply and Services**. General and policy inquiries -- Ottawa/Hull (819) 997-7476.

**CONTRACTS/COMMERCIAL GOODS AND SERVICES** - the acquisition and provision of goods and services required by federal government departments and agencies. Commercial Supply Service acquires goods and services of a commercial nature as well as professional and special services. Science and Engineering Procurement Service acquires or leases technically complex products and services including research and development -- **Supply and Services**; Supply Administration. All inquiries -- any regional office.

**CONTRACTS/FINANCIAL INFORMATION/NORTHERN PROGRAM** - information on government contracts, payment of accounts and general financial matters -- **Indian and Northern Affairs**; Northern Program. General inquiries -- Whitehorse (403) 668-5151 local 210.

**CONTRACTS/INDUSTRY LABORATORY RESEARCH** - contracts with Canadian companies to develop laboratory-initiated projects to eventual marketable products; assistance in the identification, licensing and development of technologies -- **National Research Council Canada**; Industry Laboratory Projects Program. All inquiries -- Ottawa/Hull (613) 993-9101.

**CONTRACTS/SCIENCE AND ENGINEERING GOODS, SERVICES** - the acquisition and provision of goods and services required by federal government departments and agencies. Commercial Supply Service acquires goods and services of a commercial nature as well as professional and special services. Science and Engineering Procurement Service acquires or leases technically complex products and services including research and development -- **Supply and Services; Supply Administration.** All inquiries -- any regional office.

**CONTRACTS/SPACE APPLICATIONS TO INDUSTRY** - long-range, high-risk space industry research projects; transference of relevant space technology to industry; supporting technological development in Canadian industry through contracts -- **Communications; Space Applications Program.** General and policy inquiries -- Ottawa/Hull (613) 996-9401.

**CONTRIBUTION TO UNEMPLOYMENT INSURANCE** - eligibility determined of contributors and premiums collected from both employers and employees -- **Revenue; Taxation.** All inquiries -- any district office.

**CONTRIBUTIONS/LAW/RESEARCH AND DEVELOPMENT** - contributions for research, development and preparation of legal material for the general public and professionals in the legal field -- **Justice; Programs Section.** All inquiries -- Ottawa/Hull (613) 992-8581.

**CONTRIBUTIONS/LEGAL AID** - contributions to independent and government organizations for research, training, planning and evaluating of Canada's legal aid system -- **Justice; Programs Section.** All inquiries -- Ottawa/Hull (613) 992-8581.

**CONTROL SERVICE AIRPORTS** - services provided by airport control towers to airport traffic; ACC (Area Control Centre) units to VFR (Visual Flight Rules) aircraft operating within terminal radar service areas; ACCs to IFR (Instrument Flight Rules) and CVFR (Controlled Visual Flight Rules) aircraft operating within specified control areas; and ACCs and TCUs (Terminal Control Units) to aircraft operating within specified control areas -- **Transport; Canadian Air Transportation Administration, Civil Aeronautics Division, Air Traffic Services Branch.** All inquiries -- Ottawa/Hull (613) 996-7395.

**CONTROL/AIR TRAFFIC** - effects movement of air traffic in Canadian and international airspace for which Canada has accepted responsibility -- **Transport; Canadian Air Transportation Administration.** All inquiries -- Ottawa/Hull (613) 992-7934.

**CONVENTION REFUGEES/IMMIGRATION** - in addition to convention refugees admitted under the refugee class, many displaced and persecuted persons are accepted under special humanitarian programs. The participation of private organizations in the program has a bearing on refugee selections -- **Employment and Immigration**; Immigration and Demographic Policy. All inquiries -- any Canada Immigration Centre.

**CONVENTION REFUGEES/ADMISSION TO CANADA** - people eligible to immigrate to Canada under the refugee class are those who are unable or unwilling to return to their country of nationality or residence because they fear persecution for reasons of race, religion, nationality, membership in a particular social group or political opinion -- **Employment and Immigration**; Immigration and Demographic Policy. All inquiries -- any Canada Immigration Centre.

**CO-OPERATIVE HOUSING ASSISTANCE** - assistance to members of a co-operative to enable them to reduce costs by pooling skills and purchasing in bulk -- **Central Mortgage and Housing Corporation**; News and Information Division. All inquiries -- any regional office.

**CO-OPERATIVE OVERSEAS MARKET DEVELOPMENT PROGRAM** - the Co-operative Overseas Market Development Program is a cost-shared program designed to increase overseas exports of British Columbia's lumber, plywood and other miscellaneous wood products (jointly funded by the department, the British Columbia Ministry of Economic Development and the Council of Forest Industries of British Columbia) -- **Industry, Trade and Commerce**; Resource Industries Branch. General and policy inquiries -- Ottawa/Hull (613) 992-0068.

**CO-OPERATIVE PROJECTS WITH INDUSTRY** - Co-operative Projects with Industry (COPI) is a program directed toward the transfer of technology from federal government laboratories to industry -- **Energy, Mines and Resources**; External Research Programs. All inquiries -- Ottawa/Hull (613) 992-5265.

COPI see CO-OPERATIVE PROJECTS WITH INDUSTRY

**COPYRIGHT/REGISTRATION** - copyrights for original literary, dramatic or musical works; industrial design for original ornamentation applied on or to an article of manufacture -- **Consumer and Corporate Affairs**. All inquiries -- any regional or district office.

**CORE FUNDING PROGRAM/NATIVE PEOPLE** - financial assistance to native peoples through provincial, territorial and national associations to formulate policies and programs for furthering their development -- **Secretary of State**; Native Citizen's Directorate. General and policy inquiries -- Ottawa/Hull (613) 994-2133.

**CORN SHIPMENTS/FREIGHT ASSISTANCE** - transportation subsidies on western feed grain and Ontario corn shipments for livestock consumption in various parts of eastern Canada and British Columbia -- **Canadian Livestock Feed Board**; Feed Freight Assistace. All inquiries -- Montreal (514) 283-7505.

**CORPORATE INFORMATION** - corporate name searches; access to corporate information filed with the department; processing of applications for incorporation, amendment, dissolution or amalgamation -- **Consumer and Corporate Affairs**; Corporations Branch. All inquiries -- Ottawa/Hull (613) 997-1142 or any regional or district office.

**CORPORATION PROFIT STATISTICS** see **COST OF LIVING STATISTICS**

**CORPORATIONS AND LABOUR UNIONS RETURNS ACT** - collecting, compiling, analyzing, abstracting and publishing statistical information relating to the commercial, industrial, financial, social, economic and general activities and conditions of people in Canada -- **Statistics Canada**. All inquiries -- any regional office.

**CORRECTIONS STATISTICS** see **COST OF LIVING STATISTICS**

**CORROSION RESEARCH** - research into corrosion, welding and joining, tribology and forming techniques -- **National Research Council**; Industrial Materials Research Institute. All inquiries -- Longueuil, (514) 677-3606.

**COSMETICS/LABELLING, ADVERTISING** - labelling and advertising of drugs and cosmetics in compliance with the Foods and Drugs Act -- **Health and Welfare**; Health Protection Branch. All inquiries -- Ottawa/Hull (613) 996-7172.

**COST OF LIVING STATISTICS** - collecting, compiling, analyzing, abstracting and publishing statistical information relating to the commercial, industrial, financial, social, economic and general activities and conditions of people in Canada -- **Statistics Canada**. All inquiries -- any regional office.

**COUNTERVAIL INVESTIGATIONS/IMPORTS** - investigation of complaints of material injury to Canadian producers caused by foreign government subsidies on imports into Canada -- **Revenue**; Customs and Excise. All inquiries -- Ottawa/Hull (613) 995-0651.

**COUNTERVAILING DUTIES/ENFORCEMENT** - enforcement of the assessment of countervailing duties imposed on goods imported into Canada -- **Revenue**; Customs and Excise. All inquiries -- Ottawa/Hull (613) 995-0651.

**CPI** see **CONSUMER PRICE INDEX**

**CPP** see **CANADA PENSION PLAN**

**CREDIT TO FARM SYNDICATES/LOANS** - financial assistance for farmers to act co-operatively in overcoming the high cost of individual ownership of machinery, buildings and installed equipment that can be shared -- **Farm Credit Corporation**; Farm Syndicates Credit Act. All inquiries -- any regional or field office.

**CRIME DETECTION LABORATORIES** - scientific and technical laboratory services for use by accredited police agencies in Canada -- **Royal Canadian Mounted Police**; Crime Detection Laboratories. All inquiries -- any police laboratory.

**CRIME PREVENTION** - reviewing Canada's security policies; formulating security guard policies; determining classification levels and occupational groups for departmental security officials -- **Solicitor General**; Police and Security Planning. All inquiries -- Ottawa/Hull (613) 995-1032.

**CRIME STATISTICS** - collecting, compiling, analyzing, abstracting and publishing statistical information relating to the commercial, industrial, financial, social, economic and general activities and conditions of people in Canada -- **Statistics Canada**. All inquiries -- any regional office.

**CRIMINAL JUSTICE RESEARCH** - research to reduce the social and economic costs of crime -- **Solicitor General**; Research Division. All inquiries -- Ottawa/Hull (613) 995-1032.

**CRIMINAL LAW REFORM FUND** - contributions to promote legislative and non-legislative reform of criminal law through consultation and development of experimental projects -- **Justice**; Criminal Law Reform Fund, Policy Planning Section. All inquiries -- Ottawa/Hull (613) 995-6409.

**CRIMINAL RECORDS/SERVICE TO POLICE** - identification services (fingerprints, photographs, criminal records, fraudulent cheques, publication of RCMP Gazette) for accredited police agencies -- **Royal Canadian Mounted Police**. All inquiries -- Ottawa/Hull (613) 993-3800.

**CRIMINAL RECORD/FEDERAL OFFENCES** - a pardon granted by Governor-in-Council to assist people who have been found guilty of a criminal offence but demonstrated their successful reintegration into society -- **National Parole Board**. All inquiries -- Ottawa/Hull (613) 593-5275.

**CROP DEVELOPMENT RESEARCH** - agricultural research (chemotaxonomy, protein crop development, plant cell culturing, insect sex-attractants) -- **National Research Council; Prairie Regional Laboratory**. All inquiries -- Saskatoon (306) 665-4191.

**CROWN LAND/CERTIFIED DOCUMENTS** - providing certified documents showing evidence of interest in Indian and Crown lands of Canada to bands, individual band members, lawyers and/or agents of bands, department of justice officials and the courts -- **Indian and Northern Affairs; Indian and Inuit Affairs**. All inquiries -- Ottawa/Hull (613) 995-3298.

**CROWN LAND/NORTHWEST TERRITORIES** - the administration and disposal of Crown land within the Northwest Territories; the administration of Land Use Permits for Work on Crown land -- **Indian and Northern Affairs; Northern Program**. All inquiries -- Yellowknife (403) 873-4421 local 348.

**CROWN LAND/TRANSACTION RECORDING** - recording evidence of the Crowns interest in Crown lands; procuring land for Indian program use (school residence and agency lands) -- **Indian and Northern Affairs; Indian and Inuit Affairs**. General and policy inquiries -- Ottawa/Hull (613) 995-3298.

**CROWN LAND/YUKON/NORTHWEST TERRITORIES** - management of the disposal of surface rights and control of use of Crown lands in Yukon and Northwest Territories pursuant to the Territorial Lands Act and regulations -- **Indian and Northern Affairs; Land Management Program**. All inquiries -- Ottawa/Hull (613) 997-0220.

**CRUDE OIL EXPORTS/ADMINISTRATION** - imposing charges on the export of crude oil and certain petroleum products; providing compensation for certain petroleum costs; regulating the price of Canadian crude oil and natural gas in interprovincial and export trade -- **National Energy Board**. All inquiries -- Ottawa/Hull (613) 992-4370.

**CRUDE OIL PRICES/UNITED STATES MARKET** - information on the methodology and the likely level of future average crude costs in the United States -- **Energy, Mines and Resources; Energy Policy Sector**. General and policy inquiries -- Ottawa/Hull (613) 995-9351 local 220.

**CRUDE OIL/PIPELINE SUBSIDY** - maintaining one price for crude oil for Toronto and Montreal Energy, Mines and Resources; Montreal/Toronto Tariff Subsidy Program. All inquiries -- Ottawa/Hull (613) 995-9351 local 291.

**CULTURAL AWARENESS PROJECTS** - promotion of the social, cultural and linguistic development of official language minority communities to foster understanding and co-operation between the two official language groups -- **Secretary of State**; Official Language Minority Groups. General and policy inquiries -- Ottawa/Hull (819) 994-1313.

**CULTURAL AWARENESS/NATIVE PEOPLES** - native peoples participation in Canadian society; social and cultural needs of native peoples -- **Secretary of State**; Native Citizen's Directorate Program. General and policy inquiries -- Ottawa/Hull (613) 994-3970.

**CULTURAL CENTRES/DEVELOPMENT/ASSISTANCE** - operation of the National Arts Centre in Ottawa; assistance to Canada Council to develop performing arts throughout Canada -- **National Arts Centre Corporation**, P.O. Box 1554, Station "B", Ottawa. General and policy inquiries -- Ottawa/Hull (613) 996-5051.

**CULTURAL DEVELOPMENT/INDIAN AND INUIT** - assistance to performing Indian and Inuit artists -- Indian and Northern Affairs; Education and Cultural Support Branch. All inquiries -- Ottawa/Hull (613) 996-5804.

**CULTURAL EDUCATION CENTRES/INDIANS AND INUIT** - financial, professional, administrative and other support assistance to Indian and Inuit peoples to establish and operate cultural educational centres -- Indian and Northern Affairs; Education and Cultural Support Branch. All inquiries -- Ottawa/Hull (613) 997-9832.

**CULTURAL GRANTS PROGRAM** - financial assistance to Indian individuals, groups and organizations for the promotion and retention of their culture -- **Indian and Northern Affairs**; Education and Cultural Services Branch. All inquiries -- Ottawa/Hull (613) 996-5804.

**CULTURAL PROPERTY/PROTECTION** - ministerial responsibility for cultural property; administrative services to the Cultural Property Export Review Board -- **Secretary of State**; Operations and State Protocol Directorate. General and Policy inquiries -- Ottawa/Hull (613) 994-1414.

**CULTURAL RELATIONS/INTERNATIONAL** - promoting Canadian performing, visual and literary arts abroad by facilitating cultural exchanges with other countries -- **External Affairs;** Cultural Affairs Division. General and policy inquiries -- Ottawa/Hull (613) 992-9948.

**CULTURE STATISTICS** - collecting, compiling, analyzing, abstracting and publishing statistical information relating to the commercial, industrial, financial, social, economic and general activities and conditions of people in Canada -- **Statistics Canada.** All inquiries -- any regional office.

**CURRENCY/EXCHANGE RATES/IMPORTS** - rates of exchange used for commercial importations into Canada; request for daily rates or verification of previous rates -- **Revenue;** Customs and Excise. All inquiries -- any regional office or port of entry.

**CURRICULUM DEVELOPMENT/INDIAN AND INUIT** - increasing the relevance of education of programs, to the cultural and physical background of Indian children, by providing funds for native language training, native studies and cultural activities -- **Indian and Northern Affairs;** Education and Cultural Support Branch. All inquiries -- Ottawa/Hull (613) 996-1923.

**CUSTOMS ALLOWANCES** - regulations concerning the admission of duty-free goods into Canada by foreign students and non-residents, immigrants, Canadian students returning from study in a foreign country and residents returning after a lengthy absence (at least one year) -- **Revenue;** Customs and Excise. All inquiries -- any customs office.

**CUSTOMS AND EXCISE/SPECIAL SERVICE CHARGES** - requests and charges for special service by customs and excise officers -- **Revenue;** Customs and Excise. All inquiries -- any regional office or port of entry.

**CUSTOMS AUTOMATED SYSTEMS** - an automated cargo inventory, entry processing and revenue collecting system (CEPACS project) -- **Revenue;** Customs and Excise. All inquiries -- Ottawa/Hull (613) 992-2787 or Montreal or Toronto regional offices.

**CUSTOMS BONDED WAREHOUSES/REGULATIONS** - regulations and procedures governing customs bonded warehouses; regulations relating to ships stores and the disposal of unclaimed goods at customs -- **Revenue;** Customs and Excise. All inquiries -- any regional office or port of entry.

**CUSTOMS CARGO CONTROL REGULATIONS** - customs cargo control regulations relating to the control of import and export movement of international cargo in bonded carriers -- **Revenue**; Customs and Excise. All inquiries -- any regional office or port of entry.

**CUSTOMS DOCUMENTS** - customs documents (reproduction and certification); searching customs records -- **Revenue**; Customs and Excise. All inquiries -- any regional office or port of entry.

**CUSTOMS DUTIES** - reference by way of appeal under section 49 of the Customs Act concerning classification or valuation of goods (reference in this context refers to a "letter of reference" written by the minister of finance to the board and relating to an inquiry regarding a particular sector of the economy. The term is used as a "reference on a tariff item) -- **Tariff Board**. All inquiries -- Ottawa/Hull (613) 996-8541.

**CUSTOMS DUTIES/APPEALS** - appeals of custom duties rulings made under section 47 of the Customs Act regarding applicability and rate; redetermination or reappraisal of goods; classification of sugar and products; drawback eligibility and rates -- **Tariff Board**. All inquiries -- Ottawa/Hull (613) 996-8541.

**CUSTOMS DUTY/CANADIAN GOODS RETURNED** - customs duty payable on exports which are later returned to Canada after repair or processing abroad -- **Revenue**; Customs and Excise. General and legal inquiries -- any regional office.

**CUSTOMS DUTY/RATES** - tariff classification and rate of customs duty payable on imported goods -- **Revenue**; Customs and Excise. General and legal inquiries -- any regional office.

**CUSTOMS DUTY/REFUND/REMISSION/DRAWBACK** - refund remission or drawback of customs duties on specific goods exported or imported -- **Revenue**; Customs and Excise. General and legal inquiries -- any regional office or port of entry.

**CUSTOMS DUTY/REMISSION/MACHINERY** - a program whereby applications from companies and individuals for remission of duty for machinery classifiable under tariff items 42700-1, 42701-1 and 41100-1 are considered (criteria for remission of duty is the non-availability of reasonably equivalent machinery from those produced in Canada) -- **Industry, Trade and Commerce**; Machinery and Equipment Advisory Board. General and policy inquiries -- Ottawa/Hull (613) 992-1004.

**CUSTOMS HOUSE BROKERS/LICENSING/BONDING** - examination, licensing and bonding of custom house brokers -- Revenue; Customs and Excise. All inquiries -- any regional office or port of entry.

**CUSTOMS INVOICE POLICY** - customs invoicing requirements and certifications; applications for private printing of customs invoices by foreign exporters -- Revenue; Customs and Excise. All inquiries -- any regional customs office or port of entry.

**CUSTOMS NOTIFICATION SERVICES** - Canadian air traffic control units advise customs officials at various points of entry of trans-border flights -- **Transport**; Canadian Air Transportation Administration, Airspace and Procedures Division. All inquiries -- Ottawa/Hull (613) 996-7395.

**CUSTOMS TRANSPORTATION CONTROL POLICY** - customs transportation control policies include controlling the use of foreign non-duty paid vessels, aircraft, containers, highway equipment and railway rolling stock -- Revenue; Customs and Excise. All inquiries -- any regional office or port of entry.

**CUSTOMS/DOCUMENTATION/IMPORTED GOODS** - documentation required for entry of goods for consumption; temporary entry and entry for storing imported goods -- Revenue; Customs and Excise. All inquiries -- any regional office or port of entry.

**DAIRY PRODUCERS/CASH SUBSIDIES** - national market sharing quota for industrial milk and cream; government support prices for butter and skim milk powder; purchasing, storing and disposing of surplus butter and skim milk powder; subsidy payments to dairy producers -- **Canadian Dairy Commission**. General and policy inquiries -- Ottawa/Hull (613) 998-8938.

**DAIRY PRODUCTS/SUBSIDIES/OFFER-TO-PURCHASE PROGRAM** - under the National Dairy Program, the Canadian Dairy Commission implements federal government approved support prices for butter and skim milk powder and purchases, stores and disposes of surplus butter and skim milk powder -- **Canadian Dairy Commission**; Marketing Operations. All inquiries -- Ottawa/Hull (613) 998-8938.

**DANGEROUS DRUGS/LICENCES** - licences issued to pharmaceutical companies to manufacture, import, export and distribute supplies of narcotic, controlled and restricted drugs for medical and scientific purposes -- **Health and Welfare**; Health Protection Branch. All inquiries -- Ottawa/Hull (613) 996-7172.

**DANGEROUS PRODUCTS** - inspection and testing of consumer products with respect to safety -- **Consumer and Corporate Affairs**; Product Safety Branch. General inquiries -- any regional or district office.

**DATA BANK/MINERAL ECONOMIES** - provincial and territorial breakdown of mineral economic matters (mineral activity, data source, policy, opportunities for investment, environmental, social and employment impact and problems such as mineral transportation) -- **Energy, Mines and Resources**; Resources and Development Division. General and policy inquiries -- Ottawa/Hull (613) 995-9351.

**DATA BANK/TRUCKS AND BUSES** - transportation data on trucks and buses compiled by Statistics Canada, Transport and non-governmental sources -- **Transport**; Motor Carrier Branch. All inquiries -- Ottawa/Hull (613) 992-9107.

**DATA BASE/BIBLIOGRAPHIC** - literature searches (retrospective or current); access to over 100 data bases in the social sciences -- **National Library**; Computer Based Reference Services. General and policy inquiries -- Ottawa/Hull (613) 992-0474.

**DATA/TELECOMMUNICATIONS** - ionospheric data for communications and scientific users is available from field stations in Resolute, Churchill and Ashten and the Data Reduction Centre in Ottawa -- **Communications**; Telecommunications Engineering Laboratory. General and technical inquiries -- Ottawa/Hull (613) 996-4824.

**DATING OF ROCKS** - dating consolidated and surficial materials as an aid to correlation of strata -- **Energy, Mines and Resources**; Geological Survey of Canada. General inquiries -- Ottawa/Hull (613) 995-4270.

**DAY PAROLE** - a limited form of parole designed to assist inmates prepare for full parole -- **National Parole Board**. All inquiries -- any regional office of the board.

**DEATH BENEFITS/CANADA PENSION PLAN/QUEBEC PENSION PLAN** - under the Canada Pension Plan, death benefits are a lump sum paid following the death of a qualified contributor -- **Health and Welfare**; Income Security Program. All inquiries -- any income security district office; Quebec residents -- any Quebec Pension Plan office.

**DEATH STATISTICS** - collecting, compiling, analyzing, abstracting and publishing statistical information relating to the commercial, industrial, financial, social, economic and general activities and conditions of people in Canada -- **Statistics Canada**. All inquiries -- any regional office.

**DECLARATION/CUSTOMS DUTIES** - reference by way of appeal under section 49 of the Customs Act concerning classification or valuation of goods (reference in this context refers to a "letter of reference" written by the Minister of Finance to the board and relating to an inquiry regarding a particular sector of the economy. The term is used as a "reference on a tariff item") -- **Tariff Board**. All inquiries -- Ottawa/Hull (613) 996-8541.

**DECORATIONS/MILITARY** - entitlement, recommendation and replacement of long service military decorations to released personnel -- **National Defence (DND)**. All inquiries -- any DND office of information.

**DEDUCTABLE CONTRIBUTIONS** - inquiries regarding deductible contributions and tax implications of Registered Retirement Income Fund plans -- **Revenue**; Taxation. All inquiries -- any district office (questions on specific plans should be directed to a trust or insurance company).

**DEFECT INVESTIGATIONS/MOTOR VEHICLES** - investigation of defects in the construction, design or function of motor vehicles or their components -- **Transport**; Road Safety Branch. All inquiries -- Ottawa/Hull (613) 996-2236.

**DEFECT INVESTIGATION/TIRES** - investigation of defects in the construction, design or function of motor vehicle tires -- **Transport**; Road Safety Branch. All inquiries -- Ottawa/Hull (613) 996-2236.

**DEFENCE EXPORT SALES** - a cost-shared program to sustain and develop the technological capability of Canadian industry for civil and defence export sales -- **Industry, Trade and Commerce**; Defence Industry Productivity Program. All inquiries -- Ottawa/Hull (613) 593-7951.

**DEFENCE INDUSTRIAL PRODUCTIVITY PROGRAM** - promotion of defence exports and technological development in support of the Canadian defence industry -- **Industry, Trade and Commerce**; Defence Programs Branch. General and policy inquiries -- Ottawa/Hull (613) 995-7386.

**DELEGATION RULES/PUBLIC SERVICE STAFFING** - inquiries by government employees and the public on the Public Service Employment Act, regulations, policies and directives -- **Public Service Commission**; Staffing Authorities Centre. General and policy inquiries -- any regional office.

**DEMOGRAPHIC MAPS/ELECTORAL DISTRICTS** see **ELECTORAL DISTRICTS/MAPS**

**DEMOGRAPHIC STATISTICS** - collecting, compiling, analyzing, abstracting and publishing statistical information relating to the commercial, industrial, financial, social, economic and general activities and conditions of people in Canada -- **Statistics Canada**. All inquiries -- any regional office.

**DEPARTURE NOTICES/IMMIGRATION** - visitors and immigrants whose presence in Canada may endanger the public health or welfare of Canadians, or threaten national security, are refused entry or asked to leave -- **Employment and Immigration**; Immigration and Demographic Policy. All inquiries -- any Canada Immigration Centre.

**DEPORTATION APPEAL** - an independent court to which those who have been ordered removed from Canada or those in Canada whose relatives have been refused admission, may appeal such decisions, not only on legal grounds but also on discretionary grounds -- **Immigration Appeal Board**. All inquiries -- Ottawa/Hull (613) 995-6486.

**DEPORTATION ORDERS/IMMIGRATION** - visitors and immigrants whose presence in Canada may endanger the public health or welfare of Canadians, or threaten national security, are refused entry or asked to leave -- **Employment and Immigration**; Immigration and Demographic Policy. All inquiries -- any Canada Immigration Centre.

**DEPTH OF OPEN WATER/ST. LAWRENCE** - water depth forecasts for commercial shipping in the St. Lawrence River at and downstream from Montreal -- **Transport; Aids and Waterways Branch, Waterways Development Division.** All inquiries -- Ottawa/Hull (613) 992-0102.

**DESIGN CANADA** - a cost-shared program to encourage and facilitate design, innovation and product development in secondary industry. The program assists in the improvement of Canadian product development capability and promotes awareness of the value of well designed products -- **Industry, Trade and Commerce; Design Canada.** All inquiries - Ottawa/Hull (613) 992-4494.

**DESIGN SCHOLARSHIP PROGRAM/FOOTWEAR** - a scholarship program jointly sponsored by Canadian shoe manufacturers and the department to enable students to study footwear design at an internationally recognized design school with the overall objective of improving design capabilities in the Canadian footwear industry -- **Industry, Trade and Commerce; Leather and Footwear Division.** General and policy inquiries -- Ottawa/Hull (613) 992-1052.

**DESIGNERS/ASSISTANCE TO FASHION DESIGNERS** - a program to assist the Canadian apparel and textile industries achieve a more competitive position in domestic and world fashion markets through an increased recognition and development of Canadian fashion designers and designs -- **Industry, Trade and Commerce; Fashion Office.** General and policy inquiries -- Ottawa/Hull (613) 995-6287.

**DESIGNS FOR INDUSTRIAL PRODUCTS** - research into selected areas of physics; maintenance of Canada's reference measurement standards (time, length, mass and temperature); calibration of measuring instruments for industry, government and universities; scientific advice to government and universities; designs for industrial products -- **National Research Council; Division of Physics.** All inquiries -- Ottawa/Hull (613) 993-9101.

**DEUTERIUM see HEAVY WATER**

**DEVELOPING COUNTRIES/FOOD AID INFORMATION** - information on food aid programs in developing countries -- **Canadian International Development Agency; Food Aid Coordination.** General and policy inquiries -- Ottawa/Hull (819) 997-9492.

**DEVELOPING COUNTRIES/INDUSTRIAL COOPERATION** - industrial cooperation between Canada and developing countries -- **Canadian International Development Agency; Business and Industry Division.** All inquiries -- Ottawa/Hull (819) 997-6360.

**DEVELOPING COUNTRIES/RECRUITMENT OF EXPERTS** - recruiting and selecting Canadians to fill technical assistance positions in developing countries and selecting candidates for the CIDA scholarship program -- **Canadian International Development Agency**; Human Resources Directorate. General and policy inquiries -- **Ottawa/Hull (819) 997-1197**.

**DEVELOPMENT GRANTS/REGIONAL DEVELOPMENT/BUSINESS AND INDUSTRY** - the Regional Development

Incentives Program provides incentives to business and industry to stimulate manufacturing investment and employment in designated regions of Canada -- **Regional Economic Expansion (DREE)**. All inquiries -- any DREE office.

**DEVELOPMENT PROJECTS, INTERNATIONAL** - establishing and developing working relationships between Canadian industry and the agency in relation to Canadian international development projects -- **Canadian International Development Agency**; Consultant and Industrial Relations. All inquiries -- **Ottawa/Hull (819) 997-7775**.

**DEVELOPMENT PROJECTS/INDUSTRIAL RESEARCH** - a program to provide financial assistance to universities and provincial research organizations to enable them to develop and maintain a special competence in specific fields of technology and, under contract, to provide industrial and other clients with assistance in development projects, training programs, technical advice and other services related to these technologies -- **Industry, Trade and Commerce**; Technology Branch. All inquiries -- **Ottawa/Hull (613) 593-7881**.

**DEVELOPMENT, INTERNATIONAL/PRIVATE SECTOR ASSISTANCE** - assistance to non-governmental agencies organizations in their participation in international development -- **Canadian International Development Agency**; Non-Governmental Organizations Division. All inquiries -- **Ottawa/Hull (819) 997-6202**.

**DHC-7** - monitoring domestic and international aircraft programs as they relate to the aircraft industry -- **Industry, Trade and Commerce**; Transportation Industries Branch, Aircraft Division. All inquiries -- **Ottawa/Hull (613) 995-3201**.

**DIPLOMATIC AND CONSULAR RELATIONS** - diplomatic protocol, ceremonial, privileges and immunities for the diplomatic and consular corps; assistance in and regulation of those aspects of diplomatic and consular life which enable the Canadian Government to fulfill its obligations under the Vienna Convention on Diplomatic and Consular Relations, and Canadian laws and regulations -- **External Affairs**; Office of the Chief of Protocol. General and policy inquiries -- **Ottawa/Hull (613) 992-8162**.

**DISABILITY INSURANCE PLAN** - the Superannuation Division maintains the pension payroll and data establishing eligibility of former federal employees and their survivors and establishes eligibility and maintains records for three federal government insurance plans -- **Supply and Services; Services Administration**. All inquiries -- Ottawa/Hull (613) 996-0201.

**DISABILITY PENSION** see **PENSION/DISABILITY**

**DISABILITY PROTECTION/CANADA PENSION PLAN** - a contributory social insurance program to provide protection against the contingencies of retirement, disability and death -- **Health and Welfare**. All inquiries -- any income security district office; Quebec residents -- any Quebec Pension Plan office.

**DISASTERS/EMERGENCY HEALTH SERVICES** - plans and provides health consultation, advice and training for the continuity of government and the provision of health services under emergency conditions; maintains a stockpile of emergency health supplies -- **Health and Welfare; Medical Services Branch**. All inquiries -- Ottawa/Hull (613) 996-2007.

**DISCRIMINATION/ACCESS TO FEDERAL RECORDS** - investigations and recommendations concerning complaints from individuals deprived of the right of access to and correction of personal information about them held by the federal government -- **Canadian Human Rights Commission; Privacy Commissioner**. All inquiries -- Ottawa/Hull (613) 995-2410.

**DISCRIMINATION/HUMAN RIGHTS** - prohibition of discrimination based on age, sex, marital status, ethnic or national religion, race or religion, physical handicap or criminal offence for which a pardon has been granted; equal opportunities for access to goods, services, accommodation and employment; jurisdiction over all employees and employers under the legislative authority of the federal government -- **Canadian Human Rights Commission**. All inquiries -- Ottawa/Hull (613) 995-1151 or any regional office.

**DISCRIMINATION/PUBLIC SERVICE** - investigating complaints of discrimination on grounds of sex, race, national origin, colour, religion, age, marital status, physical disability and criminal record -- **Public Service Commission; Anti-Discrimination Directorate**. All inquiries -- any regional office.

**DISEASE IDENTIFICATION/REFERENCE SERVICE** - assessment and investigation of the health and disease status of Canadians; a national reference service for the identification of disease producing bacteria, viruses and parasites -- **Health and Welfare; Health Protection Branch**. All inquiries -- Ottawa/Hull (613) 996-7172.

**DISEASE IMMUNIZATION/TRAVELLERS ABROAD** - quarantine and regulatory services; information to prospective travellers on immunization requirements and measures to conserve their health while abroad -- **Health and Welfare**; Medical Services Branch. All inquiries -- Ottawa/Hull (613) 992-4226.

**DISEASES OF FOOD ANIMALS** - research on diseases of food animals; production of biological agents; laboratory diagnostic and consultative services to the Animal Health and Meat Hygiene Directorates of the department; liaison with provincial and university laboratories -- **Agriculture**; Animal Pathology Division. General inquiries -- Ottawa/Hull (613) 995-9095.

**DISEASES/IMPORT/EXPORT OF ANIMALS** - prevention of the introduction of animal diseases into Canada by regulating importation, quarantine, inspection and testing of imported animals; disease eradication and control programs; testing inspection and certification for export; treatment of livestock in transit -- **Agriculture**; Animal Health Directorate. All inquiries -- Ottawa/Hull (613) 995-5433.

**DISPOSAL/FEDERAL LANDS** - the department's property services division provides a complete real estate service including acquiring, appraising, surveying and developing of real property to both the department and its clients; administration of the Expropriation Act and the Central Real Property Inventory -- **Public Works**; **Property Services**. All inquiries -- any regional office.

**DISTILLERIES** see **EXCISE DUTY**

**DISTRESS CALLS/SHIPS** - continuous monitoring of radio frequencies for emergency calls from ships; marine weather information; messages concerning dangers to navigation -- **Transport**; Coast Guard, Telecommunications and Electronics Branch. All inquiries -- Ottawa/Hull (613) 996-3013 or any regional office.

**DIVIDENDS** see **INTEREST, DIVIDENDS**

**DIVORCE REGISTRY** - inquiries to determine whether a divorce petition has been filed, or divorce granted, in Canada since July 2, 1968 -- **Justice**. All inquiries in writing to the Registrar, Central Divorce Registry, Department of Justice, Ottawa, K1A 0H8.

**DOCKS/PORT ADMINISTRATION** - planning and administering a system of national ports to efficiently tranship cargoes to and from international and national markets -- **Transport**; National Harbours Board. All inquiries -- Ottawa/Hull (613) 992-0019 or 593-5245.

**DOCUMENTATION POLICY/CUSTOMS** - documentation required for entry of goods for consumption; temporary entry for storing imported goods -- **Revenue**; Customs and Excise. All inquiries -- any regional office or port of entry.

**DOCUMENTATION/HISTORICAL FILM/TELEVISION/VIDEOTAPE** - films and videotapes of national interest collected and conserved; viewing, reproduction, consultation and documentation services available -- **Public Archives**; National Film Archives. All inquiries -- Ottawa/Hull (613) 995-1311.

**DOCUMENTS FOR CUSTOMS/CERTIFICATION** - customs documents (reproduction and certification); searching customs records -- **Revenue**; Customs and Excise. All inquiries -- any regional office or port of entry.

**DOMESTIC AIR CHARTERS/LICENSING, INSPECTION, REGULATION** - licensing, inspection and regulation of air carriers and domestic and international charter operations -- **Canadian Transport Commission**; Air Transport Committee. Legal and policy inquiries -- Ottawa/Hull (613) 997-6645.

**DOMESTIC AND INTERNATIONAL AIRCRAFT PROGRAMS** - monitoring domestic and international aircraft programs as they relate to the aircraft industry -- **Industry, Trade and Commerce**; Transportation Industries Branch, Aircraft Division. All inquiries -- Ottawa/Hull (613) 995-3201.

**DOMESTIC CRUDE OIL ENTITLEMENTS** - allocating entitlements for domestic crude oil to Montreal refiners -- **Energy, Mines and Resources**; Montreal Domestic Crude Use Program. All inquiries -- Ottawa/Hull (613) 995-9351 local 291.

**DOMESTIC MANUFACTURE/MINERAL RESOURCES** - development of Canada's ceramic and glass industry to replace through domestic manufacture some of the \$400 million of annual imports -- **Industry, Trade and Commerce**; Resource Industries Branch. All inquiries -- Ottawa/Hull (613) 992-1581.

**DRUGS, DANGEROUS/LICENCES** - licences issued to pharmaceutical companies to manufacture, import, export and distribute supplies of narcotic, controlled and restricted drugs for medical and scientific purposes -- **Health and Welfare; Health Protection Branch.** All inquiries -- Ottawa/Hull (613) 996-7172.

**DRUGS/RESEARCH/RACE HORSES** - provision and operation of race surveillance contracted services (photo finish, film patrol, blood and urine analyses) and research relating to the use of drugs on horses and race surveillance techniques -- **Agriculture; Racetrack Supervision Division.** All inquiries -- Ottawa/Hull (613) 998-4922.

**DRY DOCKS/OPERATION, MAINTENANCE** - provision and maintenance of marine facilities required by federal programs for the development and support of industry and for water level control -- **Public Works; Marine Program.** All inquiries -- any regional office.

**DUFF-RINFRET SCHOLARSHIP/LAWYERS** - the Duff-Rinfret Scholarship provides funds to Canadian lawyers for graduate studies in federal law at the masters level in Canadian law schools -- **Justice; Program Section.** All inquiries -- Ottawa/Hull (613) 992-8581.

**DUMPING/IMPORTS/COMPLAINTS** - investigation of complaints of material injury to Canadian producers caused by alleged dumping of imports into Canada -- **Revenue; Customs and Excise.** All inquiries -- any regional customs office or Ottawa/Hull (613) 995-0651.

**DUMPING/IMPORTS** - enforcement of Anti-dumping Tribunal's findings of material injury caused by dumping of imports into Canada; -- **Revenue; Customs and Excise.** All inquiries -- any regional customs office or Ottawa/Hull (613) 995-0651.

**DUTIES/ENFORCEMENT/COUNTERVAILING** - enforcement of the assessment of countervailing duties imposed on goods imported into Canada -- **Revenue; Customs and Excise.** All inquiries -- Ottawa/Hull (613) 995-0651.

**DUTY FREE ITEMS/TOURIST REGULATIONS** - tourist regulations and information on the importation of liquor and cigarettes; tourists exemptions -- **Revenue; Customs and Excise.** Inquiries -- any customs office.

**DUTY FREE SHOPS/REGULATIONS** - location and regulations governing duty free shops in Canada -- **Revenue; Customs and Excise.** General and legal inquiries -- any regional office.

## **DOUBLE TICKETING see MISLEADING ADVERTISING/COMPLAINT INVESTIGATION**

**DRAWBACK ELIGIBILITY AND RATES** - appeals of custom duties rulings made under section 47 of the Customs Act regarding applicability and rate; redetermination or reappraisal of goods; classification of sugar and products; drawback eligibility and rates -- **Tariff Board**. All inquiries -- Ottawa/Hull (613) 996-8541.

**DRAWBACK/TARIFF RELIEF** - refund remission or drawback of customs duties on specific goods exported or imported -- **Revenue**; Customs and Excise. General and legal inquiries -- any regional office or port of entry.

**DREDGES/OPERATION, MAINTENANCE** - provision and maintenance of marine facilities required by federal programs for the development and support of industry and for water level control -- **Public Works**; Marine Program. All inquiries -- any regional office.

**DREDGING/MAINTAINING NAVIGATION CHANNELS** - provision and maintenance of marine facilities required by federal programs for the development and support of industry and for water level control -- **Public Works**; Marine Program. All inquiries -- any regional office.

**DRONES see UNMANNED AERIAL VEHICLES**

**DROUGHT AND SOIL DRIFTING see PRAIRIE FARM REHABILITATION**

**DRUG ABUSE/RESEARCH GRANTS** - assessment and investigation of the causes and effects of the non-medical use of mood-altering substances and their implications for prevention, treatment and rehabilitation -- **Health and Welfare**; Health Services and Promotion Branch. All inquiries -- Ottawa/Hull (613) 996-1508.

**DRUG MANUFACTURERS/INSPECTION** - inspection of drug manufacturing establishments in Canada -- **Health and Welfare**; Health Protection Branch. All inquiries -- any regional office.

**DRUG RESEARCH** - research to assure that drugs sold in Canada are safe and effective -- **Health and Welfare**; Health Protection Branch. All inquiries -- Ottawa/Hull (613) 996-7172.

**DRUGS AND COSMETICS/LABELLING, ADVERTISING** - labelling and advertising of drugs and cosmetics in compliance with the Foods and Drugs Act -- **Health and Welfare**; Health Protection Branch. All inquiries -- Ottawa/Hull (613) 996-7172.

**DUTY FREE/MACHINERY** - a program whereby applications from companies and individuals for remission of duty for machinery classifiable under tariff items 42700-1, 42701-1 and 41100-1 are considered (criteria for remission of duty is the non-availability of reasonably equivalent machinery from those produced in Canada) -- **Industry, Trade and Commerce**; Machinery and Equipment Advisory Board. General and policy inquiries -- Ottawa/Hull (613) 992-1004.

**DUTY PAYMENT/IMPORTED GOODS** - security deposits for the payment of duty by uncertified cheque; immediate release of imported goods and temporary entry of imported goods -- **Revenue**; Customs and Excise. All inquiries -- any regional office or port of entry.

**DUTY RATE** - classification of imported foreign goods such as automobiles, furniture, antiques, works of art and machinery -- **Revenue**; Customs and Excise. General and policy inquiries -- any customs office.

**DUTY REMISSION/TELEVISIONS** - a program designed to assist the Canadian television industry through a series of measures involving tariff protection and remission of duty on imported television sets -- **Industry, Trade and Commerce**; Television Duty Remission Program, Electrical and Electronics Branch. All inquiries -- any regional office.

**DUTY, CUSTOMS/CANADIAN GOODS RETURNED** - customs duty payable on exports which are later returned to Canada after repair or processing abroad -- **Revenue**; Customs and Excise. General and legal inquiries -- any regional office.

**DUTY/ANTI-DUMPING APPEALS** - re-appraisal of imports into Canada on which importers have filed appeals against the assessment of anti-dumping duty -- **Revenue**; Customs and Excise. All inquiries -- any regional office or Ottawa/Hull (613) 995-0651.

**DUTY/CUSTOMS/REFUND, REMISSION, DRAWBACK** - refund remission or drawback of customs duties on specific goods exported or import -- **Revenue**; Customs and Excise. General and legal inquiries -- any regional office or port of entry.

**DUTY/FOREIGN POSTAL PARCELS** - rate of duty on parcels from foreign destinations -- **Revenue**; Customs and Excise. General and policy inquiries -- any customs office.

**DUTY/GIFTS FROM FOREIGN COUNTRIES** - duty payable on gifts from foreign countries -- **Revenue**; Customs and Excise. General and legal inquiries -- any regional office or port of entry.

**DUTY/REMISSION/MACHINERY** - a program whereby applications from companies and individuals for remission of duty for machinery classifiable under tariff items 42700-1, 42701-1 and 41100-1 are considered (criteria for remission of duty is the non-availability of reasonably equivalent machinery from those produced in Canada) -- **Industry, Trade and Commerce;** Machinery and Equipment Advisory Board. General and policy inquiries -- Ottawa/Hull (613) 992-1004.

**ECONOMIC GEOLOGY/Northwest Territories.** - geological information, mineral exploration and mining in the Northwest Territories -- **Indian and Northern Affairs**; Northern Program. General inquiries -- Yellowknife (403) 873-4421.

**ECONOMIC INDICATORS/STATISTICS** - collecting, compiling, analyzing, abstracting and publishing statistical information relating to the commercial, industrial, financial, social, economic and general activities and conditions of people in Canada -- **Statistics Canada**. All inquiries -- any regional office.

**ECONOMIC REGULATION/AIR CARRIERS** - economic regulation of air carriers and domestic and international air charter operations -- **Canadian Transport Commission**; Air Transport Committee, Economic Regulation Branch. Legal and policy inquiries -- Ottawa/Hull (613) 997-6226.

**ECONOMIC RELATIONS/INFORMATION** - the International Bureaux of the department are the central point of contact on matters affecting Canada's trade and economic relations with other countries and areas. In addition they are the central source of intelligence about Canada's trade with other countries and are responsible for developing trade relations and export marketing strategies for these areas -- **Industry, Trade and Commerce**; International Bureaux. General and policy inquiries -- Ottawa/Hull (613) 996-5554.

**ECONOMICS/MINERALS** - provincial and territorial breakdown of mineral economic matters (mineral activity, data source, policy, opportunities for investment, environmental, social and employment impact and problems such as mineral transportation) -- **Energy, Mines and Resources**; Resources and Development Division. General and policy inquiries -- Ottawa/Hull (613) 995-9351.

**EDUCATION ALLOWANCE/INDIANS** - education allowances for native students to defray incidental costs associated with the students' elementary or secondary education -- **Indian and Northern Affairs**; Education and Cultural Support Branch. All inquiries -- Ottawa/Hull (613) 996-1923.

**EDUCATION AND TRAINING/PENITENTIARIES** - academic education from the primary to the baccalaureate levels is available to penitentiary inmates, as is vocational education in a variety of trades and professions at both the secondary and post-secondary levels -- **Collectional Service of Canada**; Education and Training Division. All inquiries -- Ottawa/Hull (613) 992-3550.

**EARNINGS STATISTICS** - collecting, compiling, analyzing, abstracting and publishing statistical information relating to the commercial, industrial, financial, social, economic and general activities and conditions of people in Canada -- **Statistics Canada**. All inquiries -- any regional office.

**EARTH PHYSICS/RESEARCH AND INFORMATION** - operating seismological, magnetic and geodynamic observatories; producing magnetic charts and regional gravity maps; studying earthquakes, seismic risk, geothermal energy, permafrost, magnetic storms, compass variations, earth structure and dynamics, the physical properties of rocks, the interior of the earth and natural and induced geophysical hazards -- **Energy, Mines and Resources**; Earth Physics Branch. General inquiries -- Ottawa/Hull (613) 995-5519.

**EARTH SCIENCES/POLICY RESEARCH** - reports, background studies and other information on science policy -- Science Council; Public Affairs. General and policy inquiries -- Ottawa/Hull (613) 995-6954.

**EARTHQUAKES/RESEARCH AND INFORMATION** - operating seismological, magnetic and geodynamic observatories; producing magnetic charts and regional gravity maps; studying earthquakes, seismic risk, geothermal energy, permafrost, magnetic storms, compass variations, earth structure and dynamics, the physical properties of rocks, the interior of the earth and natural and induced geophysical hazards -- **Energy, Mines and Resources**; Earth Physics Branch. General inquiries -- Ottawa/Hull (613) 995-5519.

**EASTERN ARCTIC RESUPPLY OPERATION** - coordination of the eastern Arctic Resupply Operation on behalf of the federal, provincial and Northern Territory governments, the United States Airforce, commercial and private shippers -- **Transport**; Coast Guard Fleet Systems Branch. All inquiries -- Ottawa/Hull (613) 996-9788.

**ECOLOGICAL IMPACT CONTROL** - environmental impact evaluations for proposed large scale developments such as pipeline and nuclear plant construction; recommending operating conditions for controlling the ecological impact of such construction -- **Environment**; Environmental Protection Services. General inquiries -- any regional office.

**ECOLOGY OF WILDLIFE** - researching and advising on wildlife ecology other than migratory birds -- **Environment**; Canadian Wildlife Service. General inquiries -- any regional office.

**EDUCATION ASSISTANCE/INDIAN AND INUIT** - post-secondary education assistance for Indian and Inuit peoples -- **Indian and Northern Affairs; Education and Cultural Support Branch.** All inquiries -- Ottawa/Hull (613) 996-1923.

**EDUCATION/EMERGENCY PLANNING COURSES** - emergency planning courses for emergency planners in industry and federal, provincial and municipal governments -- **Emergency Planning.** General and policy inquiries -- any regional office.

**EDUCATION GRANTS/MILITARY** - bursaries and assisted education for military and ex-military personnel; grants, scholarships and educational programs (Lord Strathcona Trust and Royal Canadian Air Force Association Grants) -- **National Defence (DND).** All inquiries -- any DND office of information.

**EDUCATION RESOURCES DEVELOPMENT PROGRAM** - assistance in the production of supplementary learning materials on multicultural topics for use within and outside provincial and territorial education systems -- **Secretary of State; Multiculturalism Directorate.** General and policy inquiries -- Ottawa/Hull (613) 994-2044.

**EDUCATION STATISTICS** - collecting, compiling, analyzing, abstracting and publishing statistical information relating to the commercial, industrial, financial, social, economic and general activities and conditions of people in Canada -- **Statistics Canada.** All inquiries -- any regional office.

**EDUCATION/HUMAN RIGHTS** - see HUMAN RIGHTS

**EDUCATIONAL ASSISTANCE/VETERANS** - economic and health support, social and benefit counselling to eligible veterans and/or their dependents -- **Veterans Affairs.** All inquiries -- any district office.

**EDUCATIONAL EQUIPMENT/MULTICULTURALISM** - assisting in the production of supplementary learning materials on multicultural topics for use within and outside provincial and territorial education systems -- **Secretary of State; Multiculturalism Directorate.** General and policy inquiries -- Ottawa/Hull (613) 994-2044.

**EDUCATION/CONSUMER** - consumer education programs and information -- **Consumer and Corporate Affairs; Consumer Services.** All inquiries -- any regional or district office.

**EDUCATION/CULTURAL/INDIAN AND INUIT** - financial, professional, administrative and other support assistance to Indian and Inuit peoples to establish and operate cultural educational centres -- **Indian and Northern Affairs; Education and Cultural Support Branch.** All inquiries -- Ottawa/Hull (613) 997-9832.

**EDUCATION/SPECIAL SERVICES/INDIAN AND INUIT** - funds for special tutoring and courses to meet individual training needs, such as schools for the deaf -- **Indian and Northern Affairs; Education and Cultural Support Branch.** All inquiries -- Ottawa/Hull (613) 996-1923.

**EDUCATION** - income tax deductions to determine an individual's net taxable income -- **Revenue; Taxation.** All inquiries -- any district office.

**EGG MARKETING BOARDS** - establishment of agriculture agencies; operational review and promotion -- **National Farm Products Marketing Council.** All inquiries -- Ottawa/Hull (613) 995-2297.

**ELECTION EXPENSES/INFRACTIONS/PENALTIES** - responsibility for administration of federal elections in Canada -- **Chief Electoral Officer; 440 Coventry Road, Ottawa.** All inquiries -- Ottawa/Hull (613) 993-2975.

++ **ELECTIONS/FEDERAL/ADMINISTRATION/SUPERVISION** - responsibility for administration of federal elections in Canada -- **Chief Electoral Officer; 440 Coventry Road, Ottawa.** All inquiries -- Ottawa/Hull (613) 993-2975.

**ELECTIONS/INDIAN BANDS** - processing, recording and advising on Indian band elections and adjudicating any appeals against them -- **Indian and Northern Affairs; Indian and Inuit Affairs.** All inquiries -- Ottawa/Hull (613) 997-9800.

**ELECTORAL DISTRICTS/BOUNDARIES/** - responsibility for administration of federal elections in Canada -- **Chief Electoral Officer; 440 Coventry Road, Ottawa.** All inquiries -- Ottawa/Hull (613) 993-2975.

**ELECTORAL DISTRICTS/MAPS** - maps showing provincial and territorial population distributions after a census and alternative boundaries for electoral districts -- **Office of the Representation Commissioner, 440 Coventry Road, Ottawa.** General and policy inquiries -- Ottawa/Hull (613) 993-9924.

**ELECTORAL MAP BOUNDARIES** - descriptions of federal electoral boundaries -- **Energy, Minse and Resources**; Legal Survey Division. All inquiries -- Ottawa/Hull (613) 995-4341.

**ELECTRIC POWER/EXPORT LICENCES** - consideration of applications for licences and orders for the export of oil, natural gas and electric power -- **National Energy Board**. All inquiries -- Ottawa/Hull (613) 992-4370.

**ELECTRIC POWER LINES/CERTIFICATION** - certificates for construction and operation of international electric power lines -- **National Energy Board**. All inquiries -- Ottawa/Hull (613) 992-4370.

**ELECTRICAL APPLIANCES/ENERGY LABELLING** - the Energuide Energy-Labeling Program permits consumers to compare the energy-consumption of major electrical household appliances before they buy -- **Consumer and Corporate Affairs**; All inquiries -- any regional or district office.

**ELECTRICAL ENERGY/RESEARCH AND DEVELOPMENT** - hydrogen production by the electrolysis of water -- **Energy, Mines and Resources**; Technical Inquiries Section, Technical Information Division. General inquiries -- Ottawa/Hull (613) 995-4075 or 996-4570 (local 144)

**ELECTRICAL ENGINEERING/RESEARCH** - development and application of computer technology, new electronic circuitry and devices, the transmission of electrical power and the uses of electromagnetic radiation -- **National Research Council**; Division of Electrical Engineering. All inquiries -- Ottawa/Hull (613) 993-9101.

**ELECTRICAL INDUSTRY/STATISTICS** - data on electrical and electronical industries; appraisal of the industries and their sub-sectors -- **Industry, Trade and Commerce**; Electrical and Electronics Branch. General and policy inquiries -- any regional office.

**ELECTRICAL POLICY AND POWER** - electrical statistics; information on electrical policy, pricing, utilities, tidal power and generating stations -- **Energy, Mines and Resources**; Energy Policy Sector. General and policy inquiries -- Ottawa/Hull (613) 995-9351 local 517.

**ELECTRICAL STANDARDS/SHIPS** - marine electrical construction and inspection standards and regulations related to the safety of ships -- **Transport**; Coast Guard, Ship Safety-Machinery Inspection and Standards. All inquiries -- any ship safety office.

**ELECTRICAL TASK FORCE** - a task force to study and make policy recommendations on the problems and prospects of Canada's electrical manufacturing industry -- **Industry, Trade and Commerce**; Electrical and Electronics Branch. All inquiries -- Ottawa/Hull (613) 993-4481.

**ELECTRICITY/METER INSPECTION** - inspection and testing of all weighing and measuring devices used in trade in Canada; correct measurement of products in trade; approval testing of scales and a broad range of metering devices -- **Consumer and Corporate Affairs**; Weights and Measures Division. General and legal inquiries -- any regional or district office.

**ELECTRONIC TASK FORCE** - a task force to study and make policy recommendations on the problems and prospects of Canada's electrical manufacturing industry -- **Industry, Trade and Commerce**; Electrical and Electronics Branch. All inquiries -- Ottawa/Hull (613) 993-4481.

**ELECTRONICS FOR CONSUMERS** - improved immunity of consumer electronic equipment to outside radio interference; expansion of the use of the radio spectrum for communications services -- **Communications**; Electro-Magnetic Compatibility Division. All inquiries -- Ottawa/Hull (613) 995-7862.

**ELECTRONICS INDUSTRY/EXPORT** - information on the Canadian electronics industry; listings of companies and the Canadian manufactured products they wish to export -- **Industry, Trade and Commerce**; Electrical and Electronics Branch. General and policy inquiries -- any regional office.

**ELECTRONICS INDUSTRY/STATISTICS** - data on electrical and electronical industries; appraisal of the industries and their sub-sectors -- **Industry, Trade and Commerce**; Electrical and Electronics Branch. General and policy inquiries -- any regional office.

**EMERGENCIES/MARINE** - continuous monitoring of radio frequencies for emergency calls from ships; marine weather information; messages concerning dangers to navigation -- **Transport**; Coast Guard, Telecommunications and Electronics Branch. All inquiries -- Ottawa/Hull (613) 996-3013 or any regional office.

**EMERGENCIES/MILITARY AID** - aid to the civil power -- **National Defence (DND)**. All inquiries -- any DND office of information.

**EMERGENCIES/MILITARY ASSISTANCE** - use of military aircraft in the case of emergency medical evacuations -- National Defence. All inquiries -- Ottawa/Hull (613) 992-5223 or 992-2708.

**EMERGENCY BRIDGES** - requests for emergency construction and use of bailey bridges -- National Defence (DND). All inquiries -- any DND office of information.

**EMERGENCY HEALTH SERVICES** - plan and provide health consultation, advice and training for the continuity of government and the provision of health services under emergency conditions; maintain a stockpile of emergency health supplies -- Health and Welfare; Medical Services Branch. All inquiries -- Ottawa/Hull (613) 996-2007.

**EMERGENCY MEASURES** - responsibility for ensuring that government will continue in the event of a nuclear attack. Special arrangements ensure the operation of a relocated federal emergency government at various sites across Canada -- **Emergency Planning**. General and policy inquiries -- any regional office.

**EMERGENCY MEASURES/MILITARY AID** - emergency measures and services to non-defence agencies -- National Defence (DND). All inquiries -- Ottawa/Hull (613) 992-5223 or 992-2708.

**EMERGENCY PETROLEUM ALLOCATIONS** - allocating crude oil and petroleum products in emergencies; Canada's obligations under the International Energy Agreement -- **Energy, Mines and Resources**; Petroleum Emergency Supply Allocation Program. Inquiries -- Ottawa/Hull (613) 995-9351 local 186.

**EMERGENCY PLANNING COURSES/FEDERAL STUDY CENTRE** - emergency planning courses for emergency planners in industry and federal, provincial and municipal governments -- **Emergency Planning**. General and policy inquiries -- any regional office.

**EMERGENCY PLANNING/RESEARCH** - research into various aspects of disasters; funds for post-graduate research fellowships in emergency planning -- **Emergency Planning**. General and policy inquiries -- any regional office.

**EMERGENCY SITUATION/ENVIRONMENTAL** - predicting and preventing potential environmental emergency situations such as oil spills; developing contingency plans for controlling those that do occur; providing on-the-scene support in emergencies -- **Environment**; Environmental Protection Services. General inquiries -- Ottawa/Hull (613) 997-2800.

**EMISSION REGULATIONS/IMPORTED VEHICLES** - safety standards for imported motor vehicles; enforcement of such regulations; inquiries concerning importation of motor vehicles -- **Transport**; Road Safety Branch. All inquiries -- Ottawa/Hull (613) 992-4464.

**EMISSION REGULATIONS/MOTOR VEHICLES** - enforcing motor vehicle safety regulations on vehicles manufactured in Canada; responding to inquiries about safety and emission standards for all kinds of motor vehicles -- **Transport**; Road Safety Branch. All inquiries -- Ottawa/Hull (613) 992-4464.

**EMPLOYEE** see **EMPLOYER-EMPLOYEE CONSULTATION SERVICE**.

**EMPLOYER SUBSIDIES/ON-THE-JOB TRAINING** - on-the-job training for employees; federal government provides partial reimbursement to employers -- **Employment and Immigration**; Canada Manpower Industrial Training Program. All inquiries -- any district office.

**EMPLOYERS/INVENTORY OF JOB SEEKERS** - job placement and employment counselling services are offered by Canada Employment Centres (Manpower Services) across the country to help employers find suitable workers and to help workers find jobs -- **Employment and Immigration**, Employment Services Branch. All inquiries -- any Canada Employment Centre.

**EMPLOYER-EMPLOYEE CONSULTATION SERVICE** - consultation between employer and employee to find ways of overcoming problems resulting from technological updating, high employee turn over, plant relocation, declining productivity or other disruptions -- **Employment and Immigration**; Canada Manpower Consultative Service. All inquiries -- any Canada Employment Centre.

**EMPLOYMENT APTITUDE TESTS** - aptitude suitability for employment, particularly for occupations in industry -- **Employment and Immigration**; General Aptitude Test Battery. All inquiries -- any Canada Employment Centre.

**EMPLOYMENT ASSISTANCE/COMMUNITY AGENCIES** - agreements with community-based agencies to improve the employability of individuals who experience difficulty finding work -- **Employment and Immigration**; Outreach Program. All inquiries -- any Canada Employment Centre.

**EMPLOYMENT ASSISTANCE/FOOD SCIENCE** - a program to provide grants to encourage university undergraduates to study food science in Canadian universities and upon graduation to seek employment with food processors in scientific fields -- **Industry, Trade and Commerce; Agriculture, Fisheries and Food Products Branch.** General and policy inquiries -- Ottawa/Hull (613) 995-8107.

**EMPLOYMENT ASSISTANCE/REGIONAL DEVELOPMENT GRANTS** - the Regional Development Incentives Program provides incentives to business and industry to stimulate manufacturing investment and employment in designated regions of Canada -- **Regional Economic Expansion (DREE).** All inquiries -- any DREE office.

**EMPLOYMENT ASSISTANCE/TRAVEL GRANTS** - financial aid to workers (unemployed or about to be unemployed) who cannot find suitable jobs locally and must therefore move or travel to communities where their skills are needed -- **Employment and Immigration; Labour Market Policy, Employment Services Branch.** All inquiries -- any Canada Employment Centre.

**EMPLOYMENT AUTHORIZATION APPLICATIONS** - overseas applications for immigrant and visitor visas and employment and student authorizations -- **Employment and Immigration; Immigration and Demographic Policy.** All inquiries -- any Canada Immigration Centre.

**EMPLOYMENT AUTHORIZATION/VISITORS TO CANADA** - tourists, business people, foreign students, temporary workers and other visitors to Canada are interviewed by an immigration officer at the port of entry to determine if they may be legally admitted -- **Employment and Immigration; Immigration and Demographic Policy.** All inquiries -- any Canada Immigration Centre.

**EMPLOYMENT CONDITIONS/ENFORCEMENT OF STANDARDS** - conditions of work; labour standard enforcement (including advice regarding compliance in enterprises subject to the Canada Labour Code, Part III) -- **Labour.** All inquiries -- any regional office.

**EMPLOYMENT CONDITIONS/WORK SAFETY AND/WORK SAFETY AND HEALTH STANDARDS** - occupational safety and health standards enforcement (including accident prevention education) in enterprises subject to the Canada Labour Code, Part IV -- **Labour.** All inquiries -- any regional office.

**EMPLOYMENT COUNSELLING/TESTS OF OCCUPATIONAL INTEREST** - the Canadian Occupational Interest Inventory is an aid to assess an individual's occupational interests by testing -- **Employment and Immigration**. All inquiries -- any Canada Employment Centre.

**EMPLOYMENT IN PUBLIC SERVICE/SUPPORT STAFF** - recruitment, referral and appointment of support staff to administrative and operational categories in the federal public service in the National Capital Region -- **Public Service Commission**; Staffing Branch. All inquiries -- Ottawa/Hull (613) 996-9676.

**EMPLOYMENT OCCUPATIONS/CAREER PROVINCES** - qualifications required by those in the 15-24 years-of-age group for about 650 occupations in the provinces and territories -- **Employment and Immigration**; Careers Provinces Fact Sheets. All inquiries -- any Canada Employment Centre.

**EMPLOYMENT OPPORTUNITIES** - job placement and employment counselling services are offered by Canada Employment Centres (Manpower Services) across the country to help employers find suitable workers and to help workers find jobs -- **Employment and Immigration**, Labour Market Policy, Employment Services Branch. All inquiries -- any Canada Employment Centre.

**EMPLOYMENT PLACEMENT/INDIAN AND INUIT** - assistance to Indian and Inuit peoples to find employment in the private sector -- **Indian and Northern Affairs**; Education and Cultural Support Branch. All inquiries -- Ottawa/Hull (613) 996-5798.

**EMPLOYMENT PLANNING** - strategies to encourage the employment of Canadians in jobs in Canadian industry and commerce -- **Employment and Immigration**; Manpower Planning Programs. All inquiries -- any Canada Employment Office.

**EMPLOYMENT PROJECTS/UNEMPLOYED** - funding of long-term employment projects for the unemployed -- **Employment and Immigration**; Local Employment Assistance Program (LEAP). All inquiries -- any Canada Employment Centre.

**EMPLOYMENT PROJECTS** - creating employment through funding useful projects in various communities -- **Employment and Immigration**; Canada Works Program. All inquiries -- any Canada Employment Centre.

**EMPLOYMENT RELOCATION/INDIAN AND INUIT** - relocation allowances for Indian and Inuit peoples to move to employment away from their home locations -- **Indian and Northern Affairs**; Education and Cultural Support Branch. All inquiries -- Ottawa/Hull (613) 996-5798.

**EMPLOYMENT STATISTICS** - collecting, compiling, analyzing, abstracting and publishing statistical information relating to the commercial, industrial, financial, social, economic and general activities and conditions of people in Canada -- **Statistics Canada**. All inquiries -- any regional office.

**EMPLOYMENT SUBSIDIES/JOB EXPERIENCE TRAINING** - placement of inexperienced and unskilled recent school leavers into subsidized private sector work for a period of up to 26 weeks -- **Employment and Immigration**; Job Experience Training. All inquiries -- any Canada Employment Office.

**EMPLOYMENT SUBSIDIES/STUDENT DROP-OUTS** - summer work exposure for potential high school drop-outs; employers subsidized -- **Employment and Immigration**; Job Exploration By Student Program. All inquiries -- any Canada Employment Centre.

**EMPLOYMENT TRAINING FOR ADULTS** - classroom training for adult members of the labour force to upgrade skills and qualifications or to acquire new skills through occupational training -- **Employment and Immigration**; Canada Manpower Training Program. All inquiries -- any Canada Employment Office.

**EMPLOYMENT/FARM WORKERS** - programs encompassing training, manpower planning and mobility provisions designed to provide a sufficient number of skilled workers to the Canadian farming sector -- **Employment and Immigration**; Canada Agriculture Manpower Program. All inquiries -- any Canadas Employment Office.

**EMPLOYMENT/FOREIGN WORKERS** - a program to enable employers bring foreign workers into Canada on a temporary or permanent basis to fill available jobs (provided every possible effort has been made to recruit Canadians) -- **Employment and Immigration**; Manpower Employer Services Branch. All inquiries -- any Canada Employment Centre.

**EMPLOYMENT/JOB-SEARCH TECHNIQUES** - group training approaches to developing attitudes, skills and the tools required for an independent job search -- **Employment and Immigration**; Creative Job Search Techniques. All inquiries -- any Canada Employment Centre.

**EMPLOYMENT/OPPORTUNITIES FOR WOMEN** - equal opportunities and status for women -- **Labour**.  
All inquiries -- Ottawa/Hull (613) 997-2617.

**EMPLOYMENT/PUBLIC SERVICE/LAWYERS** - recruiting lawyers for federal departments and agencies  
-- Justice; Staffing. All inquiries -- Ottawa/Hull (613) 992-9413.

**EMPLOYMENT/PUBLIC SERVICE** - recruitment, referral and appointment of qualified candidates for employment in the federal public service -- **Public Service Commission**; Staffing Branch. General and policy inquiries -- any regional office.

**EMPLOYMENT/SUMMER JOBS FOR STUDENTS** - federal government departments and agencies participate in a joint endeavour to create and find jobs for students during the summer -- **Employment and Immigration**; Canada Summer Youth Employment Program. All inquiries -- any Canada Employment Centre.

**EXPORT-IMPORT PERMITS, LICENCES, QUOTAS** - the issuance of import permits in accordance with the Export and Import Permits Act and regulations -- **Industry, Trade and Commerce**; Control Measures Division, Office of Special Import Policy. All inquiries -- Ottawa/Hull (613) 996-2387.

**ENDANGERED SPECIES** - research and protection of endangered species and their habitats; permits for the importation and exportation of endangered species -- **Environment**; Canadian Wildlife Service. General inquiries -- Ottawa/Hull (613) 997-2800.

**ENERGUIDE ENERGY-LABELLING PROGRAM** - the Energuide Energy-Labeling Program permits consumers to compare the energy-consumption of major electrical household appliances before they buy -- **Consumer and Corporate Affairs**; All inquiries -- any regional or district office.

**ENERGY COMMODITY VALUE** - comparative data on the commodity value of natural gas and its competitive position in relation to other fuels -- **Energy, Mines and Resources**; Energy Policy Sector. General and policy inquiries -- Ottawa/Hull (613) 995-9351 local 220.

**ENERGY CONSERVATION TECHNOLOGY/RESEARCH AND DEVELOPMENT** - investigating energy conservation as it relates to conventional fuel combustion processes, new combustion processes, energy recovery and energy storage -- **Energy, Mines and Resources**; Technical Inquiries Section, Technology Information Division. General inquiries -- Ottawa/Hull (613) 995-4075 or 996-4570 local 144.

**ENERGY CONSERVATION/COMMERCIAL BUILDINGS** - programs to encourage energy conservation in commercial buildings -- **Energy, Mines and Resources**; Conservation and Renewable Energy Branch. General and policy inquiries -- Ottawa/Hull (613) 995-1801.

**ENERGY CONSERVATION/CONSUMER PRODUCTS** - programs to encourage energy conservation in the home and to increase the portion of post-consumer wastes being recycled -- **Energy, Mines and Resources**; Conservation and Renewable Energy Branch. General and policy inquiries -- Ottawa/Hull (613) 995-1801.

**ENERGY CONSERVATION/RESIDENCES** - programs to encourage conservation in residences -- **Energy, Mines and Resources**; Conservation and Renewable Energy Branch. General and policy inquiries -- Ottawa/Hull (613) 995-1801.

**ENERGY CONSERVATION/TRANSPORTATION SYSTEMS** - improved energy utilisation on Canadian transportation systems -- **Energy, Mines and Resources**; Conservation and Renewable Energy Branch. General and policy inquiries -- Ottawa/Hull (613) 995-1801.

**ENERGY CONSERVATION** - implementation of cost-effective conservation measures in industry -- **Energy, Mines and Resources**; Conservation and Renewable Energy Branch. General and policy inquiries -- Ottawa/Hull (613) 995-1801.

**ENERGY CONSERVING EQUIPMENT/CERTIFICATION** - coordination of industrial sector branches of the department in providing prior opinions and certification of certain types of energy conserving equipment for accelerated capital cost allowances under class 34 of Canada's income tax regulations -- **Industry, Trade and Commerce**; Resource Industries Branch. General and policy inquiries -- Ottawa/Hull (613) 992-0065.

**ENERGY CONSUMPTION/RESEARCH AND DEVELOPMENT** - a cost-shared program to encourage research and development of new and improved processes and equipment to reduce energy consumption in industry -- **Industry, Trade and Commerce**; Industry Energy Research and Development Program, Special Programs Office. All inquiries -- any regional office.

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++ see expanded program description in Part III

**ENERGY POLICIES/RESEARCH/BACKGROUND STUDIES** - reports, background studies and other information on science policy -- Science Council; Public Affairs. General and policy inquiries -- Ottawa/Hull (613) 995-6954.

**ENERGY PRICES/INTERNATIONAL COMPARISONS** - comparative data on energy prices in the major countries of western Europe, Canada and the United States -- **Energy, Mines and Resources;** Energy Policy Sector. General and policy inquiries -- Ottawa/Hull (613) 995-9351 local 220.

**ENERGY PROJECT/RESEARCH** - responsibility for ensuring that the technology being developed for tapping renewable sources of energy works well and lasts and that the public can learn about it -- **National Research Council;** Energy Project Office. All inquiries -- Ottawa/Hull (613) 993-3405.

**ENERGY RESEARCH AND DEVELOPMENT** - coordinating, planning, cooperation and policy formulation of federal energy research and development -- **Energy, Mines and Resources;** Office of Energy Research Development. General and policy inquiries -- Ottawa/Hull (613) 992-9300.

**ENERGY STATISTICS** - collecting, compiling, analyzing, abstracting and publishing statistical information relating to the commercial, industrial, financial, social, economic and general activities and conditions of people in Canada -- **Statistics Canada.** All inquiries -- any regional office.

**ENERGY SYSTEMS** - technologies aimed at improved utilisation of energy and recovery from other sources -- **Energy, Mines and Resources;** Conservation and Renewable Energy Branch. General and policy inquiries -- Ottawa/Hull (613) 995-1801.

**ENERGY TRANSPORTATION/RESEARCH AND DEVELOPMENT** - research into methods and materials for energy transportation including coal slurries, liquid natural gas and pipeline materials -- **Energy, Mines and Resources;** Technical Inquiries Section, Information Division. General inquiries -- Ottawa/Hull (613) 4075 or 99604570 local 144.

**ENERGY/ELECTRICAL, RESEARCH AND DEVELOPMENT** - hydrogen production by the electrolysis of water -- **Energy, Mines and Resources;** Technical Inquiries Section, Technical Information Division, General inquiries -- Ottawa/Hull (613) 995-4075 or 996-4570 local 144.

**ENFORCEMENT AND CONTROL/IMMIGRATION** - visitors and immigrants whose presence in Canada may endanger the public health or welfare of Canadians, or threaten national security, are refused entry or asked to leave -- **Employment and Immigration**; Immigration and Demographic Policy. All inquiries -- any Canada Immigration office.

**ENFORCEMENT/SURTAX/IMPORTS** - enforcement of surtax imposed on imports into Canada -- **Revenue Customs and Excise**. All inquiries -- Ottawa/Hull (613) 995-0651.

**ENFRANCHISED INDIAN MINORS** - administration of funds of enfranchised Indian minors and Indian children adopted by non-Indians -- **Indian and Northern Affairs**; Band Membership Division. All inquiries -- Ottawa/Hull (613) 994-3902.

**ENGINEERING CONSTRUCTION/GEOLOGICAL SURVEYS** - surveys on Canada's surface deposits for land use planning, engineering construction, environmental management and regional development -- **Energy, Mines and Resources**; Geological Survey. General inquiries -- Ottawa/Hull (613) 995-4270.

**ENGINEERING FAILURE ANALYSIS** - technical documentation of research on aircraft wreckage; reports on inquiries received and malfunctions reported -- **Transport**; Canadian Air Transportation Administration, Aviation Safety Engineering Facility. All inquiries -- Ottawa/Hull (613) 998-3431.

**ENGINEERING GEOLOGY** see **ENVIRONMENTAL AND**

**ENGINEERING SUPPORT/BROADCASTING** - engineering advisory support services for task forces, technical committees of the Canadian Radio-Television and Telecommunications Commission, broadcasters (AM-FM radio and television), provincial governments, hydroelectric companies and the public -- **Communications**; Broadcast Applications Engineering Division. All inquiries -- Ottawa/Hull (613) 992-4559.

**ENGINEERING/ELECTRICAL/RESEARCH** - development and application of computer technology, new electronic circuitry and devices, the transmission of electrical power and the uses of electromagnetic radiation -- **National Research Council**; Division of Electrical Engineering. All inquiries -- Ottawa/Hull (613) 993-9101.

**ENGINEERING/RESEARCH AGREEMENTS** - grants awarded to Canadian research institutions not directly managed by the federal government, in support of proposals in engineering and the natural, physical and social sciences -- **Energy, Mines and Resources**; External Research Program. All inquiries -- Ottawa/Hull (613) 992-5265.

**ENGINES/AIRCRAFT/ASSISTANCE PROGRAMS** - administration of the departments assistance programs insofar as they apply to aerospace industry sub-systems or products -- **Industry, Trade and Commerce**; Aerospace Sub-systems Division. All inquiries -- Ottawa/Hull (613) 995-3201.

**ENTERPRISE DEVELOPMENT PROGRAM** - a program to assist selected small and medium-sized firms in Canada engaged in manufacturing processing or specified service activities become more viable and internationally competitive by sharing the costs of innovation, design and productivity enhancement projects, in addition to exploitation of the resultant products, processes or improved services and assistance to firms in the restructuring of their operations through the provision of insurance and assistance to firms in the restructuring loans -- **Industry, Trade and Commerce**; Enterprise Development Program. General inquiries -- any regional office; legal and policy inquiries -- Ottawa/Hull (613) 995-7958.

**ENTITLEMENT DETERMINATION/INDIANS** - determination of entitlement of individuals to be registered as Indians under the Indian Act -- **Indian and Northern Affairs**; Band Membership Division. All inquiries -- Ottawa/Hull (613) 995-2276.

**ENVIRONMENTAL AND ENGINEERING GEOLOGY** - provides the data, technology and expertise needed for the safe and effective use of terrain; research on soil stability, transportation corridors, waste disposal, pipelines and landslides -- **Energy, Mines and Resources**; Geological Survey of Canada. General inquiries -- Ottawa/Hull (613) 995-4270.

**ENVIRONMENTAL ASSESSMENT AND REVIEW** - a program to ensure that environmental effects are taken into account early in the planning and implementation of new federal projects -- **Environment**; Federal Environmental Assessment Review Office. General and policy inquiries -- Ottawa/Hull (613) 997-2940.

**ENVIRONMENTAL CONTAMINANTS** - listing and controlling the amounts, sources, uses, losses and suppliers of existing chemical compounds identified as environmental contaminants; predicting the potential hazard of new compounds; determining needs for production control based on these predictions -- **Environment**; Environmental Protection Service. General inquiries -- Ottawa/Hull (613) 997-2800.

**ENVIRONMENTAL EMERGENCIES** - predicting and preventing potential environmental emergency situations such as oil spills; developing contingency plans for controlling those that do occur; providing on-the-scene support in emergencies -- **Environment**; Environmental Protection Services. General inquiries -- Ottawa/Hull (613) 997-2800.

**ENVIRONMENTAL HEALTH SERVICES/INDIANS** - health services for Canadian Indians (public health care, health education, preventive health programs and environmental health services on reserves) -- **Health and Welfare**; Medical Services Branch. All inquiries -- any medical services regional office.

**ENVIRONMENTAL IMPACT CONTROL** - environmental impact evaluations for proposed large scale developments such as pipeline and nuclear plant construction; and recommending operating conditions for controlling the ecological impact of such construction -- **Environment**; Environmental Protection Services. General inquiries -- any regional office.

**ENVIRONMENTAL MANAGEMENT GEOLOGICAL SURVEYS** - surveys on Canada's surface deposits for land use planning, engineering construction, environmental management and regional development -- **Energy, Mines and Resources**; Geological Survey. General inquiries -- Ottawa/Hull (613) 995-4270.

**ENVIRONMENTAL POLLUTANTS/AFFECTS ON HEALTH** - assessment and investigation of the health affects of environmental pollutants; assessment and control of medical devices, radiation sources and hazardous products; assessment of the health affects of technological and sociological environments -- **Health and Welfare**; Environmental Quality and Hazards Programs. All inquiries -- Ottawa/Hull (613) 996-7172.

**ENVIRONMENTAL REGULATIONS** - assessing federal, provincial and municipal environmental regulations; locations of problems being regulated; cost-benefits -- **Urban Affairs**. Project cancelled March 31, 1979.

**ENVIRONMENT/POLICY RESEARCH** - reports, background studies and other information on science policy -- Science Council; Public Affairs. General and policy inquiries -- Ottawa/Hull (613) 995-6954.

**EQUAL PAY/INVESTIGATIONS** see **HUMAN RIGHTS**

**EROSION PROCESS/RESEARCH** see **RESEARCH/EROSION, GEOLOGY**

**ESKIMO DEVELOPMENT/CORE FUNDING PROGRAM** - financial assistance to native peoples through provincial, territorial and national associations to formulate policies and programs for furthering their development -- **Secretary of State; Native Citizen's Directorate.** General and policy inquiries -- Ottawa/Hull (613) 994-2133.

**ESTATE MANAGEMENT** - managing and administering the estates of deceased, mentally incompetent and infant Indian peoples -- **Indian and Northern Affairs; Property and Estate Management.** General and policy inquiries -- Ottawa/Hull (613) 996-3551.

**ETHNIC GROUP STATISTICS** - collecting, compiling, analyzing, abstracting and publishing statistical information relating to the commercial, industrial, financial, social, economic and general activities and conditions of people in Canada -- **Statistics Canada.** All inquiries -- any regional office.

**ETHNIC GROUPS/EDUCATIONAL RESOURCES** - assisting in the production of supplementary learning materials on multicultural topics for use within and outside provincial and territorial education systems -- **Secretary of State; Multiculturalism Directorate.** -- All inquiries -- Ottawa/Hull (613) 994-2044.

**ETHNIC GROUPS/IDENTITIES PROGRAM** - multiculturalism services in Canada -- **Secretary of State; Canadian Identities Program.** General and policy inquiries -- Ottawa/Hull (613) 994-2044.

**ETHNIC OR NATIONAL ORIGIN DISCRIMINATION** see **HUMAN RIGHTS**

**ETHNIC STUDIES/GRANTS TO UNIVERSITIES** - grants to Canadian universities for guest lecturers on Canadian ethnic studies -- **Secretary of State; Multiculturalism Directorate.** General and policy inquiries -- Ottawa/Hull (613) 994-2044.

**EVACUATIONS/MILITARY ASSISTANCE** - use of military aircraft in the case of emergency medical evacuations -- **National Defence.** All inquiries -- Ottawa/Hull (613) 992-5223 or 992-2708

**EXAMINATION AND CERTIFICATION OF MASTER MATES AND CREWS** - service, training and examination requirements for masters, mates and crews of ships registered in Canada -- **Transport**; Coast Guard, Nautical Division. All inquiries -- Ottawa/Hull (613) 992-5792

**EXAMINATION OF MARINE ENGINEERS** - Certificates of Competency for engineers on ships registered in Canada -- **Transport**; Coast Guard, Machinery Section. All inquiries -- Ottawa/Hull (613)6219.

**EXCHANGE PROGRAM/OFFICIAL LANGUAGES** - interprovincial exchange of post-secondary students, who also act as second language monitors, to promote the learning and use of the official languages -- **Secretary of State**; Language Programmes Branch. All inquiries -- (613) 994-3724.

**EXCHANGE RATES/CURRENCY** - rate of exchange for international currencies; requests for daily rates or verification of previous rates -- **Revenue**; Customs and Excise. All inquiries -- any regional office or port of entry.

**EXCHANGE RATES/FOREIGN CURRENCY** - rates of exchange for foreign currencies -- **Revenue**; Customs and Excise. General and policy inquiries -- any Customs Office.

**EXCHANGES, CANADA-MEXICO/TECHNICIANS/SPECIALISTS** - practical career-training to young specialists and technicians -- **Employment and Immigration**; Canada-Mexico Exchange Program. All inquiries -- any district office.

**EXCHANGE/YOUTH** - a year round program offering young Canadians the opportunity to travel and discover Canada -- **Secretary of State**; Citizen's Participation Directorate General and policy inquiries -- Ottawa/Hull (613) 994-1313.

**EXCISE TAX APPEALS** - appeal of rulings on the applicability or rate of tax on goods or air transportation -- **Tariff Board**. All inquiries -- Ottawa/Hull (613) 8541

**EXCISE TAX/FEDERAL** - federal sales and excise taxes (payable under the Excise Tax Act); regulations on manufactured goods -- **Revenue**. General and Legal inquiries -- any regional or district Excise Office; policy inquiries -- Ottawa/Hull (613) 995-2655.

**EXCISE TAX/GASOLINE** - excise tax on gasoline; refunding program -- **Revenue**; Customs and Excise. General and legal inquiries -- any Excise Office; policy inquiries -- Ottawa/Hull (613) 995-2525.

**EXCISE DUTY** - information relating to excise duty which is payable under the provisions of the Excise Act and regulations -- **Revenue**; Customs and Excise. General and legal inquiries -- any regional or district excise office.

**EXCLUSION ORDERS/IMMIGRATION** - visitors and immigrants whose presence in Canada may endanger the public health or welfare of Canadians, or threaten national security, are refused entry or asked to leave -- **Employment and Immigration**; Immigration and Demographic Policy. All inquiries -- any Canada Immigration Centre.

**EXECUTIVE STAFFING/PUBLIC SERVICE** - recruiting, counseling and appointing senior executives for employment in the federal public service -- **Public Service Commission**; Senior Executive Program. General and policy inquiries -- any regional office.

**EXEMPTIONS/INCOME TAX** - basic personal income tax exemptions substracted from an individual's net income to determine taxable income -- **Revenue**; Taxation. All inquiries -- any district office.

**EXEMPTIONS/TOURISTS** - tourist regulations and information on the importation of liquor and cigarettes; tourists exemptions -- **Revenue**; Customs and Excise. All inquiries -- any customs office.

**EXHIBITIONS AND DISPLAYS** - exhibiting National Library collections and services -- **National Library**; Public Relations Office. General and policy inquiries -- Ottawa/Hull. (613) 995-7969.

**EXPENDITURE STATISTICS** - collecting, compiling, analysing, abstracting and publishing statistical information relating to the commercial, industrial, financial, social, economic and general activities and conditions of people in Canada -- **Statistics Canada**. All inquiries -- any regional office.

**EXPLORATION ACTIVITIES, MINERALS/INVENTORY** - inventory of mineral exploration activities being carried out in Canada -- **Energy, Mines and Resources**; National Mineral Inventory. General inquiries -- Ottawa/Hull (613) 995-9351 local 268.

**EXPLORATION/MINERAL** - reference and information service on corporations having interests in mining, exploration, development and production of minerals -- **Energy, Mines and Resources**; Mineral Policy Sector, Information Systems Division. General inquiries -- Ottawa/Hull (613) 995-9351.

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**EXPLOSIVES ACT/ADMINISTRATION** - administration of the Canada Explosives Act inspection, licensing, import, sale, transportation, storage and manufacture of explosives -- **Energy, Mines and Resources**; Explosives Branch. All inquiries -- Ottawa/Hull (613) 593-7211..

**EXPORT CHARGES/APPEALS/PETROLEUM AND PRODUCTS** - appeals on export charges for petroleum and products; settlement of doubts or differences; applicability or amount of export charges made under section 17 of the Petroleum Administration Act -- **Tariff Board**. All inquiries -- Ottawa/Hull (613) 996-8541.

**EXPORT/CRUDE OIL/ ADMINISTRATION** - imposing charges on the export of crude oil and certain petroleum products; providing compensation for certain petroleum costs; regulating the price of Canadian crude oil and natural gas in interprovincial and export trade -- **National Energy Board**. All inquiries -- Ottawa/Hull (613) 992-4370.

**EXPORT LICENCES/OIL/NATURAL GAS/ELECTRIC POWER** - applications considered for licenses and orders for the export of oil, natural gas and electric power -- **National Energy Board**. All inquiries -- Ottawa/Hull (613) 992-4370.

**EXPORT MARKET DEVELOPMENT** - a financial incentive program providing repayable loans (in the event of success) for a number of export activities (bidding on capital projects abroad, export market identification and adjustment, participation in trade fairs, incoming buyers, export consortium formation) -- **Industry, Trade and Commerce**; Program for Export Market Development Office. All inquiries -- any regional office.

**EXPORT MARKETING STRATEGIES/INFORMATION** - the International Bureaux of the department are the central point of contact on matters affecting Canada's trade and economic relations with other countries and areas. In addition they are the central source of intelligence about Canada's trade with other countries and are responsible for developing trade relations and export marketing strategies for these areas -- **Industry, Trade and Commerce**; International Bureaux. General and policy inquiries -- Ottawa/Hull (613) 996-5554.

++ see expanded program description in Part III

**EXPORT OF CARGO/REGULATIONS** - customs cargo control regulating to the control of import and export movement of international cargo in bonded carriers -- **Revenue**; Customs and Excise. All inquiries -- any regional office or port of entry.

**EXPORT OF GOODS/ENTRY REGULATIONS** - regulations concerning the documentation governing the export of goods from Canada -- **Revenue**; Customs and Excise. All inquiries -- any regional office or port of entry.

**EXPORT OF MEAT PRODUCTS/INSPECTION** - inspection of meats for export and interprovincial movement (wholesome meat products bear Canada inspection legend); inspecting imported meat products -- **Agriculture**; Meat Hygiene Directorate. All inquiries -- any regional office.

**EXPORT PERMITS/CONTROL** - issuance of export permits, international delivery certificates in accordance with the Export and Import Permits Act and regulations -- **Industry, Trade and Commerce**; Export Control Section, Office of Special Import Policy. All inquiries -- Ottawa/Hull (613) 995-8356.

**EXPORT PROMOTION/CANADIAN PRODUCTS/SERVICES** - exhibits at trade fairs abroad to promote the export of Canadian products and services; the sponsoring of outgoing and incoming missions; arranging visits to Canada by foreign buyers and government delegations-- **Industry, Trade, and Commerce**; Office of International Marketing, Promotional Project Branch. General and policy inquiries -- Ottawa/Hull (613) 995-6221.

**EXPORT SALES/CIVIL AND DEFENCE** - a cost-shared program to sustain and develop the technological capability of Canadian industry for civil and defence export sales -- **Industry, Trade, and Commerce**; Defence Industry Productivity Program. All inquiries -- Ottawa/Hull (613) 593-7951.

**EXPORT STATISTICS** - collecting, compiling, analysing, abstracting and publishing statistical information relating to the commercial, industrial, financial, social, economic and general activities and conditions of people in Canada -- **Statistics Canada**. All inquiries -- any regional office.

**EXPORT TRADE PROMOTION/FOOD PRODUCTS** - material to promote Canadian food products in foreign markets and to bring export trade opportunities to the attention of Canadian firms -- **Industry, Trade and Commerce; Agriculture, Fisheries and Food Products Branch.** General and policy inquiries -- Ottawa/Hull (613) 992-0015.

**EXPORTED ANIMALS/HEALTH SERVICES** - prevention of the introduction of animal diseases into Canada by regulating importation, quarantine, inspection and testing of imported animals; disease eradication and control programs; testing inspection and certification for export; treatment of livestock in transit -- **Agriculture; Animal Health Directorate.** All inquiries -- Ottawa/Hull (613) 995-5433.

**EXPORTED GOODS/IDENTIFICATION** - reporting and identifying goods being exported -- **Revenue; Customs and Excise.** General and policy inquiries -- any customs office.

**EXPORTERS/TRADE COMMISSIONER SERVICE** - the department's Trade Commissioner Service assists Canadian exporters, aids foreign importers in locating Canadian sources of supply, works to improve access for Canadian products and services in international markets and encourages the flow of industrial technology to Canada -- **Industry, Trade and Commerce; Trade Commissioner Service and Field Operations.** All inquiries -- Ottawa/Hull (613) 593-5555.

**EXPORTS PERMITS/LICENCES/QUOTAS** - the issuance of import permits in accordance with the Export and Import Permits Act and regulations -- **Industry, Trade and Commerce; Control Measures Division, Office of Special Import Policy.** All inquiries -- Ottawa/Hull (613) 996-2387.

**EXPORTS/ANIMALS** - grading; inspecting; licensing and bonding; regulating agricultural production inputs; recording performance of livestock; poultry strain development; sire loan program; import and export inspection surveys and certification; quarantine controls and eradication procedures; registration of premises; forage seed project; registration of livestock -- **Agriculture; Food Production and Marketing Branch.** All inquiries -- any regional office.

**EXPORTS/DEFENCE PRODUCTS** - promotion of defence exports and technological development in support of the Canadian defence industry -- **Industry, Trade and Commerce; Defence Programs Branch.** General and policy inquiries -- Ottawa/Hull (613) 995-7386.

**EXPORT, IMPORT OF ANIMALS/TESTS FOR DISEASES** - research on diseases of food animals; production of biological agents; laboratory diagnostic and consultative services to the Animal Health and Meat Hygiene Directorates of the department; liaison with provincial and university laboratories -- **Agriculture; Animal Pathology Division**. General inquiries -- Ottawa/Hull (613) 995-9095.

**EXPORT-ORIENTED TRAINING PROGRAMS** - exhibits at trade fairs abroad to promote the export of Canadian products and services; the sponsoring of outgoing and incoming missions; arranging visits to Canada by foreign buyers and government delegations -- **Industry, Trade, and Commerce; Office of International Marketing, Promotional Projects Branch**. General and policy inquiries -- Ottawa/Hull (613) 995-6221.

**EXPORT/CARGOES** - planning and administering a system of national ports to efficiently transport ship cargoes to and from international and national markets -- **Transports; National Harbours Board**. All inquiries -- Ottawa/Hull (613) 992-0019 or 593-5245.

**EXPORT/CULTURAL PROPERTY** - ministerial responsibility for cultural property; administrative services to the Cultural Property Export Review Board -- **Secretary of State; Operations and State Protocol Directorate**. General and Policy inquiries -- Ottawa/Hull (613) 994-1414.

**EXPORT/ELECTRONICS** - information on the Canadian electronics; listings of companies and the Canadian manufactured products they wish to export -- **Industry, Trade and Commerce; Electrical and Electronics Branch**. General and policy inquiries -- any regional office.

**EXPORT/PROMOTION OF CANADIAN PRODUCTS** - the Office of Overseas Projects has the responsibility in the department of stimulating, developing and sustaining Canadian participation in export Canadian International Development Agency and the Canadian Commercial Corporation -- **Industry, Trade and Commerce; Trade Commissioner Service and International Marketing**. General policy and inquiries -- Ottawa/Hull (613) 995-2888.

**EXPORT/DUTY REFUND** - refund remission or drawback of customs duties on specific goods export or import -- **Revenue; Customs and Excise**. General and legal inquiries -- any regional office or port of entry.

**EXPORT/TELECOMMUNICATIONS EQUIPMENT** - a program involving the activities of Canadian exporters of telecommunications equipment and services (including technical information to complement marketing plans) -- **Communications; International Telecommunications Branch.** General and policy inquiries -- Ottawa/Hull (613) 995-9810.

**EXPROPRIATION/FEDERAL LANDS** - the department's property services division provides a complete real estate service including acquiring, appraising, surveying and developing of real property to both the department and its clients; administration of the Expropriation Act and the Central Real Property Inventory **Public Works Property Services.** All inquiries -- any regional office.

**EXTERNAL AFFAIRS/PRESS INQUIRIES** - inquiries from the press concerning Canadian foreign policy matters; assistance to media in their travels abroad and arrangements for accompanying press party when the Secretary of State for External Affairs makes official visits abroad; assistance to foreign correspondents, resident and non-resident, covering Canadian affairs -- **External Affairs; Press Office.** General and policy inquiries -- Ottawa/Hull (613) 995-1874.

**EXTERNAL TRADE STATISTICS** - collecting, compiling, analyzing, abstracting and publishing statistical information relating to the commercial, industrial, financial, social, economic and general activities and conditions of people in Canada -- **Statistics Canada.** All inquiries -- any regional office.

**FABRICATING PLANTS/INFORMATION** - an up-to-date intelligence base on fabricating plants (planned and operating, domestic and foreign) to aid in forecasting the demand for minerals and metals -- **Energy, Mines and Resources; Minerals Program.** General inquiries -- Ottawa/Hull (613) 995-4039.

**FAIRS/INCENTIVES FOR PARTICIPATION IN TRADE FAIRS** - a financial incentives program providing repayable loans (in the event of success) for a number of export activities (bidding on capital projects abroad, export market identification and adjustment, participation in trade fairs, incoming buyers, export consortium formation) -- **Industry, Trade and Commerce;** Program for Export Market Development Office. All inquiries -- any regional office.

**FAMILIES STATISTICS** - collecting, compiling, analyzing, abstracting and publishing statistical information relating to the commercial, industrial, financial, social, economic and general activities and conditions of people in Canada -- **Statistics Canada.** All inquiries -- any regional office.

**FAMILY ALLOWANCES** - the Family Allowance Plan supplements the income of Canadian families by providing monthly payments for children under the age of 18 -- **Health and Welfare;** Income Security Program. All inquiries -- any district office.

**FAMILY PLANNING/GRANTS** - improved personal health lifestyles with respect to alcohol, smoking, fitness, nutrition, drugs, safety and disease prevention; family planning -- **Health and Welfare;** Lifestyle and Prevention Directorate. General and policy inquiries -- Ottawa/Hull (613) 992-5384.

**FAMILY SERVICES/INDIANS AND INUIT** - the provision of counselling and/or referral services to families -- **Indian and Northern Affairs;** Indian and Inuit Affairs. General inquiries -- any regional or district office.

**FARM CREDIT/MORTGAGE ASSISTANCE LOANS** - assistance to Canadian farmers in the development of viable farm units through the use of long-term mortgage credit -- **Farm Credit Corporation.** All inquiries -- any regional or field office.

**FARM EMPLOYER GUIDANCE** - programs encompassing training, manpower planning and mobility provisions designed to provide a sufficient number of skilled workers to the Canadian farming sector -- **Employment and Immigration;** Canada Agriculture Manpower Program. All inquiries -- any Canada Employment Centre.

**FARM LABOUR POOLS** - specialized employment centres in 61 agricultural communities across Canada aim to match listed vacant farm jobs with suitable farm workers -- **Employment and Immigration**; Canada Farm Labour Pools. All inquiries -- any Canada Employment Centre.

**FARM LABOUR/SEASONAL** - foreign agriculture workers may enter Canada on a temporary basis to meet manpower needs that cannot be met from within the Canadian labour market. Wage guarantees, housing standards, transportation costs, medical arrangements and other working conditions are included in the agreement between the worker, employer and foreign government -- **Employment and Immigration**; Caribbean and Mexican Seasonal Workers Program. All inquiries -- any Canada Employment Centre.

**FARM PRODUCT PRICES** - policies and legislation to stabilize farm product prices; milk subsidies; crop loss protection; prairie farm assistance and pesticide residue compensation; development and operation of National Farm Management System Program; Western Grain Stabilization Act; operational functions associated with grain production; grants to agricultural organizations; contributions to producers to assist in production development -- **Agriculture**; Food Production and Marketing. All inquiries -- any regional office.

**FARM PRODUCTION/INMATE EMPLOYMENT** - operation of farms to economically supply staple agricultural food products for institutional use; assigning inmates to farm work and training them in work habits in preparation for release into society -- **Correctional Service of Canada**, Agriculture Division. General and policy inquiries -- Ottawa/Hull (613) 593-5029.

**FARM PRODUCTS/MARKETING/MARKETING BOARDS** establishment of agriculture agencies; operational review and promotion -- **National Farm Products Marketing Council**. All inquiries -- Ottawa/Hull (613) 995-2297.

**FARM SYNDICATES CREDIT/LOANS** - financial assistance for farmers to act co-operatively in overcoming the high cost of individual ownership of machinery, buildings and installed equipment that can be shared -- **Farm Credit Corporation**; Farm Syndicates Credit Act. All inquiries -- any regional or field office.

**FARM WORKERS/EMPLOYMENT** - programs encompassing training, manpower planning and mobility provisions designed to provide a sufficient number of skilled workers to the Canadian farming sector -- **Employment and Immigration**; Canada Agriculture Manpower Program. All inquiries -- any Canada Employment Centre.

**FARM WORKERS/JOB PLACEMENT** - specialized employment centres in 61 agricultural communities across Canada aim to match listed vacant farm jobs with suitable farm workers -- **Employment and Immigration**; Canada Form Labour Pools. All inquiries -- any Canada Employment Centre.

**FARMING/FISH** - federal aquaculture programs involving farming of fish, shellfish, crustaceans and marine plants for commercial benefits -- **Fisheries and Oceans**. General and legal inquiries -- any regional information branch office. Policy inquiries -- Ottawa/Hull (613) 995-2041.

**FARMING/RESEARCH/ATLANTIC PROVINCES** - research into most areas of the Atlantic region's economy (steelmaking, seaweed harvesting and farming) -- **National Research Council**; Atlantic Regional Laboratory. All inquiries -- Halifax (902) 429-6450.

**FARM/PRAIRIE/ASSISTANCE** - policies and legislation to stabilize farm product prices; milk subsidies; crop loss protection; prairie farm assistance and pesticide residue compensation; development and operation of National Farm Management System program; Western Grain Stabilization Act; operational functions associated with grain production; grants to agricultural organizations; contributions to producers to assist in production development -- **Agriculture**; Food Production and Marketing. All inquiries -- any regional office.

**FASHION CANADA** - a program to assist the Canadian apparel and textile industries achieve a more competitive position in domestic and world fashion markets through an increased recognition and development of Canadian fashion designers and designs -- **Industry, Trade and Commerce**; Fashion Office. General and policy inquiries -- Ottawa/Hull (613) 995-6287.

**FASHION DESIGNERS/ASSISTANCE** - a program to assist the Canadian apparel and textile industries achieve a more competitive position in domestic and world fashion markets through an increased recognition and development of Canadian fashion designers and designs -- **Industry, Trade and Commerce**; Fashion Office. General and policy inquiries -- Ottawa/Hull (613) 995-6287.

**FEATURE FILMS/CANADIAN** - organization and participation of Canadian films in national and international festivals; information on recent Canadian feature films -- **Secretary of State**; Operations and State Protocol Directorate. General and policy inquiries -- Ottawa/Hull (613) 994-1455.

**FEATURE FILMS/DEVELOPMENT AND PROMOTION** see **FILM DEVELOPMENT/PROMOTION**

**FEDERAL BUDGET/INFORMATION** - information and questions pertaining to the federal budget (the department acts as chief advisor for the government on economic and financial affairs) -- **Finance**; Information Division. General inquiries -- Ottawa/Hull (613) 992-1573; tax policy inquiries -- Ottawa/Hull (613) 992-1785.

**FEDERAL BUILDINGS, OWNED OR LEASED/MAINTENANCE** - administration and maintenance of all buildings owned and leased by the federal government and listed in the Central Real Property Inventory -- **Public Works**. All inquiries -- any regional office.

**FEDERAL CANDIDATES/NOMINATION PROCEDURES** see **ELECTIONS/FEDERAL**

**FEDERAL DAIRY SUBSIDY PROGRAM** - under the National Dairy Program, The Canadian Dairy Commission makes direct subsidy payments to eligible farmers for industrial milk and cream shipments -- **Canadian Dairy Commission**; Subsidy Division. All inquiries -- Ottawa/Hull (613) 998-8938.

**FEDERAL ELECTIONS/SUPERVISION/ADMINISTRATION** - responsibility for administration of federal elections in Canada -- **Chief Electoral Officer**; 440 Coventry Road, Ottawa. All inquiries -- Ottawa/Hull (613) 993-2975.

**FEDERAL EMPLOYEE SALARIES/RESEARCH** - research on rates of pay, employee earnings, conditions of employment and related practices prevailing both inside and outside the federal public service -- **Public Service Staff Relations Board**. General and policy inquiries -- Ottawa/Hull (613) 992-2800.

**FEDERAL GOVERNMENT TELEPHONE DIRECTORIES** - development, production and delivery of federal government telephone directories -- **Communications**; Government Telecommunications Agency. General inquiries -- Ottawa/Hull (613) 996-4840.

**FEDERAL LAND MANAGEMENT POLICY** - the department's Property Development Program is responsible for the implementation of the federal land management (FLM) policy. Complementing this is the Area Screening Canada Program which assesses the use of federal properties in metropolitan areas contributing to the FLM policy -- **Public Works**; Property Development Program. All inquiries -- any regional office.

**FEDERAL LAND SURVEYS/FEDERAL LANDS**

**FEDERAL LANDS/REAL ESTATE SERVICE** - the department's property services division provides a complete real estate service including acquiring, appraising, surveying and developing of real property to both the department and its clients; administration of the Expropriation Act and the Central Real Property Inventory -- **Public Works**; Property Services. All inquiries -- any regional office.

**FEDERAL PROPERTY/FIRE PROTECTION STANDARDS** - responsibility for the fire protection of all federal government buildings and property with the exception of National Defence property and aircraft fires (handled by Transport) -- **Public Works**; Dominion Fire Commissioner. All inquiries -- any regional office.

**FEDERAL PUBLIC SERVICE** see **PUBLIC SERVICE**

**FEDERAL RECORDS/ACCESS TO PERSONAL INFORMATION** - investigations and recommendations concerning complaints from individuals deprived of the right of access to and correction of personal information about them held by the federal government -- **Canadian Human Rights Commission**; Privacy Commissioner. All inquiries -- Ottawa/Hull (613) 995-2410.

**FEDERAL STATUTES/OFFENCES UNDER** - the prevention and detection of offences committed against federal statutes -- **Royal Canadian Mounted Police**. General inquiries -- any detachment office.

**FEDERAL TRANSPORTATION SUBSIDIES PROGRAM** - administration of federal transportation subsidy programs to regional air carriers -- **Canadian Transport Commission**. Legal and policy inquiries -- Ottawa/Hull (613) 997-6260.

**FEED FREIGHT ASSISTANCE** - transportation subsidies on western feed grain and Ontario corn shipments for livestock consumption in various parts of eastern Canada and British Columbia -- **Canadian Livestock Feed Board**; Feed Freight Assistance. All inquiries -- Montreal (514) 283-7505.

**FEED GRAIN/FREIGHT ASSISTANCE** - transportation subsidies on western feed grain and Ontario corn shipments for livestock consumption in various parts of eastern Canada and British Columbia -- **Canadian Livestock Feed Board**; Feed Freight Assistance. All inquiries -- Montreal (514) 283-7505.

**FEED GRAIN/MILLS/STORAGE ASSISTANCE** - assistance to feed mills in grain deficient areas of Faster Canada and British Columbia for the purpose of increasing grain inventories -- Canadian Livestock Feed Board; Storage Assistance Program. All inquiries -- Montreal (514) 283-7505.

**FELLOWSHIPS/RESEARCH/EMERGENCY PLANNING** - research into various aspects of disasters; funds for post-graduate research fellowships in emergency planning -- **Emergency Planning**. General and policy inquiries -- any regional office.

**FELLOWSHIPS/LEGISLATIVE DRAFTING** - fellowships in legislative drafting for law graduates at the University of Ottawa -- **Justice**; Legislative Section. All inquiries -- Ottawa/Hull (613) 995-9041.

**FEMALE/MALE STATISTICS** - collecting, compiling, analyzing, abstracting and publishing statistical information relating to the commercial, industrial, financial, social, economic and general activities and conditions of people in Canada -- **Statistics Canada**. All inquiries -- any regional office.

**FERRY SERVICE (NEWFOUNDLAND)** - subsidized passenger and freight services to 112 coastal Newfoundland and Labrador ports -- **Transport**; Water Transportation Assistance Directorate. All inquiries -- Ottawa/Hull (613) 996-0804.

**FERRY SERVICE (NOVA SCOTIA - MAINE)** - subsidized passenger and vehicle ferry service between Yarmouth, Nova Scotia and Portland, Maine -- **Transport**; Water Transportation Assistance. All inquiries -- Ottawa/Hull (613) 996-0804.

**FERRY SERVICE (NOVA SCOTIA - MAINE)** - subsidized passenger and vehicle summer ferry service between Yarmouth, Nova Scotia and Bar Harbor, Maine -- **Transport**; Water Transportation Assistance Directorate. General and policy inquiries -- Ottawa/Hull (613) 996-0804.

**FERRY SERVICE (NOVA SCOTIA - NEWFOUNDLAND)** - subsidized passenger and vehicle and rail ferry services between Sydney, Nova Scotia and Port-aux-Basques, Newfoundland -- **Transport**; Water Transportation Assistance Directorate. General and policy inquiries -- Ottawa/Hull (613) 996-0804.

**FERRY SERVICE (NOVA SCOTIA - NEWFOUNDLAND)** - subsidized passenger and vehicle ferry service between North Sydney, Nova Scotia and Argentina, Newfoundland -- **Transport; Water Transportation Assistance Directorate**. All inquiries -- Ottawa/Hull (613) 996-0804.

**FERRY SERVICE (NOVA SCOTIA-PRINCE EDWARD ISLAND)** - subsidized passenger and vehicle ferry service between Caribou, Nova Scotia and Wood Islands, Prince Edward Island -- **Transport; Water Transportation Assistance Directorate**. All inquiries -- Ottawa/Hull (613) 996-0804.

**FERRY SERVICE (NEW BRUNSWICK)** - subsidized passenger and vehicle ferry service between Blacks' Harbour and Grand Manan, New Brunswick -- **Transport; Water Transportation Assistance Directorate**. All inquiries -- Ottawa/Hull (613) 996-0804.

**FERRY SERVICE (NEW BRUNSWICK - NOVA SCOTIA)** - subsidized passenger and vehicle ferry service between Saint John, New Brunswick and Digby, Nova Scotia -- **Transport; Water Transportation Assistance Directorate**. General and policy inquiries -- Ottawa/Hull (613) 996-0804.

**FERRY SERVICE (PRINCE EDWARD ISLAND - QUEBEC)** - subsidized passenger and vehicle ferry service between Souris, Prince Edward Island and the Magdalen Islands, Quebec -- **Transports; Water Transportation Assistance Directorate**. All inquiries -- Ottawa/Hull (613) 996-0804.

**FERRY SERVICE/PRINCE EDWARD ISLAND - NEW BRUNSWICK** - passenger and vehicle ferry service between Borden, Prince Edward Island and Cape Tormentine, New Brunswick -- **Transport; Water Transportation Assistance Directorate**. General and policy inquiries -- Ottawa/Hull (613) 996-0804.

**FERRY SERVICE (QUEBEC)** - subsidized passenger and freight coastal service between Rimouski, Quebec, along the north shore of the St. Lawrence to Blanc Sablon, Quebec -- **Transports; Water Transportation Assistance Directorate**. All inquiries -- Ottawa/Hull (613) 996-0804.

**FERRY SERVICE (QUEBEC-NEWFOUNDLAND)** - subsidized coastal services between Montreal, Quebec, Corner Brook and St. John's, Newfoundland -- **Transport; Water Transportation Assistance**. All inquiries -- Ottawa/Hull (613) 996-0804.

**FERRY SERVICE (MANITOBA - NORTHWEST TERRITORIES)** - subsidized tug and barge freight service between Churchill, Manitoba and Keewatin (Northwest Territories) communities -- **Transports; Water Transportation Assistance Directorate.** All inquiries -- Ottawa/Hull (613) 995-0804.

**FERRY SERVICE SUBSIDIES** - tug and barge freight service between Fort Norman, Northwest Territories, Fort Franklin and the east side of Great Bear Lake -- **Transport; Water Transportation Assistance Directorate.** All inquiries -- Ottawa/Hull (613) 996-0804

**FESTIVAL CANADA BUREAU** - the planning, coordination and implementation of the July 1 festival in the National Capital Region -- **Secretary of State; Operations and State Protocol Directorate.** General and policy inquiries -- Ottawa/Hull (613) 995-4576.

**FESTIVALS OF FILMS** - organization and participation of Canadian films in national and international festivals; information on recent Canadian feature films -- **Secretary of State; Operations and State Protocol Directorate.** General and policy inquiries -- Ottawa/Hull (613) 994-1455.

**FIBRE-OPTICS RURAL FIELD TRIAL PROGRAM** - potential application of optical-fibre communication systems in rural areas for the delivery of both telephone and broadcasting services -- **Communications; Rural Communications Program.** General inquiries -- Ottawa/Hull (613) 593-6072.

**FILM DEVELOPMENT/PROMOTION** - promotion of the development of the feature film industry in Canada by investment, loan-technical assistance and advice on distribution and promotion; **Canadian Film Development Corporation, P.O. Box 71, Montreal, H4Z 1A8.** General and policy inquiries -- Montreal (514) 283-6363.

**FILM FESTIVALS** - organization and participation of Canadian films in national and international festivals; information on recent Canadian feature films -- **Secretary of State; Operations and State Protocol Directorate.** General and policy inquiries -- Ottawa/Hull (613) 994-1455.

**FILMS, AUDIO-VISUAL/RESEARCH AND DEVELOPMENT** - research and development of projects to advance the art and technology of audio-visual communication -- **National Film Board; Research and Development Division.** General inquiries -- Montreal (514) 333-3232.

**FILMS/DISTRIBUTION OF CANADIAN** - distribution of films and other audio-visual materials in Canada and abroad through direct sale, rental and loan of prints or contract bookings to cinemas, television and commercial distributors -- **National Film Board; Distribution Branch.** All inquiries -- any regional office.

**FILM/HISTORICAL ARCHIVES** - films and videotapes of national interest collected and conserved; viewing, reproduction, consultation and documentation services available **Public Archives; National Film Archives.** All inquiries -- Ottawa/Hull (613) 995-1311.

**FINANCIAL AID/JOB RELOCATION** - financial aid to workers (unemployed or about to be unemployed) who cannot find suitable jobs locally and must therefore move or travel to communities where their skills are needed -- **Employment and Immigration; Labour Market Policy, Employment Services Branch.** All inquiries -- any Canada Employment Centre.

**FINANCIAL ASSISTANCE TO UNIVERSITIES/ETHNIC STUDIES** - grants to Canadian universities for guest lecturers on Canadian ethnic studies -- **Secretary of State; Multiculturalism Directorate.** General and policy inquiries -- Ottawa/Hull (613) 994-2044.

**FINANCIAL ASSISTANCE, STUDENTS/FOOTWEAR INDUSTRY** - a scholarship program jointly sponsored by Canadian footwear manufacturers and the department enabling students to undertake specialized training in Europe to develop managerial talent for the Canadian footwear industry -- **Industry, Trade and Commerce; Leather and Footwear Division.** General and policy inquiries -- Ottawa/Hull (613) 992-1052.

**FINANCIAL ASSISTANCE/AIRPORT OPERATION AND MAINTENANCE** - subsidies to cover deficits incurred in the operation of national and regional airports managed by municipalities or other public bodies on behalf of the department -- **Transport; Canadian Air Transportation Administration, Airports Financial Assistance Program.** All inquiries -- Moncton (506) 858-2315; Montreal (514) 636-3254; Willowdale (416) 224-3197; Winnipeg (204) 949-4358.

**FINANCIAL ASSISTANCE/ARTS, ARTISTS** - grants and fellowships for the arts in Canada **Canada Council.** General and policy inquiries -- Ottawa/Hull (613) 996-5051.

**FINANCIAL ASSISTANCE/ARTS** - financial assistance to cultural centres and activities to encourage the performing, visual and other arts in either of the two official languages **Secretary of State; Official Language Minority Groups Directorate.** General and policy inquiries -- Ottawa/Hull (613) 994-2222.

**FINANCIAL ASSISTANCE/FARMERS** - financial assistance for farmers to act co-operatively in overcoming the high cost of individual ownership of machinery, buildings and installed equipment that can be shared -- **Farm Credit Corporation**; Farm Syndicates Credit Act. All inquiries -- any regional or field office.

**FINANCIAL ASSISTANCE/FEED MILLS** - assistance to feed mills in grain deficient areas of Eastern Canada and British Columbia for the purpose of increasing grain inventories -- **Canadian Livestock Feed Board**; Storage Assistance Program. All inquiries -- Montreal (514) 283-7505.

**FINANCIAL ASSISTANCE/FISHING VESSELS** - financial assistance to commercial fishermen for fishing vessel construction, conversion or modernization -- **Fisheries and Oceans**; Fishing Vessel Subsidy Program. General and legal inquiries -- any regional information branch office; policy inquiries -- Ottawa/Hull (613) 995-2041.

**FINANCIAL ASSISTANCE/FOOTWEAR MANUFACTURERS/TANNERIES** - a program to encourage and assist footwear manufacturers and tanners to restructure their operations to ensure their continued viability -- **Industry, Trade and Commerce**; Textiles and Consumer Products Branch. General and policy inquiries -- Ottawa/Hull (613) 992-1052.

**FINANCIAL ASSISTANCE/HOME OWNERSHIP** - financial assistance to low-to-moderate income persons wishing to purchase modestly price homes using a modified form of graduated payment mortgage -- **Central Mortgage and Housing Corporation**; News and Information Division. All inquiries -- any regional office.

**FINANCIAL ASSISTANCE/HOUSING/NON-PROFIT ORGANIZATIONS** - financial assistance to non-profit organizations (constituted for charitable purposes) for the construction or acquisition of accommodation for disadvantaged groups such as the elderly and physically or mentally handicapped -- **Central Mortgage and Housing Corporation**; News and Information Division. All inquiries -- any regional office.

**FINANCIAL ASSISTANCE/INDIAN AND INUIT** - financial assistance to Indian individuals, groups and organizations for the promotion and retention of their culture -- **Indian and Northern Affairs**; Education and Cultural Services Branch. All inquiries -- Ottawa/Hull (613) 996-5804.

**FINANCIAL ASSISTANCE/INDUSTRIAL ASSOCIATIONS** - a program to provide financial assistance to industrial associations for the establishment of organizations to carry out research and development work and to provide technical and other services required by firms in specific industrial sectors who are prepared to co-operatively support these activities -- **Industry, Trade and Commerce**; Technology Branch. All inquiries -- Ottawa/Hull (613) 593-7881.

**FINANCIAL ASSISTANCE/INDUSTRIAL RESEARCH** - financial assistance for approved industrial research project in Canada -- **National Research Council Canada**; Industrial Research Assistance Program. All inquiries -- Ottawa/Hull (613) 993-9101.

**FINANCIAL ASSISTANCE/INDUSTRIAL RESEARCH** - a program to provide financial assistance to universities for the establishment of organizations to arrange for university faculty to provide research, development and technical services under contract to industrial and other clients -- **Industry, Trade and Commerce**; Technology Branch. All inquiries -- Ottawa/Hull (613) 593-7881.

**FINANCIAL ASSISTANCE/INTER-CITY BUS CARRIERS/ATLANTIC PROVINCES** - financial assistance for capital improvements to eligible inter-city bus carriers in the Atlantic provinces -- **Transport**; Motor Carrier Branch. All inquiries -- Ottawa/Hull (613) 992-9107.

**FINANCIAL ASSISTANCE/OCEAN INDUSTRIES** - administration of matters related to industrial development, domestic and international trade; administration of departmental financial assistance programs for manufacturers and suppliers of ocean industry equipment and services -- **Industry, Trade and Commerce**; Transportation Industry Branch, Ocean Industries Division. All inquiries -- Ottawa/Hull (613) 995-3201 local 217.

**FINANCIAL ASSISTANCE/RAILWAY RELOCATION AND CROSSING** - funding for relocation of railway tracks in urban areas and improved safety at railway grade crossings -- **Transport**; Railway Relocation and Crossing Branch. All inquiries -- Ottawa/Hull (613) 593-7392.

**FINANCIAL ASSISTANCE/RESEARCH AND TEACHING/INTERNATIONAL BUSINESS** - the department financially assists selected Canadian universities in developing research and teaching in international business (universities include British Columbia, Western Ontario, Dalhousie and Ecole des Hautes Etudes Commerciales) -- **Industry, Trade and Commerce**; Business Services Branch, Special Programs. General and policy inquiries -- Ottawa/Hull (613) 996-4453.

**FINANCIAL ASSISTANCE/RESEARCH/SOCIAL SCIENCES/HUMANITIES** - development and promotion of research and scientific progress in the humanities and social sciences -- **Social Science Humanities Research Council**. General and policy inquiries -- Ottawa/Hull (613) 995-9330.

**FINANCIAL ASSISTANCE/RESIDENTIAL REHABILITATION** - financial assistance for residential property owners to bring their properties up to minimum health and safety standards -- **Central Mortgage and Housing Corporation**; News and Information Division. All inquiries -- any regional office.

**FINANCIAL ASSISTANCE/STUDENT LOANS** - financial assistance to full time post-secondary students -- **Secretary of State**; Education Support Branch. General and policy inquiries -- Ottawa/Hull (613) 994-1866, 994-1844 or 994-1766.

**FINANCIAL ASSISTANCE/STUDENTS/FOOTWEAR DESIGN** - a scholarship program jointly sponsored by Canadian shoe manufacturers and the department to enable students to study footwear design at an internationally recognized design school with the overall objective of improving design capabilities in the Canadian footwear industry -- **Industry, Trade and Commerce**; Leather and Footwear Division. General and policy inquiries -- Ottawa/Hull (613) 992-1052.

**FINANCIAL ASSISTANCE/TECHNOLOGICAL RESEARCH** - a program to provide financial assistance to universities and provincial research organizations to enable them to develop and maintain a special competence in specific fields of technology and, under contract, to provide industrial and other clients with assistance in development projects, training programs, technical advice and other services related to these technologies -- **Industry, Trade and Commerce**; Technology Branch. All inquiries -- Ottawa/Hull (613) 593-7881.

**FINANCIAL ASSISTANCE/TRADE FAIRS** - a financial incentive program providing repayable loans (in the event of success) for a number of export activities (bidding on capital projects abroad, export market identification and adjustment, participation in trade fairs, incoming buyers, export consortium formation) -- **Industry, Trade and Commerce**; Program for Export Market Development Office. All inquiries -- any regional office.

**FINANCIAL ASSISTANCE/UNIONS** - financial assistance to unions in Canada for educational programs that would enable union members to more effectively perform their responsibilities -- **Labour**. General and policy inquiries -- any regional office.

**FINANCIAL ASSISTANCE/VETERANS** - economic and health support, social and benefit counselling to eligible veterans and/or their dependents -- **Veterans Affairs**. All inquiries -- any district office.

**FINANCIAL FLOW STATISTICS** - collecting, compiling, analyzing, abstracting and publishing statistical information relating to the commercial, industrial, financial, social, economic and general activities and conditions of people in Canada -- **Statistics Canada**. All inquiries -- any regional office.

**FINANCIAL INCENTIVES/EXPORT MARKET DEVELOPMENT** - a financial incentive program providing repayable loans (in the event of success) for a number of export activities (bidding on capital projects abroad, export market identification and adjustment, participation in trade fairs, incoming buyers, export consortium formation) -- **Industry, Trade and Commerce**; Program for Export Market Development Office. All inquiries -- any regional office.

**FINANCIAL INFORMATION/NORTHERN PROGRAM** - information on government contracts, payment of accounts and general financial matters -- **Indian and Northern Affairs**; Northern Program. General inquiries -- Whitehorse (403) 668-5151 local 210.

**FINANCIAL RESTRUCTURING/IRON AND STEEL** - industrial development, trade promotion, financial restructuring, import replacements, anti-dumping problems and tariff remissions relating to Canada's iron and steel industry -- **Industry, Trade and Commerce**; Iron and Steel Division. General and policy inquiries -- Ottawa/Hull (613) 992-0025.

**FINANCIAL STATISTICS** - collecting, compiling, analyzing, abstracting and publishing statistical information relating to the commercial, industrial, financial, social, economic and general activities and conditions of people in Canada -- **Statistics Canada**. All inquiries -- any regional office.

**FINANCIAL SUPPORT/RECREATION** - leadership training to initiate or support fitness and recreation-related activities; financial support for recreation and fitness programs; consultative services to sport and recreation associations -- **Health and Welfare**; Fitness and Amateur Sport Branch. All inquiries -- Ottawa/Hull (613) 996-4510.

**FINANCING/INTERNATIONAL** - the Office of Overseas Projects has the responsibility in the department of stimulating, developing and sustaining Canadian participation in export projects; the office works closely with the Canadian Export Development Corporation, the Canadian International Development Agency and the Canadian Commercial Corporation -- **Industry, Trade and Commerce**; Trade Commissioner Service and International Marketing. General and policy inquiries -- Ottawa/Hull (613) 995-2888.

**FINDING AIDS/UNPUBLISHED PUBLIC RECORDS** - acquisition, appraisal, custody and servicing of unpublished historical records created and received by federal government departments and agencies -- **Public Archives**; Public Records Division. All inquiries -- Ottawa/Hull (613) 996-8507.

**FINE ARTS/INDIAN/COLLECTIONS/EXHIBITIONS** - promoting Canadian Indian fine arts and visual arts on national and international levels -- **Indian and Northern Affairs**; Educational and Cultural Support Branch. All inquiries -- Ottawa/Hull (613) 996-5804.

**FINGERPRINTING/NON-CRIMINAL REASONS/INDEX** - fingerprint searches for non-criminal reasons such as passport and visa applications and for certain employment applications -- **Royal Canadian Mounted police**. General inquiries -- any police agency.

**FINGERPRINT/SERVICE TO POLICE** - identification services (fingerprints, photographs, criminal records, fraudulent cheques, publication of RCMP Gazette) for accredited police agencies -- **Royal Canadian Mounted Police**. All inquiries -- Ottawa/Hull (613) 933-3800.

**FIRE CONTROL/NORTHWEST TERRITORIES** - administration of fire control and timber management projects in the Northwest Territories. -- **Indian and Northern Affairs**; Northern Program. All inquiries -- Fort Smith (403) 872-2103.

**FIRE FIGHTING/YUKON** - supervising fire crewmen and controlling a large inventory of fire fighting equipment -- **Indian and Northern Affairs**; Northern Program. General and policy inquiries -- Whitehorse Airport (403) 668-2646.

**FIRE PREVENTION, PROTECTION/FEDERAL PROPERTY** - responsibility for the fire protection of all federal government buildings and property with the exception of National Defence property and aircraft fires (handled by Transport) -- **Public Works**; Dominion Fire Commissioner. All inquiries -- any regional office.

**FIRE PROTECTION/INDIAN RESERVES** - fire fighting and fire protection on reserves -- **Indian and Northern Affairs**. General inquiries -- any regional or distinct office.

**FIRE CODE** see **BUILDING CODE**

**FIREARMS REGISTRATION APPLICATIONS** - inquiries and procedures regarding firearm registration applications -- **Royal Canadian Mounted Police**. All inquiries -- any police agency.

**FIREARMS REGISTRATION INDEX** - an index of all firearms registered, lost or stolen in Canada -- **Royal Canadian Mounted Police**. All inquiries -- Ottawa/Hull (613) 993-3800.

**FIRST CLASS MAIL DELIVERY** - for firms and individuals wishing to send letters and other items at the standard rate -- **Post Canada**. General inquiries -- any post office.

**FISH AND SEAFOOD/RECIPES** see **FISHERIES FOOD CENTRES**

**FISH FARMING/COMMERCIAL** - federal aquaculture programs involving farming of fish, shellfish, crustaceans and marine plants for commercial benefits -- **Fisheries and Oceans**. General and legal inquiries -- any regional information branch office. Policy inquiries -- Ottawa/Hull (613) 995-2041.

**FISHERIES AND ENVIRONMENT** - divided and now known as Department of the Environment and Department of Fisheries and Oceans.

**FISHERIES, FEDERAL/LICENSES FOR COMMERCIAL FISHERMEN** - licensing of commercial fishermen engaged in various categories of fisheries -- **Fisheries and Oceans**. General and legal inquiries -- any regional office; policy inquiries -- Ottawa/Hull (613) 995-2041.

**FISHERIES FOOD CENTRES** - fish and seafood product promotion; development and distribution of fish and seafood recipes and educational material -- **Fisheries and Oceans**; Fisheries Food Centre. All inquiries -- any Fisheries Food Centre.

**FISHERIES IMPROVEMENT LOANS** - a guaranteed loan program for to commercial fishermen for a variety of fisheries improvement projects (applications available at any Canadian chartered bank or approved lending institution) -- **Fisheries and Oceans**; Fisheries Improvement Loans. General and legal inquiries -- chartered banks, lending institutions or regional information branch offices. Policy inquiries -- Ottawa/Hull (613) 995-2041.

**FISHERMEN BENEFITS/UNEMPLOYMENT INSURANCE** - temporary financial aid to qualified unemployed workers and those off work due to illness, injury, quarantine or pregnancy; lump-sum payments to workers who reach age 65; unemployed fishermen; unemployed workers enrolled in approved courses of instruction or who are job hunting -- **Employment and Immigration**; Benefit Programs. All inquiries -- any Canada Employment Centre.

**FISHERMEN, COMMERCIAL/LICENSES FOR FEDERAL FISHERIES** see **FISHERIES, FEDERAL/LICENSES**

**FISHING VESSEL INSURANCE PLAN** - low-cost insurance for fishermen whose vessels are engaged in commercial fisheries -- **Fisheries and Oceans**; Fishing Vessel Insurance Plan. General and legal inquiries -- any fishing vessel insurance regional office, policy inquiries -- Ottawa/Hull (613) 995-2041.

**FISHING VESSEL SUBSIDY PROGRAM** - financial assistance to commercial fishermen for fishing vessel construction, conversion or modernization -- **Fisheries and Oceans**; Fishing Vessel Subsidy Program. General and legal inquiries -- any regional information branch office, policy inquiries -- Ottawa/Hull (613) 995-2041.

**FISHING VESSELS/MACHINERY STANDARDS** - regulating, approving, inspecting and certifying with respect to safety, the design, construction and operation of ship machinery installations, including fire protection -- **Transport**; Coast Guard, Ship Safety-Machinery Inspection and Standards. All inquiries -- any ship safety office.

**FITNESS ACTIVITIES/GRANTS TO ASSOCIATIONS** - leadership training to initiate or support fitness and recreation-related activities; financial support for recreation and fitness programs; consultative services to sport and recreation associations -- **Health and Welfare**; Fitness and Amateur Sport Branch. All inquiries -- Ottawa/Hull (613) 996-4510.

**FLAG PROGRAM** - limited quantities of Canadian flags are available to members of Parliament and the Senate -- **Secretary of State**; Citizen's Participation Directorate. General and policy inquiries -- Ottawa/Hull (613) 994-1313.

**FLIGHT INFORMATION SERVICE** - information on adverse weather conditions, unserviceability of navigational aids (NAVIDS) and facilities, collision hazards, radar observation traffic informations, radar assistance on request, VHF and UHF (Very High Frequency and Ultra High Frequency) direction-finding assistance to aircraft operating within the range of stations so equipped -- **Transport**; Canadian Air Transportation Administration, Airspace and Procedures Division. All inquiries -- Ottawa/Hull (613) 996-7395 or any regional office.

**FLIGHT INFORMATIONS/PUBLICATIONS** - flight information materials for the aviation community -- **Energy, Mines and Resources**; Canada Map Office. General inquiries -- Ottawa/Hull (613) 998-3865.

**FLIGHT INSTRUCTOR COURSES** - civil flight instructor refresher courses -- **Transport**; Canadian Air Transportation Administration, Flight Training and Examinations Section. All inquiries -- any regional office.

**FLIGHT SAFETY/STANDARDS** - guidelines for sponsors of special aviation events; standards and recommended practices for flight safety and safety of the public -- **Transport**; Canadian Air Transportation Administration, Civil Aeronautics Directorate, Aircraft Licensing and Register Section. All inquiries -- Ottawa/Hull (613) 992-3712.

**FLIGHT SERVICE INFORMATION** - evaluation of services provided to the aviation community through aeradio systems -- **Transport**; Canadian Air Transportation Administration. All inquiries -- Ottawa/Hull (613) 995-1473.

**FLIGHT SERVICES** - electrical navigational aids, communications, flight planning, aeronautical and meteorological briefings, air traffic control, search and rescue support services and other safety services and facilities provided for the aviation community -- **Transport**; Canadian Air Transportation Administration Civil Aviation, Telecommunications and Electronics. All inquiries -- Ottawa/Hull (613) 996-0211.

**FLIGHT TEST STANDARDS AND GUIDES** - flight test standards and guides (for fixed and rotary wing pilot license applicants obtaining private or commercial licenses, or multi-engine endorsement applicants) -- **Transport**; Canadian Air Transportation Administration, Flight Training and Examinations Section. All inquiries -- any regional office.

**FLM** see **FEDERAL LAND MANAGEMENT POLICY**

**FLOOD DAMAGE REDUCTION** - reducing the potential for future flood damage and subsequent federal compensation through mapping and publicizing designated flood risk areas -- **Environment**; Inland Waters Directorate. General inquiries -- any regional office.

**FLYING TIME/LOG** - records of flying times and aircraft service-ability in accordance with Canadian Air Regulation 822 -- **Transport**; Canadian Air Transportation Administration, Aircraft Licensing and Register Section. General inquiries -- any regional office; legal and policy inquiries -- Ottawa/Hull (613) 992-3711.

**FM BROADCASTING/FREQUENCY ALLOCATION** - determining and amending frequency allocation plans used in the clearance and certification process of AM-FM and television broadcast applications and in the long range planning of the broadcast spectrum -- **Communications**; Frequency Assignment and Licensing Division. All inquiries -- Ottawa/Hull (613) 995-3114.

**FM BROADCASTING/TECHNICAL STANDARDS** - technical criteria for assigning channels, allocating frequencies and developing standards, procedures and guidelines in AM, FM radio and television broadcasting -- **Communications**; Cable Television Engineering Division. All inquiries -- Ottawa/Hull (613) 593-7737.

**FM BROADCASTING** - English and French national radio (AM and FM) and television services are provided by the **Canadian Broadcasting Corporation**, 1500 Bronson Avenue, Ottawa. General and policy inquiries -- Ottawa/Hull (613) 731-3111.

**FOOD AID/DEVELOPING COUNTRIES** - information on food aid programs in developing countries -- **Canadian International Development Agency**; Food Aid Coordination. General and policy inquiries -- Ottawa/Hull (819) 997-9492.

**FOOD ANALYSIS** - analysis of food samples for microbiological quality, detection of chemical hazards and assessment of nutritional quality -- **Health and Welfare**; Health Protection Branch. All inquiries -- Ottawa/Hull (613) 996-7172.

# **FOOD AND BEVERAGE INDUSTRY/TASK FORCE**

-- the Task Force on the Food and Beverage Industry has published a report on the major opportunities and constraints affecting the development of the food and beverage industry in Canada and made specific recommendations that will enhance the industry's ability to realize its full potential in the 1980s -- **Industry, Trade and Commerce**; Agriculture, Fisheries and Food Products Branch. General and policy inquiries -- Ottawa/Hull (613) 593-6311.

# **FOOD BASICS/CONSUMER INFORMATION**

-- information on nutrition and consumer aids to obtaining better value for food dollars -- **Consumer and Corporate Affairs**; Consumer Services. General inquiries -- any regional or district office.

# **FOOD CENTRES/FISH**

-- fish and seafood product promotion; development and distribution of fish and seafood recipes and educational material -- **Fisheries and Oceans**; Fisheries Food Centres. All inquiries -- any Fisheries Food Centre.

# **FOOD MARKET/ASSESSMENT**

-- information on current and prospective markets for agricultural products; publications on grains, oilseeds, livestock markets; annual Agricultural Outlook Conference; assessment of markets available -- **Agriculture**; Commodity Market Analysis Division. All inquiries -- Ottawa/Hull (613) 995-9554 local 238.

# **FOOD POLICY/CONSUMER INFORMATION**

-- a study of the production, processing and marketing of food; current events and changes in the area of food insofar as it affects the Canadian consumer -- **Consumer and Corporate Affairs**; Food Policy Group. All inquiries -- Ottawa/Hull (613) 997-1741.

# **FOOD PROCESSING/INSPECTION**

-- inspection of food processing establishments in Canada -- **Health and Welfare**; Health Protection Branch. All inquiries -- any regional health protection branch office.

# **FOOD PRODUCTION AND MARKETING**

-- grading; inspecting; licensing and bonding; regulating agricultural production inputs; recording performance of livestock; poultry strain development; sire loan program; import and export inspection surveys and certification; quarantine controls and eradication procedures; registration of premises; forage seed project; registration of livestock -- **Agriculture**; Food Production and Marketing Branch. All inquiries -- any regional office.

**FOOD PRODUCTS/MARKET DEVELOPMENT ASSISTANCE** - a program to encourage sustained growth for the sale of Canadian agricultural and food products in export and domestic markets (program terminates March 31, 1979) -- **Industry, Trade and Commerce; Agriculture, Fisheries and Food Products Branch.** General and policy inquiries -- Ottawa/Hull (613) 995-8245.

**FOOD PRODUCTS/PROMOTION ABROAD** - material to promote Canadian food products in foreign markets and to bring export trade opportunities to the attention of Canadian firms -- **Industry, Trade and Commerce; Agriculture, Fisheries and Food Products Branch.** General and policy inquiries -- Ottawa/Hull (613) 992-0015.

**FOOD RESEARCH INVENTORY** - inventories of agricultural and food related research and development in Canadian universities, industry and governments -- **Agriculture; Research Program Service.** All inquiries -- Ottawa/Hull (613) 995-9071.

**FOOD SCHOLARSHIP PROGRAM** - a program to provide grants to encourage university undergraduates to study food science in Canadian universities and upon graduation to seek employment with food processors in scientific fields -- **Industry, Trade and Commerce; Agriculture, Fisheries and Food Products Branch.** General and policy inquiries -- Ottawa/Hull (613) 995-8107.

**FOOD SCIENCE SCHOLARSHIPS** - a program to provide grants to encourage university undergraduates to study food science in Canadian universities and upon graduation to seek employment with food processors in scientific fields -- **Industry, Trade and Commerce; Agriculture, Fisheries and Food Products Branch.** General and policy inquiries -- Ottawa/Hull (613) 995-8107.

**FOOD STATISTICS** - collecting, compiling, analyzing, abstracting and publishing statistical information relating to the commercial, industrial, financial, social, economic and general activities and conditions of people in Canada -- **Statistics Canada.** All inquiries -- any regional office.

**FOOD STRATEGY** see **FOOD POLICY/CONSUMER INFORMATION**

**FOOD TALK/COMMUNITY PROGRAMS** - programs to assist low-income, native, immigrant and senior citizen households obtain better value for their food dollar -- **Consumer and Corporate Affairs; Consumer Services.** General inquiries -- any regional or district office.

**FOODS/PROCESSED/FILTH AND FOREIGN MATTER** - complaints by consumers related to filth and foreign matter in foods -- **Health and Welfare**; Health Protection Branch. All inquiries -- any district office.

**FOOD/AGRICULTURE/POLICY RESEARCH** - reports, background studies and other information on science policy -- **Science Council**; Public Affairs. General and policy inquiries -- Ottawa/Hull (613) 995-6954.

**FOOD/CONSUMER FRAUD PROTECTION** - prevention of fraud in the sale, production, labelling, packaging and advertising of most products, textiles, precious metals, furs, pre-packaged products, food stuffs, fruits and vegetables -- **Consumer and Corporate Affairs**; Consumer Fraud Protection. All inquiries -- any regional or district office.

**FOOTWEAR AND TANNING INDUSTRIES ADJUSTMENT PROGRAM** - a program to encourage and assist footwear manufacturers and tanners to restructure their operations to ensure their continued viability -- **Industry, Trade and Commerce**; Textiles and Consumer Products Branch. General and policy inquiries -- Ottawa/Hull (613) 992-1052.

**FOOTWEAR CANADA** - a scholarship program jointly sponsored by Canadian footwear manufacturers and the department enabling students to undertake specialized training in Europe to develop managerial talent for the Canadian footwear industry -- **Industry, Trade and Commerce**; Leather and Footwear Division. General and policy inquiries -- Ottawa/Hull (613) 992-1052.

**FOOTWEAR DESIGN SCHOLARSHIPS** - a scholarship program jointly sponsored by Canadian shoe manufacturers and the department to enable students to study footwear design at an internationally recognized design school with the overall objective of improving design capabilities in the Canadian footwear industry -- **Industry, Trade and Commerce**; Leather and Footwear Division. General and policy inquiries -- Ottawa/Hull (613) 992-1052.

**BOOTWEAR MANUFACTURERS/ASSISTANCE** - a program to encourage and assist footwear manufacturers and tanners to restructure their operations to ensure their continued viability -- **Industry, Trade and Commerce**; Textiles and Consumer Products Branch. General and policy inquiries -- Ottawa/Hull (613) 992-1052.

**FORAGE SEED PROJECT** - grading; inspecting; licensing and bonding; regulating agricultural production inputs; recording performance of livestock; poultry strain development; sire loan program; import and export inspection surveys and certification; quarantine controls and eradication procedures; registration of premises; forage seed project; registration of livestock -- **Agriculture**; Food Production and Marketing Branch. All inquiries -- any regional office.

**FORECASTS/MINERAL RESOURCES AND RESERVES** - estimation of resources, reserves, adequacy of mineral supply, magnitude and effectiveness of mineral exploration in Canada; clarification of terminology and concepts used in multimedia reports; long-range forecasts of mineral supply, ocean resources and ocean mining -- **Energy, Mines and Resources**; Resources and Development Division. General and policy inquiries -- Ottawa/Hull (613) 995-9351.

**FORECASTS/WEATHER WARNINGS** - weather observations, forecasts and warnings provided 24 hours-a-day for the general public and special users such as aviation, shipping, forest protection and flood forecasting -- **Environment**; Atmospheric Environment Service. General inquiries -- any weather office.

**FOREIGN CURRENCY** - rates of exchange for foreign currencies **Revenue**; Customs and Excise. General and policy inquiries -- any customs office.

**FOREIGN FABRICATING PLANTS/INFORMATION** - an up-to-date intelligence base on fabricating plants (planned and operating, domestic and foreign) to aid in forecasting the demand for minerals and metals -- **Energy, Mines and Resources**; Minerals Program. General inquiries -- Ottawa/Hull (613) 995-4039.

**FOREIGN GOVERNMENTS/CLAIMS OF CANADIANS AGAINST** - assistance (including formal espousal of claims) to Canadian citizens for wrongs done to them by foreign governments and/or their agencies -- **External Affairs**; Legal Advisory Division. All inquiries -- Ottawa/Hull (613) 996-1940.

**FOREIGN INTELLIGENCE ACTIVITIES** - maintenance of national internal security -- **Royal Canadian Mounted Police**. General inquiries -- any area Command headquarters.

**FOREIGN LANGUAGE BOOKS** - various foreign language reading materials are deposited with Canadian public libraries to supplement their language collections -- **National Library**; Multilingual Biblioservice. General and policy inquiries -- Ottawa/Hull (613) 995-0223.

**FOREIGN LAWS AND REGULATIONS/TRUCKING** - advice and assistance regarding foreign laws and regulations affecting trucking; names and addresses of agencies administering such laws -- **Transport**; Motor Carrier Branch. All inquiries -- Ottawa/Hull (613) 992-9107.

**FOREIGN MARKET PROMOTION/FOOD PRODUCTS** - material to promote Canadian food products in foreign markets and to bring export trade opportunities to the attention of Canadian firms -- **Industry, Trade and Commerce**; Agriculture, Fisheries and Food Products Branch. General and policy inquiries -- Ottawa/Hull (613) 992-0015.

**FOREIGN POLICY/DOCUMENTATION** - information on all aspects of Canadian foreign policy and international relations -- **External Affairs**; Public Relations Division. General and policy inquiries -- Ottawa/Hull (613) 593-7015.

**FOREIGN POLICY/PRESS INQUIRIES** - inquiries from the press concerning Canadian foreign policy matters; assistance to media in their travels abroad and arrangements for accompanying press party when the Secretary of State for External Affairs makes official visits abroad; assistance to foreign correspondents, resident and non-resident, covering Canadian affairs -- **External Affairs**; Press Office. General and policy inquiries -- Ottawa/Hull (613) 995-1874.

**FOREIGN POSTAL PARCELS/DUTY** - rate of duty on parcels from foreign destinations -- **Revenue**; Customs and Excise. General and policy inquiries -- any customs office.

**FOREIGN REPRESENTATIVES/CANADA** - diplomatic protocol, ceremonial, privileges and immunities for the diplomatic and consular corps; assistance in and regulation of those aspects of diplomatic and consular life which enable the Canadian Government to fulfill its obligations under the Vienna Convention on Diplomatic and Consular Relations, and Canadian laws and regulations -- **External Affairs**; Office of the Chief of Protocol. General and policy inquiries -- Ottawa/Hull (613) 992-8162.

**FOREIGN STUDENTS/ENTITLEMENTS** - regulations concerning the admission of duty-free goods into Canada by foreign students and non-residents, immigrants, Canadian students returning from study in a foreign country and residents returning after a lengthy absence (at least one year) -- **Revenue**; Customs and Excise. All inquiries -- any customs office.

**FOREIGN STUDENTS/VISITOR VISAS** - tourists, business people, foreign students, temporary workers and other visitors to Canada are interviewed by an immigration officer at the port of entry to determine if they may be legally admitted -- **Employment and Immigration**; Immigration and Demographic Policy. All inquiries -- any Canada Immigration Centre.

**FOREIGN TRADE VISITS TO CANADA** - exhibits at trade fairs abroad to promote the export of Canadian products and services; the sponsoring of outgoing and incoming missions; arranging visits to Canada by foreign buyers and government delegations -- **Industry, Trade and Commerce**; Office of International Marketing, Promotional Projects Branch. General and policy inquiries -- Ottawa/Hull (613) 995-6221.

**FOREIGN TRANSPORTATION/CUSTOMS CONTROL** - customs transportation control policies include controlling the use of foreign non-duty paid vessels, aircraft, containers, highway equipment and railway rolling stock -- **Revenue**; Customs and Excise. All inquiries -- any regional office or port of entry.

**FOREIGN WORKER RECRUITMENT PROGRAM** - a program to enable employers bring foreign workers into Canada on a temporary or permanent basis to fill available jobs (provided every possible effort has been made to recruit Canadians) -- **Employment and Immigration**; Manpower Employer Services Branch. All inquiries -- any Canada Employment Centre.

**FOREIGN WORKERS/IMMIGRATION INTERVIEWS** - tourists, business people, foreign students, temporary workers and other visitors to Canada are interviewed by an immigration officer at the port of entry to determine if they may be legally admitted -- **Employment and Immigration**; Immigration and Demographic Policy. All inquiries -- any Canada Immigration Centre.

**FOREST BIOMASS/RESEARCH** - research into new and improved uses of wood -- **Environment**; Canadian Forestry Service. General inquiries -- Ottawa/Hull (613) 997-2800

**FOREST FIRE PROTECTION/NORTHWEST TERRITORIES** - enforcing the Territorial Lands Act; issuing timber permits; providing protection from forest fires; acting as land agent for summer cottage subdivision -- **Indian and Northern Affairs**; Northern Program. General inquiries -- Yellowknife (403) 873-2303.

**FOREST FIRE PROTECTION/YUKON** - managing and controlling the activities of six air tanker bases during the fire season -- **Indian and Northern Affairs**; Northern Program. General and policy inquiries -- Whitehorse Airport (403) 668-2646 local 219.

**FOREST FIRE PROTECTION** - accepting and reviewing applications for timber use pursuant to the Territorial Timber Regulations; forest fire protection; investigating timber growth and revegetation -- **Indian and Northern Affairs**; Forest Resources Program. General and policy inquiries -- Whitehorse (403) 668-5151.

**FOREST INDUSTRIES/BRITISH COLUMBIA** - the Co-operative Overseas Market Development

Program is a cost-shared program designed to increase overseas exports of British Columbia's lumber, pluwod and other miscellaneous wood products (jointly funded by the department, the British Columbia Ministry of Economic Development and the Council of Forest Industries of British Columbia) -- **Industry, Trade and Commerce**; Resource Industries Branch. General and policy inquiries -- Ottawa/Hull (613) 992-0068.

**FOREST MANAGEMENT** - administering Indian timber regulations; negotiating forest fire protection agreements with the provinces; forestry advice; maintaining trust responsibility related to forest assets on Indian reserves -- **Indian and Northern Affairs**; Property and Estates Management. General and policy inquiries -- Ottawa/Hull (613) 997-9800

**FOREST MANAGEMENT** - forest management, fire management policies and plans, statistics and general information -- **Indian and Northern Affairs**; Northern Program. All inquiries -- Ottawa/Hull (613) 997-0032.

**FOREST PRODUCTS** - research into new and improved uses of wood -- **Environment**; Canadian Forest Service. General inquiries -- Ottawa/Hull (613) 997-2800.

**FOREST PRODUCTS INDUSTRIES/ANALYSIS OF WOOD COSTS** - a study to identify differences between Canadian and United States wood costs relating to raw material inputs for the manufacture of bleached kraft pulp, newsprint and softwood limber -- **Industry, Trade and Commerce**; Resource Industries Branch. General and policy inquiries - Ottawa/Hull (613) 992-7128.

**FOREST PRODUCTS INDUSTRIES/MANUFACTURING COSTS** - analysis of manufacturing costs in the North American forest products industries (a study to determine current costs of manufacturing newsprint, market bleached kraft pulp and softwood lumber in selected areas of Canada and the United States) -- **Industry, Trade and Commerce**; Resource Industries Branch. General and policy inquiries -- Ottawa/Hull (613) 992-7128.

**FOREST PRODUCTS/EXCHANGE OF INFORMATION** - exchange of technology, research and development and trade in forest products and related sectors (including machinery) between Canada and the Soviet Union **Industry, Trade and Commerce**; Resource Industries Branch. General and policy inquiries -- Ottawa/Hull (613) 992-7128.

**FOREST PRODUCTS** - research into new and improved uses of wood -- **Environment**. Canadian Forestry Service. General inquiries -- Ottawa/Hull (613) 997-2800.

**FOREST PROTECTION** - developing methods to prevent or reduce damage caused by fire, insects and disease -- **Environment**; Canadian Forestry Service. General inquiries -- any Canadian Forestry Service Office.

**FOREST RESOURCES PROGRAM** - accepting and reviewing applications for timber use pursuant to the Territorial Timber Regulations; forest fire protection; investigating timber growth and revegetation -- **Indian and Northern Affairs**; Forest Resources Program. General and policy inquiries -- Whitehorse (403) 668-5151.

**FOREST RESOURCES/YUKON** - managing forest resource operations, projects, protection, land use and disposition, quarry operations, water use and conditions in Watson Lake, Teslin, Tagish, Ross River, Mayo, Laberge, Haines Junction, Dawson City, Carmacks and Beaver Creek -- **Indian and Northern Affairs**; Northern Program. General and policy inquiries -- any district office.

**FOREST RESOURCES/YUKON** - supervising fire crewmen and controlling a large inventory of fire fighting equipment -- **Indian and Northern Affairs**; Northern Program. General and policy inquiries -- Whitehorse Airport (403) 668-2646.

**FOREST SERVICE/NORTHWEST TERRITORIES** - administration of fire control and timber management projects in the Northwest Territories -- **Indian and Northern Affairs**; Northern Program. All inquiries -- Fort Smith (403) 872-2103.

**FORESTRY RELATED INDUSTRIES/ADVISORY SERVICES** - ongoing advisory services on primary wood products for the public, forestry-related industries, trade associations, provincial governments and other interested parties -- **Industry, Trade and Commerce; Resource Industries Branch**. General and policy inquiries -- Ottawa/Hull (613) 992-0068.

**FORESTRY STATISTICS** - collecting, compiling, analyzing, abstracting and publishing statistical information relating to the commercial, industrial, financial, social, economic and general activities and conditions of people in Canada -- **Statistics Canada**. All inquiries -- any regional office.

**FORESTRY/NORTHWEST TERRITORIES**. - administration of acts and regulations concerning petroleum and mining exploration, development and production, water use, forest management (including timber harvesting and fire control), land use, land management and disposition -- **Indian and Northern Affairs; Northern Program**. All inquiries -- Inuvik (403) 979-2938; Norman Wells (403) 587-2310; Fort Smith (403) 872-2558.

**FORMING TECHNIQUES RESEARCH** - research into corrosion, welding and joining, tribology and forming techniques -- **National Research Council; Industrial Materials Research Institute**. All inquiries -- Longueuil (514) 677-3606.

**FORMS/COMPLAINTS** - The Office for the Reduction of Paperburden is an action group designed to reduce the burden imposed on business by government red tape and paperwork -- **Industry, Trade and Commerce; Small Business Program**. All inquiries -- Ottawa/Hull (613) 995-9197 collect.

**FOSSIL IDENTIFICATION** - identification of rock, mineral and fossil samples submitted by the public -- **Energy, Mines and Resources; Geological Survey of Canada**. General inquiries -- Ottawa/Hull (613) 995-4456.

**FOSSIL RESEARCH** - dating, correlation and study of the environment of rocks and their paleo-environment and paleo-geography -- **Energy, Mines and Resources; Geological Survey of Canada**. General inquiries -- Ottawa/Hull (613) 995-4170.

**FOURTH CLASS MAIL DELIVERY** - for firms and individuals wishing to send parcels and quantity items at a lower rate than first class delivery -- **Post office.** General inquiries -- any post office.

**FRANCHISES/ASSISTANCE** - assistance to franchisors and franchisees through the development of seminars and publications -- **Industry, Trade and Commerce;** Distribution and Services Division, Distribution Services Branch. All inquiries -- Ottawa/Hull (613) 593-7761.

**FREE MATERIAL** - available from departmental head office (see list at end of this index... Part 3).

**FREIGHT ASSISTANCE/ATLANTIC REGION TRANSPORTATION** - administration of federal subsidy programs on eastern grain and flour rates; Atlantic region freight assistance to rail, trucking, air and water carriers -- **Canadian Transport Commission;** Traffic and Tariffs Branch. Legal and policy inquiries -- Ottawa/Hull (613) 997-2905.

**FREIGHT RATES/CONSULTING SERVICE** - traffic consulting service (advice and guidance on air, sea and road transportation rates, routes and regulations) -- **Industry, Trade and Commerce;** Transportation Service Branch. General and policy inquiries -- Ottawa/Hull (613) 995-8308.

**FREIGHT SUBSIDIES/FEED GRAIN/CORN** - transportation subsidies on western feed grain and Ontario corn shipments for livestock consumption in various parts of eastern Canada and British Columbia -- **Canadian Livestock Feed Board;** Feed Freight Assistace. All inquiries -- Montreal (514) 283-7505.

**FREIGHT TRANSPORTATION/LORD'S DAY** - regulations and public hearings on transportation of freight traffic on the Lord's Day -- **Canadian Transportation Commission;** Motor Vehicle Transport Committee. Legal and policy inquiries -- Ottawa/Hull (613) 997-1080.

**FRESHWATER MANAGEMENT**- planning and implementing freshwater management programs; hydrological forecasts -- **Environment;** Inland Waters Directorate. General inquiries -- any regional office.

**FUEL CONSUMPTION** - monitoring motor vehicle fuel consumption using departmentally approved test methods -- **Transport**; Road Safety Branch. All inquiries -- Ottawa/Hull (613) 593-4981.

**FUNDING FOR PUBLIC/LEGAL RESEARCH INFORMATION** - contributions for research, development and preparation of legal material for the general public and professionals in the legal field -- **Justice**; Programs Section. All inquiries -- Ottawa/Hull (613) 992-8581.

**FUNDING FOR TECHNOLOGICAL INNOVATION** - a program to fund studies or projects in the area of technological innovation -- **Industry, Trade and Commerce**; Technology Branch. All inquiries -- Ottawa/Hull (613) 593-7881.

**FUNDING/AMATEUR SPORTS** - programs to upgrade the quality and scope of Canadian participation in amateur sport -- **Health and Welfare**; Fitness and Amateur Sport Branch. All inquiries -- Ottawa/Hull (613) 996-4510.

**FUNDING/COMMUNITY EMPLOYMENT PROJECTS** - creating employment through funding useful projects in various communities -- **Employment and Immigration**; Canada Works Program. All inquiries -- any Canada Employment Centre.

**FUNDING/FEDERAL SCIENCE AND TECHNOLOGY ACTIVITIES** - information on the scientific and technological activities to be funded by the federal government during the fiscal year -- **Science and Technology**; Government Branch. General inquiries -- Ottawa/Hull (613) 995-3093.

**FUNDING/INDIAN AND INUIT LOCAL GOVERNMENT** - funding for Indian local government -- **Indian and Northern Affairs**; Indian and Inuit Affairs. General inquiries -- any regional or district office.

**FUNDING/INDIAN** - research funding for Indian bands and associations to undertake research on specific and comprehensive land claims -- **Indian and Northern Affairs**. General and policy inquiries -- Ottawa/Hull (613) 995-8882.

**FUNDING/INDUSTRIAL RESEARCH** - Co-operative Projects with Industry (COPI) is a program directed toward the transfer of technology from federal government laboratories to industry -- **Energy, Mines and Resources**; External Research Programs. All inquiries -- Ottawa/Hull (613) 992-5265.

**FUNDING/LAW CONFERENCE** - contributions for non-governmental conferences of specific interest to the department -- **Justice**; Program Section. All inquiries -- Ottawa/Hull (613) 992-8581.

**FUNDING/LONG-TERM EMPLOYMENT PROJECTS** - funding of long-term employment projects for the unemployed -- **Employment and Immigration**; Local Employment Assistance Program (LEAP). All inquiries -- any Canada Employment Centre.

**FUNDING/RESEARCH AND DEVELOPMENT CONTRACTS** - unsolicited proposals from outside the federal government for research and development are examined by appropriate government departments and agencies -- **Supply and Services**. General and policy inquiries -- Ottawa/Hull (819) 997-7476.

**FUNDING/RESEARCH ON WORK CONDITIONS** - encouragement of employee-employer collaboration and participation through provision of information and support for conferences, seminars, workshops and experiments -- **Labour**. General inquiries -- any regional office.

**FUNDING/STATUS OF WOMEN PROJECTS** - a special fund is available to national women's organizations whose activities and projects have an impact on the status of women -- **Status of Women Canada** (formally called Office of the Coordinator Status of Women). All inquiries -- Ottawa/Hull (613) 995-9397.

**FUNDS/INDIAN BANDS** - funds for inter-band communication and tribal council operations -- **Indian and Northern Affairs**; Indian and Inuit Affairs. General inquiries -- any regional or district office.

**FUNDS/PUBLIC PARTICIPATION/LAW REFORM** - contributions for consultation services on Law Reform Commission reports and recommendations in civil and administrative law matters -- **Justice**; Programs Section. All inquiries -- Ottawa/Hull (613) 992-8581.

**FUNDS/RECREATION/INDIAN BANDS** - funds to bands (on a per capita basis) for recreational equipment and facilities -- **Indian and Northern Affairs**; Indian and Inuit Affairs. General inquiries -- any regional or district office.

**FUND/CRIMINAL LAW REFORM** - contributions to promote legislative and non-legislative reform of criminal law through consultation and development of experimental projects -- **Justice**; Criminal Law Reform Fund, Policy Planning Sections. All inquiries -- Ottawa/Hull (613) 995-6409.

**FUND/MORTGAGE INSURANCE** - the Mortgage Insurance Fund provides approved lenders with insurance against loss by default -- **Central Mortgage and Housing Corporation**; Central Mortgage Administration. All inquiries -- any regional office.

**FUNGICIDES/TECHNICAL INFORMATION** - technical pesticide information -- **Agriculture**; Pesticide Information Section. All inquiries -- Ottawa/Hull (613) 995-9071.

**FURS/CONSUMER FRAUD PROTECTION** see **INVESTIGATION/CONSUMER FRAUD**

**GAS ADMINISTRATION/YUKON** - safety standards, administration, conservation and information on oil and gas drilling and production in Yukon Territory -- **Indian and Northern Affairs**; Northern Program. All inquiries -- Whitehorse (403) 668-5151 local 239.

**GAS METER INSPECTION** - inspection and testing of all weighing and measuring devices used in trade in Canada; correct measurement of products in trade; approval testing of scales and a broad range of metering devices -- **Consumer and Corporate Affairs**; Weights and Measures Division. All inquiries -- any regional or district office.

**GAS OFFSHORE/REGULATIONS** - geographical information and maps of Canada -- **Energy, Mines and Resources**; Geographical Services Directorate. All inquiries -- Ottawa/Hull (613) 669-5151 local 239.

**GAS PIPELINES/CERTIFICATION** - certificates for construction and operation of international and interprovincial pipelines carrying oil, natural gas, or petroleum products -- **National Energy Board**. All inquiries -- Ottawa/Hull (613) 992-4370.

**GAS PRICES** - comparative data on the commodity value of natural gas and its competitive position in relation to other fuels -- **Energy, Mines and Resources**; Energy Policy Sector. General and policy inquiries -- Ottawa/Hull (613) 995-9351 local 220.

**GAS RESOURCES AND RESERVES** - investigation of oil and gas resources by characterization of the chemical and physical properties of unprocessed bitumens and heavy oils, and the conversion products from bitumes, heavy oils and coal -- **Energy, Mines and Resources**; Technical Inquiries, Technology Information Division. General inquiries -- Ottawa/Hull (613) 995-4075 or 996-4570 local 144).

**GAS RESOURCES/IDENTIFICATION/ESTIMATES** - identification and evaluation of oil, gas, coal, uranium and mineral resources; estimates of their quality, quantity and distribution -- **Energy, Mines and Resources**; Geological Survey of Canada. General inquiries -- Ottawa/Hull (613) 995-4270.

**GAS TRANSPORTATION** - natural gas transportation; marketing and pricing -- **Energy, Mines and Resources**; Energy Policy Sector, Natural Gas Advisor. All inquiries -- Ottawa/Hull (613) 995-9351.

**GASOLINE RATIONING/EMERGENCIES** - allocating crude oil and petroleum products in emergencies; Canada's obligations under the International Energy Agreement -- **Energy, Mines and Resources**; Petroleum Emergency Supply Allocation Program. Inquiries -- Ottawa/Hull (613) 995-9351 local 186.

**GASOLINE/EXCISE TAX** - excise tax on gasoline; refunding program -- **Revenue**; Customs and Excise. General and legal inquiries -- any excise office; policy inquiries -- Ottawa/Hull (613) 995-2525.

**GAZETTEER ATLAS** - geographical information and maps of Canada -- **Energy, Mines and Resources**; Geographical Services Directorate. All inquiries -- Ottawa/Hull (613) 992-7577.

**GAZETTEERS** - information on geographical names; Secretariat to the Canadian Permanent Committee on Geographical Names -- **Energy, Mines and Resources**; Geographical Services Directorate. General inquiries -- Ottawa/Hull (613) 992-3405.

**GENEALOGICAL RESEARCH** - private and public texts documenting historical events, activities and endeavours judged to be of national significance are acquired, preserved and made available. A reference service also is available for those engaged in historical or genealogical research -- **Public Archives**; Manuscript Division. General and policy inquiries -- Ottawa/Hull (613) 996-8498.

**GENEALOGY/CANADIAN/ACCESS TO ARCHIVES** - availability of published historical documentation within the Public Archives of Canada -- **Public Archives Library**. General and policy inquiries -- Ottawa/Hull (613) 992-2669.

**GENERAL APTITUDE TEST BATTERY** - aptitude suitability for employment, particularly for occupations in industry -- **Employment and Immigration**; General Aptitude Test Battery. All inquiries -- any Canada Employment Centre.

**GENERAL INTELLIGENCE TEST/PUBLIC SERVANTS** - assessment of federal government employees for specific appointments -- **Public Service Commission**; Personnel Psychology Centre. All inquiries -- Ottawa/Hull (613) 992-1063.

**GENERAL RADIO SERVICE** see **CITIZENS BAND**

**GEOCHEMICAL SURVEYS** - research on geochemical processes and collecting geochemical data to assist in mineral exploration -- **Energy, Mines and Resources**; Geological Survey of Canada. General inquiries -- Ottawa/Hull (613) 995-4270.

**GEODETTIC SURVEYS** - provision of national geodetic control survey data; advisory services on geodesy; field survey methods; instrumentation; computations and adjustments -- **Energy, Mines and Resources**; Geodetic Survey. General inquiries -- Ottawa/Hull (613) 995-4421.

**GEOGRAPHICAL MAPPING** - geographical information and maps of Canada -- **Energy, Mines and Resources**; Geographical Services Directorate. All inquiries -- Ottawa/Hull (613) 992-7577.

**GEOGRAPHICAL NAMES** - information on geographical names; Secretariat to the Canadian Permanent Committee on Geographical Names -- **Energy, Mines and Resources**; Geographical Services Directorate. General inquiries -- Ottawa/Hull (613) 992-3405.

#### **GEOLOGICAL DOCUMENTS/INDEX see INDEX/GEOLOGICAL DOCUMENTS**

**GEOLOGICAL MATERIALS/ANALYSIS** - determination of physical, chemical, mechanical and engineering properties of geological materials -- **Energy, Mines and Resources**; Geological Survey of Canada. General inquiries -- Ottawa/Hull (613) 995-4270.

**GEOLOGICAL RESEARCH/PETROLOGY** - information on the formation of igneous and metamorphic rocks through field and laboratory studies -- **Energy, Mines and Resources**; Geological Survey of Canada. General inquiries -- Ottawa/Hull (613) 995-4270.

**GEOLOGICAL SURVEYS/BEDROCK** - bedrock geological surveys provide data for maps and reports describing Canada's bedrock features -- **Energy, Mines and Resources**; Geological Survey of Canada. General inquiries -- Ottawa/Hull (613) 995-4270.

**GEOLOGICAL SURVEYS** - surveys on Canada's surface deposits for land use planning, engineering construction, environmental management and regional development -- **Energy, Mines and Resources**; Geological Survey. General inquiries -- Ottawa/Hull (613) 995-4270.

**GEOLOGY/ENVIRONMENTAL AND ENGINEERING** - provision of data, technology and expertise needed for the safe and effective use of terrain; research on soil stability, transportation corridors, waste disposal, pipelines and landslides -- **Energy, Mines and Resources**; Geological Survey of Canada. General inquiries -- Ottawa/Hull (613) 995-4270.

**GEOLOGY/NORTHWEST TERRITORIES** - geological information, mineral exploration and mining in the Northwest Territories-- Indian and Northern Affairs; Northern Program. General inquiries -- Yellowknife (403) 873-4421.

**GEOLOGY** - Yukon mining and exploration -- Indian and Northern Affairs; Northern Program. General inquiries -- Whitehorse, (403) 668-5151 local 136.

**GEOMORPHIC** see **SEDIMENTARY** AND

**GEOPHYSICAL SURVEYS** - geophysical surveys from aircraft to prepare maps useful for mineral exploration -- Energy, Mines and Resources; Geological Survey of Canada. General inquiries -- Ottawa/Hull (613) 995-4270.

++ **GEOSCIENCE DOCUMENTS/INDEX** - central index of Canadian geological and related documents -- Energy, Mines and Resources; Centre for Geoscience Data. All inquiries -- Ottawa/Hull (613) 992-9550.

**GEO THERMAL ENERGY/RESEARCH AND INFORMATION** - operating seismological, magnetic and geodynamic observatories; producing magnetic charts and regional gravity maps; studying earthquakes, seismic risk, geothermal energy, permafrost, magnetic storms, compass variations, earth structure and dynamics, the physical properties of rocks, the interior of the earth and natural and induced geophysical hazards -- Energy, Mines and Resources; Earth Physics Branch. General inquiries -- Ottawa/Hull (613) 995-5519.

**GIFTS, BEQUESTS/FOREIGN** see **BEQUESTS/FOREIGN ALLOWANCES**

**GIFTS BY MAIL/ALLOWANCES** - gift allowances entering Canada through the mail -- Revenue; Customs and Excise. General and policy inquiries -- any customs office.

**GIFTS FROM FOREIGN COUNTRIES/DUTY** - duty payable on gifts from foreign countries -- Revenue; Customs and Excise. General and legal inquiries -- any regional office or port of entry.

**GIS** see **GUARANTEED INCOME SUPPLEMENT**

**GLACIERS/ARCTIC** - research into the movement and physical properties of Arctic glaciers -- Energy, Mines and Resources; Polar Continental Shelf Project. General and policy inquiries -- Ottawa/Hull (613) 996-3388.

GLASS PRODUCTS see CERAMICS AND GLASS PRODUCTS

GNP see GROSS NATIONAL PRODUCT

**GOLD REFINING** - gold deposits for refining -- **Royal Canadian Mint.** General inquiries -- Ottawa/Hull (613) 995-0187.

**GOODS EXPORTED** - reporting and identifying goods being exported -- **Revenue;** Customs and Excise. General and policy inquiries -- any customs office.

**GOVERNMENT AUDITS** - auditing of the Public Accounts of Canada -- **Auditor General.** Legal and policy inquiries -- Ottawa/Hull (613) 593-5094; general inquiries -- any regional office.

**GOVERNMENT DOCUMENTS** - Canadian publications, government documents, newspapers and theses are available to researchers at the National Library or on interlibrary loan -- **National Library;** Canadiana Collection. General and policy inquiries -- Ottawa/Hull (613) 995-9481.

**GOVERNMENT FINANCIAL STATISTICS** - collecting, compiling, analyzing, abstracting and publishing statistical information relating to the commercial, industrial, financial, social, economic and general activities and conditions of people in Canada -- **Statistics Canada.** All inquiries -- any regional office.

**GOVERNMENT HISTORICAL RECORDS/UNPUBLISHED** - acquisition, appraisal, custody and servicing of unpublished historical records created and received by federal government departments and agencies -- **Public Archives;** Public Records Division. All inquiries -- Ottawa/Hull (613) 996-8507.

**GOVERNMENT JOBS/SUMMER STUDENTS** - career and educational development for students and recent graduates through short-term jobs in federal government departments and agencies -- **Employment and Immigration;** Summer Job Corps Program. All inquiries -- any Canada Employment Centre.

**GOVERNMENT LANDS/REAL ESTATE SERVICE** - the department's property service division provides a complete real estate service including acquiring, appraising, surveying and developing of real property to both the department and its clients; administration of the Expropriation Act and the Central Real Property Inventory -- **Public Works;** Property Services. All inquiries -- any regional office.

**GOVERNMENT OF CANADA BUILDINGS/MAINTENANCE** - administration and maintenance of all buildings owned and leased by the federal government and listed in the Central Real Property Inventory -- **Public Works**. All inquiries -- any regional office.

**GOVERNMENT PUBLICATIONS** - publishing and marketing books and brochures on behalf of federal government departments and agencies in Canada and abroad -- **Supply and Services**; Canadian Government Publishing Centre. General and policy inquiries -- Ottawa/Hull (613) 995-1781.

**GOVERNMENT PUBLICATIONS** - reference and bibliographic services for a collection of Canadian federal and provincial government publication and a collection of foreign and international publications. Provided to the public and other libraries who may communicate by telephone, letter, telex, or in person. **National Library** Official Publications Division. Ottawa/Hull (613) 995-8773 (Canadian government publications) 992-8665 (Foreign and International official Publications).

**GOVERNMENT TELEPHONE DIRECTORIES** - development, production and delivery of federal government telephone directories -- **Communications**; Government Telecommunications Agency. General inquiries -- Ottawa/Hull (613) 996-4840.

**GRADE/FOOD PRODUCTION** - grading; inspecting; licensing and bonding; regulating agricultural production inputs; recording performance of livestock; poultry strain development; sire loan program; import and export inspection surveys and certification; quarantine controls and eradication procedures; registration of premises; forage seed project; registration of livestock -- **Agriculture**; Food Production and Marketing Branch. All inquiries -- any regional office.

**GRAIN MARKET/ASSESSMENT** - information on current and prospective markets for agricultural products; publications on grains, oilseeds, livestock markets; annual agricultural outlook conference; assessment of markets available -- **Agriculture**; Commodity Market Analysis Division. All inquiries -- Ottawa/Hull (613) 995-9554 local 238.

**GRAIN PRODUCTION POLICIES** - policies and legislation to stabilize farm product prices; milk subsidies; crop loss protection; prairie farm assistance and pesticide residue compensation; development and operation of National Farm Management System program; Western Grain Stabilization Act; operational functions associated with grain production; grants to agricultural organizations; contributions to producers to assist in production development -- **Agriculture**; Food Production and Marketing. All inquiries -- any regional office.

**GRAIN STORAGE ASSISTANCE** - assistance to feed mills in grain deficient areas of Eastern Canada and British Columbia for the purpose of increasing grain inventories -- Canadian Livestock Feed Board; Storage Assistance Program. All inquiries -- Montreal (514) 283-7505.

**GRAIN TRANSPORTATION** - identification and analysis of grain transportation and handling problems; advice and guidelines on grain transportation to grain, transportation and related industries -- **Transportation**; Grain Transport Branch. All inquiries -- Ottawa/Hull (613) 996-6474.

**GRAINS AND OILSEEDS PROGRAM** - a program designed to achieve sustained market growth and to maintain an orderly marketing system for Canadian grains and oilseeds and their products -- **Industry, Trade and Commerce**; Grain Marketing Office. All inquiries -- Ottawa/Hull (613) 992-6329.

**GRAIN/FEED/STORAGE ASSISTANCE** - assistance to feed mills in grain deficient areas of Eastern Canada and British Columbia for the purpose of increasing grain inventories -- Canadian Livestock Feed Board; Storage Assistance Program. All inquiries -- Montreal (514) 283-7505.

**GRANTING RIGHTS/FEDERAL LANDS** - procedures used to subdivide and designate Canadian lands for right-granting purposes -- **Energy, Mines and Resources**; Legal Surveys Division. General inquiries -- Ottawa/Hull (613) 995-4674.

**GRANTS TO ARTISTS** - grants and fellowships for the arts in Canada -- **Canada Council**. General and policy inquiries -- Ottawa/Hull (613) 996-5051.

**GRANTS TO UNIVERSITIES/AGRICULTURAL RESEARCH** - grants available to staff members of Canadian universities for specific agricultural research -- **Agriculture**; Research Programs. All inquiries -- Ottawa/Hull (613) 995-9071.

**GRANTS TO UNIVERSITIES/ETHNIC STUDIES** - grants to Canadian universities for guest lecturers on Canadian ethnic studies -- **Secretary of State**; Multiculturalism Directorate. General and policy inquiries -- Ottawa/Hull (613) 994-2044.

**GRANTS/AGRICULTURAL** - market expansion and increased marketing effectiveness for Canadian agricultural products; co-operative marketing arrangements; showcase herds; market information reports and assistance in product promotion; grants to fairs, exhibitions and agricultural organizations; analysis of trends of developments in agriculture and related sectors of the economy -- **Agriculture**; Food Production and Marketing Branch. All inquiries -- any regional office.

**GRANTS/ARTS** - financial assistance to cultural centres and activities to encourage the performing, visual and other arts in either of the two official languages -- **Secretary of State**; Official Language Minority Groups Directorate. General and policy inquiries -- Ottawa/Hull (613) 994-2222.

**GRANTS/ASSISTANCE TO FASHION DESIGNERS** - a program to assist the Canadian apparel and textile industries achieve a more competitive position in domestic and world fashion markets through an increased recognition and development of Canadian fashion designers and designs -- **Industry, Trade and Commerce**; Fashion Office. General and policy inquiries -- Ottawa/Hull (613) 995-6287.

**GRANTS/CONSUMER EDUCATION** - grants to national, and local organizations offering information, education and assistance programs -- **Consumer and Corporate Affairs**; Consumer Services Branch. All inquiries -- Ottawa/Hull (613) 997-4440 or any regional district office.

**GRANTS/ENERGY** - coordinating, planning, cooperation and policy formulation of federal energy research and development -- **Energy, Mines and Resources**; Office of Energy Research and Development. General and policy inquiries -- Ottawa/Hull (613) 992-9300.

**GRANTS TO COMMUNITY GROUPS/PARTICIPATION PROJECTS** - funds for citizen participation in decision affecting the quality of community life -- **Secretary of State**; Assistance to Community Groups Program. General and policy inquiries -- Ottawa/Hull (613) 994-2255

**GRANTS/FAMILY PLANNING** - improved personal health lifestyles with respect to alcohol, smoking, fitness, nutrition, drugs, safety and disease prevention; family planning -- **Health and Welfare**; Lifestyle and Prevention Directorate. General and policy inquiries -- Ottawa/Hull (613) 992-5394.

**GRANTS/FOOD SCIENCE** - a program to provide grants to encourage university undergraduates to study food science in Canadian universities and upon graduation to seek employment with food processors in scientific fields -- **Industry, Trade and Commerce; Agriculture, Fisheries and Food Products Branch**. General and policy inquiries -- Ottawa/Hull (613) 995-8107.

**GRANTS/HOME INSULATION** - the Canadian Home Insulation Program (CHIP) provides a subsidy of up to \$350 to defray the cost of purchasing insulation material for use in housing units -- **Central Mortgage and Housing Corporation; Marketing and Client Relations**. All inquiries -- any regional office.

**GRANTS/HUMAN RIGHTS/FREEDOM/INTER-GROUP UNDERSTANDING** - grants to voluntary organizations involved in human rights, freedom, and inter-group understanding -- **Secretary of State; Citizen's Participation Directorate**. General and policy inquiries -- Ottawa/Hull (613) 994-2226.

**GRANTS/INDIAN AND INUIT** - financial assistance to Indian individuals, groups and organizations for the promotion and retention of their culture -- **Indian and Northern Affairs; Education and Cultural Services Branch**. All inquiries -- Ottawa/Hull (613) 996-5804.

**GRANTS/LABOUR EDUCATION** - financial assistance to unions in Canada for educational programs that would enable union members to more effectively perform their responsibilities -- **Labour**. General and policy inquiries -- any regional office.

**GRANTS/MEDICAL RESEARCH** - grants and scholarships for research projects and a limited number of investigators and research trainees; incentives for the development of research in highly productive fields where major contributions may be expected and in areas where research is not adequately developed; support for symposia, international scientific activities and the exchange of scientists -- **Medical Research Council**. All inquiries -- Ottawa/Hull (613) 996-7093.

**GRANTS/METIS AND NON-STATUS INDIAN LAW STUDENTS** see **LAW STUDENT GRANTS/NATIVE PEOPLES**.

**GRANTS/MILITARY** - bursaries and assisted education for military and ex-military personnel; grants, scholarships and educational programs (Lord Strathcona Trust and Royal Canadian Air Force Association Grants) -- **National Defence (DND)**. All inquiries -- any DND office of information.

**GRANTS/PUBLIC PARTICIPATION/LAW REFORM** - contributions for consultation services on Law Reform Commission reports and recommendations in civil and administrative law matters -- **Justice**; Programs Section. All inquiries -- Ottawa/Hull (613) 992-8581.

**GRANTS/RESEARCH INSTITUTES** - grants awarded to Canadian research institutions not directly managed by the federal government, in support of proposals in engineering and the natural, physical and social sciences -- **Energy, Mines and Resources**; External Research Program. All inquiries -- Ottawa/Hull (613) 992-5265.

**GRANTS/RESEARCH ON NON-MEDICAL USE OF DRUGS** - assessment and investigation of the causes and effects of the non-medical use of mood-altering substances and their implications for prevention, treatment and rehabilitation -- **Health and Welfare**; Health Services and Promotion Branch. All inquiries -- Ottawa/Hull (613) 996-1508.

**GRANTS/RESEARCH/SOCIAL SCIENCES/HUMANITIES** - development and promotion of research and scientific progress in the humanities and social sciences -- **Social Science Humanities Research Council**. General and policy inquiries -- Ottawa/Hull (613) 995-9330.

**GRANTS/UNIVERSITY RESEARCH** - grants for research projects designed to increase the level of knowledge in the labour affairs field in Canada -- **Labour**. All inquiries -- Ottawa/Hull (613) 997-2617.

**GRANTS/WELFARE** - grants to assist in the development and strengthening of welfare services in Canada -- **Health and Welfare**; National Welfare Grants. All inquiries -- any district office.

**GRANTS/WOMEN'S ORGANIZATIONS** - monitoring of federal government activities insofar as they pertain to the status of women. Limited funds are available to national women's organizations in Canada -- **Status of Women** (formerly called Office of the Coordinator, Status of Women). All inquiries -- Ottawa/Hull (613) 995-9397.

**GRAPHIC DISPLAY RESEARCH** - development and application of computer technology, new electronic circuitry and devices, the transmission of electrical power and the uses of electromagnetic radiation -- **National Research Council**; Division of Electrical Engineering. All inquiries -- Ottawa/Hull (613) 993-9101.

**GRAVITY MAPS** - operating seismological, magnetic and geodynamic observatories; producing magnetic charts and regional gravity maps; studying earthquakes, seismic risk, geothermal energy, permafrost, magnetic storms, compass variations, earth structure and dynamics, the physical properties of rocks, the interior of the earth and natural and induced geophysical hazards -- **Energy, Mines and Resources**; Earth Physics Branch. General inquiries -- Ottawa/Hull (613) 995-5519.

**GREENBELT/NATIONAL CAPITAL** - areas of the National Capital Commission's Greenbelt developed for nature studies; nature walks; restoration programs; wildlife sanctuary; Nature Centre with 3000 acres of forest, fields and ponds; hiking, skiing and picnicking -- **National Capital Commission**. General inquiries -- Ottawa/Hull (613) 992-4231.

**GRIEVANCES/PUBLIC SERVICE** - processing and resolving grievances arising in the federal public service which have been referred to adjudication -- **Public Service Staff Relations Board**. All inquiries -- Ottawa/Hull (613) 992-5012.

**GROSS NATIONAL PRODUCT** - collecting, compiling, analyzing, abstracting and publishing statistical information relating to the commercial, industrial, financial, social, economic and general activities and conditions of people in Canada -- **Statistics Canada**. All inquiries -- any regional office.

**GROUP SURGICAL MEDICAL INSURANCE PLAN** - the Superannuation Division maintains the pension payroll and data establishing eligibility of former federal employees and their survivors and establishes eligibility and maintains records for three federal government insurance plans -- **Supply and Services**; Services Administration. All inquiries -- Ottawa/Hull (613) 996-0201.

**GUARANTEED INCOME SUPPLEMENT/GIS** - monthly payments in addition to Old Age Security pensions for pensioners who have no income or a limited amount of income -- **Health and Welfare**; Guaranteed Income Supplement. All inquiries -- any district office.

**GUARANTEED REVENUE/NORTHERN TELECOMMUNICATIONS** - a five-year program (expected to be completed in 1981) in support of northern communications to serve sparsely populated areas. Under the program the federal government guarantees compensation to Bell Canada for the difference between the revenues generated by government departments in their use of the service and the total cost to Bell of providing toll telephone service to a number of northern communities -- **Communications**; National Telecommunications Network Development, Minimum Annual Revenue Guarantee Program. General and policy inquiries -- Ottawa/Hull (613) 995-6461.

**GUARANTEES/LOANS FOR SMALL BUSINESS** - guarantees under the Small Business Loans Act on secured term loans made by banks and designated lenders to small business enterprises for a wide range of capital improvements -- **Industry, Trade and Commerce**; Special Programs Office. All inquiries -- any regional office.

**GUARANTEES/MANUFACTURING PROCESSING** - a program to assist selected small and medium-sized firms in Canada engaged in manufacturing processing or specified service activities become more viable and internationally competitive by sharing the costs of innovation, design and productivity enhancement projects in addition to exploitation of the resultant products, processes or improved services and assistance to firms in the restructuring of their operations through the provision of insurance on restructuring loans -- **Industry, Trade and Commerce**; Enterprise Development Program. General inquiries -- any regional office; legal and policy inquiries -- Ottawa/Hull (613) 995-7958.

**HANDICAPPED/INCOME TAX EXEMPTION** - basic personal income tax exemptions subtracted from an individual's net income to determine taxable income -- **Revenue**; Taxation. All inquiries -- any district office.

**HARBOURFRONT/TORONTO WATERFRONT DEVELOPMENT** - a redevelopment project on the Toronto waterfront to provide cultural, recreational and commercial activities for the general public -- **Urban Affairs**. All inquiries -- any regional Central Mortgage and Housing Corporate office.

**HARBOURS** see **MARINAS/FISHING/BOATING**.

**HARBOURS/PLANNING AND MAINTENANCE** - provision and maintenance of marine facilities required by federal programs for the development and support of industry and for water level control -- **Public Works**; Marine Program. All inquiries -- any regional office.

**HAZARDOUS PRODUCTS** - inspection and testing of consumer products with respect to safety -- **Consumer and Corporate Affairs**; Product Safety Branch. General and legal inquiries -- any regional or office.

**HEALTH AFFECTS/ENVIRONMENTAL POLLUTANTS** - assessment and investigation of the health affects of environmental pollutants; assessment and control of medical devices, radiation sources and hazardous products; assessment of the health affects of technological and sociological environments -- **Health and Welfare**; Environmental Quality and Hazards Programs. All inquiries -- Ottawa/Hull (613) 996-7172.

**HEALTH ASSESSMENT/IMMIGRANTS** - medical assessment of prospective immigrants to Canada -- **Health and Welfare**; Medical Services Branch. All inquiries -- Ottawa/Hull (613) 996-7555.

**HEALTH CARE SERVICES/INMATES** - medical and health care services provided for inmates (services include general surgical/medical, dental, psychiatric, nursing) -- **Correctional Service of Canada**; Medical Services. All inquiries -- Ottawa/Hull (613) 593-5073.

**HEALTH CARE/POLICY RESEARCH** - reports, background studies and other information on science policy -- **Science Council**; Public Affairs. General and policy inquiries -- Ottawa/Hull (613) 995-6954.

**HEALTH CARE/STANDARDS AND CONSULTING** - development and improvement of health services in co-operation with provincial governments (development of standards and guidelines for health care services, clinical practices and health manpower) -- **Health and Welfare**; Health Services and Promotions Branch. All inquiries -- Ottawa/Hull (613) 992-3787.

**HEALTH CONDITIONS/MINING AND EXTRACTION INDUSTRIES** - improvement of the safety, health and environmental conditions of the mining and extraction industries -- **Energy, Mines and Resources**; Minerals Program, Technology Information Division. General inquiries -- Ottawa/Hull (613) 995-4039.

**HEALTH EDUCATION/INDIANS** - health services for Canadian Indians (public health care, health education, preventive health programs and environmental health services on reserves) care -- **Health and Welfare**; Medical Services Branch. All inquiries -- any medical services regional office.

**HEALTH INSURANCE/PROGRAMS LEGISLATION** - administration of health programs legislation; financial assistance to the provinces in accordance with the Hospital and Diagnostic Services Act, the Medical Care Act, Health Resources Fund and the Professional Training Program -- **Health and Welfare**; Health Services and Promotion Branch. All inquiries -- Ottawa/hull (613) 995-6186.

**HEALTH/LIFESTYLE IMPROVEMENT** - improved personal health lifestyles with respect to alcohol, smoking, fitness, nutrition, drugs, safety and disease prevention; family planning -- **Health and Welfare**; Lifestyle and Prevention Directorate. General and policy inquiries -- Ottawa/Hull (613) 992-5394.

**HEALTH MANPOWER/STANDARDS** - development and improvement of health services in co-operation with provincial governments (development of standards and guidelines for health services, clinical practices and health manpower) -- **Health and Welfare**; Health Services Promotions Branch. All inquiries -- Ottawa/Hull (613) 992-3787.

**HEALTH PROGRAMS/LEGISLATION ADMINISTRATION** - administration of health programs legislation; financial assistance to the provinces in accordance with the Hospital and Diagnostic Services Act, the Medical Care Act, Health Resources Fund and the Professional Training Program -- **Health and Welfare**; Health Services and Promotion Branch. All inquiries -- Ottawa/Hull (613) 995-6186.

**HEALTH SERVICES/EMERGENCIES/NATIONAL EMERGENCIES** - plans and provides health consultation, advice and training for the continuity of government and the provision of health services under emergency conditions; maintains a stockpile of emergency health supplies -- **Health and Welfare; Medical Services Branch.** All inquiries -- Ottawa/Hull (613) 996-2007.

**HEALTH SERVICES/INDIANS** - health services for Canadian Indians (public health care, health education, preventive health programs and environmental health services on reserves) -- **Health and Welfare; Medical Services Branch.** All inquiries -- any medical services regional office.

**HEALTH SERVICES/YUKON, NORTHWEST TERRITORIES** - health services for residents of Yukon and Northwest Territories (public health care, health education, preventive health programs and environmental health services) -- **Health and Welfare; Medical Services Branch.** All inquiries -- any medical services regional office in Whitehorse, Edmonton or Ottawa district office.

#### **HEALTH STATISTICS see STATISTICS**

**HEALTH SURVEILLANCE/DISEASE IDENTIFICATION** 5 assessment and investigation of the health and disease status of Canadians; a national reference service for the identification of disease producing bacteria, viruses and parasites -- **Health and Welfare; Health Protection Branch.** All inquiries -- Ottawa/Hull (613) 996-7172.

**HEALTH/STANDARDS AND CONSULTING** - development and improvement of health services in co-operation with provincial governments (development of standards and guidelines for health care services, clinical practices and health manpower) -- **Health and Welfare; Health Services and Promotions Branch.** All inquiries -- Ottawa/Hull (613) 992-3787.

**HEALTH VETERANS see VETERANS SERVICES**

**HEARINGS see PUBLIC HEARINGS**

**HEAVY OILS RESEARCH see OIL GAS TECHNOLOGY/RESEARCH AND DEVELOPMENT**

**HEAVY WATER POLICY** - information pertaining to national uranium (thorium) and nuclear potential; advice and guidance on uranium, nuclear policy and related matters -- **Energy, Mines and Resources; Energy Policy Sector.** General and policy inquiries -- Ottawa/Hull (613) 995-9351 local 545.

**HEAVY WATER PRODUCTION** - the design, construction and operation of heavy water production facilities -- **Atomic Energy of Canada Chemical Company.** General and policy inquiries -- Ottawa/Hull (613) 725-3671.

**HELICOPTER PILOTS/CAREERS** - career opportunities for air traffic controllers, radio operators, civil aviation inspectors and helicopter pilots -- **Transport;** Canadian Air Transportation Administration Branch. All inquiries -- Ottawa/Hull (613) 996-0230 or 995-9621.

**HERBICIDES/TECHNICAL INFORMATION** - technical pesticide information -- **Agriculture;** Pesticide Information Section. All inquiries -- Ottawa/Hull (613) 995-9071.

**HERITAGE BUILDINGS/MAINTENANCE** - administration and maintenance of all buildings owned and leased by the federal government and listed in the Central Real Property Inventory -- **Public Works.** All inquiries -- any regional office.

**HERITAGE CANALS** - development, operation and interpretation on historic canal systems in Canada -- **Indian and Northern Affairs;** Parks Canada. General and policy inquiries -- any regional office.

**HERMES EXPERIMENTS PROGRAM** - HERMES (the Communications Technology Satellite) launched jointly by Canada and the United States to develop communications satellite technology -- **Communications;** Space Program Management. General inquiries -- Ottawa/Hull (613) 996-9957.

**HERZBERG INSTITUTE** - detection and analysis of light and other emanations from the universe -- **National Research Council;** Herzberg Institute of Astrophysics. All inquiries -- Ottawa/Hull (613) 996-1455 (solar) or 812-2480 (meteor); Pembroke (613) 735-0141; Penttinton (064) 497-5321; Saskatoon (306) 665-4301; or Victoria (604) 566-3864. (radio)

**HIGH TECHNOLOGY DEVELOPMENT PROGRAM** - long-range, high-risk space industry research projects; transference of relevant space technology to industry; supporting technological development in Canadian industry through contracts -- **Communications;** Space Applications Program. General and policy inquiries -- Ottawa/Hull (613) 996-9401.

**HIGH TECHNOLOGY/SPACE INDUSTRY CONTRACTS** - long-range, high-risk space industry research projects; transference of relevant space technology to industry; supporting technological development in Canadian industry through cotracts -- **Communications; Space Applications Program.** General and policy inquiries -- Ottawa/Hull (613) 996-9401.

**HIGHWAY MAINTENANCE/TRANS-CANADA/ALASKA/NORTHERN** - provision and maintenance of roads for federal government departments and agencies; roads in national parks, Yukon and Northwest Territories interprovincial and international bridges -- **Public Works; Transportation and Engineering Program.** All inquiries -- any regional office.

#### **HISTORIC CANALS see HERITAGE CANALS**

**HISTORIC PARKS AND SIGHTS** - preservation, restoration and interpretation of sites and structures of national historical importance throughout Canada -- **Indian and Northern Affairs; Parks Canada.** General and policy inquiries -- any regional office.

**HISTORICAL DOCUMENTATION/FOREIGN RELATIONS** - information on all aspects of Canadian foreign policy and international relations -- **External Affairs; Public Relations Division.** General and policy inquiries -- Ottawa/Hull (613) 593-7015.

**HISTORICAL DOCUMENTS/REFERENCE COLLECTIONS** - private and public texts documenting historical events, activities and endeavours judged to be of national significance are acquired, preserved and made available. A reference service also is available for those engaged in historical or genealogical research -- **Public Archives; Manuscript Division.** General and policy inquiries -- Ottawa/Hull (613) 996-8498.

**HISTORICAL FILM/TELEVISION/VIDEOTAPE** - films and videotapes of national interest collected and conserved; viewing, reproduction, consultation and documentation services available -- **Public Archives; National Film Archives.** All inquiries -- Ottawa/Hull (613) 995-1311.

**HISTORICAL PICTORIAL DOCUMENTS/CURATORIAL RESPONSIBILITY** - curatorial responsibility for over 100000 paintings, drawings, prints, posters, medals and heraldry -- **Public Archives; Picture Division.** General and policy inquiries -- Ottawa/Hull (613) 995-1300.

**HISTORICAL PUBLIC RECORDS/UNPUBLISHED** - acquisition, appraisal, custody and servicing of unpublished historical records created and received by federal government departments and agencies -- **Public Archives; Public Records Division.** All inquiries -- Ottawa/Hull (613) 996-8507.

**HISTORICAL RADIO BROADCASTS/ARCHIVES** - historical sound recordings acquired and preserved by the Public Archives in Ottawa are available for listening to on the premises -- **Public Archives; Sound Archives.** All inquiries -- Ottawa/Hull (613) 996-3414.

**HISTORICAL RESEARCH/ACCESS TO ARCHIVES** - availability of published historical documentation within the Public Archives of Canada -- **Public Archives Library.** General and policy inquiries -- Ottawa/Hull (613) 992-2669.

**HISTORICAL RESEARCH/ARCHIVE PHOTO COLLECTION** - the National Photography Collection acquires, preserves and makes available photographs of enduring value to Canadians -- **Public Archives; National Photography Collection.** General and policy inquiries -- Ottawa/Hull (613) 992-2761.

**HOLIDAYS, PAID/ENFORCEMENT OF STANDARDS** - conditions of work; labour standard enforcement (including advice regarding compliance in enterprises subject to the Canada Labour Code, Part III) -- **Labour.** All inquiries -- any regional office.

**HOME APPLIANCES/ENERGY LABELLING** - the Energuide Energy-Labeling Program permits consumers to compare the energy-consumption of major electrical household appliances before they buy -- **Consumer and Corporate Affairs; Consumer Standards Directorate.** All inquiries -- any regional or district office.

**HOME HEATING/ENERGY CONSERVATION TECHNIQUES** - program to encourage energy conservation in residences -- **Energy, Mines and Resources; Conservation and Renewable Energy Branch.** General and policy inquiries -- Ottawa/Hull (613) 995-1801.

**HOME IMPROVEMENT AND REPAIR/FINANCIAL ASSISTANCE** - financial assistance for residential property owners to bring their properties up to minimum health and safety standards -- **Central Mortgage and Housing Corporation; News and Information Division.** All inquiries -- any regional office.

**HOME INSULATION PROGRAM** - the Canadian Home Insulation Program (CHIP) provides a subsidy of up to \$350 to defray the cost of purchasing insulation material for use in housing units -- **Central Mortgage and Housing Corporation**; Marketing and Client Relations. All inquiries -- any regional office.

**HOME OWNERSHIP ASSISTANCE/VETERANS** - housing assistance for veterans under the Central Mortgage and Housing Assisted Home Ownership Program -- **Veterans Affairs**; Veterans Land Administration. All inquiries -- any district office.

**HOME OWNERSHIP SAVINGS PLAN** - inquiries regarding deductible contributions and tax implications of plans -- **Revenue**; Taxation. All inquiries -- any district office. (Questions on specific plans should be directed to a trust or insurance company).

**HOME OWNERSHIP/FINANCIAL ASSISTANCE** - financial assistance to low-to-moderate income persons wishing to purchase modestly priced homes using a modified form of graduated payment mortgage (Assisted Home Ownership Program) -- **Central Mortgage and Housing Corporation**; News and Information Division. All inquiries -- any regional office.

**HOME/NEW HOME AND BUSINESS SERVICES** - terminal products, communications systems, user services and business sources of these user services -- **Communications**; New Home and Business Services. General inquiries -- Ottawa/Hull (613) 593-4140.

**HOME/POWER/RESEARCH** - responsibility for ensuring that the technology being developed for tapping renewable sources of energy works well and lasts, and that the public can learn about it -- **National Research Council**; Energy Project Office. All inquiries -- Ottawa/Hull (613) 993-3405.

**HOSTELS** - assistance for the operation of Canadian hostels -- **Secretary of State**; Citizens Participation. General and policy inquiries -- Ottawa/Hull (613) 994-1313.

**HOURS OF WORK** see **EMPLOYMENT CONDITION/ENFORCEMENT OR STANDARDS**

**HOUSEHOLD STATISTICS** - collecting, compiling, analyzing, abstracting and publishing statistical information relating to the commercial, industrial, financial, social, economic and general activities and conditions of people in Canada -- **Statistics Canada**. All inquiries -- any regional office.

#### **HOUSING ASSISTANCE/HOME OWNERSHIP PROGRAM** -- financial assistance to low-to-moderate

income persons wishing to purchase modestly priced homes using a modified form of graduated payment mortgage (AHOP) -- **Central Mortgage and Housing Corporation**; News and Information Division. All inquiries -- any regional office.

#### **HOUSING PROBLEMS/RESEARCH** -- assessment of housing problems in Canada in terms of

affordability (rent-to-income ratios), adequacy (physical condition of dwelling) and space (square footage-person) -- **Urban Affairs**. As of March 31, 1979, please contact any regional Central Mortgage and Housing Corporation office.

#### **HOUSING STATISTICS** see **HOUSEHOLDS STATISTICS**

#### **HOUSING/INDIANS/ON-RESERVE** -- loans for Indians (for on-reserve housing) from Central

Mortgage and Housing against the minister's guarantee in lieu of mortgage -- **Indian and Northern Affairs**. General inquiries -- any regional or district office; other inquiries -- Ottawa/Hull (613) 593-5844.

#### **HOUSING/ASSISTANCE TO CO-OPERATIVES** -- assistance to members of a co-operative

enabling them to reduce costs by pooling skills and purchasing in bulk -- **Central Mortgage and Housing Corporation**; News and Information Division. All inquiries -- any regional office.

#### **HOUSING/FINANCIAL/NON-PROFIT ORGANIZATIONS** -- financial assistance to non-profit

organizations (constituted for charitable purposes) for the construction or acquisition of accommodation for disadvantaged groups such as the elderly and physically or mentally handicapped -- **Central Mortgage and Housing Corporation**; News and Information Division. All inquiries -- any regional office.

#### **HOUSING/INDIANS/OFF-RESERVE** -- forgivable second mortgages for individuals

qualifying for first mortgages to purchase a house off the reserve -- **Indian and Northern Affairs**. General inquiries -- any regional or district office; other inquiries -- Ottawa/Hull (613) 593-5844.

#### **HOUSING/RURAL AND NATIVE PEOPLES** -- a program combining all the resources of the

National Housing Act for the benefit of rural and native peoples -- **Central Mortgage and Housing Corporation**; News and Information Division. All inquiries -- any regional office.

**HOVERCRAFT REGULATIONS** - regulations pertaining to the design, construction and operation of air cushion vehicles (hovercraft) and the licensing of operating and maintenance personnel -- **Transport; Coast Guard, Air Cushion Vehicle Division.** All inquiries -- Ottawa/Hull (613) 992-3138.

**HUMAN RIGHTS** - prohibition of discrimination based on age, sex, marital status, ethnic or national origin, race or religion, physical handicap or criminal offence for which a pardon has been granted; equal opportunities for access to goods, services, accommodation and employment; jurisdiction over all employees and employers under the legislative authority of the federal government -- **Canadian Human Rights Commission.** All inquiries -- Ottawa/Hull (613) 995-1151 or any regional office.

**HUMAN RIGHTS/ACCESS TO FEDERAL RECORDS** - investigations and recommendations concerning complaints from individuals deprived of the right of access to and correction of personal information about them held by the federal government -- **Canadian Human Rights Commission; Privacy Commissioner.** All inquiries -- Ottawa/Hull (613) 995-2410.

**HUMAN RIGHTS/GRANTS** - grants to voluntary organizations involved in human rights, freedom and inter-group understanding -- **Secretary of State; Citizen's Participation Directorate.** General and policy inquiries -- Ottawa/Hull (613) 994-2226.

**HUMANITIES/RESEARCH GRANTS** - development and promotion of research and scientific progress in the humanities and social sciences -- **Social Science Humanities Research Council.** General and policy inquiries -- Ottawa/Hull (613) 995-9330.

**HUNTING REGULATIONS** - regulations governing the hunting of migratory game birds -- **Environment; Canadian Wildlife Service.** General inquiries -- any regional office.

**HYDROGEN/RESEARCH AND DEVELOPMENT** see **RESEARCH AND DEVELOPMENT/ELECTRICAL ENERGY**

**ICE CONDITION FORECASTS** - locating moving ice in navigable waters for marine transportation, fisheries, offshore drilling and other users -- **Environment**; Atmospheric Environment Service. General inquiries -- any weather office.

**ICEBREAKING/SUPPORT** - ice and icebreaking information for commercial shipping in Canadian waters -- **Transport**; Coast Guard Fleet Systems Branch. All inquiries -- Ottawa/Hull (613) 992-9409.

**IDENTIFICATION/CRIMINAL RECORDS/POLICE SERVICE** - identification services (fingerprints, photographs, criminal records, fraudulent cheques, publication of RCMP Gazette) for accredited police agencies -- **Royal Canadian Mounted Police**. All inquiries -- Ottawa/Hull (613) 993-3800.

**IDENTIFICATION/DISEASES** - assessment and investigation of the health and disease status of Canadians; a national reference service for the identification of disease producing bacteria, viruses and parasites -- **Health and Welfare**; Health Protection Branch. All inquiries -- Ottawa/Hull (613) 996-7172.

**ILLNESS AND INJURY BENEFITS/UNEMPLOYMENT INSURANCE** - temporary financial aid to qualified unemployed workers and those off work due to illness, injury, quarantine or pregnancy; lump-sum payments to workers who reach age 65; unemployed fishermen; unemployed workers enrolled in approved courses of instruction or who are job hunting -- **Employment and Immigration**; Benefit Programs. All inquiries -- any Canada Employment Centre.

**IMMERSION STUDIES, ENGLISH OR FRENCH/BURSARIES** - bursaries for post-secondary students to enrol in immersion studies in English or French at accredited institutions -- **Secretary of State**; Language Programs Branch. General and policy inquiries -- Ottawa/Hull (613) 994-3724.

**IMMIGRANT SETTLEMENT AND ADAPTATION PROGRAM** - a wide variety of settlement services are purchased by the department from voluntary organizations across the country to help immigrants successfully adapt to life in Canada -- **Employment and Immigration**; Immigration and Demographic Policy. All inquiries -- any Canada Immigration Centre.

**IMMIGRANTS/ALLOWANCES** - regulations concerning the admission of duty-free goods into Canada by foreign students and non-residents, immigrants, Canadian students returning from study in a foreign country and residents returning after a lengthy absence (at least one year) -- **Revenue**; Customs and Excise. All inquiries -- any customs office.

**IMMIGRANTS/APPLICATION FOR CITIZENSHIP** - administration of the Citizenship Act; receipt of applications for Canadian citizenship; examination of applicants in the various citizenship courts and issuance certificates and proof of citizenship -- **Secretary of State**; Citizenship Registration Branch. General and policy inquiries -- any citizenship court across Canada.

**IMMIGRANTS/HEALTH ASSESSMENT** - medical assessment of prospective immigrants to Canada -- **Health and Welfare**; Medical Services Branch. All inquiries -- Ottawa/Hull (613) 996-7555.

**IMMIGRANTS/TRANSPORTATION LOANS** - transportation loans for convention refugees, holders of minister's permits and certain immigrants seeking landed status in Canada -- **Employment and Immigration**; Immigration and Demographic Policy. All inquiries -- any Canada Immigration Centre.

**IMMIGRANTS/VISA APPLICATIONS** - overseas applications for immigrant and visitor and employment and student authorizations -- **Employment and Immigration**; Immigration and Demographic Policy. All inquiries -- any Canada Immigration Centre.

**IMMIGRATION APPEALS** - an independent court to which those who have been ordered removed from Canada or those in Canada whose relatives have been refused admission, may appeal such decisions, not only on legal grounds but also on discretionary grounds -- **Immigration Appeal Board**. All inquiries -- Ottawa/Hull (613) 995-6486.

**IMMIGRATION ENFORCEMENT/CONTROL** - visitors and immigrants whose presence in Canada may endanger the public health or welfare of Canadians or threaten national security, are refused entry or asked to leave -- **Employment and Immigration**; Immigration and Demographic Policy. All inquiries -- any Canada Immigration Centre.

**IMMIGRATION EXAMINATIONS/CITIZENS/PERMANENT RESIDENTS** - Canadian citizens and permanent residents who have not lost their permanent status automatically have the right to re-enter and remain in Canada but like visitors they must first be interviewed by an immigration officer at the port of entry -- **Employment and Immigration**; Immigration and Demographic Policy. All inquiries -- any Canada Immigration Centre.

**IMMIGRATION INQUIRIES** - anyone denied permission to come into Canada at a port of entry or to remain once here, has the right to be heard at an immigration inquiry -- **Employment and Immigration**; Immigration and Demographic Policy. All inquiries -- any Canada Immigration Centre.

**IMMIGRATION MEDICAL SERVICES** - medical assessment of prospective immigrants to Canada -- **Health and Welfare**; Medical Services Branch. All inquiries -- Ottawa/Hull (613) 996-7555.

**IMMIGRATION STATISTICS** - collecting, compiling, analyzing, abstracting and publishing statistical information relating to the commercial, industrial, financial, social, economic and general activities and conditions of people in Canada -- **Statistics Canada**. All inquiries -- any regional office.

**IMMIGRATION TO CANADA/INDEPENDENT IMMIGRANTS** - assisted relatives, retirees, entrepreneurs, the self-employed and others applying on their own initiative are eligible to immigrate to Canada as independent immigrants. Except for retirees, all are selected according to criteria in the point system -- **Employment and Immigration**; Immigration and Demographic Policy. All inquiries -- any Canada Immigration Centre.

++ **IMMIGRATION/FAMILY CLASS** - anyone who is at least 18 years of age and is a Canadian citizen or a permanent resident may sponsor certain close relatives to immigrate to Canada under the family class program -- **Employment and Immigration**; Immigration and Demographic Policy. All inquiries -- any Canada Immigration Centre.

**IMMIGRATION/REFUGEES** - in addition to convention refugees admitted under the refugee class, many displaced and persecuted persons are accepted under special humanitarian programs. The participation of private organizations in the program has a bearing on refugee selections -- **Employment and Immigration**; Immigration and Demographic Policy. All inquiries -- any Canada Immigration Centre.

**IMMIGRATION/VISITORS/LEGAL ENTRY** - tourists, business people, foreign students, temporary workers and other visitors to Canada are interviewed by an immigration officer at the port of entry to determine if they may be legally admitted -- **Employment and Immigration**; Immigration and Demographic Policy. All inquiries -- any Canada Immigration Centre.

**IMMUNIZATION/TRAVELLERS ABROAD** - quarantine and regulatory services; information to prospective travellers on immunization requirements and measures to conserve their health while abroad -- **Health and Welfare**; Medical Services Branch. All inquiries -- Ottawa/Hull (613) 992-4226.

**IMPORT ANALYSIS** - analysis of imports to identify products at the level of detail required for essential marketing decisions by Canadian-based manufacturers -- **Industry, Trade and Commerce**; Import Replacement and Business Services. General inquiries -- Ottawa/Hull (613) 992-4446.

**IMPORT CERTIFICATES** - issuance of export permits, international import certificates and international delivery certificates in accordance with the Export and Import Permits Act and regulations -- **Industry, Trade and Commerce**; Export Control section, Office of Special Import Policy. All inquiries -- Ottawa/Hull (613) 995-8356.

**IMPORT COMPENSATION/CRUDE OIL** - a single crude oil price is maintained across Canada by compensating importers for the international/domestic oil price differential -- **Energy, Mines and Resources**; Oil Import Compensation Program. All inquiries -- Ottawa/Hull (613) 995-9351 local 291.

**IMPORT EXEMPTIONS/TOURISTS** - tourist regulations and information on the importation of liquor and cigarettes; tourists exemptions -- **Revenue**; Customs and Excise. All inquiries -- any customs office.

**IMPORT OF CARGO/REGULATIONS** - customs cargo control regulations relating to the control of import and export movement of international cargo in bonded carriers -- **Revenue**; Customs and Excise. All inquiries -- any regional office or port of entry.

**IMPORT OF MEAT PRODUCTS/INSPECTION** - inspection of meats for export and interprovincial movement (wholesome meat products bear Canada inspection legend); inspecting imported meat products -- **Agriculture**; Meat Hygiene Directorate. All inquiries -- any regional office.

**IMPORT PERMITS/LICENCES/QUOTAS** - the issuance of import permits in accordance with the Export and Import Permits Act and regulations -- **Industry, Trade and Commerce**; Control Measures Division, Office of Special Import Policy. All inquiries -- Ottawa/Hull (613) 996-2387.

**IMPORT REPLACEMENTS/IRON AND STEEL** - industrial development, trade promotion, financial restructuring, import replacements, anti-dumping problems and tariff remissions relating to Canada's iron and steel industry -- **Industry, Trade and Commerce**; Iron and Steel Division. General and policy inquiries -- Ottawa/Hull (613) 992-0025.

**IMPORT STATISTICS** - collecting, compiling, analyzing, abstracting and publishing statistical information relating to the commercial, industrial, financial, social, economic and general activities and conditions of people in Canada -- **Statistics Canada**. All inquiries -- any regional office.

**IMPORT-EXPORT LICENCES/DANGEROUS DRUGS** - licences issued to pharmaceutical companies to manufacture, import, export and distribute supplies of narcotic, controlled and restricted drugs for medical and scientific purposes -- **Health and Welfare**; Health Protection Branch. All inquiries -- Ottawa/Hull (613) 996-7172.

**IMPORT/ANIMALS** - prevention of the introduction of animal diseases into Canada by regulating importation, quarantine, inspection and testing of imported animals; disease eradication and control programs; testing inspection and certification for export; treatment of livestock in transit -- **Agriculture**; Animal Health Directorate. All inquiries -- Ottawa/Hull (613) 995-5433.

**IMPORT/DUMPING OF GOODS** - enforcement of Anti-dumping Tribunal's findings of material injury caused by dumping of imports into Canada; -- **Revenue**; Customs and Excise. All inquiries -- any regional customs office or Ottawa/Hull (613) 995-0651.

**IMPORT/EXPLOSIVES** see **CANADA EXPLOSIVES ACT/ADMINISTRATION**

**IMPORT/EXPORT MARKETS/RAILWAY SYSTEMS** - assisting the railway industry in developing import/export markets; providing information on all aspects of railway systems as they relate to government policies and activities in the industry -- **Industry, Trade and Commerce**; Transportation Industries Branch, Railway Division. All inquiries -- Ottawa/Hull (613) 995-3201.

**IMPORT/CARGOES** - planning and administering a system of national ports to efficiently tranship cargoes to and from international and national markets -- **Transport**; National Harbours Board. All inquiries -- Ottawa/Hull (613) 992-0019 or 593-5245.

**IMPORT/ANIMALS** - grading; inspecting; licensing and bonding; regulating agricultural production inputs; recording performance of livestock; poultry strain development; sire loan program; import and export inspection surveys and certification; quarantine controls and eradication procedures; registration of premises; forage seed project; registration of livestock -- **Agriculture**; Food Production and Marketing Branch. All inquiries -- any regional office.

**IMPORT/ANTI-DUMPING APPEALS** - re-appraisal of imports into Canada on which importers have filed appeals against the assessment of anti-dumping duty -- **Revenue**; Customs and Excise. All inquiries -- any regional office or Ottawa/Hull (613) 995-0651.

**IMPORT/COUNTERVAIL ENFORCEMENT** - enforcement of the assessment of countervailing duties imposed on goods imported into Canada -- **Revenue**; Customs and Excise. All inquiries -- Ottawa/Hull (613) 995-0651.

**IMPORT/COUNTERVAIL INVESTIGATIONS** - investigation of complaints of material injury to Canadian producers caused by foreign government subsidies on imports into Canada -- **Revenue**; Customs and Excise. All inquiries -- Ottawa/Hull (613) 995-0651.

**IMPORT/INVESTIGATION/DUMPING** - investigation of complaints of material injury to Canadian producers caused by alleged dumping of imports into Canada -- **Revenue**; Customs and Excise. All inquiries -- any regional customs office or Ottawa/Hull (613) 995-0651.

**IMPORT/MATERIAL/INJURY** - enforcement of Anti-Dumping Tribunal's findings of material injury caused by dumping of imports into Canada; -- **Revenue**; Customs and Excise. All inquiries -- any regional customs office or Ottawa/Hull (613) 995-0651.

**IMPORT/RATES OF CUSTOMS DUTY** - tariff classification and rate of customs duty payable on imported goods -- **Revenue**; Customs and Excise. General and legal inquiries -- any regional office.

**IMPORT/SURTAX/ENFORCEMENT** - enforcement of surtax imposed on imports into Canada -- **Revenue**; Customs and Excise. All inquiries -- Ottawa/Hull (613) 995-0651.

**IMPORT/TARIFF RELIEF** - refund remission or drawback of customs duties on specific goods exported or import -- **Revenue**; Customs and Excise. General and legal inquiries -- any regional office or port of entry.

**IMPORT/TRADE COMMISSIONER SERVICE** - the department's Trade Commissioner Service assists Canadian exporters, aids foreign importers in locating Canadian sources of supply; works to improve access for Canadian products and services in international markets; and encourages the flow of industrial technology to Canada -- **Industry, Trade and Commerce**; Trade Commissioner Service and Field Operations. All inquiries -- Ottawa/Hull (613) 593-5555.

**IMPORTATION/AIRCRAFT** - information on the importation and subsequent licensing of aircraft in Canada -- **Transport**; Canadian Air Transportation Administration, Aircraft Licensing and Register Section. All inquiries -- any regional office.

**IMPORTED GOODS/DOCUMENTATION** - documentation required for entry of goods for consumption; temporary entry and entry for storing imported goods -- **Revenue**; Customs and Excise. All inquiries -- any regional office or port of entry.

**IMPORTED GOODS/DUTY RATES APPEALS** - appeals of tariff classification, rate of customs duty applied or value for customs duty determined on imported goods -- **Revenue**; Customs and Excise. General and legal inquiries -- any regional office or port of entry.

**IMPORTATION /PROHIBITED GOODS** - goods prohibited from entry into Canada -- **Revenue**; Customs and Excise. General and legal inquiries -- any regional office or port of entry.

**IMPORTED GOODS/SECURITY DEPOSITS** - security deposits for the payment of duty by uncertified cheque; immediate release of imported goods and temporary entry of imported goods -- **Revenue**; Customs and Excise. All inquiries -- any regional office or port of entry.

**IMPORTER NUMBERS** - requests for the issuance of importer numbers and verification of existing numbers -- **Revenue**; Customs and Excise. All inquiries -- any regional office.

**IMPORTERS/MAINTENANCE OF RECORDS** - listings of all records and books to be maintained in Canada by importers -- **Revenue**; Customs and Excise. All inquiries -- any regional office or port of entry.

**IMPORT/TELEVISION/DUTY REMISSION** - a program designed to assist the Canadian television industry through a series of measures involving tariff protection and remission of duty on imported television sets -- **Industry, Trade and Commerce**; Television Duty Remission Program, Electrical and Electronics Branch. All inquiries -- any regional office.

**IMPORT/TEMPORARY** - temporary entry of articles into Canada -- **Revenue**; Customs and Excise. General and policy inquiries -- any customs office.

**IMPORT/VALUE FOR DUTY** - duty evaluation of imported goods **Revenue**; Customs and Excise. General and legal inquiries -- any regional office.

**IMPORTS/VEHICLE REGULATIONS** - safety standards for imported motor vehicles; enforcement of such regulations; inquiries concerning importation of motor vehicles -- **Transport**; Road Safety Branch. All inquiries -- Ottawa/Hull (613) 992-4464.

**INCENTIVES TO BUSINESS AND INDUSTRY/REGIONAL** - the Regional Development Incentives Program (RDIA) provides incentives to business and industry to stimulate manufacturing investment and employment in designated regions of Canada -- **Regional Economic Expansion**. All inquiries -- any regional or branch office.

**INCENTIVES/AGRICULTURE AND FOOD PRODUCT MARKETS** - a program to encourage sustained growth for the sale of Canadian agricultural and food products in export and domestic markets (program terminates March 31, 1979) -- **Industry, Trade and Commerce**; Agriculture, Fisheries and Food Products Branch. General and policy inquiries -- Ottawa/Hull (613) 995-8245.

**INCOME STATISTICS** - collecting, analyzing, abstracting and publishing statistical information relating to the commercial, industrial, social, economic and general activities and conditions of people in Canada -- **Statistics Canada**. All inquiries -- any regional office.

**INCOME SUPPLEMENT/OLD AGE PENSIONS** - monthly payments in addition to Old Age Security Pensions for pensioners who have no income or a limited amount of income -- **Health and Welfare**; Guaranteed Income Supplement. All inquiries -- any district office.

**INCOME TAX ACT/SHIP OWNERS** - responsibility for maintaining up-to-date information on all facets of the ship building and components industry in Canada; administering programs of assistance (with particular reference to the Shipbuilding Industry Program); issuing certificates to ship owners under the Income Tax Act -- **Industry, Trade and Commerce**; Transportation Industries Branch, Ships and Components Division. All inquiries -- Ottawa/Hull (613) 995-3201, local 244 or 248.

**INCOME TAX AUDITS** - sample checking of individual and corporate returns filed to ensure compliance with tax laws; investigations of suspected tax evaders -- **Revenue**; Taxation. All inquiries -- any district office.

**INCOME TAX CREDIT RECEIPTS/POLITICAL DONATIONS** - responsibility for administration of federal elections in Canada -- **Chief Electoral Officer**; 440 Coventry Road, Ottawa. All inquiries -- Ottawa/Hull (613) 993-2975.

**INCOME TAX REGULATIONS/CLASS 34** - coordination of industrial sector branches of the department in providing prior opinions and certification of certain types of energy conserving equipment for accelerated capital cost allowances under class 34 of Canada's income tax regulations -- **Industry, Trade and Commerce**; Resource Industries Branch. General and policy inquiries -- Ottawa/Hull (613) 992-0065.

**INCOME TAX/BASIC PERSONAL EXEMPTIONS** - basic personal income tax exemptions subtracted from an individual's net income to determine taxable income -- **Revenue**; Taxation. All inquiries -- any district office.

**INCOME TAX/DEDUCTIONS** - income tax deductions to determine an individual's net taxable income -- **Revenue**; Taxation. All inquiries -- any district office.

**INCOME TAX/INFORMATION** - information on taxation; income tax Interpretation Bulletins, Information Circulars and rulings; -- **Revenue**; Taxation. All inquiries -- any district office.

**INCOME-AVERAGING ANNUITY CONTRACTS** - income tax deductions to determine an individual's net taxable income -- **Revenue**; Taxation. All inquiries -- any district office.

**INCORPORATION/BUSINESSES** - corporate for name searches; access to corporate information filed with the department; processing of applications for articles of incorporation, amendment, dissolution or amalgamation -- **Consumer and Corporate Affairs;** Corporations Branch. All inquiries -- Ottawa/Hull (613) 997-1142 or any regional or district office.

**INDEPENDENT IMMIGRANTS/ADMISSION TO CANADA** - assisted relatives, retirees, entrepreneurs, the self-employed and others applying on their own initiative are eligible to immigrate to Canada as independent immigrants. Except for retirees, all are selected according to criteria in the point system -- **Employment and Immigration;** Immigration and Demographic Policy. All inquiries -- any Canada Immigration Centre.

**INDEX/FINGERPRINTS** - fingerprint searches for non-criminal reasons such as passport and visa applications and for certain employment applications -- **Royal Canadian Mounted Police.** General inquiries -- nearest office of an appropriate police force.

**INDEX/GEOLOGICAL DOCUMENTS** - central index of Canadian geological and related documents -- **Energy, Mines and Resources;** Centre for Geoscience Data. All inquiries -- Ottawa/Hull (613) 992-9550.

**INDEX/REGISTERED/LOST/STOLEN FIREARMS** - an index of all firearms registered, lost or stolen in Canada -- **Royal Canadian Mounted Police.** All inquiries -- Ottawa/Hull (613) 993-3800.

**INDIAN AND CROWN LANDS/CERTIFIED DOCUMENTS** - providing certified documents showing evidence of interest in Indian and Crown lands of Canada to bands, individual band members, lawyers and/or agents of bands, department of justice officials and the courts -- **Indian and Northern Affairs;** Indian and Inuit Affairs. All inquiries -- Ottawa/Hull (613) 995-3298.

**INDIAN AND INUIT ADULT-CARE** - adult-care facilities, such as nursing homes, and programs offering in-home care as an alternative -- **Indian and Northern Affairs;** Indian and Inuit Affairs. General inquiries -- any regional or district office.

**INDIAN AND INUIT AUTHORS/ASSISTANCE** - assistance to native authors -- **Indian and Northern Affairs;** Education and Cultural Support Branch. All inquiries -- Ottawa/Hull (613) 996-5804.

**INDIAN AND INUIT BANDS/FUNDING** - funding for Indian local government -- **Indian and Northern Affairs**; Indian and Inuit Affairs. General inquiries -- any regional or district office.

**INDIAN AND INUIT STUDENTS/PRIVATE ACCOMMODATION** - providing room board and clothing for Indian and Inuit students unable to attend school fro their own homes -- **Indian and Northern Affairs**; Education and Cultural Support Branch. All inquiries -- Ottawa/Hull (613) 996-1923.

**INDIAN AND INUIT TREATIES** - the Treaties and Historical Research Centre provides program files and documents; counsels on likely research sources and archival finding aids; advises on specific historical or claim situations under investigation -- **Indian and Northern Affairs**. General and policy inquiries -- Ottawa/Hull (613) 996-2116.

**INDIAN AND INUIT/ADULT EDUCATION** - human and financial resources to teach communication skills in English or French, as well+ as other functional literary skills, to all Indian and Inuit adults who request it -- **Indian and Northern Affairs**; Education and Cultural Support Branch. All inquiries -- Ottawa/Hull (613) 996-1923.

**INDIAN AND INUIT/CHILD WELFARE** - child welfare and protection; adoptions; foster homes; day care; family services -- **Indian and Northern Affairs**; Indian and Inuit Affairs. General inquiries -- any regional or district office.

**INDIAN AND INUIT/COUNSELLING AND REFERRAL** - education and social counselling to native students -- **Indian and Northern Affairs**; Education and Cultural Support Branch. All inquiries -- Ottawa/Hull (613) 996-1923.

**INDIAN AND INUIT/CULTURAL EDUCATION CENTRES** - financial, professional, administrative and other support assistance to Indian and Inuit peoples to establish and operate cultural educational centres -- **Indian and Northern Affairs**; Education and Cultural Support Branch. All inquiries -- Ottawa/Hull (613) 997-9832.

**INDIAN AND INUIT/CURRICULUM DEVELOPMENT** - increasing the relevance of education of programs, to the cultural and physical background of Indian children, by providing funds for native language training, native studies and cultural activities -- **Indian and Northern Affairs**; Education and Cultural Support Branch. All inquiries -- Ottawa/Hull (613) 996-1923.

**INDIAN AND INUIT/EDUCATION ASSISTANCE** - post-secondary education assistance for Indian and Inuit peoples -- **Indian and Northern Affairs; Education and Cultural Support Branch.** All inquiries -- Ottawa/Hull (613) 996-1923.

**INDIAN AND INUIT/EDUCATION** - funds for special tutoring and courses to meet individual training needs, such as schools for the deaf -- **Indian and Northern Affairs; Education and Cultural Support Branch.** All inquiries -- Ottawa/Hull (613) 996-1923.

**INDIAN AND INUIT/EMPLOYMENT PLACEMENT** - assistance to Indian and Inuit peoples to find employment in the private sector -- **Indian and Northern Affairs; Education and Cultural Support Branch.** All inquiries -- Ottawa/Hull (613) 996-5798.

**INDIAN AND INUIT/EMPLOYMENT RELOCATION** - relocation allowances for Indian and Inuit peoples to move to employment away from their home locations -- **Indian and Northern Affairs; Education and Cultural Support Branch.** All inquiries -- Ottawa/Hull (613) 996-5798.

**INDIAN AND INUIT/GRANTS** - financial assistance to Indian individuals, groups and organizations for the promotion and retention of their culture -- **Indian and Northern Affairs; Education and Cultural Services Branch.** All inquiries -- Ottawa/Hull (613) 996-5804.

**INDIAN AND INUIT/OCCUPATIONAL TRAINING** - occupational training to assist Indian and Inuit peoples obtain the necessary occupational skill training to improve their employability and increase their selfsufficiency -- **Indian and Northern Affairs; Education and Cultural Support Branch.** All inquiries -- Ottawa/Hull (613) 996-1923.

**INDIAN AND INUIT/SOCIAL EDUCATION** - adult social education (craft skills, family budgeting, home management, family life education programs and hunting equipment maintenance) -- **Indian and Northern Affairs; Education and Cultural Support Branch.** All inquiries -- Ottawa/Hull (613) 996-1923.

**INDIAN AND INUIT/STUDENT RESIDENCE** - maintaining pupils in student residences -- **Indian and Northern Affairs; Education and Cultural Support Branch.** All inquiries -- Ottawa/Hull (613) 996-1923.

**INDIAN AND INUIT/TRAINING ON-THE-JOB** - training-on-the-job programs to enhance the entry of Indian and Inuit peoples into public service employment -- **Indian and Northern Affairs; Education and Cultural Support Branch.** All inquiries -- Ottawa/Hull (613) 996-5798.

**INDIAN ART COLLECTION** - promoting Canadian Indian fine arts and visual arts on national and international levels -- **Indian and Northern Affairs; Education and Cultural Support Branch.** All inquiries -- Ottawa/Hull (613) 996-5804.

**INDIAN BAND AMALGAMATION** - administering requests from Indian bands wishing to amalgamate or divide -- **Indian and Northern Affairs; Indian and Inuit Affairs.** All inquiries -- Ottawa/Hull (613) 997-9800.

**INDIAN BAND CONSTABLES** - funding for band constables; contracts for policing on reserves; negotiating federal-provincial agreements for policing -- **Indian and Northern Affairs; Indian and Inuit Affairs.** General inquiries -- any regional or district office.

**INDIAN BAND ELECTIONS** - processing, recording and advising on Indian band elections and adjudicating any appeals against them -- **Indian and Northern Affairs; Indian and Inuit Affairs.** All inquiries -- Ottawa/Hull (613) 997-9800.

**INDIAN BAND FUNDS** - administering and advising upon Indian band funds (capital and revenue) held in the Consolidated Revenue Fund, on behalf of the Indian people -- **Indian and Northern Affairs; Indian and Inuit Affairs.** All inquiries -- Ottawa/Hull (613) 997-9800.

**INDIAN BAND FUNDS** - funds for inter-band communication and tribal council operations -- **Indian and Northern Affairs; Indian and Inuit Affairs.** General inquiries -- any regional or district office.

**INDIAN BAND MEMBERSHIP LISTS** - lists of registered Indians -- **Indian and Northern Affairs; Band membership Division.** All inquiries -- Ottawa/Hull (613) 995-2276.

**INDIAN BANDS/COMMUNITY PLANNING** - assistance to bands for the development and implementation of plans for the social and economic development of their community -- **Indian and Northern Affairs.** General inquiries -- any regional or district office; other inquiries -- Ottawa/Hull (613) 593-5844.

**INDIAN BANDS/RECREATIONAL FUNDING** - funds to bands (on a per capita basis) for recreational equipment and facilities -- **Indian and Northern Affairs; Indian and Inuit Affairs.** General inquiries -- any regional or district office.

**INDIAN CHILDREN** - administering funds of enfranchised Indian minors and Indian children adopted by non-Indians -- **Indian and Northern Affairs; Band Membership Division.** All inquiries -- Ottawa/Hull (613) 994-3902.

**INDIAN DEVELOPMENT/CORE FUNDING PROGRAM** - financial assistance to native peoples through provincial, territorial and national associations to formulate policies and programs for furthering their development -- **Secretary of State; Native Citizen's Directorate.** General and policy inquiries -- Ottawa/Hull (613) 994-2133.

**INDIAN ESTATES** - managing and administering the estates of deceased, mentally incompetent and infant Indian peoples -- **Indian and Northern Affairs; Property and Estate Management.** General and policy inquiries -- Ottawa/Hull (613) 996-3551.

**INDIAN LAND ENTITLEMENT** - clarification, confirmation, interpretation and preparation of legal boundary definitions for documents dealing with legal interests in Indian and Crown lands -- **Indian and Northern Affairs; Indian and Inuit Affairs.** All inquiries -- Ottawa/Hull (613) 996-1751.

**INDIAN LAND ENTITLEMENT** - searching and researching departmental and other records and documents to determine the status of Indian and other lands; ensuring that Crown obligations under treaties and other commitments to the Indian people are met -- **Indian and Northern Affairs; Indian and Inuit Affairs.** All inquiries -- Ottawa/Hull (613) 996-1838.

**INDIAN LAND MANAGEMENT** - managing the property and usufructory interests in Indian reserves and surrendered lands; acquiring lands for addition to reserves and restoring former reserve lands to reserve status -- **Indian and Northern Affairs; Property and Estate Management.** General and policy inquiries -- Ottawa/Hull (613) 996-3551.

**INDIAN LANDS/REGISTRATION** - recording interests in Indian lands and transactions affecting those interests -- **Indian and Northern Affairs.** All inquiries -- Ottawa/Hull (613) 995-3298.

**INDIAN MINERALS** - coordinating the activities of field units; establishing and maintaining liaison with Indian groups, mineral-related agencies of government (all levels) and industry, for negotiation and consultative purposes -- **Indian and Northern Affairs;** Indian Minerals Division. General and policy inquiries -- Ottawa/Hull (613) 996-5715.

**INDIAN REGISTER** - maintenance of Indian register containing names of persons entitled to be registered as Indians under the Indian Act -- **Indian and Northern Affairs;** Band Membership Division. All inquiries -- Ottawa/Hull (613) 995-2276.

**INDIAN RESERVE ADMINISTRATION** - processing and advising upon quasi-judicial appointments (such as Justices of the Peace and Commissioners for Oaths) to provide services for the Indian peoples -- **Indian and Northern Affairs;** Indian and Inuit Affairs. All inquiries -- Ottawa/Hull (613) 997-9800.

**INDIAN RESERVE BY-LAWS** - maintaining a register of by-laws passed by various Indian bands -- **Indian and Northern Affairs;** Indian and Inuit Affairs. All inquiries -- Ottawa/Hull (613) 997-9800.

**INDIAN RESERVES/FIRE PROTECTION** - fire fighting and fire protection on reserves -- **Indian and Northern Affairs.** General inquiries -- any regional or district office.

**INDIAN RESERVES/LIQUOR SALE AND POSSESSION** - administering the liquor provisions of the Indian Act pertaining to the possession and/or sale of liquor on Indian reserves, including the holding of necessary referenda -- **Indian and Northern Affairs;** Indian and Inuit Affairs. All inquiries -- Ottawa/Hull (613) 997-9800.

**INDIAN RESERVES/REGISTER** - status of Indian reserves and surrendered reserve land in accordance with established registers -- **Indian and Northern Affairs;** Indian and Inuit Affairs. All inquiries -- Ottawa/Hull (613) 995-3298.

**INDIAN STATUS** - administration of enfranchisement provisions of the Indian Act -- **Indian and Northern Affairs;** Band Membership Division. All inquiries -- Ottawa/Hull (613) 995-2276.

**INDIAN STATUS** - transfer of Indians between bands; administration of transfer provisions of the Indian Act -- **Indian and Northern Affairs;** Band Membership Division. All inquiries -- Ottawa/Hull (613) 995-2276.

**INDIAN STUDENTS/TRANSPORTATION** - transportation of pupils between their normal residence and school and the beginning and end of the school year and also at one vacation break during the school year -- **Indian and Northern Affairs; Education and Cultural Support Branch.** All inquiries -- Ottawa/Hull (613) 996-1923.

**INDIAN TIMBER REGULATIONS** - administering Indian timber regulations; negotiating forest fire protection agreements with the provinces; forestry advice; maintaining trust responsibility related to forest assets on Indian reserves -- **Indian and Northern Affairs; Property and Estates Management.** General and policy inquiries -- Ottawa/Hull (613) 997-9800.

**INDIAN TREATIES** - administration of the federal government's treaty obligations to the Indian people (treaty payments, hunting, fishing and clothing supplies) -- **Indian and Northern Affairs; Indian and Inuit Affairs.** All inquiries -- Ottawa/Hull (613) 997-9800.

**INDIAN TREATY OBLIGATIONS** - administering requests for legal assistance involving appeals against court convictions which may have infringed upon Indian fishing and hunting treaty rights -- **Indian and Northern Affairs; Indian and Inuit Affairs.** All inquiries -- Ottawa/Hull (613) 997-9800.

**INDIAN COMMUNITY FACILITIES** - funds to bands for community facilities such as arenas, community centres and band halls -- **Indian and Northern Affairs.** General inquiries -- any regional or district office; legal and policy inquiries -- Ottawa/Hull (613) 593-5844.

**INDIANS AND INUIT FAMILY SERVICES** - the provision of counselling and/or referral services to families -- **Indian and Northern Affairs; Indian and Inuit Affairs.** General inquiries -- any regional or district office.

**INDIANS/EDUCATION ALLOWANCE** - education allowances for native students to defray incidental costs associated with the students' elementary or secondary education -- **Indian and Northern Affairs; Education and Cultural Support Branch.** All inquiries -- Ottawa/Hull (613) 996-1923.

**INDIANS/HEALTH SERVICES** - health services for Canadian Indians (public health care, health education, preventive health programs and environmental health services on reserves) -- **Health and Welfare; Medical Services Branch.** All inquiries -- any medical services services regional office.

**INDIANS/HOUSING OFF-RESERVE** -- forgiveable second mortgages for individuals qualifying for first mortgages to purchase a house off the reserve -- **Indian and Northern Affairs**. General inquiries -- any regional or district office; other inquiries -- Ottawa/Hull (613) 593-5844.

**INDIANS/HOUSING ON-RESERVE** -- loans for Indians (for on-reserve housing) from Central Mortgage and Housing against the minister's guarantee in lieu of mortgage -- **Indian and Northern Affairs**. General inquiries -- any regional or district office; other inquiries -- Ottawa/Hull (613) 593-5844.

**INDIANS/INFRASTRUCTURE SERVICES** -- money and advice to bands for municipal services such as water, sewage, waste disposal, electricity and roads -- **Indian and Northern Affairs**. General inquiries -- any regional or district office; other inquiries -- Ottawa/Hull (613) 593-5844.

**INDIANS/MUNICIPAL SERVICES** -- funds for bands contracting-out to adjacent municipalities for services such as fire protection, water and sewage -- **Indian and Northern Affairs**. General inquiries -- any regional or district office; other inquiries -- Ottawa/Hull (613) 593-5844.

**INDIANS/SOCIAL ASSISTANCE** -- assistance in cash to Indians in need -- **Indian and Northern Affairs**; Indian and Inuit Affairs. General inquiries -- any regional or district office; other inquiries -- Ottawa/Hull (613) 593-5844.

**INDUSTRIAL APPLICATIONS TO SPACE INDUSTRY** -- long-range, high-risk space industry research projects; transference of relevant space technology to industry; supporting technological development in Canadian industry through contracts -- **Communications; Space Applications Program**. General and policy inquiries -- Ottawa/Hull (613) 996-9401.

**INDUSTRIAL ASSISTANCE/TECHNICAL INFORMATION** see **TECHNICAL INFORMATION SERVICE FOR INDUSTRY**

**INDUSTRIAL CO-OPERATION/DEVELOPING COUNTRIES** - industrial cooperation between Canada and developing countries -- **Canadian International Development Agency; Business and Industry Division.** All inquiries -- Ottawa/Hull (819) 997-6360.

**INDUSTRIAL CO-OPERATION/FOREST PRODUCTS** - industrial cooperation between Canada and the European Economic Council with regard to forest products and metals and minerals (promotion of technological exchanges, research and development, safeguarding product acceptance) -- **Industry, Trade and Commerce; Resource Industries Branch.** General and policy inquiries -- Ottawa/Hull (613) 992-7128.

**INDUSTRIAL DESIGN/REGISTRATION** - copyrights for original literary, dramatic or musical works; industrial design for original ornamentation applied on or to an article of manufacture -- **Consumer and Corporate Affairs; All inquiries -- any regional or district office.**

**INDUSTRIAL DEVELOPMENT/IRON AND STEEL** - industrial development, trade promotion, financial restructuring, import replacements, anti-dumping problems and tariff remissions relating to Canada's iron and steel industry -- **Industry, Trade and Commerce; Iron and Steel Division.** General and policy inquiries -- Ottawa/Hull (613) 992-0025.

**INDUSTRIAL DEVELOPMENT/TRADE COMMISSIONER SERVICE** - the department's Trade Commissioner Service assists Canadian exporters; aids foreign importers in locating Canadian sources of supply; works to improve access for Canadian products and services in international markets; and encourages the flow of industrial technology to Canada -- **Industry, Trade and Commerce; Trade Commissioner Service and Field Operations.** All inquiries -- Ottawa/Hull (613) 593-5555.

**INDUSTRIAL DEVELOPMENT/REGIONAL DEVELOPMENT** see **REGIONAL DEVELOPMENT INCENTIVES PROGRAM**

**INDUSTRIAL ENERGY CONSERVATION ASSISTANCE** - implementation of cost-effective conservation measures in industry -- **Energy, Mines and Resources; Conservation and Renewable Energy Branch.** General and policy inquiries -- Ottawa/Hull (613) 995-1801.

**INDUSTRIAL MANUFACTURING AND INMATE TRAINING PROGRAM** - products such as furniture, recreational equipment, wood and metal products manufactured by inmates are for sale to all levels of government, religious and non-profit organizations -- **Correctional Service of Canada**; Industrial Manufacturing and Inmate Training Program. General and policy inquiries -- Ottawa/Hull (613) 995-6502.

**INDUSTRIAL MATERIALS RESEARCH** - research into corrosion, welding and joining, tribology and forming techniques -- **National Research Council**; Industrial Materials Research Institute. All inquiries -- Longueuil Quebec (514) 677-3606.

**INDUSTRIAL PRODUCTIVITY/DEFENCE** - promotion of defence exports and technological development in support of the Canadian defence industry -- **Industry, Trade and Commerce**; Defence Programs Branch. General and policy inquiries -- Ottawa/Hull (613) 995-7386.

**INDUSTRIAL PRODUCTS/DESIGN** - research into selected areas of physics; maintenance of Canada's reference measurement standards (time, length, mass and temperature); calibration of measuring instruments for industry, government and universities; scientific advice to government and universities; designs for industrial products -- **National Research Council**; Division of Physics. All inquiries -- Ottawa/Hull (613) 993-9101.

**INDUSTRIAL RESEARCH ASSISTANCE PROGRAM** - financial assistance for approved industrial research projects in Canada -- **National Research Council Canada**; Industrial Research Assistance Program. All inquiries -- Ottawa/Hull (613) 993-9101.

**INDUSTRIAL RESEARCH ASSOCIATION PROGRAM** - a program to provide financial assistance to industrial associations for the establishment of organizations to carry out research and development work and to provide technical and other services required by firms in specific industrial sectors who are prepared to co-operatively support these activities -- **Industry, Trade and Commerce**; Technology Branch. All inquiries -- Ottawa/Hull (613) 593-7881.

**INDUSTRIAL RESEARCH FUNDING/TECHNOLOGY TRANSFER** - Cooperative Projects with Industry (COPI) is a program directed toward the transfer of technology from federal government laboratories to industry -- **Energy, Mines and Resources**; External Research Programs. All inquiries -- Ottawa/Hull (613) 992-5265.

**INDUSTRIAL RESEARCH INSTITUTE PROGRAM** - a program to provide financial assistance to universities for the establishment of organizations to arrange for university faculty to provide research, development and technical services under contract to industrial and other clients -- **Industry, Trade and Commerce**; Technology Branch. All inquiries -- Ottawa/Hull (613) 593-7881.

**INDUSTRIAL STRATEGY/POLICY RESEARCH** - reports, background studies and other information on science policy -- **Science Council**; Public Affairs. General and policy inquiries -- Ottawa/Hull (613) 995-6954.

**INDUSTRIES/FOOTWEAR AND TANNING/FINANCIAL ASSISTANCE** - a program to encourage and assist footwear manufacturers and tanners to restructure their operations to ensure their continued viability -- **Industry, Trade and Commerce**; Textiles and Consumer Products Branch. General and policy inquiries -- Ottawa/Hull (613) 992-1052.

**INDUSTRY ENERGY RESEARCH AND DEVELOPMENT PROGRAM** - a cost-shared program to encourage research and development of new and improved processes and equipment to reduce energy consumption in industry -- **Industry, Trade and Commerce**; Industry Energy Research and Development Program, Special Programs Office. All inquiries -- any regional office.

**INDUSTRY EXHIBITS ABROAD** - exhibits at trade fairs abroad to promote the export of Canadian products and services; the sponsoring of outgoing and incoming missions; arranging visits to Canada by foreign buyers and government delegations -- **Industry, Trade and Commerce**; Office of International Marketing, Promotional Projects Branch. General and policy inquiries -- Ottawa/Hull (613) 995-6221.

**INDUSTRY LABORATORY PROJECTS** - contracts with Canadian companies to develop laboratory - initiated projects to eventual marketable products; assistance in the identification, licensing and development of technologies -- **National Research Council Canada**; Industry Laboratory Project Program. All inquiries -- Ottawa/Hull (613) 993-9101.

**INDUSTRY OCCUPATIONS/EMPLOYMENT APTITUDE TESTS** - aptitude suitability for employment, particularly for occupations in industry -- **Employment and Immigration**; General Aptitude Test Battery. All inquiries -- any Canada Employment Centre.

**INDUSTRY STATISTICS** - collecting, compiling, abstracting and publishing statistical information relating to the commercial, industrial, financial, social, economic and general activities and conditions of people in Canada -- **Statistics Canada**. Any inquiries -- any regional office.

**INDUSTRY TASK FORCE/FOOD AND BEVERAGE** - the Task Force on the Food and Beverage

Industry has published a report on the major opportunities and constraints affecting the development of the food and beverage industry in Canada and made specific recommendations that will enhance the industry's ability to realize its full potential in the 1980s -- **Industry, Trade and Commerce; Agriculture, Fisheries and Food Products Branch**. General and policy inquiries -- Ottawa/Hull (613) 593-6311.

**INDUSTRY TASK FORCE/PROCESSED FRUIT AND VEGETABLES** - the Task Force on the Processed

Fruit and Vegetable Industry has published a report examining the major opportunities and constraints affecting the development of the processed fruit and vegetable industry in Canada and made specific recommendations to ensure that the industry realizes its full potential in the 1980s and beyond -- **Industry, Trade and Commerce; Agriculture, Fisheries and Food Products Branch**. General and policy inquiries -- Ottawa/Hull (613) 992-0012.

**INDUSTRY, FOOTWEAR/MANAGEMENT DEVELOPMENT ASSISTANCE** - a scholarship program jointly

sponsored by Canadian footwear manufacturers and the department enabling students to undertake specialized training in Europe to develop managerial talent for the Canadian footwear industry -- **Industry, Trade and Commerce; Leather and Footwear Division**. General and policy inquiries -- Ottawa/Hull (613) 992-1052.

**INDUSTRY/ASSISTANCE ON PACKAGING, DISTRIBUTION STANDARDS** - assistance to industry to

improve physical distribution methods (such as standard pallet sizes, modular packaging and.) -- **Industry, Trade and Commerce; Transportation Services Branch**. General and policy inquiries -- Ottawa/Hull (613) 995-8308.

**INDUSTRY/BILINGUALISM PROGRAM** - use of official languages in the operations of the

private sector (voluntary organizations, business and industry) -- **Secretary of State; Language Programs Branch**. General and policy inquiries -- Ottawa/Hull (613) 994-1966.

**INDUSTRY/CONSTRUCTION/BUILDING CODE** - research services for Canada's construction industry; technical support for Central Mortgage and Housing Corporation; technical and secretariat assistance to the National Research Council Associate Committee which has responsibility for the production of the National Building Code for Canada -- **National Research Council**; Division of Building Research. All inquiries -- Ottawa/Hull (613) 993-9101.

**INDUSTRY/ELECTRONICS/EXPORT** - information on the Canadian electronics industry; listings of companies and the Canadian manufactured products they wish to export -- **Industry, Trade and Commerce**; Electrical and Electronics Branch. General and policy inquiries -- any regional office.

**INDUSTRY/ENERGY CONSUMPTION** - a cost-shared program to encourage research and development of new and improved processes and equipment to reduce energy consumption in industry -- **Industry, Trade and Commerce**; Industry Energy Research and Development Program, Special Programs Office. All inquiries -- any regional office.

**INDUSTRY/INTERNATIONAL DEVELOPMENT PROJECTS** - establishing and developing working relationships between Canadian industry and the agency in relation to Canadian international development projects -- **Canadian International Development Agency**; Consultant and Industrial Relations. All inquiries -- Ottawa/Hull (819) 997-7775.

**INDUSTRY/ON-THE-JOB TRAINING SUBSIDIES** - on-the-job training for employees; federal government provides partial reimbursement to employers for certain aspects of training which receive prior approval **Employment and Immigration**; Canada Manpower Industrial Training Program. All inquiries -- any Canada Employment Centre.

**INDUSTRY/SHIPBUILDING** - responsibility for maintaining up-to-date information on all facets of the ship building and components industry in Canada; administering programs of assistance (with particular reference to the Shipbuilding Industry Program); issuing certificates to ship owners under the Income Tax Act -- **Industry, Trade and Commerce**; Transportation Industries Branch, Ships and Components Division. All inquiries -- Ottawa/Hull (613) 995-3201 local 244 or 248.

**INDUSTRY/TECHNICAL INFORMATION** - technical information relating to industrial problems for Canadian industry in general and small to medium-sized industry in particular -- **National Research Council Canada**; Technical Information Services. All inquiries -- any field office in Kingston (Ontario), London (Ontario), Montreal (Quebec), Quebec City (Quebec), Thorold (Ontario), St. John (Newfoundland), or Winnipeg (Manitoba); or Ottawa/Hull (613) 993-1753.

**INDUSTRY/TECHNOLOGICAL RESEARCH** - the location, products, research and development facilities, activities and personnel of scientific and technological groups associated with Canadian industry -- **Science and Technology**. General inquiries -- Ottawa/Hull (613) 995-3093.

**INFORMATION /FEDERAL** - available from departmental head office (see list at end of this index -- Part 3).

**INFORMATION AND DOCUMENTATION/NORTHERN RESEARCH** - supports research relating to northern social concerns; acts as a source of information on current northern research for researchers, data banks and libraries -- **Indian and Northern Affairs**; Northern Program. General and policy inquiries -- Ottawa/Hull (613) 997-9666.

**INFORMATION CENTRE/COLLECTIVE BARGAINING** - economic and compensation data for employees and employers involved in collective bargaining in Canada -- **Labour**; Collective Bargaining Information Centre. All inquiries -- Ottawa/Hull (613) 997-2617.

**INFORMATION CENTRE/TELECOMMUNICATION ORGANIZATION** - documentation produced by the International Telecommunications Union and other telecommunications organizations is available upon request -- **Communications**; International Telecommunications Branch. General inquiries -- Ottawa/Hull (613) 996-2125.

**INFORMATION SCIENCE/DOCUMENTATION CENTRE** - service to libraries, librarians and the public in the field of library and information sciences; information about libraries in Canada -- **National Library**; Library Documentation Centre. General and policy inquiries -- Ottawa/Hull (613) 995-8717.

**INFORMATION/TECHNICAL AND SCIENTIFIC** - scientific and technical information available upon request -- **National Research Council Canada**; Institute for Scientific and Technical Information. All inquiries -- Ottawa/Hull (613) 993-1605.

**INLAND WATERS/NORTHERN** - accepting and reviewing applications for water use pursuant to the Northern Inland Waters Act; administering approved water uses; conducting water quality and quantity investigations -- **Indian and Northern Affairs**; Northern Affairs Program. General and policy inquiries -- Whitehorse (403) 668-5151.

**INMATE EMPLOYMENT/FARM PRODUCTION** - operation of farms to economically supply staple agricultural food products for institutional use; assigning inmates to farm work and training them in work habits in preparation for release into society -- **Correctional Service of Canada; Agriculture Division.** General and policy inquiries -- Ottawa/Hull (613) 593-5029.

**INMATE INDUSTRIAL MANUFACTURING PROGRAM** - products such as furniture, recreational equipment, wood and metal products manufactured by inmates are for sale to all levels of government, religious and non-profit organizations -- **Correctional Service of Canada; Industrial Manufacturing and Inmate Training Program.** General and policy inquiries -- Ottawa/Hull (613) 995-6502.

**INMATES/COMMUNITY AND SOCIAL PROGRAMS** - specialized programs designed to assist in the social development of an offender while incarcerated and in his reintegration into the community once released -- **Correctional Service of Canada; General inquiries** -- any regional office.

**INMATES/EDUCATION AND TRAINING** - academic education from the primary to the baccalaureate levels is available to penitentiary inmates, as is vocational education in a variety of trades and professions at both the secondary and post-secondary levels -- **Correctional Service of Canada; Education and Training Division.** All inquiries -- Ottawa/Hull (613) 992-3550.

**INMATES/MEDICAL AND HEALTH CARE** - medical and health care services provided for inmates (Services include general surgical/medical, dental, psychiatric, nursing) -- **Correctional Service of Canada; Medical Services.** All inquiries -- Ottawa/Hull (613) 593-5073.

**INMATES/OFFENDER PROGRAMS** - programs designed to provide inmates with opportunities to engage in activities designed to facilitate their intergration into society after their release -- **Correctional Service of Canada; Offender Programs.** General and policy inquiries -- Ottawa/Hull (613) 996-4095.

**INPUT-OUTPUT STATISTICS** - collecting, compiling, analyzing, abstracting and publishing statistical information relating to the commercial, industrial, financial, social, economic and general activities and conditions of people in Canada -- **Statistics Canada.** All inquiries -- any regional office.

**INQUIRY SERVICE/DIVORCE** - inquiries to determine whether a divorce petition has been filed or divorce granted in Canada since July 2, 1968 -- **Justice**. All inquiries in writing to The Registrar, Central Divorce Registry, Department of Justice, Ottawa, K1A 0H8.

**INSECTICIDES/TECHNICAL INFORMATION** - technical pesticide information -- **Agriculture**; Pesticide Information Section. All inquiries -- Ottawa/Hull (613) 995-9071.

**INSPECTION SERVICE/EXPORTED ANIMALS** - prevention of the introduction of animal diseases into Canada by regulating importation, quarantine, inspection and testing of imported animals; disease eradication and control programs; testing, inspection and certification for export; treatment of livestock in transit -- **Agriculture**; Animal Health Directorate. All inquiries -- Ottawa/Hull (613) 995-5433.

**INSPECTION/AERONAUTICAL NAVIGATION AIDS** - navigation aid flight inspection services for instrument landing systems, VHF, omni-ranges (VOR) and non-directional beacons (NDB) of facilities owned and operated by the department -- **Transport**; Canadian Air Transportation Administration; Civil Aeronautics Directorate, Operations and Inspection Division. All inquiries -- any regional office.

**INSPECTION/AIR CARRIERS** - licensing, inspection and regulation of air carriers and domestic and international charter operations -- **Canadian Transport Commission**; Air Transport Committee. Legal and policy inquiries -- Ottawa/Hull (613) 997-6645.

**INSPECTION/BROADCAST SYSTEMS** - on-site inspections of all broadcast and cable television systems, ships fitted with compulsory radio equipment and new broadcast systems, to ensure that operational and technical standards meet with regulatory requirements -- **Communications**; Compulsory Inspection Program. All inquiries -- any district office.

**INSPECTION/DRUG MANUFACTURERS** - inspection of drug manufacturing establishments in Canada -- **Health and Welfare**; Health Protection Branch. All inquiries -- any regional office.

**INSPECTION/ELECTRICITY AND GAS METERS** - inspection and testing of all weighing and measuring devices used in trade in Canada; correct measurement of products in trade; approval testing of scales and a broad range of metering devices -- **Consumer and Corporate Affairs**; Weights and Measures Division. All inquiries -- any regional or district office.

**INSPECTION/EXPLOSIVES** - administration of the Canada Explosives Act -- **Energy, Mines and Resources**; Explosives Branch. All inquiries -- Ottawa/Hull (613) 593-7211.

**INSPECTION/FOOD PROCESSING** - inspection of food processing establishments in Canada -- **Health and Welfare**; Health Protection Branch. All inquiries -- any regional health protection branch office.

**INSPECTION/FOOD PRODUCTION** - grading; inspecting; licensing and bonding; regulating agricultural production inputs; recording performance of livestock; poultry strain development; sire loan program; import and export inspection surveys and certification; quarantine controls and eradication procedures; registration of premises; forage seed project; registration of livestock -- **Agriculture**; Food Production and Marketing Branch. All inquiries -- any regional office.

**INSPECTION/MEAT PRODUCTS** - inspection of meats for export and interprovincial movement (wholesome meat products bear Canada inspection legend); inspecting imported meat products -- **Agriculture**; Meat Hygiene Directorate. All inquiries -- any regional office.

**INSPECTION/MINING** - mine inspections for safety and conformity to Mining Safety Ordinance and Rules -- **Indian and Northern Affairs**; Northern Program. General and policy inquiries -- Yellowknife (403) 873-4425 local 317.

**INSPECTION/PARI-MUTUEL FACILITIES** - protection of the wagering public by supervising race tracks (checking calculations and returns submitted from various tracks, preparing and recording statistical data, inspecting pari-mutuel facilities, investigating infractions, training race track and supervisory personnel) -- **Agriculture**; Racetrack Supervision Division. All inquiries -- Ottawa/Hull (613) 998-4922.

**INSPECTION/SAFETY OF CONSUMER PRODUCTS** - inspection and testing of consumer products with respect to safety -- **Consumer and Corporate Affairs**; Product Safety Branch. General inquiries -- any regional or district office.

**INSPECTION/WATER CARRIERS** - licensing, inspection and regulation of water carriers -- **Canadian Transport Commission**; Water Transport Committee, Regulatory Programs Office. Legal and policy inquiries -- Ottawa/Hull (613) 997-1213.

**INSTRUMENT CALIBRATION** - research into selected areas of physics; maintenance of

Canada's reference measurement standards (time, length, mass and temperature); calibration of measuring instruments for industry, government and universities; scientific advice to government and universities; designs for industrial products -- **National Research Council**; Division of Physics. All inquiries -- Ottawa/Hull (613) 993-9101.

**INSULATION SUBSIDIES/GRANTS** - the Canadian Home Insulation Program (CHIP) provides a

subsidy of up to \$350 to defray the cost of purchasing insulation material for use in housing units -- **Central Mortgage and Housing Corporation**; Marketing and Client Relations. All inquiries -- any regional office.

**INSULATION/COMMERCIAL BUILDING** see **COMMERCIAL BUILDINGS**

**INSULATION/RESIDENCES** see **RESIDENTIAL ENERGY CONSERVATION**

**INSURANCE COVERAGE/MAIL** - domestic insurance coverage is available for first, third

and fourth class items loss in the mails -- **Post Office**. General inquiries -- any post office.

**INSURANCE FEE** - the Mortgage Insurance Fund provides approved lenders with insurance

against loss by default -- **Central Mortgage and Housing Corporation**; Central Mortgage Administration. All inquiries -- any regional office.

**INSURANCE/COMMERCIAL FISHING VESSELS** - low-cost insurance for fishermen whose

vessels are engaged in commercial fisheries -- **Fisheries and Oceans**; Fishing Vessel Insurance Plan. General and legal inquiries -- any fishing vessel insurance regional office; policy inquiries -- Ottawa/Hull (613) 995-2041.

**INSURANCE ON RESTRUCTURING LOANS/MANUFACTURING PROCESSING** - a program to assist

selected small and medium-sized firms in Canada engaged in manufacturing processing or specified service activities become more viable and internationally competitive By sharing the costs of innovation, design and productivity enhancement projects, in addition to exploitation of the resultant products, processes or improved services and assistance to firms in the restructuring of their operations through the provision of insurance on restructuring loans -- **Industry, Trade and Commerce**; Enterprise Development Program. General inquiries -- any regional office; legal and policy inquiries -- Ottawa/Hull (613) 995-7958.

**INSURANCE PLANS/FEDERAL GOVERNMENT** - the Superannuation Division maintains the pension payroll and data establishing eligibility of former federal employees and their survivors and establishes eligibility and maintains records for three federal government insurance plans -- **Supply and Services**; Services Administration. All inquiries -- Ottawa/Hull (613) 996-0201.

**INSURED MORTGAGES** - guidance to organizations wishing to invest in National Housing Act insured mortgages on the secondary mortgage market -- **Central Mortgage and Housing Corporation**; Mortgage Marketing. All inquiries -- any regional office.

**INTEGRATED SURVEY AREAS** - establishing and maintaining a network of control survey markers to provide precise geographical location points for use in mapping crown and territorial lands -- **Energy, Mines and Resources**; Surveys and Mapping Branch, Legal Surveys. All inquiries -- Ottawa/Hull (613) 995-4368 or any regional office.

**INTERCHANGE CANADA** - career opportunities on an interchange basis, for qualified candidates, between sectors of the Canadian community and the federal public service; nomination of Canadians to international organizations -- **Public Service Commission**; Interchange Canada and International Program. General and policy inquiries -- any regional office.

**INTERDEPARTMENTAL COMMITTEE ON SPACE** - coordination of government space activities with special reference to their industrial impact; reports to promote official and public understanding of the space applications field in Canada and abroad -- **Communications**; Interdepartmental Committee on Space. General inquiries -- Ottawa/Hull (613) 593-5590.

**INTEREST, DIVIDENDS AND CAPITAL GAINS** - income tax deductions to determine an individual's net taxable income -- **Revenue**; Taxation. All inquiries -- any district office.

**INTERFIRM COMPARISONS** - a service to business firms within given industrial sectors to identify relative strengths and weaknesses to help improve productivity, profitability and competitiveness -- **Industry, Trade and Commerce**; Business Services Branch, Interfirm Comparisons. General and policy inquiries -- Ottawa/Hull (613) 995-0874.

**INTERLIBRARY LOAN SERVICE** - provides books and other library materials to the public through the local library, as well as information on where materials may be located -- **National Library**; Public inquiries -- Ottawa/Hull (613) 995-9481; Libraries call **Interlibrary Loan Division** -- Ottawa/Hull (613) 996-3566 (English only).

**INTERNATIONAL PROJECTS** - the Office of Overseas Projects has the responsibility in the department of stimulating, developing and sustaining Canadian participation in export projects; the office works closely with the Canadian Export Development Corporation, the Canadian International Development Agency and the Canadian Commercial Corporation -- **Industry, Trade and Commerce**; Trade Commissioner Service and International Marketing. General and policy inquiries -- Ottawa/Hull (613) 995-2888.

**INTERNATIONAL AND DOMESTIC AIRCRAFT PROGRAMS** - monitoring domestic and international aircraft programs as they relate to the aircraft industry -- **Industry, Trade and Commerce**; Transportation Industries Branch, Aircraft Division. All inquiries -- Ottawa/Hull (613) 995-3201.

**INTERNATIONAL BOUNDARY/SURVEYS** - maintaining, inspecting and resurveying the Canada-United States boundary; regulations controlling construction adjacent to the boundary -- **External Affairs and Energy, Mines and Resources**; International Boundary Commission. General and policy inquiries -- Ottawa/Hull (613) 995-4951.

**INTERNATIONAL BRIDGE MAINTENANCE** - provision and maintenance of roads for federal government departments and agencies; roads in national parks, and Northwest Territories/Yukon; interprovincial and international bridges -- **Public Works**; Transportation and Engineering Program. All inquiries -- any regional office.

**INTERNATIONAL BUSINESS MANAGEMENT TRAINING** - the department financially assists selected Canadian universities in developing research and teaching in international business (universities include British Columbia, Western Ontario, Dalhousie and Ecole des Hautes Etudes Commerciales) -- **Industry, Trade and Commerce**; Business Services Branch, Special Programs. General and policy inquiries -- Ottawa/Hull (613) 996-4453.

**INTERNATIONAL CULTURAL EXCHANGES** - promoting Canadian performing, visual and literary arts abroad by facilitating cultural exchanges with other countries -- **External Affairs**; Cultural Affairs Division. General and policy inquiries -- Ottawa/Hull (613) 992-9948.

**INTERNATIONAL DELIVERY CERTIFICATES** - issuance of export permits, international import certificates and international delivery certificates in accordance with the Export and Import Permits Act and regulations -- **Industry, Trade and Commerce**; Export Control section, Office of Special Import Policy. All inquiries -- Ottawa/Hull (613) 995-8356.

**INTERNATIONAL DEVELOPMENT PROJECTS** - establishing and developing working relationships between Canadian industry and the agency in relation to Canadian international development projects  
-- **Canadian International Development Agency**; Consultant and Industrial Relations. All inquiries -- Ottawa/Hull (613) 997-7775.

**INTERNATIONAL DEVELOPMENT/ASSISTANCE TO NON-GOVERNMENTAL ORGANIZATION** - assistance to non-governmental agencies and organizations in their participation in international development  
-- **Canadian International Development Agency**; Non-Governmental Organizations Division. All inquiries -- Ottawa/Hull (819) 997-6202.

**INTERNATIONAL DOCUMENTATION AND INFORMATION CENTRE** - documentation produced by the International Telecommunications Union and other telecommunications organizations is available upon request -- **Communications**; International Telecommunications Branch. General inquiries -- Ottawa/Hull (613) 996-2125.

**INTERNATIONAL ENERGY PRICE COMPARISON** - comparative data on energy prices in the major countries of western Europe, Canada and the United States **Energy, Mines and Resources**; Energy Policy Sector. General and policy inquiries -- Ottawa/Hull (613) 995-9351 local 220.

**INTERNATIONAL MARKETING/CANADIAN EXPORTS** - exhibits at trade abroad to promote the export of Canadian products and services; the sponsoring of outgoing and incoming missions; arranging visits to Canada by foreign buyers and government delegations -- **Industry, Trade and Commerce**; Office of International Marketing, Promotional Projects Branch. General and policy inquiries -- Ottawa/Hull (613) 995--6221.  
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**INTERNATIONAL MINERAL TRADE** - an information service on foreign interests competing with Canadian mineral producers; foreign investment opportunities for Canadian firms, Canadian mineral policy and mineral markets -- **Energy, Mines and Resources**; Mineral Policy Sector, Minerals and Metals Division. General and policy inquiries -- Ottawa/Hull (613) 995-9351.

**INTERNATIONAL RELATIONS/GENERAL** - information on all aspects of Canadian foreign policy and international relations -- **External Affairs**; Public Relations Division. General and policy inquiries -- Ottawa/Hull (613) 593-7015.

# **INTERNATIONAL RELATIONS/PRESS INQUIRIES** - inquiries from the press concerning

Canadian foreign policy matters; assistance to media in their travels abroad and arrangements for accompanying press party when the Secretary of State for External Affairs makes official visits abroad; assistance to foreign correspondents, resident and non-resident, covering Canadian affairs -- **External Affairs**; Press Office. General and policy inquiries -- Ottawa/Hull (613) 995-1874.

**INTERPROVINCIAL BRIDGE MAINTENANCE** - provision and maintenance of roads for federal government departments and agencies; roads in national parks, and Northwest Territories/Yukon; interprovincial and international bridges -- **Public Works**; Transportation and Engineering Program. All inquiries -- any regional office.

# **INTERPROVINCIAL PIPELINE/DEFICIT PAYMENTS** - payments to Interprovincial Pipeline

Limited for deficits incurred in the operation of the Sarnia-Montreal crude oil pipeline extension -- **Energy, Mines and Resources**; Energy Policy Sector. All inquiries -- Ottawa/Hull (613) 995-9351 local 291.

**INUIT DEVELOPMENT/CORE FUNDING PROGRAM** - financial assistance to native peoples through provincial, territorial and national associations to formulate policies and programs for furthering their development -- **Secretary of State**; Native Citizen's Directorate. General and policy inquiries -- Ottawa/Hull (613) 994-2133.

# **INVENTIONS/GRANTING OF PATENTS** - administration of the Patent Act and regulations

which provide for granting of patents for inventions that are new and useful and unobvious -- **Consumer and Corporate Affairs**; Patent Office. All inquiries -- any regional or district office.

**INVENTORY/LAND USE** - inventories of land characteristics, capability, suitability and usage; promotion of ecologically sound land use planning -- **Environment**; Lands Directorate. General inquiries -- Ottawa/Hull (613) 997-2800.

**INVENTORY OF CANADIAN AGRICULTURE RESEARCH** - inventories of agricultural and food related research and development in Canadian universities, industry and governments -- **Agriculture**; Research Program Service. All inquiries -- Ottawa/Hull (613) 995-9071.

**INVENTORY OF MINERAL DEPOSITS** - inventory of development and production arising from domestic and foreign mineral deposits -- **Energy, Mines and Resources**; Minerals Program. General inquiries -- Ottawa/Hull (613) 995-4039.

**INVENTORY/OIL AND GAS DEMAND AND SUPPLY** - inventories, analysis and interpretation of oil and gas demand and supply forecasts available from the department, the National Energy Board, the oil and gas industry and provincial agencies -- **Energy, Mines and Resources; Energy Policy Sector.** General and policy inquiries -- Ottawa/Hull (613) 995-9351 local 220.

**INVESTIGATION OF COMPLAINTS/OFFICIAL LANGUAGES ACT** - complaints involving implementation of the Official Languages Act -- **Commissioner of Official Languages; Complaints Service.** All inquiries -- Ottawa/Hull (613) 995-1771.

**INVESTIGATIONS/AIRCRAFT ACCIDENTS** - the aviation safety investigation computer file stores facts emanating from domestic and foreign aircraft accident and incident investigations in Canada -- **Transport; Canadian Air Transportation Administration, Aviation Safety Investigation.** All inquiries -- any regional office.

**INVESTIGATIONS/ANTI-DUMPING** - investigation of complaints of material injury to Canadian producers caused by alleged dumping of imports into Canada -- **Revenue; Customs and Excise.** All inquiries -- any regional customs office or Ottawa/Hull (613) 995-0651.

**INVESTIGATIONS/COMBINES** - investigations into suspected violations of the Combines Investigation Act with respect to restraint of trade or competition -- **Consumer and Corporate Affairs; Competition Policy Bureau.** All inquiries -- Ottawa/Hull (613) 997-2190 or any regional or district office.

**INVESTIGATIONS/HUMAN RIGHTS** see **HUMAN RIGHTS**

**INVESTIGATIONS/MARINE ACCIDENTS** - investigation of marine casualties and accidents; administration of laws governing marine wrecks -- **Transport; Marine Casualty Investigations and Wrecks.** All inquiries -- Ottawa/Hull (613) 992-4930.

**INVESTIGATIONS/PUBLIC SERVICE STAFFING** - investigating public service staffing anomalies for which there is no right of appeal -- **Public Service Commission; Investigation Directorate.** All inquiries -- any regional office.

**INVESTIGATIONS/RESTRICTIVE TRADE PRACTICES** - inquiries into offences under the Combines Investigation Act (investigation of combines, monopolies, trusts and mergers) -- **Restrictive Trade Practices Commission.** All inquiries -- Ottawa/Hull (613) 992-5306.

**INVESTIGATIONS/TIRE DEFECTS** - investigation of defects in the construction, design or function of motor vehicle tires -- **Transport**; Road Safety Branch. All inquiries -- Ottawa/Hull (613) 996-2236.

**INVESTIGATION/AVIATION SAFETY** - technical documentation of research on aircraft wreckage; reports on inquiries received and malfunctions reported -- **Transport**; Canadian Air Transportation Administration, Aviation Safety Engineering Facility. All inquiries -- Ottawa/Hull (613) 998-3431.

**INVESTIGATION/CONSUMER FRAUD** - prevention of fraud in the sale, production, labelling, packaging and advertising of most products, textiles, precious metals, furs, pre-packaged products, food stuffs, fruits and vegetables -- **Consumer and Corporate Affairs**; Consumer Fraud Protection. All inquiries -- any regional or district office.

**INVESTIGATION/MISLEADING ADVERTISING** - investigation of complaints regarding misleading advertising -- **Consumer and Corporate Affairs**; Marketing Practices Branch. All inquiries -- any regional or district office.

**INVESTMENT/FILM DEVELOPMENT** - promotion of the development of the Canadian feature film industry in Canada by investment, loans, technical assistance and advice on distribution and promotion-**Canadian Film Development Corporation**, P.O. Box 71, Montreal, H4Z 1A8. General and policy inquiries -- Montreal (514) 283-6363.

**INVESTMENT STATISTICS** - collecting, compiling, analyzing, abstracting and publishing statistical information relating to the commercial, industrial, financial, social, economic and general activities and conditions of people in Canada -- **Statistics Canada**. All inquiries -- any regional office.

**INVOICE POLICY/CUSTOMS** - customs invoicing requirements and certifications; applications for private printing of customs invoices by foreign exporters -- **Revenue**; Customs and Excise. All inquiries -- any regional customs office or port of entry.

**IONOSPHERIC SERVICE** - ionospheric data for communications and scientific users is available from field stations in Resolute, (Northwest Territories), Churchill (Manitoba), and Ashton (Ontario), and the Data Reduction Centre in Ottawa -- **Communications**; Telecommunications Engineering Laboratory. General and technical inquiries -- Ottawa/Hull (613) 996-4824.

**INVENTORY OF PROPERTY HOLDINGS/FEDERAL** - management and maintenance of federal real property (land and any building or other structure, and any continual interest which exceeds a period of 10 years) -- **Public Works**. All inquiries -- any regional office.

**INVENTORY, AUTOMATED/CARGO** - an automated cargo inventory, entry processing and revenue collecting system (CEPACS project) -- **Revenue**; Customs and Excise. All inquiries -- Ottawa/Hull (613) 992-2787 or Montreal or Toronto regional offices.

**INVENTORY/CONTAMINANTS** - listing and controlling the amounts, sources, uses, losses and suppliers of existing chemical compounds identified as environmental contaminants; predicting the potential hazard of new compounds; determining needs for production control based on these predictions -- **Environment**; Environmental Protection Service. General inquiries -- Ottawa/Hull (613) 997-2800.

**INVENTORY/ENERGY GRANTS AND PROJECTS** - coordinating, planning, co-operation and policy formulation of federal energy research and development -- **Energy, Mines and Resources**; Office of Energy Research and Development. General and policy inquiries -- Ottawa/Hull (613) 992-9300.

**INVENTORY/MINERAL DEPOSITS** - a listing of the location, production history, ownership, geology, bibliography, tonnages and grades of Canadian minerals -- **Energy, Mines and Resources**; Mineral Policy Sector, Mineral Deposit Inventory. General inquiries -- Ottawa/Hull (613) 995-9351.

**INVENTORY/MINERAL EXPLORATION ACTIVITIES** - inventory of mineral exploration activities being carried out in Canada -- **Energy, Mines and Resources**; National Mineral Inventory. General inquiries -- Ottawa/Hull (613) 995-9351 local 268.

**INVENTORY/MINERAL RESOURCES, DEPOSITS** - characteristics and probable location of mineral resources; recording and classifying mineral deposits available to Canada -- **Energy, Mines and Resources**; Minerals Program. General inquiries -- Ottawa/Hull (613) 995-4039.

**INVENTORY/OCCUPATIONAL INTEREST** - the Canadian Occupational Interest Inventory is an aid to assess an individual's occupational interests by testing -- **Employment and Immigration**. All inquiries -- any Canada Employment Centre.

**IRON AND STEEL/INDUSTRIAL DEVELOPMENT** - industrial development, trade promotion, financial restructuring, import replacements, anti-dumping problems and tariff remissions relating to Canada's iron and steel industry -- **Industry, Trade and Commerce**; Iron and Steel Division. General and policy inquiries -- Ottawa/Hull (613) 992-0025.

**IRRIGATION/PRAIRIES** see **PRAIRIE FARM REHABILITATION**

ISBN means International Standard Book Number. For further information see PUBLISHING/IDENTIFICATION NUMBERS

ISSN means International Standard Serial Number. For further information see PUBLISHING/IDENTIFICATION NUMBERS

**ISOTOPES** see **RADIOISOTOPES**

**JOB ASSISTANCE/COMMUNITY AGENCIES** - agreements with community-based agencies to improve the employability of individuals who experience difficulty finding work -- **Employment and Immigration**; Outreach Program. All inquiries -- any Canada Employment Centre.

**JOB CENTRES/AGRICULTURAL COMMUNITIES** - specialized employment centres in 61 agricultural communities across Canada aim to match listed vacant farm jobs with suitable farm workers -- **Employment and Immigration**; Canada Farm Labour Pools. All inquiries -- any Canada Employment Centre.

**JOB EXPERIENCE TRAINING** - placement of inexperienced and unskilled recent school leavers into subsidized private sector work for a period of up to 26 weeks -- **Employment and Immigration**; Job Experience Training. All inquiries -- any Canada Employment Centre.

**JOB EXPLORATION BY STUDENT** - summer work exposure for potential high school drop-outs; employers subsidized -- **Employment and Immigration**; Job Exploration By Student Program. All inquiries -- any Canada Employment Centre.

**JOB OPPORTUNITIES/BUSINESS GRADUATES** - a program administered by the department's regional offices to create permanent job opportunities for recent graduates and to enhance the growth potential and competitive position of small and medium-sized businesses -- **Industry, Trade and Commerce**; Small Business Secretariat. All inquiries -- Ottawa/Hull (613) 593-5722.

**JOB PLACEMENT/EMPLOYMENT COUNSELLING** see **EMPLOYMENT OPPORTUNITIES**

**JOB RECRUITMENT/FOREIGN WORKERS** - a program to enable employers bring foreign workers into Canada on a temporary or permanent basis to fill available jobs (provided every possible effort has been made to recruit Canadians) -- **Employment and Immigration**; Manpower Employer Services Branch. All inquiries -- any Canada Employment Centre.

**JOBS FOR STUDENTS, GRADUATES/CAMPUS RECRUITING** - employer campaigns and student recruitment on campus -- **Employment and Immigration**; Service to Students and Graduates Program. All inquiries -- any Canada Employment Centre.

**JOBS FOR STUDENTS/SUMMER** - creation of summer jobs for students that relate to their career and educational aspirations -- **Employment and Immigration**; Young Canada Works Program. All inquiries -- any Canada Employment Centre.

**JOBS FOR UNEMPLOYED** - funding of long-term employment projects for the unemployed -- **Employment and Immigration**; Local Employment Assistance Program (LEAP). All inquiries -- any Canada Employment Centre.

**JOBS/OCCUPATIONAL TRAINING FOR ADULTS** - classroom training for adult members of the labour force to upgrade skills and qualifications or to acquire new skills through occupational training -- **Employment and Immigration**; Canada Manpower Training Program. All inquiries -- any Canada Employment Centre.

**JOBS/ON-THE-JOB TRAINING SUBSIDIES** - on-the-job training for employees; federal government partial reimbursement to employers for certain aspects of training which receive prior approval -- **Employment and Immigration**; Canada Manpower Industrial Training Program. All inquiries -- any Canada Employment Centre.

**JOBS/SUMMER STUDENTS** - career and educational development for students and recent graduates through short-term jobs in federal government departments and agencies -- **Employment and Immigration**; Summer Job Corps Program. All inquiries -- any Canada Employment Centre.

**JOB-SEARCH TECHNIQUES/GROUP TRAINING** - group training approaches to developing attitudes, skills and the tools required for an independent job search -- **Employment and Immigration**; Creative Job Search Techniques. All inquiries -- any Canada Employment Centre.

**JULY FIRST FESTIVAL** - the planning, coordination and implementation of the July 1 festival in the National Capital Region -- **Secretary of State**; Operations and State Protocol Directorate. General and policy inquiries -- Ottawa/Hull (613) 995-4576.

**JUSTICE STATISTICS** - collecting, compiling, analyzing, abstracting and publishing statistical information relating to the commercial, industrial, financial, social, economic and general activities and conditions of people in Canada -- **Statistics Canada**. All inquiries -- any regional office.

**LABELLING/CONSUMER FRAUD PROTECTION** - prevention of fraud in the sale, production, labelling, packaging and advertising of most products, textiles, precious metals, furs, pre-packaged products, food stuffs, fruits and vegetables -- **Consumer and Corporate Affairs**; Consumer Fraud Protection. All inquiries -- any regional or district office.

**LABELLING/ENERGY** - the Energuide Energy-Labeling Program permits consumers to compare the energy-consumption of major electrical household appliances before they buy -- **Consumer and Corporate Affairs**; All inquiries -- any regional or district office

**LABORATORIES/POLICE/CRIME DETECTION** - scientific and technical laboratory services for use by accredited police agencies in Canada -- **Royal Canadian Mounted Police**; Crime Detection Laboratories. All inquiries -- any police laboratory.

**LABORATORY/PRAIRIE** - agricultural research (chemotaxonomy, protein crop development, plant cell culturing, insect sex-attractants) -- **National Research Council**; Prairie Regional Laboratory. All inquiries -- Saskatoon (306) 665-4191

**LABOUR DATA/RESEARCH ON ORGANIZED LABOUR** - policy and research data for public use on collective agreement expiry dates, strikes, lockouts, wage rates and working conditions in Canada -- **Labour**. All inquiries -- Ottawa/Hull (613) 997-2617.

**LABOUR DISPUTES/CONCILIATION/MEDIATION** - provision of conciliation and mediation assistance in collective bargaining disputes in enterprises subject to the Canada Labour Code, Part V -- **Labour**. All inquiries -- any regional office or Ottawa/Hull (819) 997-3290.

**LABOUR EDUCATION GRANTS** - financial assistance to unions in Canada for educational programs that would enable union members to more effectively perform their responsibilities -- **Labour**. General and policy inquiries -- any regional office.

**LABOUR FORCE STATISTICS** - collecting, compiling, analyzing, abstracting and publishing statistical information relating to the commercial, industrial, financial, social, economic and general activities and conditions of people in Canada -- **Statistics Canada**. All inquiries -- any regional office.

**LABOUR FORCE/OPPORTUNITIES FOR WOMEN** - equal opportunities and status for women -- **Labour**. All inquiries -- Ottawa/Hull (613) 997-2617.

++ see expanded program description in Part III

**LABOUR LAWS/LEGISLATIVE ANALYSIS** - reports on situations, trends and anomalies in labour legislation aimed at providing a more informed basis for enacting and/or modifying labour laws -- **Labour**. All inquiries -- Ottawa/Hull (613) 997-2617.

**LABOUR RELATIONS/CONSULTATIVE SERVICE** - consultation between employer and employee to find ways of overcoming problems resulting from technological updating, high employee turnover, plant relocation, declining productivity or other disruptions -- **Employment and Immigration**; Canada Manpower Consultative Service. All inquiries -- any Canada Employment Centre.

**LABOUR STATISTICS** - collecting, compiling, analyzing, abstracting and publishing statistical information relating to the commercial, industrial, financial, social, economic and general activities and conditions of people in Canada -- **Statistics Canada**. All inquiries -- any regional office.

**LABOUR/UNIVERSITY RESEARCH GRANTS** - grants for research projects designed to increase the level of knowledge in the labour affairs field in Canada -- **Labour**. All inquiries -- Ottawa/Hull (613) 997-2617.

**LAKE ONTARIO/WATER LEVEL REGULATION** - control of water levels and outflows of Lake Ontario on behalf of the International Joint Commission to benefit riparian, navigation and power interests on the lake and the downstream portion of the St. Lawrence River -- **Transport**; Aids and Waterways Branch. All inquiries -- Ottawa/Hull (613) 992-0102.

**LAND ADMINISTRATION/NORTHWEST TERRITORIES** - the administration and disposal of Crown land within the Northwest Territories; the administration of Land Use Permits for Work on Crown land -- **Indian and Northern Affairs**; Northern Program. All inquiries -- Yellowknife (403) 873-4421 local 348.

**LAND ADMINISTRATION/VETERANS** - housing assistance for veterans under the Central Mortgage and Housing Assisted Home Ownership Program -- **Veterans Affairs**; Veterans Land Administration. All inquiries -- any district office.

**LAND ADMINISTRATION/VETERANS** - administration of land sale agreements with veterans, their heirs or representatives -- **Veterans Affairs**; Veterans Land Administration. All inquiries -- any district office.

**LAND CLAIM FUNDING/INDIANS** - research funding for Indian bands and associations to undertake research on specific and comprehensive land claims -- **Indian and Northern Affairs**. General and policy inquiries -- Ottawa/Hull (613) 995-8882.

**LAND DISPOSITION/YUKON** - accepting and reviewing applications for the sale, lease or other disposition of Crown lands pursuant to the Territorial Lands Act and regulations; administering approved land dispositions -- **Indian and Northern Affairs**; Land Disposition Program. General and policy inquiries -- Whitehorse (403) 668-5151.

**LAND ENTITLEMENT/INDIAN** - clarification, confirmation, interpretation and preparation of legal boundary definitions for documents dealing with legal interests in Indian and Crown lands -- **Indian and Northern Affairs**; Indian and Inuit Affairs. All inquiries -- Ottawa/Hull (613) 996-1751.

**LAND ENTITLEMENT/INDIAN** - searching and researching departmental and other records and documents to determine the status of Indian and other lands; ensuring that Crown obligations under treaties and other commitments to the Indian people are met -- **Indian and Northern Affairs**; Indian and Inuit Affairs. All inquiries -- Ottawa/Hull (613) 996-1838.

**LAND MANAGEMENT/FEDERAL PROPERTIES** - the department's Property Development Program is responsible for the implementation of the Federal Land Management (FLM) Policy. Complementing this is the Area Screening Canada Program which assesses the use of federal properties in metropolitan areas contributing to the FLM policy -- **Public Works**; Property Development Program. All inquiries -- any regional office.

**LAND MANAGEMENT/INDIANS** - managing the property and usufructory interests in Indian reserves and surrendered lands; acquiring lands for addition to reserves and restoring former reserve lands to reserve status -- **Indian and Northern Affairs**; Property and Estate Management. General and policy inquiries -- Ottawa/Hull (613) 996-3551.

**LAND MANAGEMENT/YUKON/NORTHWEST TERRITORIES** - management of the disposal of surface rights and control of us of Crown lands in Yukon and NORTHWEST TERRITORIES pursuant to the Territorial Lands Act and regulations -- **Indian and Northern Affairs**; Land Management Program. All inquiries -- Ottawa/Hull (613) 997-0220.

**LANDS/INDIAN AND INUIT** - planning, researching, developing and managing oil, gas and other mineral resources on Indian and Inuit lands; training Indian and Inuit peoples to part in the management of their natural resources -- **Indian and Northern Affairs**. All inquiries -- Western Indian Minerals Division (oil and gas), Calgary; or Eastern Indian Minerals Division (mining), Toronto.

**LANDS/NORTHWEST TERRITORIES** - administration of fire control and timber management projects in the Northwest Territories -- **Indian and Northern Affairs**; Northern Program. All inquiries -- Fort Smith (403) 872-2103.

**LAND USE/YUKON** - managing forest resource operations, projects, protection, land use and disposition, quarry operation, water use and conditions in Watson Lake, Teslin, Tagish, Ross River, Mayo, Laberge, Haines Junction, Dawson City, Carmacks and Beaver Creek -- **Indian and Northern Affairs** Northern Program. General and policy inquiries -- any district office.

**LAND/CROWN/TRANSACTION RECORDING** - recording evidence of the Crown's interest in Crown lands; procuring land for Indian program use (school residence and agency lands) -- **Indian and Northern Affairs**; Indian and Inuit Affairs. General and policy inquiries -- Ottawa/Hull (613) 995-3298.

**LAND/FEDERAL** - the department's Property Services Division provides a complete real estate service including acquiring, appraising, surveying and developing of real property to both the department and its clients; administration of the Expropriation Act and the Central Real Property Inventory -- **Public Works**; Property Services. All inquiries -- any regional office.

**LAND/INDIAN** - recording interests in Indian lands and transactions affecting those interests -- **Indian and Northern Affairs**. All inquiries -- Ottawa/Hull (613) 995-3298.

**LANGUAGE IMMERSION STUDIES/BURSARIES** - bursaries for post-secondary students to enrol in immersion studies in English or French at accredited institutions -- **Secretary of State**; Language Programs Branch. General and policy inquiries -- Ottawa/Hull (613) 994-3724.

**LAND/SURVEY RECORDS FEDERAL** - the Surveyor General for Canada has custody of survey records and documents of Indian reserves, national parks, territorial and offshore lands. Copies of these records are available to the public -- **Energy, Mines and Resources**; Legal Surveys Division. General inquiries -- Ottawa/Hull (613) 995-4403.

**LAND MOBILE RADIO SYSTEMS/STANDARDS** - development of frequency spectrums for mobile systems; development of equipment standards for all types of radio systems (land, marine and aeronautical mobile, satellite, microwave, radar-radio navigation, remote control devices)  
-- **Communications**; Telecommunications Engineering Laboratory. All inquiries -- Ottawa/Hull (613) 996-4824.

**LAND SUBDIVISION SYSTEM/FEDERAL** - procedures used to subdivide and designate Canadian lands for right-granting purposes -- **Energy, Mines and Resources**; Legal Surveys Division. General inquiries -- Ottawa/Hull (613) 995-4674.

**LAND SURVEYS/FEDERAL** - surveys of Indian reserves, national parks and territorial and offshore lands to establish rights for oil, gas, minerals, surface rights, fee-simple ownership, leases and rights-of-way -- **Energy, Mines and Resources**; Legal Surveys Division. General inquiries -- Ottawa/Hull (613) 995-4341 or any regional office.

**LAND USE PERMITS/YUKON** - accepting and reviewing applications for surface use of land pursuant to the Territorial Land Use Regulations; administering and inspecting approved land uses -- **Indian and Northern Affairs**; Land Use Program. General and policy inquiries -- Whitehorse (403) 668-5151.

**LAND USE PLANNING/GEOLOGICAL SURVEYS** - surveys on Canada's surface deposits for land use planning, engineering construction, environmental management and regional development -- **Energy, Mines and Resources**; Geological Survey. General inquiries -- Ottawa/Hull (613) 995-4270.

**LAND USE PLANNING** - inventories of land characteristics, capability, suitability and usage; promotion of ecologically sound land use planning -- **Environment**; Lands Directorate. General inquiries -- Ottawa/Hull (613) 997-2800.

**LAND USE/NORTHWEST TERRITORIES** - enforcing the Territorial Lands Act; issuing timber permits; providing protection from forest fires; acting as land agent for summer cottage subdivision -- **Indian and Northern Affairs**; Northern Program. General inquiries -- Yellowknife (403) 873-2303.

**LANDS/CROWN AND INDIAN** - providing certified documents showing evidence of interest in Indian and Crown lands of Canada to bands, individual band members, lawyers and/or agents of bands, department of justice officials and the courts -- **Indian and Northern Affairs**; Indian and Inuit Affairs. All inquiries -- Ottawa/Hull (613) 995-3298.

## LANDSLIDES RESEARCH see GEOLOGY/ENVIRONMENTAL AND ENGINEERING

**LANGUAGE STATISTICS** - collecting, compiling, analyzing, abstracting and publishing statistical information relating to the commercial, industrial, financial, social, economic and general activities and conditions of people in Canada -- **Statistics Canada**. All inquiries -- any regional office.

**LANGUAGES ACT/INVESTIGATION OF COMPLAINTS** - complaints involving implementation of the Official Languages Act -- **Commissioner of Official Languages**; Complaints Service. All inquiries -- Ottawa/Hull (613) 995-1771.

**LAURIER HOUSE/TOURS** - Laurier House, former residence of Prime Ministers Sir Wilfrid Laurier and William Lyon Mackenzie King, displays a collection of their furniture and memorabilia and a recreation of the study of Lester B. Pearson -- **Public Archives; Laurier House** General inquiries -- Ottawa/Hull (613) 992-8142.

**LAW CONFERENCE/FEDERAL FUNDING** - contributions for non-governmental conferences of specific interest to the department -- **Justice**; Program Section. All inquiries -- Ottawa/Hull (613) 992-8581.

**LAW ENFORCEMENT** - reviewing Canada's security policies; formulating security guard policies; determining classification levels and occupational groups for departmental security officials -- **Solicitor General**; Police and Security Planning. All inquiries -- Ottawa/Hull (613) 995-1032.

**LAW FELLOWSHIPS/LEGISLATIVE DRAFTING** - fellowships in legislative drafting for law graduates at the University of Ottawa -- **Justice**; Legislation Section. All inquiries -- Ottawa/Hull (613) 995-9041.

**LAW REFORM FUND/CRIMINAL** - contributions to promote legislative and non-legislative reform of criminal law through consultation and development of experimental projects -- **Justice**; Criminal Law Reform Fund, Policy Planning Section. All inquiries -- Ottawa/Hull (613) 995-6409.

**LAW REFORM/FUNDS** - contributions for consultation services on Law Reform Commission reports and recommendations in civil and administrative law matters -- **Justice**; Programs Section. All inquiries -- Ottawa/Hull (613) 992-8581.

**LANGUAGE TRAINING/PUBLIC SERVICE** - language training for both English and French federal public servants throughout Canada -- **Public Service Commission**; Language Training Board. General and policy inquiries -- any regional office.

**LAW RESEARCH/FEDERAL/SCHOLARSHIPS** - the Duff-Rinfret Scholarship provides funds to Canadian lawyers for graduate studies in federal law at the masters level in Canadian law schools -- **Justice**; Program Section. All inquiries -- Ottawa/Hull (613) 992-8581.

**LAW STUDENTS GRANTS/NATIVE PEOPLES** - grants given to Metis and non-status Indian students for law school or special pre-law orientation courses -- **Justice**; Programs Section. All inquiries -- Ottawa/Hull (613) 992-8581.

**LAW STUDENTS/SUMMER EMPLOYMENT** - summer employment and articling programs with the department for second and third year law students -- **Justice**; Student Programs. All inquiries -- Ottawa/Hull (613) 992-9413.

**LAW STUDENTS/SUMMER EXCHANGE PROGRAM** - summer exchange programs between civil and common law students to improve understanding of each other's legal system culture and official language -- **Justice**; Program Section. All inquiries -- Ottawa/Hull (613) 992-8581.

**LAWS/LABOUR** - reports on situations, trends and anomalies in labour legislation aimed at providing a more informed basis for enacting and/or modifying labour laws -- **Labour**. All inquiries -- Ottawa/Hull (613) 997-2617.

**LAWYERS/EMPLOYMENT/PUBLIC SERVICE** - recruiting lawyers for federal departments and agencies -- **Justice**; Staffing. All inquiries -- Ottawa/Hull (613) 992-9413.

**LEAP** see **LOCAL EMPLOYMENT ASSISTANCE PROGRAM**

**LEGAL AID/SPECIAL PROJECTS** - contributions to independent and government organization for research, training, planning and evaluating of Canada's legal aid system -- **Justice** Programs Section. All inquiries -- Ottawa/Hull (613) 992-8581.

**LEGAL ASSISTANCE/INDIANS** - administration of requests for legal assistance involving appeals against court convictions which may have infringed upon Indian fishing and hunting treaty rights -- **Indian and Northern Affairs**; Indian and Inuit Affairs. All inquiries -- Ottawa/Hull (613) 997-9800.

**LEGAL BOUNDARY DEFINITION** - clarification, confirmation, interpretation and preparation of legal boundary definitions for documents dealing with legal interests in Indian and Crown lands -- **Indian and Northern Affairs**; Indian and Inuit Affairs. All inquiries -- Ottawa/Hull (613) 996-1751.

**LEGAL RESEARCH AND INFORMATION** - contributions for research, development and preparation of legal material for the general public and professionals in the legal field -- **Justice**; Programs Section. All inquiries -- Ottawa/Hull (613) 992-8581.

**LEGAL SERVICE/VETERANS** - free legal service for persons claiming under the Pension Act and allied statutes and orders -- **Bureau of Pensions Advocates**. All inquiries -- any district office.

**LEGISLATIVE ANALYSIS/LABOUR LAWS** - reports on situations, trends and anomalies in labour legislation aimed at providing a more informed basis for enacting and/or modifying labour laws -- **Labour**. All inquiries -- Ottawa/Hull (613) 997-2617.

**LIBRARIES/BOOK EXCHANGE** - free service offered to libraries allowing them to send unwanted library materials to the Canadian Book Exchange Centre in exchange for a variety of publications -- **National Library**; Canadian Book Exchange Centre. General and policy inquiries -- Ottawa/Hull (613) 995-2317.

**LIBRARIES/COMPUTERIZED CATALOGUING** - machine-readable cataloguing records (MARC), created by the National Library and foreign libraries, are available to Canadian libraries on magnetic tape or catalogue cards -- **National Library**; MARC Records Distribution Service. General and policy inquiries -- Ottawa/Hull (613) 995-3325.

**LIBRARY SCIENCE/DOCUMENTATION CENTRE** - service to libraries, librarians and the public in the field of library and information sciences; information about libraries in Canada -- **National Library**; Library Documentation Centre. General and policy inquiries -- Ottawa/Hull (613) 995-8717.

**LICENCES/BOATS** - licences for small vessels (boats); registration of Canadian ships -- **Revenue**; Customs and Excise. Inquiries -- any customs office.

**LICENSE REQUIREMENTS/AVIATION** - requirements for issue and endorsement of civil aviation personnel licensing -- **Transport**; Canadian Air Transportation Administration, Civil Aeronautics Directorate, Licensing Division. All inquiries -- any regional

engaged in various categories of federally-administered fisheries -- **Fisheries and Oceans**.  
General and legal inquiries -- any regional office; policy inquiries -- Ottawa/Hull (613) 995-2041.

#### **LICENSES/FEDERAL SALES TAX see REGULATIONS/FEDERAL TAXES**

**LICENSES/OIL/NATURAL GAS/ELECTRIC POWER/EXPORT** - consideration of applications for licences and orders for the export of oil, natural gas and electric power -- **National Energy Board**. All inquiries -- Ottawa/Hull (613) 992-4370.

++ **LICENSING OF RADIO SYSTEMS** - analysis and evaluation of new and revised radio licensing proposals (including all classes of radio systems, frequency selection and occupancy studies) -- **Communications**. General and legal inquiries -- any district office.

**LICENSING/AGRICULTURAL PRODUCTS** - grading; inspecting; licensing and bonding; regulating agricultural production inputs; recording performance of livestock; poultry strain development; sire loan program; import and export inspection surveys and certification; quarantine controls and eradication procedures; registration of premises; forage seed project; registration of livestock -- **Agriculture**; Food Production and Marketing Branch. All inquiries -- any regional office.

**LICENSING/AIR CARRIERS** - licensing, inspection and regulation of air carriers and domestic and international charter operations -- **Canadian Transport Commission**; Air Transport Committee. Legal and policy inquiries -- Ottawa/Hull (613) 997-6645.

**LICENSING/AIR FLIGHT TEST STANDARDS** - flight test standards and guides (for fixed and rotary wing pilot license applicants obtaining private or commercial licenses, or multi-engine endorsement applicants) -- **Transport**; Canadian Air Transportation Administration, Flight Training and Examinations Section. All inquiries -- any regional office.

**LICENSING/AIRCRAFT** - information on the importation and subsequent licensing of aircraft in Canada -- **Transport**; Canadian Air Transportation Administration, Aircraft Licensing and Register Section. All inquiries -- any regional office.

**LICENSING/AIRPORT FACILITIES** - technical advice and construction standards regarding the development of air transportation facilities relating to the licensability of an airport -- **Transport**; Canadian Air Transportation Administration, Airport and Construction Services, Planning Branch. All inquiries -- any regional office.

**LICENSING/CUSTOMS HOUSE BROKERS** - examination, licensing and bonding of custom house brokers -- **Revenue**; Customs and Excise. All inquiries -- any regional office or port of entry.

**LICENSING/EXPLOSIVES** see **CANADA EXPLOSIVES ACT**

**LICENSING/HOVERCRAFT PERSONNEL** - regulations pertaining to the design, construction and operation of air cushion vehicles (hovercraft) and the licensing of operating and maintenance personnel -- **Transport**; Coast Guard, Air Cushion Vehicle Division. All inquiries -- Ottawa/Hull (613) 992-3138.

**LICENSING/IMPORTS/EXPORTS** - the issuance of import permits in accordance with the Export and Import Permits Act and regulations -- **Industry, Trade and Commerce**; Control Measures Division, Office of Special Import Policy. All inquiries -- Ottawa/Hull (613) 996-2387.

**LICENSING/PILOTS AND AIRCRAFT ENGINEERS** - written examinations for licensing requirements by pilots and aircraft engineers may be taken by qualified applicants through regional offices and some sub-offices -- **Transport**; Canadian Air Transportation Association, Flight Training and Examinations Section. All inquiries -- any regional office.

**LICENSING/RADIO EQUIPMENT** - testing, certifying and licensing of General Radio Service (GRS) equipment (Citizen Band or CB); management of radio frequencies -- **Communications**; Engineering Programs Branch. All inquiries -- Ottawa/Hull (613) 992-0840.

**LICENSING/RAILWAY INDUSTRY** - licensing, inspecting and regulating the Canadian railway industry -- **Canadian Transport Commission**; Railway Transport Committee. Legal and policy inquiries -- any regional office or Ottawa/Hull (613) 997-7046.

**LICENSING/TRADEMARKS** - administration of the Trade Marks Act; registration of trademarks which identify the products or services of a particular manufacturer; information on licensing of trademarks -- **Consumer and Corporate Affairs**. All inquiries -- any regional or district office.

**LICENSING/WATER CARRIERS** - licensing, inspection and regulation of water carriers -- **Canadian Transport Commission**; Water Transport Committee. Legal and

**LIFEJACKET REGULATIONS** - administration of small vessel regulations including calculation of safe load and horse-power ratings; setting standards for small vessel construction; issuing construction compliance decals and capacity plates; regulating safety equipment for small vessels; and approving lifejackets and personal flotation devices -- **Transport;** Coast Guard, Ship Safety - Small Vessels. All inquiries -- Ottawa/Hull (613) 992-8025.

**LIFESTYLE/HEALTH IMPROVEMENT** - improved personal health lifestyles with respect to alcohol, smoking, fitness, nutrition, drugs, safety and disease prevention; family planning -- **Health and Welfare;** Lifestyle and Prevention Directorate. General and policy inquiries -- any Ottawa/Hull (613) 996-1508.

**LIGHT/DETECTION AND ANALYSIS** - detection and analysis of light and other emanations from the universe -- **National Research Council;** Herzberg Institute of Astrophysics. All inquiries -- Ottawa (613) 996-1455, (solar), or 821-2480 (meteor); Pembroke (613) 735-0141; Penticton (604) 497-5321; Saskatoon (306) 665-4301; or Victoria (604) 566-3864. (radio)

**LIQUIFIED NATURAL GAS TANKER PROPOSALS** - monitoring and assessing oil and gas transportation; oil and natural gas pipeline proposals; liquified natural gas and oil tanker proposals -- **Energy, Mines and Resources;** Energy Policy Sector. General and policy inquiries -- Ottawa/Hull (613) 995-9351.

**LIQUOR IMPORT REGULATIONS/TOURISTS** - tourist regulations and information on the importation of liquor and cigarettes; tourists exemptions -- **Revenue;** Customs and Excise. Inquiries -- any customs office.

**LIQUOR REFERENDA/INDIAN RESERVES** - administering the liquor provisions of the Indian Act pertaining to the possession and/or sale of liquor on Indian reserves, including the holding of necessary referenda -- **Indian and Northern Affairs;** Indian and Inuit Affairs. All inquiries -- Ottawa/Hull (613) 997-9800.

**LITERATURE SEARCHES** - literature searches (retrospective or current); access to over 100 data bases in the social sciences -- **National Library;** Computer Based Reference Services. General and policy inquiries -- Ottawa/Hull (613) 992-0474.

**LIVESTOCK MARKETS/ASSESSMENT** - information on current and prospective markets for agricultural products; publications on grains, oilseeds, livestock markets; annual Agricultural outlook Conference; assessment of markets available -- **Agriculture; Commodity Market Analysis Division.** All inquiries -- Ottawa/Hull (613) 995-9554 local 238.

**LIVESTOCK/TRANSPORT OF** - prevention of the introduction of animal diseases into

Canada by regulating importation, quarantine, inspection and testing of imported animals; disease eradication and control programs; testing inspection and certification for export; treatment of livestock in transit -- **Agriculture; Animal Health Directorate.** All inquiries -- Ottawa/Hull (613) 995-5433.

**LOAN GUARANTEES/REGIONAL DEVELOPMENT** see **REGIONAL DEVELOPMENT INCENTIVES PROGRAM**

**LOAN INSURANCE/MANUFACTURING PROCESSING** - a program to assist selected small and medium-sized firms in Canada engaged in manufacturing processing or specified service activities become more viable and internationally competitive by sharing the costs of innovation, design and productivity enhancement projects in addition to exploitation of the resultant products, processes or improved services and assistance to firms in the restructuring of their operations through the provision of insurance on restructuring loans -- **Industry, Trade and Commerce; Enterprise Development Program.** General inquiries -- any regional office; legal and policy inquiries -- Ottawa/Hull (613) 995-7958.

**LOANS FOR STUDENTS** - financial assistance to full time post-secondary students -- **Secretary of State; Education Support Branch.** General and policy inquiries -- Ottawa/Hull (613) 994,1866, 994-1844 or 994-1766.

**LOANS FOR TRANSPORTATION/IMMIGRANTS** - transportation loans for convention refugees, holders of minister's permits and certain immigrants seeking landed status in Canada -- **Employment and Immigration; Immigration and Demographic Policy.** All inquiries -- any Canada Immigration Centre.

**LOANS/FILM DEVELOPMENT** - promotion of the development of the Canadian feature film industry in Canada by investment, loans, technical assistance and advice on distribution and promotion; Canadian Film Development Corporation, P.O. Box 71, Montreal, H4Z 1A8. General and policy inquiries -- Montreal (514) 283-6363.

**LOANS/COMMERCIAL FISHERMEN** - a guaranteed loan program for commercial fishermen for a variety of fisheries improvement projects (applications available at any Canadian chartered bank or approved lending institution) -- **Fisheries and Oceans**; Fisheries Improvement Loans. General and legal inquiries -- chartered banks, lending institutions, or regional information branch offices. Policy inquiries -- Ottawa/Hull (613) 995-2041.

**LOANS/FARM SYNDICATES** - financial assistance for farmers to act co-operatively in overcoming the high cost of individual ownership of machinery, buildings and installed equipment that can be shared -- **Farm Credit Corporation**; Farm Syndicates Credit Act. All inquiries -- any regional or field office.

**LOANS/FARMERS** - assistance to Canadian farmers in the development of viable farm units through the use of long-term mortgage credit -- **Farm Credit Corporation**. All inquiries -- any regional or field office.

**LOANS/FOOTWEAR MANUFACTURERS/TANNERIES** - a program to encourage and assist footwear manufacturers and tanners to restructure their operations to ensure their continued viability -- **Industry, Trade and Commerce**; Textiles and Consumer Products Branch. General and policy inquiries -- Ottawa/Hull (613) 992-1052.

**LOANS/INDIANS** - loans for Indians (for on-reserve housing) from Central Mortgage and Housing against the minister's guarantee in lieu of mortgage -- **Indian and Northern Affairs**. General inquiries -- any regional or district office; other inquiries -- Ottawa/Hull (613) 593-5844.

**LOANS/PARTICIPATION IN TRADE FAIRS** - a financial incentive program providing repayable loans (in the event of success) for a number of export activities (bidding on capital projects abroad, export market identification and adjustment, participation in trade fairs, incoming buyers, export consortium formation) -- **Industry, Trade and Commerce**; Program for Export Market Development Office. All inquiries -- any regional office.

**LOANS/SMALL BUSINESS** - guarantees under the Small Business Loans Act on secured term loans made by banks and designated lenders to small business enterprises for a wide range of capital improvements -- **Industry, Trade and Commerce**; Special Programs Office. All inquiries -- any regional office.

**LOCAL EMPLOYMENT ASSISTANCE PROGRAM/LEAP** - funding of long-term employment projects for the unemployed -- **Employment and Immigration**; Local Employment Assistance Program (LEAP). All inquiries -- any Canada Employment Centre.

**LOCAL FEED GRAIN SECURITY** - assistance to feed mills in grain deficient areas of Eastern Canada and British Columbia for the purpose of increasing grain inventories -- **Canadian Livestock Board**; Storage Assistance Program. All inquiries -- Montreal (514) 283-7505.

**LOCK BOX SERVICE** - mail delivery to a numbered, locked compartment -- **Post Office**. General inquiries -- any post office.

**LOCKOUTS** see **STRIKES** AND -

**LOGOS** see **TRADEMARKS**

**LORD STRATHCONA TRUST** - bursaries and assisted education for military and ex-military personnel; grants, scholarships and educational programs (Lord Strathcona Trust and Royal Canadian Air Force Association Grants) -- **National Defence (DND)**. All inquiries -- any DND office of information.

**LORD'S DAY/TRANSPORTATION OPERATIONS ON THE** - regulations and public hearings on transportation of freight traffic on the Lord's Day -- **Canadian Transportation Commission**; Motor Vehicle Transport Committee. Legal and policy inquiries -- Ottawa/Hull (613) 997-1080.

**LOSS/MAIL/INSURANCE** - domestic insurance coverage is available for first, third and fourth class items loss in the mails -- **Post Office**. General inquiries -- any post office.

**LOST FIREARMS INDEX** - an index of all firearms registered, lost or stolen in Canada -- **Royal Canadian Mounted Police**. All inquiries -- Ottawa/Hull (613) 993-3800.

**LOTO CANADA** - a national lottery. Tickets are distributed through private wholesalers and banks -- **Loto Canada**. General and policy inquiries -- Ottawa/Hull (613) 593-7311.

**MACHINERY PROGRAM** - a program whereby applications from companies and individuals for remission of duty for machinery classifiable under tariff items 42700-1, 42701-1 and 41100-1 are considered (criteria for remission of duty is the non-availability of reasonably equivalent machinery from those produced in Canada) -- **Industry, Trade and Commerce**; Machinery and Equipment Advisory Board. General and policy inquiries -- Ottawa/Hull (613) 992-1004.

**MACHINERY STANDARDS FOR SHIPS** - regulating, approving, inspecting and certifying, with respect to safety, the design, construction and operation of ship machinery installations, including fire protection -- **Transport**; Coast Guard, Ship Safety-Machinery Inspection and Standards. All inquiries -- any ship safety office.

**MAGNETIC STORMS/CHARTS** - operating seismological, magnetic and geodynamic observatories; producing magnetic charts and regional gravity maps; studying earthquakes, seismic risk, geothermal energy, permafrost, magnetic storms, compass variations, earth structure and dynamics, the physical properties of rocks, the interior of the earth and natural and induced geophysical hazards -- **Energy, Mines and Resources**; Earth Physics Branch. General inquiries -- Ottawa/Hull (613) 995-5519.

**MAIL BOX/LOCK BOX SERVICE** - mail delivery to a numbered, locked compartment -- **Post Office**. General inquiries -- any post office.

**MAIL SERVICE/C.O.D.** - ensures that the customer pays the amount due for merchandise when delivery is made within Canada -- **Post Office**. General inquiries - any post office.

**MAIL SERVICE/FIRST CLASS** - for firms and individuals wishing to send letters and other items at the standard rate -- **Post Office**. General inquiries -- any post office.

**MAIL SERVICE/SECOND CLASS** - for newspapers and periodicals -- **Post Office**. General inquiries -- any post office.

**MAIL SERVICE/THIRD CLASS** - for printed material and householder mailings -- **Post Office**. General inquiries -- any post office.

**MAIL SERVICE/FOURTH CLASS** - for firms and individuals wishing to send parcels and quantity items at a lower rate than first class delivery -- **Post office**. General inquiries -- any post office.

**MAIL/BAG SERVICE** - bag service is available if an individual or firm receives volumes of mail too great to be placed in a regular lock box or if no box is available -- **Post Office**. General inquiries -- any post office.

**MAIL/CERTIFIED MAIL** - proof of delivery service for letters and parcels mailed to addresses within Canada -- **Post Office**. General inquiries -- any post office.

**MAIL/INSURANCE COVERAGE** - domestic insurance coverage is available for first, third and fourth class items loss in the mails -- **Post Office**. General inquiries -- any post office.

**MAIL/SPECIAL DELIVERY** - priority delivery of letters and parcels -- **Post Office**. General inquiries -- any post office.

**MALE/FEMALE STATISTICS** - collecting, compiling, analyzing, abstracting and publishing statistical information relating to the commercial, industrial, financial, social, economic and general activities and conditions of people in Canada -- **Statistics Canada**. All inquiries -- any regional office.

**MANAGEMENT ADVISORY INSTITUTES** - management advisory institutes provide advisory services to small businesses through university specialists recruited mainly from the faculty of business administration -- **Industry, Trade and Commerce**; Business Services Branch. General and policy inquiries -- Ottawa/Hull (613) 996-4453.

**MANAGEMENT DEVELOPMENT/FOOTWEAR INDUSTRY** - a scholarship program jointly sponsored by Canadian footwear manufacturers and the department enabling students to undertake specialized training in Europe to develop managerial talent for the Canadian footwear industry -- **Industry, Trade and Commerce**; Leather and Footwear Division. General and policy inquiries -- Ottawa/Hull (613) 992-1052.

**MANPOWER CONSULTATIVE SERVICE** - consultation between employers and employees to find ways of overcoming problems resulting from technological updating, high employee turn over, plant relocation, declining productivity or other disruptions -- **Employment and Immigration**; Canada Manpower Consultative Service. All inquiries -- any Canada Employment Centre.

**MANPOWER INDUSTRIAL TRAINING PROGRAM** - on-the-job training for employees; federal government partial reimbursement to employers for certain aspects of training which receive prior approval -- **Employment and Immigration**; Canada Manpower Industrial Training Program. All inquiries -- any Canada Employment Centre.

**MANPOWER MOBILITY PROGRAM/EMPLOYMENT GRANTS** - financial aid to workers (unemployed or about to be unemployed) who cannot find suitable jobs locally and must therefore move or travel to communities where their skills are needed -- **Employment and Immigration**; Labour Market Policy, Employment Services Branch. All inquiries -- any Canada Employment Centre.

**MANPOWER PLANNING PROGRAMS** - strategies to encourage the employment of Canadians in jobs in Canadian commerce and industry -- **Employment and Immigration**; Manpower Planning Programs. All inquiries -- any Canada Employment Centre.

++ **MANPOWER TRAINING PROGRAM** - classroom training for adult members of the labour force to upgrade skills and qualifications or to acquire new skills through occupational training -- **Employment and Immigration**; Canada Manpower Training Program. All inquiries -- any Canada Employment Centre.

**MANUFACTURE/EXPLOSIVES** see **CANADA EXPLOSIVES ACT**

**MANUFACTURED GOODS/REGULATIONS** - federal sales and excise taxes (payable under the Excise Tax Act); regulations on manufactured goods -- **Revenue, Customs and Excise**. General and Legal inquiries -- any regional or district excise office; policy inquiries -- Ottawa/Hull (613) 995-2655.

**MANUFACTURERS/IMPORT ANALYSIS** - analysis of imports to identify products at the level of detail required for essential marketing decisions by Canadian-based manufacturers -- **Industry, Trade and Commerce**; Import Replacement and Business Services. General inquiries -- Ottawa/Hull (613) 992-4446.

**MANUFACTURERS OF CHEMICALS/INFORMATION** - an alphabetical listing of the firms and plant locations involved in manufacturing chemicals in Canada and the products produced, with a cross index between the two -- **Industry, Trade and Commerce**; Chemicals Branch. General and policy inquiries -- Ottawa/Hull (613) 593-4842.

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++ see expanded program description in Part III

**MANUFACTURERS OF DRUGS/INSPECTION** - inspection of drug manufacturing establishments in Canada  
 -- Health and Welfare; Health Protection Branch. All inquiries -- any regional office.

**MANUFACTURING ASSISTANCE/REGIONAL/DEVELOPMENT GRANTS** - the Regional Development Incentives Program (DREE) provides incentives to business and industry to stimulate manufacturing investment and employment in designated regions of Canada -- **Regional Economic Expansion (DREE)**. All inquiries -- any DREE office.

**MANUFACTURING COSTS AND PRICES** - inquiries concerning the manufacture, cost and price of goods, and other matters related to trade -- **Tariff Board**. All inquiries -- Ottawa/Hull (613) 996-8541.

**MANUFACTURING COSTS/FOREST PRODUCTS INDUSTRIES** - analysis of manufacturing costs in the North American forest products industries (a study to determine current costs of manufacturing newsprint, market bleached kraft pulp and softwood lumber in selected areas of Canada and the United States) -- **Industry, Trade and Commerce**; Resource Industries Branch. General and policy inquiries -- Ottawa/Hull (613) 992-7128.

**MANUFACTURING PROCESSING/ASSISTANCE** - a program to assist selected small and medium-sized firms in Canada engaged in manufacturing processing or specified service activities become more viable and internationally competitive by sharing the costs of innovation, design and productivity enhancement projects in addition to exploitation of the resultant products, processes or improved services and assistance to firms in the restructuring of their operations through the provision of insurance on restructuring loans -- **Industry, Trade and Commerce**; Enterprise Development Program. General inquiries -- any regional office; legal and policy inquiries -- Ottawa/Hull (613) 995-7958.

**MANUFACTURING PROGRAM/INMATES** - products such as furniture, recreational equipment, wood and metal products manufactured by inmates are for sale to all levels of government, religious and non-profit organizations -- **Correctional Service of Canada**; Industrial Manufacturing and Inmate Training Program. General and policy inquiries -- Ottawa/Hull (613) 995-6502.

**MANUFACTURING STATISTICS** - collecting, compiling, analyzing, abstracting and publishing statistical information relating to the commercial, industrial, financial, social, economic and general activities and conditions of people in Canada -- **Statistics Canada**. All inquiries -- any regional office.

**MANUFACTURING/ELECTRICAL** - a task force to study and make policy recommendations on the problems and prospects of Canada's electrical manufacturing industry -- **Industry, Trade and Commerce**; Electrical and Electronics Branch. All inquiries -- Ottawa/Hull (613) 993-4481.

**MANUSCRIPTS/HISTORICAL/REFERENCE COLLECTIONS** - private and public texts documenting historical events, activities and endeavours judged to be of national significance are acquired, preserved and made available. A reference service also is available for those engaged in historical or genealogical research -- **Public Archives**; Manuscript Division. General and policy inquiries -- Ottawa/Hull (613) 996-8498.

**MAPPING/CONTROL SURVEY MARKERS** - establishing and maintaining a network of control survey markers to provide precise geographical location points for use in mapping crown and territorial lands -- **Energy, Mines and Resources**; Surveys and Mapping Branch, Legal Surveys. All inquiries -- Ottawa/Hull (613) 995-4368 or any regional office.

**MAPPING/FLOOD CONTROL** - reducing the potential for future flood damage and subsequent federal compensation through mapping and publicizing designated flood risk areas -- **Environment**; Inland Waters Directorate. General inquiries -- any regional office.

**MAPPING/GEOGRAPHICAL** - geographical information and maps of Canada -- **Energy, Mines and Resources**; Geographical Services Directorate. All inquiries -- Ottawa/Hull (613) 992-7577.

**MAPPING/OFFSHORE GEOLOGY** - offshore geological surveys to prepare maps and reports on Canada's continental shelves and slopes -- **Energy, Mines and Resources**; Geological Survey. General inquiries -- Ottawa/Hull (613) 995-4270.

**MAPS** - over-the-counter cash sales of departmental maps, charts and publications; -- **Energy, Mines and Resources**; Information and Sales Centre. General inquiries -- Ottawa/Hull (613) 995-4510.

**MAPS AERONAUTICAL** - aeronautical rules and regulations, procedures, airspace, airports, navigation and communication facilities, services, hazards and other services used by pilots, air traffic controllers and aircraft operators in pre-flight planning and in-flight navigation -- **Transport**; Canadian Air Transportation Administration, Civil Aeronautics. All inquiries -- Ottawa/Hull (613) 996-2290.

**MAPS/ELECTORAL** - descriptions of federal electoral boundaries -- **Energy, Mines and Resources**; Legal Survey Division. All inquiries -- Ottawa/Hull (613) 995-4341.

**MAPS/POPULATION DISTRIBUTION** - maps showing provincial and territorial population distributions after a census and alternative boundaries for electoral districts -- **Office of the Representation Commissioner**, 440 Coventry Road, Ottawa. General and policy inquiries -- Ottawa/Hull (613) 993-9924.

**MAPS/TOPOGRAPHIC** - topographic and general purpose maps of Canada available by mail order or at sales counters in major population centres -- **Energy, Mines and Resources**; Canada Map Office. All inquiries -- Ottawa/Hull (613) 998-3865.

**MARC RECORDS** - machine-readable cataloguing records (MAKC), created by the National Library and foreign libraries, are available to Canadian libraries on magnetic tape or catalogue cards -- **National Library**; MARC Records Distribution Service. General and policy inquiries -- Ottawa/Hull (613) 995-3325.

**MARG PROGRAM** - a five-year program (expected to be completed in 1981) in support of northern communications to serve sparsely populated areas. Under the program the federal government guarantees compensation to Bell Canada for the difference between the revenues generated by government departments in their use of the service and the total cost to Bell of providing toll telephone service to a number of northern communities -- **Communications**; National Telecommunications Network Development, Minimum Annual Revenue Guarantee Program. General and policy inquiries -- Ottawa/Hull (613) 995-6461.

**MARINAS/FISHING/BOATING** - responsibility for small craft harbours and marine facilities used by commercial fishermen and recreational boaters -- **Fisheries and Oceans**; Small Craft Harbours Program. General and legal inquiries -- any regional small craft harbours branch office; policy inquiries -- Ottawa-Hull (613) 995-2041.

**MARINE CARGO STANDARDS** - standards and requirements for the safe shipment of marine cargoes; standards for safety characteristics of freight containers; cargo inspections by port wardens -- **Transport**; Coast Guard Ship Safety, Cargoes and Containers. All inquiries -- Ottawa/Hull (613) 992-0242.

**MARINE CASUALTIES/SALVAGE** - investigation of marine casualties and accidents; administration of laws governing marine wrecks -- **Transport**; Marine Casualty Investigations and Wrecks. All inquiries -- Ottawa/Hull (613) 992-4930.

**MARINE ELECTRICAL STANDARDS** - marine electrical construction and inspection standards and regulations related to the safety of ships -- **Transport; Coast Guard, Ship Safety-Machinery Inspection and Standards.** All inquiries -- any ship safety office.

**MARINE EMERGENCIES** - continuous monitoring of radio frequencies for emergency calls from ships; marine weather information; messages concerning dangers to navigation -- **Transport; Coast Guard, Telecommunications and Electronics Branch.** All inquiries -- Ottawa/Hull (613) 996-3013 or any regional office.

**MARINE ENGINEERING CERTIFICATES** - Certificates of Competency for engineers on ships registered in Canada -- **Transport; Coast Guard, Machinery Section.** All inquiries -- Ottawa-Hull (613) 992-6219.

**MARINE ENVIRONMENTAL DATA SERVICE** - information on topics such as surface waves, tides and physical and chemical oceanographic data -- **Fisheries and Oceans.** All inquiries -- Ottawa/Hull (613) 995-2041.

**MARINE FACILITIES/CONSTRUCTION, MAINTENANCE** - provision and maintenance of marine facilities required by federal programs for the development and support of industry and for water level control -- **Public Works; Marine Program.** All inquiries -- any regional office.

**MARINE FORECASTS** - weather observing networks throughout Canada record such statistics as wind velocity, temperature, humidity, visibility, rain, snow, sunshine, air pollution and ozone -- **Environment; Atmospheric Environment Service.** General inquiries -- any weather office.

**MARINE MOBILE RADIO SYSTEMS/STANDARDS** - development of frequency spectrums for mobile systems; development of equipment standards for all types of radio systems (land, marine and aeronautical mobile, satellite, microwave, radar-radio navigation, remote control devices) -- **Communications; Telecommunications Engineering Laboratory.** All inquiries -- Ottawa/Hull (613) 996-4824.

**MARINE NAVIGATION AIDS** - visual, aural and radio aids for marine navigation -- **Transport; Coast Guard, Aids and Waterways.** General and policy inquiries -- any regional office.

**MARINE NAVIGATION/RADIO AIDS** - information on radio communications and electronic navigational services which contribute to the safety and efficient movement of all vessels in Canadian waters -- **Transport**; Coast Guard, Telecommunications and Electronics Branch. All inquiries -- any coast guard regional office.

**MARINE NAVIGATION** - shore based electronic facilities (radiobeacons) for ship positioning and navigating -- **Transport**; Coast Guard, Telecommunications and Electronics Branch. All inquiries -- any regional office.

**MARINE PILOTAGE** - pilotage authorities establish, operate and administer efficient pilotage services within their region -- **Transport**; Marine Pilotage. All inquiries -- any pilotage authority

**MARINE POLLUTION REGULATIONS** - regulations to control or prohibit the discharge of pollutants from ships into Canadian waters and fishing zones -- **Transport**; Coast Guard, Pollution Prevention Centre. All inquiries -- Ottawa/Hull (613) 996-7297.

**MARINE SEARCH AND RESCUE SERVICE** - services to detect distress signals and prevent the loss of life in the marine environment -- **Transport**; Coast Guard, Fleet Systems Branch. All inquiries -- any regional office.

**MARINE SEARCH AND RESCUE** - provision and operation of search and rescue services to detect distress and prevent loss of life in the marine environment -- **Transport**; Coast Guard Fleet Systems Branch. All inquiries -- any regional office.

**MARINE SURVIVAL EQUIPMENT** - survival systems and lifesaving equipment on passenger and other commercially inspected vessels; safe working practices on ships; cargo handling equipment on ships -- **Transport**; Coast Guard, Ship Safety. All inquiries -- any ship safety office.

**MARINE TRANSPORTATION RESEARCH** - research and development in transportation (marine, road, rail, pipeline, air, air cushion technology); standards and standardization in the engineering industries, computers, engineering and biological control systems, and medical and surgical instrumentation -- **National Research Council**; Division of Mechanical Engineering. All inquiries -- Ottawa/Hull (613) 993-9101.

**MARINE TRANSPORTATION/PORTS** - planning and administering a system of national ports to efficiently tranship cargoes to and from international and national markets -- **Transport**; National Harbours Board. All inquiries -- Ottawa/Hull (613) 992-0019 or 593-5245.

**MARINER SAFETY NOTICES** - information required by mariners for safe navigation -- **Transport**; Coast Guard, Marine Traffic and Systems Information. All inquiries -- any coast guard office.

**MARINE/ICE CONDITIONS** - locating moving ice in navigable waters for marine transportation, fisheries, offshore drilling and other users -- **Environment**; Atmospheric Environment Service. General inquiries -- any weather office.

**MARITAL STATUS/DISCRIMINATION** see **HUMAN RIGHTS**

**MARITAL STATUS STATISTICS** - collecting, compiling, analyzing, abstracting and publishing statistical information relating to the commercial, industrial, financial, social, economic and general activities and conditions of people in Canada -- **Statistics Canada**. All inquiries -- any regional office.

**MARKET ASSESSMENT/AGRICULTURAL PRODUCTS** - information on current and prospective markets for agricultural products; publications on grains, oilseeds, livestock markets; annual Agricultural Outlook Conference; assessment of markets available -- **Agriculture**; Commodity Market Analysis Division. All inquiries -- Ottawa/Hull (613) 995-9554 local 238.

**MARKET DEVELOPMENT ASSISTANCE/AGRICULTURE, FOOD PRODUCTS** - a program to encourage sustained growth for the sale of Canadian agricultural and food products in export and domestic markets (program terminates March 31, 1979) -- **Industry, Trade and Commerce**; Agriculture, Fisheries and Food Products Branch. General and policy inquiries -- Ottawa/Hull (613) 995-8245.

**MARKET DEVELOPMENT PROGRAM/AGRICULTURE** - market expansion and increased marketing effectiveness for Canadian agricultural products; co-operative marketing arrangements; showcase herds; market information reports and assistance in product promotion; grants to fairs, exhibitions and agricultural organizations; analysis of trends of developments in agriculture and related sectors of the economy -- **Agriculture**; Food Production and Marketing Branch. All inquiries -- any regional office.

**MARKET DEVELOPMENT/AUTOMOTIVE PARTS** - assistance to the automotive parts industry in developing markets -- **Industry, Trade and Commerce**; Automotive Parts Division. All inquiries -- Ottawa/Hull (613) 995-3201.

**MARKET DEVELOPMENT/MOTOR VEHICLES** - assistance to the motor vehicle sector in developing markets -- **Industry, Trade and Commerce**; Motor Vehicles Division. All inquiries -- Ottawa/Hull (613) 995-3201.

**MARKET DEVELOPMENT/OVERSEAS/BRITISH COLUMBIA FOREST INDUSTRIES** - the Co-operative Overseas Market Development Program is a cost-shared program designed to increase overseas exports of British Columbia's lumber, plywood and other miscellaneous wood products (jointly funded by the department, the British Columbia Ministry of Economic Development and the Council of Forest Industries of British Columbia) -- **Industry, Trade and Commerce**; Resource Industries Branch. General and policy inquiries -- Ottawa/Hull (613) 992-0068.

**MARKET DEVELOPMENT/SPECIAL VEHICLES** - assistance to the special vehicle industry (all-terrain vehicles, snowmobiles, motor homes, motorcycles) in developing markets -- **Industry, Trade and Commerce**; Special Vehicles Division. All inquiries -- Ottawa/Hull (613) 995-3201.

**MARKET DEVELOPMENT/URBAN TRANSPORTATION** - assistance to the industry in developing markets -- **Industry, Trade and Commerce**; Industry Support Production, Urban Transportation Division. All inquiries -- Ottawa/Hull (613) 995-3201.

**MARKET SHARE QUOTAS/DAIRY PRODUCTS** - national market sharing quota for industrial milk and cream; government support prices for butter and skim milk powder; purchasing, storing and disposing of surplus butter and skim milk powder; subsidy payments to dairy producers -- Canadian Dairy Commission. General and policy inquiries -- Ottawa/Hull (613) 998-8938.

**MARKETING BOARDS/FARM PRODUCTS** - establishment of agriculture agencies; operational review and promotion -- National Farm Products **Marketing Council**. All inquiries -- Ottawa/Hull (613) 995-2297.

++ **MARKETING PRACTICES/MISLEADING** - investigation of complaints regarding misleading advertising -- Consumer and Corporate **Affairs**; Marketing Practices Branch. All inquiries -- any regional or district office.

++ see expanded program description in Part III

**MARKETING STATISTICS** - collecting, compiling, analyzing, abstracting and publishing statistical information relating to the commercial, industrial, financial, social, economic and general activities and conditions of people in Canada -- **Statistics Canada**. All inquiries -- any regional office.

**MARKETING STRATEGY/EXPORTS** - the international bureaux of the department are the central point of contact on matters affecting Canada's trade and economic relations with other countries and areas. In addition they are the central source of intelligence about Canada's trade with other countries and are responsible for developing trade relations and export marketing strategies for these areas -- **Industries, Trade and Commerce**; International Bureaux. General and policy inquiries -- Ottawa/Hull (613) 996-5554.

**MARKETING/AIRPORT SERVICES** - national airport marketing programs (standards, policies, contracts, advertising, customer-relation programs) -- **Transport**; Canadian Air Transportation Administration, Sales and Development Division. All inquiries -- Ottawa/Hull (613) 593-5441.

**MARKETING/GRAINS AND OILSEEDS** - a program designed to achieve sustained market growth and to maintain an orderly marketing system for Canadian grains and oilseeds and their products -- **Industry, Trade and Commerce**; Grain Marketing Office. All inquiries -- Ottawa/Hull (613) 992-6329.

**MARKETS/MINERALS** - information on mineral commodities based on domestic and foreign sources (producers, suppliers, markets, quotas and prices) non-confidential files may be viewed on the premises -- **Energy, Mines and Resources**; Minerals and Metals Division. General and policy inquiries -- Ottawa/Hull (613) 995-9351.

**MARRIAGE CERTIFICATE AUTHENTICATION/** - authentication or legalization of signatures on Canadian documents for use abroad (birth and marriage certificates, school and university diplomas, powers of attorney, contracts, affidavits, and government documents such as patent and trade mark applications) -- **External Affairs**; Legal Operations Division. All inquiries -- Ottawa/Hull (613) 593-7030.

**MARRIED EXEMPTION/INCOME TAX** - basic personal income tax exemptions subtracted from an individual's net income to determine taxable income -- **Revenue**; Taxation. All inquiries -- any district office.

**MASTERS/MATES CERTIFICATES** - service, training and examination requirements for masters, mates and crews of ships registered in Canada -- **Transport**; Coast Guard, Nautical Division.  
All inquiries -- Ottawa/Hull (613) 992-5792.

**MATERNITY BENEFITS/UNEMPLOYMENT INSURANCE** - temporary financial aid to qualified unemployed workers and those off work due to illness, injury, quarantine or pregnancy; lump-sum payments to workers who reach age 65; unemployed fishermen; unemployed workers enrolled in approved courses of instruction or who are job hunting -- **Employment and Immigration**; Benefit Programs. All inquiries -- any Canada Employment Centre.

**MATERNITY LEAVE/ENFORCEMENT OF STANDARDS** - conditions of work; labour standard enforcement (including advice regarding compliance in enterprises subject to the Canada Labour Code, Part III) -- **Labour**. All inquiries -- any regional office.

**MATES CERTIFICATES** see **MASTERS/MATES CERTIFICATES**

**MEAT INSPECTION** - inspection of meats for export and interprovincial movement (wholesome meat products bear Canada inspection legend); inspecting imported meat products -- **Agriculture**; Meat Hygiene Directorate. All inquiries -- any regional office.

**MEDALS, MEDALLIONS/MARKETING** - the production of medals, medallions, plaques, tokens, trade dollars and badges for institutions, societies and federal government departments -- **Royal Canadian Mint**; Marketing Branch. General and policy inquiries -- Ottawa/Hull (613) 993-2595.

**MEDIATION/LABOUR DISPUTES** - provision of conciliation and mediation assistance in collective bargaining disputes in enterprises subject to the Canada Labour Code, Part V -- **Labour**. All inquiries -- any regional office or Ottawa/Hull (819) 997-3290.

**MEDIATION/PUBLIC SERVICE** - regulatory powers related to collective bargaining in the federal public service -- **Public Service Staff Relations Board**; Staff relations. All inquiries -- Ottawa/Hull 992-5012.

**MEDIA/TOURISM ASSISTANCE** - a program whereby media researchers, writers, broadcasters, photographers and lecturers are invited to sample travel destinations to inform their public of Canada's tourism events and attractions -- **Industry, Trade and Commerce**; Visit Canada Program (media). General and policy inquiries -- any regional office.

**MEDICAL CARE INSURANCE/PROGRAMS LEGISLATION** - administration of health programs legislation; financial assistance to the provinces in accordance with the Hospital and Diagnostic Services Act, the Medical Care Act, Health Resources Fund and the Professional Training Program -- **Health and Welfare**; Health Services and Promotion Branch. All inquiries -- Ottawa/Hull (613) 995-6186.

**MEDICAL DEVICES/CONTROL, AFFECTS ON HEALTH** - assessment and investigation of the health affects of environmental pollutants; assessment and control of medical devices, radiation sources and hazardous products; assessment of the health affects of technological and sociological environments -- **Health and Welfare**; Environmental Quality and Hazards Programs. All inquiries -- Ottawa/Hull (613) 996-7172.

**MEDICAL EVACUATIONS/MILITARY ASSISTANCE** - use of military aircraft in the case of emergency medical evacuations -- **National Defence**. All inquiries -- Ottawa/Hull (613) 992-5323 or 992-2708.

**MEDICAL EXPENSES** - income tax deductions to determine an individual's net taxable income -- **Revenue**; Taxation. All inquiries -- any district office.

**MEDICAL RESEARCH/GRANTS AND SCHOLARSHIPS** - grants and scholarships for research projects and a limited number of investigators and research trainees; incentives for the development of research in highly productive fields where major contributions may be expected and in areas where research is not adequately developed; support for symposia, international scientific activities and the exchange of scientists -- **Medical Research Council**. All inquiries -- Ottawa/Hull (613) 996-7093.

**MEDICAL SERVICES/INMATES** - medical and health care services provided for inmates (services include general surgical/medical, dental, psychiatric, nursing) -- **Correctional Service of Canada**; Medical Services. All inquiries -- Ottawa/Hull (613) 593-5073.

**MEMBERSHIP TRANSFERS/INDIANS** - transfer of Indians between bands; administration of transfer provisions of the Indian Act -- **Indian and Northern Affairs**; Band Membership Division. All inquiries -- Ottawa/Hull (613) 995-2276.

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**MERCHANDISING STATISTICS** - collecting, compiling, analyzing, abstracting and publishing statistical information relating to the commercial, industrial, financial, social, economic and general activities and conditions of people in Canada -- **Statistics Canada**. All inquiries -- any regional office.

**MERCHANT SHIPS/MACHINERY STANDARDS** - regulating, approving, inspecting and certifying with respect to safety, the design, construction and operation of ship machinery installations, including fire protection -- **Transport; Coast Guard, Ship Safety-Machinery Inspection and Standards**. All inquiries -- any ship safety office.

**MERCY/FEDERAL OFFENCES** - a pardon granted by Governor-in-Council to assist people who have been found guilty of a criminal offence but demonstrated their successful reintegration into society -- **National Parole Board**. All inquiries -- Ottawa/Hull (613) 593-5275.

**MERGERS/INVESTIGATION** - inquiries into offences under the Combines Investigation Act (investigation of combines, monopolies, trusts and mergers) -- **Restrictive Trade Practices Commission**. All inquiries -- Ottawa/Hull (613) 992-5306.

**METALS AND MINERALS/TECHNOLOGICAL EXCHANGES** - industrial cooperation between Canada and the European Economic Council with regard to forest products and metals and minerals (promotion of technological exchanges, research and development, safeguarding product acceptance) -- **Industry, Trade and Commerce; Resource Industries Branch**. General and policy inquiries -- Ottawa/Hull (613) 992-7128.

**METALS/FABRICATING PLANTS** - an up-to-date intelligence base on fabricating plants (planned and operating, domestic and foreign) to aid in forecasting the demand for minerals and metals -- **Energy, Mines and Resources; Minerals Program**. General inquiries -- Ottawa/Hull (613) 995-4039.

**METALS/NON-FERROUS/PROFILES AND STRATEGY DEVELOPMENT** - profile and development of the non-ferrous metals sector; incentive programs; international trade initiatives; international industrial cooperation -- **Industry, Trade and Commerce; Non-Ferrous Metals Division**. General and policy inquiries -- Ottawa/Hull (613) 992-0088.

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++ see expanded program description in Part III

**METEOR OBSERVATORY** - detection and analysis of light and other emanations from the universe

-- National Research Council; Herzberg Institute of Astrophysics. All inquiries --  
Ottawa-Hull (613) 996-1455 (solar) or 821-2480 (meteor); Pembroke (613) 735-0141;  
Penticton (604) 497-5321; Saskatoon (306) 665-4301 or Victoria (604) 566-3864  
(radio).

**METER INSPECTION** - inspection and testing of all weighing and measuring devices used in trade in Canada; correct measurement of products in trade; approval testing of scales and a broad range of metering devices -- **Consumer and Corporate Affairs**; Weights and Measures Division. General and legal inquiries -- any district office.

**METERING DEVICES/INSPECTION/TESTING** - inspection and testing of all weighing and measuring devices used in trade in Canada; correct measurement of products in trade; approval testing of scales and a broad range of metering devices -- **Consumer and Corporate Affairs**; Weights and Measures Division. General and legal inquiries -- any district office.

**METIS/LAW STUDENT GRANTS** - grants given to Metis and non-status Indian students for law school or special pre-law orientation courses -- **Justice**; Programs Section. All inquiries -- Ottawa/Hull (613) 992-8581.

**MEXICAN SEASONAL WORKERS** - foreign agriculture workers may enter Canada on a temporary basis to meet manpower needs that cannot be met from within the Canadian labour market. Wage guarantees, housing standards, transportation costs, medical arrangements and other working conditions are included in the agreement between the worker, employer and foreign government -- **Employment and Immigration**; Caribbean and Mexican Seasonal Workers Program. All inquiries -- any Canada Employment Centre.

**MEXICO-CANADA EXCHANGES/TECHNICIANS/SPECIALISTS** - practical career-training to young specialists and technicians -- **Employment and Immigration**; Canada-Mexico Exchange Program. All inquiries -- any Canada Employment Centre.

**MICROBIOLOGICAL FOOD QUALITY ANALYSIS** - analysis of food samples for microbiological quality, detection of chemical hazards and assessment of nutritional quality -- **Health and Welfare**; Health Protection Branch. All inquiries -- Ottawa/Hull (613) 996-7172.

**MICROWAVE RADIO SYSTEMS/STANDARDS** - development of frequency spectrums for mobile systems: development of equipment standards for all types of radio systems (land, marine and aeronautical mobile, satellite, microwave, radar-radio navigation, remote control devices) -- **Communications; Telecommunications Engineering Laboratory.** All inquiries -- Ottawa/Hull (613) 996-4824.

**MIGRATING NATIVE PEOPLES PROGRAM** - programs to assist migrating native peoples adjust to an urban environment -- **Secretary of State; Native Citizen's Directorate.** General and policy inquiries -- Ottawa/Hull (613) 994-2121.

**MIGRATORY BIRDS/CONSERVATION** - protection and management of migratory birds; research and surveys on the distribution, status and population dynamics and ecological requirements -- **Environment; Canadian Wildlife Service.** General inquiries -- Ottawa/Hull (613) 997-2800.

**MIGRATORY GAME BIRDS** - regulations governing the hunting of migratory game birds -- **Environment; Canadian Wildlife Service.** General inquiries -- any regional office.

**MILITARY ACCOMMODATION/CIVILIAN REQUESTS** - requests from government and civilian personnel for accommodation at National Defence quarters (bases, camps, stations, -- **National Defence (DND).** All inquiries -- any DND office of information.

**MILITARY AID/EMERGENCY MEASURES** - emergency measures and services to non-defence agencies -- **National Defence (DND).** All inquiries -- Ottawa-Hull (613) 992-5223 or 992-2708.

**MILITARY AIRCRAFT/INCIDENTS AND INFRACTIONS** - reports and investigations of military flying incidents and air infractions; sonic booms and noise complaints -- **National Defence.** All inquiries -- Ottawa/Hull (613) 992-5223.

**MILITARY AIRCRAFT SUB-SYSTEMS/ASSISTANCE PROGRAMS** - administration of the departments assistance programs insofar as they apply to aerospace industry sub-systems or products -- **Industry, Trade and Commerce; Aerospace Sub-Systems Division.** All inquiries -- Ottawa/Hull (613) 995-3201.

**MILITARY COLLEGES** - enrolment in the Canadian Armed Forces, the reserves (naval, air, militia and communications) and military colleges -- **National Defence (DND).** All inquiries -- any DND office of information.

**MILITARY DAMAGE/REDRESS** - settlement of claims against the Crown (military damage to private property) -- National Defence (DND). All inquiries -- any DND office of information.

**MILITARY DECORATIONS/LONG SERVICE** - entitlement, recommendation and replacement of long service military decorations to released personnel -- **National Defence (DND)**. All inquiries -- any DND office of information.

**MILITARY EQUIPMENT/EXPORT CONTROL** - issuance of export permits, international import certificates and international delivery certificates in accordance with the Export and Import Permits Act and regulations -- **Industry, Trade and Commerce**; Export Control section, Office of Special Import Policy. All inquiries -- Ottawa/Hull (613) 995-8356.

**MILITARY EXHIBITIONS AND DISPLAYS** - requests and arrangements for military exhibitions and displays -- National Defence (DND). All inquiries -- any DND office of information.

**MILITARY FACILITIES/USE OF** - requests for airlifts; use of National Defence airbases and aircraft -- National Defence. All inquiries -- Ottawa/Hull (613) 992-5223 or 992-2708.

**MILITARY HISTORY** - historical information on Canada's Armed Forces -- **National Defence (DND)**. All inquiries -- any DND office of information or Ottawa/Hull (613) 992-5223.

**MILITARY INSTALLATIONS/VISITS** - Canadian Armed Forces Bases, establishments and ships -- National Defence (DND). All inquiries -- any DND office of information.

**MILITARY/PERSONNEL AND BASE ADDRESSES** - listings of, and requests for, addresses of military bases, camps, stations and units in Canada and overseas -- **National Defence (DND)**. All inquiries -- any DND office of information.

**MILITARY/PERSONNEL RECORDS** - personnel records of former members of the federal public service and military (1903-1978) used to substantiate individual claims regarding service and to respond to inquiries under the Canadian Human Rights Act, Part IV -- **Public Archives**; Records Management Branch. General and policy inquiries -- Ottawa/Hull (613) 995-6161.

**MILITARY PROPERTY/CIVILIAN USE** - inquiries regarding the use of National Defence facilities and property (records, titles, deeds, leases, expirations, grazing pastures) -- **National Defence (DND)**. All inquiries -- any DND office of information.

**MILK PRODUCTS/CASH SUBSIDIES TO PRODUCERS** - national market sharing quota for industrial milk and cream; government support prices for butter and skim milk powder; purchasing, storing and disposing of surplus butter and skim milk powder; subsidy payments to dairy producers -- **Canadian Dairy Commission**. General and policy inquiries -- Ottawa/Hull (613) 998-8938.

**MILK SUBSIDIES** - policies and legislation to stabilize farm product prices; milk subsidies; crop loss protection; prairie farm assistance and pesticide residue compensation; development and operation of National Farm Management System program; Western Grain Stabilization Act; operational functions associated with grain production; grants to agricultural organizations; contributions to producers to assist in production development -- **Agriculture**; Food Production and Marketing. All inquiries -- any regional office.

**MINE INSPECTION SERVICE/YUKON** - implementing Yukon mining safety and blasting regulations; insuring proper claim staking procedures are followed; providing mineral industry expertise; providing mine rescue training to mining companies as well as mine rescue equipment and stations for emergencies -- **Indian and Northern Affairs**; Mines Inspection Services. All inquiries -- Whitehorse (403) 668-5151 local 247.

**MINERAL COMMODITIES** - information on mineral commodities based on domestic and foreign sources (producers, suppliers, markets, quotas, prices) non-confidential files may be viewed on the premises -- **Energy, Mines and Resources**; Minerals and Metals Division. General and policy inquiries -- Ottawa/Hull (613) 995-9351.

**MINERAL DEPOSIT INVENTORY** - a listing of the location, production history, ownership, geology, bibliography, tonnage and grades of Canadian minerals -- **Energy, Mines and Resources**; Mineral Policy Sector, Mineral Deposit Inventory. General inquiries -- Ottawa/Hull (613) 995-9351.

**MINERAL ECONOMIES/REGIONAL** - provincial and territorial breakdown of mineral economic matters (mineral activity, data source, policy, opportunities for investment, environmental, social and employment impact, and problems such as mineral transportation) -- **Energy, Mines and Resources**; Resources and Development Division. General and policy inquiries -- Ottawa/Hull (613) 995-9351.

**MINERAL/ENERGY RESOURCES/IDENTIFICATION' ESTIMATES** - identification and evaluation of oil, gas, coal, uranium and mineral resources; estimates of their quality, quantity and distribution -- **Energy, Mines and Resources**; Geological Survey of Canada. General inquiries -- Ottawa/Hull (613) 995-4270.

**MINERAL EXPLORATION ACTIVITIES/INVENTORY** - inventory of mineral exploration activities being carried out in Canada -- **Energy, Mines and Resources**; National Mineral Inventory. General inquiries -- Ottawa/Hull (613) 995-9351, local 268.

**MINERAL EXPLORATION/GEOCHEMICAL SURVEYS** - research on geochemical processes and collecting geochemical data to assist in mineral exploration -- **Energy, Mines and Resources**; Geological Survey of Canada. General inquiries -- Ottawa/Hull (613) 995-4270.

**MINERAL EXPLORATION/NORTHWEST TERRITORIES** - geological information, mineral exploration and mining in the Northwest Territories -- **Indian and Northern Affairs**; Northern Program. General inquiries -- Yellowknife (403) 873-4421.

**MINERAL IDENTIFICATION** - identification of rock, mineral and fossil samples submitted by the public -- **Energy, Mines and Resources**; Geological Survey of Canada. General inquiries -- Ottawa/Hull (613) 995-4456.

**MINERAL INDUSTRY** - reference and information service on corporations having interests in mining, exploration, development and production of minerals -- **Energy, Mines and Resources**; Mineral Policy Sector, Information Systems Division. General inquiries -- Ottawa/Hull (613) 995-9351.

**MINERAL PROCESSING TECHNOLOGY** - developing and promoting technology to increase the recovery-value from known Canadian mineral deposits -- **Energy, Mines and Resources**; Minerals Program, Technical Information Division. General inquiries -- Ottawa/Hull (613) 995-4039.

**MINERAL RESOURCES CONSERVATION** - current information on conservation measures applicable to the mineral industry and recommended actions that government, industry and the public can take to conserve mineral resources -- **Energy, Mines and Resources**; Minerals Program. General inquiries -- Ottawa/Hull (613) 995-4039.

**MINERAL RESOURCES, DEPOSITS/INVENTORY AND CLASSIFICATION** - characteristics and probable location of mineral resources; recording and classifying mineral deposits available to Canada - **Energy, Mines and Resources; Minerals Program.** General inquiries -- Ottawa/Hull (613) 995-4039.

**MINERAL RESOURCES/DISCOVERY** - increasing the efficiency and effectiveness of methods and instruments used in the discovery of mineral resources -- **Energy, Mines and Resources; Minerals Program, Technology Information.** General inquiries -- Ottawa/Hull (613) 995-4039.

**MINERAL RESOURCES/ESTIMATES/ANALYSIS** - estimates of the quality, quantity and probable distribution of mineral resources available in Canada -- **Energy, Mines and Resources; Minerals Program.** General inquiries -- Ottawa/Hull (613) 995-4039.

**MINERAL RESOURCES/SECTOR DEVELOPMENT** - development of Canada's ceramic and glass industry to replace through domestic manufacture some of the \$400 million of annual imports -- **Industry, Trade and Commerce; Resource Industries Branch.** All inquiries -- Ottawa/Hull (613) 992-1581.

**MINERAL RESOURCES** - policies and programs for development of Indian and Inuit mineral resources; research and identification of lands to which an Indian interest is applicable -- **Indian and Northern Affairs; Indian Minerals Division.** General and policy inquiries -- Ottawa/Hull (613) 996-5715.

**MINERAL RIGHTS MANAGEMENT** - management and issuance of mineral rights for oil, gas and other minerals in offshore and federally owned lands -- **Energy, Mines and Resources; Resource Management and Conservation Branch.** All inquiries -- Ottawa/Hull (613) 995-9351  
local 415 or Halifax (902) 426-3179.

**MINERAL SETS** - preparation of representative collections of Canadian rocks and minerals as an aid to prospectors and for sale to the general public -- **Energy, Mines and Resources; Geological Survey.** General inquiries -- Ottawa/Hull (613) 995-4764.

**MINERAL STATISTICS** - statistics on mineral exploration expenditures, value of production, inventories, shipments, production of refined metal, metal prices, operating costs, trade by country, consumption by end use, employment, wages; a consultative service on mineral statistical problems, data collection, availability and interpretation -- **Energy, Mines and Resources**; Mineral Policy Sector, Information Systems Division. General inquiries -- Ottawa/Hull (613) 995-9351.

**MINERAL SUPPLY/REFERENCE SERVICE** - estimation of resources, reserves, adequacy of mineral supply, magnitude and effectiveness of mineral exploration in Canada; clarification of terminology and concepts used in multimedia reports; long-range forecasts of mineral supply, ocean resources and ocean mining -- **Energy, Mines and Resources**; Resources and Development Division. General and policy inquiries -- Ottawa/Hull (613) 995-9351.

**MINERAL TRADE REFERENCE SERVICE** - an information service on foreign interests competing with Canadian mineral producers; foreign investment opportunities for Canadian firms, Canadian mineral policy and mineral markets -- **Energy, Mines and Resources**; Mineral Policy Sector, Minerals and Metals Division. General and policy inquiries -- Ottawa/Hull (613) 995-9351.

**MINERALS DEPOSITS/IDENTIFICATION/ESTIMATES** - identification and evaluation of oil, gas, coal, uranium and mineral resources; estimates of their quality, quantity and distribution -- **Energy, Mines and Resources**; Geological Survey of Canada. General inquiries -- Ottawa/Hull (613) 995-4270.

**MINERALS/FABRICATING PLANTS** - an up-to-date intelligence base on fabricating plants (planned and operating, domestic and foreign) to aid in forecasting the demand for minerals and metals -- **Energy, Mines and Resources**; Minerals Program. General inquiries -- Ottawa/Hull (613) 995-4039.

**MINERALS/INDIAN AND INUIT LANDS** - planning, researching, developing and managing oil, gas and other mineral resources on Indian and Inuit lands; training Indian and Inuit peoples to take part in the management of their natural resources -- **Indian and Northern Affairs**. All inquiries -- Western Indian Minerals Division (oil and gas), Calgary or Eastern Indian Minerals Division (mining), Toronto.

**MINERALS/INDIAN** - coordinating the activities of field units; establishing and maintaining liaison with Indian groups, mineral-related agencies of all levels of government and industry, for negotiation and consultative purposes -- **Indian and Northern Affairs**; Indian Minerals Division. General and policy inquiries -- Ottawa/Hull (613) 996-5715.

**MINERALS/MINERAL PRODUCTS/TRANSPORTATION TECHNOLOGY** - development and promotion of technology to increase transportation efficiency of minerals and mineral products -- **Energy, Mines and Resources**; Mineral Program. General inquiries -- Ottawa/Hull (613) 995-4039.

**MINERALS/YUKON AND NORTHWEST TERRITORIES** - exploration, development and conservation of oil, gas and mineral resources in the Yukon and Northwest Territories -- **Indian and Northern Affairs**; Northern Program. All inquiries -- Ottawa/Hull (613) 997-9339.

**MINES/NORTHWEST TERRITORIES** - geological information, mineral exploration and mining in the Northwest Territories -- **Indian and Northern Affairs**; Northern Program. General inquiries -- Yellowknife (403) 873-4421.

**MINIMUM ANNUAL REVENUE GUARANTEE PROGRAM/NORTHERN COMMUNICATIONS** - a five-year program (expected to be completed in 1981) in support of northern communications to serve sparsely populated areas. Under the program the federal government guarantees compensation to Bell Canada for the difference between the revenues generated by government departments in their use of the service and the total cost to Bell of providing toll telephone service to a number of northern communities -- **Communications**; National Telecommunications Network Development, Minimum Annual Revenue Guarantee Program. General and policy inquiries -- Ottawa/Hull (613) 995-6461.

**MINIMUM WAGES/ENFORCEMENT OF STANDARDS** - conditions of work; labour standard enforcement (including advice regarding compliance in enterprises subject to the Canada Labour Code, Part III) -- **Labour**. All inquiries -- any regional office.

**MINING CORPORATIONS** - reference and information service on corporations having interests in mining, exploration, development and production of minerals -- **Energy, Mines and Resources**; Mineral Policy Sector, Information Systems Division. General inquiries -- Ottawa/Hull (613) 995-9351.

**MINING EXPLORATION/NORTHWEST TERRITORIES** - administration of acts and regulations concerning petroleum and mining exploration, development and production, water use, forest management (including timber harvesting and fire control), land use, land management and disposition -- **Indian and Northern Affairs**; Northern Program. All inquiries -- Inuvik (403) 979-2938; Norman Wells (403) 587-2310; Fort Smith (403) 872-2558.

**MINING INDUSTRY/HEALTH AND SAFETY CONDITIONS** - improvement of the safety, health and environmental conditions of the mining and extraction industries -- **Energy, Mines and Resources**; Minerals Program, Technology Information Division. General inquiries -- Ottawa/Hull (613) 995-4039.

**MINING INSPECTION/NORTH** - mine inspections for safety and conformity to mining safety ordinances and rules -- **Indian and Northern Affairs**; Northern Program. General and policy inquiries -- Yellowknife (403) 873-4425 local 317.

**MINING RECORDS** - records of mineral claims; representation work applied; ownership; lapsing; mining leases and prospecting permits; information on Prospector's Assistance Program and territorial coal regulations -- **Indian and Northern Affairs**; Northern Program. All inquiries -- Yellowknife (403) 873-4421 local 226.

**MINING SAFETY REGULATIONS/YUKON** - implementing Yukon mining safety and blasting regulations; insuring proper claim staking procedures are followed; providing mineral industry expertise; providing mine rescue training to mining companies as well as mine rescue equipment and stations for emergencies -- **Indian and Northern Affairs**; Mines Inspection Services. All inquiries -- Whitehorse (403) 668-5151 local 247.

**MINING STATISTICS** - collecting, compiling, analyzing, abstracting and publishing statistical information relating to the commercial, industrial, financial, social, economic and general activities and conditions of people in Canada -- **Statistics Canada**. All inquiries -- any regional office.

**MINING/GEOLOGY** - Yukon mining and exploration -- **Indian and Northern Affairs**; Northern Program. General inquiries -- Whitehorse, (403) 668-5151, local 136.

**MINING/INDIAN AND INUIT LANDS** - planning, researching, developing and managing oil, gas and other mineral resources on Indian and Inuit lands; training Indian and Inuit peoples to take part in the management of their natural resources -- **Indian and Northern Affairs**. All inquiries -- Western Indian Minerals Division (oil and gas), Calgary or Eastern Indian Minerals Division (mining), Toronto.

**MINISTER'S STATEMENTS** - available from departmental head office (see list at end of index -- Part 3)

**MINISTER'S GUARANTEE/HOUSING FOR INDIANS** - loans for Indians (for on-reserve housing) from Central Mortgage and Housing against the minister's guarantee in lieu of mortgage -- **Indian and Northern Affairs**. General inquiries -- any regional or district office; other inquiries -- Ottawa/Hull (613) 593-5844.

**MISLEADING ADVERTISING/COMPLAINT INVESTIGATIONS** - investigation of complaints regarding misleading advertising -- **Consumer and Corporate Affairs**; Marketing Practices Branch. All inquiries -- any regional or district offices.

**MOBILE RADIO SYSTEMS/STANDARDS** - development of frequency spectrums for mobile systems; development of equipment standards for all types of radio systems (land, marine and aeronautical mobile, satellite, microwave, radar-radio navigation, remote control devices) -- **Communications**; Telecommunications Engineering Laboratory. All inquiries -- Ottawa/Hull (613) 996-4824.

**MODIFICATIONS/AIRCRAFT** - standards and approvals for aircraft, engine and float design; certificates of airworthiness; airworthiness directives, modifications, requirements and procedures as required by air regulations and air navigation orders -- **Transport**; Canadian Air Transportation Administration, Aeronautical Licensing and Inspection Branch. All inquiries -- any regional office.

**MONEY ORDER** - a method of transferring funds through the mails -- **Post Canada**. General inquiries -- any post office.

**MONOPOLIES INVESTIGATION** - investigations into suspected violations of the Combines Investigation Act with respect to restraint of trade or competition -- **Consumer and Corporate Affairs**; Competition Policy Bureau. All inquiries -- Ottawa/Hull (613) 997-2190 or any regional or district office.

**MONOPOLIES/INVESTIGATION** - inquiries into offences under the Combines Investigation Act (investigation of combines, monopolies, trusts and mergers) -- **Restrictive Trade Practices Commission**. All inquiries -- Ottawa/Hull (613) 992-5306.

**MONTHLY SUPPLEMENT/OLD AGE PENSIONS** - monthly payments in addition to Old Age Security Pensions for pensioners who have no income or a limited amount of income -- **Health and Welfare**; Income Security Programs. All inquiries -- any district office.

**MONTREAL DOMESTIC CRUDE OIL USE PROGRAM** - allocating entitlements for domestic crude oil to Montreal refiners -- **Energy, Mines and Resources; Montreal Domestic Crude Oil Use Program.** All inquiries -- Ottawa/Hull (613) 995-9351 local 291.

**MORTGAGE ASSISTANCE/HOME OWNERSHIP PROGRAM** - financial assistance to low-to-moderate income persons wishing to purchase modestly price homes using a modified form of graduated payment mortgage (AHOP) -- **Central Mortgage and Housing Corporation;** News and Information Division. All inquiries -- any regional office.

**MORTGAGE CREDIT/ASSISTANCE TO FARMERS** - assistance to Canadian farmers in the development of viable farm units through the use of long-term mortgage credit -- **Farm Credit Corporation.** All inquiries -- any regional or field office.

**MORTGAGE INSURANCE FUND** - the Mortgage Insurance Fund provides approved lenders with insurance against loss by default -- **Central Mortgage and Housing Corporation;** Central Mortgage Administration. All inquiries -- any regional office.

**MORTGAGE INVESTMENT** see **MORTGAGE MARKETING (PROJECT 78)**

**MORTGAGE LOANS/FARMS** - financial assistance for farmers to act co-operatively in overcoming the high cost of individual ownership of machinery, buildings and installed equipment that can be shared -- **Farm Credit Corporation;** Farm Syndicates Credit Act. All inquiries -- any regional or field office.

**MORTGAGE MARKETING (PROJECT 78)** - guidance to organizations wishing to invest in National Housing Act insured mortgages on the secondary mortgage market -- **Central Mortgage and Housing Corporation;** Mortgage Marketing. All inquiries -- any regional office.

**MOTHER TONGUE STATISTICS** - collecting, compiling, analyzing, abstracting and publishing statistical information relating to the commercial, industrial, financial, social, economic and general activities and conditions of people in Canada -- **Statistics Canada.** All inquiries -- any regional office.

**MOTION PICTURES/DISTRIBUTION** - distribution of films and other audio visual materials in Canada and abroad through direct sale, rental and loan of prints or contract bookings to cinemas, television and commercial distributors -- **National Film Board;** Distribution Branch. All inquiries -- any regional office.

**MOTION PICTURES/HISTORICAL ARCHIVES** - films and videotapes of national interest collected and conserved; viewing, reproduction, consultation and documentation services available -- **Public Archives; National Film Archives.** All inquiries -- Ottawa/Hull (613) 995-1311.

**MOTOR CARRIERS/UNIFORM REGULATIONS** - federal representation in the CCMTA (Canadian Conference of Motor Transport Administrators); advice on federal goals and policies; coordination of provincial laws and regulations affecting motor carriers -- **Transport; Motor Carrier Branch.** All inquiries -- Ottawa/Hull (613) 992-9107.

**MOTOR TRANSPORTATION ADMINISTRATORS** - federal representation in the CCMTA (Canadian Conference of Motor Transport Administrators); advice on federal goals and policies; coordination of provincial laws and regulations affecting motor carriers -- **Transport; Motor Carrier Branch.** All inquiries -- Ottawa/Hull (613) 992-9107.

**MOTOR VEHICLE CARRIERS/ECONOMIC REGULATION** - economic regulation of interprovincial motor vehicle carriers -- **Canadian Transport Commission; Motor Vehicle Transport Committee.** Legal and policy inquiries -- Ottawa/Hull (613) 997-1080.

**MOTOR VEHICLE COMPLIANCE TESTING** - compliance testing to ensure that motor vehicles built in Canada or imported are designed to meet Canadian motor vehicle safety standards; rental of motor vehicle test facilities to users from all levels of government, industry, universities and research organizations -- **Transport; Motor Vehicle Test Centre.** All inquiries -- P.O. Box 285, Ste-Thérèse de Blainville, Quebec J7E 4J2; (514) 430-7981 or Telex 05-835520.

**MOTOR VEHICLE FUEL CONSUMPTION** - monitoring motor vehicle fuel consumption using departmentally approved test methods -- **Transport; Road Safety Branch.** All inquiries -- Ottawa/Hull (613) 593-4981.

**MOTOR VEHICLE MARKET DEVELOPMENT** - assistance to the motor vehicle sector in developing markets -- **Industry, Trade and Commerce; Motor Vehicles Division.** All inquiries -- Ottawa/Hull (613) 995-3201.

**MOTOR VEHICLE SAFETY REGULATIONS** - enforcing motor vehicle safety regulations on vehicles manufactured in Canada; responding to inquiries about safety and emission standards for all kinds of motor vehicles -- **Transport; Road Safety Branch.** All inquiries -- Ottawa/Hull (613) 992-4464.

**MOTOR VEHICLE SAFETY RESEARCH** - maintenance and operation of major national aeronautical research facilities -- **National Research Council**; National Aeronautical Establishment. All inquiries -- Ottawa/Hull (613) 993-9101.

**MOTOR VEHICLE SAFETY** - investigation of defects in the construction, design or function of motor vehicles or their components -- **Transport**; Road Safety Branch. All inquiries -- Ottawa/Hull (613) 996-2236.

**MOTOR VEHICLE TIRE RECALL** - the Tire Recall Register lists motor vehicle tire recall campaigns for safety-related defects or for non-compliance with Canadian motor vehicle tire safety standards -- **Transport**; Road Safety Branch. All inquiries -- Ottawa/Hull (613) 996-2236.

**MOTOR VEHICLE TRANSPORT RESEARCH** - research on rail, air, motor vehicle and water modes of transport; commodity pipelines and international transport policy -- **Canadian Transport Commission**; Research Branch. General inquiries -- Ottawa/Hull (613) 997-2432.

**MOVEABLE CULTURAL PROPERTY PROGRAM** - ministerial responsibility for cultural property; administrative services to the Cultural Property Export Review Board -- **Secretary of State**; Operations and State Protocol Directorate. General and Policy inquiries -- Ottawa/Hull (613) 994-1414.

**MOVEMENT OF AIRCRAFT** - effects on movement of air traffic in Canadian and international airspace for which Canada has accepted responsibility -- **Transport**; Canadian Air Transportation Administration. All inquiries -- Ottawa/Hull (613) 992-7934.

**MOVING EXPENSES** - income tax deductions to determine an individual's net taxable income -- **Revenue**; Taxation. All inquiries -- any district office.

**MULTICULTURALISM/IDENTITIES PROGRAM** - multiculturalism services in Canada -- **Secretary of State**; Canadian Identities Program. General and policy inquiries -- Ottawa/Hull (613) 994-2044.

**MULTICULTURALISM/GRANTS TO UNIVERSITIES** - grants to Canadian universities for guest lecturers on Canadian ethnic studies -- **Secretary of State**; Multiculturalism Directorate. General and policy inquiries -- Ottawa/Hull (613) 994-2044.

**MULTICULTURALISM/SUPPLEMENT** - assisting in the production of supplementary learning materials on multicultural topics for use within and outside provincial and territorial education systems -- **Secretary of State; Multiculturalism Directorate**. General and policy inquiries -- Ottawa/Hull (613) 994-2044.

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**MULTILINGUAL BIBLIOSERVICE** - various foreign language reading materials are deposited with Canadian public libraries to supplement their language collections -- **National Library; Multilingual Biblioservice**. General and policy inquiries -- Ottawa/Hull (613) 995-0223.

**MULTIPLE OWNERSHIP OF CANADIAN AIRCRAFT** - information for co-owners or prospective co-owners of Canadian registered aircraft -- **Transport; Canadian Air Transportation Administration, Civil Aeronautics Directorate, Aircraft Licensing and Register Section**. All inquiries -- any regional office.

**MUNICIPAL ENERGY AUDITS** - surveys and inventories of municipal energy consuming activities and assessments of the availability of consumption data - studies confined to Ottawa (Ontario), St-Jean (Quebec), Summerside/Montague (Prince Edward Island), Winnipeg (Manitoba), Saint John (New Brunswick), Victoria (British Columbia) -- **Urban Affairs**. No further work after March 31, 1979.

**MUNICIPAL GOVERNMENTS/FISCAL ANALYSES** - analyzing local government fiscal policies -- **Urban Affairs**. Project cancelled March 31, 1979.

**MUNICIPAL POLICE SERVICE** - the RCMP has agreements with many municipalities in the territories and provinces (except Ontario and Quebec) to act as municipal police forces -- **Royal Canadian Mounted Police**. General inquiries -- any detachment office.

**MUNICIPAL SERVICES/INDIANS** - funds for bands contracting-out to adjacent municipalities for services such as fire protection, water and sewage -- **Indian and Northern Affairs**. General inquiries -- any regional or district office; other inquiries -- Ottawa/Hull (613) 593-5844.

**MUSEUMS/FEDERAL** - Canadian museums demonstrating the natural history, archaeology and anthropology of Canada -- **National Museums of Canada**. General and policy inquiries -- Ottawa/Hull (613) 995-9832.

++ see expanded program description in Part III

**MUSIC COLLECTION** - reference and bibliographic services for a collection of musical Canadiana.

Provided to the public and other libraries who may communicate by telephone, letter, telex or in person. National Library, Music Division. General inquiries: Ottawa/Hull (613) 996-3377.

**MUSIC/REFERENCE SERVICE** - reference, information, consultation and bibliographic services are provided by telephone, telex, mail or in person to other libraries and the public.

Specialized information services are offered in rare books, Canadian newspapers and serials, and Canadian and foreign government documents -- **National Library**; Reference and Bibliography Section. General and policy inquiries -- Ottawa/Hull (613) 995-9481.

**NAME SEARCHES/FEDERALLY INCORPORATED BUSINESSES** - corporate name searches; access to corporate information filed with the department; processing of applications for incorporation, amendment, dissolution or amalgamation -- **Consumer and Corporate Affairs**; Corporations Branch. All inquiries -- Ottawa/Hull (613) 997-1142, or any regional or district office.

**NAMES/GEOGRAPHICAL** - information on geographical names; Secretariat to the Canadian Permanent Committee on Geographical Names -- **Energy, Mines and Resources**; Geographical Services Directorate. General inquiries -- Ottawa/Hull (613) 992-3405.

**NARCOTICS/LICENCES** - licences issued to pharmaceutical companies to manufacture, import, export and distribute supplies of narcotic, controlled and restricted drugs for medical and scientific purposes -- **Health and Welfare**; Health Protection Branch. All inquiries -- Ottawa/Hull (613) 996-7172.

**NATIONAL AIRPORT POLICING AND SECURITY PROGRAM** - the National Airport Policing and Security Program provides at designated Canadian airports policing and security services for the protection of persons, aircraft and property and the support and facilitation of airport operations -- **Transport**; Canadian Air Transportation Administration. All inquiries -- Ottawa/Hull (613) 992-1308.

**NATIONAL AIRSPACE CAPABILITY PLAN** - development of Canada's airspace, navigation aids and aeronautical communication facilities to meet the forecast demands of the aviation public -- **Transport**; Canadian Air Transportation Administration. All inquiries -- Ottawa/Hull (613) 992-3652.

**NATIONAL ATLAS** - geographical information and maps of Canada -- **Energy, Mines and Resources**; Geographical Services Directorate. All inquiries -- Ottawa/Hull (613) 992-7577.

**NATIONAL CAPITAL REGION** see **TOURIST INFORMATION/OTTAWA/HULL**

**NATIONAL CAPITAL/BICYCLE PATHS** - approximately 40 miles of bicycle paths maintained by the National Capital Commission on federal land -- **National Capital Commission**; Development Branch. All inquiries -- Ottawa/Hull (613) 992-4231.

**NATIONAL CAPITAL/GREENBELT** - areas of the National Capital Commission's Greenbelt developed for nature studies; nature walks; restoration programs; wildlife sanctuary; Nature Centre with 3000 acres of forest, fields and ponds; hiking, skiing and picnicking -- **National Capital Commission**. General inquiries -- Ottawa/Hull (613) 992-4231.

**NATIONAL INCOME STATISTICS** - collecting, compiling, analyzing, abstracting and publishing statistical information relating to the commercial, industrial, financial, social, economic and general activities and conditions of people in Canada -- **Statistics Canada.** All inquiries -- any regional office.

**NATIONAL DAIRY PROGRAM** - under the National Dairy Program the Canadian Dairy Commission implements federal government approved support prices for butter and skim milk powder and purchases, stores and disposes of surplus butter and skim milk powder -- **Canadian Dairy Commission; Marketing Operations.** All inquiries -- Ottawa/Hull (613) 998-8938.

**NATIONAL DEFENCE/EMPLOYED TEACHERS** - teaching positions abroad with the Canadian Armed Forces -- **National Defence (DND).** All inquiries -- any DND office of information.

**NATIONAL ENERGY BUS PROGRAM** - implementation of cost-effective conservation measures in industry -- **Energy, Mines and Resources; Conservation and Renewable Energy Branch.** General and policy inquiries -- Ottawa/Hull (613) 995-1801.

**NATIONAL HISTORIC PARKS AND SITES** - preservation, restoration and interpretation of sites and structures of national historical importance throughout Canada -- **Indian and Northern Affairs; Parks Canada.** General and policy inquiries -- any regional office.

**NATIONAL PARKS** - development, operation and protection of national parks in Canada -- **Indian and Northern Affairs; Parks Canada.** General and policy inquiries -- any regional office.

**NATIVE AUTHORS/ASSISTANCE** - assistance to native authors -- **Indian and Northern Affairs; Education and Cultural Support Branch.** All inquiries -- Ottawa/Hull (613) 996-5804.

**NATIVE CLAIMS/NEGOTIATIONS** - representing the federal government in both comprehensive and specific claim negotiations with native groups -- **Indian and Northern Affairs; Office of Native Claims.** All inquiries -- Ottawa/Hull (613) 995-7278.

**NATIVE COMMUNICATIONS PROGRAM** - professional and financial assistance to communications societies serving the needs of native peoples -- **Secretary of State; Native Citizen's Directorate.** General and policy inquiries -- Ottawa/Hull (613) 994-2066.

**NATIVE HOUSING** - a program combining all the resources of the National Housing Act for the benefit of rural and native peoples -- **Central Mortgage and Housing Corporation**; News and Information Division. All inquiries -- any regional office.

**NATIVE MIGRANTS/DEVELOPMENT ASSISTANCE** - programs to assist migrating native peoples adjust to an urban environment -- **Secretary of State**; Native Citizen's Directorate. General and policy inquiries -- Ottawa/Hull (613) 994-2121.

**NATIVE PEOPLES/COMMUNICATIONS PROGRAM** - professional and financial assistance to communications societies serving the needs of native peoples -- **Secretary of State**; Native Citizen's Directorate. General and policy inquiries -- Ottawa/Hull (613) 994-2066.

**NATIVE PEOPLES/CULTURAL AWARENESS** - native peoples participation in Canadian society; social and cultural needs of native peoples -- **Secretary of State**; Native Citizen's Directorate. General and policy inquiries -- Ottawa/Hull (613) 994-3970.

**NATIVE PEOPLE/CORE FUNDING PROGRAM** - financial assistance to native peoples through provincial, territorial and national associations to formulate policies and programs for furthering their development -- **Secretary of State**; Native Citizen's Directorate. General and policy inquiries -- Ottawa/Hull (613) 994-2133.

**NATIVE PEOPLE/EMPLOYMENT** - employment for native people in federal government departments and agencies -- **Public Service Commission**; Native Employment Program. General and policy inquiries -- any regional office.

**NATIVE PEOPLE/PUBLIC SERVICE CAREERS** - public service training and careers for native people resident in Canada's north -- **Public Service Commission**; Northern Careers Program. General and policy inquiries -- any regional office.

**NATIVE SOCIAL AND CULTURAL DEVELOPMENT PROGRAM** - native peoples participation in Canadian society; social and cultural needs of native peoples -- **Secretary of State**; Native Citizen's Directorate. General and policy inquiries -- Ottawa/Hull (613) 994-3970.

**NATIVE WOMEN'S PROGRAM** - the role of native women within Canadian society; social and cultural needs of native women -- **Secretary of State**; Native Citizen's Directorate. General and policy inquiries -- Ottawa/Hull (613) 994-3970.

**NATURAL GAS DEMAND AND SUPPLY INVENTORY** - inventories, analysis and interpretation of oil and gas demand and supply forecasts available from the department, the National Energy Board, the oil and gas industry and provincial agencies -- **Energy, Mines and Resources; Energy Policy Sector.** General and policy inquiries -- Ottawa/Hull (613) 995-9351 local 220.

**NATURAL GAS PIPELINES/CERTIFICATION** - certificates for construction and operation of international and interprovincial pipelines carrying oil, natural gas, or petroleum products -- **National Energy Board.** All inquiries -- Ottawa/Hull (613) 992-4370.

**NATURAL GAS/ADMINISTRATION** - imposing charges on the export of crude oil and certain petroleum products; providing compensation for certain petroleum costs; regulating the price of Canadian crude oil and natural gas in interprovincial and export trade -- **National Energy Board.** All inquiries -- Ottawa/Hull (613) 992-4370.

**NATURAL GAS/EXPORT LICENCES** - consideration of applications for licences and orders for the export of oil, natural gas and electric power -- **National Energy Board.** All inquiries -- Ottawa/Hull (613) 992-4370.

**NATURAL GAS PRICES** - comparative data on the commodity value of natural gas and its competitive position in relation to other fuels -- **Energy, Mines and Resources; Energy Policy Sector.** General and policy inquiries -- Ottawa/Hull (613) 995-9351 local 220.

**NATURAL GAS TRANSPORTATION, MARKETING AND PRICING** - natural gas transportation; marketing and pricing -- **Energy, Mines and Resources; Energy Policy Sector, Natural Gas Advisor.** All inquiries -- Ottawa/Hull (613) 995-9351.

**NATURAL HISTORY/MUSEUM** - Canadian museums demonstrating the natural history, archaeology and anthropology of Canada -- **National Museums of Canada.** General and policy inquiries -- Ottawa/Hull (613) 995-9832.

**NATURAL RESOURCES/POLICY RESEARCH** - reports, background studies and other information on science policy -- **Science Council; Public Affairs.** General and policy inquiries -- Ottawa/Hull (613) 995-6954.

**NAVIDS** see **NAVIGATIONAL AIDS**

**NAVIGATION AID FLIGHT INSPECTION** - navigation aid flight inspection services for instrument landing systems, VHF, omni-ranges (VOR) and non-directional beacons (NDB) of facilities owned and operated by the department -- **Transport**; Canadian Air Transportation Administration; Civil Aeronautics Directorate, Operations and Inspection Division. All inquiries -- any regional office.

**NAVIGATION CHANNELS/DREDGING** - provision and maintenance of marine facilities required by federal programs for the development and support of industry and for water level control -- **Public Works**; Marine Program. All inquiries -- any regional office.

**NAVIGATION RADIO AIDS INFORMATION** - updated alphabetical listings of all air navigation radio aids, aeroradio stations, control towers, terminal control units and area control centres operated by Transport Canada and National Defence -- **Transport**; Canadian Air Transportation Administration, Telecommunications and Electronic Branch. All inquiries -- Ottawa/Hull (613) 996-0211.

**NAVIGATION SAFETY** - marine pilotage services are established and administered in various regions in the interests of safety -- **Transport**; Pilotage, Coast Guard. General inquiries -- any pilotage authority office (Cornwall, Halifax, Montreal or Vancouver); policy and legal inquiries -- Ottawa/Hull (613) 992-4032.

**NAVIGATION/INFORMATION** - hydrographic surveys; production of nautical charts and other navigational publications -- **Fisheries and Oceans**; Canadian Hydrographic Service. General and legal inquiries -- any regional information branch office; policy inquiries -- Ottawa/Hull (613) 995-2041.

**NAVIGATION/LIST OF LIGHTS/SIGNALS** - detailed characteristics and geographical positions of all lighted aids and sound signals in Canada -- **Transport**; Coast Guard, Marine Traffic and Information Systems. All inquiries -- any coast guard office.

**NAVIGATION/MARINE AIDS** - visual, aural and radio aids for marine navigation -- **Transport**; Coast Guard, Aids and Waterways. General and policy inquiries -- any regional office.

**NAVIGATION/MARINE** - shore based electronic facilities (radiobeacons) for ship positioning and navigating -- **Transport**; Coast Guard, Telecommunications and Electronics Branch. All inquiries -- any regional office.

**NAVIGATION/RADIO AIDS** - information on radio communications and electronic navigational services which contribute to the safety and efficient movement of all vessels in Canadian waters -- **Transport**; Coast Guard, Telecommunications and Electronics Branch. All inquiries -- any coast guard office.

**NAVIGATION/SAFETY NOTICES** - information required by mariners for safe navigation -- **Transport**; Coast Guard, Marine Traffic and Systems Information. All inquiries -- any coast guard office.

**NAVIGATION/SAFETY SYSTEMS** see **SAFETY SYSTEMS/SHIPS**

**NAVIGATION/ST. LAWRENCE AND SAGUENAY RIVERS** - sounding and dredging to improve and maintain the navigation channel in the St. Lawrence and Saguenay Rivers at specific depths -- **Transport**; Aids and Waterways Branch. All inquiries -- Ottawa/Hull (613) 992-0102.

**NAVIGATION/ST. LAWRENCE** - ice booms and artificial islands used in St. Lawrence shipping lanes to control ice, alleviate flooding and assist in winter navigation -- **Transport**; Aids and Waterways Branch. General and policy inquiries -- Ottawa/Hull (613) 992-0102.

**NAVIGATIONAL AIDS/INFORMATION** - information on adverse weather conditions, unservice-ability of navigational aids (NAVIDS) and facilities, collision hazards, radar observation traffic information, radar assistance on request, VHF and UHF (Very High Frequency and Ultra High Frequency) direction-finding assistance to aircraft operating within the range of stations so equipped -- **Transport**; Canadian Air Transportation Administration, Airspace and Procedures Division. All inquiries -- Ottawa/Hull (613) 996-7395 or any regional office.

**NAVIGATIONAL AIDS** - information releases covering the establishment and change in condition of marine facilities, services, procedures and hazards -- **Transport**; Coast Guard, Marine Traffic. All inquiries -- any coast guard office.

**NAVY** see **CANADIAN ARMED FORCES**

**NEW COMMUNITIES PROGRAM** - the creation of new communities as an alternative to urban sprawl to accommodate regional growth or to create a balanced development in remote towns dependent on resource industries -- **Central Mortgage and Housing Corporation**; News and Information Division. All inquiries -- any regional office.

**NEW HOME AND BUSINESS SERVICES/COMMUNICATIONS** - terminal products, communications systems, user services and business sources of these user services -- **Communications**; New Home and Business Services. General inquiries -- Ottawa/Hull (613) 593-4140.

**NEW PETROLEUM COMPENSATION PROGRAM** - provides incentives for the development of new high-cost petroleum resources through the provision of subsidies reflecting the difference between international and domestic oil prices -- **Energy, Mines and Resources**; New Petroleum Resources Compensation Program. All inquiries -- Ottawa/Hull (613) 995-9351 local 291.

**NEW PRODUCTS/FUNDING** - a program to fund studies or projects in the area of technological innovation -- **Industry, Trade and Commerce**; Technology Branch. All inquiries -- Ottawa/Hull (613) 593-7881.

**NEWFOUNDLAND BAIT PROGRAM** - a program to ensure that a continuous fishing bait supply is available for commercial fishermen in Newfoundland and Labrador -- **Fisheries and Oceans**; Newfoundland Bait Program. General and legal inquiries -- Newfoundland regional information branch office; policy inquiries -- Ottawa/Hull (613) 995-2041.

**NEWSPAPER COLLECTIONS** - reference and bibliographic services for a collection of newspapers, Canadian and foreign, provided by telephone, telex, mail or in person to the public and other libraries. National Library: Newspaper Section. General inquiries Ottawa/Hull (613) 996-1338.

**NEWSPAPERS/DELIVERY** see **SECOND CLASS DELIVERY** -

**NON-FERROUS METALS/PROFILES AND STRATEGY DEVELOPMENT** - profile and development of the non-ferrous metals sector; incentive programs; international trade initiatives; international industrial cooperation -- **Industry, Trade and Commerce**; Non-Ferrous Metals Division. General and policy inquiries -- Ottawa/Hull (613) 992-0088.

**NON-GOVERNMENTAL ORGANIZATIONS/INTERNATIONAL DEVELOPMENT** - assistance to non-governmental agencies and organizations in their participation in international development -- **Canadian International Development Agency**; Non-Governmental Organizations Division. All inquiries -- Ottawa/Hull (819) 997-6202.

**NON-MEDICAL USE OF DRUGS** - assessment and investigation of the causes and effects of the non-medical use of mood-altering substances and their implications for prevention, treatment and rehabilitation -- **Health and Welfare**; Health Services and Promotion Branch. All inquiries -- Ottawa/Hull (613) 996-1508.

**NON-PROFIT HOUSING ASSISTANCE** - financial assistance to non-profit organizations (constituted for charitable purposes) for the construction or acquisition of accommodation for disadvantaged groups such as the elderly and physically or mentally handicapped -- **Central Mortgage and Housing Corporation**; News and Information Division. All inquiries -- any regional office.

**NON-RENEWABLE RESOURCES/NORTHWEST TERRITORIES/YUKON** - exploration, development and conservation of oil, gas and mineral resources in the Yukon and Northwest Territories. -- **Indian and Northern Affairs**; Northern Program. All inquiries -- Ottawa/Hull (613) 997-9339.

**NON-RESIDENTS ENTERING CANADA/ENTITLEMENTS** - regulations concerning the admission of duty-free goods into Canada by foreign students and non-residents, immigrants, Canadian students returning from study in a foreign country and residents returning after a lengthy absence (at least one year) -- **Revenue**; Customs and Excise. All inquiries -- any Customs office.

**NON-STATUS INDIANS/LAW STUDENT GRANTS** - grants given to Metis and non-status Indian students for law school or special pre-law orientation courses -- **Justice**; Programs Section. All inquiries -- Ottawa/Hull (613) 992-8581.

**NORTHERN AFFAIRS/TENDERING** - tendering documentation on construction and maintenance contracts for projects under the Northern Affairs Program -- **Indian and Northern Affairs**; Construction and Maintenance Service. General inquiries -- Whitehorse (403) 668-5151 local 240.

**NORTHERN COMMUNICATIONS** - provision of telecommunication services in communities not receiving services comparable to similar southern communities -- **Communications**; National Telecommunications Branch. General and policy inquiries -- Ottawa/Hull (613) 995-6461.

**NORTHERN DEVELOPMENT/POLICY RESEARCH** - reports, background studies and other information on science policy -- **Science Council**; Public Affairs. General and policy inquiries -- Ottawa/Hull (613) 995-6954.

**NORTHERN HEALTH SERVICE** - health services for residents of Yukon and Northwest Territories, (public health care, health education, preventive health programs and environmental health services) -- **Health and Welfare**; Medical Services Branch. All inquiries -- any medical services regional office in Whitehorse, Edmonton or Ottawa.

**NORTHERN INLAND WATERS** - accepting and reviewing applications for water use pursuant to the Northern Inland Waters Act; administering approved water uses; conducting water quality and quantity investigations -- **Indian and Northern Affairs**; Northern Affairs Program. General and policy inquiries -- Whitehorse (403) 668-5151.

**NORTHERN PROGRAM/FINANCIAL INFORMATION** - information on government contracts, payment of accounts and general financial matters -- **Indian and Northern Affairs**; Northern Program. General inquiries -- Whitehorse (403) 668-5151 local 210.

**NORTHERN RESEARCH/INFORMATION AND DOCUMENTATION** - supports research relating to northern social concerns; acts as a source of information on current northern research for researchers, data banks and libraries -- **Indian and Northern Affairs**; Northern Program. General and policy inquiries -- Ottawa/Hull (613) 997-9666.

**NORTHERN SCIENTIFIC RESOURCE CENTRE** - establishing and operating scientific laboratories in the north (one in Inuvik, another in Igloolik) to assist government, university, industrial scientists and research workers interested in northern research -- **Indian and Northern Affairs**; Northern Program. General and policy inquiries -- Ottawa/Hull (613) 997-9287.

**NORTHERN TELECOMMUNICATIONS** - a five-year program (expected to be completed in 1981) in support of northern communications to serve sparsely populated areas. Under the program the federal government guarantees compensation to Bell Canada for the difference between the revenues generated by government departments in their use of the service and the total cost to Bell of providing toll telephone service to a number of northern communities -- **Communications**; National Telecommunications Network Development, Minimum Annual Revenue Guarantee Program. General and policy inquiries -- Ottawa/Hull (613) 995-6461.

**NORTHWEST LANDS AND FOREST SERVICE/NORTHWEST TERRITORIES** - administration of acts and regulations concerning petroleum and mining exploration, development and production, water use, forest management (including timber harvesting and fire control), land use, land management and disposition -- **Indian and Northern Affairs**; Northern Program. All inquiries -- Inuvik (403) 979-2938; Norman Wells (403) 587-2310; Fort Smith (403) 872-2558.

**NORTHWEST LANDS** - administration of fire control and timber management projects in the Northwest Territories -- **Indian and Northern Affairs**; Northern Program. All inquiries -- Fort Smith (403) 872-2103.

**NORTHWEST TERRITORIES FOREST PROTECTION** - enforcing the Territorial Lands Act; issuing timber permits; providing protection from forest fires; acting as land agent for summer cottage subdivision -- **Indian and Northern Affairs**; Northern Program. General inquiries -- Yellowknife (403) 873-2303.

**NORTHWEST TERRITORIES/WATER RESOURCES** - information on the quality, quantity, development and management of water resources in the Northwest Territories -- **Indian and Northern Affairs**; Northern Program. All inquiries -- Yellowknife (403) 873-4421 local 240.

**NUCLEAR DISASTERS/EMERGENCY HEALTH SERVICES** - plans and provides health consultation, advice and training for the continuity of government and the provision of health services under emergency conditions; maintains a stockpile of emergency health supplies -- **Health and Welfare**; Medical Services Branch. All inquiries -- Ottawa/Hull (613) 996-2007.

**NUCLEAR ENERGY TECHNOLOGY/RESEARCH AND DEVELOPMENT** - research on radioactive ores to develop uranium extraction and chemical analysis techniques and to investigate materials for heavy water plant construction -- **Energy, Mines and Resources**; Technical Inquiries Section, Technology Information Division. General inquiries -- Ottawa/Hull (613) 995-4075 or local 144, 996-4570 local 144.

**NUCLEAR PLANTS/ENVIRONMENTAL IMPACT CONTROL** - environmental impact evaluations for proposed large scale developments such as pipeline and nuclear plant construction; and recommending operating conditions for controlling the ecological impact of such construction -- **Environment**; Environmental Protection Services. General inquiries -- any regional office.

**NUCLEAR POLICY** - information pertaining to national uranium (thorium) and nuclear potential; advice and guidance on uranium, nuclear policy and related matters -- **Energy, Mines and Resources**; Energy Policy Sector. General and policy inquiries -- Ottawa/Hull (613) 995-9351 local 545.

**NUCLEAR REACTORS** see **CANDU** -

**NUCLEAR RESEARCH** see **RESEARCH/NUCLEAR** -

**NUCLEAR WASTE/DISPOSAL RESEARCH** - research on methods of permanent and safe disposal of atomic/nuclear wastes -- **Atomic Energy of Canada Research Company.** General and policy inquiries -- Pinawa, Manitoba (204) 753-2311, local 268 or 519; from Northern Ontario or Western Canada call zenith 0-7444.

**NUMISMATIC COINS/ORDERING INFORMATION** - orders for numismatic coins; mailing lists; status of coin orders; requests for order forms -- **Royal Canadian Mint;** Marketing. General inquiries -- Ottawa/Hull (613) 997-3880.

**NUMISMATIC COINS/SALES** - production of numismatic coins for Canada and foreign countries; sale of Canadian collector's coins -- **Royal Canadian Mint;** Marketing Division. General and policy inquiries -- Ottawa/Hull (613) 993-2595.

**NUTRITION INFORMATION/COMMUNITY PROGRAMS** - programs to assist low-income, native, immigrant and senior citizen households obtain better value for their food dollar -- **Consumer and Corporate Affairs;** Consumer Services. General inquiries -- any regional or district office.

**NUTRITION/CONSUMER INFORMATION** - information on nutrition and consumer aids to obtaining better value for food dollars -- **Consumer and Corporate Affairs;** Consumer Services. General inquiries -- any regional or district office.

**NUTRITIONAL QUALITY OF FOOD/ANALYSIS** - analysis of food samples for microbiological quality, detection of chemical hazards and assessment of nutritional quality -- **Health and Welfare;** Health Protection Branch. All inquiries -- Ottawa/Hull (613) 996-7172.

**OBSERVATORIES** - detection and analysis of light and other emanations from the universe --  
**National Research Council**; Herzberg Institute of Astrophysics. All inquiries -- Ottawa/  
Hull (613) 996-1455 (solar) or 821-2480 (meteor); Pembroke (613) 735-0141;  
Penticton (604) 497-5321; Saskatoon (306) 665-4301 or Victoria (604) 566-3864  
(radio).

**OCCUPATION STATISTICS** - collecting, compiling, analyzing, abstracting and publishing  
statistical information relating to the commercial, industrial, financial, social, economic  
and general activities and conditions of people in Canada -- **Statistics Canada**. All  
inquiries -- any regional office.

**OCCUPATIONAL INTEREST INVENTORY** - the Canadian Occupational Interest Inventory is an aid to  
assess an individual's occupational interests by testing -- **Employment and Immigration**.  
All inquiries -- any Canada Employment Centre.

**OCCUPATIONAL SAFETY AND HEALTH STANDARDS ENFORCEMENT** - occupational safety and health standards  
enforcement (including accident prevention education) in enterprises subject to the Canada  
Labour Code, Part IV -- **Labour**. All inquiries -- any regional office.

**OCCUPATIONAL TRAINING/INDIAN AND INUIT** - occupational training to assist Indian and Inuit  
peoples to obtain the necessary occupational skill training to improve their employability and  
increase their self-sufficiency -- **Indian and Northern Affairs**; Education and Cultural  
Support Branch. All inquiries -- Ottawa/Hull (613) 996-1923.

**OCCUPATIONS/COMPUTER-ASSISTED CAREER GUIDANCE** - a computerized method of exploring occupations  
(CHOICES). Individuals feed information into the computer about their interests, aptitudes,  
education, future goals, expected salaries. A printout reply lists suitable careers matching  
ambitions and abilities -- **Employment and Immigration**. All inquiries -- any Canada  
Employment Centre.

**OCCUPATIONS/INDEX** - the Index to Canadian Occupations (ICO) covers 500 groups of occupations  
-- **Employment and Immigration**. All inquiries -- any Canada Employment Centre.

**OCCUPATIONS/CAREER PROVINCES** - qualifications required by those in the 15-24 years-of-age group  
for about 650 occupations in the provinces and territories -- **Employment and Immigration**;  
Careers Provinces Fact Sheets. All inquiries -- any Canada Employment Centre.

**OCEAN DUMPING CONTROL** - controlling the dumping of materials into oceans; permits issued under the Ocean Dumping Control Act -- **Environment**; Environmental Protection Service. General inquiries -- Ottawa/Hull (613) 997-2800.

**OCEAN INDUSTRIES** - administration of matters related to industrial development, domestic and international trade; administration of departmental financial assistance programs for manufacturers and suppliers of ocean industry equipment and services -- **Industry, Trade and Commerce**; Transportation Industry Branch, Ocean Industries Division. All inquiries -- Ottawa/Hull (613) 995-3201 local 217.

**OCEAN RESOURCES/FORECAST AND MINING** see **MINERAL SUPPLY/REFERENCE SERVICE**

**OCEANOGRAPHIC DATA** - marine environmental data services (information on topics such as surface waves, tides and physical and chemical oceanographic data -- **Fisheries and Oceans**. All inquiries -- Ottawa/Hull (613) 995-2041.

**OCEANS/POLICY RESEARCH** - reports, background studies and other information on science policy -- Science Council; Public Affairs. General and policy inquiries -- Ottawa/Hull (613) 995-6954.

**OFFENCES/FEDERAL STATUTES/PREVENTION/DETECTION** - the prevention and detection of offences committed against federal statutes -- **Royal Canadian Mounted Police**. General inquiries -- any detachment office.

**OFFENDER PROGRAMS/PENITENTIARIES** - programs designed to provide inmates with opportunities to engage in activities designed to facilitate their intergration into society after their release -- **Correctional Service of Canada**; Offender Programs. General and policy inquiries -- Ottawa/Hull (613) 996-4095.

**OFFENDER REHABILITATION/COMMUNITY PROGRAMS** - specialized programs designed to assist in the social development of an offender while incarcerated and in his reintegration into the community once released -- **Correctional Service of Canada**. Community and Social programs. General inquiries -- any regional office.

**OFFER-TO-PURCHASE PROGRAM/BUTTER, SKIM MILK POWDER** - under the National Dairy Program the Canadian Dairy Commission implements federal government approved support prices for butter and skim milk powder and purchases, stores and disposes of surplus butter and skim milk powder -- **Canadian Dairy Commission**; Marketing Operations. All inquiries -- Ottawa/Hull (613) 998-8938.

**OFFICIAL LANGUAGE MINORITIES/DEVELOPMENT PROJECTS** - promotion of the social, cultural and linguistic development of official language minority communities to foster understanding and cooperation between the two official language groups -- **Secretary of State**; Official Language Minority Groups. General and policy inquiries -- Ottawa/Hull (819) 994-1313.

**OFFICIAL LANGUAGE PROJECTS/STUDENT EXCHANGES** - interprovincial exchange of post-secondary students, who also act as second language monitors, to promote the learning and use of the official languages -- **Secretary of State**; Language Programs Branch. All inquiries -- Ottawa/Hull (613) 994-3724.

**OFFICIAL LANGUAGE PROJECTS/YOUTH ACTIVITIES** - promotion of the linguistic and sociocultural development of all minority official language youth -- **Secretary of State**; Official Language Minority Groups. General and policy inquiries -- Ottawa/Hull (613) 994-2222.

**OFFICIAL LANGUAGES ACT/COMPLAINTS INVESTIGATION** - complaints involving implementation of the Official Languages Act -- **Commissioner of Official Languages**; Complaints Service. All inquiries -- Ottawa/Hull (613) 995-1771.

**OFFICIAL LANGUAGES/APPLICATION IN PUBLIC SERVICE** - information concerning the Official Languages Act, language of service, language of work and the equitable participation of anglophones and francophones in federal departments and institutions -- **Commissioner of Official Languages**; Information Branch. All inquiries -- Ottawa/Hull (613) 995-7717.

**OFFSHORE MINERAL RIGHTS** - manages and issues mineral rights for oil, gas and other minerals in offshore and federally owned lands -- **Energy, Mines and Resources**; Resource Management and Conservation Branch. All inquiries -- Ottawa/Hull (613) 995-9351 local 415 or Halifax (902) 426-3179.

**OFFSHORE OIL AND GAS SURVEYS** - offshore geological surveys to prepare maps and reports on Canada's continental shelves and slopes -- **Energy, Mines and Resources**; Geological Survey. General inquiries -- Ottawa/Hull (613) 995-4270.

**OFFSHORE REGULATIONS/OIL AND GAS** - approval and regulation of offshore gas and oil exploration and developmental activities -- **Energy, Mines and Resources**; Resource Management and Conservation Branch. All inquiries -- Ottawa/Hull (613) 995-9351 local 455.

**OFF-RESERVE HOUSING** - forgivable second mortgages for individuals qualifying for first mortgages to purchase a house off the reserve -- **Indian and Northern Affairs**. General inquiries -- any regional or district office; other inquiries -- Ottawa/Hull (613) 593-5844.

**OIL AND GAS COST COMPONENTS** - determination of the cost of oil and gas at various stages of production and distribution -- **Energy, Mines and Resources**; Energy Policy Sector. General and policy inquiries -- Ottawa/Hull (613) 995-9351 local 220.

**OIL AND GAS PRICES/INTERNATIONAL** - comparative data on energy prices in the major countries of western Europe, Canada and the United States -- **Energy, Mines and Resources**; Energy Policy Sector. General and policy inquiries -- Ottawa/Hull (613) 995-9351 local 220.

**OIL AND GAS RESOURCES AND RESERVES CHARACTERIZATION** - investigation of oil and gas resources by characterization of the chemical and physical properties of unprocessed bitumens and heavy oils, and the conversion products from bitumes, heavy oils and coal -- **Energy, Mines and Resources**; Technical Inquiries, Technology Information Division. General inquiries -- Ottawa/Hull (613) 995-4075 or 996-4570 local 144).

**OIL AND GAS RIGHTS** - manages and issues mineral rights for oil, gas and other minerals in offshore and federally owned lands -- **Energy, Mines and Resources**; Resource Management and Conservation Branch. All inquiries -- Ottawa/Hull (613) 995-9351 local 415 or Halifax (902) 426-3179.

**OIL AND GAS TECHNOLOGY/RESEARCH AND DEVELOPMENT** - research into oil sands mining and processing methods; research into refining processes for bitumen and heavy oils -- **Energy, Mines and Resources**; Technical Inquiries Section, Technology Information Division. General inquiries -- Ottawa/Hull (613) 995-4075 or 996-4570 local 144).

**OIL AND GAS TRANSPORTATION PROPOSALS** - monitoring and assessing oil and gas transportation; oil and natural gas pipeline proposals; liquified natural gas and oil tanker proposals -- **Energy, Mines and Resources; Energy Policy Sector.** General and policy inquiries -- Ottawa/Hull (613) 995-9351.

**OIL AND GAS/INDIAN AND INUIT LANDS** - planning, researching, developing and mapping oil, gas and other mineral resources on Indian and Inuit lands; training Indian and Inuit peoples to take part in the management of their natural resources -- **Indian and Northern Affairs.** All inquiries -- Western Indian Minerals Division (oil and gas), Calgary or Eastern Indian Minerals Division (mining), Toronto.

**OIL AND GAS/PRODUCTION AND CONSERVATION** - evaluating and authorizing oil and gas drilling programs in the Northwest Territories; monitoring and inspecting all drilling operations; enforcing the Oil and Gas Production and Conservation Act and regulations -- **Indian and Northern Affairs; Northern Program.** All inquiries -- Yellowknife (403) 873-4421 local 333.

**OIL AND GAS DEMAND AND SUPPLY FORECASTS** - inventories, analysis and interpretation of oil and gas demand and supply forecasts available from the department, the National Energy Board, the oil and gas industry and provincial agencies -- **Energy, Mines and Resources; Energy Policy Sector.** General and policy inquiries -- Ottawa/Hull (613) 995-9351 local 220.

**OIL EXPORTS/ADMINISTRATION** - imposing charges on the export of crude oil and certain petroleum products; providing compensation for certain petroleum costs; regulating the price of Canadian crude oil and natural gas in interprovincial and export trade -- **National Energy Board.** All inquiries -- Ottawa/Hull (613) 992-4370.

**OIL/EXPORT LICENCES** - applications considered for licenses and orders for the export of oil, natural gas and electric power -- **National Energy Board.** All inquiries -- Ottawa/Hull (613) 992-4370.

**OIL IMPORT COMPENSATION PROGRAM** - a single crude oil price is maintained across Canada by compensating importers for the international/domestic oil price differential -- **Energy, Mines and Resources; Oil Import Compensation Program.** All inquiries -- Ottawa/Hull (613) 995-9351 local 291.

**OIL PIPELINES/CERTIFICATION** - certificates for construction and operation of international and interprovincial pipelines carrying oil, natural gas, or petroleum products -- **National Energy Board**. All inquiries -- Ottawa/Hull (613) 992-4370.

**OIL PIPELINE/TARIFF SUBSIDY** - maintaining one price for crude oil for Toronto and Montreal **Energy, Mines and Resources**; Montreal/Toronto Tariff Subsidy Program. All inquiries -- Ottawa/Hull (613) 995-9351 local 291.

**OIL PRICES/UNITED STATES MARKET** - information on the methodology and the likely level of future average crude costs in the United States -- **Energy, Mines and Resources**; Energy Policy Sector. General and policy inquiries -- Ottawa/Hull (613) 995-9351 local 220.

**OIL PRODUCTS/MARKETS/PRICES** - information regarding markets and prices for Canadian petroleum products (gasoline, diesel fuel, furnace oil and stove oil) -- **Energy, Mines and Resources**; Energy Policy Sector (Prices). Inquiries -- Ottawa/Hull (613) 995-9351 local 146.

**OIL RATIONING/EMERGENCIES** - allocating crude oil and petroleum products in emergencies; Canada's obligations under the International Energy Agreement -- **Energy, Mines and Resources**; Petroleum Emergency Supply Allocation Program. Inquiries -- Ottawa/Hull (613) 995-9351 local 186.

**OIL SANDS RESEARCH** see **OIL AND GAS TECHNOLOGY/RESEARCH AND DEVELOPMENT**

**OIL SPILLS** - predicting and preventing potential environmental emergency situations such as oil spills; developing contingency plans for controlling those that do occur; providing on-the-scene support in emergencies -- **Environment**; Environmental Protection Services. General inquiries -- Ottawa/Hull (613) 997-2800.

**OILSEED MARKETS/ASSESSMENT** - information on current and prospective markets for agricultural products; publications on grains, oilseeds, livestock markets; annual Agricultural Outlook Conference; assessment of markets available -- **Agriculture**; Commodity Market Analysis Division. All inquiries -- Ottawa/Hull (613) 995-9554 local 238.

**OILSEEDS MARKETING** - a program designed to achieve sustained market growth and to maintain an orderly marketing system for Canadian grains and oilseeds and their products -- **Industry, Trade and Commerce**; Grain Marketing Office. All inquiries -- Ottawa/Hull (613) 992-6329.

**OIL/ADMINISTRATION/YUKON** - safety standards, administration, conservation and information on oil and gas drilling and production in Yukon Territory -- **Indian and Northern Affairs**; Northern Program. All inquiries -- Whitehorse (403) 668-5151 local 239.

**OIL/GAS RESOURCES/IDENTIFICATION/ESTIMATES** - identification and evaluation of oil, gas, coal, uranium and mineral resources; estimates of their quality, quantity and distribution -- **Energy, Mines and Resources**; Geological Survey of Canada. General inquiries -- Ottawa/Hull (613) 995-4270.

**OIL/GAS/MINERALS/AND NORTHWEST TERRITORIES/YUKON** - exploration, development and conservation of oil, gas and mineral resources in the Yukon and Northwest Territories -- **Indian and Northern Affairs**; Northern Program. All inquiries -- Ottawa/Hull (613) 997-9339.

**OLD AGE PENSION/SUPPLEMENT** - monthly payments in addition to Old Age Security Pensions for pensioners who have no income or a limited amount of income -- **Health and Welfare**; Income Security Program. All inquiries -- any district office.

**OLD AGE SECURITY PROGRAM** - monthly benefits paid to all persons 65 years-of-age and over who satisfy certain basic Canadian residence requirements -- **Health and Welfare**; Income Security Branch. All inquiries -- any district office.

**OLD AGE SECURITY/SPOUSES ALLOWANCE** - provision of a monthly benefit to spouses of old age security pensioners (based on the combined income of the couple). To be eligible the spouse must be between 60 and 65 years of age and meet residence requirements -- **Health and Welfare**; Income Security Program. All inquiries -- any district office.

**OLD PORT OF QUEBEC** - a development project on the Quebec City waterfront (rehabilitation and reconstruction of heritage buildings and wharves and construction of federal office space, housing and a marine centre) -- **Urban Affairs**. All inquiries -- any regional Central Mortgage and Housing Corporation office.

**OLYMPICS** see **AMATEUR SPORTS** -

**ONGOING AND SPECIAL REFUGEE AND HUMANITARIAN PROGRAMS** - in addition to convention refugees admitted under the refugee class, many displaced and persecuted persons are accepted under special humanitarian programs. The participation of private organizations in the program has a bearing on refugee selections -- **Employment and Immigration**; Immigration and Demographic Policy. All inquiries -- any Canada Employment Centre.

**ON-THE-JOB-TRAINING/SUBSIDIES TO EMPLOYERS** - on-the-job training for employees; federal government partial reimbursement to employers for certain aspects of training which receive prior approval -- **Employment and Immigration**; Canada Manpower Industrial Training Program. All inquiries -- any Canada Employment Centre.

**OPEN HOUSE CANADA PROGRAM** - a year round program offering young Canadians the opportunity to travel and discover Canada -- **Secretary of State**; Citizen's Participation Directorate. General and policy inquiries -- Ottawa/Hull (613) 994-1313.

**OPERATING GRANTS/AGRICULTURAL RESEARCH** - grants available to staff members of Canadian universities for specific agricultural research -- **Agriculture**; Research Programs. All inquiries -- Ottawa/Hull (613) 995-9071.

**OPERATION AND MAINTENANCE SUBSIDY PROGRAM** - subsidies to cover deficits incurred in the operation of national and regional airports managed by municipalities or other public bodies on behalf of the department -- **Transport**; Canadian Air Transportation Administration, Airports Financial Assistance Program. All inquiries -- Moncton (506) 858-2315; Montreal (514) 636-3254; Willowdale (416) 224-3197; Winnipeg (204) 949-4358.

**OPTICAL FIBRES/COMMUNICATIONS IN RURAL AREAS** - potential application of optical-fibre communication systems in rural areas for the delivery of both telephone and broadcasting services -- **Communications**; Rural Communications Program. General inquiries -- Ottawa/Hull (613) 593-6072.

**OTTAWA/TOURIST INFORMATION** see **TOURIST INFORMATION**

**OUTDOOR RECREATION** see **NATIONAL PARKS**

**OUTREACH PROGRAM** - agreements with community-based agencies to improve the employability of individuals who experience difficulty finding work -- **Employment and Immigration**; Outreach Program. All inquiries -- any Canada Employment Centre.

**OVERSEAS AID/EMERGENCY HEALTH SERVICES** - plans and provides health consultation, advice and training for the continuity of government and the provision of health services under emergency conditions; maintains a stockpile of emergency health supplies -- **Health and Welfare**; Medical Services Branch. All inquiries -- Ottawa/Hull (613) 996-2007.

**OVERSEAS MARKET DEVELOPMENT/BRITISH COLUMBIA FOREST INDUSTRIES** - the Cooperative Overseas

Market Development Program is a cost-shared program designed to increase overseas exports of British Columbia's lumber, plywoods and other miscellaneous wood products (jointly funded by the department, the British Columbia Ministry of Economic Development and the Council of Forest Industries of British Columbia) -- **Industry, Trade and Commerce**; Resource Industries Branch. General and policy inquiries -- Ottawa/Hull (613) 992-0068.

**OVERSEAS PROJECTS/CANADIAN EXPORT** - the Office of Overseas Projects has the responsibility in the department of stimulating, developing and sustaining Canadian participation in export projects; the office works closely with the Canadian Export Development Corporation, the Canadian International Development Agency and the Canadian Commercial Corporation -- **Industry, Trade and Commerce**; Trade Commissioner Service and International Marketing. General and policy inquiries -- Ottawa/Hull (613) 995-2888.

**OWNERSHIP (MULTIPLE) OF CANADIAN AIRCRAFT** - information for co-owners or prospective co-owners of Canadian registered aircraft -- **Transport**; Canadian Air Transportation Administration, Civil Aeronautics Directorate, Aircraft Licensing and Register Section. All inquiries -- any regional office.

**PACKAGING/CONSUMER FRAUD PROTECTION** - prevention of fraud in the sale, production, labelling, packaging and advertising of most products, textiles, precious metals, furs, pre-packaged products, food stuffs, fruits and vegetables -- **Consumer and Corporate Affairs**; Consumer Fraud Protection. All inquiries -- any regional or district office.

**PALEONTOLOGY** - dating, correlation and study of the environment of rocks and their paleoenvironment and paleogeography -- **Energy, Mines and Resources**; Geological Survey of Canada. General inquiries -- Ottawa/Hull (613) 995-4170.

**PAPERBURDEN/HOTLINE** - The Office for the Reduction of Paperburden is an action group designed to reduce the burden imposed on business by government red tape and paperwork -- **Industry, Trade and Commerce**; Small Business Program. All inquiries -- Ottawa/Hull (613) 995-9197 collect.

**PARCELS/DELIVERY** see **FOURTH CLASS MAIL DELIVERY**

**PARCELS/DUTY ON FOREIGN POST** - rate of duty on parcels from foreign destinations -- **Revenue**; Customs and Excise. General and policy inquiries -- any customs office.

**PARDON/FEDERAL OFFENCES** - a pardon granted by Governor-in-Council to assist people who have been found guilty of a criminal offence but demonstrated their successful reintegration into society -- **National Parole Board**. All inquiries -- Ottawa/Hull (613) 593-5275.

**PARDONNED OFFENCES** see **HUMAN RIGHTS**

**PARI-MUTUEL SUPERVISION** - protection of the wagering public by supervising race tracks (checking calculations and returns submitted from various tracks, preparing and recording statistical data, inspecting pari-mutuel facilities, investigating infractions, training race track and supervisory personnel) -- **Agriculture**; Racetrack Supervision Division. All inquiries -- Ottawa/Hull (613) 998-4922.

**PARKS/HISTORIC** - preservation, restoration and interpretation of sites and structures of national historical importance throughout Canada -- **Indian and Northern Affairs**; Parks Canada. General and policy inquiries -- any regional office.

**PARKS/NATIONAL** - development, operation and protection of national parks in Canada **Indian and Northern Affairs**; Parks Canada. General policy inquiries -- any regional

**PARLIAMENT HILL CEREMONY** - Changing of the Guard Ceremony on Parliament Hill -- National Defence (DND). All inquiries -- any DND office of information.

**PAROLE BOARD DECISIONS/REVIEW** - re-examination of parole board decisions where parole was deferred, denied, revoked or where mandatory supervision was revoked -- **National Parole Board**. All inquiries -- Ottawa/Hull (613) 995-1308.

**PAROLEES/SPECIAL PROJECTS** - short-term projects carried out by groups of parolees who either return to the institution periodically or who live on the project site -- **National Parole Board**. All inquiries -- any regional office of the board.

**PAROLES** - parole eligibility, hearings, suspension, procedural safeguards and other matters concerning the National Parole Board; communications and consultations between the police, the Board and penitentiary services; release of inmates before completion of sentence -- **National Parole Board**. All inquiries -- any regional office of the board.

**PAROLE/DAY** - a limited form of parole designed to assist inmates prepare for full parole -- **National Parole Board**. All inquiries -- any regional office of the board.

**PAROLE/FEDERAL OFFENCES** - a pardon granted by Governor-in-Council to assist people who have been found guilty of a criminal offence but demonstrated their successful reintegration into society -- **National Parole Board**. All inquiries -- Ottawa/Hull (613) 593-5275.

**PASSENGER AND VEHICLE FERRY SERVICES** see **FERRY SERVICES**

**PASSPORTS/FINGERPRINTING** - fingerprint searches for non-criminal reasons such as passport and visa applications and for certain employment applications -- **Royal Canadian Mounted Police**. General inquiries -- nearest office of an appropriate police force.

**PASSPORTS** - passport services are available to Canadian citizens by mail to the Ottawa passport office or by application in person to one of the seven regional passport offices located in major Canadian cities -- **External Affairs**. All inquiries -- Ottawa/Hull (613) 992-4168 or any regional passport office.

**PATENTS GRANTED FOR INVENTIONS** - administration of the Patent Act and regulations which provide for granting of patents for inventions that are new, useful and unobvious -- **Consumer and Corporate Affairs**; Patent Office. All inquiries -- any regional or district office.

**PAY RESEARCH/PUBLIC SERVICE** - research on rates of pay, employee earnings, conditions of employment and related practices prevailing both inside and outside the federal public service -- **Public Service Staff Relations Board.** General and policy inquiries -- Ottawa/Hull (613) 992-2800.

**PAYROLL STATISTICS** - collecting, compiling, analyzing, abstracting and publishing statistical information relating to the commercial, industrial, financial, social, economic and general activities and conditions of people in Canada -- **Statistics Canada.** All inquiries -- any regional office.

**PAY/EMPLOYMENT** - conditions of work; labour standard enforcement (including advice regarding compliance in enterprises subject to the Canada Labour Code, Part III) -- **Labour.** All inquiries -- any regional office.

**PEAT** see **COAL AND**

**PENALTIES/WATER POLLUTION** - penalties for polluting Canadian waters -- **Transport; Coast Guard, Pollution Prevention Section.** All inquiries -- Ottawa/Hull (613) 996-7297.

**PENITENTIARIES/EDUCATION AND TRAINING** - academic education from the primary to the baccalaureate levels is available to penitentiary inmates, as is vocational education in a variety of trades and professions at both the secondary and post-secondary levels -- **Correctional Service/of Canada; Education and Training Division.** All inquiries -- Ottawa/Hull (613) 992-3550.

**PENITENTIARIES/INMATE PROGRAMS** - programs designed to provide inmates with opportunities to engage in activities designed to facilitate their integration into society after their release -- **Correctional Service of Canada; Offender Programs.** General and policy inquiries -- Ottawa/Hull (613) 996-4095.

**PENSION INCOME** - income tax deductions to determine an individual's net taxable income -- **Revenue; Taxation.** All inquiries -- any district office.

**PENSION PAYROLL/PUBLIC SERVICE** - the Superannuation Division maintains the pension payroll and data establishing eligibility of former federal employees and their survivors and establishes eligibility and maintains records for three federal government insurance plans -- **Supply and Services; Services Administration.** All inquiries -- Ottawa/Hull (613) 996-0301.

**PENSION PLAN** - eligibility determined of contributors; collects contributions from employers and self-employed persons -- **Revenue**; Taxation. All inquiries -- any district office.

**PENSION PROGRAM** - pensions as compensation for disability or death related to military service; compensation for former prisoners of war -- **Canadian Pension Commission**. All inquiries -- any regional office.

**PENSION REVIEW/VETERANS** - the reviewing and rendering of decisions in cases of veterans appeals from decisions of the Canadian Pension Commission -- **Pension Review Board**. All inquiries -- Ottawa/Hull (613) 995-7464.

**PENSION/CANADA PENSION PLAN** - a contributory social insurance program to provide protection against the contingencies of retirement, disability and death -- **Health and Welfare**. All inquiries -- any income security district office; Quebec residents -- any Quebec Pension Plan office.

**PENSIONS/LEGAL SERVICE** - free legal service for persons claiming under the Pension Act and allied statutes and orders -- **Bureau of Pensions Advocates**. All inquiries -- any district office.

**PENSIONS/OLD AGE** - monthly benefits paid to all persons 65 years-of-age and over who satisfy certain basic Canadian residence requirements -- **Health and Welfare**; Income Security Branch. All inquiries -- any district office.

**PENSION/DEATH BENEFITS** - under the Canada Pension Plan, death benefits are a lump sum paid following the death of a qualified contributor -- **Health and Welfare**; Income Security Program. All inquiries -- any income security district office; Quebec residents -- any Quebec Pension Plan office.

**PENSION/DISABILITY** - under the Canada Pension Plan, a monthly pension is payable to a disabled contributor and dependent children. In Quebec the same benefits are available under the Quebec Pension Plan -- **Health and Welfare**; Income Security Program. All inquiries -- any district office.

**PENSION/GUARENTEED INCOME SUPPLEMENT** - monthly payments in addition to Old Age Security Pensions for pensioners who have no income or a limited amount of income -- **Health and Welfare**; Income Security Program. All inquiries -- any district office.

**PENSION/SPOUSES' ALLOWANCE** - provision of a monthly benefit to spouses of old age security pensioners (based on the combined income of the couple). To be eligible the spouse must be between 60 and 65 years of age and meet residence requirements -- **Health and Welfare**; Income Security Programs. All inquiries -- any district office.

**PERFORMANCE OF DUTY/PUBLIC SERVANTS** - designation of federal public servants whose duties one necessary for the safety or security of the public -- **Public Service Staff Relations Board**; Staff Relations. All inquiries -- Ottawa/Hull (613) 992-5012.

**PERFORMING ARTS/DEVELOPMENT/ASSISTANCE** - operation of the National Arts Centre in Ottawa; assistance to Canada Council to develop performing arts throughout Canada -- **National Arts Centre Corporation**, P.O. Box 1554, Station "B", Ottawa. General and policy inquiries -- Ottawa/Hull (613) 996-5051.

**PERFORMING ARTS/FINANCIAL ASSISTANCE** - financial assistance to cultural centres and activities to encourage the performing, visual and other arts in either of the two official languages -- **Secretary of State**; Official Language Minority Groups Directorate. General and policy inquiries -- Ottawa/Hull (613) 994-2222.

**PERFORMING ARTS/INDIAN AND INUIT** - assistance to performing Indian and Inuit artists -- **Indian and Northern Affairs**; Education and Cultural Support Branch. All inquiries -- Ottawa/Hull (613) 996-5804.

**PERIODICALS/DELIVERY** see **SECOND CLASS DELIVERY**

**PERMAFROST/RESEARCH AND INFORMATION** - operating seismological, magnetic and geodynamic observatories; producing magnetic charts and regional gravity maps; studying earthquakes, seismic risk, geothermal energy, permafrost, magnetic storms, compass variations, earth structure and dynamics, the physical properties of rocks, the interior of the earth and natural and induced geophysical hazards -- **Energy, Mines and Resources**; Earth Physics Branch. General inquiries -- Ottawa/Hull (613) 995-5519.

**PERMANENT RESIDENT** - Canadian citizens and permanent residents, who have not lost their permanent status, automatically have the right to re-enter and remain in Canada but like visitors they must first be interviewed by an immigration officer at the port of entry -- **Employment and Immigration**; Immigration and Demographic Policy. All inquiries -- any Canada Immigration Centre.

**PERMITS/AIRCRAFT REGISTRATION/EXPORT/IMPORT/FERRY** - information concerning aircraft registration permits as well as export, import and ferry permits; procedures governing certification of aircraft in Canada; ultra-light aircraft registrations; operating restrictions -- **Transport**; Canadian Air Transportation Administration, Aircraft Licensing and Register Section. General inquiries -- any regional office; legal and policy inquiries -- Ottawa/Hull (613) 992-3712.

**PERMITS/IMPORTS/EXPORTS** - issuance of export permits, international import certificates and international delivery certificates in accordance with the Export and Import Permits Act and regulations -- **Industry, Trade and Commerce**; Export Control section, Office of Special Import Policy. All inquiries -- Ottawa/Hull (613) 995-8356.

**PERMITS/LAND USE NORTHWEST TERRITORIES** - the administration and disposal of Crown land within the NORTHWEST TERRITORIES; the administration of Land Use Permits for Work on Crown land -- **Indian and Northern Affairs**; Northern Program. All inquiries -- Yellowknife (403) 873-4421 local 348.

**PERMITS/LAND USE** - accepting and reviewing applications for surface use of land pursuant to the Territorial Land Use Regulations; administering and inspecting approved land uses -- **Indian and Northern Affairs**; Land Use Program. General and policy inquiries -- Whitehorse (403) 668-5151.

**PERMITS/OCEAN DUMPING** - controlling the dumping of materials into oceans; permits issued under the Ocean Dumping Control Act -- **Environment**; Environmental Protection Service. General inquiries -- Ottawa/Hull (613) 997-2800.

**PERMITS/RETURNING RESIDENTS** - permanent residents who are not Canadian citizens and who remain outside of Canada for more than 183 days in any 12-month period, may use a Returning Resident Permit as proof they did not intend to abandon their Canadian residency -- **Employment and Immigration**; Immigration and Demographic Policy. All inquiries -- any Canada Immigration Centre.

**PERSONAL INCOME STATISTICS** - collecting, compiling, analyzing, abstracting and publishing statistical information relating to the commercial, industrial, financial, social, economic and general activities and conditions of people in Canada -- **Statistics Canada**. All inquiries -- any regional office.

**PERSONAL INFORMATION, DEPARTMENTAL/PUBLIC ACCESS AGRICULTURE** - personal information held by the department concerning individuals, whether employees or members of the general public, is accessible to them under the provisions of Part IV of the Human Rights Act -- **Agriculture; Office of the Privacy Coordinator. All inquiries -- Ottawa/Hull (613) 995-0526.**

**PERSONAL RECORDS/ACCESS** - investigations and recommendations concerning complaints from individuals deprived of the right of access to and correction of personal information about them held by the federal government -- **Canadian Human Rights Commission; Privacy Commissioner. All inquiries -- Ottawa/Hull (613) 995-2410.**

**PERSONNEL PSYCHOLOGY CENTRE** - assessment of federal government employees for specific appointments -- **Public Service Commission; Personnel Psychology Centre. All inquiries -- Ottawa/Hull (613) 992-1063.**

**PESTICIDE RESIDUE COMPENSATION** - policies and legislation to stabilize farm product prices; milk subsidies; crop loss protection; Prairie farm assistance and pesticide residue compensation; development and operation of National Farm Management System program; Western Grain Stabilization Act; operational functions associated with grain production; grants to agricultural organizations; contributions to producers to assist in production development -- **Agriculture; Food Production and Marketing. All inquiries -- any regional office.**

**PESTICIDES/TECHNICAL INFORMATION** - technical pesticide information -- **Agriculture; Pesticide Information Section. All inquiries -- Ottawa/Hull (613) 995-9071.**

**PETROLEUM ADMINISTRATION** - imposing charges on the export of crude oil and certain petroleum products; providing compensation for certain petroleum costs; regulating the price of Canadian crude oil and natural gas in interprovincial and export trade -- **National Energy Board. All inquiries -- Ottawa/Hull (613) 992-4370.**

**PETROLEUM AND PRODUCTS/EXPORT CHARGE APPEALS** - appeals on export charges for petroleum and products; settlement of doubts or differences; applicability or amount of export charges made under section 17 of the Petroleum Administration Act -- **Tariff Board. All inquiries -- Ottawa/Hull (613) 996-8541.**

**PETROLEUM EXPLORATION/NORTHWEST TERRITORIES** - administration of acts and regulations

concerning petroleum and mining exploration, development and production, water use, forest management (including timber harvesting and fire control), land use, land management and disposition -- **Indian and Northern Affairs**; Northern Program. All inquiries -- Inuvik (403) 979-2938; Norman Wells (403) 587-2310; Fort Smith (403) 872-2558.

**PETROLEUM MARKETS/PRODUCTS/PRICES** - information regarding markets and prices for

Canadian petroleum products (gasoline, diesel fuel, furnace oil, stove oil etc.) -- **Energy, Mines and Resources**; Energy Policy Sector (Prices). Inquiries -- Ottawa/Hull (613) 995-9351 local 146.

**PETROLEUM PRODUCTS/EXPORT/ADMINISTRATION** - imposing charges on the export of crude

oil and certain petroleum products; providing compensation for certain petroleum costs;

regulating the price of Canadian crude oil and natural gas in interprovincial and export trade

-- **National Energy Board**. All inquiries -- Ottawa/Hull (613) 992-4370.

**PETROLEUM PRODUCTS/PIPELINES/CERTIFICATION** - certificates for construction and operation of

international and interprovincial pipelines carrying oil, natural gas, or petroleum products

-- **National Energy Board**. All inquiries -- Ottawa/Hull (613) 992-4370.

**PETROLEUM/CRUDE OIL ENTITLEMENTS** - allocating entitlements for domestic crude oil to

Montreal refiners -- **Energy, Mines and Resources**; Montreal Domestic Crude Use Program.

All inquiries -- Ottawa/Hull (613) 995-9351, local 291.

**PETROLEUM/EMERGENCY ALLOCATION** - allocation of crude oil and petroleum products in

emergencies; Canada's obligations under the International Energy Agreement -- **Energy, Mines**

**and Resources**; Petroleum Emergency Supply Allocation Program. All Inquiries -- Ottawa/Hull

(613) 995-9351 local 186.

**PETROLOGY** - information on the formation of igneous and metamorphic rocks through

field and laboratory studies -- **Energy, Mines and Resources**; Geological Survey of Canada.

General inquiries -- Ottawa/Hull (613) 995-4270.

**PFRA see PRAIRIE FARM REHABILITATION**

**PHARMACEUTICAL COMPANIES/DRUG LICENCES** - licences issued to pharmaceutical companies to manufacture, import, export and distribute supplies of narcotic, controlled and restricted drugs for medical and scientific purposes -- **Health and Welfare**; Health Protection Branch. All inquiries -- Ottawa/Hull (613) 996-7172.

**PHOTOGRAPHS** - sale of photographs for advertizing, research, and decoration -- **National Film Board**; Phototheque. All inquiries -- any regional office or Ottawa/Hull (613) 593-5826.

**PHOTOGRAPHS/AERIAL** - aerial photography library; processing, reproduction and sales of aerial photos -- **Energy, Mines and Resources**; National Air Photo Library. All inquiries -- Ottawa/Hull (613) 995-4560.

**PHOTOGRAPHY COLLECTION/PUBLIC ARCHIVES** - the National Photography Collection acquires, preserves and makes available photographs of enduring value to Canadians -- **Public Archives**; National Photography Collection. General and policy inquiries -- Ottawa/Hull (613) 992-2761.

**PHYSICAL HANDICAP DISCRIMINATION** see **HUMAN RIGHTS**

**PHYSICS/APPLIED AND BASIC RESEARCH** - research into selected areas of physics; maintenance of Canada's reference measurement standards (time, length, mass and temperature); calibration of measuring instruments for industry, government and universities; scientific advice to government and universities; designs for industrial products -- **National Research Council**; Division of Physics. All inquiries -- Ottawa/Hull (613) 993-9101.

**PICTORIAL DOCUMENTATION/CANADIAN HISTORY** - curatorial responsibility for over 100000 paintings, drawings, prints, posters, medals and heraldry -- **Public Archives**; Picture Division. General and policy inquiries -- Ottawa/Hull (613) 995-1300.

**PILOT LICENSING EXAMINATIONS** - written examinations for licensing requirements by pilots and aircraft engineers may be taken by qualified applicants through regional offices and some sub-offices -- **Transport**; Canadian Air Transportation Association, Flight Training and Examinations Section. All inquiries -- any regional office.

**PILOT LICENSING** - requirements for issue and endorsement of civil aviation personnel licensing -- **Transport**; Canadian Air Transportation Administration, Civil Aeronautics Directorate, Licensing Division. All inquiries -- any regional superintendent of air regulations.

**PILOT SERVICES** - electrical navigational aids, communications, flight planning, aeronautical and meteorological briefings, air traffic control, search and rescue support services and other safety services and facilities provided for the aviation community -- **Transport**; Canadian Air Transportation Administration Civil Aviation, Telecommunications and Electronics. All inquiries -- Ottawa/Hull (613) 996-0211.

**PILOTS/FLIGHT TEST STANDARDS** - flight test standards and guides (for fixed and rotary wing pilot license applicants obtaining private or commercial licenses, or multi-engine endorsement applicants) -- **Transport**; Canadian Air Transportation Administration, Flight Training and Examinations Section. All inquiries -- any regional office.

**PIPELINE CERTIFICATION** - certificates for construction and operation of international electric power lines -- **National Energy Board**. All inquiries -- Ottawa/Hull (613) 992-4370.

**PIPELINE PROPOSALS** - monitoring and assessing gas transportation; oil natural gas pipeline proposals; liquified natural gas and oil tanker proposals -- **Energy, Mines and Resources**; Energy Policy Sector. General and policy inquiries -- Ottawa/Hull (613) 995-9351.

**PIPELINE TARIFF SUBSIDY** - maintaining one price for crude oil for Toronto and Montreal **Energy, Mines and Resources**; Montreal/Toronto Tariff Subsidy Program. All inquiries -- Ottawa/Hull (613) 995-9351 local 291.

**PIPELINE TRANSPORTATION RESEARCH** - research and development in transportation marine, road, rail, pipeline, air, air cushion technology), standards and standardization in the engineering industries, computers, engineering and biological control systems, and medical and surgical instrumentation -- **National Research Council**; Division of Mechanical Engineering. All inquiries -- Ottawa/Hull (613) 993-9101.

**PIPELINE CROSSING/AUTHORIZATION** - authority granted to utilities for pipelines to cross or be crossed by other pipelines -- **National Energy Board**. All inquiries -- Ottawa/Hull (613) 992-4370.

**PIPELINE/DEFICIT PAYMENTS** - payments to Interprovincial Pipeline Limited for deficit incurred in the operation of Sarnia-Montreal crude oil pipeline extension -- **Energy, Mines and Resources**; Energy Policy Sector. Inquiries -- Ottawa/Hull (613) 995-9351 local 291.

**PIPELINES/COMMODITY/RESEARCH** - research on rail, air, motor vehicle and water modes of transport; commodity pipelines and international transport policy -- **Canadian Transport Commission**; Research Branch. General inquiries -- Ottawa/Hull (613) 997-2432.

**PIPELINES/ENVIRONMENTAL IMPACT CONTROL** - environmental impact evaluations for proposed large scale developments such as pipeline and nuclear plant construction; and recommending operating conditions for controlling the ecological impact of such construction -- **Environment**; Environmental Protection Services. General inquiries -- any regional office.

**PIPELINES/SAFETY REGULATIONS** - regulations and orders to promote pipeline safety; on-site inspections **National Energy Board**. All inquiries -- Ottawa/Hull (613) 992-4370.

**PIPELINES/TOLLS AND TARIFFS/REGULATIONS** - regulations governing rates, tolls and tariffs of pipeline companies under federal jurisdiction -- **National Energy Board**. All inquiries -- Ottawa/Hull (613) 992-4370.

**PLACE NAMES** - information on geographical names; Secretariat to the Canadian Permanent Committee on Geographical Names -- **Energy, Mines and Resources**; Geographical Services Directorate. General inquiries -- Ottawa/Hull (613) 992-3405.

**PLACEMENT/COUNSELLING** - placement and counselling services are offered by Canada Employment Centres (Manpower Services) across the country to help employers find suitable workers and to help workers find jobs -- **Employment and Immigration**, Labour Market Policy, Employment Services Branch. All inquiries -- Canada Employment Centre.

**PLANT CELL CULTURING RESEARCH** - agricultural research (chemotaxonomy, protein crop development, plant cell culturing, insect sex-attractants) -- **National Research Council**; Prairie Regional Laboratory. All inquiries -- Saskatoon (306) 665-4191.

**PLANT LOCATIONS/CHEMICAL INDUSTRY** - an alphabetical listing of the firms and plant locations involved in manufacturing chemicals in Canada and the products produced, with a cross index between the two -- **Industry, Trade and Commerce**; Chemicals Branch. General and policy inquiries -- Ottawa/Hull (613) 593-4842.

**PLAQUES/MARKETING** - the production of medals, medallions, plaques, tokens, trade dollars and badges for institutions, societies and federal government departments -- **Royal Canadian Mint; Marketing Branch.** General and policy inquiries -- Ottawa/Hull (613) 993-2595.

**PLEASURE CRAFT/ST. LAWRENCE SEAWAY** - regulations governing the use of pleasure craft in St. Lawrence Seaway canals and locks; facilities for pleasure craft -- **Transport; St. Lawrence Seaway Authority.** All inquiries -- Ottawa/Hull (613) 992-3949.

#### **PLUTONIUM see NUCLEAR WASTE**

**POINT SYSTEM/IMMIGRATION** - assisted relatives, retirees, entrepreneurs, the self-employed and others applying on their own initiative are eligible to immigrate to Canada as independent immigrants. Except for retirees, all are selected according to criteria in the point system -- **Employment and Immigration; Immigration and Demographic Policy.** All inquiries -- any Canada Immigration Centre.

**POLAR SHELF** - research and information on the Arctic environment; coordination of logistic support (aircraft and accommodation) for government and university scientists -- **Energy, Mines and Resources; Polar Continental Shelf Project.** General and policy inquiries -- Ottawa/Hull (613) 996-3388.

**POLICE AND SECURITY PLANNING** - reviewing Canada's security policies; formulating security guard policies; determining classification levels and occupational groups for departmental security officials -- **Solicitor General; Police and Security Planning.** All inquiries -- Ottawa/Hull (613) 995-1032.

**POLICE COLLEGES/RCMP INSTRUCTION** - instruction to all accredited Canadian police agencies in matters dealing with police enforcement, administration and training -- **Royal Canadian Mounted Police.** All inquiries -- Ottawa/Hull (613) 993-2723.

**POLICE INFORMATION CENTRE** - the Canadian Police Information Centre comprises a nation-wide police computer network shared by all accredited police agencies in Canada -- **Royal Canadian Mounted Police.** General inquiries -- any police office.

**POLICE LABORATORIES/CRIME DETECTION** - scientific and technical laboratory services for use by accredited police agencies in Canada -- **Royal Canadian Mounted Police; Crime Detection Laboratories.** All inquiries -- any police laboratory.

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**POLICE SERVICES** - police services under contract to the territories and provinces (except Ontario and Quebec). Services available in rural areas, towns, villages and hamlets -- **Royal Canadian Mounted Police**. General inquiries -- any detachment office.

**POLICE SERVICE/IDENTIFICATION/CRIMINAL RECORDS** - identification services (fingerprints, photographs, criminal records, fraudulent cheques, publication of RCMP Gazette) for accredited police agencies -- **Royal Canadian Mounted Police**. All inquiries -- Ottawa/Hull (613) 993-3800.

**POLICE SERVICE/MUNICIPALITIES** - the RCMP has agreements with many municipalities in the territories and provinces (except Ontario and Quebec) to act as municipal police forces -- **Royal Canadian Mounted Police**. General inquiries -- any detachment office.

**POLICING/AIRPORTS** - the National Airport Policing and Security Program provides at designated Canadian airports policing and security services for the protection of persons, aircraft and property, and the support and facilitation of airport operations -- **Transport; Canadian Air Transportation Administration**. All inquiries -- Ottawa/Hull (613) 992-1308.

**POLICING/INDIAN RESERVES** - funding for band constables; contracts for policing on reserves; negotiating federal-provincial agreements for policing -- **Indian and Northern Affairs; Indian and Inuit Affairs**. General inquiries -- any regional or district office.

**POLICY PAPERS** - available from departmental head office (see list at end of index -- Part 3).

**POLITICAL ACTIVITIES/CIVIL SERVANTS** - monitoring political activities of public servants -- **Public Service Commission; Secretariat**. All inquiries -- any regional office.

**POLLING/TIMES/LOCATIONS FOR FEDERAL ELECTIONS** - responsibility for administration of federal elections in Canada -- **Chief Electoral Officer; 440 Coventry Road, Ottawa**. All inquiries -- Ottawa/Hull (613) 993-2975.

**POLLUTANTS/INDUSTRIAL/POLICY RESEARCH** - reports, background studies and other information on science policy -- **Science Council; Public Affairs**. General and policy inquiries -- Ottawa/Hull (613) 995-6954.

++ see expanded program description in Part III

**POLLUTION CONTROL/WATER** - controlling the dumping of materials into oceans; permits issued under the Ocean Dumping Control Act -- **Environment**; Environmental Protection Service. General inquiries -- Ottawa/Hull (613) 997-2800.

**POLLUTION CONTROL/YUKON/NORTHWEST TERRITORIES.** - management of water use, including pollution control, in Yukon and Northwest Territories.-- **Indian and Northern Affairs**; Northern Program. All inquiries -- Ottawa/Hull (613) 997-0443.

**POLLUTION NOTICES TO SHIPS** - penalties for polluting Canadian waters -- **Transport**; Coast Guard, Pollution Prevention Section. All inquiries -- Ottawa/Hull (613) 996-7297.

**POLLUTION REGULATIONS/SHIPS** - regulations to control or prohibit the discharge of pollutants from ships into Canadian waters and fishing zones -- **Transport**; Coast Guard, Pollution Prevention Centre. All inquiries -- Ottawa/Hull (613) 996-7297.

**POLLUTION, ENVIRONMENTAL/AFFECTS ON HEALTH** - assessment and investigation of the health affects of environmental pollutants; assessment and control of medical devices, radiation sources and hazardous products; assessment of the health affects of technological and sociological environments -- **Health and Welfare**; Environmental Quality and Hazards Programs. All inquiries -- Ottawa/Hull (613) 996-7172.

**POLLUTION/AIR** - standards for air quality control in Canada; identifying and controlling potentially hazardous air pollutants; setting air quality objectives; controlling emissions of air contaminants -- **Environment Protection Service**. General inquiries -- any regional office.

**POLLUTION/MARINE** - responding to non-search-and-rescue marine emergencies, particularly oil spills -- **Transport**; Canadian Coast Guard Emergencies. All inquiries -- Ottawa/Hull (613) 992-2323.

**POLLUTIONS/RADIO SPECTRUM** - legal limits for radio frequency pollution; lowering of ambient noise levels --**Communications**; Engineering Programs Branch. All inquiries -- Ottawa/Hull (613) 992-0804.

**POPULATION DISTRIBUTION MAPS** - maps showing provincial and territorial population distributions after a census and alternative boundaries for electoral districts --**Office of the Representation Commissioner**, 440 Conventry Road, Ottawa. General and policy inquiries -- Ottawa/Hull (613) 993-9924.

**POPULATION STATISTICS** - collecting, compiling, analyzing, abstracting and publishing statistical information relating to the commercial, industrial, financial, social, economic and general activities and conditions of people in Canada **Statistics Canada**. All inquiries -- any regional office.

**PORT OF CHICOUTIMI** - transformation of outdated port and industrial properties for urban purposes (residential, recreational, social, cultural, commercial and industrial) **Urban Affairs**. As of March 31, 1979, please contact any regional Central Mortgage and Housing Corporates office.

**PORTS** - planning and administering a system of national ports to efficiently tranship cargoes to and from international and national markets -- **Transports**; National Harbours Board. All inquiries -- Ottawa/Hull(613) 992-0019 or 593-5245.

**POSTAL MONEY ORDERS** - a method of transferring funds and monies through the mails -- **Post Office**. General inquiries -- any post office.

**POST-SECONDARY EDUCATION** - post-secondary program tables list more than 200 degree or diploma programs offered by major colleges and universities in Canada -- **Employment and Immigration**. All inquiries -- any district office.

**POST-SECONDARY RECRUITMENT PROGRAM** - recruiting qualified secondary school graduates for programs such as computer sciences, economics, engineering, marine biology and administration -- **Public Service Commission**; Staffing Branch. General and policy inquiries -- any regional office.

**PRAIRIE FARM ASSISTANCE** - policies and legislation to stabilize farm product prices; milk subsidies; crop loss protection; Prairie farm assistance and pesticide residue compensation; development and operation of National Farm Management System program; Western Grain Stabilization Act; operational functions associated with grain production; grants to agricultural organizations; contributions to producers to assist in production development -- **Agriculture**; Food Production and Marketing. All inquiries -- any regional office.

**PRAIRIE FARM REHABILITATION** - the Prairie Farm Rehabilitation Administration (PFRA) combats drought and soil drifting on the prairies -- **Regional Economic Expansion (DREE)**. All inquiries -- Regina (306) 569-5088.

**PRECEDENCE/RULES AND ADVICE** - organization and management of state ceremonies and events of national significance; establishes rules and advice on matters of precedence and protocol for affairs of state -- **Secretary of State**; Operations and State Protocol Directorate. General and policy inquiries -- Ottawa/Hull (613) 994-1616.

**PRECIOUS METALS/CONSUMER FRAUD PROTECTION** - prevention of fraud in the sale, production, labelling, packaging and advertising of most products, textiles, precious metals, furs, pre-packaged products, food stuffs, fruits and vegetables -- **Consumer and Corporate Affairs**; Consumer Fraud Protection. All inquiries -- any regional or district office.

**PREMIUMS/UNEMPLOYMENT INSURANCE** - eligibility determined of contributors and premiums collected from both employers and employees -- **Revenue**; Taxation. All inquiries -- any district office.

**PRE-RETIREMENT BENEFITS** - pre-retirement benefits for employees laid off from textile, clothing or footwear industries as a result of tariff reductions (benefits paid through Canada Employment and Immigration offices) -- **Labour**. All inquiries -- Ottawa/Hull (613) 997-2617.

**PRESS RELEASES** - available from departmental head office (see list at end of index -- Part 3).

**PRICE INDEX/CONSUMER** - collecting, compiling, analyzing, abstracting and publishing statistical information relating to the commercial, industrial, financial, social, economic and general activities and conditions of people in Canada -- **Statistics Canada**. All inquiries -- any regional office.

**PRICE OF OIL AND GAS** - determination of the cost of oil and gas at various stages of production and distribution -- **Energy, Mines and Resources**; Energy Policy Sector. General and policy inquiries -- Ottawa/Hull (613) 995-9351 local 220.

**PRICES OF ENERGY/INTERNATIONAL** - comparative data on commodity value of natural gas and its competitive position in relation to other fuels -- **Energy, Mines and Resources**; Energy Policy. General and policy inquiries -- Ottawa/Hull (613) 995-9351 local 220.

**PRICES OF ENERGY/COMPARATIVE DATA** - comparative data on the commodity value of natural gas and its competitive position in relation to other fuels -- **Energy, Mines and Resources**; Energy Policy Sector. General and policy inquiries -- Ottawa/Hull (613) 995-9351, local 220.

**PRICES/PETROLEUM PRODUCTS** - information regarding markets and prices for Canadian petroleum products (gasoline, diesel fuel, furnace oil and stove oil.) -- **Energy, Mines and Resources; Energy Policy Sector (Prices).** All inquiries -- Ottawa/Hull (613) 995-9351 local 146.

**PRICE-FIXING INVESTIGATION** - investigations into suspected violations of the Combines Investigation Act with respect to restraint of trade or competition -- **Consumer and Corporate Affairs; Competition Policy Bureau.** All inquiries -- Ottawa/Hull (613) 997-2190 or any regional or district office.

**PRIMARY INDUSTRIES STATISTICS** - collecting, compiling, analyzing, abstracting and publishing statistical information relating to the commercial, industrial, financial, social, economic and general activities and conditions of people in Canada -- **Statistics Canada.** All inquiries -- any regional office.

**PRIMARY WOOD PRODUCTS/ADVISORY SERVICES** - ongoing advisory services on primary wood products for the public, forestry-related industries, trade associations, provincial governments and other interested parties -- **Industry, Trade and Commerce; Resource Industries Branch.** General and policy inquiries -- Ottawa/Hull (613) 992-0068.

**PRIMARY WOOD PRODUCTS** - the Co-operative Overseas Market Development Program is a cost-shared program designed to increase overseas exports of British Columbia's lumber, plywood and other miscellaneous wood products (jointly funded by the department, the British Columbia Ministry of Economic Development and the Council of Forest Industries of British Columbia) -- **Industry, Trade and Commerce; Resource Industries Branch.** General and policy inquiries -- Ottawa/Hull (613) 992-0068.

**PRINTED MATTER/DELIVERY** see **FOURTH CLASS MAIL DELIVERY**

**PRINTING/CUSTOMS INVOICES** - customs invoicing requirements and certifications; applications for private printing of customs invoices by foreign exporters -- **Revenue; Customs and Excise.** All inquiries -- any regional customs office or port of entry.

**PRISON SENTENCE/FEDERAL OFFENCES** - a pardon granted by Governor-in-Council to assist people who have been found guilty of a criminal offence but demonstrated their successful reintegration into society -- **National Parole Board.** All inquiries -- Ottawa/Hull (613) 593-5275.

**PRISONERS OF WAR/FORMER/COMPENSATION** - pensions as compensation for disability or death related to military service; compensation for former prisoners of war -- **Canadian Pension Commission**. All inquiries -- any regional office.

**PRISON/CONDITIONAL RELEASE** - conditional release of federal and provincial prisoners -- **National Parole Board**. All inquiries -- Ottawa/Hull (613) 995-1308.

**PRIVACY COORDINATION/DEPARTMENTAL/PERSONAL INFORMATION/AGRICULTURE** - personal information held by the department concerning individuals, whether employees or members of the general public, is accessible to them under the provisions of Part IV of the Human Rights Act -- **Agriculture**; Office of the Privacy Coordinator. All inquiries -- Ottawa/Hull (613) 995-0526.

**PRIVACY/INVESTIGATION OF COMPLAINTS** - investigations and recommendations concerning complaints from individuals deprived of the right of access to and correction of personal information about them held by the federal government -- **Canadian Human Rights Commission**; Privacy Commissioner. All inquiries -- Ottawa/Hull (613) 995-2410.

**PRIVATE SECTOR/BILINGUALISM PROGRAM** - use of official languages in the operations of the private sector (voluntary organizations, business and industry) -- **Secretary of State**; Language Programs Branch. General and policy inquiries -- Ottawa/Hull (613) 994-1966.

**PRIVATE SECTOR/INTERNATIONAL DEVELOPMENT** - assistance to non-governmental agencies and organizations in their participation in international development -- **Canadian International Development Agency**; Non-Governmental Organizations Division. All inquiries -- Ottawa/Hull (819) 997-6202.

**PROCEDURES/RADIO SYSTEMS LICENSING** - analysis and evaluation of new and revised radio licensing proposals (including all classes of radio systems, frequency selection and occupancy studies) -- **Communications**. General and legal inquiries -- any district office.

**PROCESSED FOODS/CONSUMER COMPLAINTS** - complaints by consumers related to filth and foreign matter in foods -- **Health and Welfare**; Health Protection Branch. All inquiries -- any district office.

# **PROCESSED FRUIT AND VEGETABLE INDUSTRY/TASK FORCE** - the Task Force on the Processed

Fruit and Vegetable Industry has published a report examining the major opportunities and constraints affecting the development of the processed fruit and vegetable industry in Canada and made specific recommendations to ensure that the industry realizes its full potential in the 1980s and beyond -- **Industry, Trade and Commerce; Agriculture, Fisheries and Food Products Branch**. General and policy inquiries -- Ottawa/Hull (613) 992-0012.

# **PROCESSING OF FOODS/INSPECTION** - inspection of food processing establishments in

Canada -- **Health and Welfare; Health Protection Branch**. All inquiries -- any regional health protection branch office.

# **PROCUREMENT/COMMERCIAL GOODS AND SERVICES** - the acquisition and provision of goods

and services required by federal government departments and agencies. Commercial Supply Service acquires goods and services of a commercial nature as well as professional and special services. Science and Engineering Procurement Service acquires or leases technically complex products and services including research and development -- **Supply and Services; Supply Administration**. All inquiries -- any regional office.

# **PROCUREMENT/SCIENCE AND ENGINEERING** - the acquisition and provision of goods and

services required by federal government departments and agencies. Commercial Supply Service acquires goods and services of a commercial nature as well as professional and special services. Science and Engineering Procurement Service acquires or leases technically complex products and services including research and development -- **Supply and Services; Supply Administration**. All inquiries -- any regional office.

# **PRODUCT SAFETY** - inspection and testing of consumer products with respect to safety

-- **Consumer and Corporate Affairs; Product Safety Branch**. General inquiries -- any regional district office.

# **PRODUCTION STATISTICS** - collecting, compiling, analyzing, abstracting and publishing

statistical information relating to the commercial, industrial, financial, social, economic and general activities and conditions of people in Canada -- **Statistics Canada**. All inquiries -- any regional office.

# **PRODUCTIVITY ANALYSIS** - a service to business firms within given industrial sectors

to identify relative strengths and weaknesses to help improve productivity, profitability and competitiveness -- **Industry, Trade and Commerce; Business Services Branch, Interfirm Comparisons**. General and policy inquiries -- Ottawa/Hull (613) 995-0874.

**PRODUCTS/COMMERCIAL/PROCUREMENT** - the acquisition and provision of goods and services required by federal government departments and agencies. Commercial Supply Service acquires goods and services of a commercial nature as well as professional and special services. Science and Engineering Procurement Service acquires or leases technically complex products and services including research and development -- **Supply and Services**; Supply Administration. All inquiries -- any regional office.

**PRODUCTS/SCIENCE AND ENGINEERING/PROCUREMENT** - the acquisition and provision of goods and services required by federal government departments and agencies. Commercial Supply Service acquires goods and services of a commercial nature as well as professional and special services. Science and Engineering Procurement Service acquires or leases technically complex products and services including research and development -- **Supply and Service**; Supply Administration. All inquiries -- any regional office.

**PROGRAM FOR EXPORT MARKET DEVELOPMENT** - a financial incentive program providing repayable loans (in the event of success) for a number of export activities (bidding on capital projects abroad, export market identification and adjustment, participation in trade fairs, incoming buyers, export consortium formation) -- **Industry, Trade and Commerce**; Program for Export Market Development Office. All inquiries -- any regional office.

**PROHIBITED GOODS/IMPORTATION** - goods prohibited from entry into Canada -- **Revenue**; Customs and Excise. General and legal inquiries -- any regional office or port of entry.

**PROMOTIONAL PROJECTS PROGRAM** - exhibits at trade fairs abroad to promote the export of Canadian products and services; the sponsoring of outgoing and incoming missions; arranging visits to Canada by foreign buyers and government delegations -- **Industry, Trade and Commerce**; Office of International Marketing, Promotional Projects Branch. General and policy inquiries -- Ottawa/Hull (613) 995-6221.

**PROOF OF CITIZENSHIP** - administration of the Citizenship Act; receives applications for Canadian citizenship, examines applicants in the various citizenship courts and issues certificates and proof of citizenship -- **Secretary of State**; Citizenship Registration Branch. General and policy inquiries -- any citizenship court across Canada.

**PROPERTY ACQUISITION, DEVELOPMENT** - the department's Property Development Program is responsible for the implementation of the Federal Land Management (FLM) Policy. Complementing this is the Area Screening Canada Program which assesses the use of federal properties in metropolitan areas contributing to the FLM policy -- **Public Works**; Property Development Program. All inquiries -- any regional office.

**PROPERTY HOLDINGS/FEDERAL** - management and maintenance of federal real property (land and any building or other structure, and any continual interest which exceeds a period of 10 years)  
 -- **Public Works.** All inquiries -- any regional office.

**PROPERTY/RESIDENTIAL/REHABILITATION ASSISTANCE** - financial assistance for residential property owners to bring their properties up to minimum health and safety standards -- **Cetral Mortgage and Housing Corporation;** News and Information Division. All inquiries -- any regional office.

**PROSPECTORS/YUKON** - the federal government pays 50 per cent of the cost of 10 assays per prospector-per-year in Yukon Territory -- **Indian and Norther Affairs;** Assay Service.  
 General inquiries -- Whitehorse (403) 668-5151.

**PROSPECTORS ASSISTANCE PROGRAM** - incentives to encourage the search for minerals in Yukon and the Northwest Territories -- **Indian and Northern Affairs;** Prospector's Assistance Program.  
 General inquiries -- Whitehorse (403) 668-5151.

**PROSTHETIC SERVICES** - rehabilitative services for amputees through counselling, fitting, developing, manufacturing and the sale of prosthetic and orthodic devices -- **Health and Welfare;** Medical Services Branch. All inquiries -- Ottawa/Hull (613) 996-2838.

**PROTECTION/ANIMAL DISEASE** - prevention of the introduction of animal diseases into Canada by regulating importation, quarantine, inspection and testing of imported animals; disease eradication and control programs; testing inspection and certification for export; treatment of livestock in transit -- **Agriculture;** Animal Health Directorate. All inquiries -- Ottawa/Hull (613) 995-5433.

**PROTOCOL/DIPLOMATS** - diplomatic protocol, ceremonial, privileges and immunities for the diplomatic and consular corps; assistance in and regulation of those aspects of diplomatic and consular life which enable the Canadian Government to fulfill its obligations under the Vienna Convention on Diplomatic and Consular Relations, and Canadian laws and regulations -- **External Affairs;** Office of the Chief of Protocol. General and policy inquiries Ottawa/Hull (613) 992-8162.

**PROTOCOL/RULES AND ADVICE** - organization and management of state ceremonies and events of national significance; establishes rules and advice on matters of precedence and protocol for affairs of state -- **Secretary of State;** Operations and State Protocol Directorate. General and policy inquiries -- Ottawa/Hull (613) 994-1616.

**PROVINCIAL BOUNDARIES/SURVEYS** - surveying and maintaining provincial and territorial boundaries by federal-provincial boundary commissions --**Energy, Mines and Resources**; Legal Surveys Division. All inquiries -- Ottawa/Hull (613) 995-4674.

**PROVINCIAL POLICE SERVICE** - police services under contract to the territories and provinces (except Ontario and Quebec). Services available in rural areas, towns, villages and hamlets -- **Royal Mounted Police**. General inquiries -- any detachment office.

**PUBLIC ACCESS/DEPARTMENTAL PERSONAL INFORMATION/AGRICULTURE** - personal information held by the department concerning individuals, whether employees or members of the general public, is accessible to them under the provisions of Part IV of the Human Rights Act -- **Agriculture**; Office of the Privacy Coordinator. All inquiries -- Ottawa/Hull (613) 995-0526.

**PUBLIC ACCOUNTS/AUDIT** - auditing of the Public Accounts of Canada -- **Auditor General**. Legal and policy inquiries -- Ottawa/Hull (613) 593-5094; general inquiries -- any regional office.

**PUBLIC FINANCE STATISTICS** - collecting, compiling, analyzing, abstracting and publishing statistical information relating to the commercial, industrial, financial, social, economic and general activities and conditions of people in Canada -- **Statistics Canada**. All inquiries -- any regional office.

**PUBLIC HEALTH CARE/INDIANS** - health services for Canadian Indians (public health care, health education, preventive health programs and environmental health services on reserves) -- **Health and Welfare**; Medical Services Branch. All inquiries -- any medical services regional office.

**PUBLIC HEALTH CARE/YUKON, NORTHWEST TERRITORIES** - health services for residents of Yukon and the Northwest Territories (public health care, health education, preventive health programs and environmental health services) -- **Health and Welfare**; Medical Services Branch. All inquiries -- any medical services regional office in Whitehorse, Edmonton or Ottawa district office.

**PUBLIC HEARINGS/RADIO-TELEVISION, TELECOMMUNICATIONS** - the 1968 Broadcasting Act authorizes the CRTC to regulate and supervise all aspects of the Canadian Broadcasting system (radio, television and cable television). The 1976 CRTC Act gave the commission regulatory power over federally-regulated telecommunications carriers (Bell Canada, BC Telephone, CN Telecommunications, CP Telecommunications and Telesat Canada) -- **Canadian Radio-Television and Telecommunications Commission (CRTC)**; Information Services Branch. All inquiries -- any regional office.

**PUBLIC HEARINGS/RAILWAY ACCIDENTS** - re-appraisal of imports into Canada on which importers have filed appeals against the assessment of anti-dumping duty -- **Revenue; Customs and Excise.** All inquiries -- any regional office or Ottawa/Hull (613) 995-0651.

#### **PUBLIC LEGAL INFORMATION/FUNDING see LEGAL RESEARCH AND INFORMATION**

**PUBLIC SERVANTS/PERFORMANCE OF DUTY** - designation of federal public servants whose duties are necessary for the safety or security of the public -- **Public Service Staff Relations Board; Staff Relations.** All inquiries -- Ottawa/Hull (613) 992-5012.

**PUBLIC SERVICE CAREERS/NORTHERN NATIVES** - Public service training and careers for native people resident in Canada's north -- **public Service Commission; Northern Careers Program.** General and policy inquiries -- any regional office.

**PUBLIC SERVICE CAREERS** - recruiting qualified secondary school graduates for programs such as computer sciences, economics, engineering, marine biology and administration -- **Public Service Commission; Staffing Branch.** General and policy inquiries -- any regional office.

**PUBLIC SERVICE EMPLOYMENT ACT/STAFFING PROCEDURES** - inquiries by government employees and the public on the Public Service Employment Act, regulations, policies and directives -- **Public Service Commission; Staffing Authorities Centre.** General and policy inquiries -- any regional office.

**PUBLIC SERVICE EMPLOYMENT/LAWYERS** - recruiting lawyers for federal departments and agencies -- **Justice; Staffing.** All inquiries -- Ottawa/Hull (613) 992-9413.

**PUBLIC SERVICE EMPLOYMENT/NATIVE PEOPLE** - employment for native people in federal government departments and agencies -- **Public Service Commission; Native Employment Program.** General and policy inquiries -- any regional office.

**PUBLIC SERVICE EMPLOYMENT/WOMEN** - ensuring that the same opportunities for employment are available equally to both men and women -- **Public Service Commission; Office of Equal Opportunities for Women.** All inquiries -- any regional office.

**PUBLIC SERVICE MANAGEMENT INSURANCE PLAN** - the Superannuation Division maintains the pension payroll and data establishing eligibility of former federal employees and their survivors and establishes eligibility and maintains records for three federal government insurance plans -- **Supply and Services**; **Services Administration**. All inquiries -- Ottawa/Hull (613) 996-0201.

**PUBLIC SERVICE STAFFING/INVESTIGATIONS** - investigating public service staffing anomalies for which there is no right of appeal **Public Service Commission**; **Investigation Directorate**. All inquiries -- any regional office.

**PUBLIC SERVICE SUPPORT STAFFING** - recruitment, referral and appointment of support staff to administrative and operational categories in the federal public service in the National Capital Region -- **Public Service Commission**; **Staffing Branch**. All inquiries -- Ottawa/Hull (613) 996-9676.

**PUBLIC SERVICE/APPEALS ON STAFFING** - appeals by federal government public servants against breaches of the Public Service Employment Act and regulations that may affect their career (promotion, demotion, release) -- **Public Service Commission**; **Appeals Directorate**. All inquiries -- any regional office.

**PUBLIC SERVICE/APPEALS** - receiving and redirecting inquiries from federal public servants seeking redress information -- **Public Service Commission**; **Appeals and Investigations Branch**, **Registrar Services**. General inquiries -- any regional office.

**PUBLIC SERVICE/COLLECTIVE BARGAINING** - regulatory powers related to collective bargaining in the federal public service -- **Public Service Staff Relations Board**; **Staff Relations**. All inquiries -- Ottawa/Hull 992-5012.

**PUBLIC SERVICE/DISCRIMINATION** - investigating complaints of discrimination on grounds of sex, race, national origin, colour, religion, age, marital status, physical disability and criminal record -- **Public Service Commission**; **Anti-Discrimination Directorate**. All inquiries -- any regional office.

**PUBLIC SERVICE/EXECUTIVE TRAINING** - providing the federal public service with a continuing supply of personnel with executive potential -- **Public Service Commission**; **Career Assignment Program (CAP)**. General and policy inquiries -- any regional office.

**PUBLIC SERVICE/PAY RESEARCH** - research on rates of pay, employee earnings, conditions of employment and related practices prevailing both inside and outside the federal public service -- **Public Service Staff Relations Board**. General and policy inquiries -- Ottawa/Hull (613) 992-2800.

**PUBLIC SERVICE/PERSONNEL INTERCHANGE** - career opportunities on an interchange basis, for qualified candidates, between sectors of the Canadian community and the federal public service; nomination of Canadians to international organizations -- **Public Service**

**PUBLIC SERVICE/POLITICAL ACTIVITIES** - monitoring political activities of public servants -- **Public Service Commission**; Secretariat. All inquiries -- any regional office.

**PUBLIC SERVICE/SENIOR EXECUTIVE STAFFING** - recruiting, counseling and appointing senior executives for employment in the federal public service -- **Public Service Commission**; Senior Executive Program. General and policy inquiries -- any regional office.

**PUBLIC SERVICE/STAFF DEVELOPMENT** - staff development services (career planning, professional courses, counselling) for public servants outside of Ottawa/Hull -- **Public Service Commission**; Regional Operations Directorate. All inquiries -- any regional office.

**PUBLIC SERVICE/STAFFING** - recruitment, referral and appointment of qualified candidates for employment in the federal public service -- **Public Service Commission**; Staffing Branch. General and policy inquiries -- any regional office.

**PUBLIC SERVICE/SUMMER JOBS FOR STUDENTS** - career and educational development for students and recent graduates through short-term jobs in federal government departments and agencies -- **Employment and Immigration**; Summer Job Corps Program. All inquiries -- any Canada Employment Centre.

**PUBLIC SERVICE/SUPERANNUATION, INSURANCE PLANS** - the Superannuation Division maintains the pension payroll and data establishing eligibility of former federal employees and their survivors and establishes eligibility and maintains records for three federal government insurance plans -- **Supply and Services**; Services Administration. All inquiries -- Ottawa/Hull (613) 996-0201.

**PUBLIC SERVICE/USE OF OFFICIAL LANGUAGES** - information concerning the Official Languages Act, language of service, language of work and the equitable participation of anglophones and francophones in federal departments and institutions -- **Commissioner of Official Languages**; Information Branch. All inquiries -- Ottawa/Hull (613) 995-7717.

**PUBLICATIONS/GOVERNMENT OF CANADA** - publishing and marketing books and brochures on behalf of federal government departments and agencies in Canada and abroad -- **Supply and Services**; Canadian Government Publishing Centre. General and policy inquiries --

**PUBLICATIONS/GOVERNMENT OF CANADA** - may be obtained from any authorized bookstore agent, and by special order from bookstores or by mail from the Publishing Centre, Department of Supply and Services, Ottawa, Ont., K1A 0S9. A list of authorized agents may be found at the end of Part 3 of this index.

**PUBLISHING CENTRE/CANADIAN GOVERNMENT** - publishing and marketing books and brochures on behalf of federal government departments and agencies in Canada and abroad -- **Supply and Service**; Canadian Government Publishing Centre. General and policy inquiries -- Ottawa/Hull (613) 995-1781.

**PUBLISHING/IDENTIFICATION NUMBERS** - standard identification numbers are assigned to serial publications (ISSN) and to English language books (ISBN) published in Canada -- **National Library**. General and policy inquiries -- Ottawa/Hull (613) 996-5758 (ISBN); 992-0703 (ISSN).

**PURCHASING/CONTRACTS/SCIENCE AND ENGINEERING/COMMERCIAL GOODS AND SERVICES** - the acquisition and provision of goods and services required by federal government departments and agencies. Commercial Supply Service acquires goods and services of a commercial nature as well as professional and special services. Science and Engineering Procurement Service acquires or leases technically complex products and services including research and development -- **Supply and Services**; Supply Administration. All inquiries -- any regional office.

**PYRAMID SALES/COMPLAINT INVESTIGATIONS** - investigation of complaints regarding misleading advertising -- **Consumer and Corporate Affairs**; Marketing Practices Branch. All inquiries -- any regional or district office.

**QUALITY OF WORKING LIFE** - encouragement of employee-employer collaboration and participation through provision of information and support for conferences, seminars, workshops and experiments -- **Labour**. General inquiries -- any regional office.

**QUARANTINE CONTROLS/LIVESTOCK** - grading; inspecting; licensing and bonding; regulating agricultural production inputs; recording performance of livestock; poultry strain development; sire loan program; import and export inspection surveys and certification; quarantine controls and eradication procedures; registration of premises; forage seed project; registration of livestock -- **Agriculture**; Food Production and Marketing Branch. All inquiries -- any regional office.

**QUARANTINE/TRAVELLERS ABROAD** - quarantine and regulatory services; information to prospective travellers on immunization requirements and measures to conserve their health while abroad -- **Health and Welfare**; Medical Services Branch. All inquiries -- Ottawa/Hull (613) 992-4226.

**QUEBEC PENSION PLANS** - income tax deductions to determine an individual's net taxable income -- **Revenue**; Taxation. All inquiries -- any district office.

**QUEBEC PENSION PLAN/DEATH BENEFITS** - under the Canada Pension Plan, death benefits are a lump sum paid following the death of a qualified contributor -- **Health and Welfare**; Income Security Program. All inquiries -- any income security district office; Quebec residents -- any Quebec Pension Plan office.

**QUEEN'S PRINTER** see **CANADIAN GOVERNMENT PUBLICATIONS**

**QUOTAS/IMPORTS/EXPORTS** - the issuance of import permits in accordance with the Export and Import Permits Act and regulations -- **Industry, Trade and Commerce**; Control Measures Division, Office of Special Import Policy. All inquiries -- Ottawa/Hull (613) 996-2387.

## **RACE DISCRIMINATION see HUMAN RIGHTS**

**RACE HORSES/RACE SURVEILLANCE/USE OF DRUGS/RESEARCH** - provision and operation of race surveillance contracted services (photo finish, film patrol, blood and urine analyses) and research relating to the use of drugs on horses and race surveillance techniques -- **Agriculture; Racetrack Supervision Division.** All inquiries -- Ottawa/Hull (613) 998-4922.

**RACE TRACK SUPERVISION** - protection of the wagering public by supervising race tracks (checking calculations and returns submitted from various tracks, preparing and recording statistical data, inspecting pari-mutuel facilities, investigating infractions, training race track and supervisory personnel) -- **Agriculture; Racetrack Supervision Division.** All inquiries -- Ottawa/Hull (613) 998-4922.

**RADIATION SOURCES/ASSESSMENT** - assessment and investigation of the health affects of environmental pollutants; assessment and control of medical devices, radiation sources and hazardous products; assessment of the health affects of technological and sociological environments -- **Health and Welfare; Environmental Quality and Hazards Programs.** All inquiries -- Ottawa/Hull (613) 996-7172.

**RADIO AIDS INFORMATION** - updated alphabetical listings of all air navigation radio aids, aero radio stations, control towers, terminal control units and area control centres operated by Transport Canada and National Defence -- **Transport; Canadian Air Transportation Administration, Telecommunications and Electronic Branch.** All inquiries -- Ottawa/Hull (613) 996-0211.

**RADIO AIDS TO NAVIGATION** - information on radio communications and electronic navigational services which contribute to the safety and efficient movement of all vessels in Canadian waters -- **Transport; Coast Guard, Telecommunications and Electronics Branch.** All inquiries -- any coast guard regional office.

**RADIO BROADCASTING** - English and French national radio (AM and FM) and television services are provided by the **Canadian Broadcasting Corporation**, 1500 Bronson Avenue, Ottawa. General and policy inquiries -- Ottawa/Hull (613) 731-3111.

**RADIO BROADCASTS, HISTORICAL/ARCHIVES** - historical sound recordings acquired and preserved by the Public Archives in Ottawa are available for listening to on the premises -- **Public Archives; Sound Archives.** All inquiries -- Ottawa/Hull (613) 996-3414.

**RADIO CARBON DATING OF ROCKS** - dating consolidated and surficial materials as an aid to correlation of strata -- **Energy, Mines and Resources**; Geological Survey of Canada. General inquiries -- Ottawa/Hull (613) 995-4270.

**RADIO COMMUNICATIONS/NATIVE PEOPLES** - professional and financial assistance to communications societies serving the needs of native peoples -- **Secretary of State**; Native Citizen's Directorate. General and policy inquiries -- Ottawa/Hull (613) 994-2066.

**RADIO EQUIPMENT/CONSUMER AWARENESS** - improved immunity of consumer electronic equipment to outside radio interference; expansion of the use of the radio spectrum for communications services -- **Communications**; Electro-Magnetic Compatibility Division. All inquiries -- Ottawa/Hull (613) 995-7862.

**RADIO EQUIPMENT/SHIPS** - regulations prescribing the fitting, technical standards and operational requirements for radio communication equipment carried by designated Canadian ships in any waters, and by non-Canadian ships in Canadian waters, for distress and safety purposes -- **Transport**; Coast Guard, Telecommunications and Electronics Branch. All inquiries -- any coast guard regional office.

**RADIO EQUIPMENT/TESTING** - proof of performance testing of radio equipment for type approval, evaluation or audit -- **Communications**; Telecommunications Engineering Laboratory. All inquiries -- Ottawa/Hull (613) 996-4824.

**RADIO/LISTING OF APPROVED EQUIPMENT** see **RADIO TYPE APPROVAL**

**RADIO OBSERVATORY** - detection and analysis of light and other emanations from the universe -- **National Research Council**; Herzberg Institute of Astrophysics. All inquiries -- Ottawa/Hull (613) 996-1455 (solar) or 821-2480 (meteor); Pembroke (613) 735-0141; Penticton (604) 497-5321; Saskatoon (306) 665-4301 or Victoria (604) 566-3864 (radio).

**RADIO OPERATOR EXAMINATION PROGRAM** - examinations to ensure that radio operators (both restricted and amateur) have, and maintain, operational and/or technical competence in accordance with Canadian and International standards -- **Communications**; Radio Operators Examination Program. General and legal inquiries -- any district office.

**RADIO OPERATORS/CAREERS** - career opportunities for air traffic controllers, radio operators, civil aviation inspectors and helicopter pilots -- **Transport**; Canadian Air Transportation Administration Branch. All inquiries -- Ottawa/Hull (613) 996-0230 or 995-9621.

**RADIO/REGULATION, POLICY** - the 1968 Broadcasting Act authorizes the CRTC to regulate and supervise all aspects of the Canadian Broadcasting system (radio, television and cable television). The 1976 CRTC Act gave the commission regulatory power over federally-regulated telecommunications carriers (Bell Canada, BC Telephone, CN Telecommunications, CP Telecommunications and Telesat Canada) -- **Canadian Radio-Television and Telecommunications Commission (CRTC)**; Information Services Branch. All inquiries -- any regional office.

**RADIO SERVICE AND LICENSING** - testing, certifying and licensing of General Radio Service (GRS) equipment (Citizen Band or CB); management of radio frequencies -- **Communications**; Engineering Programs Branch. All inquiries -- Ottawa/Hull (613) 992-0840.

**RADIO SPECTRUM MANAGEMENT** - advisory and consultative services relating to regulations and procedures in the management of radio spectrum -- **Communications**; Spectrum Management Operations. All inquiries -- Ottawa/Hull (613) 995-3155.

**RADIO SPECTRUM POLLUTION** - legal limits for radio frequency pollution; lowering of ambient noise levels -- **Communications**; Engineering Programs Branch. All inquiries -- Ottawa/Hull (613) 992-0840.

**RADIO SYSTEMS** - on-site inspections of all broadcast and cable television systems, ships fitted with compulsory radio equipment and new broadcast systems, to ensure that operational and technical standards meet with regulatory requirements -- **Communications**; Compulsory Inspection Program. All inquiries -- any district office.

**RADIO SYSTEMS LICENSING** - analysis and evaluation of new and revised radio licensing proposals (including all classes of radio systems, frequency selection and occupancy studies) -- **Communications**. General and legal inquiries -- any district office.

**RADIO SYSTEMS/STANDARDS** - development of frequency spectrums for mobile systems: development of equipment standards for all types of radio systems (land, marine and aeronautical mobile, satellite, microwave, radar-radio navigation, remote control devices) -- **Communications**; Telecommunications Engineering Laboratory. All inquiries -- Ottawa/Hull (613) 996-4824.

**RADIO TYPE APPROVAL** - approval of all radio equipment in Canada on the basis of technical data submitted in accordance with various radio standards specifications; proof of performance testing; listing of approved equipment -- **Communications; Radio Type Approval Program.** All inquiries -- Ottawa/Hull (613) 996-6761.

**RADIOACTIVE MINERALS RESOURCE AND RESERVE ASSESSMENT** - monitoring the development of Canada's uranium resources and providing annual assessments of ore reserves, existing productive capacity and the technical feasibility of potential uranium mines -- **Energy, Mines and Resources; Technical Inquiries Section, Technology Information Division.** General inquiries -- Ottawa/Hull (613) 995-4075 or 996-4570 local 144).

**RADIOACTIVE WASTE** see **NUCLEAR WASTE/DISPOSAL RESEARCH**

**RADIOBEACONS** - shore based electronic facilities (radiobeacons) for ship positioning and navigating -- **Transport; Coast Guard, Telecommunications and Electronics Branch.** All inquiries -- any regional office.

**RADIOISOTOPES** - the production of radioisotopes for a wide range of industrial applications as well as medical diagnosis and treatment -- **Atomic Energy of Canada Limited, Commercial Products.** General and policy inquiries -- Ottawa/Hull (613) 592-2790 local 267 or 601.

**RAIL PASSENGER SERVICES/SUBSIDIES** - administration of federal subsidy programs for railway safety, branch lines and rail passenger services -- **Canadian Transport Commission; Railway Transport Committee.** Legal and policy inquiries -- Ottawa/Hull (613) 997-4425.

**RAIL TRANSPORT RESEARCH** - research on rail, air, motor vehicle and water modes of transport; commodity pipelines and international transport policy -- **Canadian Transport Commission; Research Branch.** General inquiries -- Ottawa/Hull (613) 997-2432.

**RAIL TRANSPORTATION RESEARCH** - economic studies, research and development projects to improve existing services of railway passenger transportation in Canada -- **Transport; Railway Passenger Development.** All inquiries -- Ottawa/Hull (613) 996-8108.

**RAILWAY ACCIDENTS INVESTIGATION** - investigation and public hearings on railway accidents; data collection and analysis of railway accidents and rail operations -- **Canadian Transport Commission; Railway Transport Committee.** Legal and policy inquiries -- Ottawa/Hull (613) 997-7953.

**RAILWAY ACCIDENTS/INVESTIGATION/STATISTICS** - investigation and public hearings on railway accidents; data collection and analysis of railway accidents and rail operations -- **Canadian Transport Commission**; Railway Transport Committee. Legal and policy inquiries -- Ottawa/Hull (613) 997-7953.

**RAILWAY CROSSINGS/SAFETY** - funds to assist provinces in improving the efficiency of urban transportation systems and the safety of railway crossings in urban areas -- **Transport**; Surface Policy and Urban Transportation Assistance Program. All inquiries -- Ottawa/Hull (613) 996-4180.

**RAILWAY INDUSTRY/LICENSING, INSPECTION, REGULATION** - licensing, inspecting and regulating the Canadian railway industry -- **Canadian Transport Commission**; Railway Transport Committee. Legal and policy inquiries -- any regional office or Ottawa/Hull (613) 997-7046.

**RAILWAY RELOCATION AND CROSSING SAFETY/FINANCIAL ASSISTANCE** - funding for relocation of railway tracks in urban areas and improved safety at railway grade crossings -- **Transport**; Railway Relocation and Crossing Branch. All inquiries -- Ottawa/Hull (613) 593-7392.

**RAILWAY SAFETY/SUBSIDIES** - administration of federal subsidy programs for railway safety, branch lines and rail passenger services -- **Canadian Transport Commission**; Railway Transport Committee. Legal and policy inquiries -- Ottawa/Hull (613) 997-4425.

**RAILWAY SYSTEMS/ASSISTANCE/INFORMATION** - assisting the railway industry in developing import/export markets; providing information on all aspects of railway systems as they relate to government policies and activities in the industry -- **Industry, Trade and Commerce**; Transportation Industries Branch, Railway Division. All inquiries -- Ottawa/Hull (613) 995-3201.

**RAILWAY TARIFFS** - filing of railway and water carrier tariffs under the statutory requirements of the Railway Act and Transport Act -- **Canadian Transport Commission**; Traffic and Tariffs Branch. Legal and policy inquiries -- Ottawa/Hull (613) 997-2905.

**RAILWAY TRANSPORT/ECONOMIC REGULATION** - economic regulation of railway transport -- **Canadian Transport Commission**; Railway Transport Committee. Legal and policy inquiries -- Ottawa/Hull (613) 997-7046.

**RATES OF CUSTOMS DUTY** - tariff classification and rate of customs duty payable on imported goods -- **Revenue**; Customs and Excise. General and legal inquiries -- any regional office or part of entry.

**RATES OF CUSTOMS DUTY/APPEALS** - appeals of tariff classification, rate of customs duty applied or value for customs duty determined on imported goods -- **Revenue**; Customs and Excise. General and legal inquiries -- any regional office or port of entry.

**RATES OF EXCHANGE/CURRENCY** - rate of exchange used for commercial importations into Canada, requests for daily rates or verification of previous rates -- **Revenue**; Customs and Excise. All inquiries -- any regional office or port of entry.

**RATIONING/OIL AND PETROLEUM PRODUCTS** - allocating crude oil and petroleum products in emergencies; Canada's obligations under the International Energy Agreement -- **Energy, Mines and Resources**; Petroleum Emergency Supply Allocation Program. Inquiries -- Ottawa/Hull (613) 995-9351 local 186.

**RCAF ASSOCIATION GRANT** - bursaries and assisted education for military and ex-military personnel; grants, scholarships and educational programs (Lord Strathcona Trust and Royal Canadian Air Force Association Grants) -- **National Defence (DND)**. All inquiries -- any DND office of information.

**RCMP DEATH AND DISABILITY PENSIONS** - pensions as compensation for disability or death related to military service; compensation for former prisoners of war -- **Canadian Pension Commission**. All inquiries -- any regional office.

**RCMP EMPLOYEES/INFORMATION, INQUIRIES** - inquiries concerning RCMP employees (past and present), postings, service records, employment history -- **Royal Canadian Mounted Police**. All inquiries -- Ottawa/Hull (613) 993-2912.

**REAL DOMESTIC PRODUCT** - collecting, compiling, analyzing, abstracting and publishing statistical information relating to the commercial, industrial, financial, social, economic and general activities and conditions of people in Canada -- **Statistics Canada**. All inquiries -- any regional office.

**REAL ESTATE INVESTMENT ANALYSIS SYSTEM** - management and maintenance of federal real property (land and any building or other structure, and any continual interest which exceeds a period of 10 years) -- **Public Works**. All inquiries -- any regional office.

**REAL ESTATE SERVICE/FEDERAL PROPERTY** - the department's property services division provides a complete real estate service including acquiring, appraising, surveying and developing of real property to both the department and its clients; administration of the Expropriation Act and the Central Real Property Inventory -- **Public Works**; Property Services. All inquiries -- any regional office.

**REAL PROPERTY INVENTORY/FEDERAL** - management and maintenance of federal real property (land and any building or other structure, and any continual interest which exceeds a period of 10 years) -- **Public Works**. All inquiries -- any regional office.

**RECALL OF TIRES** - the Tire Recall Register lists motor vehicle tire recall campaigns for safety-related defects or for non-compliance with Canadian motor vehicle tire safety standards -- **Transport**; Road Safety Branch. All inquiries -- Ottawa/Hull (613) 996-2236.

**RECALLS/MOTOR VEHICLE** - the Vehicle Recall Register lists motor vehicle recall campaigns for safety-related defects or for non-compliance with Canadian motor vehicle safety standards -- **Transport**; Road Safety Branch. All inquiries -- Ottawa/Hull (613) 996-2236.

#### **RECORDINGS see ARCHIVES COLLECTION**

**RECORDS/CANADIAN FORCES** - personnel records of former members of the federal public service and military (1903-1978) used to substantiate individual claims regarding service and to respond to inquiries under the Canadian Human Rights Act, Part IV -- **Public Archives**; Records Management Branch. General and policy inquiries -- Ottawa/Hull (613) 995-6161.

**RECORDS/SURVEY OF CANADA LANDS** - the Surveyor General for Canada has custody of survey records and documents of Indian reserves, national parks, territorial and offshore lands. Copies of these records are available to the public -- **Energy, Mines and Resources**; Legal Surveys Division. General inquiries -- Ottawa/Hull (613) 995-4403.

**RECREATION ACTIVITIES/GRANTS TO ASSOCIATIONS** - leadership training to initiate or support fitness and recreation-related activities; financial support for recreation and fitness programs; consultative services to sport and recreation associations -- **Health and Welfare**; Fitness and Amateur Sport Branch. All inquiries -- Ottawa/Hull (613) 996-4510.

**RECREATION ACTIVITIES/NATIONAL CAPITAL** - cross-country ski trails and public golf courses operated by the National Capital Commission -- **National Capital Commission**. All inquiries -- Ottawa/Hull (613) 992-4231.

**RECREATIONAL EQUIPMENT/MANUFACTURE** - products such as furniture, recreational equipment, wood and metal products are manufactured by inmates are for sale to all levels of government, religious and non-profit organizations -- **Correctional Service of Canada**; Industrial Manufacturing and Inmate Training Program. General and policy inquiries -- Ottawa/Hull (613) 995-6502.

**RECREATIONAL WATERWAYS** - development, operation and interpretation on historic canal systems in Canada -- **Indian and Northern Affairs**; Parks Canada. General and policy inquiries -- any regional office.

**RECRUITING ON CAMPUS** - employer campaigns and student recruitment on campus -- **Employment and Immigration**; Service to Students and Graduates Program. All inquiries -- any Canada Employment Centre.

**RECRUITMENT OF EXPERTS/DEVELOPING COUNTRIES** - recruiting and selecting Canadians to fill technical assistance positions in developing countries and selecting candidates for the CIDA scholarship program -- **Canadian International Development Agency**; Human Resources Directorate. General and policy inquiries -- Ottawa/Hull (819) 997-1197.

**RECRUITMENT/PUBLIC SERVICE** - recruitment, referral and appointment of qualified candidates for employment in the federal public service -- **Public Service Commission**; Staffing Branch. General and policy inquiries -- any regional office.

**RED TAPE AND PAPERWORK REDUCTION** - The Office for the Reduction of Paperburden is an action group designed to reduce the burden imposed on business by government red tape and paperwork -- **Industry, Trade and Commerce**; Small Business Program. All inquiries -- Ottawa/Hull (613) 995-9197 collect.

## RE-ENTERING CANADA see RETURNING RESIDENT PERMITS

REFERENCE/CUSTOMS DUTIES - reference by way of appeal under section 49 of the Customs Act concerning classification or valuation of goods (reference in this context refers to a "letter of reference" written by the Minister of Finance to the board and relating to an inquiry regarding a particular sector of the economy. The term is used as a "reference on a tariff item" -- **Tariff Board**. All inquiries -- Ottawa/Hull (613) 996-8541.

REFERENCE MEASUREMENT FOR CANADA/STANDARDS - research into selected areas of physics; maintenance of Canada's reference measurement standards (time, length, mass and temperature); calibration of measuring instruments for industry, government and universities; scientific advice to government and universities; designs for industrial products -- **National Research Council**; Division of Physics. All inquiries -- Ottawa/Hull (613) 993-9101.

REFERENCE SERVICE/EDP RECORDS - archival services for computerized material of long-term value -- **Public Archives**; Machine Readable Archives. All inquiries -- Ottawa/Hull (613) 997-3080.

REFERENCE SERVICE/LIBRARIES - reference, information, consultation and bibliographic services are provided by telephone, telex, mail or in person to other libraries and the public. Specialized information services are offered in rare books, Canadian newspapers and serials, and Canadian and foreign government documents -- **National Library**; Reference and Bibliography Section. General and policy inquiries -- Ottawa/Hull (613) 995-9481.

REFINING DEPOSITS OF GOLD - gold deposits for refining -- **Royal Canadian Mint**. General inquiries -- Ottawa/Hull (613) 995-0187.

REFUGEE CLAIMS/IMMIGRATION APPEALS - an independent court to which those who have been ordered removed from Canada or those in Canada whose relatives have been refused admission, may appeal such decisions, not only on legal grounds but also on discretionary grounds -- **Immigration Appeal Board**. All inquiries -- Ottawa/Hull (613) 995-6486.

REFUGEES/ADMISSION TO CANADA - people eligible to immigrate to Canada under the refugee class are those who are unable or unwilling to return to their country of nationality or residence because they fear persecution for reasons of race, religion, nationality, membership in a particular social group or political opinion -- **Employment and Immigration**; Immigration and Demographic Policy. All inquiries -- any Canada Immigration Centre.

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++ see expanded program description in Part III

**REFUGEES/CONVENTION/IMMIGRATION** - in addition to convention refugees admitted under the refugee class, many displaced and persecuted persons are accepted under special humanitarian programs. The participation of private organizations in the program has a bearing on refugee selections -- **Employment and Immigration**; Immigration and Demographic Policy. All inquiries -- any Canada Immigration Centre.

**REGIONAL DEVELOPMENT INCENTIVES PROGRAM** - the Regional Development Incentives Program provides incentives to business and industry to stimulate manufacturing investment and employment in designated regions of Canada -- **Regional Economic Expansion (DREE)**. All inquiries -- any DREE office.

**REGIONAL DEVELOPMENT SURVEYS** - surveys on Canada's surface deposits for land use planning, engineering construction, environmental management and regional development -- **Energy, Mines and Resources**; Geological Survey. General inquiries -- Ottawa/Hull (613) 995-4270.

**REGIONAL MINERAL ECONOMIES** - provincial and territorial breakdown of mineral economic matters (mineral activity, data source, policy, opportunities for investment, environmental, social and employment impact, and problems such as mineral transportation) -- **Energy, Mines and Resources**; Resources and Development Division. General and policy inquiries -- Ottawa/Hull (613) 995-9351.

**REGISTER/INDIAN AND CROWN LANDS** - providing certified documents showing evidence of interest in Indian and Crown lands of Canada to bands, individual band members, lawyers and/or agents of bands, department of justice officials and the courts -- **Indian and Northern Affairs**; Indian and Inuit Affairs. All inquiries -- Ottawa/Hull (613) 995-3298.

**REGISTER INDIAN RESERVES** - status of Indian reserves and surrendered reserve land in accordance with established registers -- **Indian and Northern Affairs**; Indian and Inuit Affairs. All inquiries -- Ottawa/Hull (613) 995-3298.

**REGISTER OF CIVIL AIRCRAFT OWNERSHIP** - civil aircraft register of ownership (names and addresses), registration marks and aircraft types and models -- **Transport**; Canadian Air Transportation Administration, Aircraft Licensing and Register Section. All inquiries - Ottawa/Hull (613) 992-3712.

**REGISTERED FIREARMS INDEX** - an index of all firearms registered, lost or stolen in Canada -- **Royal Canadian Mounted Police**. All inquiries -- Ottawa/Hull (613) 993-3800.

REGISTERED HOME OWNERSHIP SAVINGS PLAN CONTRIBUTIONS - income tax deductions to determine an individual's net taxable income -- Revenue; Taxation. All inquiries -- any district office.

REGISTERED HOME OWNERSHIP SAVINGS PLAN/TAX INFORMATION - inquiries regarding deductible contributions and tax implications of plans -- Revenue; Taxation. All inquiries -- any district office. (Questions on specific plans should be directed to a trust or insurance company).

REGISTERED INDIANS - lists of registered Indians -- Indian and Northern Affairs; Band membership Division. All inquiries -- Ottawa/Hull (613) 995-2276.

REGISTERED PENSION PLAN CONTRIBUTIONS - income tax deductions to determine an individual's net taxable income -- Revenue; Taxation. All inquiries -- any district office.

REGISTERED RETIREMENT INCOME FUND/TAX INFORMATION - inquiries regarding deductible contributions and tax implications of Registered Retirement Income fund plans -- Revenue; Taxation. All inquiries -- any district office. (Questions on specific plans should be directed to a trust or insurance company).

REGISTERED RETIREMENT SAVINGS PLAN CONTRIBUTIONS - income tax deductions to determine an individual's net taxable income -- Revenue; Taxation. All inquiries -- any district office.

REGISTERED RETIREMENT SAVINGS PLAN/TAX INFORMATION - inquiries regarding deductible contributions and tax implications of plans -- Revenue; Taxation. All inquiries -- any district office. (Questions on specific plans should be directed to a trust or insurance company).

REGISTRATION, APPLICATIONS/FIREARMS - inquiries and procedures regarding firearm registration applications -- Royal Canadian Mounted Police. All inquiries -- any police agency.

REGISTRATION/INDIAN LANDS - recording interests in Indian lands and transactions affecting those interests -- Indian and Northern Affairs. All inquiries -- Ottawa/Hull (613) 995-3298.

**REGISTRATION/LIVESTOCK** - grading; inspecting; licensing and bonding; regulating agricultural production inputs; recording performance of livestock; poultry strain development; sire loan program; import and export inspection surveys and certification; quarantine controls and eradication procedures; registration of premises; forage seed project; registration of livestock -- **Agriculture**; Food Production and Marketing Branch. All inquiries -- any regional office.

**REGISTRATION/SHIPS** - licences for small vessels (boats); registration of Canadian ships -- Revenue; Customs and Excise. All inquiries -- any customs office.

**REGISTRATION/SOCIAL INSURANCE** - Canadian citizens, permanent residents and others who may qualify are entitled to receive a social insurance number -- **Employment and Immigration**; Benefit Programs. All inquiries -- any Canada Employment Centre.

**REGISTRATION/TRADEMARKS** - administration of the Trade Marks Act; registration of trademarks which identify the products or services of a particular manufacturer; information on licensing of trademarks -- **Consumer and Corporate Affairs**. All inquiries -- any regional or district office.

**REGULATIONS/AGRICULTURAL PRODUCTION** - grading; inspecting; licensing and bonding; regulating agricultural production inputs; recording performance of livestock; poultry strain development; sire loan program; import and export inspection surveys and certification; quarantine controls and eradication procedures; registration of premises; forage seed project; registration of livestock -- **Agriculture**; Food Production and Marketing Branch. All inquiries -- any regional office.

**REGULATIONS/AIR** - aeronautical rules and regulations, procedures, airspace, airports, navigation and communication facilities, services, hazards and other services used by pilots, air traffic controllers and aircraft operators in pre-flight planning and in-flight navigation -- **Transport**; Canadian Air Transportation Administration, Civil Aeronautics. All inquiries -- Ottawa/Hull (613) 996-2290.

**REGULATIONS/AIR CARRIERS** - licensing, inspection and regulation of air carriers and domestic and international charter operations -- **Canadian Transport Commission**; Air Transport Committee. Legal and policy inquiries -- Ottawa/Hull (613) 997-6645.

**REGULATIONS/ALLOWANCES FOR ENTERING CANADA** - regulations concerning the admission of duty-free goods into Canada by foreign students and non-residents, immigrants, Canadian students returning from study in a foreign country and residents returning after a lengthy absence (at least one year) -- **Revenue**; Customs and Excise. All inquiries -- any customs office.

**REGULATIONS/ANIMAL DISEASE** - prevention of the introduction of animal diseases into Canada by regulating importation, quarantine, inspection and testing of imported animals; disease eradication and control programs; testing inspection and certification for export; treatment of livestock in transit -- **Agriculture**; Animal Health Directorate. All inquiries -- Ottawa/Hull (613) 995-5433.

**REGULATIONS/BROADCAST SYSTEMS** - on-site inspections of all broadcast and cable television systems, ships fitted with compulsory radio equipment and new broadcast systems, to ensure that operational and technical standards meet with regulatory requirements -- **Communications**; Compulsory Inspection Program. All inquiries -- any district office.

**REGULATIONS/BROADCASTING** - the 1968 Broadcasting Act authorizes the CRTC to regulate and supervise all aspects of the Canadian Broadcasting system (radio, television and cable television). The 1976 CRTC Act gave the commission regulatory power over federally-regulated telecommunications carriers (Bell Canada, BC Telephone, CN Telecommunications, CP Telecommunications and Telesat Canada) -- **Canadian Radio-Television and Telecommunications Commission (CRTC)**; Information Services Branch. All inquiries -- any regional office.

**REGULATIONS/BUS** - advice and assistance on Canadian and United States laws and regulations affecting bus transportation -- **Transport**; Motor Carrier Branch. All inquiries -- Ottawa/Hull (613) 992-9107.

**REGULATIONS/CLASS 34/INCOME TAX** - coordination of industrial sector branches of the department in providing prior opinions and certification of certain types of energy conserving equipment for accelerated capital cost allowances under class 34 of Canada's income tax regulations -- **Industry, Trade and Commerce**; Resource Industries Branch. General and policy inquiries -- Ottawa/Hull (613) 992-0065.

**REGULATIONS/COAL** - records of mineral claims stakes; representation work applied; ownership; lapsing; mining leases and prospecting permits; information on Prospector's Assistance Program and Territorial Coal Regulations -- **Indian and Northern Affairs**; Northern Program. All inquiries -- Yellowknife (403) 873-4421 local 226.

REGULATIONS/CUSTOMS BONDED WAREHOUSES - regulations and procedures governing customs bonded warehouses; regulations relating to ships stores and the disposal of unclaimed goods at customs -- Revenue; Customs and Excise. All inquiries -- any regional office or port of entry.

REGULATIONS/CUSTOMS CARGO CONTROL - customs cargo control regulations relating to the control of import and export movement of international cargo in bonded carriers -- Revenue; Customs and Excise. All inquiries -- any regional office or port of entry.

REGULATIONS/DUTY FREE SHOPS - location and regulations governing duty free shops in Canada -- Revenue; Customs and Excise. General and legal inquiries -- any regional office.

REGULATIONS, ECONOMIC/AIR CARRIERS/INTERNATIONAL CHARTERS - economic regulation of air carriers and domestic and international air charter operations -- Canadian Transport Commission; Air Transport Committee, Economic Regulation Branch. Legal and policy inquiries -- Ottawa/Hull (613) 997-6226.

REGULATIONS, ECONOMIC/MOTOR VEHICLE CARRIERS - economic regulation of interprovincial motor vehicle carriers -- Canadian Transport Commission; Motor Vehicle Transport Committee. Legal and policy inquiries -- Ottawa/Hull (613) 997-1080.

REGULATIONS, ECONOMIC/RAILWAY TRANSPORT - economic regulation of railway transport -- Canadian Transport Commission; Railway Transport Committee. Legal and policy inquiries -- Ottawa/Hull (613) 997-7046.

REGULATIONS, ECONOMIC/WATER CARRIERS - economic regulation of water carriers -- Canadian Transport Commission; Water Transport Committee. Legal and policy inquiries -- Ottawa/Hull (613) 997-1213.

REGULATIONS ENFORCEMENT/AIRCRAFT - implementation of deterrents against violations of air regulation and air navigation orders through warnings, license suspensions and prosecutions -- Transport; Canadian Air Transportation Administration, Licensing Division. All inquiries -- any regional office.

REGULATIONS/EXPORT ENTRY OF GOODS - regulations concerning the documentation governing the export of goods from Canada -- Revenue; Customs and Excise. All inquiries -- any regional office or part of entry.

**REGULATIONS/FEDERAL TAXES** - federal sales and excise taxes (payable under the Excise Tax Act); regulations on manufactured goods -- **Revenue**; Customs and Excise. General and Legal inquiries -- any regional or district excise office; policy inquiries -- Ottawa/Hull (613) 995-2655.

**REGULATIONS/FEED FREIGHT** - transportation subsidies on western feed grain and Ontario corn shipments for livestock consumption in various parts of eastern Canada and British Columbia -- **Canadian Livestock Feed Board**; Feed Freight Assistace. All inquiries -- Montreal (514) 283-7505.

**REGULATIONS/FIRE PREVENTION** - responsibility for the fire protection of all federal government buildings and property with the exception of National Defence property and aircraft fires (handled by Transport) -- **Public Works**; Dominion Fire Commissioner. All inquiries -- any regional office.

**REGULATIONS/FOREIGN GIFT ALLOWANCES** - regulations governing allowances on gifts received by Canadians from foreign countries as bequests, or in anticipation of death -- **Revenue**; Customs and Excise. General and policy inquiries -- any customs office.

**REGULATIONS/FREIGHT TRANSPORTATION, LORD'S DAY** - regulations and public hearings on transportation of freight traffic on the Lord's Day -- **Canadian Transportation Commission**; Motor Vehicle Transport Committee, Transportation Operations. Legal and policy inquiries -- Ottawa/Hull (613) 997-1080.

**REGULATIONS/HOVERCRAFTS** - regulations pertaining to the design, construction and operation of air cushion vehicles (hovercraft) and the licensing of operating and maintenance personnel -- **Transport**; Coast Guard, Air Cushion Vehicle Division. All inquiries -- Ottawa/Hull (613) 992-3138.

**REGULATIONS/HUNTING** - regulations governing the hunting of migratory game birds -- **Environment**; Canadian Wildlife Service. General inquiries -- any regional office.

**REGULATIONS/IMPORTS/EXPORTS** - issuance of export permits, international import certificates and international delivery certificates in accordance with the Export and Import Permits Act and regulations -- **Industry, Trade and Commerce**; Export Control section, Office of Special Import Policy. All inquiries -- Ottawa/Hull (613) 995-8356.

**REGULATIONS/INDIAN TIMBER** - administration of Indian timber regulations; negotiating forest fire protection agreements with the provinces; forestry advice; maintaining trust responsibility related to forest assets on Indian reserves -- **Indian and Northern Affairs; Property and Estates Management.** General and policy inquiries -- Ottawa/Hull (613) 997-9800.

**REGULATIONS/INFORMATION FOR TOURISTS, TRAVEL** - dissemination of Canadian tourist information by telephone or in writing to the public (both Canadian and foreign), trade and media inquirers -- **Industry, Trade and Commerce; Canadian Government Office of Tourism, Travel Information Services.** General inquiries -- any regional office.

**REGULATIONS/LAND USE** - accepting and reviewing applications for surface use of land pursuant to the Territorial Land Use Regulations; administering and inspecting approved land uses -- **Indian and Northern Affairs; Land Use Program.** General and policy inquiries -- Whitehorse (403) 668-5151.

**REGULATIONS/MANUFACTURED GOODS** - federal sales and excise taxes (payable under the Excise Tax Act); regulations on manufactured goods -- **Revenue.** General and Legal inquiries -- any regional or district Excise Office; policy inquiries -- Ottawa/Hull (613) 995-2655.

**REGULATIONS/MINING SAFETY/CLAIM STAKING** - implementing Yukon mining safety and blasting regulations; insuring proper claim staking procedures are followed; providing mineral industry expertise; providing mine rescue training to mining companies as well as mine rescue equipment and stations for emergencies -- **Indian and Northern Affairs; Mines Inspection Services.** All inquiries -- Whitehorse (403) 668-5151 local 247.

**REGULATIONS/MOTOR CARRIERS** - federal representation in the CCMTA (Canadian Conference of Motor Transport Administrators); advice on federal goals and policies; coordination of provincial laws and regulations affecting motor carriers -- **Transport; Motor Carrier Branch.** All inquiries -- Ottawa/Hull (613) 992-9107.

**REGULATIONS/MOTOR VEHICLE** - enforcing motor vehicle safety regulations on vehicles manufactured in Canada; responding to inquiries about safety and emission standards for all kinds of motor vehicles -- **Transport; Road Safety Branch.** All inquiries -- Ottawa/Hull (613) 992-4464.

**REGULATIONS/NORTHWEST TERRITORIES LANDS AND FOREST** - administration of acts and regulations concerning petroleum and mining exploration, development and production, water use, forest management (including timber harvesting and fire control), land use, land management and disposition -- **Indian and Northern Affairs; Northern Program.** All inquiries -- Inuvik (403) 979-2938; Norman Wells (403) 587-2310; Fort Smith (403) 872-2558.

**REGULATIONS/OFFSHORE GAS AND OIL** - approval and regulation of offshore gas and oil exploration and developmental activities -- **Energy, Mines and Resources; Resource Management and Conservation Branch.** All inquiries -- Ottawa/Hull (613) 995-9351 local 455.

**REGULATIONS/OIL AND GAS** - evaluating and authorizing oil and gas drilling programs in the Northwest Territories; monitoring and inspecting all drilling operations; enforcing the Oil and Gas Production and Conservation Act and regulations -- **Indian and Northern Affairs; Northern Program.** All inquiries -- Yellowknife (403) 873-4421 local 333.

**REGULATIONS/PATENTS** - administration of the Patent Act and regulations which provide for granting of patents for inventions that are new and useful -- **Consumer and Corporate Affairs; Patent Office.** All inquiries -- any regional or district office.

**REGULATIONS/PIPELINES/RATES** - regulations governing rates, tolls and tariffs of pipeline companies under federal jurisdiction -- **National Energy Board.** All inquiries -- Ottawa/Hull (613) 992-4370.

**REGULATIONS/PIPELINES/SAFETY** - regulations and orders to promote pipeline safety; on-site inspections -- **National Energy Board.** All inquiries -- Ottawa/Hull (613) 992-4370.

**REGULATIONS/PLEASURE CRAFT** - regulations governing the use of pleasure craft in St. Lawrence Seaway canals and locks; facilities for pleasure craft -- **Transport; St. Lawrence Seaway Authority.** All inquiries -- Ottawa/Hull (613) 992-3949.

**REGULATIONS/PUBLIC SERVANTS-ELECTIONS** - monitoring political activities of public servants -- **Public Service Commission; Secretariat.** All inquiries -- any regional office.

**REGULATIONS/PUBLIC SERVICE EMPLOYMENT/APPEALS** - appeals by federal government public servants against breaches of the Public Service Employment Act and regulations that may affect their career (promotion, demotion, release) -- **Public Service Commission; Appeals Directorate.** All inquiries -- any regional office.

**REGULATIONS/PUBLIC SERVICE EMPLOYMENT/STAFFING** - inquiries by government employees and the public on the Public Service Employment Act, regulations, policies and directives -- **Public Service Commission**; Staffing Authorities Centre. General and policy inquiries -- any regional office.

**REGULATIONS/RADIO AND TELEVISION** - the 1968 Broadcasting Act authorizes the CRTC to regulate and supervise all aspects of the Canadian Broadcasting system (radio, television and cable television). The 1976 CRTC Act gave the commission regulatory power over federally-regulated telecommunications carriers (Bell Canada, BC Telephone, CN Telecommunications, CP Telecommunications and Telesat Canada) -- **Canadian Radio-Television and Telecommunications Commission (CRTC)**; Information Services Branch. All inquiries -- any regional office.

**REGULATIONS/RADIO SPECTRUM** - advisory and consultative services relating to regulations and procedures in the management of radio spectrum -- **Communications**; Spectrum Management Operations. All inquiries -- Ottawa/Hull (613) 995-3155.

**REGULATIONS/RAILWAY INDUSTRY** - licensing, inspecting and regulating the Canadian railway industry -- **Canadian Transport Commission**; Railway Transport Committee. Legal and policy inquiries -- any regional office or Ottawa/Hull (613) 997-7046.

**REGULATIONS/SHIP HULLS** - regulating, approving, inspecting and certifying, with respect to safety of life and property, the design construction and operation of ships, marine materials and equipment -- **Transport**; Ship Safety, Hull Inspection and Standard. All inquiries -- Ottawa/Hull (613) 992-4729.

**REGULATIONS/SHIP MACHINERY** - regulating, approving, inspecting and certifying, with respect to safety, the design, construction and operation of ship machinery installations, including fire protection -- **Transport**; Coast Guard, Ship Safety-Machinery Inspection and Standards. All inquiries -- any ship safety office.

**REGULATIONS/SHIP POLLUTION** - regulations to control or prohibit the discharge of pollutants from ships into Canadian waters and fishing zones -- **Transport**; Coast Guard, Pollution Prevention Centre. All inquiries -- Ottawa/Hull (613) 996-7297.

**REGULATIONS/SHIP SURVIVAL EQUIPMENT** - survival systems and lifesaving equipment on passenger and other commercially inspected vessels; safe working practices on ships; cargo handling equipment on ships -- **Transport**; Coast Guard, Ship Safety. All inquiries -- any ship safety office.

**REGULATIONS/SHIPS** - marine electrical construction and inspection standards and regulations related to the safety of ships -- **Transport**; Coast Guard, Ship Safety-Machinery Inspection and Standards. All inquiries -- any ship safety office.

**REGULATIONS/SMALL VESSELS** - administration of small vessel regulations including calculation of safe load and horse-power ratings, setting standards for small vessel construction, issuing construction compliance decals and capacity plates, regulating safety equipment for small vessels, and approving lifejackets and personal flotation devices -- **Transport**; Coast Guard, Ship Safety - Small Vessels. All inquiries -- Ottawa/Hull (613) 992-8025.

**REGULATIONS/ST. LAWRENCE SEAWAY** - joint Canada - United States regulations concerning the transit of vessels on the St. Lawrence Seaway -- **Transport**; St. Lawrence Seaway Authority. All inquiries -- Ottawa/Hull (613) 992-3949.

**REGULATIONS/TELECOMMUNICATIONS** - the 1968 Broadcasting Act authorizes the CRTC to regulate and supervise all aspects of the Canadian Broadcasting system (radio, television and cable television). The 1976 CRTC Act gave the commission regulatory power over federally-regulated telecommunications carriers (Bell Canada, BC Telephone, CN Telecommunications, CP Telecommunications and Telesat Canada) -- **Canadian Radio-Television and Telecommunications Commission (CRTC)**; Information Services Branch. All inquiries -- any regional office.

**REGULATIONS/TERRITORIAL LANDS** - accepting and reviewing applications for the sale, lease or other disposition of Crown lands pursuant to the Territorial Lands Act and regulations; administering approved land dispositions -- **Indian and Northern Affairs**; Land Disposition Program. General and policy inquiries -- Whitehorse (403) 668-5151.

**REGULATIONS/TERRITORIAL TIMBER** - accepting and reviewing applications for timber use pursuant to the Territorial Timber Regulations; forest fire protection; investigating timber growth and revegetation -- **Indian and Northern Affairs**; Forest Resources Program. General and policy inquiries -- Whitehorse (403) 668-5151.

**REGULATIONS/TOURISTS** - tourist regulations and information on the importation of liquor and cigarettes; tourists exemptions -- **Revenue**; Customs and Excise. Inquiries -- any customs office.

**REGULATIONS/TRUCKING/FOREIGN LAWS** - advice and assistance regarding foreign laws and regulations affecting trucking; names and addresses of agencies administering such laws -- **Transport**; Motor Carrier Branch. All inquiries -- Ottawa/Hull (613) 992-9107.

**REGULATIONS/VEHICLE IMPORTATION** - safety standards for imported motor vehicles; enforcement of such regulations; inquiries concerning importation of motor vehicles -- **Transport**; Road Safety Branch. All inquiries -- Ottawa/Hull (613) 992-4464.

**REGULATIONS/WATER CARRIERS** - licensing, inspection and regulation of water carriers -- Canadian Transport Commission; Water Transport Committee. Legal and policy inquiries -- Ottawa/Hull (613) 997-1213.

**REGULATORY PROGRAMS/WATER TRANSPORT** - licensing, inspection and regulation of water carriers -- Canadian Transport Commission; Water Transport Committee, Regulatory Programs Office. Legal and policy inquiries -- Ottawa/Hull (613) 997-1213.

**REHABILITATION/COMMUNITY AND SOCIAL PROGRAMS** - specialized programs designed to assist in the social development of an offender while incarcerated and in his reintegration into the community once released -- **Correctional Service of Canada**; Community and Social programs. General inquiries -- any regional office.

**REHABILITATION, INMATES/EDUCATION AND TRAINING** - academic education from the primary to the baccalaureate levels is available to penitentiary inmates, as is vocational education in a variety of trades and professions at both the secondary and post-secondary levels -- **Correctional Service of Canada**; Education and Training Division. All inquiries -- Ottawa/Hull (613) 992-3550.

**REHABILITATION/PRAIRIE FARM** - the Prairie Farm Rehabilitation Administration (PFRA) combats drought and soil drifting on the prairies -- **Regional Economic Expansion (DREE)**. All inquiries -- any PFRA or DREE office.

**REHABILITATION SERVICES FOR AMPUTEES** - rehabilitative services for amputees through counselling, fitting, developing, manufacturing and the sale of prosthetic and orthopaedic devices -- **Health and Welfare**; Medical Services Branch. All inquiries -- Ottawa/Hull (613) 996-2838.

**REIAS** see **REAL ESTATE INVESTMENT ANALYSIS SYSTEM**

**RELEASE FROM PRISON/TEMPORARY** - temporary release from prison (on either an escorted or unescorted basis) for medical, humanitarian or rehabilitative reasons -- **National Parole Board**. All inquiries -- Ottawa/Hull (613) 992-2818 or any regional office of the board.

**RELIGION STATISTICS** - collecting, compiling, analyzing, abstracting and publishing statistical information relating to the commercial, industrial, financial, social, economic and general activities and conditions of people in Canada -- **Statistics Canada**. All inquiries -- any regional office.

**RELOCATION GRANTS/WORKERS** - financial aid to workers (unemployed or about to be unemployed) who cannot find suitable jobs locally and must therefore move or travel to communities where their skills are needed -- **Employment and Immigration**; Labour Market Policy, Employment Services Branch. All inquiries -- any Canada Employment Centre.

**REMOTE SENSING** - the acquisition and analysis of remote sensing data from aircraft and satellites to assist in the development of effective information and management systems for Canada's land and ocean resources and environment -- **Energy, Mines and Resources**; Canada Centre for Remote Sensing. General inquiries -- Ottawa/Hull (613) 993-0121.

**REMOVAL ORDERS/IMMIGRATION** - visitors and immigrants whose presence in Canada may endanger the public health or welfare of Canadians, or threaten national security, are refused entry or asked to leave -- **Employment and Immigration**; Immigration and Demographic Policy. All inquiries -- any Canada Immigration Centre.

**RENEWABLE ENERGY/RESEARCH AND DEVELOPMENT** - research into renewable energy sources and processes including wood gasification, bench-scale gasification and liquefaction equipment and combustion processes such as in space heating and fluidized bed steam generation -- **Energy, Mines and Resources**; Technical Inquiries Section, Technical Information Division. General inquiries -- Ottawa/Hull (613) 995-4075 or 996-4570 local 144.

**REPORTING/PUBLIC ACCOUNTS** see **GOVERNMENT AUDITS**

**RESCUE** see **SEARCH AND RESCUE** -

**RESEARCH AGREEMENTS PROGRAM** - grants awarded to Canadian research institutions not directly managed by the federal government, in support of proposals in engineering and the natural, physical and social sciences -- **Energy, Mines and Resources**; External Research Program. All inquiries -- Ottawa/Hull (613) 992-5265.

**RESEARCH/AGRICULTURE** - inventories of agricultural and food related research and development in Canadian universities, industry and governments -- **Agriculture**; Research Program Service. All inquiries -- Ottawa/Hull (613) 995-9071.

**RESEARCH/AGRICULTURE/UNIVERSITY GRANTS** - grants available to staff members of Canadian universities for specific agricultural research -- **Agriculture**; Research Programs. All inquiries -- Ottawa/Hull (613) 995-9071.

**RESEARCH/AIR WRECKAGE** - technical documentation of research on aircraft wreckage; reports on queries received and malfunctions reported -- **Transport**; Canadian Air Transportation Administration, Aviation Safety Engineering Facility. All inquiries -- Ottawa/Hull (613) 998-3431.

**RESEARCH AND DEVELOPMENT/ART, AUDIO-VISUAL** - research and development of projects to advance the art and technology of audio-visual communication -- **National Film Board**; Research and Development Division. General inquiries -- Montreal (514) 333-3230.

**RESEARCH AND DEVELOPMENT/COAL AND PEAT** - research and development of technologies pertaining to coal mining and beneficiation, coal carbonization, gasification and liquefaction -- **Energy, Mines and Resources**; Technical Inquiries Section, Technology Information Division. General inquiries -- Ottawa/Hull (613) 995-4075 or 996-4570 local 144.

**RESEARCH AND DEVELOPMENT CONTRACTS** - unsolicited proposals, from outside the federal government, for research and development are examined by appropriate government departments and agencies -- **Supply and Services**. General and policy inquiries -- Ottawa/Hull (819) 997-7476.

**RESEARCH AND DEVELOPMENT/ENERGY** - coordinating, planning, co-operation and policy formulation of federal energy research and development -- **Energy, Mines and Resources**; Office of Energy Research and Development. General and policy inquiries -- Ottawa/Hull (613) 992-9300.

**RESEARCH AND DEVELOPMENT/ENERGY CONSERVATION AND TECHNOLOGY** - investigating energy conservation as it relates to conventional fuel combustion processes, new combustion processes, energy recovery and energy storage -- **Energy, Mines and Resources**; Technical Inquiries Section, Technology Information Division. General inquiries -- Ottawa/Hull (613) 995-4075 or 996-4570 local 144.

**RESEARCH AND DEVELOPMENT/ENERGY TRANSPORTATION** - research into methods and materials for energy transportation including coal slurries, liquid natural gas and pipeline materials -- **Energy, Mines and Resources**; Technical Inquiries Section, Information Division. General inquiries -- Ottawa/Hull (613) 995-4075 or 996-4570 local 144.

**RESEARCH AND DEVELOPMENT FACILITIES/INDUSTRY** - the location, products, research and development facilities, activities and personnel of scientific and technological groups associated with Canadian industry -- **Science and Technology**. General inquiries -- Ottawa/Hull (613) 995-3093.

**RESEARCH AND DEVELOPMENT/FOREST PRODUCTS** - exchange of technology, research and development and trade in forest products and related sectors (including machinery) between Canada and the Soviet Union -- **Industry, Trade and Commerce**; Resource Industries Branch. General and policy inquiries -- Ottawa/Hull (613) 992-7128.

**RESEARCH AND DEVELOPMENT/INDUSTRIAL ASSOCIATIONS** - a program to provide financial assistance to industrial associations for the establishment of organizations to carry out research and development work and to provide technical and other services required by firms in specific industrial sectors who are prepared to cooperatively support these activities -- **Industry, Trade and Commerce**; Technology Branch. All inquiries -- Ottawa/Hull (613) 593-7881.

**RESEARCH AND DEVELOPMENT/MANUFACTURING PROCESSING** - a program to assist selected small and medium-sized firms in Canada engaged in manufacturing processing or specified service activities become more viable and internationally competitive by sharing the costs of innovation, design and productivity enhancement projects, in addition to exploitation of the resultant products, processes or improved services and assistance to firms in the restructuring of their operations through the provision of insurance on restructuring loans -- **Industry, Trade and Commerce**; Enterprise Development Program. General inquiries -- any regional office; legal and policy inquiries -- Ottawa/Hull (613) 995-7958.

**RESEARCH AND DEVELOPMENT/NUCLEAR ENERGY TECHNOLOGY** - research on radioactive ores to develop uranium extraction and chemical analysis techniques and to investigate materials for heavy water plant construction -- **Energy, Mines and Resources**; Technical Inquiries, Technology Information Division. General inquiries -- Ottawa/Hull (613) 995-4075 or 996-4570 local 144.

**RESEARCH AND DEVELOPMENT OF ENERGY CONSUMPTION** - a cost-shared program to encourage research and development of new and improved processes and equipment to reduce energy consumption in industry -- **Industry, Trade and Commerce**; Industry Energy Research and Development Program, Special Programs Office. All inquiries -- any regional office.

**RESEARCH AND DEVELOPMENT OIL AND GAS** - research into oil sands mining and processing methods; research into refining processes for bitumen and heavy oils -- **Energy, Mines and Resources**; Technical Inquiries Section, Technology Information Division. General inquiries -- Ottawa/Hull (613) 995-4075 or 996-4570 local 144.

**RESEARCH AND DEVELOPMENT POLICY STUDIES** - reports, background studies and other information on science policy -- Science Council; Public Affairs. General and policy inquiries -- Ottawa/Hull (613) 995-6954.

**RESEARCH AND DEVELOPMENT RENEWABLE ENERGY** - research into renewable energy sources and processes including wood gasification, bench-scale gasification and liquefaction equipment and combustion processes such as in space heating and fluidized bed steam generation -- **Energy, Mines and Resources**; Technical Inquiries Section, Technical Information Division. General inquiries -- Ottawa/Hull (613) 995-4075 or 996-4570 local 144.

**RESEARCH/ANIMAL DISEASES** - research on diseases of food animals; production of biological agents; laboratory diagnostic and consultative services to the Animal Health and Meat Hygiene Directorates of the department; liaison with provincial and university laboratories -- **Agriculture**; Animal Pathology Division. General inquiries -- Ottawa/Hull (613) 995-9095.

**RESEARCH/ARCTIC** - research and information on the Arctic environment; coordination of logistic support (aircraft and accommodation) for government and university scientists -- **Energy, Mines and Resources**; Polar Continental Shelf Project. General and policy inquiries -- Ottawa/Hull (613) 996-3388.

**RESEARCH/BIOMASS** - research into new and improved uses of wood -- **Environment**. General inquiries -- Ottawa/Hull (613) 997-2800.

**RESEARCH/BUILDING** - research services for Canada's construction industry; technical support for Central Mortgage and Housing Corporation; technical and secretariat assistance to the National Research Council Associate Committee which has responsibility for the production of the National Building Code for Canada -- **National Research Council**; Division of Building Research. All inquiries -- Ottawa/Hull (613) 993-9101.

**RESEARCH/COAL** - development of federal coal policies; information and research studies on coal and related matters -- **Energy, Mines and Resources**; Energy Policy Sector. All inquiries -- Ottawa/Hull (613) 995-9351 local 522.

**RESEARCH/COMPARATIVE LABOUR DATA STATISTICS** - policy and research data for public use on collective agreement expiry dates, strikes, lockouts, wage rates and working conditions in Canada -- **Labour**. All inquiries -- Ottawa/Hull (613) 997-2617.

**RESEARCH CONTRACTS/INDUSTRY LABORATORY PROJECTS** - contracts with Canadian companies to develop laboratory-initiated projects to eventual marketable products; assistance in the identification, licensing and development of technologies -- **National Research Council Canada**; Industry Laboratory Projects Program. All inquiries -- Ottawa/Hull (613) 993-9101.

**RESEARCH/CRIMINAL JUSTICE** - research to reduce the social and economic costs of crime -- **Solicitor General**; Research Division. All inquiries -- Ottawa/Hull (613) 995-1032.

**RESEARCH/CROP DEVELOPMENT/PLANT CELL CULTURING** - agricultural research (chemotaxonomy, protein crop development, plant cell culturing, insect sex-attractants) -- **National Research Council**; Prairie Regional Laboratory. All inquiries -- Saskatoon (306) 665-4191.

**RESEARCH/DRUGS** - research to assure that drugs sold in Canada are safe and effective -- **Health and Welfare**; Health Protection Branch. All inquiries -- Ottawa/Hull (613) 996-7172.

**RESEARCH/DRUGS/RACE SURVEILLANCE** - provision and operation of race surveillance contracted services (photo finish, film patrol, blood and urine analyses) and research relating to the use of drugs on horses and race surveillance techniques -- **Agriculture**; Racetrack Supervision Division. All inquiries -- Ottawa/Hull (613) 998-4922.

**RESEARCH/EARTH PHYSICS** - operating seismological, magnetic and geodynamic observatories; producing magnetic charts and regional gravity maps; studying earthquakes, seismic risk, geothermal energy, permafrost, magnetic storms, compass variations, earth structure and dynamics, the physical properties of rocks, the interior of the earth and natural and induced geophysical hazards -- **Energy, Mines and Resources**; Earth Physics Branch. General inquiries -- Ottawa/Hull (613) 995-5519.

**RESEARCH/ENDANGERED SPECIES** - research and protection of endangered species and their habitats; permits for the importation and exportation of endangered species -- **Environment**; Canadian Wildlife Service. General inquiries -- Ottawa/Hull (613) 997-2800.

**RESEARCH/EROSION, GEOLOGY** - research and data on the nature and magnitude of past and present processes that affect the evolution of the landscape -- **Energy, Mines and Resources**; Geological Survey of Canada. Canada inquiries -- Ottawa/Hull (613) 995-4270.

**RESEARCH FELLOWSHIPS** - research into various aspects of disasters; funds for post-graduate research fellowships in emergency planning -- **Emergency Planning**. General and policy inquiries -- any regional office.

**RESEARCH/FIBRE-OPTICS FOR RURAL COMMUNICATIONS** - potential application of optical-fibre communication systems in rural areas for the delivery of both telephone and broadcasting services -- **Communications**; Rural Communications Program. General inquiries -- Ottawa/Hull (613) 593-6072.

**RESEARCH/FOREST PROTECTION** - developing methods to prevent or reduce damage caused by fire, insects and disease -- **Environment**; Canadian Forestry Service. General inquiries -- any Canadian Forestry Service Office.

**RESEARCH/FOSSILS** - dating, correlation and study of the environment of rocks and their paleoenvironment and paleogeography -- **Energy, Mines and Resources**; Geological Survey of Canada. General inquiries -- Ottawa/Hull (613) 995-4170.

**RESEARCH/FRESHWATER** - planning and implementing freshwater management programs; hydrological forecasts -- **Environment**; Inland Waters Directorate. General inquiries -- any regional office.

**RESEARCH FUNDING/INDIAN LAND CLAIMS** - research funding for Indian bands and associations to undertake research on specific and comprehensive land claims -- **Indian and Northern Affairs**. General and policy inquiries -- Ottawa/Hull (613) 995-8882.

**RESEARCH FUNDING/INDUSTRIAL TECHNOLOGY TRANSFER** - Co-operative Projects with Industry (COPI) is a program directed toward the transfer of technology from federal government laboratories to industry -- **Energy, Mines and Resources**; External Research Programs. All inquiries -- Ottawa/Hull (613) 992-5265.

**RESEARCH FUNDING/WORK CONDITIONS** - encouragement of employee-employer collaboration and participation through provision of information and support for conferences, seminars, workshops and experiments -- **Labour**. General inquiries -- any regional office.

**RESEARCH/GENEALOCIGAL** - private and public texts documenting historical events, activities and endeavours judged to be of national significance are acquired, preserved and made available. A reference service also is available for those engaged in historical or genealogical research -- **Public Archives**; Manuscript Division. General and policy inquiries -- Ottawa/Hull (613) 996-8498.

**RESEARCH/GLACIERS** - research into the movement and physical properties of Arctic glaciers -- **Energy, Mines and Resources**; Polar Continental Shelf Project. General and policy inquiries -- Ottawa/Hull (613) 996-3388.

**RESEARCH GRANTS/LABOUR AFFAIRS** - grants for research projects designed to increase the level of knowledge in the labour affairs field in Canada -- **Labour**. All inquiries -- Ottawa/Hull (613) 997-2617.

**RESEARCH GRANTS/NON-MEDICAL USE OF DRUGS** - assessment and investigation of the causes and effects of the non-medical use of mood-altering substances and their implications for prevention, treatment and rehabilitation -- **Health and Welfare**; Health Services and Promotion Branch. All inquiries -- Ottawa/Hull (613) 996-1508.

**RESEARCH GRANTS/SOCIAL SCIENCES/HUMANITIES** - development and promotion of research and scientific progress in the humanities and social sciences -- **Social Science Humanities Research Council**. General and policy inquiries -- Ottawa/Hull(613) 995-9330.

**RESEARCH/HISTORIC PARKS AND SITES** - preservation, restoration and interpretation of sites and structures of national historical importance throughout Canada -- **Indian and Northern Affairs**; Parks Canada. General and policy inquiries -- any regional office.

**RESEARCH/HISTORY** - availability of published historical documentation within the Public Archives of Canada -- **Public Archives**. General and policy inquiries -- Ottawa/Hull (613) 992-2669.

**RESEARCH/HOUSING ISSUES** - assessment of housing problems in Canada in terms of affordability (rent-to-income ratios), adequacy (physical condition of dwelling) and space (square footage-person) -- **Urban Affairs**. As of March 31, 1979 please contact any regional or Central Mortgage and Housing Corporation office.

**RESEARCH/HUMAN RIGHTS** - prohibition of discrimination based on age, sex, marital status, ethnic or national origin, race or religion, physical handicap or criminal offence for which a pardon has been granted; equal opportunities for access to goods, services, accommodation and employment; jurisdiction over all employees and employers under the legislative authority of the federal government -- **Canadian Human Rights Commission**. All inquiries -- Ottawa/Hull (613) 995-1151 or any regional office.

**RESEARCH/INDIAN LAND ENTITLEMENT** - searching and researching departmental and other records and documents to determine the status of Indian and other lands; ensuring that Crown obligations under treaties and other commitments to the Indian people are met -- **Indian and Northern Affairs**; Indian and Inuit Affairs. All inquiries -- Ottawa/Hull (613) 996-1838.

**RESEARCH/INDUSTRIAL/FINANCIAL ASSISTANCE** - financial assistance for approved industrial research projects in Canada -- **National Research Council**; Industrial Research Assistance Program. All inquiries -- Ottawa/Hull (613) 993-9101.

**RESEARCH/LAW** - the Duff-Rinfret Scholarship provides funds to Canadian lawyers for graduate studies in federal law at the masters level in Canadian law schools -- **Justice**; Program Section. All inquiries -- Ottawa/Hull (613) 992-8581.

**RESEARCH/LEGAL AID** - contributions to independent and government organizations for research, training, planning and evaluating of Canada's legal aid system -- **Justice**; Programs Section. All inquiries -- Ottawa/Hull (613) 992-8581.

**RESEARCH/LEGAL** - contributions for research, development and preparation of legal material for the general public and professionals in the legal field -- **Justice**; Programs Section. All inquiries -- Ottawa/Hull (613) 992-8581.

**RESEARCH/MIGRATORY BIRDS** - protection and management of migratory birds; research and surveys on the distribution, status and population dynamics and ecological requirements -- **Environment**; Canadian Wildlife Service. General inquiries -- Ottawa/Hull (613) 997-2800.

**RESEARCH/NEW HOME AND BUSINESS COMMUNICATIONS SERVICES** - terminal products, communications systems, user services and business sources of these user services -- **Communications**; New Home and Business Services. General inquiries -- Ottawa/Hull (613) 593-4140.

**RESEARCH/NUCLEAR** - the use of nuclear facilities for basic research, support of Canada's nuclear power program and the production of radioisotopes for medical and industrial uses -- **Atomic Energy of Canada Limited Research Company**. General and policy inquiries -- Chalk River (613) 584-3570.

**RESEARCH/NUCLEAR WASTE DISPOSAL** - research on methods of permanent and safe disposal of atomic/nuclear wastes -- **Atomic Energy of Canada Limited, Research Company**. General and policy inquiries -- Pinawa, Manitoba (204) 753-2311 local 268 or 519; from Northern Ontario or Western Canada call zenith 0-7444.

**RESEARCH/PETROLOGY** - information on the formation of igneous and metamorphic rocks through field and laboratory studies -- **Energy, Mines and Resources**; Geological Survey of Canada. General inquiries -- Ottawa/Hull (613) 995-4270.

**RESEARCH/PUBLIC SERVICE SALARIES** - research on rates of pay, employee earnings, conditions of employment and related practices prevailing both inside and outside the federal public service -- **Public Service Staff Relations Board**. General and policy inquiries -- Ottawa/Hull (613) 992-2800.

**RESEARCH/RAIL TRANSPORTATION** - economic studies, research and development projects to improve existing services of railway passenger transportation in Canada -- **Transport**; Railway Passenger Development. All inquiries -- Ottawa/Hull (613) 996-8108.

**RESEARCH/STAFFING AUTHORITIES** - inquiries by government employees and the public on the Public Service Employment Act, regulations, policies and directives -- **Public Service Commission**; Staffing Authorities Centre. General and policy inquiries -- any regional office.

**RESEARCH/STATUS OF WOMEN** - recommendations to the federal cabinet and the public on matters relating to legislation and programs aimed at improving the status of women in Canada; research studies; publications -- **Canadian Advisory Council on the Status of Women**. All inquiries -- Ottawa/Hull (613) 992-4975.

**RESEARCH/TRANSPORT** - research on rail, air, motor vehicle and water modes of transport; commodity pipelines and international transport policy -- **Canadian Transport Commission**; Research Branch. General inquiries -- Ottawa/Hull (613) 997-2432.

**RESEARCH/TRANSPORTATION** - trends and selected research issues on Canadian transportation -- **Canadian Transport Commission**; Research Branch. General inquiries -- Ottawa/Hull (613) 997-2432.

**RESEARCH/TREATIES AND HISTORICAL** - the Treaties and Historical Research Centre provides program files and documents; counsels on likely research sources and archival finding aids; advises on specific historical or claim situations under investigation -- **Indian and Northern Affairs**. General and policy inquiries -- Ottawa/Hull (613) 996-2116.

**RESEARCH/UNPUBLISHED PUBLIC HISTORICAL RECORDS** - acquisition, appraisal, custody and servicing of unpublished historical records created and received by federal government departments and agencies -- **Public Archives**; Public Records Division. All inquiries -- Ottawa/Hull (613) 996-8507.

**RESEARCH/WILDLIFE** - habitat acquisition to ensure the well-being of Canadian avifauna; management of habitat acquired for research, conservation and interpretation -- **Environment**; Canadian Wildlife Service. General inquiries -- Ottawa/Hull (613) 997-2800.

**RESERVATIONS FOR AIRSPACE** - reserved airspace for specified air operations in controlled airspace and information concerning such reservations; military activity in controlled and uncontrolled airspace -- **Transport**; Canadian Air Transportation Administration, Airspace Procedures Division. All inquiries -- Ottawa/Hull (613) 996-7395.

**RESERVES AND RESERVE LANDS REGISTER** - status of Indian reserves and surrendered reserve land in accordance with established registers -- **Indian and Northern Affairs**; Indian and Inuit Affairs. All inquiries -- Ottawa/Hull (613) 995-3298.

**RESIDENTIAL ENERGY CONSERVATION** - programs to encourage energy conservation residences -- **Energy, Mines and Resources**; Conservation and Renewable Energy Branch. General and policy inquiries -- Ottawa/Hull (613) 995-1801.

**RESIDENTIAL REHABILITATION ASSISTANCE** - financial assistance for residential property owners to bring their properties up to minimum health and safety standards -- **Central Mortgage and Housing Corporation**; News and Information Division. All inquiries -- any regional office.

**RESIDENTS, RETURNING/PERMITS** - permanent residents who are not Canadian citizens and who remain outside of Canada for more than 183 days in any 12-month period, may use a Returning Resident Permit as proof they did not intend to abandon their Canadian residency -- **Employment and Immigration**; Immigration and Demographic Policy. All inquiries -- any Canada Immigration Centre.

**RESIDENTS/RETURNING/IMMIGRATION EXAMINATIONS** - Canadian citizens and permanent residents, who have not lost their permanent status, automatically have the right to re-enter and remain in Canada but like visitors they must first be interviewed by an immigration officer at the port of entry -- **Employment and Immigration**; Immigration and Demographic Policy. All inquiries -- any Canada Immigration Centre.

**RESOURCE COMPENSATION PROGRAM/NEW PETROLEUM** see **NEW PETROLEUM COMPENSATION PROGRAM**

**RESOURCE CONSERVATION/MINERALS** - current information on conservation measures applicable to the mineral industry and recommended actions that government, industry and the public can take to conserve mineral resources -- **Energy, Mines and Resources**; Minerals Program. General inquiries -- Ottawa/Hull (613) 995-4039.

**RESOURCE CONSERVATION** see **NATIONAL PARKS**

**RESOURCE INDUSTRIES/MANPOWER PLANNING** - strategies to encourage the employment of Canadians in jobs in Canadian commerce and industry -- **Employment and Immigration**; Manpower Planning Programs. All inquiries -- any Canada Employment Centre.

**RESOURCE MAPPING FROM SATELLITES** - the acquisition and analysis of remote sensing data from aircraft and satellites to assist in the development of effective information and management systems for Canada's land and ocean resources and environment -- **Energy, Mines and Resources**; Canada Centre for Remote Sensing. General inquiries -- Ottawa/Hull (613) 993-0121.

**RESOURCE TOWNS** - the creation of new communities as an alternative to urban sprawl, to accommodate regional growth or to create a balanced development in remote towns dependent on resource industries -- **Central Mortgage and Housing Corporation**; News and Information Division. All inquiries -- any regional office.

**RESOURCES AND RESERVES/ESTIMATES FOR MINERALS** - estimation of resources, reserves, adequacy of mineral supply, magnitude and effectiveness of mineral exploration in Canada; clarification of terminology and concepts used in multimedia reports; long-range forecasts of mineral supply, ocean resources and ocean mining -- **Energy, Mines and Resources**; Resources and Development Division. General and policy inquiries -- Ottawa/Hull (613) 995-9351.

**RESOURCES AND RESERVES/OIL AND GAS** - investigation of oil and gas resources by characterization of the chemical and physical properties of unprocessed bitumens and heavy oils, and the conversion products from bitumes, heavy oils and coal -- **Energy, Mines and Resources**; Technical Inquiries, Technology Information Division. General inquiries -- Ottawa/Hull (613) 995-4075 or 996-4570 local 144.

**RESOURCES/MINERALS** - a listing of the location, production history, ownership, geology, bibliography, tonnage and grades of Canadian minerals -- **Energy, Mines and Resources**; Mineral Policy Sector, Mineral Deposit Inventory. General inquiries -- Ottawa/Hull (613) 995-9351.

**RESTRICTED DRUGS/LICENCES** - licences issued to pharmaceutical companies to manufacture, import, export and distribute supplies of narcotic, controlled and restricted drugs for medical and scientific purposes -- **Health and Welfare**; Health Protection Branch. All inquiries -- Ottawa/Hull (613) 996-7172.

**RESTRICTIVE TRADE PRACTICES/INQUIRIES** - inquiries under the Combines Investigation Act; reports and remedial action for certain offenses under the act -- **Consumer and Corporate Affairs**. All inquiries -- Ottawa/Hull (613) 997-2190.

**RESTRICTIVE TRADE PRACTICES/INVESTIGATION** - inquiries into offences under the Combines Investigation Act (investigation of combines, monopolies, trusts and mergers) -- **Restrictive Trade Practices Commission**. All inquiries -- Ottawa/Hull (613) 992-5306.

**RESUPPLY/ARCTIC** - coordination of the eastern Arctic Resupply Operation on behalf of the federal, provincial and Northwest Territories governments, the United States Airforce, commercial and private shippers -- **Transport**; Coast Guard Fleet Systems Branch. All inquiries -- Ottawa/Hull (613) 996-9788.

**RETAIL TRADE STATISTICS** - collecting, compiling, analyzing, abstracting and publishing statistical information relating to the commercial, industrial, financial, social, economic and general activities and conditions of people in Canada -- **Statistics Canada**. All inquiries -- any regional office.

**RETIREMENT INCOME FUND** - inquiries regarding deductible contributions and tax implications of Registered Retirement Income fund plans -- **Revenue**; Taxation. All inquiries -- any district office. (Questions on specific plans should be directed to a trust or insurance company.)

**RETIREMENT PROTECTION/CANADA PENSION PLAN** - a contributory social insurance program to provide protection against the contingencies of retirement, disability and death -- **Health and Welfare**. All inquiries -- any income security district office; Quebec residents -- any Quebec Pension Plan office.

**RETIREMENT SAVINGS PLAN** - inquiries regarding deductible contributions and tax implications of plans -- **Revenue**; Taxation. All inquiries -- any district office. (Questions on specific plans should be directed to a trust or insurance company.)

**RETIRING ARMED FORCES PERSONNEL/CIVILIAN EMPLOYMENT** - assisting personnel retiring from the Canadian Armed Forces to obtain civilian employment -- **Employment and Immigration**; Civilian Employment Assistance Program. All inquiries -- any Canada Employment Centre.

**RETURNING RESIDENT PERMITS** - permanent residents who are not yet Canadian citizens and who remain outside of Canada for more than 183 days in any 12-month period, may use a Returning Resident Permit as proof they did not intend to abandon their Canadian residency -- **Employment and Immigration**; Immigration and Demographic Policy. All inquiries -- any Canada Immigration Centre.

# RETURNING RESIDENTS ENTITLEMENTS

- regulations concerning the admission of duty-free goods into Canada by foreign students and non-residents, immigrants, Canadian students returning from study in a foreign country and residents returning after a lengthy absence (at least one year) -- **Revenue**; Customs and Excise. All inquiries -- any customs office.

## RHOSP see REGISTERED HOME OWNERSHIP SAVINGS PLAN

**RISK SHARING/INTERNATIONAL** - the Office of Overseas Projects has the responsibility in the department of stimulating, developing and sustaining Canadian participation in export projects; the office works closely with the Canadian Export Development Corporation, the Canadian International Development Agency and the Canadian Commercial Corporation -- **Industry, Trade and Commerce**; Trade Commissioner Service and International Marketing. General and policy inquiries -- Ottawa/Hull (613) 995-2888.

**RIVER BASIN PLAN IMPLEMENTATION** - implementing measures for the conservation, development and utilization of water resources in river basins in which there is a national interest -- **Environment**; Inland Waters Directorate. General inquiries -- any regional office.

**ROAD TRANSPORTATION RESEARCH** - research and development in transportation (marine, road, rail, pipeline, air, air cushion technology), standards and standardization in the engineering industries, computers, engineering and biological control systems, and medical and surgical instrumentation -- **National Research Council**; Division of Mechanical Engineering. All inquiries -- Ottawa/Hull (613) 993-9101.

**ROCK AND MINERAL SETS** - preparation of representative collections of Canadian rocks and minerals as an aid to prospectors, and for sale to the general public -- **Energy, Mines and Resources**; Geological Survey. General inquiries -- Ottawa/Hull (613) 995-4764.

**ROCK IDENTIFICATION** - identification of rock, mineral and fossil samples submitted by the public -- **Energy, Mines and Resources**; Geological Survey of Canada. General inquiries -- Ottawa/Hull (613) 995-4456.

**ROCKS/PROPERTIES STRENGTH** - determination of physical, chemical, mechanical and engineering properties of geological materials -- **Energy, Mines and Resources**; Geological Survey of Canada. General inquiries -- Ottawa/Hull (613) 995-4270.

**ROCKS/RADIOCARBON/ISOTOPES DATING** - dating consolidated and surficial materials as an aid to correlation of strata -- **Energy, Mines and Resources**; Geological Survey of Canada.  
General inquiries -- Ottawa/Hull (613) 995-4270.

**ROYAL CANADIAN AIR FORCE** see **RCAF or CANADIAN ARMED FORCES**

**ROYAL CANADIAN MINT/TOURS** - appointments to tour the Royal Canadian Mint in Ottawa or Winnipeg -- **Royal Canadian Mint**. General inquiries and appointments -- Winnipeg (204) 257-3359;  
Ottawa (613) 236-3132.

**ROYAL CANADIAN MOUNTED POLICE EMPLOYEES/INQUIRIES** - inquiries concerning RCMP employees (past and present), postings, service records, employment history -- **Royal Canadian Mounted Police**. All inquiries -- Ottawa/Hull (613) 993-2912.

**ROYAL PREROGATIVE OF MERCY** see **CLEMENCY/FEDERAL OFFENCES**

**RRIF** see **REGISTERED RETIREMENT INCOME FUND**

**RRSP** see **REGISTERED RETIREMENT SAVINGS PLAN**

**RURAL AND NATIVE HOUSING PROGRAM** - a program combining all the resources of the National Housing Act for the benefit of rural and native peoples -- **Central Mortgage and Housing Corporation**; News and Information Division. All inquiries -- any regional office.

**RURAL COMMUNICATIONS PROGRAM** - determining service discrepancies (telephone service); assessing technological solutions; identifying institutional difficulties; and recommending government policy for improving rural communications -- **Communications**; Rural Communications Program.  
General inquiries -- Ottawa/Hull (613) 593-6042.

**RURAL COMMUNICATIONS/RESEARCH ON FIBRE-OPTICS** - potential application of optical-fibre communication systems in rural areas for the delivery of both telephone and broadcasting services -- **Communications**; Rural Communications Program. General inquiries -- Ottawa/Hull (613) 593-6072.

**RURAL DEVELOPMENT GRANTS/NATIVES** - the Special ARDA (Agriculture and Rural Development

Agreement) program is aimed at improving the social and economic environment of people of native ancestry in rural areas of Canada -- **Regional Economic Exapnsion (DREE)**. All inquiries -- any DREE office.

**RURAL**

**TECHNOLOGY SYSTEMS** - determining service discrepancies (telephone service); assessing technological solutions; identifying institutional difficulties; and recommending government policy for improving rural communications -- **Communications**; Rural Communications Program. General inquiries -- Ottawa/Hull (613) 593-6042.

**SAFETY/AVIATION** - urgent safety-of-flight information letters containing information and insights gained during aircraft accident investigations in Canada and abroad  
--**Transport**; Canadian Air Transportation, Civil Aeronautics Directorate, Aviation Safety Bureau. All inquiries -- any regional office.

**SAFETY CONDITIONS/MINING AND EXTRACTION INDUSTRIES** - improvement of the safety, health and environmental conditions of the mining and extraction industries -- **Energy, Mines and Resources**; Minerals Program, Technology Information Division. General inquiries -- Ottawa/Hull (613) 995-4039.

**SAFETY DESIGNS/NUCLEAR REACTORS** see CANDU

**SAFETY/MINING** - mine inspections for safety and conformity to mining safety ordinance and rules -- **Indian and Northern Affairs**; Northern Program. General and policy inquiries -- Yellowknife (403) 873-4425 local 317.

**SAFETY NOTICES/NAVIGATION** - information required by mariners for safe navigation  
-- **Transport**; Coast Guard, Marine Traffic and Systems Information. All inquiries -- any coast guard office.

**SAFETY/OCCUPATIONAL/ENFORCEMENT OF STANDARDS** - occupational safety and health standards enforcement (including accident prevention education) in enterprises subject to the Canada Labour Code, Part IV -- **Labour**. All inquiries -- any regional office.

**SAFETY OF CONSUMER PRODUCTS/INSPECTION TESTING** - inspection and testing of consumer products with respect to safety -- **Consumer and Corporate Affairs**; Product Safety Branch. General inquiries -- any regional or district office.

**SAFETY OF FLIGHT INFORMATION** - urgent safety-of-flight information letters containing information and insights gained during aircraft accident investigations in Canada and abroad --**Transport**; Canadian Air Transportation, Civil Aeronautics Directorate, Aviation Safety Bureau. All inquiries -- any regional office.

**SAFETY OF NAVIGATION** - marine pilotage services are established and administered in various regions in the interests of safety -- **Transport**; Pilotage Coast Guard. General inquiries -- any pilotage authority office (Cornwall, Halifax, Montreal or Vancouver); policy and legal inquiries -- Ottawa/Hull (613) 992-4032.

**SAFETY ON RAILWAYS/SUBSIDIES** - administration of federal subsidy programs for railway safety, branch lines and rail passenger services -- **Canadian Transport Commission; Railway Transport Committee.** Legal and policy inquiries -- Ottawa/Hull (613) 997-4425.

**SAFETY/RAILWAY RELOCATION AND CROSSING/FINANCIAL ASSISTANCE** - funding for relocation of railway tracks in urban areas and improved safety at railway grade crossings -- **Transport; Railway Relocation and Crossing Branch.** All inquiries -- Ottawa/Hull (613) 593-7392.

**SAFETY REGULATIONS/IMPORTED VEHICLES** - safety standards for imported motor vehicles; enforcement of such regulations; inquiries concerning importation of motor vehicles -- **Transport; Road Safety Branch.** All inquiries -- Ottawa/Hull (613) 992-4464.

**SAFETY/RESEARCH/AIRCRAFT AND MOTOR VEHICLE RESEARCH** - maintenance and operation of major national aeronautical research facilities -- **National Research Council; National Aeronautical Establishment.** All inquiries -- Ottawa/Hull (613) 993-9101.

**SAFETY/SHIP CARGOES** - standards and requirements for the safe shipment of marine cargoes; standards for safety characteristics of freight containers; cargo inspections by port wardens -- **Transport; Coast Guard Ship Safety, Cargoes and Containers.** All inquiries -- Ottawa/Hull (613) 992-0242.

**SAFETY/SHIP'S MACHINERY** - regulating, approving, inspecting and certifying, with respect to safety, the design, construction and operation of ship machinery installations, including fire protection -- **Transport; Coast Guard, Ship Safety-Machinery Inspection and Standards.** All inquiries -- any ship safety office.

**SAFETY/SMALL VESSELS** - administration of small vessel regulations including calculation of safe load and horse-power ratings, setting standards for small vessel construction, issuing construction compliance decals and capacity plates, regulating safety equipment for small vessels, and approving lifejackets and personal flotation devices -- **Transport; Coast Guard, Ship Safety - Small Vessels.** All inquiries -- Ottawa/Hull (613) 992-8025.

**SAFETY STANDARDS/MOTOR VEHICLES** - enforcing motor vehicle safety regulations on vehicles manufactured in Canada; responding to inquiries about safety and emission standards for all kinds of motor vehicles -- **Transport; Road Safety Branch.** All inquiries -- Ottawa/Hull (613) 992-4464.

**SAFETY SYSTEMS/SHIPS** - programs conveying the safe and efficient management, operation and navigation of ships -- **Transport**; Navigation Safety. All inquiries -- Ottawa/Hull (613) 996-7307.

**SAFETY TESTING OF VEHICLES** - compliance testing to ensure that motor vehicles built in Canada or imported are designed to meet Canadian motor vehicle safety standards; rental of motor vehicle test facilities to users from all levels of government, industry, universities and research organizations -- **Transport**; Motor Vehicle Test Centre. All inquiries -- P.O. Box 285, Ste-Thérèse de Blainville, Quebec J7E 4J2; (514) 430-7981 or Telex 05-835520.

**SAGUENAY RIVER/NAVIGATION** - sounding and dredging to improve and maintain the navigation channel in the St. Lawrence and Saguenay Rivers at specific depths -- **Transport**; Aids and Waterways Branch. All inquiries -- Ottawa/Hull (613) 992-0102.

**SAINT JOHN MARKET SQUARE CORE DEVELOPMENT** - plan completed and core project cancelled as of 31 March 1979.

**SAINT** see St.

**SALE EXPLOSIVES** see CANADA EXPLOSIVES ACT

**SALE OF WESTERN THERMAL COAL** - a program to ensure that maximum advantage is taken by Canadian industry of the vast reserves of various ranks of coal available in western Canada. Missions to countries such as Japan and Korea are aimed at promoting the sale of thermal coal from western Canada -- **Industry, Trade and Commerce**; Resource Industries Branch. Ottawa/Hull (613) 992-1581.

**SALES ABOVE ADVERTISED PRICE** see MISLEADING ADVERTISING/COMPLAINT INVESTIGATION

**SALES TAX/FEDERAL** - federal sales and excise taxes (payable under the Excise Tax Act); regulations on manufactured goods -- **Revenue**; Customs and Excise; General and Legal inquiries -- any regional or district excise office; policy inquiries -- Ottawa/Hull (613) 995-2655.

**SALMONID ENHANCEMENT PROGRAM** - program aimed at increasing the annual production of salmon in British Columbia through various development projects -- **Fisheries and Oceans**. General and legal inquiries -- any regional information branch office. Policy inquiries -- Ottawa/Hull (613) 995-2041.

**SALVAGE, MARINE/CONSULTATION, STATISTICS** - investigation of marine casualties and accidents; administration of laws governing marine wrecks -- **Transport; Marine Casualty Investigations and Wrecks**. All inquiries -- Ottawa/Hull (613) 992-4930.

**SARNIA-MONTREAL PIPELINE/DEFICIT PAYMENTS** - payments to Interprovincial Pipeline Limited for deficits incurred in the operation of the Sarnia-Montreal crude oil pipeline extension -- **Energy, Mines and Resources; Energy Policy Sector**. Inquiries -- Ottawa/Hull (613) 995-9351 local 291.

**SATELLITE/COMMUNICATIONS/ANIK-B PROGRAM** - testing the provision and use of new services by communications satellites under normal operating conditions in telemedicine, television program production and delivery, tele-education, public telecommunications applications, communications in remote areas, advanced-technology experiments -- **Communications; Space Management Program**. General inquiries -- Ottawa/Hull (613) 995-7783.

**SATELLITE COMMUNICATIONS/NATIVE PEOPLES** - professional and financial assistance to communications societies serving the needs of native peoples -- **Secretary of State; Native**. Citizen Directorate. General and policy inquiries -- Ottawa/Hull (613) 994-2066.

**SATELLITE/DATA ACQUISITION** - the acquisition and analysis of remote sensing data from aircraft and satellites to assist in the development of effective information and management systems for Canada's land and ocean resources and environment -- **Energy, Mines and Resources; Canada Centre for Remote Sensing**. General inquiries -- Ottawa/Hull (613) 993-0121.

**SATELLITE MICROWAVE AND MOBILE RADIO SYSTEMS** - development of frequency spectrums for mobile systems: development of equipment standards for all types of radio systems (land, marine and aeronautical mobile, satellite, microwave, radar-radio navigation, remote control devices) -- **Communications; Telecommunications Engineering Laboratory**. All inquiries -- Ottawa/Hull (613) 996-4824.

**SATELLITE/SYSTEMS/DEVELOPMENT** - participation of Canadian industry in the design, development and construction of Canadian satellite systems through contracts for major space systems; development of future subsystems and components; establishment of a fully equipped national centre for testing and assembling communications satellites and space subsystems -- **Communications; Space Applications Program.** General and policy inquiries -- Ottawa/Hull (613) 996-9463.

**SCALES/INSPECTION/TESTING** - inspection and testing of all weighing and measuring devices used in trade in Canada; correct measurement of products in trade; approval testing of scales and a broad range of metering devices -- **Consumer and Corporate Affairs; Weights and Measures Division.** All inquiries -- any regional or district office.

**SCHOLARSHIPS/ASSISTANCE TO FASHION DESIGNERS** - a program to assist the Canadian apparel and textile industries achieve a more competitive position in domestic and world fashion markets through an increased recognition and development of Canadian fashion designers and designs -- **Industry, Trade and Commerce; Fashion Office.** General and policy inquiries -- Ottawa/Hull (613) 995-6287.

**SCHOLARSHIPS/DESIGN** - a cost-shared program to encourage and facilitate design, innovation and product development in secondary industry. The program assists in the improvement of Canadian product development capability and promotes awareness of the value of well designed products -- **Industry, Trade and Commerce; Design Canada.** All inquiries - Ottawa/Hull (613) 992-4494.

**SCHOLARSHIPS/FOOD SCIENCE** - a program to provide grants to encourage university undergraduates to study food science in Canadian universities and upon graduation to seek employment with food processors in scientific fields -- **Industry, Trade and Commerce; Agriculture, Fisheries and Food Products Branch.** General and policy inquiries -- Ottawa/Hull (613) 995-8107.

**SCHOLARSHIPS/FOOTWEAR DESIGN** - a scholarship program jointly sponsored by Canadian shoe manufacturers and the department to enable students to study footwear design at an internationally recognized design school with the overall objective of improving design capabilities in the Canadian footwear industry -- **Industry, Trade and Commerce; Leather and Footwear Division.** General and policy inquiries -- Ottawa/Hull (613) 992-1052.

**SCHOLARSHIPS/FOOTWEAR MANAGEMENT DEVELOPMENT** - a scholarship program jointly sponsored by Canadian footwear manufacturers and the department enabling students to undertake specialized training in Europe to develop managerial talent for the Canadian footwear industry -- **Industry, Trade and Commerce**; Leather and Footwear Division. General and policy inquiries -- Ottawa/Hull (613) 992-1052.

**SCHOLARSHIPS/LAW RESEARCH** - the Duff-Rinfret Scholarship provides funds to Canadian lawyers for graduate studies in federal law at the masters level in Canadian law schools -- **Justice**; Program Section. All inquiries -- Ottawa/Hull (613) 992-8581.

**SCHOLARSHIPS/MEDICAL RESEARCH** - grants and scholarships for research projects and a limited number of investigators and research trainees; incentives for the development of research in highly productive fields where major contributions may be expected and in areas where research is not adequately developed; support for symposia, international scientific activities and the exchange of scientists -- **Medical Research Council**. All inquiries -- Ottawa/Hull (613) 996-7093.

**SCHOLARSHIPS/MILITARY** - bursaries and assisted education for military and ex-military personnel; grants, scholarships and educational programs (Lord Strathcona Trust and Royal Canadian Air Force Association Grants) -- **National Defence (DND)**. All inquiries -- any DND office of information.

**SCHOOL DROP-OUTS/EMPLOYMENT SUBSIDIES** - summer work exposure for potential high school drop-outs; employers subsidized -- **Employment and Immigration**; Job Exploration By Student Program. All inquiries -- any Canada Employment Centre.

**SCIENCE ACTIVITIES/FEDERAL FUNDING** - information on the scientific and technological activities to be funded by the federal government during the fiscal year -- **Science and Technology**; Government Branch. General inquiries -- Ottawa/Hull (613) 995-3093.

**SCIENCE CONTRACTS** - unsolicited proposals, from outside the federal government, for research and development are examined by appropriate government departments and agencies -- **Supply and Services**. General and policy inquiries -- Ottawa/Hull (819) 997-7476.

**SCIENCE POLICY/RESEARCH/BACKGROUND STUDIES** - reports, background studies and other information on science policy -- **Science Council**; Public Affairs. General and policy inquiries -- Ottawa/Hull (613) 995-6954.

**SCIENCE/RESEARCH AGREEMENTS** - grants awarded to Canadian research institutions not directly managed by the federal government, in support of proposals in engineering and the natural, physical and social sciences -- **Energy, Mines and Resources**; External Research Program. All inquiries -- Ottawa/Hull (613) 992-5265.

**SCIENCE STATISTICS** - collecting, compiling, analyzing, abstracting and publishing statistical information relating to the commercial, industrial, financial, social, economic and general activities and conditions of people in Canada -- **Statistics Canada**. All inquiries -- any regional office.

**SCIENTIFIC, TECHNICAL INFORMATION/INDUSTRY** - technical information relating to industrial problems for Canadian industry in general and small to medium-sized industry in particular -- **National Research Council Canada**; Technical Information Services. All inquiries -- any field office in Kingston, London, Montreal, Quebec City, Thorold, St. John (Newfoundland) or Winnipeg; or Ottawa/Hull (613) 993-1753.

**SCIENTIFIC INFORMATION** - scientific and technical information available upon request -- **National Research Council**; Institute for Scientific and Technical Information. All inquiries -- Ottawa/Hull (613) 993-1605.

**SCIENTIFIC RESEARCH GRANTS/SOCIAL SCIENCES/HUMANITIES** - development and promotion of research and scientific progress in the humanities and social sciences -- **Social Science Humanities Research Council**. General and policy inquiries -- Ottawa/Hull (613) 995-9330.

**SCIENTIFIC RESEARCH/INDUSTRY** - the location, products, research and development facilities, activities and personnel of scientific and technological groups associated with Canadian industry -- **Science and Technology**. General inquiries -- Ottawa/Hull (613) 995-3093.

**SCIENTIFIC RESOURCE CENTRE/NORTH** - establishing and operating scientific laboratories in the north (one in Inuvik, another in Igloolik) to assist government, university, industrial scientists and research workers interested in northern research -- **Indian and Northern Affairs**; Northern Program. General and policy inquiries -- Ottawa/Hull (613) 997-9287.

**SEARCH AND RESCUE/AIR** - notifying and assisting appropriate organizations of aircraft in need of search and rescue aid (alerting crash equipment, ambulances, doctors and any other safety searches) -- **Transport**; Canadian Air Transportation Administration, Aerospace and Procedures Division. All inquiries -- Ottawa/Hull (613) 996-7395; **emergency inquiries -- any regional office.**

**SEARCH-AND-RESCUE/NON** - responding to non-search-and-rescue marine emergencies, particularly oil spills -- **Transport**; Canadian Coast Guard Emergencies. All inquiries -- Ottawa/Hull (613) 992-2323.

**SEARCH AND RESCUE SERVICE/MARINE** - services to detect distress signals and prevent the loss of life in the marine environment -- **Transport**; Coast Guard Fleet Systems Branch. All inquiries -- any regional office.

**SEARCH AND RESCUE/SUPPORT SERVICES** - electrical navigational aids, communications, flight planning, aeronautical and meteorological briefings, air traffic control, search and rescue support services and other safety services and facilities provided for the aviation community -- **Transport**; Canadian Air Transportation Administration Civil Aviation, Telecommunications and Electronics. All inquiries -- Ottawa/Hull (613) 996-0211.

**SEARCH AND RESCUE** - provision and operation of search and rescue services to detect distress and prevent loss of life in the marine environment -- **Transport**; Coast Guard, Fleet Systems Branch. All inquiries -- any regional office.

**SEARCH INQUIRY SERVICE/DIVORCE** - inquiries to determine whether a divorce petition has been filed, or divorce granted, in Canada since July 2, 1968 -- **Justice.** All inquiries in writing to The Registrar, Central Divorce Registry, Department of Justice, Ottawa, K1A 0H8.

**SEASONAL WORKERS** - foreign agriculture workers may enter Canada on a temporary basis to meet manpower needs that cannot be met from within the Canadian labour market. Wage guarantees, housing standards, transportation costs, medical arrangements and other working conditions are included in the agreement between the worker, employer and foreign government -- **Employment and Immigration**; Caribbean and Mexican Seasonal Workers Program. All inquiries -- any Canada Employment Centre.

**SEAWAY REGULATIONS** - joint Canada - United States regulations concerning the transit of vessels on the St. Lawrence Seaway -- **Transport**; St. Lawrence Seaway Authority. All inquiries -- Ottawa/Hull (613) 992-3949.

**SEAWEED HARVESTING/RESEARCH/ATLANTIC PROVINCES** - research into most areas of the Atlantic region's economy (steelmaking, seaweed harvesting and farming) -- **National Research Council**; Atlantic Regional Laboratory. All inquiries -- Halifax (902) 429-6450.

**SECOND CLASS MAIL DELIVERY** - for newspapers and periodicals -- **Post Office**. General inquiries -- any post office.

**SECOND LANGUAGE LEARNING PROJECTS** - promotion of the social, cultural and linguistic development of official language minority communities to foster understanding and cooperation between the two official language groups -- **Secretary of State**; Official Language Minority Groups. General and policy inquiries -- Ottawa/Hull (819) 994-1313.

**SECOND LANGUAGE MONITOR PROGRAM** - interprovincial exchange of post-secondary students, who also act as second language monitors, to promote the learning and use of the official languages -- **Secretary of State**; Language Programs Branch. All inquiries -- Ottawa/Hull (613) 994-3724.

**SECONDARY MORTGAGE MARKET** - guidance to organizations wishing to invest in National Housing Act insured mortgages on the secondary mortgage market -- **Central Mortgage and Housing Corporation**; Mortgage Marketing. All inquiries -- any regional office.

**SECURITY/AIRPORTS** - the National Airport Policing and Security Program provides at designated Canadian airports policing and security services for the protection of persons, aircraft and property, and the support and facilitation of airport operations -- **Transport**; Canadian Air Transportation Administration. All inquiries -- Ottawa/Hull (613) 992-1308.

**SECURITY DEPOSITS/DUTY ON IMPORTED GOODS** - security deposits for the payment of duty by uncertified cheque; immediate release of imported goods and temporary entry of imported goods -- **Revenue**; Customs and Excise. All inquiries -- any regional office or port of entry.

**SECURITY INFORMATION/GUARDS/POLICY** - reviewing Canada's security policies; formulating security guard policies; determining classification levels and occupational groups for departmental security officials -- **Solicitor General**; Police and Security Planning. All inquiries -- Ottawa/Hull (613) 995-1032.

**SECURITY PENSIONS/OLD AGE** - monthly benefits paid to all persons 65 years-of-age and over who satisfy certain basic Canadian residence requirements -- **Health and Welfare; Income Security Branch.** All inquiries -- any district office.

**SECURITY SCREENING/RCMP** - maintenance of national internal security -- **Royal Canadian Mounted Police.** General inquiries -- any area command headquarters.

**SEDIMENTARY AND GEOMORPHIC RESEARCH** - research and data on the nature and magnitude of past and present processes that affect the evolution of the landscape -- **Energy, Mines and Resources; Geological Survey of Canada.** Canada inquiries -- Ottawa/Hull (613) 995-4270.

**SEISMIC SURVEYS** - operating seismological, magnetic and geodynamic observatories; producing magnetic charts and regional gravity maps; studying earthquakes, seismic risk, geothermal energy, permafrost, magnetic storms, compass variations, earth structure and dynamics, the physical properties of rocks, the interior of the earth and natural and induced geophysical hazards -- **Energy, Mines and Resources; Earth Physics Branch.** General inquiries -- Ottawa/Hull (613) 995-5519.

**++ SELECTION CRITERIA/IMMIGRATION** - assisted relatives, retirees, entrepreneurs, the self-employed and others applying on their own initiative are eligible to immigrate to Canada as independent immigrants. Except for retirees, all are selected according to criteria in the point system -- **Employment and Immigration; Immigration and Demographic Policy.** All inquiries -- any Canada Immigration Centre.

**SELECTION STANDARDS/PUBLIC SERVANTS** - assessment of federal government employees for specific appointments -- **Public Service Commission; Personnel Psychology Centre.** All inquiries -- Ottawa/Hull (613) 992-1063.

**SELLING PRICE INDEX/INDUSTRY** - collecting, compiling, analyzing, abstracting and publishing statistical information relating to the commercial, industrial, financial, social, economic and general activities and conditions of people in Canada -- **Statistics Canada.** All inquiries -- any regional office.

**SENIOR EXECUTIVE STAFFING/PUBLIC SERVICE** - recruiting, counseling and appointing senior executives for employment in the federal public service -- **Public Service Commission; Senior Executive Program.** General and policy inquiries -- any regional office.

**SENTENCING/FEDERAL OFFENCES** - a pardon granted by Governor-in-Council to assist people who have been found guilty of a criminal offence but demonstrated their successful reintegration into society -- **National Parole Board**. All inquiries -- Ottawa/Hull (613) 593-5275.

**SERVICE INDUSTRIES/MANPOWER PLANNING** - strategies to encourage the employment of Canadians in jobs in Canadian Industry and Commerce -- **Employment and Immigration; Manpower Planning Programs**. All inquiries -- any Canada Employment Centre.

**SERVICES, SUPPLIES/TENDERS AND CONTRACTS** - the acquisition and provision of goods and services required by federal government departments and agencies. Commercial Supply Service acquires goods and services of a commercial nature as well as professional and special services. Science and Engineering Procurement Service acquires or leases technically complex products and services including research and development -- **Supply and Services; Supply Administration**. All inquiries -- any regional office.

**SERVICES TO BUSINESS/STATISTICS** - collecting, compiling, analyzing, abstracting and publishing statistical information relating to the commercial, industrial, financial, social, economic and general activities and conditions of people in Canada -- **Statistics Canada**. All inquiries -- any regional office.

**SETTLEMENT OF IMMIGRANTS/COUNSELLING SERVICES** - a wide variety of settlement services are purchased by the department from voluntary organizations across the country to help immigrants successfully adapt to life in Canada -- **Employment and Immigration; Immigration and Demographic Policy**. All inquiries -- any Canada Immigration Centre.

**SEVERANCE PAY** see **EMPLOYMENT CONDITIONS/ENFORCEMENT OF CONDITIONS**

**SEX DISCRIMINATION** - prohibition of discrimination based on age, sex, marital status, ethnic or national origin, race or religion, physical handicap or criminal offence for which a pardon has been granted; equal opportunities for access to goods, services, accommodation and employment; jurisdiction over all employees and employers under the legislative authority of the federal government -- **Canadian Human Rights Commission**. All inquiries -- Ottawa/Hull (613) 995-1151 or any regional office.

**SHELTERBELTS/PRAIRIES** see **PRAIRIE FARM REHABILITATION**

**SHIP CARGO HANDLING** - survival systems and lifesaving equipment on passenger and other commercially inspected vessels; safe working practices on ships; cargo handling equipment on ships -- **Transport**; Coast Guard, Ship Safety. All inquiries -- any ship safety office.

**SHIP CARGO STANDARDS** - standards and requirements for the safe shipment of marine cargoes; standards for safety characteristics of freight containers; cargo inspections by port wardens -- **Transport**; Coast Guard Ship Safety, Cargoes and Containers. All inquiries -- Ottawa/Hull (613) 992-0242.

**SHIP ELECTRICAL STANDARDS** - marine electrical construction and inspection standards and regulations related to the safety of ships -- **Transport**; Coast Guard, Ship Safety-Machinery Inspection and Standards. All inquiries -- any ship safety office.

**SHIP EMERGENCY COMMUNICATIONS** - continuous monitoring of radio frequencies for emergency calls from ships; marine weather information; messages concerning dangers to navigation -- **Transport**; Coast Guard Telecommunications and Electronics Branch. All inquiries -- Ottawa/Hull (613) 996-3013 or any regional office.

**SHIP ENGINEERS CERTIFICATES** - Certificates of Competency for engineers on ships registered in Canada -- **Transport**; Coast Guard Machinery Section. All inquiries -- Ottawa/Hull (613) 992-6219.

**SHIP HULL STANDARDS** - regulating, approving, inspecting and certifying, with respect to safety of life and property, the design construction and operation of ships, marine materials and equipment -- **Transport**; Ship Safety Hull Inspection and Standard. All inquiries -- Ottawa/Hull (613) 992-4729.

**SHIP MACHINERY STANDARDS** - regulating, approving, inspecting and certifying, with respect to safety, the design, construction and operation of ship machinery installations, including fire protection -- **Transport**; Coast Guard, Ship Safety-Machinery Inspection and Standards. All inquiries -- any ship safety office.

**SHIP MOVEMENT/MANAGEMENT** - ensuring the safety of vessel traffic movement in Canadian waters; regulating vessel traffic and providing mariners with navigating safety and ice formation -- **Transport**; Coast Guard Marine Traffic. All inquiries -- any coast guard office.

**SHIP NAVIGATION/SAFETY SYSTEMS** see **SAFETY SYSTEMS/SHIPS**

**SHIP POLLUTION NOTICES** - penalties for polluting Canadian waters -- **Transport**;  
Coast Guard, Pollution Prevention Section. All inquiries -- Ottawa/Hull (613) 996-7297.

**SHIP POLLUTION REGULATIONS** - regulations to control or prohibit the discharge of  
pollutants from ships into Canadian waters and fishing zones -- **Transport**; Coast Guard,  
Pollution Prevention Centre. All inquiries -- Ottawa/Hull (613) 996-7297.

**SHIP REGISTRATION** - licences for small vessels (boats); registration of Canadian  
ships -- **Revenue**; Customs and Excise. Inquiries -- any customs office.

**SHIP REGULATIONS** - regulations prescribing the fitting, technical standards and  
operational requirements for radio communication equipment carried by designated Canadian  
ships in any waters, and by non-Canadian ships in Canadian waters, for distress and safety  
purposes -- **Transport**; Coast Guard, Telecommunications and Electronics Branch. All  
inquiries -- any coast guard office.

**SHIP SURVIVAL EQUIPMENT** - survival systems and lifesaving equipment on passenger and  
other commercially inspected vessels; safe working practices on ships; cargo handling  
equipment on ships -- **Transport**; Coast Guard, Ship Safety. All inquiries -- any ship  
safety office.

**SHIPBUILDING INDUSTRY PROGRAM** - responsibility for maintaining up-to-date  
information on all facets of the ship building and components industry in Canada;  
administering programs of assistance (with particular reference to the Shipbuilding Industry  
Program); issuing certificates to ship owners under the Income Tax Act -- **Industry, Trade  
and Commerce**; Transportation Industries Branch, Ships and Components Division. All  
inquiries -- Ottawa/Hull (613) 995-3201 local 244 or 248.

**SHIPPING ADVICE/TRADE ROUTES** - traffic consulting service (provides advice and  
guidance on air, sea and road transportation rates, routes and regulations) -- **Industry,  
Trade and Commerce**; Transportation Service Branch. General and policy inquiries --  
Ottawa/Hull (613) 995-8308.

**SHIPPING NOTICES** - information releases covering the establishment and change in  
condition of marine facilities, services, procedures and hazards -- **Transport**; Coast Guard  
Marine Traffic. All inquiries -- any coast guard office. (613) 996-7297.

**SHIPPING/PORT ADMINISTRATION** - planning and administering a system of national ports to -- efficiently tranship cargoes to and from international and national markets -- **Transport; National Harbours Board.** All inquiries -- Ottawa/Hull (613) 992-0019 or 593-5245.

**SHIPS CREWS CERTIFICATES** - service, training and examination requirements for masters, mates and crews of ships registered in Canada -- **Transport; Coast Guard, Nautical Division.** All inquiries -- Ottawa/Hull (613) 992-5792.

**SHIPS/INCOME TAX ACT** - responsibility for maintaining up-to-date information on all facets of the ship building and components industry in Canada; administering programs of assistance (with particular reference to the Shipbuilding Industry Program); issuing certificates to ship owners under the Income Tax Act -- **Industry, Trade and Commerce; Transportation Industries Branch, Ships and Components Division.** All inquiries -- Ottawa/Hull (613) 995-3201 local 244 or 248.

**SHIPS STORES/CUSTOMS REGULATIONS** - regulations and procedures governing customs bonded warehouses; regulations relating to ships stores and the disposal of unclaimed goods at customs -- **Revenue; Customs and Excise.** All inquiries -- any regional office or port of entry.

**SHIPWRECKS/INVESTIGATION, STATISTICS** - investigation of marine casualties and accidents; administration of laws governing marine wrecks -- **Transport; Marine Casualty Investigations and Wrecks.** All inquiries -- Ottawa/Hull (613) 992-4930.

**SHOE DESIGN SCHOLARSHIPS** see **FOOTWEAR DESIGN SCHOLARSHIP PROGRAM**

**SICK LEAVE** - conditions of work; labour standard enforcement (including advice regarding compliance in enterprises subject to the Canada Labour Code, Part III) -- **Labour.** All inquiries -- any regional office.

**SIGNATURE AUTHENTICATION** - authentication or legalization of signatures on Canadian documents for use abroad (birth and marriage certificates, school and university diplomas, powers of attorney, contracts, affidavits, and government documents such as patent and trade mark applications) -- **External Affairs; Legal Operations Division.** All inquiries -- Ottawa/Hull (613) 593-7030.

**SINGLE EXEMPTION/INCOME TAX** - basic personal income tax exemptions subtracted from an individual's net income to determine taxable income -- **Revenue**; Taxation. All inquiries -- any district office.

**SIN** see **SOCIAL INSURANCE NUMBERS**

**SIRE LOAN PROGRAM** - grading; inspecting; licensing and bonding; regulating agricultural production inputs; recording performance of livestock; poultry strain development; sire loan program; import and export inspection surveys and certification; quarantine controls and eradication procedures; registration of premises; forage seed project; registration of livestock -- **Agriculture**; Food Production and Marketing Branch. All inquiries -- any regional office.

**SITES/HISTORIC** see **NATIONAL HISTORIC PARKS AND SITES**

**SKIM MILK POWDER, BUTTER/FLOOR, SUPPORT PRICES** - under the National Dairy Program, the Canadian Dairy Commission implements federal government approved support prices for butter and skim milk powder and purchases, stores and disposes of surplus butter and skim milk powder -- **Canadian Dairy Commission**; Marketing Operations. All inquiries -- Ottawa/Hull (613) 998-8938.

**SKYLAB INFORMATION** - coordination of national contingency plans -- **Emergency Planning**. All inquiries -- any regional office or Ottawa/Hull (613) 992-3322 (24 hour service).

**SMALL BUSINESS INFORMATION** - a central point of contact within the department for businessmen seeking information about federal programs and services. The centre is open Monday through Friday from 9 a.m. to 5 p.m. days (messages are recorded during the remaining hours and days -- **Industry, Trade and Commerce**; Business Centre. All inquiries -- Ottawa/Hull, zenith 0-3200, or locally 995-5771.

**SMALL BUSINESS INTERN PROGRAM** - a program administered by the department's regional offices to create permanent job opportunities for recent graduates and to enhance the growth potential and competitive position of small and medium-sized businesses -- **Industry, Trade and Commerce**; Small Business Secretariat. All inquiries -- Ottawa/Hull (613) 593-5722.

**SMALL BUSINESS LOANS** - guarantees under the Small Business Loans Act on secured term loans made by banks and designated lenders to small business enterprises for a wide range of capital improvements -- **Industry, Trade and Commerce**; Special Programs Office. All inquiries -- any regional office.

**SMALL CRAFT HARBOURS** - responsibility to small craft harbours and marine facilities used by commercial fishermen and recreational boaters -- **Fisheries and Oceans**; Small Craft Harbours Program. General and policy inquiries -- any regional small craft harbours branch office; policy inquiries -- Ottawa/Hull (613) 995-2041.

**SMALL VESSEL LICENCES** - licences for small vessels (boats); registration of Canadian ships -- **Revenue**; Customs and Excise. Inquiries -- any customs office.

**SMALL VESSEL REGULATIONS** - administration of small vessel regulations including calculation of safe load and horse-power ratings, setting standards for small vessel construction, issuing construction compliance decals and capacity plates, regulating safety equipment for small vessels, and approving lifejackets and personal flotation devices -- **Transport**; Coast Guard Ship Safety - Small Vessels. All inquiries -- Ottawa/Hull (613) 992-8025.

**SOCIAL ASSISTANCE/INDIANS** - assistance in cash to Indians in need -- **Indian and Northern Affairs**; Indian and Inuit Affairs. General inquiries -- any regional or district office; other inquiries -- Ottawa/Hull (613) 593-5844.

**SOCIAL DEVELOPMENT/NATIVE WOMEN** - the role of native women within Canadian society; social and cultural needs of native women -- **Secretary of State**; Native Citizen's Directorate. General and policy inquiries -- Ottawa/Hull (613) 994-3970.

**SOCIAL DEVELOPMENT PROJECTS** - promotion of the social, cultural and linguistic development of official language minority communities to foster understanding and cooperation between the two official language groups -- **Secretary of State**; Official Language Minority Groups. General and policy inquiries -- Ottawa/Hull (819) 994-1313.

**SOCIAL INSURANCE NUMBERS** - Canadian citizens, permanent residents and others who may qualify are entitled to receive a social insurance number -- **Employment and Immigration**; Benefit Programs. All inquiries -- any Canada Employment Centre.

**SOCIAL INSURANCE PROGRAM** - a contributory social insurance program to provide protection against the contingencies of retirement, disability and death -- **Health and Welfare**. All inquiries -- any income security district office; Quebec residents -- any Quebec Pension Plan office.

**SOCIAL POLICY ON SHELTER** - assessment of housing problems in Canada in terms of affordability (rent-to-income ratios), adequacy (physical condition of dwelling) and space (square footage-per person) -- **Urban Affairs**. As of March 31, 1979, please contact any regional Central Mortgage and Housing Corporation office.

**SOCIAL SCIENCES/BIBLIOGRAPHIC SERVICES** - literature searches (retrospective or current); access to over computerized reference and 100 data bases in the social sciences -- **National Library**; Computer Based Reference Services. General and policy inquiries -- Ottawa/Hull (613) 992-0474.

**SOCIAL SCIENCES/RESEARCH GRANTS** - development and promotion of research and scientific progress in the humanities and social sciences -- **Social Science Humanities Research Council**. General and policy inquiries -- Ottawa/Hull(613) 995-9330.

**SOCIAL SECURITY NUMBER** see **SOCIAL INSURANCE NUMBERS**

**SOCIO-ECONOMIC STATISTICS** - collecting, compiling, analyzing, abstracting and publishing statistical information relating to the commercial, industrial, financial, social, economic and general activities and conditions of people in Canada -- **Statistics Canada**. All inquiries -- any regional office.

**SOCIOCULTURAL DEVELOPMENT/OFFICIAL LANGUAGE PROJECTS** - promotion of the linguistic and sociocultural development of all minority official language youth -- **Secretary of State**; Official Language Minority Groups. General and policy inquiries -- Ottawa/Hull (613) 994-2222.

**SOCIOLOGICAL ENVIRONMENTS/HEALTH AFFECTS** - assessment and investigation of the health affects of environmental pollutants; assessment and control of medical devices, radiation sources and hazardous products; assessment of the health affects of technological and sociological environments -- **Health and Welfare**; Environmental Quality and Hazards Programs. All inquiries -- Ottawa/Hull (613) 996-7172.

**SOLAR ENERGY RESEARCH** - responsibility for ensuring that the technology being developed for tapping renewable sources of energy works well and lasts, and that the public can learn about it -- **National Research Council**; Energy Project Office. All inquiries -- Ottawa/Hull (613) 993-3405.

**SONIC BOOMS/COMPLAINTS** - reports and investigations of military flying incidents and air infractions; sonic booms and noise complaints -- **National Defence**. All inquiries -- Ottawa/Hull (613) 992-5223.

**SPACE INDUSTRY DEVELOPMENT PROGRAM** - participation of Canadian industry in the design, development and construction of Canadian satellite systems through contracts for major space systems; development of future subsystems and components; establishment of a fully equipped national centre for testing and assembling communications satellites and space subsystems -- **Communications**; Space Applications Program. General and policy inquiries -- Ottawa/Hull (613) 996-9463.

**SPACE/INTERDEPARTMENTAL COMMITTEE** - coordination of government space activities with special reference to their industrial impact; reports to promote official and public understanding of the space applications field in Canada and abroad -- **Communications**; Interdepartmental Committee on Space. General inquiries -- Ottawa/Hull (613) 593-5590.

**SPACE/POLICY RESEARCH** - reports, background studies and other information on science policy -- **Science Council**; Public Affairs. General and policy inquiries -- Ottawa/Hull (613) 995-6954.

**SPACE SUB-SYSTEMS/ASSISTANCE PROGRAMS** - administration of the departments assistance programs insofar as they apply to aerospace industry sub-systems or products -- **Industry, Trade and Commerce**; Aerospace Sub-Systems Division. All inquiries -- Ottawa/Hull (613) 995-3201.

**SPACE TECHNOLOGY/APPLICATION TO INDUSTRY** - long-range, high-risk space industry research projects; transference of relevant space technology to industry; supporting technological development in Canadian industry through contracts -- **Communications**; Space Applications Program. General and policy inquiries -- Ottawa/Hull (613) 996-9401.

**SPECIAL AVIATION EVENTS** - guidelines for sponsors of special aviation events; standards and recommended practices for flight safety and safety of the public -- **Transport**; Canadian Air Transportation Administration, Civil Aeronautics Directorate, Aircraft Licensing and Register Section. All inquiries -- Ottawa/Hull (613) 992-3712.

**SPECIAL DELIVERY MAIL** - priority delivery of letters and parcels -- **Post Office**.  
General inquiries -- any post office.

**SPECIAL EDUCATION/INDIAN AND INUIT** - funds for special tutoring and courses to meet individual training needs, such as schools for the deaf -- **Indian and Northern Affairs**; Education and Cultural Support Branch. All inquiries -- Ottawa/Hull (613) 996-1923.

**SPECIAL VEHICLES/MARKET DEVELOPMENT** - assistance to the special vehicle industry (all-terrain vehicles, snowmobiles, motor homes, motorcycles) in developing markets -- **Industry, Trade and Commerce**; Special Vehicles Division. All inquiries -- Ottawa/Hull (613) 995-3201.

++ **SPECTRUM POLLUTION AND INTERFERENCE CONTROL PROGRAM** - legal limits for radio frequency pollution; lowering of ambient noise levels -- **Communications**; Engineering Programs Branch. All inquiries -- Ottawa/Hull (613) 992-0840.

**SPEECHES** - available from departmental head office (see list at end of this index -- Part 3)

**SPONSORED DEPENDENTS** - anyone who is at least 18 years of age and is a Canadian citizen or a permanent resident may sponsor certain close relatives to immigrate to Canada under the family class program -- **Employment and Immigration**; Immigration and Demographic Policy. All inquiries -- any Canada Immigration Centre.

**SPONSORING A REFUGEE** - people eligible to immigrate to Canada under the refugee class are those who are unable or unwilling to return to their country of nationality or residence because they fear persecution for reasons of race, religion, nationality, membership in a particular social group or political opinion -- **Employment and Immigration**; Immigration and Demographic Policy. All inquiries -- any Canada Immigration Centre.

++ see expanded program description in Part III

**SPONSORING A RELATIVE/IMMIGRATION** - Canadian citizens or permanent residents who

offer to sponsor or assist a relative to immigrate to Canada must sign a legally binding agreement promising support for a specific period of time -- **Employment and Immigration; Immigration and Demographic Policy**. All inquiries -- any Canada Immigration Centre.

**SPORTS, AMATEUR/ADMINISTRATION, FUNDING** - programs to upgrade the quality and scope of Canadian participation in amateur sport -- **Health and Welfare; Fitness and Amateur Sport Branch**. All inquiries -- Ottawa/Hull (613) 996-4510.

**SPOUSES' ALLOWANCE/OLD AGE SECURITY** - provision of a monthly benefit to spouses of old age security pensioners (based on the combined income of the couple). To be eligible the spouse must be between 60 and 65 years of age and meet residence requirements -- **Health and Welfare; Income Security Program**. All inquiries -- any district office.

**ST. LAWRENCE/NAVIGATION** - sounding and dredging to improve and maintain the navigation channel in the St. Lawrence and Saguenay Rivers at specific depths -- **Transport; Aids and Waterways Branch**. All inquiries -- Ottawa/Hull (613) 992-0102.

**ST. LAWRENCE SEAWAY/PLEASURE CRAFT** - regulations governing the use of pleasure craft in St. Lawrence Seaway canals and locks; facilities for pleasure craft -- **Transport; St. Lawrence Seaway Authority**. All inquiries -- Ottawa/Hull (613) 992-3949.

**ST. LAWRENCE SEAWAY REGULATIONS** - joint Canada - United States regulations concerning the transit of vessels on the St. Lawrence Seaway -- **Transport; St. Lawrence Seaway Authority**. All inquiries -- Ottawa/Hull (613) 992-3949.

**ST. LAWRENCE SEAWAY** - information on the Seaway's history, operation, locks and canals, statistics and tourist facilities -- **Transport; St. Lawrence Seaway Authority**. All inquiries -- Ottawa/Hull (613) 992-0102.

**ST. LAWRENCE/WATER DEPTH FORECASTS** - water depth forecasts for commercial shipping in the St. Lawrence River at and downstream from Montreal -- **Transport; Aids and Waterways Branch, Waterways Development Division**. All inquiries -- Ottawa/Hull (613) 992-0102.

**ST. LAWRENCE WATER LEVEL** - control of water levels and outflows of Lake Ontario on behalf of the International Joint Commission, to benefit riparian, navigation and power interests on the lake and the downstream portion of the St. Lawrence River -- **Transport; Aids and Waterways Branch**. All inquiries -- Ottawa/Hull (613) 992-0102.

**STAFF DEVELOPMENT/PUBLIC SERVICE** - staff development services (career planning/Hull -- **Public** professional courses, counselling) for public servants outside of Ottawa/Hull -- **Public Service Commission**; Regional Operations Directorate. All inquiries -- any regional office.

**STAFF RELATIONS/PERFORMANCE OF DUTY** - designation of federal public servants whose duties are necessary for the safety or security of the public -- **Public Service Staff Relations Board**; Staff Relations. All inquiries -- Ottawa/Hull (613) 992-5012.

**STAFFING AUTHORITIES CENTRE** - inquiries by government employees and the public on the Public Service Employment Act, regulations, policies and directives -- **Public Service Commission**; Staffing Authorities Centre. General and policy inquiries -- any regional office.

**STANDARDS/AIRCRAFT AIRWORTHINESS** - standards and approvals for aircraft, engine and float design; certificates of airworthiness; airworthiness directives, modifications, requirements and procedures as required by air regulations and air navigation orders -- **Transport**; Canadian Air Transportation Administration, Aeronautical Licensing and Inspection Branch. All inquiries -- any regional office.

**STANDARDS/AIRPORT FACILITIES** - technical advice and construction standards regarding the development of air transportation facilities relating to the licensability of an airport -- **Transport**; Canadian Air Transportation Administration, Airport and Construction Services, Planning Branch. All inquiries -- any regional office.

**STANDARDS/AIRPORTS** - physical characteristics, runway markings, obstruction markings and other airport standards which provide guidance for airport operators -- **Transport**; Canadian Air Transportation administration, Civil Aeronautics - Operations and Inspection. All inquiries -- any regional office.

**STANDARDS/AM, FM, TELEVISION** - technical criteria for assigning channels, allocating frequencies and developing standards, procedures and guidelines in AM, and FM radio and television broadcasting -- **Communications**; Cable Television Engineering Division. All inquiries -- Ottawa/Hull (613) 593-7737.

**STANDARDS/CABLE TELEVISION** - review of proposed standards for cable television systems and equipment; development and implementation of technical standards for cable television broadcast and non-broadcast services -- **Communications**; Cable Television Engineering Division. All inquiries -- Ottawa/Hull (613) 593-7737.

**STANDARDS/ENFORCEMENT/OCCUPATIONAL SAFETY AND HEALTH** - occupational safety and health standards enforcement (including accident prevention education) in enterprises subject to the Canada Labour Code, Part IV -- **Labour**. All inquiries -- any regional office.

**STANDARDS/FLIGHT SAFETY** - guidelines for sponsors of special aviation events;

standards and recommended practices for flight safety and safety of the public --

**Transport**; Canadian Air Transportation Administration, Civil Aeronautics Directorate, Aircraft Licensing and Register Section. All inquiries -- Ottawa/Hull (613) 992-3712.

**STANDARDS/FLIGHT TESTS** - flight test standards and guides (for fixed and rotary wing

pilot license applicants obtaining private or commercial licenses, or multi-engine endorsement applicants) -- **Transport**; Canadian Air Transportation Administration, Flight Training and Examinations Section. All inquiries -- any regional office.

**STANDARDS FOR SHIPS/ELECTRICAL** - marine electrical construction and inspection

standards and regulations related to the safety of ships -- **Transport**; Coast Guard, Ship Safety-Machinery Inspection and Standards. All inquiries -- any ship safety office.

**STANDARDS/HEALTH** - development and improvement of health services in cooperation

with provincial governments (development of standards and guidelines for health care services, clinical practices and health manpower) -- **Health and Welfare**; Health Services and Promotions Branch. All inquiries -- Ottawa/Hull (613) 992-3787.

**STANDARDS/INDUSTRIAL ASSISTANCE ON PACKAGING, DISTRIBUTION** - assistance to industry

to improve physical distribution methods (such as standard pallet sizes and modular packaging.) -- **Industry, Trade and Commerce**; Transportation Services Branch. General and policy inquiries -- Ottawa/Hull (613) 995-8308.

**STANDARDS/RADIO SYSTEMS/MOBILE AND MICROWAVE** - development of frequency spectrums

for mobile systems; development of equipment standards for all types of radio systems (land, marine and aeronautical mobile, satellite, microwave, radar-radio navigation, remote control devices) -- **Communications**; Telecommunications Engineering Laboratory. All inquiries -- Ottawa/Hull (613) 996-4824.

**STANDARDS/REFERENCE MEASUREMENT/CANADA** - research into selected areas of physics;

maintenance of Canada's reference measurement standards (time, length, mass and temperature); calibration of measuring instruments for industry, government and universities; scientific advice to government and universities; designs for industrial products -- **National Research Council**; Division of Physics. All inquiries -- Ottawa/Hull (613) 993-9101.

**STANDARDS/SHIP CARGOES** - standards and requirements for the safe shipment of marine cargoes; standards for safety characteristics of freight containers; cargo inspections by port wardens -- **Transport**; Coast Guard Ship Safety, Cargoes and Containers. All inquiries -- Ottawa/Hull (613) 992-0242.

**STANDARDS/SHIP HULLS** - regulating, approving, inspecting and certifying, with respect to safety of life and property, the design construction and operation of ships, marine materials and equipment -- **Transport**; Ship Safety Hull Inspection and Standard. All inquiries -- Ottawa/Hull (613) 992-4729.

**STANDARDS/TELEVISION** see **TELEVISION GAMES STANDARDS**

**STANDARDS/TRANSPORTATION** - research and development in transportation (marine, road, rail, pipeline, air, air cushion technology), standards and standardization in the engineering industries, computers, engineering and biological control systems, and medical and surgical instrumentation -- **National Research Council**; Division of Mechanical Engineering. All inquiries -- Ottawa/Hull (613) 993-9101.

**STANDARDS/VEHICLES** - the Vehicle Recall Register lists motor vehicle recall campaigns for safety-related defects or for non-compliance with Canadian motor vehicle safety standards -- **Transport**; Road Safety Branch. All inquiries -- Ottawa/Hull (613) 996-2236.

**STATE CEREMONIES AND EVENTS PROTOCOL** - organization and management of state ceremonies and events of national significance; establishes rules and advice on matters of precedence and protocol for affairs of state -- **Secretary of State**; Operations and State Protocol Directorate. General and policy inquiries -- Ottawa/Hull (613) 994-1616.

**STATISTICS/ELECTRICAL AND ELECTRONICS** - data on electrical and electronical industries; appraisal of the industries and their sub-sectors -- **Industry, Trade and Commerce**; Electrical and Electronics Branch. General and policy inquiries -- any regional office.

**STATISTICS/ELECTRICAL/POLICY AND POWER** - electrical statistics; information on electrical policy, pricing, utilities, tidal power and generating stations -- **Energy, Mines and Resources**; Energy Policy Sector. General and policy inquiries -- Ottawa/Hull (613) 995-9351 local 517.

**STATISTICS/MINERAL AND MINING** - statistics on mineral exploration expenditures, value of production, inventories, shipments, production of refined metal, metal prices, operating costs, trade by country, consumption by end use, employment, wages; a consultative service on mineral statistical problems, data collection, availability and interpretation -- **Energy, Mines and Resources**; Mineral Policy Sector. Information Systems Division. General inquiries -- Ottawa/Hull (613) 995-9351.

**STATISTICS/SHIPWRECKS** - investigation of marine casualties and accidents; administration of laws governing marine wrecks -- **Transport**; Marine Casualty, Investigations and Wrecks. All inquiries -- Ottawa/Hull (613) 992-4930.

**STATISTICS** - collecting, compiling, analyzing, abstracting and publishing statistical information relating to the commercial, industrial, financial, social, economic and general activities and conditions of people in Canada -- **Statistics Canada**. All inquiries -- any regional office.

**STATUS OF WOMEN/FEDERAL ACTIVITIES** - monitoring of federal government activities insofar as they pertain to the status of women. Limited funds are available to national women's organizations in Canada -- **Status of Women/Canada** (formerly called Office of the Coordinator, Status of Women). All inquiries -- Ottawa/Hull (613) 995-9397.

**STATUS OF WOMEN/FUNDING** - a special fund is available to national women's organizations whose activities and projects have an impact on the status of women -- **Status of Women Canada** (formerly called Office of the Coordinator, Status of Women). All inquiries -- Ottawa/Hull (613) 995-9397.

**STATUS OF WOMEN/INFORMATION** - activities and publications relating to status of women in Canada -- **Status of Women Canada** (Formerly called Office of the Coordinator, Status of Women). All inquiries -- Ottawa/Hull (613) 995-9397.

**STATUS OF WOMEN/RECOMMENDATIONS** - recommendations to the federal cabinet and the public on matters relating to legislation and programs aimed at improving the status of women in Canada; research studies; publications -- **Canadian Advisory Council on the Status of Women**. All inquiries -- Ottawa/Hull (613) 992-4975.

**STEELMAKING/RESEARCH/ATLANTIC PROVINCES** - research into most areas of the Atlantic region's economy (steelmaking, seaweed harvesting and farming) -- **National Research Council**; Atlantic Regional Laboratory. All inquiries -- Halifax (902) 429-6450.

**STEEL** see **IRON AND STEEL**

**STOL TECHNOLOGY** - monitoring domestic and international aircraft programs as they relate to the aircraft industry -- **Industry, Trade and Commerce; Transportation Industries Branch, Aircraft Division.** All inquiries -- Ottawa/Hull (613) 995-3201.

**STOLEN FIREARMS INDEX** - an index of all firearms registered, lost or stolen in Canada -- **Royal Canadian Mounted Police.** All inquiries -- Ottawa/Hull (613) 993-3800.

**STORAGE ASSISTANCE PROGRAM** - assistance to feed mills in grain deficient areas of Eastern Canada and British Columbia for the purpose of increasing grain inventories -- **Canadian Livestock Feed Board; Storage Assistance Program.** All inquiries -- Montreal (514) 283-7505.

**STORAGE/EXPLOSIVES** see **CANADA EXPLOSIVES ACT**

**STREET DRUGS/ASSESSMENT/INVESTIGATION** - assessment and investigation of the causes and effects of the non-medical use of mood-altering substances and their implications for prevention, treatment and rehabilitation -- **Health and Welfare; Health Services and Promotion Branch.** All inquiries -- Ottawa/Hull (613) 996-1508.

**STRIKES AND LOCKOUTS/RESEARCH DATA, ORGANIZED LABOUR** - policy and research data for public use on collective agreement expiry dates, strikes, lockouts, wage rates and working conditions in Canada -- **Labour.** All inquiries -- Ottawa/Hull (613) 997-2617.

**STUDENT AUTHORIZATION APPLICATIONS** - overseas applications for immigrant and visitor visas and employment and student authorizations -- **Employment and Immigration; Immigration and Demographic Policy.** All inquiries -- any Canada Immigration Centre.

**STUDENT BURSARIES/LANGUAGE IMMERSION STUDIES** - bursaries for post-secondary students to enrol in immersion studies in English or French at accredited institutions -- **Secretary of State; Language Programs Branch.** General and policy inquiries -- Ottawa/Hull (613) 994-3724.

**STUDENT DROP-OUTS/SUMMER JOBS** - summer work exposure for potential high school drop-outs; employers subsidized -- **Employment and Immigration; Job Exploration By Student Program.** All inquiries -- any Canada Employment Centre.

**STUDENT EMPLOYMENT/SUMMER JOBS** - creation of summer jobs for students that relate to their career and educational aspirations -- **Employment and Immigration**; Young Canada Works Program. All inquiries -- any Canada Employment Centre.

**STUDENT EXCHANGE/CIVIL AND COMMON LAW** - summer exchange programs between civil and common law students to improve understanding of each other's legal system culture and official language -- **Justice**; Program Section. All inquiries -- Ottawa/Hull (613) 992-8581.

**STUDENT EXCHANGES/OFFICIAL LANGUAGE PROJECTS** - interprovincial exchange of post-secondary students, who also act as second language monitors, to promote the learning and use of the official languages -- **Secretary of State**; Language Programs Branch. All inquiries -- Ottawa/Hull (613) 994-3724.

**STUDENT JOB ASSISTANCE/CAREER PROVINCES** - qualifications required by those in the 15-24 years-of-age group for about 650 occupations in the provinces and territories -- **Employment and Immigration**; Careers Provinces Fact Sheets. All inquiries -- any Canada Employment Centre.

**STUDENT JOB ASSISTANCE** - assistance to students in gaining a positive constructive view of themselves in relation to the work world; decision-making skills in choosing an occupation; how to conduct a job search -- **Employment and Immigration**. All inquiries -- any Canada Employment Centre.

**STUDENT LOANS/POST-SECONDARY EDUCATION** - financial assistance to full time post-secondary students -- **Secretary of State**; Education Support Branch. General and policy inquiries -- Ottawa/Hull (613) 994-1866, 994-1844 or 994-1766.

**STUDENT PROGRAMS/LAW** - summer employment and articling programs with the department for second and third year law students -- **Justice**; Student Programs. All inquiries -- Ottawa/Hull (613) 992-9413.

**STUDENT RESIDENCES/INDIAN AND INUIT** - maintaining pupils in student residences -- **Indian and Northern Affairs**; Education and Cultural Support Branch. All inquiries -- Ottawa/Hull (613) 996-1923.

**STUDENT SCHOLARSHIPS/FOOTWEAR DESIGN** - a scholarship program jointly sponsored by

Canadian shoe manufacturers and the department to enable students to study footwear design at an internationally recognized design school with the overall objective of improving design capabilities in the Canadian footwear industry -- **Industry, Trade and Commerce; Leather and Footwear Division.** General and policy inquiries -- Ottawa/Hull (613) 992-1052.

**STUDENT SCHOLARSHIPS/FOOTWEAR MANAGEMENT DEVELOPMENT** - a scholarship program jointly

sponsored by Canadian footwear manufacturers and the department enabling students to undertake specialized training in Europe to develop managerial talent for the Canadian footwear industry -- **Industry, Trade and Commerce; Leather and Footwear Division.** General and policy inquiries -- Ottawa/Hull (613) 992-1052.

**STUDENTS ENTERING CANADA/ENTITLEMENTS** - regulations concerning the admission of

duty-free goods into Canada by foreign students and non-residents, immigrants, Canadian students returning from study in a foreign country and residents returning after a lengthy absence (at least one year) -- **Revenue; Customs and Excise.** All inquiries -- any customs office.

**STUDENTS/INDIAN AND INUIT** - providing room, board and clothing for Indian and Inuit

students unable to attend school from their own homes -- **Indian and Northern Affairs; Education and Cultural Support Branch.** All inquiries -- Ottawa/Hull (613) 996-1923.

**STUDENTS/ON CAMPUS RECRUITING** - employer campaigns and student recruitment on campus

-- **Employment and Immigration; Service to Students and Graduates Program.** All inquiries -- any Canada Employment Centre.

**STUDENTS/SUMMER JOBS** - federal government departments and agencies participate in a

joint endeavour to create and find jobs for students during the summer -- **Employment and Immigration; Canada Summer Youth Employment Program.** All inquiries -- any Canada Employment Centre.

**SUBSIDIES/AIRPORT OPERATION AND MAINTENANCE** - subsidies to cover deficits incurred

in the operation of national and regional airports managed by municipalities or other public bodies on behalf of the department -- **Transport; Canadian Air Transportation Administration, Airports Financial Assistance Program.** All inquiries -- Moncton (506) 858-2315; Montreal (514) 636-3254; Willowdale (416) 224-3197; Winnipeg (204) 949-4358.

# **SUBSIDIES/DAIRY FARMERS** - under the National Dairy Program, The Canadian Dairy

Commission makes direct subsidy payments to eligible farmers for industrial milk and cream shipments -- **Canadian Dairy Commission; Subsidy Division.** All inquiries -- Ottawa/Hull (613) 998-8938.

# **SUBSIDIES/FEED FREIGHT** - transportation subsidies on western feed grain and Ontario

corn shipments for livestock consumption in various parts of eastern Canada and British Columbia -- **Canadian Livestock Feed Board; Feed Freight Assistace.** All inquiries -- Montreal (514) 283-7505.

# **SUBSIDIES/FERRY SERVICES** see **FERRY SERVICES**

**SUBSIDIES/FISHING VESSELS** - financial assistance to commercial fishermen for fishing vessel construction, conversion or modernization -- **Fisheries and Oceans; Fishing Vessel Subsidy Program.** General and legal inquiries -- any regional information branch office; policy inquiries -- Ottawa/Hull (613) 995-2041.

**SUBSIDIES/HOME INSULATION** - the Canadian Home Insulation Program (CHIP) provides a subsidy of up to \$350 to defray the cost of purchasing insulation material for use in housing units -- **Central Mortgage and Housing Corporation; Marketing and Client Relations.** All inquiries -- any regional office.

**SUBSIDIES/RAIL SAFETY** - administration of federal subsidy programs for railway safety, branch lines and rail passenger services -- **Canadian Transport Commission; Railway Transport Committee.** Legal and policy inquiries -- Ottawa/Hull (613) 997-4425.

**SUBSIDIES/REGIONAL AIR CARRIERS** - administration of federal transportation subsidy programs to regional air carriers -- **Canadian Transport Commission.** Legal and policy inquiries -- Ottawa/Hull (613) 997-6260.

**SUBSIDIES TO EMPLOYERS/ON-THE-JOB TRAINING** - on-the-job training for employees; federal government provides partial reimbursement to employers for certain aspects of training which receive prior approval -- **Employment and Immigration; Canada Manpower Industrial Training Program.** All inquiries -- any Canada Employment Centre.

**SUBSIDIES/TRANSPORTATION** - administration of federal subsidy programs on eastern grain and flour rates; Atlantic region freight assistance to rail, trucking, air and water carriers -- **Canadian Transport Commission**; Traffic and Tariffs Branch. Legal and policy inquiries -- Ottawa/Hull (613) 997-2905.

**SUBSIDIZED EMPLOYMENT** - placement of inexperienced and unskilled recent school leavers into subsidized private sector work for a period of up to 26 weeks -- **Employment and Immigration**; Job Experience Training. All inquiries -- any district office.

**SUBSIDY/CRUDE OIL** - maintaining one price for crude oil for Toronto and Montreal **Energy, Mines and Resources**; Montreal/Toronto Tariff Subsidy Program. All inquiries -- Ottawa/Hull (613) 995-9351 local 291.

**SUBSIDY REFERRAL/TRUCKING INDUSTRY** - advice to members of the trucking industry about qualifications for federal subsidies and referrals to the proper section of the Canadian Transport Commission -- **Transport**; Motor Carrier Branch. All inquiries -- Ottawa/Hull (613) 992-9107.

**SUBVERSIVE ACTIVITIES/INVESTIGATION** - maintenance of national internal security -- **Royal Canadian Mounted Police**. General inquiries -- any area Command headquarters.

**SUGAR CLASSIFICATION/CUSTOMS DUTIES** - appeals of custom duty rulings made under section 47 of the Customs Act regarding applicability and rate; redetermination or reappraisal of goods; classification of sugar and products; drawback eligibility and rates -- **Tariff Board**. All inquiries -- Ottawa/Hull (613) 996-8541.

**SUMMER COTTAGES/NORTHWEST TERRITORIES** - enforcing the Territorial Lands Act; issuing timber permits; providing protection from forest fires; acting as land agent for summer cottage subdivision -- **Indian and Northern Affairs**; Northern Program. General inquiries -- Yellowknife (403) 873-2303.

**SUMMER EMPLOYMENT/LAW STUDENTS** - summer exchange programs between civil and common law students to improve understanding of each other's legal system, culture and official language -- **Justice**; Program Section. All inquiries -- Ottawa/Hull (613) 992-8581.

**SUMMER FERRY SERVICE** - passenger and vehicle summer ferry service between Yarmouth, Nova Scotia and Bar Harbor, Maine -- **Transport**; Water Transportation Assistance Directorate. General and policy inquiries -- Ottawa/Hull (613) 996-0804.

**SUMMER JOB CORPS PROGRAM** - career and educational development for students and recent graduates through short-term jobs in federal government departments and agencies -- **Employment and Immigration**; Summer Job Corps Program. All inquiries -- any Canada Employment Centre.

**SUMMER JOBS FOR STUDENTS** - federal government departments and agencies participate in a joint endeavour to create and find jobs for students during the summer -- **Employment and Immigration**; Canada Summer Youth Employment Program. All inquiries -- any Canada Employment Centre.

**SUMMER JOBS/SCHOOL DROP-OUTS** - summer work exposure for potential high school drop-outs; employers subsidized -- **Employment and Immigration**; Job Exploration By Student Program. All inquiries -- any Canada Employment Centre.

**SUMMER JOBS/STUDENTS** - creation of summer jobs for students that relate to their career and educational aspirations -- **Employment and Immigration**; Young Canada Works Program. All inquiries -- any Canada Employment Centre.

**SUMMER LANGUAGE IMMERSION STUDIES/BURSARIES** - bursaries for post-secondary students to enrol in immersion studies in English or French at accredited institutions -- **Secretary of State**; Language Programs Branch. General and policy inquiries -- Ottawa/Hull (613) 994-3724.

**SUMMER YOUTH EMPLOYMENT PROGRAM** - federal government departments and agencies participate in a joint endeavour to create and find jobs for students during the summer -- **Employment and Immigration**; Canada Summer Youth Employment Program. All inquiries -- any Canada Employment Centre.

**SUNNYBROOK MEDICAL CENTRE/AMPUTEES** - rehabilitative services for amputees through counselling, fitting, developing, manufacturing and the sale of prosthetic and orthotic devices -- **Health and Welfare**; Medical Services Branch. All inquiries -- Ottawa/Hull (613) 996-2838.

**SUPERANNUATION, ELIGIBILITY/PUBLIC SERVICE** - the Superannuation Division maintains the pension payroll and data establishing eligibility of former federal employees and their survivors and establishes eligibility and maintains records for three federal government insurance plans -- **Supply and Services**; Services Administration. All inquiries -- Ottawa/Hull (613) 996-0201.

**SUPPLEMENT/OLD AGE PENSIONS** - monthly payments in addition to Old Age Security Pensions for pensioners who have no income or a limited amount of income -- **Health and Welfare**; Income Security Program. All inquiries -- any district office.

**SUPPLIER LISTINGS/CONTRACTS** - the acquisition and provision of goods and services required by federal government departments and agencies. Commercial Supply Service acquires goods and services of a commercial nature as well as professional and special services. Science and Engineering Procurement Service acquires or leases technically complex products and services including research and development -- **Supply and Services**; Supply Administration. All inquiries -- any regional office.

**SUPPLIES AND SERVICES/COMMERCIAL PRODUCTS/SUPPLIER LISTINGS/CONTRACTS** - the acquisition and provision of goods and services required by federal government departments and agencies. Commercial Supply Service acquires goods and services of a commercial nature as well as professional and special services. Science and Engineering Procurement Service acquires or leases technically complex products and services including research and development -- **Supply and Services**; Supply Administration. All inquiries -- any regional office.

**SUPPLIES AND SERVICES/SCIENCE AND ENGINEERING** - the acquisition and provision of goods and services required by federal government departments and agencies. Commercial Supply Service acquires goods and services of a commercial nature as well as professional and special services. Science and Engineering Procurement Service acquires or leases technically complex products and services including research and development -- **Supply and Services**; Supply Administration. All inquiries -- any regional office.

**SUPPORT STAFFING/PUBLIC SERVICE** - recruitment, referral and appointment of support staff to administrative and operational categories in the federal public service in the National Capital Region -- **Public Service Commission**; Staffing Branch. All inquiries -- Ottawa/Hull (613) 996-9676.

**SURTAX/IMPORT/ENFORCEMENT** - enforcement of surtax imposed on imports into Canada -- Revenue Canada; Customs and Excise. All inquiries -- Ottawa/Hull (613) 995-0651.

**SURVEY RECORDS/FEDERAL LANDS** - the Surveyor General for Canada has custody of survey records and documents of Indian reserves, national parks, territorial and offshore lands. Copies of these records are available to the public -- **Energy, Mines and Resources**; Legal Surveys Division. General inquiries -- Ottawa/Hull (613) 995-4403.

**SURVEYING/FEDERAL LANDS** - the department's property services division provides a complete real estate service including acquiring, appraising, surveying and developing of real property to both the department and its clients; administration of the Expropriation Act and the Central Real Property Inventory **Public Works**; Property Services. All inquiries -- any regional office.

**SURVEYS/AIRBORNE/GEOPHYSICAL** - geophysical surveys from aircraft to prepare maps useful for mineral exploration -- **Energy, Mines and Resources**; Geological Survey of Canada. General inquiries -- Ottawa/Hull (613) 995-4270.

**SURVEYS/BEDROCK GEOLOGY** - bedrock geological surveys provide data for maps and reports describing Canada's bedrock features -- **Energy, Mines and Resources**; Geological Survey of Canada. General inquiries -- Ottawa/Hull (613) 995-4270.

**SURVEYS/BOUNDARIES/PROVINCIAL AND TERRITORIAL** see **BOUNDARIES**

**SURVEYS/CONTROL MARKERS** - establishing and maintaining a network of control survey markers to provide precise geographical location points for use in mapping crown and territorial lands -- **Energy, Mines and Resources**; Surveys and Mapping Branch, Legal Surveys. All inquiries -- Ottawa/Hull any regional office or (613) 995-4368.

**SURVEYS/GEOCHEMICAL** - research on geochemical processes and collecting geochemical data to assist in mineral exploration -- **Energy, Mines and Resources**; Geological Survey of Canada. General inquiries -- Ottawa/Hull (613) 995-4270.

**SURVEYS/GEODETIC** see **GEODETIC SURVEYS**

**SURVEYS/GEOLOGICAL/OFFSHORE** - offshore geological surveys to prepare maps and reports on Canada's continental shelves and slopes -- **Energy, Mines and Resources**; Geological Survey. General inquiries -- Ottawa/Hull (613) 995-4270.

**SURVEYS/LANDS/FEDERAL** - surveys of Indian reserves, national parks and territorial and offshore lands to establish rights for oil, gas, minerals, surface rights, fee-simple ownership, leases and rights-of-way -- **Energy, Mines and Resources**; Legal Surveys Division. General inquiries -- any regional office or Ottawa/Hull (613) 995-4341.

**SURVEYS/SURFACE GEOLOGY** - surveys on Canada's surface deposits for land use planning, engineering construction, environmental management and regional development -- **Energy, Mines and Resources; Geological Survey.** General inquiries -- Ottawa/Hull (613) 995-4270.

**SURVIVORS BENEFITS** - under the Canada Pension Plan, survivors' benefits are payable to the estate in the form of a monthly pension for the surviving spouse and monthly benefits for dependent children -- **Health and Welfare; Income Security Programs Branch.** All inquiries -- any district office; Quebec residents -- any Quebec Pension Plan office.

**SX** see **SENIOR EXECUTIVE**

**TANKER PROPOSALS/OIL AND GAS** see **OIL AND GAS TRANSPORTATION PROPOSALS**

**TANNERIES/ASSISTANCE** - a program to encourage and assist footwear manufacturers and tanners to restructure their operations to ensure their continued viability -- **Industry, Trade and Commerce**; Textiles and Consumer Products Branch. General and policy inquiries -- Ottawa/Hull (613) 992-1052.

**TAR SANDS RESEARCH** see **OIL AND GAS TECHNOLOGY/RESEARCH AND DEVELOPMENT**

**TARIFF CLASSIFICATION/APPEALS** - appeals of tariff classification, rate of customs duty applied or value for customs duty determined on imported goods -- **Revenue**; Customs and Excise. General and legal inquiries -- any regional office or port of entry.

**TARIFF CLASSIFICATION/IMPORTS** - tariff classification and rate of customs duty payable on imported goods -- **Revenue**; Customs and Excise. General and legal inquiries -- any regional office or port of entry.

**TARIFF CLASSIFICATION/MACHINERY** - a program whereby applications from companies and individuals for remission of duty for machinery classifiable under tariff items 42700-1, 42701-1 and 41100-1 are considered (criteria for remission of duty is the non-availability of reasonably equivalent machinery from those produced in Canada) -- **Industry, Trade and Commerce**; Machinery and Equipment Advisory Board. General and policy inquiries -- Ottawa/Hull (613) 992-1004.

**TARIFF DETERMINATION/AIR CARGO** see **AIRLINE DISTANCE**

**TARIFF FILING/AIR CARRIERS** - filing of air carrier tariffs under the statutory requirements of the Aeronautics Act -- **Canadian Transport Commission**; Air Transport Committee. Legal and policy questions -- Ottawa/Hull (613) 997-6410.

**TARIFF FILING/RAILWAYS/WATER CARRIERS** - filing of railway and water carrier tariffs under the statutory requirements of the Railway Act and Transport Act -- **Canadian Transport Commission**; Traffic and Tariffs Branch. Legal and policy inquiries -- Ottawa/Hull (613) 997-2905.

**TARIFF RELIEF PROGRAMS** - refund remission or drawback of customs duties on specific goods exported or import -- **Revenue**; Customs and Excise. General and legal inquiries -- any regional office or port of entry.

**TARIFF REMISSIONS/IRON AND STEEL** - industrial development, trade promotion, financial restructuring, import replacements, anti-dumping problems and tariff remissions relating to Canada's iron and steel industry -- **Industry, Trade and Commerce**; Iron and Steel Division. General and policy inquiries -- Ottawa/Hull (613) 992-0025.

**TARIFF SUBSIDY/OIL PIPELINE** - maintaining one price for crude oil for Toronto and Montreal **Energy, Mines and Resources**; Montreal/Toronto Tariff Subsidy Program. All inquiries -- Ottawa/Hull (613) 995-9351 local 291.

**TARIFFS REGULATIONS FOR PIPELINES** - regulations governing rates, tolls and tariffs of pipeline companies under federal jurisdiction -- **National Energy Board**. All inquiries -- Ottawa/Hull (613) 992-4370.

**TASK FORCE ON THE FOOD AND BEVERAGE INDUSTRY** - the Task Force on the Food and Beverage Industry has published a report on the major opportunities and constraints affecting the development of the food and beverage industry in Canada and made specific recommendations that will enhance the industry's ability to realize its full potential in the 1980s -- **Industry, Trade and Commerce**; Agriculture, Fisheries and Food Products Branch. General and policy inquiries -- Ottawa/Hull (613) 593-6311.

**TASK FORCE/ELECTRONICS** - a task force to study and make policy recommendations on the problems and prospects of Canada's electrical manufacturing industry -- **Industry, Trade and Commerce**; Electrical and Electronics Branch. All inquiries -- Ottawa/Hull (613) 993-4481.

**TASK FORCE/INDUSTRIAL ENERGY CONSERVATION** - implementation of cost-effective conservation measures in industry -- **Energy, Mines and Resources**; Conservation and Renewable Energy Branch. General and policy inquiries -- Ottawa/Hull (613) 995-1801.

**TASK FORCE/PROCESSED FRUIT AND VEGETABLE INDUSTRY** - the Task Force on the Processed Fruit and Vegetable Industry has published a report examining the major opportunities and constraints affecting the development of the processed fruit and vegetable industry in Canada and made specific recommendations to ensure that the industry realizes its full potential in the 1980s and beyond -- **Industry, Trade and Commerce**; Agriculture, Fisheries and Food Products Branch. General and policy inquiries -- Ottawa/Hull (613) 992-0012.

**TAX AUDITS/INDIVIDUAL AND CORPORATE RETURNS** - sample checking of individual and corporate returns filed to ensure compliance with tax laws; investigations of suspected tax evaders -- **Revenue**; Taxation. All inquiries -- any district office.

**TAX CREDIT/CHILD** see **FAMILY ALLOWANCES**

**TAX DEDUCTIONS** - income tax deductions to determine an individual's net taxable income -- **Revenue**; Taxation. All inquiries -- any district office.

**TAX EVASION** see **INCOME TAX AUDITS**

**TAX INFORMATION/BULLETINS, CIRCULARS** - information on taxation; income tax rulings; collection (personal and corporate federal income taxes) -- **Revenue**; Taxation. All inquiries -- any district office.

**TAX POLICY/INFORMATION** - information and questions pertaining to the federal budget (the department acts as chief advisor for the government on economic and financial affairs) -- **Finance**; Information Division. General inquiries -- Ottawa/Hull (613) 992-1573; tax policy inquiries -- Ottawa/Hull (613) 992-1785.

**TAXES/EXPORT CHARGES/APPEALS/PETROLEUM AND PRODUCTS** - appeals on export charges for petroleum and products; settlement of doubts or differences; applicability or amount of export charges made under section 17 of the Petroleum Administration Act -- **Tariff Board**. All inquiries -- Ottawa/Hull (613) 996-8541.

**TAX/AIR TRANSPORTATION** - the air transportation tax is one of several direct sources of revenue used to help pay for Canadian airports and related facilities and services -- **Transport**; Canadian Air Transportation Administration; Rate and Economics Branch. All inquiries -- Ottawa/Hull (613) 996-0942 or 995-0081.

**TAX/FEDERAL SALES AND EXCISE** - federal sales and excise taxes (payable under the Excise Tax Act); regulations on manufactured goods -- **Revenue**. General and Legal inquiries -- any regional or district excise office; policy inquiries -- Ottawa/Hull (613) 995-2655.

**TAX/GASOLINE** - excise tax on gasoline; refunding program -- **Revenue**; Customs and Excise. General and legal inquiries -- any excise office; policy inquiries -- Ottawa/Hull (613) 995-2525.

**TAX/INCOME/BASIC PERSONAL EXEMPTIONS** - basic personal income tax exemptions subtracted from an individual's net income to determine taxable income -- **Revenue**; Taxation. All inquiries -- any district office.

**TEACHING/OPPORTUNITIES WITH THE MILITARY** - teaching positions abroad with the Canadian Armed Forces -- **National Defence (DND)**. All inquiries -- any DND office of information.

**TECHNICAL ADVICE/INDUSTRIAL DEVELOPMENT** - a program to provide financial assistance to universities and provincial research organizations to enable them to develop and maintain a special competence in specific fields of technology and, under contract, to provide industrial and other clients with assistance in development projects, training programs, technical advice and other services related to these technologies -- **Industry, Trade and Commerce**; Technology Branch. All inquiries -- Ottawa/Hull (613) 593-7881.

**TECHNICAL ASSISTANCE/DEVELOPING COUNTRIES** - recruiting and selecting Canadians to fill technical assistance positions in developing countries and selecting candidates for the CIDA scholarship program -- **Canadian International Development Agency**; Human Resources Directorate. General and policy inquiries -- Ottawa/Hull (819) 997-1197.

**TECHNICAL ASSISTANCE/FILM DEVELOPMENT** - promotion of the development of the Canadian feature film industry in Canada by investment, loans, technical assistance and advice on distribution and promotion -- **Canadian Film Development Corporation**, P.O. Box 71, Montreal, H4Z 1A8. General and policy inquiries -- Montreal (514) 283-6363.

**TECHNICAL BROADCAST INFORMATION SERVICE** - compiling and disseminating technical data to Canadian and foreign broadcast engineering consultants -- **Communications**; Broadcast Applications Engineering Division. All inquiries -- Ottawa/Hull (613) 593-7737.

**TECHNICAL INFORMATION SERVICE FOR INDUSTRY** - technical information relating to industrial problems for Canadian industry in general and small to medium-sized industry in particular -- **National Research Council Canada**; Technical Information Services. All inquiries -- any field office in Kingston, London, Montreal, Quebec City, Thorold, St. John (Newfoundland) or Winnipeg; or Ottawa/Hull (613) 993-1753.

**TECHNICAL INFORMATION/PESTICIDES** - technical pesticide information -- **Agriculture**; Pesticide Information Section. All inquiries -- Ottawa/Hull (613) 995-9071.

**TECHNICAL INFORMATION** - scientific and technical information available upon request --  
**National Research Council**; Institute for Scientific and Technical Information. All  
 inquiries -- Ottawa/Hull (613) 993-1605.

**TECHNOLOGICAL DEVELOPMENT/DEFENCE PRODUCTION** - promotion of defence exports and technological  
 development in support of the Canadian defence industry -- **Industry, Trade and Commerce**;  
 Defence Programs Branch. General and policy inquiries -- Ottawa/Hull (613) 995-7386.

**TECHNOLOGICAL ENVIRONMENTS/HEALTH AFFECTS** - assessment and investigation of the health affects  
 of environmental pollutants; assessment and control of medical devices, radiation sources and  
 hazardous products; assessment of the health affects of technological and sociological  
 environments -- **Health and Welfare**; Environmental Quality and Hazards Programs. All  
 inquiries -- Ottawa/Hull (613) 996-7172.

**TECHNOLOGICAL EXCHANGES/FOREST PRODUCTS** - industrial co-operation between Canada and the  
 European Economic Council with regard to forest products and metals and minerals (promotion of  
 technological exchanges, research and development, safeguarding product acceptance) --  
**Industry, Trade and Commerce**; Resource Industries Branch. General and policy inquiries --  
 Ottawa/Hull (613) 992-7128.

**TECHNOLOGICAL INNOVATION/FUNDING** - a program to fund studies or projects in the area of  
 technological innovation -- **Industry, Trade and Commerce**; Technology Branch. All  
 inquiries -- Ottawa/Hull (613) 593-7881.

**TECHNOLOGICAL RESEARCH/INDUSTRY** - the location, products, research and development facilities,  
 activities and personnel of scientific and technological groups associated with Canadian  
 industry -- **Science and Technology**. General inquiries -- Ottawa/Hull (613) 995-3093.

**TECHNOLOGY ACTIVITIES/FEDERAL FUNDING** - information on the scientific and technological  
 activities to be funded by the federal government during the fiscal year -- **Science and  
 Technology**; Government Branch. General inquiries -- Ottawa/Hull (613) 995-3093.

**TECHNOLOGY TRANSFER/INDUSTRY PROJECTS** - Co-operative Projects with Industry (COPI) is a program  
 directed toward the transfer of technology from federal government laboratories to industry  
 -- **Energy, Mines and Resources**; External Research Programs. All inquiries -- Ottawa/Hull  
 (613) 992-5265.

**TECHNOLOGY TRANSFER/SPACE APPLICATIONS TO INDUSTRY** - long-range, high-risk space industry research projects; transference of relevant space technology to industry; supporting technological development in Canadian industry through contracts -- **Communications**; Space Applications Program. General and policy inquiries -- Ottawa/Hull (613) 996-9401.

**TELECOMMUNICATION ORGANIZATIONS/DOCUMENTATION** - documentation produced by the International Telecommunications Union and other telecommunications organizations is available upon request -- **Communications**; International Telecommunications Branch. General inquiries -- Ottawa/Hull (613) 996-2125.

**TELECOMMUNICATIONS EQUIPMENT/EXPORT** - a program involving the activities of Canadian exporters of telecommunications equipment and services (including technical information to complement marketing plans) -- **Communications**; International Telecommunications Branch. General and policy inquiries -- Ottawa/Hull (613) 995-9810.

**TELECOMMUNICATIONS RESEARCH ON FIBRE-OPTICS** - potential application of optical-fibre communication systems in rural areas for the delivery of both telephone and broadcasting services -- **Communications**; Rural Communications Program. General inquiries -- Ottawa/Hull (613) 593-6072.

**TELECOMMUNICATIONS TERMINALS** - alternative methods for attaching authorized terminal equipment to federally - regulated telecommunications networks -- **Communications**. All inquiries -- Ottawa/Hull (613) 995-0035.

**TELECOMMUNICATIONS/CONFERENCE** - Canadian participation in the 1979 International Telecommunications Union World Administrative Radio Conference -- **Communications**. General and policy inquiries -- Ottawa/Hull (613) 593-7331.

**TELECOMMUNICATIONS/IONOSPHERIC** - ionospheric data for communications and scientific users is available from field stations in Resolute (Northwest Territories), Churchill (Manitoba) and Ashton (Ontario) and the Data Reduction Centre in Ottawa -- **Communications**; Telecommunications Engineering Laboratory. General and technical inquiries -- Ottawa/Hull (613) 996-4824.

**TELECOMMUNICATIONS/NORTE** - provision of telecommunication services in communities not receiving services comparable to similar southern communities -- **Communications**; National Telecommunications Branch. General and policy inquiries -- Ottawa/Hull (613) 995-6461.

**TELECOMMUNICATIONS/REGULATION, POLICY** - the 1968 Broadcasting Act authorizes the CRTC to regulate and supervise all aspects of the Canadian Broadcasting system (radio, television and cable television). The 1976 CRTC Act gave the commission regulatory power over federally-regulated telecommunications carriers (Bell Canada, BC Telephone, CN Telecommunications, CP Telecommunications and Telesat Canada) -- **Canadian Radio-Television and Telecommunications Commission (CRTC)**; Information Services Branch. All inquiries -- any regional office.

**TELEPHONE DIRECTORIES/FEDERAL** - development, production and delivery of federal government telephone directories -- **Communications**; Government Telecommunications Agency. General inquiries -- Ottawa/Hull (613) 996-4840.

**TELEPHONES/RURAL AREAS** - determining service discrepancies (telephone service), assessing technological solutions, identifying institutional difficulties and recommending government policy for improving rural communications -- **Communications**; Rural Communications Program. General inquiries -- Ottawa/Hull (613) 993-4037.

**TELEPHONE/REGULATIONS** see **TELECOMMUNICATIONS/REGULATION, POLICY**

**TELEVISION BROADCASTING/FREQUENCY ALLOCATION** - determining and amending frequency allocation plans used in the clearance and certification process of AM and FM radio and television broadcast applications and in the long range planning of the broadcast spectrum -- **Communications**; Frequency Assignment and Licensing Division. All inquiries -- Ottawa/Hull (613) 995-3114.

**TELEVISION BROADCASTING/TECHNICAL STANDARDS** - technical criteria for assigning channels, allocating frequencies and developing standards, procedures and guidelines in AM and FM radio and television broadcasting -- **Communications**; Cable Television Engineering Division. All inquiries -- Ottawa/Hull (613) 593-7737.

**TELEVISION BROADCASTING** - English and French national radio (AM and FM) and television services are provided by the **Canadian Broadcasting Corporation**, 1500 Bronson Avenue, Ottawa. General and policy inquiries -- Ottawa/Hull (613) 731-3111.

**TELEVISION DUTY REMISSION PROGRAM** - a program designed to assist the Canadian television industry through a series of measures involving tariff protection and remission of duty on imported television sets -- **Industry, Trade and Commerce**; Television Duty Remission Program, Electrical and Electronics Branch. All inquiries -- any regional office.

**TELEVISION GAMES STANDARDS** - technical standards for home television games to prevent interference to other television sets or radio services -- **Communications**; Electromagnetic Compatibility Division. General inquiries -- Ottawa/Hull (613) 993-4037.

**TELEVISION/HISTORICAL ARCHIVES** - films and videotapes of national interest collected and conserved; viewing, reproduction, consultation and documentation services available -- **Public Archives**; National Film Archives. All inquiries -- Ottawa/Hull (613) 995-1311.

**TELEVISION/REGULATION, POLICY** - the 1968 Broadcasting Act authorizes the CRTC to regulate and supervise all aspects of the Canadian Broadcasting system (radio, television and cable television). The 1976 CRTC Act gave the commission regulatory power over federally-regulated telecommunications carriers (Bell Canada, BC Telephone, CN Telecommunications, CP Telecommunications and Telesat Canada) -- **Canadian Radio-Television and Telecommunications Commission (CRTC)**; Information Services Branch. All inquiries -- any regional office.

**TELIDON/TWO-WAY TELEVISION SYSTEM** - a two-way television system (Telidon) to retrieve, by phone or interactive cable, information stored in various computer data bases and to transmit graphic, tonal or textual information to each other or to a data bank -- **Communications**; Technology and Systems Research and Development. General inquiries -- Ottawa/Hull (613) 996-8871.

**TEMPORARY ABSENCE/PRISON** - temporary release from prison (on either an escorted or unescorted basis) for medical, humanitarian or rehabilitative reasons -- **National Parole Board**. All inquiries -- Ottawa/Hull (613) 992-2818 or any regional office of the board.

**TEMPORARY IMPORTS** - temporary entry of articles into Canada -- **Revenue**; Customs and Excise. General and policy inquiries -- any customs office.

**TENDERING/NORTHERN AFFAIRS** - tendering documentation on construction and maintenance contracts for projects under the Northern Affairs Program -- **Indian and Northern Affairs**; Construction and Maintenance Service. General inquiries -- Whitehorse (403) 668-5151  
local 240.

**TENDERS/COMMERCIAL GOODS AND SERVICES** - the acquisition and provision of goods and services required by federal government departments and agencies. Commercial Supply Service acquires goods and services of a commercial nature as well as professional and special services. Science and Engineering Procurement Service acquires or leases technically complex products and services including research and development -- **Supply and Services**; Supply Administration. All inquiries -- any regional office.

**TENDERS/SCIENCE AND ENGINEERING GOODS, SERVICES** - the acquisition and provision of goods and services required by federal government departments and agencies. Commercial Supply Service acquires goods and services of a commercial nature as well as professional and special services. Science and Engineering Procurement Service acquires or leases technically complex products and services including research and development -- **Supply and Services**; Supply Administration. All inquiries -- any regional office.

**TERMINAL EQUIPMENT ATTACHMENTS** see **TELECOMMUNICATIONS TERMINALS**

**TERMINAL RADAR SERVICE** - services provided by airport control towers to airport traffic; ACC (Area Control Centre) units to VFR (Visual Flight Rules) aircraft operating within terminal radar service areas; ACCs to IFR (Instrument Flight Rules) and CVFR (Controlled Visual Flight Rules) aircraft operating within specified control areas; and ACCs and TCUs (Terminal Control Units) to aircraft operating within specified control areas -- **Transport**; Canadian Air Transportation Administration, Civil Aeronautics Division, Air Traffic Services Branch. All inquiries -- Ottawa/Hull (613) 996-7395.

**TERRITORIAL BOUNDARIES/SURVEYS** - surveying and maintaining provincial and territorial boundaries by federal-provincial boundary commissions -- **Energy, Mines and Resources**; Legal Surveys Division. All inquiries -- Ottawa/Hull (613) 995-4674.

**TERRITORIAL COAL REGULATIONS** - records of mineral claims stakes; representation work applied; ownership; lapsing; mining leases and prospecting permits; information on Prospector's Assistance Program and Territorial Coal Regulations -- **Indian and Northern Affairs**; Northern Program. All inquiries -- Yellowknife (403) 873-4421 local 226.

**TERRITORIAL LANDS/DISPOSITION** - accepting and reviewing applications for the sale, lease or other disposition of Crown lands pursuant to the Territorial Lands Act and regulations; administering approved land dispositions -- **Indian and Northern Affairs**; Land Disposition Program. General and policy inquiries -- Whitehorse (403) 668-5151.

**TERRITORIAL POLICE SERVICE** - police services under contract to the territories and provinces (except Ontario and Quebec). Services available in rural areas, towns, villages and hamlets - **Royal Canadian Mounted Police**. General inquiries -- any detachment offices.

**TEST CENTRE/MOTOR VEHICLES** - compliance testing to ensure that motor vehicles built in Canada or imported are designed to meet Canadian motor vehicle safety standards; rental of motor vehicle test facilities to users from all levels of government, industry, universities and research organizations -- **Transport**; Motor Vehicle Test Centre. All inquiries -- P.O. Box 285, Ste-Thérèse de Blainville, Quebec J7E 4J2; (514) 430-7981 or telex 05-835520.

**TESTING AND ASSEMBLING COMMUNICATIONS SATELLITES** - participation of Canadian industry in the design, development and construction of Canadian satellite systems through contracts for major space systems; development of future subsystems and components; establishment of a fully equipped national centre for testing and assembling communications satellites and space subsystems -- **Communications**; Space Applications Program. General and policy inquiries -- Ottawa/Hull (613) 996-9463.

**TESTING SERVICE/EXPORTED ANIMALS** - prevention of the introduction of animal diseases into Canada by regulating importation, quarantine, inspection and testing of imported animals; disease eradication and control programs; testing inspection and certification for export; treatment of livestock in transit -- **Agriculture**; Animal Health Directorate. All inquiries -- Ottawa/Hull (613) 995-5433.

**TESTING/BLOOD PRODUCTS** - testing for the quality and safety of blood products -- **Health and Welfare**; Health Protection Branch. All inquiries -- Ottawa/Hull (613) 996-7172.

**TESTING/CONSUMER FRAUD** - prevention of fraud in the sale, production, labelling, packaging and advertising of most products, textiles, precious metals, furs, pre-packaged products, food stuffs, fruits and vegetables -- **Consumer and Corporate Affairs**; Consumer Fraud Protection. General and legal inquiries -- any district office; policy inquiries -- Ottawa/Hull (613) 997-3333.

**TESTING/CONSUMER PRODUCTS** - inspection and testing of consumer products with respect to safety -- **Consumer and Corporate Affairs**; Product Safety Branch. General and legal inquiries -- any regional or district office.

**TESTING/RADIO EQUIPMENT** - testing, certifying and licensing of General Radio Service (GRS) equipment (Citizen Band or CB); management of radio frequencies -- **Communications**; Engineering Programs Branch. All inquiries -- Ottawa/Hull (613) 992-0840.

**TESTING/WEIGHTS AND MEASURES** - inspection and testing of all weighing and measuring devices used in trade in Canada; correct measurement of products in trade; approval testing of scales and a broad range of metering devices -- **Consumer and Corporate Affairs**; Weights and Measures Division. All inquiries -- any regional or district office.

**TESTS/APTITUDE FOR EMPLOYMENT** - aptitude suitability for employment, particularly for occupations in industry -- **Employment and Immigration**; General Aptitude Test Battery. All inquiries -- any Canada Employment Centre.

**TEXTILE EXPORTS, IMPORTS/PERMITS, LICENCES, QUOTAS** - the issuance of import permits in accordance with the Export and Import Permits Act and regulations -- **Industry, Trade and Commerce**; Control Measures Division, Office of Special Import Policy. All inquiries -- Ottawa/Hull (613) 996-2387.

**TEXTILES/CONSUMER FRAUD PROTECTION** - prevention of fraud in the sale, production, labelling, packaging and advertising of most products, textiles, precious metals, furs, pre-packaged products, food stuffs, fruits and vegetables -- **Consumer and Corporate Affairs**; Consumer Fraud Protection. All inquiries -- any regional or district office.

**THERMAL COAL/SALE** - a program to ensure that maximum advantage is taken by Canadian industry of the vast reserves of various ranks of coal available in western Canada. Missions to countries such as Japan and Korea are aimed at promoting the sale of thermal coal from western Canada -- **Industry, Trade and Commerce**; Resource Industries Branch. All inquiries -- Ottawa/Hull (613) 992-1581.

**THESES/CANADIAN COLLECTION** - collection of Canadian books, government publications, newspapers, serials and theses are available to researchers at the National Library or on interlibrary loan -- **National Library**; Canadiana Collection. General and policy inquiries -- Ottawa/Hull (613) 995-9481.

**THESES/CANADIAN** - microfiches of post-graduate theses completed at Canadian universities are available for purchase, consultation or interlibrary loan; bibliographies and lists of Canadian theses also available -- **National Library**; Canadian Theses Division. General information -- Ottawa/Hull (613) 995-9481; purchase information -- Ottawa/Hull (613) 996-1254.

**THIRD CLASS MAIL DELIVERIES** - for printed material and householder mailings -- **Post Office**.  
General inquiries -- any post office.

**TIDAL POWER** - electrical statistics; information on electrical policy, pricing, utilities, tidal power and generating stations -- **Energy, Mines and Resources**; Energy Policy Sector. General and policy inquiries -- Ottawa/Hull (613) 995-9351 local 517.

**TIDES/DATA SERVICE** - marine environmental data services (information on topics such as surface waves, tides and physical and chemical oceanographic data) -- **Fisheries and Oceans**. General and legal inquiries -- any regional office; policy inquiries -- Ottawa/Hull (613) 995-2041.

**TIMBER MANAGEMENT/NORTHWEST TERRITORIES** - administration of fire control and timber management projects in the Northwest Territories -- **Indian and Northern Affairs**; Northern Program. All inquiries -- Fort Smith (403) 872-2103.

**TIMBER PERMITS/N.W.T.** - enforcing the Territorial Lands Act; issuing timber permits; providing protection from forest fires; acting as land agent for summer cottage subdivision -- **Indian and Northern Affairs**; Northern Program. General inquiries -- Yellowknife (403) 873-2303.

**TIMBER PERMITS** - accepting and reviewing applications for timber use pursuant to the Territorial Timber Regulations; forest fire protection; investigating timber growth and revegetation -- **Indian and Northern Affairs**; Forest Resources Program. General and policy inquiries -- Whitehorse (403) 668-5151.

**TIMBER REGULATIONS/INDIAN** - administering Indian timber regulations; negotiating forest fire protection agreements with the provinces; forestry advice; maintaining trust responsibility related to forest assets on Indian reserves -- **Indian and Northern Affairs**; Property and Estates Management. General and policy inquiries -- Ottawa/Hull (613) 997-9800.

**TIRE DEFECT INVESTIGATION** - investigation of defects in the construction, design or function of motor vehicle tires -- **Transport**; Road Safety Branch. All inquiries -- Ottawa/Hull (613) 996-2236.

**TIRE RECALL** - the Tire Recall Register lists motor vehicle tire recall campaigns for safety-related defects or for non-compliance with Canadian motor vehicle tire safety standards -- **Transport**; Road Safety Branch. All inquiries -- Ottawa/Hull (613) 996-2236.

**TOBACCO** see **EXCISE DUTY**

**TOKENS/MARKETING** - the production of medals, medallions, plaques, tokens, trade dollars and badges for institutions, societies and federal government departments -- **Royal Canadian Mint; Marketing Branch.** General and policy inquiries -- Ottawa/Hull (613) 993-2595.

**TOLL TELEPHONE SERVICE/NORTHERN COMMUNITIES** - a five-year program (expected to be completed in 1981) in support of northern communications to serve sparsely populated areas. Under the program the federal government guarantees compensation to Bell Canada for the difference between the revenues generated by government departments in their use of the service and the total cost to Bell of providing toll telephone service to a number of northern communities -- **Communications; National Telecommunications Network Development, Minimum Annual Revenue Guarantee Program.** General and policy inquiries -- Ottawa/Hull (613) 995-6461.

**TOLLS/REGULATIONS FOR PIPELINES** - regulations governing rates, tolls and tariffs of pipeline companies under federal jurisdiction -- **National Energy Board.** All inquiries -- Ottawa/Hull (613) 992-4370.

**TOPOGRAPHIC MAPS** - topographic and general purpose maps of Canada available by mail order or at sales counters in major population centres -- **Energy, Mines and Resources; Canada Map Office.** All inquiries -- Ottawa/Hull (613) 998-3865.

**TORONTO HARBOURFRONT/URBAN DEVELOPMENT** - a redevelopment project on the Toronto waterfront to provide cultural, recreational and commercial activities for the general public -- **Urban Affairs.** All inquiries -- any regional or Central Mortgage and Housing Corporation office.

**TOURISM PHOTOGRAPHS** - colour and black and white photographs available to the media, travel industry, provincial and territorial travel bureaus for programs to encourage the public to vacation in Canada -- **Industry, Trade and Commerce; Canadian Government Office of Tourism; Photo Services Branch.** General and policy inquiries -- any regional office.

**TOURISM STATISTICS** - collecting, compiling, analyzing, abstracting and publishing statistical information relating to the commercial, industrial, financial, social, economic and general activities and conditions of people in Canada -- **Statistics Canada.** All inquiries -- any regional office.

**TOURISM, TRAVEL/MEDIA ASSISTANCE** - a program whereby media researchers, writers, broadcasters, photographers and lecturers are invited to sample travel destinations to inform their public of Canada's tourism events and attractions -- **Industry, Trade and Commerce**; Canadian Government Office of Tourism; Visit Canada Program (Media). General and policy inquiries -- any regional office.

**TOURISM/SPECIAL PROMOTIONS** - tourism display materials of Canada for the public and travel industry -- **Industrial, Trade and Commerce**; Canadian Government Office of Tourism; Special Promotions Branch. General and policy inquiries -- any regional office.

**TOURIST INFORMATION ON CANADA** - dissemination of Canadian tourist information by telephone or in writing to the public (both Canadian and foreign), trade and media inquirers -- **Industry, Trade and Commerce**; Canadian Government Office of Tourism; Travel Information Services. General inquiries -- any regional office.

**TOURIST INFORMATION/OTTAWA/HULL** - information of interest to tourists visiting the National Capital Regional (Ottawa/Hull) -- **National Capital Commission**; Public Communications Division. General inquiries -- Ottawa/Hull (613) 995-9756.

**TOURISTS/IMMIGRATION** - tourists, business people, foreign students, temporary workers and other visitors to Canada are interviewed by an immigration officer at the port of entry to determine if they may be legally admitted -- **Employment and Immigration**; Immigration and Demographic Policy. All inquiries -- any Canada Employment Centre.

**TOURS/LAURIER HOUSE** - Laurier House, former residence of Prime Ministers Sir Wilfrid Laurier and William Lyon Mackenzie King, displays a collection of their furniture and memorabilia and a recreation of the study of Lester B. Pearson -- **Public Archives**; Laurier House. General inquiries -- Ottawa/Hull (613) 992-8142.

**TOURS/ROYAL CANADIAN MINT** - appointments to tour the Royal Canadian Mint in Ottawa or Winnipeg -- **Royal Canadian Mint**. General inquiries and appointments -- Winnipeg (204) 257-3359; Ottawa (613) 236-3132.

**TOXIC PESTICIDES/TECHNICAL INFORMATION** - technical pesticide information -- **Agriculture**; Pesticide Information Section. All inquiries -- Ottawa/Hull (613) 995-9071.

**TRADE AND COMMERCE** - inquiries concerning the manufacture, cost and price of goods, and other matters related to trade -- **Tariff Board**. All inquiries -- Ottawa/Hull (613) 996-8541.

**TRADE ASSOCIATIONS/PRIMARY WOOD PRODUCTS** - ongoing advisory services on primary wood products for the public, forestry-related industries, trade associations, provincial governments and other interested parties -- **Industry, Trade and Commerce**; Resource Industries Branch. General and policy inquiries -- Ottawa/Hull (613) 992-0068.

**TRADE COMMISSIONER SERVICE** - the department's Trade Commissioner Service assists Canadian exporters, aids foreign importers in locating Canadian sources of supply, works to improve access for Canadian products and services in international markets and encourages the flow of industrial technology to Canada -- **Industry, Trade and Commerce**; Trade Commissioner Service and Field Operations. All inquiries -- Ottawa/Hull (613) 593-5555.

**TRADE DOLLARS/MARKETING** - the production of medals, medallions, plaques, tokens, trade dollars and badges for institutions, societies and federal government departments -- **Royal Canadian Mint**; Marketing Branch. General and policy inquiries -- Ottawa/Hull (613) 993-2595.

**TRADE FAIRS** - exhibits at trade fairs abroad to promote the export of Canadian products and services; the sponsoring of outgoing and incoming missions; arranging visits to Canada by foreign buyers and government delegations -- **Industry, Trade and Commerce**; Office of International Marketing, Promotional Projects Branch. General and policy inquiries -- Ottawa/Hull (613) 995-6221.

**TRADE FAIRS/PARTICIPATION INCENTIVES** - a financial incentive program providing repayable loans (in the event of success) for a number of export activities (bidding on capital projects abroad, export market identification and adjustment, participation in trade fairs, upcoming buyers, export consortium formation) -- **Industry, Trade and Commerce**; Program for Export Market Development Office. All inquiries -- any regional office.

**TRADE MARKETS/MINERAL COMMODITIES** - information on mineral commodities based on domestic and foreign sources (producers, suppliers, markets, quotas and prices non-confidential files may be viewed on the premises -- **Energy, Mines and Resources**; Minerals and Metals Division. General and policy inquiries -- Ottawa/Hull (613) 995-9351.

**TRADE MARKETS/WESTERN COAL** - a program to ensure that maximum advantage is taken by Canadian industry of the vast reserves of various ranks of coal available in western Canada. Missions to countries such as Japan and Korea are aimed at promoting the sale of thermal coal from western Canada -- **Industry, Trade and Commerce**; Resource Industries Branch. All inquiries -- Ottawa/Hull (613) 992-1581.

**TRADE MISSIONS** - exhibits at trade fairs abroad to promote the export of Canadian products and services; the sponsoring of outgoing and incoming missions; arranging visits to Canada by foreign buyers and government delegations -- **Industry, Trade and Commerce**; Office of International Marketing, Promotional Projects Branch. General and policy inquiries -- Ottawa/Hull (613) 995-6221.

**TRADE PROMOTION ABROAD/FOOD PRODUCTS** - material to promote Canadian food products in foreign markets and to bring export trade opportunities to the attention of Canadian firms -- **Industry, Trade and Commerce**; Agriculture, Fisheries and Food Products Branch. General and policy inquiries -- Ottawa/Hull (613) 992-0015.

**TRADE PROMOTION/IRON AND STEEL** - industrial development, trade promotion, financial restructuring, import replacements, anti-dumping problems and tariff remissions relating to Canada's iron and steel industry -- **Industry, Trade and Commerce**; Iron and Steel Division. General and policy inquiries -- Ottawa/Hull (613) 992-0025.

**TRADE RELATIONS/INFORMATION** - the International Bureaux of the department are the central point of contact on matters affecting Canada's trade and economic relations with other countries and areas. In addition they are the central source of intelligence about Canada's trade with other countries and are responsible for developing trade relations and export marketing strategies for these areas -- **Industries, Trade and Commerce**; International Bureaux. General and policy inquiries -- Ottawa/Hull (613) 996-5554.

**TRADE RELATIONS/SERVICE** - the department's Trade Commissioner Service assists Canadian exporters, aids foreign importers in locating Canadian sources of supply, works to improve access for Canadian products and services in international markets and encourages the flow of industrial technology to Canada -- **Industry, Trade and Commerce**; Trade Commissioner Service and Field Operations. All inquiries -- Ottawa/Hull (613) 593-5555.

**TRADE RESTRAINTS/INVESTIGATIONS** - investigations into suspected violations of the Combines Investigation Act with respect to restraint of trade or competition -- **Consumer and Corporate Affairs**; Competition Policy Bureau. All inquiries -- Ottawa/Hull (613) 997-2190, or any regional or district office.

**TRADE ROUTES/TRAFFIC CONSULTING SERVICE** - traffic consulting service (provides advice and guidance on air, sea and road transportation rates, routes and regulations) -- **Industry, Trade and Commerce**; Transportation Service Branch. General and policy inquiries -- Ottawa/Hull (613) 995-8308.

**TRADEMARKS/REGISTRATION/LICENSING** - administration of the Trade Marks Act; registration of trademarks which identify the products or services of a particular manufacturer; information on licensing of trademarks -- **Consumer and Corporate Affairs**. All inquiries -- any regional or district office.

**TRADE/WHOLESALE RETAIL/STATISTICS** - collecting, compiling, analyzing, abstracting and publishing statistical information relating to the commercial, industrial, financial, social, economic and general activities and conditions of people in Canada -- **Statistics Canada**. All inquiries -- any regional office.

**TRAFFIC CONSULTING SERVICE** - traffic consulting service (provides advice and guidance on air, sea and road transportation rates, routes and regulations) -- **Industry, Trade and Commerce**; Transportation Service Branch. General and policy inquiries -- **Ottawa/Hull (613) 995-8308**.

**TRAINING RACE TRACK PERSONNEL** - protection of the wagering public by supervising race tracks (checking calculations and returns submitted from various tracks, preparing and recording statistical data, inspecting pari-mutuel facilities, investigating infractions, training race track and supervisory personnel) -- **Agriculture**; Racetrack Supervision Division. All inquiries -- **Ottawa/Hull (613) 998-4922**.

**TRAINING-ON-THE-JOB/INDIAN AND INUIT** - training-on-the-job programs to enhance the entry of Indian and Inuit peoples into public service employment -- **Indian and Northern Affairs**; Education and Cultural Support Branch. All inquiries -- **Ottawa/Hull (613) 996-5798**.

**TRAINING/OCCUPATIONAL** - occupational training to assist Indian and Inuit peoples to obtain the necessary occupational skill training to improve their employability and increase their self-sufficiency -- **Indian and Northern Affairs**; Education and Cultural Support Branch. All inquiries -- **Ottawa/Hull (613) 996-1923**.

**TRANSACTION RECORDING/CROWN LANDS** - recording evidence of the Crowns interest in Crown lands; procuring land for Indian program use (school residence and agency lands) -- **Indian and Northern Affairs**; Indian and Inuit Affairs. General and policy inquiries -- **Ottawa/Hull (613) 995-3298**.

**TRANSPORT POLICY/RESEARCH** - research on rail, air, motor vehicle and water modes of transport; commodity pipelines and international transport policy -- **Canadian Transport Commission**; Research Branch. General inquiries -- Ottawa/Hull (613) 997-2432.

**TRANSPORTATION AND ENGINEERING PROGRAM** - provision and maintenance of roads for federal government departments and agencies; roads in national parks, Yukon and Northwest Territories; interprovincial and international bridges -- **Public Works**; Transportation and Engineering Program. All inquiries -- any regional office.

**TRANSPORTATION ASSISTANCE/URBAN** - funds to assist provinces in improving the efficiency of urban transportation systems and the safety of railway crossings in urban areas -- **Transport**; Surface Policy and Urban Transportation Assistance Program. All inquiries -- Ottawa/Hull (613) 996-4180.

**TRANSPORTATION DATA** - transportation data on trucks and buses compiled by Statistics Canada, Transport and non-governmental sources -- **Transport**; Motor Carrier Branch. All inquiries -- Ottawa/Hull (613) 992-9107.

**TRANSPORTATION LOANS/IMMIGRANTS** - transportation loans for convention refugees, holders of minister's permits and certain immigrants seeking landed status in Canada -- **Employment and Immigration**; Immigration and Demographic Policy. All inquiries -- any Canada Employment Centre.

**TRANSPORTATION OF ENERGY/RESEARCH AND DEVELOPMENT** - research into methods and materials for energy transportation including coal slurries, liquid natural gas and pipeline materials -- **Energy, Mines and Resources**; Technical Inquiries Section, Information Division. General inquiries -- Ottawa/Hull (613) 995-4075 or 996-4570 local 144).

**TRANSPORTATION OF GRAIN** - identification and analysis of grain transportation and handling problems; advice and guidelines on grain transportation to grain, transportation and related industries -- **Transport**; Grain Transport Branch. All inquiries -- Ottawa/Hull (613) 996-6474.

**TRANSPORTATION OPERATIONS ON THE LORD'S DAY** - regulations and public hearings on transportation of freight traffic on the Lord's Day -- **Canadian Transportation Commission**; Motor Vehicle Transport Committee. Legal and policy inquiries -- Ottawa/Hull (613) 997-1080.

**TRANSPORTATION PROGRAM/ATLANTIC PROVINCES** - financial assistance for capital improvements to eligible inter-city bus carriers in the Atlantic provinces -- **Transport**; Motor Carrier Branch. All inquiries -- Ottawa/Hull (613) 992-9107.

**TRANSPORTATION STATISTICS** - collecting, compiling, analyzing, abstracting and publishing statistical information relating to the commercial, industrial, financial, social, economic and general activities and conditions of people in Canada -- **Statistics Canada**. All inquiries -- any regional office.

**TRANSPORTATION SUBSIDIES/FEED FREIGHT** - transportation subsidies on western feed grain and Ontario corn shipments for livestock consumption in various parts of eastern Canada and British Columbia -- **Canadian Livestock Feed Board**; Feed Freight Assistace. All inquiries -- Montreal (514) 283-7505.

**TRANSPORTATION SUBSIDIES/RAILWAY SAFETY** - administration of federal subsidy programs for railway safety, branch lines and rail passenger services -- **Canadian Transport Commission**; Railway Transport Committee. Legal and policy inquiries -- Ottawa/Hull (613) 997-4425.

**TRANSPORTATION SUBSIDIES/REGIONAL AIR CARRIERS** - administration of federal transportation subsidy programs to regional air carriers -- **Canadian Transport Commission**. Legal and policy inquiries -- Ottawa/Hull (613) 997-6260.

**TRANSPORTATION SUBSIDIES** - administration of federal subsidy programs on eastern grain and flour rates; Atlantic region freight assistance to rail, trucking, air and water carriers -- **Canadian Transport Commission**; Traffic and Tariffs Branch. Legal and policy inquiries -- Ottawa/Hull (613) 997-2905.

**TRANSPORTATION TECHNOLOGY/MINERALS, MINERAL PRODUCTS** - development and promotion of technology to increase transportation efficiency of minerals and mineral products -- **Energy, Mines and Resources**; Mineral Program. General inquiries -- Ottawa/Hull (613) 995-4039.

**TRANSPORTATION/AIR TAX** - the air transportation tax is one of several direct sources of revenue used to help pay for Canadian airports and related facilities and services -- **Transport**; Canadian Air Transportation Administration; Rate and Economics Branch. All inquiries -- Ottawa/Hull (613) 996-0942 or 995-0081.

**TRANSPORTATION/ENERGY CONSERVATION** - improved energy utilisation on Canadian transportation systems -- **Energy, Mines and Resources**; Conservation and Renewable Energy Branch. General and policy inquiries -- Ottawa/Hull (613) 995-1801.

**TRANSPORTATION/ENGINEERING AND TEST FACILITIES** - research and development in transportation (marine, road, rail, pipeline, air, air cushion technology), standards and standardization in the engineering industries, computers, engineering and biological control systems, and medical and surgical instrumentation -- **National Research Council**; Division of Mechanical Engineering. All inquiries -- Ottawa/Hull (613) 993-9101.

**TRANSPORTATION/EXPLOSIVES** see **CANADA EXPLOSIVES ACT**

**TRANSPORTATION/INDIAN STUDENTS** - transportation of pupils between their normal residence and school at the beginning and end of the school year and also at one vacation break during the school year -- **Indian and Northern Affairs**; Education and Cultural Support Branch. All inquiries -- Ottawa/Hull (613) 996-1923.

**TRANSPORTATION/OIL AND GAS** - monitoring and assessing oil and gas transportation; oil and natural gas pipeline proposals; liquified natural gas and oil tanker proposals -- **Energy, Mines and Resources**; Energy Policy Sector. General and policy inquiries -- Ottawa/Hull (613) 995-9351.

**TRANSPORTATION/POLICY RESEARCH** - reports, background studies and other information on science policy -- **Science Council**; Public Affairs. General and policy inquiries -- Ottawa/Hull (613) 995-6954.

**TRANSPORTATION/PORTS** - planning and administering a system of national ports to efficiently tranship cargoes to and from international and national markets -- **Transport**; National Harbours Board. All inquiries -- Ottawa/Hull (613) 992-0019 or 593-5245.

**TRANSPORTATION/RAILWAY SERVICES** - economic studies, research and development projects to improve existing services of railway passenger transportation in Canada -- **Transport**; Railway Passenger Development. All inquiries -- Ottawa/Hull (613) 996-8108.

**TRANSPORTATION/REVIEW/TRENDS** - trends and selected research issues on Canadian transportation -- **Canadian Transport Commission**; Research Branch. General inquiries -- Ottawa/Hull (613) 997-2432.

**TRANSPORTATION/URBAN/MARKET DEVELOPMENT** - assistance to the industry in developing markets -- **Industry, Trade and Commerce**; Industry Support Production, Urban Transportation Division. All inquiries -- Ottawa/Hull (613) 995-3201.

**TRANS-CANADA HIGHWAY MAINTENANCE** - provision and maintenance of roads for federal government departments and agencies; roads in national parks, Yukon and Northwest Territories; inter-provincial and international bridges -- **Public Works**; Transportation and Engineering Program. All inquiries -- any regional office.

**TRAVEL ABROAD/DISEASE CONTROL, QUARANTINE** - quarantine and regulatory services; information to prospective travellers on immunization requirements and measures to conserve their health while abroad -- **Health and Welfare**; Medical Services Branch. All inquiries -- Ottawa/Hull (613) 992-4226.

**TRAVEL DOCUMENTS** - passport services are available to Canadian citizens by mail to the Ottawa passport office or by application in person to one of the seven regional passport offices located in major Canadian cities -- **External Affairs**. All inquiries -- Ottawa/Hull (613) 992-4168 or any regional passport office.

**TRAVEL INFORMATION SERVICES** - dissemination of Canadian tourist information by telephone or in writing to the public (both Canadian and foreign), trade and media inquirers -- **Industry, Trade and Commerce**; Canadian Government Office of Tourism; Travel Information Services. General inquiries -- any regional office.

**TRAVEL OUTSIDE CANADA** - information for Canadian citizens travelling outside Canada -- **External Affairs**, Consular Operations Division, Ottawa, Ontario. KIA 0G2

**TRAVEL PHOTOGRAPHS** - colour and black and white photographs available to the media, travel industry, provincial and territorial travel bureaus for programs to encourage the public to vacation in Canada -- **Industry, Trade and Commerce**; Canadian Government Office of Tourism; Photo Services Branch. General and policy inquiries -- any regional office.

**TRAVEL STATISTICS** - collecting, compiling, analyzing, abstracting and publishing statistical information relating to the commercial, industrial, financial, social, economic and general activities and conditions of people in Canada -- **Statistics Canada**. All inquiries -- any regional office.

**TRAVEL, TOURISM/MEDIA ASSISTANCE** - a program whereby media researchers, writers, broadcasters, photographers and lecturers are invited to sample travel destinations to inform their public of Canada's tourism events and attractions -- **Industry, Trade and Commerce**; Canadian Government Office of Tourism; Visit Canada Program (Media). General and policy inquiries -- any regional office.

**TRAVEL/SPECIAL PROMOTIONS** - tourism display materials of Canada for the public and travel industry -- **Industry, Trade and Commerce**; Canadian Government Office of Tourism; Special Promotions Branch. General and policy inquiries -- any regional office.

**TRAVEL/YOUTH EXCHANGE** - a year round program offering young Canadians the opportunity to travel and discover Canada -- **Secretary of State**; Citizen's Participation Directorate. General and policy inquiries -- Ottawa/Hull (613) 994-1313.

**TRAVEL/YOUTH** - assistance for the operation of Canadian hostels -- **Secretary of State**; Citizen's Participation Directorate. General and policy inquiries -- Ottawa/Hull (613) 994-1313.

**TREATIES AND HISTORICAL RESEARCH** - the Treaties and Historical Research Centre provides program files and documents; counsels on likely research sources and archival finding aids; advises on specific historical or claim situations under investigation -- **Indian and Northern Affairs**. General and policy inquiries -- Ottawa/Hull (613) 996-2116.

**TREATMENT/VETERANS** see **VETERANS SERVICES**

**TREATY OBLIGATIONS/INDIANS** - administration of the federal government's treaty obligations to the Indian people (treaty payments, hunting, fishing and clothing supplies) -- **Indian and Northern Affairs**; Indian and Inuit Affairs. All inquiries -- Ottawa/Hull (613) 997-9800.

**TREATY RIGHTS/LEGAL ASSISTANCE** - administering requests for legal assistance involving appeals against court convictions which may have infringed upon Indian fishing and hunting treaty rights -- **Indian and Northern Affairs**; Indian and Inuit Affairs. All inquiries -- Ottawa/Hull (613) 997-9800.

**TREE NURSERIES/PRAIRIES** see **PRAIRIE FARM REHABILITATION**

**TRIBOLOGY RESEARCH** - research into corrosion, welding and joining, tribology and forming techniques -- **National Research Council; Industrial Materials Research Institute.** All inquiries -- Longueuil (514) 677-3606.

**TRICULL** - monitoring domestic and international aircraft programs as they relate to the aircraft industry -- **Industry, Trade and Commerce; Transportation Industries Branch, Aircraft Division.** All inquiries -- Ottawa/Hull (613) 995-3201.

**TRUCKING INDUSTRY SUBSIDY REFERRAL SERVICE** - advice to members of the trucking industry about qualifications for federal subsidies and referrals to the proper section of the Canadian Transport Commission -- **Transport; Motor Carrier Branch.** All inquiries -- Ottawa/Hull (613) 992-9107.

**TRUCKING/FOREIGN LAWS AND REGULATIONS** - advice and assistance regarding foreign laws and regulations affecting trucking; names and addresses of agencies administering such laws -- **Transport; Motor Carrier Branch.** All inquiries -- Ottawa/Hull (613) 992-9107.

**TRUSTS/INVESTIGATION** - inquiries into offences under the Combines Investigation Act (investigation of combines, monopolies, trusts and mergers) -- **Restrictive Trade Practices Commission.** All inquiries -- Ottawa/Hull (613) 992-5306.

**TUG AND BARGE FREIGHT** - tug and barge freight service between Churchill, Manitoba and Keewatin (Northwest Territories) communities -- **Transport; Water Transportation Assistance.** All inquiries -- Ottawa/Hull (613) 996-0804.

**TUITION FEES** - income tax deductions to determine an individual's net taxable income -- **Revenue; Taxation.** All inquiries -- any district office.

**TWO-WAY TELEVISION SYSTEM PROGRAM** - a two-way television system (Telidon) to retrieve, by phone or interactive cable, information stored in various computer data bases and to transmit graphic, tonal or textual information to each other or to a data bank -- **Communications; Technology and Systems Research and Development.** General inquiries -- Ottawa/Hull (613) 996-8871.

**UFO'S/INVESTIGATIONS AND STATISTICS** - reports and statistics on sightings of unidentified flying objects, fireballs and meteorites; investigations and research -- **National Defence (DND)**. All inquiries -- any DND Office of Information.

UI see **UNEMPLOYMENT INSURANCE**

**UNCLAIMED GOODS/CUSTOMS** - regulations and procedures governing customs bonded warehouses; regulations relating to ships stores and the disposal of unclaimed goods at customs -- **Revenue**; Customs and Excise. All inquiries -- any regional office or port of entry.

**UNEMPLOYMENT INSURANCE APPEALS** - claimants and employers have the right to appeal to a federal appointed independent body any decision by the commission on claims for unemployment insurance -- **Employment and Immigration**; Benefit Programs. All inquiries -- any Canada Employment Centre.

**UNEMPLOYMENT INSURANCE BENEFITS** - temporary financial aid to qualified unemployed workers and those off work due to illness, injury, quarantine or pregnancy; lump-sum payments to workers who reach age 65; unemployed fishermen; unemployed workers enrolled in approved courses of instruction or who are job hunting -- **Employment and Immigration**; Benefit Programs. All inquiries -- any Canada Employment Centre.

**UNEMPLOYMENT INSURANCE PREMIUMS** - income tax deductions to determine an individual's net taxable income -- **Revenue**; Taxation. All inquiries -- any district office.

**UNEMPLOYMENT STATISTICS** - collecting, compiling, analyzing, abstracting and publishing statistical information relating to the commercial, industrial, financial, social, economic and general activities and conditions of people in Canada -- **Statistics Canada**. All inquiries -- any regional office.

**UNIDENTIFIED FLYING OBJECTS** see **UFO'S** -

**UNIFORM MOTOR CARRIER REGULATIONS** - federal representation in the CCMTA (Canadian Conference of Motor Transport Administrators); advice on federal goals and policies; coordination of provincial laws and regulations affecting motor carriers -- **Transport**; Motor Carrier Branch. All inquiries -- Ottawa/Hull (613) 992-9107.

**UNIONS/FINANCIAL ASSISTANCE** - financial assistance to unions in Canada for educational programs that would enable union members to more effectively perform their responsibilities -- **Labour**. General and policy inquiries -- any regional office.

**UNION, PROFESSIONAL OR LIKE DUES** - income tax deductions to determine an individual's net taxable income -- **Revenue**; Taxation. All inquiries -- any district office.

**UNIVERSITIES/DATA PROGRAM** - post-secondary program tables list more than 200 degree or diploma programs offered by major colleges and universities in Canada -- **Employment and Immigration**. All inquiries -- any Canada Employment Centre.

**UNIVERSITIES/GRANTS/ETHNIC STUDIES** - grants to Canadian universities for guest lecturers on Canadian ethnic studies -- **Secretary of State**; Multiculturalism Directorate. General and policy inquiries -- Ottawa/Hull (613) 994-2044.

**UNIVERSITY GRANTS/AGRICULTURAL RESEARCH** - grants available to staff members of Canadian universities for specific agricultural research -- **Agriculture**; Research Programs. All inquiries -- Ottawa/Hull (613) 995-9071.

**UNIVERSITY RESEARCH SUPPORT/SCIENCE/ENGINEERING** - grants awarded to Canadian research institutions not directly managed by the federal government, in support of proposals in engineering and the natural, physical and social sciences -- **Energy, Mines and Resources**; External Research Program. All inquiries -- Ottawa/Hull (613) 992-5265.

**UNJUST DISMISSAL** see **EMPLOYMENT CONDITIONS/ENFORCEMENT OF STANDARDS** -

**UNMANNED AERIAL VEHICLES/ASSISTANCE PROGRAMS** - administration of the departments assistance programs insofar as they apply to aerospace industry sub-systems or products -- **Industry, Trade and Commerce**; Aerospace Sub-Systems Division. All inquiries -- Ottawa/Hull (613) 995-3201.

**UNSOLICITED PROPOSALS** - unsolicited proposals from outside the federal government for research and development are examined by appropriate government departments and agencies -- **Supply and Services**. General and policy inquiries -- Ottawa/Hull (819) 997-7476.

**URANIUM FUEL** - the CANDU reactor uses natural uranium to produce heat through fission for electrical power generation -- **Atomic Energy of Canada Engineering Company.** General and policy inquiries -- Mississauga (416) 823-9040 local 353.

**URANIUM MINES/PRODUCTION FEASIBILITY** see **RADIOACTIVE MINERALS** -

**URANIUM POLICY** - information pertaining to national uranium (thorium) and nuclear potential; advice and guidance on uranium, nuclear policy and related matters -- **Energy, Mines and Resources;** Energy Policy Sector. General and policy inquiries -- Ottawa/Hull (613) 995-9351 local 545.

**URANIUM RESOURCES/IDENTIFICATION, ESTIMATES** - identification and evaluation of oil, gas, coal, uranium and mineral resources; estimates of their quality, quantity and distribution -- **Energy, Mines and Resources;** Geological Survey of Canada. General inquiries -- Ottawa/Hull (613) 995-4270.

**URBAN AREAS/ENVIRONMENTAL PROTECTION** - assessing environmental variables (air, water and noise quality) in selected urban areas -- **Urban Affairs.** Project cancelled March 31, 1979.

**URBAN DEVELOPMENT/POLICY RESEARCH** - reports, background studies and other information on science policy -- **Science Council;** Public Affairs. General and policy inquiries -- Ottawa/Hull (613) 995-6954.

**URBAN DEVELOPMENT/RAILWAY CROSSINGS/FINANCIAL ASSISTANCE** - funding for relocation of railway tracks in urban areas and improved safety at railway grade crossings -- **Transport;** Railway Relocation and Crossing Branch. All inquiries -- Ottawa/Hull (613) 593-7392.

**URBAN DEVELOPMENT/TORONTO HARBOURFRONT** - a redevelopment project on the Toronto waterfront to provide cultural, recreational and commercial activities for the general public -- **Urban Affairs.** All inquiries -- any regional Central Mortgage and Housing Corporation office.

**URBAN ENERGY INITIATIVES/INVENTORY** - inventories and descriptions of energy-related initiatives at the local and community levels of Canadian urban settlements -- **Urban Affairs.** No further work after March 31, 1979.

- URBAN FORM FACTORS/RESEARCH** - comparing alternative urban form factors (density and land use arrangements) and their effect upon energy consumption in Canadian urban settlements -- **Urban Affairs**. No further work after March 31, 1979.
- URBAN IMMIGRATION/NATIVE PEOPLES** - programs to assist migrating native peoples adjust to an urban environment -- **Secretary of State**; Native Citizen's Directorate. General and policy inquiries -- Ottawa/Hull (613) 994-2121.
- URBAN INDICATORS/MEDIUM-SIZED CITIES** - statistical profiles of the social, economic and environmental conditions in Canadian cities with more than 10,000 people -- **Urban Affairs**. Project cancelled March 31, 1979.
- URBAN PORTS/DEVELOPMENT STUDIES** - expansion of port facilities in and around urban areas -- **Urban Affairs**. All inquiries -- any regional Central Mortgage and Housing Corporation office.
- URBAN PRIORITIES/LARGE CITIES** - assessing urban-related concerns and preferences of residents in large Canadian cities -- **Urban Affairs**. All inquiries -- any regional Central Mortgage and Housing Corporation office.
- URBAN PUBLIC TRANSPORTATION** - identifying the effects of subsidy patterns on levels of transit service and economic performance; assessing the relationships between transit performance, socio-economic conditions, land use and alternative transit policies -- **Urban Affairs**. All inquiries -- any regional Central Mortgage and Housing Corporation office.
- URBAN RESEARCH GRANTS** - grants for research into urban problems -- **Urban Affairs**. All inquiries -- any regional Central Mortgage and Housing Corporation office.
- URBAN RESIDENCES/ENERGY CONSUMPTION** - development of engineering-oriented methods to estimate energy consumption at the municipal level by residential dwelling types (studies confined to Ottawa and Quebec City areas) -- **Urban Affairs**; Project cancelled March 31, 1979.
- URBAN SOLID WASTE MANAGEMENT/ENVIRONMENTAL ASSESSMENT** - assessment of solid waste management options for urban areas -- **Urban Affairs**. Project completed March 31, 1979.
- URBAN TRANSPORTATION ALTERNATIVES/RESEARCH** - analyzing alternative road and transit strategies to meet future travel demand -- **Urban Affairs**. General inquiries -- Ottawa/Hull (613) 993-1986.

**URBAN TRANSPORTATION ASSISTANCE** - funds to assist provinces in improving the efficiency of urban transportation systems and the safety of railway crossings in urban areas --  
**Transport;** Surface Policy and Urban Transportation Assistance Program. All inquiries --  
Ottawa/Hull (613) 996-4180.

**URBAN TRANSPORTATION/MARKET DEVELOPMENT** - assistance to the industry in developing markets --  
**Industry, Trade and Commerce;** Industry Support Production, Urban Transportation Division.  
All inquiries -- Ottawa/Hull (613) 995-3201.

**UTILITIES/GENERATING STATIONS** - electrical statistics; information on electrical policy,  
pricing, utilities, tidal power and generating stations -- **Energy, Mines and Resources;**  
General and policy inquiries -- Ottawa/Hull (613) 995-9351 local 517.

**VACATION INFORMATION** - dissemination of Canadian tourist information by telephone or in writing to the public (both Canadian and foreign), trade and media inquirers -- **Industry, Trade and Commerce**; Canadian Government Office of Tourism; Travel Information Services. General inquiries -- any regional office.

**VALUATION/CUSTOMS DUTIES** - reference by way of appeal under section 49 of the Customs Act concerning classification or valuation of goods (reference in this context refers to a "letter of reference" written by the minister of finance to the board and relating to an inquiry regarding a particular sector of the economy. The term is used as a "reference on a tariff item") -- **Tariff Board**. All inquiries -- Ottawa/Hull (613) 996-8541.

**VALUE FOR CUSTOMS DUTY/APPEALS** - appeals of tariff classification, rate of customs duty applied or value for customs duty determined on imported goods -- **Revenue**; Customs and Excise. General and legal inquiries -- any regional office or port of entry.

**VEGETABLE INDUSTRY/TASK FORCE** - the Task Force on the Processed Fruit and Vegetable Industry has published a report examining the major opportunities and constraints affecting the development of the processed fruit and vegetable industry in Canada and made specific recommendations to ensure that the industry realizes its full potential in the 1980s and beyond -- **Industry, Trade and Commerce**; Agriculture, Fisheries and Food Products Branch. General and policy inquiries -- Ottawa/Hull (613) 992-0012.

**VEHICLE FERRY SERVICES** see **FERRY SERVICES** -

**VEHICLE IMPORT REGULATIONS** - safety standards for imported motor vehicles; enforcement of such regulations; inquiries concerning importation of motor vehicles -- **Transport**; Road Safety Branch. All inquiries -- Ottawa/Hull (613) 992-4464.

**VEHICLE RECALL REGISTER** - the Vehicle Recall Register lists motor vehicle recall campaigns for safety-related defects or for non-compliance with Canadian motor vehicle safety standards -- **Transport**; Road Safety Branch. All inquiries -- Ottawa/Hull (613) 996-2236. --

**VEHICLE SAFETY TESTING** - compliance testing to ensure that motor vehicles built in Canada or imported are designed to meet Canadian motor vehicle safety standards; rental of motor vehicle test facilities to users from all levels of government, industry, universities and research organizations -- **Transport**; Motor Vehicle Test Centre. All inquiries -- P.O. Box 285, Ste-Thérèse de Blainville, Quebec J7E 4J2; (514) 430-7981 or telex 05-835520.

**VEHICLE SAFETY** - investigation of defects in the construction, design or function of motor vehicles or their components -- **Transport**; Road Safety Branch. All inquiries -- Ottawa/Hull (613) 996-2236.

**VEHICLES/MOTOR/MARKET DEVELOPMENT** - assistance to the motor vehicle sector in developing markets -- **Industry, Trade and Commerce**; Motor Vehicles Division. All inquiries -- Ottawa/Hull (613) 995-3201.

**VEHICLES/SPECIAL/MARKET DEVELOPMENT** - assistance to the special vehicle industry (all-terrain vehicles, snowmobiles, motor homes, motorcycles) in developing markets -- **Industry, Trade and Commerce**; Special Vehicles Division. All inquiries -- Ottawa/Hull (613) 995-3201.

**VEHICLES/UNMANNED AERIAL/ASSISTANCE PROGRAMS** - administration of the departments assistance programs insofar as they apply to aerospace industry sub-systems or products -- **Industry, Trade and Commerce**; Aerospace Sub-Systems Division. All inquiries -- Ottawa/Hull (613) 995-3201.

**VESSEL TRAFFIC MANAGEMENT** - ensuring the safety of vessel traffic movement in Canadian waters; regulating vessel traffic and providing mariners with navigation safety and ice information -- **Transport**; Coast Guard, Marine Traffic. All inquiries -- any coast guard office.

**VETERANS ALLOWANCE** - establishing eligibility for veterans, widows and orphans under the War Veterans Allowance Act and Part XI of the Civilian War Pensions and Allowances Act -- **War Veterans Allowance Board**. All inquiries -- Ottawa/Hull (613) 992-4234.

**VETERANS LAND ADMINISTRATION** - administration of existing land sale agreements with veterans, their heirs or representatives -- **Veterans Affairs**; Veterans Land Administration. All inquiries -- any district office.

**VETERANS PENSIONS/APPEAL REVIEWS** - the reviewing and rendering of decisions in cases of veterans appeals from decisions of the Canadian Pension Commission -- **Pension Review Board**. All inquiries -- Ottawa/Hull (613) 995-7464.

**VETERANS PENSIONS/LEGAL SERVICE** - free legal service for persons claiming under the Pension Act and allied statutes and orders -- **Bureau of Pensions Advocates**. All inquiries -- any district office.

**VETERANS SERVICES** - economic and health support, social and benefit counselling to eligible veterans and/or their dependents -- **Veterans Affairs**; Veterans Services. All inquiries -- any district office.

**VETERANS/HOUSING ASSISTANCE** - housing assistance for veterans under the Central Mortgage and Housing Assisted Home Ownership Program -- **Veterans Affairs**; Veterans Land Administration. All inquiries -- any district office.

**VETERANS/PENSION** - pensions as compensation for disability or death related to military service; compensation for former prisoners of war -- **Canadian Pension Commission**. All inquiries -- any district office.

**VIDEO GAMES** see **TELEVISION GAMES STANDARDS** -

**VIDEOTAPE/HISTORICAL ARCHIVES** - film and videotape of national interest collected and conserved; viewing, reproduction, consultation and documentation services available -- **Public Archives**; National Film Archives. All inquiries -- Ottawa/Hull (613) 995-1311.

**VIDEOTEX** see **TELIDON** -

**VIOLATIONS OF AIR REGULATIONS** - implementation of deterrents against violations of air regulation and air navigation orders through warnings, license suspensions and prosecutions -- **Transport**; Canadian Air Transportation Administration, Licensing Division. All inquiries -- any regional office.

**VISAS/FINGERPRINTING** - fingerprint searches for non-criminal reasons such as passport and visa applications and for certain employment applications -- **Royal Canadian Mounted Police**. General inquiries -- nearest office of an appropriate police force.

**VISAS/FOREIGN WORKERS** - a program to enable employers bring foreign workers into Canada on a temporary or permanent basis to fill available jobs (provided every possible effort has been made to recruit Canadians) -- **Employment and Immigration**; Manpower Employer Services Branch. All inquiries -- any Canada Employment Centre.

**VISAS/IMMIGRATION** - overseas applications for immigrant and visitor visas and employment and student authorizations -- **Employment and Immigration**; Immigration and Demographic Policy. All inquiries -- any Canada Immigration Centre.

**VISAS/VISITORS** - tourists, business people, foreign students, temporary workers and other visitors to Canada are interviewed by an immigration officer at the port of entry to determine if they may be legally admitted -- **Employment and Immigration**; Immigration and Demographic Policy. All inquiries -- any Canada Immigration Centre.

**VISIT CANADA PROGRAM/MEDIA ASSISTANCE** - a program whereby media researchers, writers, broadcasters, photographers and lecturers are invited to sample travel destinations to inform their public of Canada's tourism events and attractions -- **Industry, Trade and Commerce**; Canadian Government Office of Tourism; Visit Canada Program (Media). General and policy inquiries -- any regional office.

**VISITORS TO CANADA/LEGAL ENTRY** - tourists, business people, foreign students, temporary workers and other visitors to Canada are interviewed by an immigration officer at the port of entry to determine if they may be legally admitted -- **Employment and Immigration**; Immigration and Demographic Policy. All inquiries -- any Canada Immigration Centre.

**VISITS TO MILITARY INSTALLATIONS** - Canadian Armed Forces bases, establishments and ships--  
**National Defence (DND)**. All inquiries -- any DND office of information.

**VISUAL ARTS/FINANCIAL ASSISTANCE** - financial assistance to cultural centres and activities to encourage the performing, visual and other arts in either of the two official languages --  
**Secretary of State**; Official Language Minority Groups Directorate. General and policy inquiries -- Ottawa/Hull (613) 994-2222.

**VITAL STATISTICS** - collecting, compiling, analyzing, abstracting and publishing statistical information relating to the commercial, industrial, financial, social, economic and general activities and conditions of people in Canada -- **Statistics Canada**. All inquiries -- any regional office.

**VOLUNTARY ORGANIZATIONS/BILINGUALISM PROGRAM** - use of official languages in the operations of the private sector (voluntary organizations, business and industry) -- **Secretary of State**; Language Programs Branch. General and policy inquiries -- Ottawa/Hull (613) 994-1966.

**VOTING ELIGIBILITY/FEDERAL ELECTIONS** - responsibility for administration of federal elections in Canada -- **Chief Electoral Officer**; 440 Coventry Road, Ottawa. All inquiries -- Ottawa/Hull (613) 993-2975.

**WAGE STATISTICS** - collecting, compiling, analyzing, abstracting and publishing statistical information relating to the commercial, industrial, financial, social, economic and general activities and conditions of people in Canada -- **Statistics Canada**. All inquiries -- any regional office.

**WAGES/MINIMUM** - conditions of work; labour standard enforcement (including advice regarding compliance in enterprises subject to the Canada Labour Code, Part III) -- **Labour**. All inquiries -- any regional office.

**WAR SHELTERS/CONTINUITY OF GOVERNMENT** - responsibility for ensuring that government will continue in the event of a nuclear attack. Special arrangements ensure the operation of a relocated federal emergency government at various sites across Canada -- **Emergency Planning**. General and policy inquiries -- any regional office.

**WAR VETERANS ALLOWANCE/ELIGIBILITY** - establishing eligibility for veterans, widows and orphans under the War Veterans Allowance Act and Part XI of the Civilian War Pensions and Allowances Act -- **War Veterans Allowance Board**. All inquiries -- Ottawa/Hull (613) 992-4234.

**WARC** see **WORLD ADMINISTRATIVE RADIO CONFERENCE** -

**WAREHOUSES** see **BONDED WAREHOUSES**

**WASTEWATER QUALITY MANAGEMENT** - restoring, maintaining and improving the quality of wastewater destined for inland waters; standards of wastewater usage -- **Environment**; Inland Waters Directorate. General inquiries -- any regional office.

**WATER CARRIER TARIFFS** - filing of railway and water carrier tariffs under the statutory requirements of the Railway Act and Transport Act -- **Canadian Transport Commission**; Traffic and Tariffs Branch. Legal and policy inquiries -- Ottawa/Hull (613) 997-2905.

**WATER CARRIERS/ECONOMIC REGULATION** - economic regulation of water carriers -- **Canadian Transport Commission**; Water Transport Committee. Legal and policy inquiries -- Ottawa/Hull (613) 997-1213.

**WATER CARRIERS/LICENSING, INSPECTION, REGULATION** - licensing, inspection and regulation of water carriers -- **Canadian Transport Commission**; Water Transport Committee. Legal and policy inquiries -- Ottawa/Hull (613) 997-1213.

**WATER DEPTH FORECASTS/ST. LAWRENCE** - water depth forecasts for commercial shipping in the St. Lawrence River at and downstream from Montreal -- **Transport**; Aids and Waterways Branch, Waterways Development Division. All inquiries -- Ottawa/Hull (613) 992-0102.

**WATER LEVEL CONTROL/DAMS** - provision and maintenance of marine facilities required by federal programs for the development and support of industry and for water level control -- **Public Works**; Marine Program. All inquiries -- any regional office.

**WATER LEVEL REGULATION/LAKE ONTARIO** - control of water levels and outflows of Lake Ontario on behalf of the International Joint Commission, to benefit riparian, navigation and power interests on the lake and the downstream portion of the St. Lawrence River -- **Transport**; Aids and Waterways Branch. All inquiries -- Ottawa/Hull (613) 992-0102.

**WATER POLLUTION CONTROL** - controlling the dumping of materials into oceans; permits issued under the Ocean Dumping Control Act -- **Environment**; Environmental Protection Service. General inquiries -- Ottawa/Hull (613) 997-2800.

**WATER POLLUTION PENALTIES** - penalties for polluting Canadian waters -- **Transport**; Coast Guard, Pollution Prevention Section. All inquiries -- Ottawa/Hull (613) 996-7297.

**WATER QUALITY/YUKON/NORTHWEST TERRITORIES** i management of water use, including pollution control, in Yukon and Northwest Territories -- **Indian and Northern Affairs**; Northern Program. All inquiries -- Ottawa/Hull (613) 997-0443.

**WATER RESOURCES PROGRAM** - accepting and reviewing applications for water use pursuant to the Northern Inland Waters Act; administering approved water uses; conducting water quality and quantity investigations -- **Indian and Northern Affairs**; Northern Affairs Program. General and policy inquiries -- Whitehorse (403) 668-5151.

**WATER RESOURCES/NORTHWEST TERRITORIES** - information on the quality, quantity, development and management of water resources in the Northwest Territories -- **Indian and Northern Affairs**; Northern Program. All inquiries -- Yellowknife (403) 873-4421 local 240.

**WATER RESOURCES/RIVER BASIN MANAGEMENT** - implementing measures for the conservation, development and utilization of water resources in river basins in which there is a national interest -- **Environment**; Inland Waters Directorate. General inquiries -- any regional office.

**WATER TRANSPORT RESEARCH** - research on rail, air, motor vehicle and water modes of transport; commodity pipelines and international transport policy -- **Canadian Transport Commission**; Research Branch. General inquiries -- Ottawa/Hull (613) 997-2432.

**WATER USE/YUKON** - managing forest resource operations, projects, protection, land use and disposition, quarry operations, water use and conditions in Watson Lake, Teslin, Tagish, Ross River, Mayo, Laberge, Haines Junction, Dawson City, Carmacks and Beaver Creek -- **Indian and Northern Affairs**; Northern Program. General and policy inquiries -- any district office.

**WATER/MANAGEMENT RESEARCH** - planning and implementing freshwater management programs; hydrological forecasts -- **Environment**; Inland Waters Directorate. General inquiries -- any regional office.

**WATER/WASTEWATER QUALITY** - restoring, maintaining and improving the quality of wastewater destined for inland waters; standards of wastewater usage -- **Environment**; Inland Waters Directorate. General inquiries -- any regional office.

**WEATHER DATA/AIRCRAFT** - information on adverse weather conditions, unserviceability of navigational aids (NAVIDS) and facilities, collision hazards, radar observation traffic information, radar assistance on request, VHF and UHF (Very High Frequency and Ultra High Frequency) direction-finding assistance to aircraft operating within the range of stations so equipped -- **Transport**; Canadian Air Transportation Administration, Airspace and Procedures Division. All inquiries -- Ottawa/Hull (613) 996-7395, or any regional office.

**WEATHER FORECASTS** - weather observations, forecasts and warnings provided 24 hours-a-day for the general public and special users such as aviation, shipping, forest protection and flood forecasting -- **Environment**; Atmospheric Environment Service. General inquiries -- any weather office.

**WEATHER NETWORKS** - weather observing networks throughout Canada record statistics such as wind velocity, temperature, humidity, visibility, rain, snow, sunshine, air pollution and ozone, -- **Environment**; Atmospheric Environment Service. General inquiries -- any weather office.

**WEIGHTS AND MEASURES/INSPECTION/TESTING** - inspection and testing of all weighing and measuring devices used in trade in Canada; correct measurement of products in trade; approval testing of scales and a broad range of metering devices -- **Consumer and Corporate Affairs**; Weights and Measures Division. All inquiries -- any regional district office.

**WELDING AND JOINING RESEARCH** - research into corrosion, welding and joining, tribology and forming techniques -- **National Research Council**; Industrial Materials Research Institute. All inquiries -- Longueuil (514) 677-3606.

**WELFARE/INDIANS** - assistance in cash to Indians in need -- **Indian and Northern Affairs**; Indian and Inuit Affairs. General inquiries -- any regional or district office; other inquiries -- Ottawa/Hull (613) 593-5844.

**WESTERN COAL/TRADE MARKETS** - a program to ensure that maximum advantage is taken by Canadian industry of the vast reserves of various ranks of coal available in western Canada. Missions to countries such as Japan and Korea are aimed at promoting the sale of thermal coal from western Canada -- **Industry, Trade and Commerce**; Resource Industries Branch. Ottawa/Hull (613) 992-1581.

**WHARVES** see **MARINAS/FISHING/BOATING**

**WHARVES/CONSTRUCTION, MAINTENANCE** - provision and maintenance of marine facilities required by federal programs for the development and support of industry and for water level control -- **Public Works**; Marine Program. All inquiries -- any regional office.

**WHOLESALE TRADE STATISTICS** - collecting, compiling, analyzing, abstracting and publishing statistical information relating to the commercial, industrial, financial, social, economic and general activities and conditions of people in Canada -- **Statistics Canada**. All inquiries -- any regional office.

**WILDLIFE RESEARCH** - researching and advising on wildlife ecology other than migratory birds -- **Environment**; Canadian Wildlife Service. General inquiries -- any regional office.

**WILDLIFE SANCTUARY/NATIONAL CAPITAL** - areas of the National Capital Commission's Greenbelt developed for nature studies; nature walks; restoration programs; wildlife sanctuary; Nature Centre with 3000 acres of forest, fields and ponds; hiking, skiing and picnicking -- **National Capital Commission**. General inquiries -- Ottawa/Hull (613) 992-4231.

**WILDLIFE SERVICE/INTERPRETATION PROGRAMS** - interpretation of environmental programs sponsored by the Canadian Wildlife Service in Midland, Ontario, Perce, Quebec, Cap Tourment, Quebec, Swift Current, Alberta, and Creston, British Columbia -- **Environment**. General inquiries -- any regional office.

**WILDLIFE/RESEARCH/HABITAT** - habitat acquisition to ensure the well-being of Canadian avifauna; management of habitat acquired for research, conservation and interpretation -- **Environment**; Canadian Wildlife Service. General inquiries -- Ottawa/Hull (613) 997-2800.

**WIND RESEARCH** - responsibility for ensuring that the technology being developed for tapping renewable sources of energy works well and lasts, and that the public can learn about it -- **National Research Council**; Energy Project Office. All inquiries -- Ottawa/Hull (613) 993-3405.

**WINTER NAVIGATION/ST. LAWRENCE** - ice booms and artificial islands used in St. Lawrence shipping lanes to control ice, alleviate flooding and assist in winter navigation -- **Transport**; Aids and Waterways Branch. General and policy inquiries -- Ottawa/Hull (613) 992-0102.

**WOMEN IN WORK FORCE/EQUAL OPPORTUNITIES** - equal opportunities and status for women -- **Labour**. All inquiries -- Ottawa/Hull (613) 997-2617.

**WOMEN'S PROGRAM** - promotion of action by major Canadian institutions to improve the status of women; encouraging fuller participation and integration in the work force -- **Secretary of State**; Women's Program Directorate. General and policy inquiries -- Ottawa/Hull (613) 994-3190.

**WOMEN/FEDERAL SERVICES** - activities and publications relating to status of women in Canada -- **Status of Women Canada** (formerly called Office of the Coordinator, Status of Women). All inquiries -- Ottawa/Hull (613) 995-9397.

**WOMEN/FUNDING FOR STATUS OF WOMEN PROJECTS** - a special fund is available to national women's organizations whose activities and projects have an impact on the status of women -- **Status of Women Canada** (formerly called Office of the Coordinator, Status of Women). All inquiries -- Ottawa/Hull (613) 995-9397.

**WOMEN/NATIVE/SOCIAL DEVELOPMENT** - the role of native women within Canadian society; social and cultural needs of native women -- **Secretary of State; Native Citizen's Directorate.** General and policy inquiries -- Ottawa/Hull (613) 994-3970.

**WOMEN/PUBLIC SERVICE EMPLOYMENT** - ensuring that the same opportunities for employment are available equally to both men and women -- **Public Service Commission; Office of Equal Opportunities for Women.** All inquiries -- any regional office.

**WOMEN/STATUS OF IN FEDERAL GOVERNMENT** - monitoring of federal government activities insofar as they pertain to the status of women. Limited funds are available to national women's organizations in Canada -- **Status of Women Canada** (formerly called Office of the Coordinator, Status of Women). All inquiries -- Ottawa/Hull (613) 995-9397.

**WOMEN/STATUS OF/RESEARCH STUDIES** - recommendations to the federal cabinet and the public on matters relating to legislation and programs aimed at improving the status of women in Canada; research studies; publications -- **Canadian Advisory Council on the Status of Women.** All inquiries -- Ottawa/Hull (613) 992-4975.

**WOOD COSTS/ANALYSIS** - a study to identify differences between Canadian and United States wood costs relating to raw material inputs for the manufacture of bleached kraft pulp, newsprint and softwood limber -- **Industry, Trade and Commerce; Resource Industries Branch.** General and policy inquiries - Ottawa/Hull (613) 992-7128.

**WORK AGREEMENTS** - agreements with community-based agencies to improve the employability of individuals who experience difficulty finding work -- **Employment and Immigration; Outreach Program.** All inquiries -- any Canada Employment Centre.

**WORK CONDITIONS/RESEARCH FUNDING** - encouragement of employee-employer collaboration and participation through provision of information and support for conferences, seminars, workshops and experiments -- **Labour.** General inquiries -- any regional office.

**WORK OPPORTUNITIES/VACANCY LISTINGS** - job placement and employment counselling services are offered by Canada Employment Centres (Manpower Services) across the country to help employers find suitable workers and to help workers find jobs -- **Employment and Immigration, Labour Market Policy, Employment Services Branch.** All inquiries -- any Canada Employment Centre.

**WORK RECRUITMENT/FOREIGN WORKERS** - a program to enable employers bring foreign workers into Canada on a temporary or permanent basis to fill available jobs (provided every possible effort has been made to recruit Canadians) -- **Employment and Immigration**; Manpower Employer Services Branch. All inquiries -- any Canada Employment Centre.

**WORKING CONDITIONS/ENFORCEMENT OF STANDARDS** - conditions of work; labour standard enforcement (including advice regarding compliance in enterprises subject to the Canada Labour Code, Part III) -- **Labour**. All inquiries -- any regional office.

**WORKING CONDITIONS/SAFETY AND HEALTH ENFORCEMENT** - occupational safety and health standards enforcement (including accident prevention education) in enterprises subject to the Canada Labour Code, Part IV -- **Labour**. All inquiries -- any regional office.

**WORKER'S COMPENSATION/CIVIL DEFENCE** - under workmen's compensation agreements the federal government assumes 75 per cent of the cost involving payments to civil defence workers injured during the course of civil defence training or duties. Claims for compensation must be documented and approved by the compensation board of the province concerned -- **Emergency Planning**. All inquiries -- any regional office.

**WORKER'S COMPENSATION/FEDERAL** - compensation for job related injuries for federal government employees and merchant seamen; accident injury compensation for federal penitentiary inmates -- **Labour**. All inquiries -- any regional office.

**WORKS PROGRAM/CANADA/COMMUNITY EMPLOYMENT PROJECTS** - creating employment through funding useful projects in various communities -- **Employment and Immigration**; Canada Works Program. All inquiries -- any Canada Employment Centre.

**WORK/JOB-SEARCH TECHNIQUES** - group training approaches to developing attitudes, skills and the tools required for an independent job search -- **Employment and Immigration**; Creative Job Search Techniques. All inquiries -- any Canada Employment Centre.

**WORLD ADMINISTRATIVE RADIO CONFERENCE** - Canadian participation in the 1979 International Telecommunications Union World Administrative Radio Conference -- **Communications**. General and policy inquiries -- Ottawa/Hull (613) 593-7331.

**WRECKAGE (AIR) INVESTIGATIVE RESEARCH** - technical documentation of research on aircraft wreckage; reports on inquiries received and malfunctions reported -- **Transport**; Canadian Air Transportation Administration, Aviation Safety Engineering Facility. All inquiries -- Ottawa/Hull (613) 998-3431.

**WRECKS/MARINE** - investigation of marine casualties and accidents; administration of laws governing marine wrecks -- **Transport**; Marine Casualty Investigations and Wrecks. All inquiries -- Ottawa/Hull (613) 992-4930.

**YOUNG CANADA WORKS PROGRAM** - creation of summer jobs for students that relate to their career and educational aspirations -- **Employment and Immigration**; Young Canada Works Program. All inquiries -- any Canada Employment Centre.

**YOUTH ACTIVITIES PROGRAM** see **OFFICIAL LANGUAGE PROJECTS**

**YOUTH EXCHANGE** see **TRAVEL/YOUTH EXCHANGE**

**YOUTH EXCHANGES/OFFICIAL LANGUAGE PROJECTS** - interprovincial exchange of post-secondary students, who also act as second language monitors, to promote the learning and use of the official languages -- **Secretary of State**; Language Programs Branch. All inquiries -- Ottawa/Hull (613) 994-3724.

**YOUTH HOSTELS** - assistance for the operation of Canadian hostels -- **Secretary of State**; Citizen's Participation. General and policy inquiries -- Ottawa/Hull (613) 994-1313.

**YUKON/ASSAY SERVICE** - the federal government pays 50 per cent of the cost of 10 assays per prospector-per-year in Yukon Territory -- **Indian and Northern Affairs**; Assay Service. General inquiries -- Whitehorse (403) 668-5151.

**YUKON/FIRE FIGHTING** - supervising fire crewmen and controlling a large inventory of fire fighting equipment -- **Indian and Northern Affairs**; Northern Program. General and policy inquiries -- Whitehorse Airport (403) 668-2646.

**YUKON/FOREST FIRE PROTECTION** - managing and controlling the activities of six air tanker bases in Yukon Territory during the fire season -- **Indian and Northern Affairs**; Northern Program. General and policy inquiries -- Whitehorse Airport (403) 668-2646 local 219.

**YUKON** - Yukon mining and exploration -- **Indian and Northern Affairs**; Northern Program. General inquiries -- Whitehorse, (403) 668-5151 local 136.

PART II

Directory of offices of Government of Canada

Departments and Agencies



## HOW TO USE THE DIRECTORY

This part of the index lists, as completely as possible, Government of Canada offices located in your town. The addresses are arranged in alphabetical order by town, and include, wherever available, the name of the department's branch or division, the street address, the postal code and a telephone number.

Government of Canada offices located in provincial capitals, in Vancouver and in Montreal have not been included, since federal telephone directories already exist for these cities. If you require information about these federal offices, turn to the section at the end of this index entitled:

### GOVERNMENT OF CANADA TELEPHONE SERVICE -- FINDING CORRECT TELEPHONE NUMBERS

If you live in one of these cities, look in your public (commercial) telephone book:

- look under G for Government of Canada
- look for the name of the department (Part I of the index identifies the name in **Bold Face type**)
- then look for the name of the branch or office

If you cannot find the office in question, call the general inquiry number for the department. Ask to speak to an information officer or district manager, or to someone who handles public inquiries. Tell him your problem. He will either reply to your question or have another person return your call.

If the department has no office in your town, refer to the section in this book entitled

### NEAREST GOVERNMENT OF CANADA REGIONAL OFFICE

The question to ask is, "Where is the nearest district office?" Most regional offices do not handle calls from other districts, but prefer to re-direct the caller to the closest responsible official

If you still need assistance turn to the section at the end of this index entitled:

### WHAT TO DO IF YOU CAN'T FIND THE INFORMATION YOU NEED

If we have missed some information, contact the Service to the Public Task Force, Ottawa, Ontario K1A 0R5 or phone them at 593-6342.

## NEAREST GOVERNMENT OF CANADA REGIONAL OFFICE

### Agriculture

The department does not have regional offices. However, the following branches have regional offices located in each provincial capital:

Animal Health Directorate  
 Animal Pathology Division  
 Food Production and Marketing Branch  
 Meat Hygiene Directorate  
 Policy, Planning and Economics Branch  
 Race Track Division  
 Research Branch

### Atomic Energy of Canada Ltd.

There are no regional offices. Check Part I keywords for telephone numbers.

### Auditor General

Edmonton 425-5597 Alberta Regional Mgr.  
 Halifax 426-7721 Atlantic Region  
 Montreal 283-6086 Quebec Regional Mgr.  
 Ottawa 995-3766 Ontario Head Quarter  
 Regina 569-5377 Saskatchewan Regional Mgr.  
 Toronto 224-4395 Ontario Regional Mgr.  
 Vancouver 544-3596 British Columbia Regional Mgr.  
 Winnipeg 949-2429 Manitoba Regional Mgr.

### Bureau of Pension Advocates

There are no regional offices. Check Part I keywords for telephone numbers.

### Canada Council

There are no regional offices. Check Part I keywords for telephone numbers.

### Canada Post see Post Office

### Canadian Broadcasting Corporation

There are no regional offices. Check Part I keywords for telephone numbers.

### Canadian Advisory Council on the Status of Women

There are no regional offices. Check Part I keywords for telephone numbers.

### Canadian Film Development Corporation

There are no regional offices. Check Part I keywords for telephone numbers.

### Canadian Human Rights see Human Rights Commission

### Canadian International Development Agency

There are no regional offices. Check Part I keywords for telephone numbers.

**Canadian Penitentiary Service** see  
**Correctional Services of Canada**

**Canadian Pension Commission**

There are no regional offices. Check Part I  
keywords for telephone numbers.

**Canadian Radio-Television and  
Telecommunications Commission**

Halifax 426-7997 Nova Scotia  
Montreal 283-6607 Quebec  
Vancouver 544-2111 British Columbia

**Canadian Transport Commission**

There are no regional offices. Check Part I  
keywords for telephone numbers.

**Central Mortgage and Housing Corporation**

Charlottetown 892-9181 P.E.I. Region  
Montreal 283-4464 Quebec Region  
Regina 569-5880 Saskatchewan Region  
Saskatoon 665-4900 Prairie Region  
St. John's 737-4400 Newfoundland Region  
Saint John 658-4460 Atlantic Region  
Toronto 361-0420 Ontario Region  
Vancouver 732-4211 British Columbia Region  
Winnipeg 949-2676 Manitoba Region

**Chief Electoral Officer**

There are no regional offices. Check Part I  
keywords for telephone numbers.

**Commissioner of Official Languages** see  
**Official Languages**

**Communications**

Moncton 858-2094 Atlantic Region  
Montreal 283-5682 Quebec Region  
Toronto 966-8215 Ontario Region  
Vancouver 666-6042 Pacific Region  
Winnipeg 949-2186 Central Region  
949-5590

**Consumer and Corporate Affairs**

Halifax 426-6080 Atlantic Region  
Montreal 283-5394 Quebec Region  
Vancouver 666-6971 Pacific Region  
Willowdale 224-4031 Ontario Region  
Winnipeg 949-2654 Prairie Region

**Correctional Service of Canada**

Kingston 544-7922 Ontario Region  
Laval 668-1310 Quebec Region  
Moncton 858-2378 Atlantic Region  
Saskatoon 665-4841 Saskatchewan Region  
Vancouver 666-6211 Pacific Region

# NEAREST GOVERNMENT OF CANADA REGIONAL OFFICE (Cont'd)

## CRTC see Canadian Radio-Television and Telecommunications Commission

### Customs (Revenue, Customs and Excise)

Calgary	231-4601	Alberta Region
Halifax	426-2911	Atlantic Region
Hamilton	523-2891	Hamilton Region
	679-6202	Evenings & Weekends
London	679-4131	London Region
Montreal	283-2953	Montreal Region
Ottawa	996-0233	Ottawa Region
Quebec City	694-4445	Quebec Region
Regina	569-6212	Saskatchewan
Toronto	966-8022	Toronto Region
	676-3643	Weekends & Holidays
Vancouver	666-1545	Pacific Region
Windsor	254-9202	Windsor Region
	Ext. 254/255	
Winnipeg	949-6004	Winnipeg Region

## Department of

Look under actual name of department, e.g. Department of Agriculture is listed under "A" for Agriculture.

## DREE see Regional Economic Expansion

### Electoral Officer, Chief

There are no regional offices. Check Part I keywords for telephone numbers.

## Emergency Planning Canada (24 hours a day)

Charlottetown	894-4633	Prince Edward Island
Edmonton	425-7006	Alberta, Yukon and N.W.T.
Fredericton	452-3020	New Brunswick
Halifax	426-2082	Nova Scotia
Quebec City	694-3111	Quebec
Regina	569-5005	Saskatchewan
St. John's	737-5522	Newfoundland
Toronto	966-6343	Ontario
Victoria	388-3621	British Columbia
	388-3622	
Winnipeg	949-3760	Manitoba

## Employment and Immigration

Please phone the nearest district office in your town.

## Energy, Mines and Resources

Calgary	284-0110	Alberta
Dartmouth	426-2367	Nova Scotia
Quebec	694-3325	Quebec
Vancouver	666-1529	British Columbia

## Environment

There are no regional offices. Check Part I keywords for telephone numbers.

**Excise** (Revenue, Customs and Excise)

Calgary 253-7191 Calgary Region  
 Halifax 426-3758 Atlantic Region  
 Hamilton 523-2321 Hamilton Region  
 Kitchener 886-3030 Kitchener & Waterloo Region  
 London 679-4141 London Region  
 Montreal 283-6200 Montreal Region  
 Ottawa 998-9460 Ottawa Region  
 Quebec City 694-4376 Quebec Region  
 Toronto 966-6570 Toronto Region  
 Vancouver 666-3117 Pacific Region  
 Winnipeg 949-6275 Manitoba Region

**External Affairs, Department of**

There are no regional offices. Please refer to each program/services keywords listed in Part I. Telephone numbers are indicated there.

**Farm Credit Corporation**

Edmonton 429-5251 Alberta Region  
 Guelph 821-1330 Ontario Region  
 Kelowna 762-2416 British Columbia Region  
 Moncton 858-2010 Atlantic Provinces  
 Regina 569-5610 Saskatchewan Region  
 Ste-Foy 694-3993 Quebec Region  
 Winnipeg 949-4039 Manitoba Region

**Film Development Corporation, Canadian**

There are no regional offices. Check Part I keywords for telephone numbers.

**Finance**

There are not regional offices. Check Part I keywords for telephone numbers.

**Fisheries and Environment see separate listings as Environment and Fisheries and Oceans**

**Fisheries and Oceans**

Halifax 426-3550 Maritime Region  
 Quebec City 694-3010 Quebec Region  
 St. John's 737-4421 Newfoundland Region  
 Vancouver 666-1384 Pacific Region  
 Winnipeg 269-7379 Western Region

**Health and Welfare**

The department does not have regional offices. However branches have regional offices located in each provincial capital.

**Human Rights Commission**

Halifax 426-8380 Atlantic Region  
 Montreal 283-5218 Quebec  
 Toronto 966-5527 Ontario  
 Vancouver 666-2251 British Columbia  
 Winnipeg 949-2189 Manitoba

# NEAREST GOVERNMENT OF CANADA REGIONAL OFFICE (Cont'd)

## Immigration Appeal Board

Montreal 283-7733 Quebec  
 Ottawa 995-6486 Ontario  
 Toronto 224-4888 Ontario  
 Vancouver 544-6498 Western Region

## Indian Affairs & Northern Development, Department of

There are no regional offices. However, the following branches have regional offices located in each provincial capital:

### Indian and Inuit Affairs

Northern Program  
 Parks Canada

## Industry, Trade and Commerce

Charlottetown 892-1211 Prince Edward Island  
 Edmonton 425-6330 Alberta & the N.W.T.  
 Fredericton 452-3190 New Brunswick  
 Halifax 426-7540 Nova Scotia  
 Montreal 283-6254 Quebec  
 Regina 569-5020 Saskatchewan  
 St. John's 737-5511 Newfoundland & Labrador  
 Toronto 369-3711 Ontario  
 Vancouver 666-1434 British Columbia & the Yukon  
 Winnipeg 949-2381 Manitoba

## Justice

Edmonton 725-7830 Alberta  
 Halifax 426-3260 Nova Scotia  
 Montreal 283-4934 Quebec  
 Saskatoon 665-4756 Saskatchewan  
 Toronto 369-4241 Toronto  
 Vancouver 666-3240 British Columbia  
 Winnipeg 949-2391 Manitoba  
 Yellowknife 873-3551 N.W.T.

## Labour

Moncton 858-2342 Atlantic Region  
 Montreal 283-7382 St. Lawrence Region  
 Vancouver 666-2344 Rocky Mountain Region  
 Willowdale 224-3850 Great Lakes Region  
 Winnipeg 949-2423 Western Region

## Loto Canda

Dorval 631-7231 Ticket sales only  
 Montreal 286-5686 Information on results only  
 Toronto 484-5737 All questions  
 Vancouver 666-8243 All questions

## Medical Research Council

There are no regional offices. Check Part I keywords for telephone numbers.

**National Arts Centre**

There are no regional offices. Check Part I keywords for telephone numbers.

**National Capital Commission**

There are no regional offices. Check Part I keywords for telephone numbers.

**National Defence**

Edmonton 456-2450 Alberta  
Halifax 426-5680 Nova Scotia  
426-5589

North Bay 474-6600 Ontario  
St. Hubert 671-3711 Montreal  
Victoria 388-2380 British Columbia  
388-1934

Willowdale 224-4087 Ontario  
224-4088  
224-4089

Winnipeg 257-3277 Manitoba  
257-3352

**National Energy Board**

There are no regional offices. Check Part I keywords for telephone numbers.

**National Farm Products Marketing Council**

There are no regional offices. Check Part I keywords for telephone numbers.

**National Film Board**

Halifax 426-6000 Atlantic Region  
Montreal 283-4753 Quebec Region  
Toronto 369-4093 Ontario Region  
Vancouver 666-1716 British Columbia Region  
Winnipeg 949-4129 Prairie Region

**National Library of Canada**

There are no regional offices. Check Part I keywords for telephone numbers.

**National Museums of Canada**

There are no regional offices. Check Part I keywords for telephone numbers.

**National Parole Board**

Burnaby 666-2121 Pacific Region  
Moncton 858-3051 Atlantic Region  
Montreal 283-5859 Quebec Region  
Kingston 549-3800 Ontario Region  
Saskatoon 665-5045 Prairie Region

**National Parole Service see Correctional Service of Canada**

# NEAREST GOVERNMENT OF CANADA REGIONAL OFFICE (Cont'd)

## National Research Council

Don Mills 966-5845 Ontario  
 Kingston 544-1537 Ontario  
 London 534-4314 Ontario  
 Montreal 482-0651 Quebec  
 Quebec City 694-3419 Quebec  
 St. John's 754-1937 Newfoundland  
 Thorold 227-7231 Ontario  
 Winnipeg 985-3947 Manitoba

Office of the Auditor General see  
 Auditor General

## Official Languages

Moncton 858-2373 Atlantic Region  
 Winnipeg 949-2111 Manitoba

Penitentiary Service see **Correctional  
 Service of Canada**

## Pension Appeals Board

There are no regional offices. Check Part I  
 keywords for telephone numbers.

## Pension Commission, Canadian

There are no regional offices. Check Part I  
 keywords for telephone numbers.

## Pension Review Board

There are no regional offices. Check Part I  
 keywords for telephone number.

## Post Office

Halifax 426-2246 Atlantic Region  
 Montreal 283-4435 Quebec Region  
 Toronto 369-3155 Ontario Region  
 Vancouver 666-6322 Western Region

## Public Archives of Canada

There are no regional offices. Check Part I  
 keywords for telephone numbers.

## Public Service Commission

Edmonton 425-6469 Alberta and the Canadian North  
 Halifax 426-6247 Atlantic Region  
 Montreal 283-5776 Quebec Region  
 Toronto 369-3122 Ontario Region  
 Vancouver 666-1350 Prairie and Yukon Region  
 Winnipeg 949-2486 Manitoba and Saskatchewan

## Public Service Staff Relations Board

There are no regional offices. Check Part I  
 keywords for telephone numbers.

**Public Works Canada**

Edmonton 425-2224 Western Region  
 Halifax 426-2687 Atlantic Region  
 Montreal 283-2736 Quebec Region  
 Ottawa 992-8336 National Capital Region  
 Vancouver 666-1295 Pacific Region  
 Willowdale 224-4361 Ontario Region

**Radio-Television and Telecommunications Commission see Canadian Radio-Television and Telecommunications Commission**

**RCMP see Royal Canadian Mounted Police**

**Regional Economic Expansion**

Charlottetown 892-8551 P.E.I.  
 Edmonton 425-6343 Alberta  
 Fredericton 452-3100 Atlantic Region  
 Moncton 858-2863 New Brunswick  
 Quebec 694-4670 Quebec  
 Saskatoon 665-4400 Western Region  
 St. John's 737-4921 Newfoundland  
 Victoria 388-3401 Western Region  
 Winnipeg 949-2580 Manitoba

**Restrictive Trade Practices Commission**

There are no regional offices. Check Part I keywords for telephone numbers.

**Royal Canadian Mint**

There are no regional offices. Check Part I keywords for telephone number.

**Royal Canadian Mounted Police**

Phone the nearest detachment (see Part 2).

**Science and Technology**

There are no regional offices. Check Part I keywords for telephone numbers.

**Science Council of Canada**

There are no regional offices. Check Part I keywords for telephone numbers.

**Secretary of State**

Halifax 426-2829 Atlantic Region  
 426-6330  
 Montreal 283-4780 Quebec Region  
 Toronto 966-7541 Ontario Region  
 Vancouver 732-4111 Pacific Region  
 Winnipeg 949-2847 Prairie Region

## NEAREST GOVERNMENT OF CANADA REGIONAL OFFICE (Cont'd)

**Solicitor General (Ministry questions only)**

Moncton 858-2971 Atlantic Region  
858-3050

Montreal 283-7362 Quebec Region

Toronto 369-2381 Ontario Region

Saskatoon 665-4262 Prairie Region

Vancouver 544-6070 British Columbia &  
Yukon Region

**Status of Women, Canadian Advisory Council on the**  
There are no regional offices. Check Part I  
keywords for telephone numbers.

**St. Lawrence Seaway Authority**

There are no regional offices. Check Part I  
keywords for telephone numbers.

**Supply and Services Canada**

Dartmouth 426-2651 Atlantic Region

Edmonton 425-4567 Western Region

Mississauga 274-1211 Ontario Region

Montreal 283-5728 Quebec Region

Ottawa 995-6417 Capital Region

Richmond 666-1756 Pacific Region

Winnipeg 949-6100 Manitoba Region

**Statistics Canada (Provincial numbers)**

Alberta 1-800-222-6400

Prince Edward Island 1-800-565-7192

New Brunswick 1-800-565-7192

Nova Scotia 1-800-565-7192

**Statistics Canada (City numbers)**

Edmonton 425-5052

Halifax 426-5331

Montreal 283-5725

Ottawa 992-2959

Regina 569-5405

Toronto 966-6574

Vancouver 666-3594

Winnipeg 949-3257

**Tariff Board**

There are no regional offices. Check Part I  
keywords for telephone numbers.

**Taxation (National Revenue)**

If you live beyond the range of local telephone  
service of a District Taxation office, you may  
telephone without charge by calling the long  
distance operator and asking for Zenith 0-4000.

**Transport**

There are no regional offices. Check Part I  
keywords for telephone numbers.

**Status of Women Canada**

There are no regional offices. Check Part I  
keywords for telephone numbers.

Urban Affairs, Ministry of State see  
Central Mortgage and Housing Corporation

**Veterans Affairs**

Halifax	425-3496	Atlantic Region
Montreal	344-4456	Quebec Region
Vancouver	544-3101	Pacific Region
Willowdale	224-4091	Ontario Region
Winnipeg	947-6981	Prairie Region

**War Veterans Allowance Board**

There are no regional offices. Check Part I  
keywords for telephone numbers.



GOVERNMENT OF CANADA OFFICES IN YOUR TOWN

**ABBOTSFORD** British Columbia

Agriculture Canada, Animal Health Directorate, 33827 South Fraser Way, 853-1893.  
 Farm Credit Corporation, 32056 South Fraser Way, V2T 1V9, 859-7761.  
 Canada Post, 2645 Montrose Avenue, V2S 3T0, 859-8019.  
 Employment and Immigration, 33770 Essenebene, V2S 3P8.

2111 McCallum Road, V2S 3N7, 853-1112.

33575 Mayfair, V2S 1P6, 853-0315.

R.C.M. Police, 34623 South Fraser Way, V2S 2E1.

Solicitor General, 32988 South Fraser Way, V2S 2A8, 859-4896.

**ABBOTSFORD** Quebec

Canada Post, 488 Principale Street, JOE 1A0, 379-5655.

**ABERCORN** Quebec

Revenue Canada, Collector of Customs and Excise, JOE 1M0, 514-538-2440.

**ACME** Alberta

Canada Post, T0M 0A0, 546-3092.

**ACTON** Ontario

Canada Post, L7J 1E0, 853-0410.

**ACTON VALE** Quebec

Canada Post, 1187 St-André, J8H 1A0, 546-7455.

Employment and Immigration, 1185 St.-André Boulevard, JOH 1A0, 546-2794.

Revenue Canada, Collector of Customs and Excise, L7S 1E1,

**ADEN** Alberta

Revenue Canada, Collector of Customs and Excise, T0K 0A0, 403-344-3767.

**AGASSIZ** British Columbia

Agriculture Canada, Research Branch; Research Program Service, P.O. Box 1000, V0M 1A0, 796-2221.  
 Canada Post, V0M 1A0, 796-2711.

R.C.M. Police, 2070 McCaffery Road, V0M 1A0.

**AILS A CRAIG** Ontario

Canada Post, N0M 1A0.

**AIRDRIE** Alberta  
Canada Post, TOM 0B0, 948-5443.

**AJAX** Ontario  
Canada Post, 30 Kings Crescent, L1S 2L7, 683-1900.  
Employment and Immigration, 174 Harwood Avenue South, L1S 2H7, 942-1273.

**ALBANEL** Quebec  
Canada Post, GOW 1A0, 279-3348.

**ALBANY** P.E.I.  
Canada Post, COB 1A0, 855-2118.

**ALBERT** New Brunswick  
Canada Post, E0A 1A0, 882-2065.

**ALBERTON** P.E.I.  
Canada Post, COB 1B0, 853-2602.  
Employment and Immigration, Erskine Clark Building, COB 1B0, 853-2610.  
R.C.M. Police, Box 220, COB 1B0.

**ALDERGROVE** British Columbia  
Canada Post, V0K 1A0, 856-6125.  
Revenue Canada, Customs and Excise, V0X 1A0, 604-853-3377.

**ALERT BAY** British Columbia  
Canada Post, V0N 1A0, 974-5433.  
R.C.M. Police, 127 Fir Street, V0N 1A0.  
Transport, Coast Guard, 974-5413.

**ALEXANDRIA** Ontario  
Canada Post, K0C 1A0, 525-3977.

**ALFRED** Ontario  
Canada Post, K0B 1A0, 679-2541.

**ALIX Alberta**

Canada Post, T0C 0B0, 747-2533.

**ALLAN Saskatchewan**

Canada Post, S0K 0C0, 257-3260.

**ALLARDVILLE New Brunswick**

Canada Post, E0B 1A0, 725-2003.

**ALLIANCE Alberta**

Canada Post, T0B 0A0, 879-3822.

**ALLISTON Ontario****ALMA New Brunswick**

Canada Post, E0A 1B0, 887-2272.

Expansion Canada, 690 Sacré-Coeur West, 668-3084.

Indian Affairs and Northern Development, Fundy National Park, E0A 1B0, 887-2000.

**ALMA Quebec**

Employment and Immigration, 170 South St.-Joseph Street, G8B 3E8, 668-7981.  
1055 avenue du Pont south, G8B 2V7, 668-3301.

**ALMONTE Ontario**

Canada Post, K0A 1A0, 256-1262.

**ALOUETTE Quebec**

Canada Post, G0V 1A0, 677-2770.

**ALSASK Saskatchewan**

Canada Post, S0L 0A0, 968-2626.

**ALTA LAKE British Columbia**

Canada Post, 932-5012.

**ALTON Ontario**

Canada Post, L0N 1A0, 941-3897.

**ALTONA** Manitoba  
Canada Post, R0G 0B0, 324-8126.

**ALVINSTON** Ontario  
Canada Post, N0N 1A0, 898-2014.

**AMARANTH** Manitoba  
Canada Post, R0H 0B0, 843-2271.

**AMHERST** Nova Scotia  
Canada Post, 38 Havelock Street, B4H 1X0, 667-8663.  
Employment and Immigration, 98 Victoria Street, B4H 1X6, 667-5123.  
Indian and Inuit Affairs, 40 Havelock Street, B4H 3Z3, 667-3818.  
Revenue Canada, Collector of Customs and Excise, B4H 1V9,

**AMHERST** Quebec

**AMHERSTBURG** Ontario  
Canada Post, N9V 1E0, 736-3992.  
Transport, Coast Guard, 370 Dalhousie Street, 736-5075.

**AMOS** Quebec  
Canada Post, 42 - 1st Avenue, West, J0E 1A0, 379-5655.  
Employment and Immigration, 22 west, First Avenue, J9T 1T8, 732-3231.  
171 Principale Street, J8T 2L1, 732-3231.  
Revenue Canada, Collector of Customs and Excise, J9T 1T8, 819-732-3641.  
R.C.M. Police, 651 West, 51st Avenue J9T 1P5.

**AMQUI** Quebec  
Canada Post, 10 Park Avenue, G0J 1B0, 629-3080.  
Employment and Immigration, 12 Park Avenue, G0J 1B0, 692-2140.

**ANCASTER** Ontario

**ANCIENNE-LORETTE** Quebec  
Canada Post, 1697 Notre-Dame Street, 872-3769.

ANDOVER New Brunswick

ANDREW Alberta  
Canada Post, T0B 0C0.

ANEROID Saskatchewan

ANGE GARDIEN Quebec

ANGE-GARDIEN-DE-ROUVILLE Quebec  
Canada Post, 268 St-Joseph, J0E 1E0, 293-4088.

ANGERS Quebec  
Canada Post, 1093 Geneve Street, J0X 1B0, 986-6839.

ANGLIERS Quebec

ANGUS Ontario

ANJOU Quebec

ANNAPOLIS COUNTY Nova Scotia  
Indian Affairs and Northern Development, P.O. Box 36, B0T 1N0, 242-2770.

ANNAPOLIS ROYAL AREA Nova Scotia  
Canada Post, B0S 1A0, 532-5145.  
Employment and Immigration, Legion Social Centre, B0S 1A0, 532-5196.  
Indian Affairs and Northern Development, National Historic Park Southwestern, 532-5197.

ANSE-AU-GRIFFON Quebec

Canada Post, G0E 1A0.

ANSE-STE-ANNE-DES-MONTS Quebec  
Canada Post, G0E 1B0, 763-5223.

ANSON-HINDON-MINDEN Ontario

**ANTIGONISH Nova Scotia**

Canada Post, 325 Main Street, B2G 2B0, 863-3464.

Employment and Immigration, Main Street, B0H 1B0, 863-1352.

Health and Welfare Canada, Income Security Program, New Federal Building, Main Street, 863-3540.

Revenue Canada, Collector of Customs and Excise, B0H 1B0

R.C.M. Police, B0H 1B0.

**APOHAQUI New Brunswick**

**APPLE HILL Ontario**

Canada Post, K0C 1B0, 527-2255.

**APSLEY Ontario**

Canada Post, K0L 1A0, 656-4931.

**ARBORFIELD Saskatchewan**

Canada Post, S0E 0A0, 769-8666.

**ARBORG Manitoba**

Agriculture Canada, Farm Credit Corporation, Arborg Office Building,  
Ardal Avenue North, R0C 0A0, 376-2287.

Canada Post, R0C 0A0, 376-2776.

**ARCADIA Nova Scotia**

**ARCHERWILL Saskatchewan**

**ARCOLA Saskatchewan**

Canada Post, S0C 0G0, 455-2226.

**ARDEN Ontario**

Canada Post, K0H 1B0, 335-2811.

**ARDROSSAN Alberta**

**ARGENTIA** Newfoundland  
 Revenue Canada, Collector of Customs and Excise, A0B 2Y0  
  
**ARGYLE** Nova Scotia  
  
**ARICHAT** Nova Scotia  
 Canada Post, B0E 1A0, 226-2929.  
 R.C.M. Police, Box 116, B0E 1A0,  
  
**ARISS** Ontario  
 Canada Post, N0B 1B0, 836-1303.  
  
**ARKELL** Ontario  
 Canada Post, N0B 1C0.  
  
**ARKONA** Ontario  
 Canada Post, N0M 1B0.  
  
**ARMAGH** Quebec  
 Canada Post, G0R 1A0, 466-2263.  
  
**ARMSTRONG** British Columbia  
 Canada Post, V0E 1B0, 546-2746.  
  
**ARMSTRONG** Ontario  
 R.C.M. Police, V0E 1B0.  
  
**ARMSTRONG** Quebec  
 Employment and Immigration, South Beauce, Via Liniere,  
  
**ARNOLD'S COVE** Newfoundland

**ARNPRIOR** Ontario

Agriculture Canada, Animal Health Directorate, 90 Madawaska Street, 623-2437.  
Canada Post, K7S 1S0, 623-4318.  
Employment and Immigration, 90 Madawaska Street, K7S 1S3, 623-3173.  
116 Daniel Street, K7S 2L7, 623-6029.  
Revenue Canada, Collector of Customs and Excise, K7S 1S3, 613-623-2921.

**AROLAND** Ontario

**AROOSTOCK JUNCTION** New Brunswick

**ARTHABASKA** Quebec

Agriculture Canada, Farm Credit Corporation, 702 Bois Francs Sud Blvd.,  
G6P 5W6, 357-9295 (Local 4).

**ARTHURETTE** New Brunswick

**ARTHUR** Manitoba

**ARTHUR** Ontario

Canada Post, N0G 1A0, 848-2412.

**ARVA** Ontario

Canada Post, N0M 1C0, 438-3377.

**ARVIDA** Quebec

Canada Post, 183 Deschênes Street, G7S 2A0, 548-4006.

**ASBESTOS** Quebec

Canada Post, 285 Olivier, J1T 3A0, 879-5888.  
Employment and Immigration, 280 First Avenue, J1T 3N1, 879-5493.

**ASCOT** Quebec

**ASHCROFT** British Columbia

Employment and Immigration, 402 Brinks Street, V0K 1A0, 453-2221.  
 R.C.M. Police, Box 100, V0K 1A0.

**ASHERN** Manitoba

Canada Post, R0C 0E0, 768-2755.

**ASPEN** Nova Scotia**ASSINGINACK** Ontario**ASSINIBOIA** Saskatchewan

Agriculture Canada, Animal Health Directorate, 104 - 4th Avenue, West, 642-4197.  
 Farm Credit Corporation, 106 - 4th Avenue, West, S0H 0B0, 652-5282.  
 Canada Post, S0H 0B0, 642-4666.  
 R.C.M. Police, Box 1358, S0H 0B0.

**ASTON JUNCTION** Quebec**ASTRA** Ontario

Canada Post, K0K 1B0, 392-2811.

**ATHABASCA** Alberta

Agriculture Canada, Farm Credit Corporation, 4903 - 49th Street, T0G 0B0, 675-2513.  
 Canada Post, T0G 0B0, 675-2764.

**ATHENS** Ontario

Canada Post, K0E 1B0, 924-2131.

**ATHELSTAN** Quebec

Revenue Canada, Customs House, Customs and Excise, J0S 1A0, 514-264-5335.

**ATHOLVILLE** New Brunswick

Canada Post, E0K 1A0, 753-7373.

ATIKOKAN Ontario  
Employment and Immigration, Main and Burns Streets, P0T 1C0, 597-6374.

ATWOOD Ontario  
Canada Post, N0G 1B0.

AUCLAIR Quebec

AUDET Quebec

AUGUSTA Ontario

AULAC New Brunswick  
Indian Affairs and Northern Development, National Historic Park, E0A 3C0, 536-0720.

AURARO Ontario

AVONDALE Newfoundland

AVONLEA Saskatchewan  
Canada Post, S0H 0C0, 868-2277.

AVONMORE Ontario  
Canada Post, K0C 1C0, 346-5418.

AYERS CLIFF Quebec  
Canada Post, Tyler Street, J0B 1C0, 838-4327.

AYLESFORD Nova Scotia  
Canada Post, B0P 1C0, 427-9302.

AYLMER Ontario

AYLMER Quebec  
Canada Post, 74 Principale Street, J9H 3L0, 684-4911.

**AYLMER WEST** Ontario  
Canada Post, N5H 1J0, 773-2016.

**AYLWIN** Quebec

**AYR** Ontario  
Canada Post, N0B 1E0, 632-7922.

**AYTON** Ontario  
Canada Post, N0G 1C0.

**AZILDA** Ontario  
Canada Post, N0G 1C0, 983-2294.

**BADDECK-ST** Nova Scotia  
Canada Post, B0E 1B0, 295-2930.

Employment and Immigration, Corner Cheducto Road & Queen Street, B0E 1B0, 295-2623.  
Indian Affairs and Northern Development, Alexander Graham Bell Complex, B0E 1B0, 426-5080.  
Revenue Canada, Collector of Customs and Excise, B0E 1B0, 295-7833.  
R.C.M. Police, B0E 1B0.

**BADEN** Ontario  
Canada Post, N0B 1G0.

**BADGER'S QUAY** Newfoundland

**BADGER** Newfoundland

**BAIE COMEAU** Quebec

Canada Post, 9 Marquette Avenue, G4Z 1K0, 266-4967.  
Employment and Immigration, 9 Marquette Street, G4Z 1K4, 296-4947.  
166 Lasalle Boulevard, G4Z 1S5, 296-4851.  
Revenue Canada, Collector of Customs and Excise, G4Z 1S4, 418-296-2548.  
R.C.M. Police, Box 405, G4Z 2G8.  
Transport, Coast Guard, Ship Safety, 296-3524.

**BAIE JAMES** Quebec

**BAIE STE ANNE** New Brunswick  
Canada Post, E0C 1A0, 228-4878.

**BAIE VERTE** Newfoundland  
Canada Post, A0K 1B0, 532-4626.  
R.C.M. Police, Box 69, A0K 1B0.

**BAIEVILLE** Quebec  
Canada Post, 7 Eglise Street, J0G 1A0, 783-6902.

**BAIE-DES-SABLES** Quebec  
Canada Post, G0J 1C0, 772-6274.

**BAIE-ST-PAUL** Quebec  
Canada Post, G0A 1B0, 435-2541.  
Employment and Immigration, 9 St-Jean-Baptiste Street, G0A 1B0, 435-6239.

**BAIE-TRINITE** Quebec  
Canada Post, G0H 1A0.

**BAKER BROOK** New Brunswick

**BAKER LAKE** New Brunswick  
Environment Canada, Inland Waters Directorate, 793-2811.  
R.C.M. Police, X0C 0A0.

**BALA** Ontario

**BALCARRES** Saskatchewan  
Canada Post, S0G 0C0, 334-2500.

**BALMERTOWN** Ontario

**BALMORAL** New Brunswick

**BANCROFT** Ontario  
Canada Post, K0L 1C0, 332-3171.

**BANFF** Alberta  
Canada Post, T0L 0C0, 762-2586.  
Employment and Immigration, Buffalo Street, T0L 0C0, 762-4200.  
Indian Affairs and Northern Development, P.O. Box 900, 762-3324.  
R.C.M. Police, Box 959, T0L 0C0.

**BARACHOIS-DE-MALBAIE** Quebec  
Canada Post, G0C 1A0.

**BARACHOIS HARBOUR** Nova Scotia

**BARNSTON** Quebec

**BARONS** Alberta  
Canada Post, T0L 0G0, 757-3944.

**BARRAUTE** Quebec  
Canada Post, 637-1st Street West, J0Y 1A0, 734-2490.

**BARRHEAD** Alberta  
Agriculture Canada, Farm Credit Corporation, 5304 - 49th Street, T0G 0E0, 674-3331.  
Canada Post, T0G 0E0, 674-3232.

**BARRIE** Ontario

Agriculture Canada, Animal Health Directorate, 320 Bayfield Street, 728-0161.  
Farm Credit Corporation, 89 Collier Street, L4M 4Y5, 728-2235.

Canada Post, L4M 1G0, 728-3592.

Central Mortgage and Housing Corporation, 70 Collier Street, 728-4811.

Employment and Immigration, 70 Collier Street, L4M 4Z2, 737 4210.

48 Owen Street, L4M 3B2, 728-2468.

Health and Welfare Canada, Income Security Program, 70 Collier Street, 726-6901.  
Revenue Canada, Collector of Customs and Excise, L4M 1G6, 705-728-5450.  
R.C.M. Police, 12 Fairview Road.

Solicitor General, 89 Dunlop Street, L4M 1AG, 726-5911.

**BARRIEFIELD** Ontario

**BARRINGTON** Nova Scotia  
Canada Post, B0W 1G0, 637-2426.  
Employment and Immigration, Victoria Hotel, B0W 1G0, 637-2188.  
R.C.M. Police, Box 71, B0W 1G0.

**BARRY'S BAY** Ontario  
Canada Post, K0J 1B0, 756-2749.

**BARTON** Nova Scotia

**BAS CARAQUET** New Brunswick  
Canada Post, E0B 1E0, 727-4371.

**BASHAW** Alberta  
Canada Post, T0B 0H0.

**BASSANO** Alberta  
Canada Post, T0B 0B0, 472-3583.

**BASSIN** Quebec  
Canada Post, G0B 1A0.

**BASSWOOD LAKE** Ontario

**BASTARD** Ontario

**BATAWA** Ontario  
Canada Post, K0K 1E0, 398-6700.

**BATHURST CITY** New Brunswick

**BATHURST** New Brunswick

Canada Post, E2A 1P0, 548-2810.

Central Mortgage and Housing Corporation, 159 Main Street, 546-9600.  
Employment and Immigration, 205 St. Patrick Street, 548-3400.

159 Main Street, E2A 1A6, 546-4471.

786 King Avenue, E2A 1R6, 548-8916

Expansion Canada, 270 Douglas Avenue, 548-8907.

Revenue Canada, Collector of Customs and Excise, E2A 3Z4, 506-546-3655.

R.C.M. Police, 1370 Johnson Avenue, E2A 3T7.

**BATH** New Brunswick

Canada Post, E0J 1E0, 278-3273.

**BATH** Ontario

Canada Post, K0H 1G0, 352-7416.

**BATISCAN** Quebec

Canada Post, G0X 1A0, 362-2286.

**BATTLEFORD** Saskatchewan

Canada Post, S0M 0E0, 937-2694.

R.C.M. Police, S0M 0E0.

**BAY DE VERDE** Newfoundland

**BAY L'ARGENT** Newfoundland

**BAY ROBERTS** Newfoundland

Canada Post, A0A 1G0, 786-3921.

**BAYFIELD** New Brunswick

**BAYFIELD** Ontario

Canada Post, N0M 1G0.

BAYHAM Ontario

BAYSVILLE Ontario

BEACHBURG Ontario  
Canada Post, K0J 1C0, 582-3400.

BEACHVILLE Ontario  
Canada Post, N0J 1A0.

BEACONSFIELD Quebec  
Canada Post, 186 Sutton Place, H9W 2Y0, 695-1509

BEAMSVILLE Ontario  
Canada Post, L0R 1B0, 563-4304.

BEAR RIVER Ontario

BEARDMORE

BEAUCE Quebec  
Revenue Canada, Collector of Customs and Excise, G0M 1J0, 418-597-3395.

BEAUCEVILLE Quebec  
Canada Post, G0S 1A0, 774-9433 (East) 774-6307 (West).

BEAUHARNOIS Quebec  
Canada Post, 37 St-Laurent Street, 429-5453.  
Employment and Immigration, 35 St-Laurent Street, J6N 1V1, 429-4693.

BEAUMARIS Ontario  
Canada Post, P0B 1B0, 764-1251.

BEAUMONT Alberta  
Canada Post, T0C 0H0.

BEAUPORT Quebec

BEAUPRE Quebec  
Canada Post, GOA 1E0, 827-4124.

BEAURIVAGE Quebec  
Canada Post, G0S 1B0.

BEAUSEJOUR Manitoba  
Canada Post, R0E 0C0, 268-2731.

BEAVAL Saskatchewan  
Employment and Immigration, SOM 0G0, 288-2130.

BEAVERLODGE Alberta  
Agriculture Canada, Research Branch; Research Program Service, P.O. Box 29, T0H 0C0, 354-2212.  
Canada Post, T0H 0C0, 354-2336.

BEAVER CREEK Yukon  
Revenue Canada, Collector of Customs and Excise, Y0B 1A0, 403-667-6471.

BEAVER HARBOUR New Brunswick

BECANCOUR Quebec  
Canada Post, G0X 1B0.  
Employment and Immigration, 1000 - 7th Avenue, 294-2536.

BEDFORD Quebec  
Canada Post, 7 Pix Street, J0J 1A0, 248-2048.  
Employment and Immigration, 71 Principale Street, J0J 1A0, 248-7284.  
R.C.M. Police, 12 Fortin Street, J0J 1A0.

**BEDFORD Nova Scotia**

Canada Post, B0N 1B0, 835-5336.  
 Employment and Immigration, 1st Floor, Bedford Tower, B0N 1B0, 835-3328.  
 R.C.M. Police, Box 676, B0N 1B0.

**BEEBE PLAIN Quebec**

Canada Post, 64 Main Street, J0B 1E0, 876-5820.  
 Revenue Canada, Collector of Customs and Excise, J0B 1E0,

**BEECHY Saskatcewan**

Canada Post, S0L 0C0, 859-2114.

**BEEYON Ontario****BEISEKER Alberta**

Canada Post, T0M 0G0, 547-3968.

**BELAIR Quebec**

Canada Post, G0A 1G0, 842-3178.

**BELL ISLAND Newfoundland**

Canada Post, A0A 1H0, 488-2535.  
 Employment and Immigration, Federal Building, A0A 1H0, 488-2827.  
 R.C.M. Police, P.O. Box 1179, A0A 4H0.

**BELL RIVER Ontario**

Canada Post, N0R 1A0, 728-3412.

**BELLA COOLA British Columbia**

Canada Post, V0T 1C0, 799-5933.

**BELLEFEUILLE Quebec**

Canada Post, 1003-Des Lacs Street, J0R 1A0, 438-7534.

**BELLEISLE CREEK New Brunswick**

**BELLEORAM** Newfoundland

**BELLEVILLE** Ontario

Agriculture Canada, Animal Health Directorate, 228 Dundas Street, East, 968-9658.  
Canada Post, K8N 3B0, 968-6773.  
Consumer and Corporate Affairs, 228 Dundas Street, East, 962-3439.  
Employment and Immigration, 470 Dundas Street, East, 968-6885.  
133 Dundas Street, East, K8N 1C3, 962-8681.  
228 Dundas Street, East, K8N 5E2, 968-4561.  
Health and Welfare Canada, Health Protection, 228 Dundas Street East, 962-3011.  
National Revenue, Taxation, 11 Station Street, K8N 2S3, 962-8611.  
Revenue Canada, Collector of Customs and Excise, K8N 2S2, 613-962-1809.  
R.C.M. Police, 191 Haig Road.

**BELLEVUE** Alberta

Canada Post, T0K 0C0, 564-4949.

**BELLIVO COVE** Nova Scotia

**BELLTERRE** Quebec

Canada Post, 1st Street, J0Z 1L0, 722-2191.

**BELMONT** Ontario

Canada Post, N0L 1B0, 644-1311.

**BELOEIL** Quebec

Canada Post, 595 Sir Wilfrid Laurier Boulevard, J3G 2M0, 467-6552.  
Employment and Immigration, 597 Laurier Boulevard, J3G 4J1, 467-9314.

**BENGOUGH** Saskatchewan

Canada Post, S0C 0K0, 268-2860.

**BENTLEY** Alberta

Canada Post, T0C 0J0.

**BERESFORD** New Brunswick  
Canada Post, E0B 1H0, 783-3502.

**BERNIERES** Quebec  
Canada Post, G0S 1C0, 831-9526.

**BERSIMIS** Quebec

**BERTHIERVILLE** Quebec  
Canada Post, Corner of Notre-Dame & College, J0K 1A0, 836-2666.  
Employment and Immigration, 584 Montcalm Street, J0K 1A0, 836-3793.

**BERTRAND** New Brunswick  
Canada Post, E0B 1J0, 727-2973.

**BERWICK-KINGSTON** Nova Scotia

**BERWICK** Nova Scotia  
Canada Post, B0P 1E0, 538-9254.

**BERWICK** Ontario

**BERWYN** Alberta  
Canada Post, T0H 0E0.

**BESBARAIS** Ontario

**BETSIAMITES** Quebec  
Canada Post, G0H 1B0.

**BIC** Quebec  
Canada Post, G0L 1B0, 736-4988.

**BICKERTON WEST** Nova Scotia

**BIENCOURT** Quebec  
Canada Post, G0K 1T0.

**BIENFAIT** Saskatchewan  
Canada Post, S0C 0M0, 388-2722.

**BIG BEAVER** Saskatchewan  
Revenue Canada, Collector of Customs and Excise, S0H 0G0, 306-692-4127.

**BIG POND-SYDNEY** Nova Scotia

**BIG TROUT LAKE** Ontario

**BIG VALLEY** Alberta  
Canada Post, T0J 0G0, 876-2373.

**BIGGAR** Saskatchewan  
Canada Post, S0K 0M0, 948-3946.  
R.C.M. Police, S0K 0M0.

**BINBROOK** Ontario  
Canada Post, L0R 1C0, 692-5266.

**BIRCH HILLS** Saskatchewan  
Canada Post, S0J 0G0, 749-2932.

**BISHOPS FALLS** Newfoundland

**BLACK DIAMOND** Alberta  
Canada Post, T0L 0H0.

**BLACKFALDS** Alberta  
Canada Post, T0M 0J0, 885-4818.

**BLACKIE Alberta**

Canada Post, TOL OJO, 684-3348.

**BLACK LAKE Quebec**

Canada Post, GON 1A0, 423-5477.

**BLACK RIVER-MATHESON Ontario****BLACKS HARBOUR New Brunswick**

Canada Post, EOG 1H0, 456-3910.

**BLACKSTOCK Ontario**

Canada Post, LOB 1B0, 986-5543.

**BLACKVILLE New Brunswick**

Canada Post, EOC 1C0, 843-2245.

**BLAINE LAKE Saskatchewan**

Canada Post, SOJ OJO, 497-2474.

**BLAINVILLE Quebec**

Transport, Coast Guard, Motor Vehicle Test Centre, 430-7981.

**BLAIRMORE Alberta**Canada Post, TOK OE0, 562-2977.  
Employment and Immigration, 20th Avenue & 27th Street, TOK OE0, 562-2816.R.C.M. Police, General Delivery, TOK OE0.  
Victoria & Third Avenue, TOK OE0, 562-2816.**BLANDFORD-BLENHEIM Ontario****BLLENHEIM Ontario**

Canada Post, NOP 1A0, 676-3568.

**BLIND RIVER** Ontario  
Canada Post, P0R 1B0, 356-7866.  
Employment and Immigration, Municipal Building, P0R 1B0, 356-9865.

**BLOCKHOUSE** Nova Scotia

**BLOCK HOUSE ISLAND** Ontario

**BLOOMFIELD** Ontario  
Canada Post, K0K 1G0, 393-3111.

**BLOOMFIELD STATION P.E.I.**  
Canada Post, C0B 1E0, 859-2012.

**BLUE SEA** Quebec

**BLUFFTON** Alberta  
Canada Post, T0C 0M0, 843-6592.

**BLYTH** Ontario  
Canada Post, N0M 1H0, 523-9642.

**BOBCAYGEON** Ontario  
Canada Post, K0M 1A0, 738-2277.

**BOIESTOWN** New Brunswick  
Canada Post, E0N 1A0, 369-2646.

**BOISBRIAND** Quebec

**BOISCHATEL** Quebec  
Canada Post, G0A 1H0.

**BOISSEVAIN** Manitoba

Agriculture Canada, Animal Health Directorate, P.O. Box 696, 534-6288.  
 Canada Post, R0K 0Z0, 534-6288.  
 Revenue Canada, Collector of Customs and Excise, R0K 0E0, 204-534-6820.  
 R.C.M. Police, R0K 0E0.

**BOLDUC** Quebec

Canada Post, G0M 1B0, 382-5011.

**BOLTON** Ontario

Canada Post, L0P 1A0, 857-2111.

**BON CONSEIL** Quebec

Canada Post, 160 St. Thomas, J0C 1A0, 336-2611.

**BON ACCORD** Alberta

Canada Post, T0A 0K0, 921-3747.

**BONAVENTURE** Quebec

Canada Post, G0C 1E0, 534-2244.

**BONAVISTA** Newfoundland

Canada Post, A0C 1B0, 468-7445.  
 R.C.M. Police, Box 147, A0C 1B0.

**BONNYVILLE** Alberta

Canada Post, T0A 0L0, 826-3637.

**BON-PASTEUR** Quebec

Canada Post, G0A 1J0.

**BORDER** Ontario

Canada Post, L0M 1C0, 424-0601.

BOSANQUET Ontario  
BOTHWELL Ontario  
Canada Post, NOP 1C0, 695-2824.  
BOTWOOD Newfoundland  
Canada Post, A0N 1E0, 257-2483.  
Revenue Canada, Collector of Customs and Excise, A0H 1E0, 257-2290.  
R.C.M. Police, Box 179,, A0H 1E0.  
BOUCHERVILLE Quebec  
Canada Post, 131 Jacques Menard Street, J4B 5B0, 655-5782.  
BOUCHETTE Quebec  
BOURGET Ontario  
Canada Post, K0A 1E0, 487-2363.  
BOW ISLAND Alberta  
Canada Post, T0K 0G0, 545-2089.  
BOWDEN Alberta  
Canada Post, T0M 0K0, 224-3212.  
BOWMANVILLE Ontario  
Agriculture Canada, Animal Health Directorate, 41 Temperance Street, 623-5759.  
Canada Post, L1C 3B0, 623-7671.  
Revenue Canada, Collector of Customs and Excise, L1C 3A5, 416-725-6515.  
BOWSMAN Manitoba  
Canada Post, R0L 0H0, 238-4952.  
BOYLE Alberta  
Canada Post, T0A 0M0, 689-3670.

**BOYLSTON Nova Scotia****BRACEBRIDGE Ontario**

Canada Post, POB 1C0, 645-5241.

Employment and Immigration, 98 Manitoba Street, POB 1C0, 645-2204.

Revenue Canada, Collector of Customs and Excise, POB 1C0, 705-645-4642.

**BRACEVILLE Ontario****BRADFORD Ontario****BRADOUR Nova Scotia****BRAMPTON Ontario**

Agriculture Canada, Animal Health Directorate, 24 Queen Street, East, 451-4963.  
Canada Post, 54 Queen Street East, L6V 1A0, 451-6116.

Employment and Immigration, 41 George Street, South, L6Y 2E3, 451-1240.  
20 Nelson Street, West, L6X 2W5, 457-1577.

Revenue Canada, Collector of Customs and Excise, L6V 1A2, 416-451-6774.

Solicitor General, 14 George Street, North, L6X 1R2, 453-2125.

**BRANCROFT Ontario**

**BRANDON Manitoba**

Agriculture Canada, Animal Health Directorate, 3300 E Victoria Avenue, 725-0370.  
Research Branch, Research Program Service, P.O. Box 610, R7A 5Z7, 728-7234.  
Farm Credit Corporation, 136 - 11th Street, R0C 0A0, 727-4030.  
Canada Post, 1039 Princess Avenue, R7A 0P0, 727-1755, 727-5024.  
Central Mortgage and Housing Corporation, 3310D Victoria Avenue, West, 725-2587.  
Consumer and Corporate Affairs, 153-11th Street, 727-7003.  
Employment and Immigration, 153 - 11th Street, R7A 4J5, 726-2373.  
153 - 11th Street, 727-3102.  
153 - 11th Street, R7A 4J5, 727-0583.  
841 Rosser Avenue, R7A 0L1, 727-5401.  
Environment Canada, Weather Office, 738-7345.  
Health and Welfare Canada, Income Security Program, 153 - 11th Street, 727-0471.  
Health Protection, 153 - 11th Street, 727-6577.  
Revenue Canada, Collector of Customs and Excise, R7A 4J5, 204-727-8777.  
R.C.M. Police, Box 1040, R7A 6A3.  
Solicitor General, Princess & 11th Street, R7A 4J5, 727-2438.

**BRANTFORD Ontario**

Agriculture Canada, Animal Health Directorate, Dalhousie and Queen Street, 753-3478.  
Canada Post, 58 Dalhousie Street, N3T 2J0, 752-7708.  
403 Fairview Drive, N3R 6T0, 756-3098.  
Employment and Immigration, 58 Dalhousie Street, N3T 2J2, 759-0950.  
Indian and Inuit Affairs, Queen and Dalhousie Streets, N3T 5N9, 756-6121.  
Revenue Canada, Collector of Customs and Excise, N3T 2J2, 519-753-1719.  
Solicitor General, 130/132 Clarence Street, N3T 2V5, 231-5526.

**BRANT Ontario**

**BRAS D'OR Nova Scotia**  
Canada Post, B0C 1B0, 736-8673.

**BRASS CORNER Nova Scotia**

**BREAKEYVILLE** Quebec  
Canada Post, G0S 1E0, 832-4393.

**BRECHIN** Ontario

**BRENDA** Manitoba

**BRENTWOOD BAY** British Columbia  
Canada Post, V0S 1A0, 652-3831.

**BRESLAU** Ontario  
Canada Post, N0B 1M0.

**BRETON** Alberta  
Canada Post, T0C 0P0.

**BRIDGENORTH** Ontario  
Canada Post, K0L 1H0, 292-7333.

**BRIDGETOWN** Nova Scotia  
Canada Post, B0S 1C0, 665-2605.  
Employment and Immigration, Granville Street, West, B0S 1C0. R.C.M. Police, B0S 1C0.

**BRIDGEWATER** Nova Scotia  
Canada Post, 613 King Street, B4V 1B0, 543-4324.  
Employment and Immigration, La Have Street, B4V 2W6, 543-7184.  
66 Pleasant Street, B4V 2W9, 543-5817.  
Environment Canada, Canadian Wildlife Service, 543-8167.  
Revenue Canada, Collector of Customs and Excise, B4V 1B3, 902-543-2168.  
R.C.M. Police, P.O. Box 24, B4V 2W6.

**BRIGDEN** Ontario  
Canada Post, N0N 1B0, 864-1018.

**BRIGHTON Ontario**

Canada Post, K0K 1H0, 475-1644.

**BRIGHTS GROVE Ontario**

Canada Post, N0N 1C0, 869-2412.

**BRIGUS Newfoundland**

**BRISTOL New Brunswick**

Canada Post, E0J 1G0, 392-6891.

**BROADVIEW Saskatchewan**

R.C.M. Police, **Box 280**, S0G 0K0.

**BROCKVILLE Ontario**

Agriculture Canada **Animal Health Directorate**, 36 George Street, 342-2740, 342-3682.

Canada Post, K6V 4Y0, 342-3615 or 342-5212.

Employment and Immigration, 52-54 King Street, East, K6V 1B1, 342-4487.

Revenue Canada, **Collector of Customs and Excise**, K6V 3V5, 613-342-3323.

R.C.M. Police, K6V 5T6.

**BROCK Ontario**

**BROMLEY Ontario**

**BROMONT Quebec**

Canada Post, Compton, J0E 1L0, 534-2534.

**BROMPTONVILLE Quebec**

Canada Post, 36 Larocque Street, J0B 1H0, 846-4244.

**BROOKFIELD Nova Scotia**

Canada Post, B0N 1C0, 673-2034.

**BROOKLIN** Ontario

Canada Post, L0B 1C0, 655-3951.

**BROOKLYN/MEDWAY** Nova Scotia

Canada Post, B0J 1H0, 354-3044.

**BROOKS** Alberta

Agriculture Canada, Animal Health Directorate, P.O. Box 1329, 362-3539.

Farm Credit Corporation, County of Newell Bldg.,  
P.O. Box 579, T0J 0J0, 362-3181.

Canada Post, T0J 0J0, 362-4453.

Employment and Immigration, 120 - 1st Avenue, West, T0J 0J0, 362-3488.

R.C.M. Police, Box 279, T0C 0J0.

**BROSSARD** Quebec**BROWNSBURG** Quebec

Canada Post, 315 Bank Street, J0V 1A0, 533-6511.

**BRUCE MINES** Ontario

Canada Post, P0R 1C0, 785-3740.

**BRUDERHEIM** Alberta

Canada Post, T0B 0S0, 796-3568.

**BRUNO** Saskatchewan

Canada Post, S0K 0S0, 769-8666.

**BRUSSELS** Ontario

Canada Post, N0G 1H0, 887-9545.

**BRYSON** Quebec

Canada Post, Principale Street, J0X 1H0, 684-5944.

**BUCHANAN** Newfoundland

Canada Post, A0H 1G0, 672-3947.  
R.C.M. Police, Box 173, A0H 1G0.

**BUCKE** Ontario

**BUCKINGHAM** Quebec

Canada Post, 107 MacLaren East, J8L 2G0, 986-8366.  
Employment and Immigration, 101 East, McLaren Street, J8L 1J9, 986-3383.

**BUCTOUCHE** New Brunswick

Canada Post, E0A 1G0, 743-6325.  
Employment and Immigration, Post Office Building, E0A 1G0, 743-2700.  
Municipal Building, E0A 1G0, 743-2700.

R.C.M. Police, E0A 1G0.

**BUFFALO NARROWS** Saskatchewan

Canada Post, S0M 0J0.  
R.C.M. Police, S0M 0J0.

**BURFORD** Ontario

Canada Post, N0E 1A0.

**BURGE** Newfoundland

Revenue Canada, Collector of Customs and Excise, A0M 1A0, 709-695-2615.  
R.C.M. Police, Box 219, A0M 1A0.

**BURGESSVILLE** Ontario

Canada Post, N0J 1C0.

**BURIN** Newfoundland

Revenue Canada, Collector of Customs and Excise, A0E 1E0, 709-891-1210.  
R.C.M. Police, Box 308, A0E 1E0.

**BURKS FALLS Ontario**

Canada Post, P0A 1C0, 382-3901.

**BURLEIGH AND ANSTRUT Ontario****BURLINGTON Ontario**

Canada Post, 688 Brant Street, L7B 2H0, 634-1865.

1396 Guelph Line, L7P 2J0, 634-0181.

4045 New Street, L7L 1T0, 632-7331.

Employment and Immigration, 440 Elizabeth Street, L7R 2H3, 637-3851.

Fisheries and Environment Canada, 3050 Harvester Road, L7N 3J1, (416) 637-4569.

Supply and Services Canada, 867 Lakeshore Road, L7R 3Y7, 637-4300.

**BURNABY British Columbia**

Employment and Immigration, 3700 Willington Avenue, V5G 3H2, 434-5734.

3650 Willington Avenue, V5G 3H1, 434-5722.

8888 Barnet Highway, V5A 1S6, 291-3105.

5000 Kingsway, V5H 2E4, 437-3761.

4285 Canada Way, V5G 1H2, 437-4441.

National Parole Board, 4664 Lougheed Highway, V5C 5T5, 666-2126.

**BURNS LAKE British Columbia**

Canada Post, V0J 1E0, 692-3556.

**BURNT ISLANDS Newfoundland****BURSTALL Saskatchewan**

Canada Post, S0N 0H0, 679-2092.

**BURY Quebec**

Canada Post, Main Street, J0B 1J0, 872-3709.

**BUSHELL PARK Saskatchewan**

Canada Post, S0H 0N0, 692-0359.

**CABANO** Quebec  
Canada Post, 121 Commerciale Street, 854-2209.  
Employment and Immigration, 149 Commerciale Street, GOL 1E0.

**CABRI** Saskatchewan  
Canada Post, SON OJ0, 587-2413.

**CACOUNA** Quebec  
Canada Post, GOL 1G0, 862-1770.

**CACHE CREEK** British Columbia  
Canada Post, VOK 1H0, 457-6531.

**CADILLAC** Quebec  
Canada Post, 69 Principale Street, JOY 1C0, 759-3504.

**CADILLAC** Saskatchewan  
Canada Post, SON OK0, 785-2200.

**CALDWELL** Ontario

**CALEDON** Ontario

**CALEDON VILLAGE** Ontario  
Canada Post, LON 1C0, 927-5922.

**CALEDON EAST** Ontario  
Canada Post, LON 1E0, 584-9118.

**CALEDONIA** Ontario  
Canada Post, NOA 1A0, 765-4855.

**CALEDONIA** Nova Scotia  
Canada Post, BOT 1B0, 242-2465.  
Employment and Immigration, Electric Building, BOT 1B0.

**CALGARY Alberta**

Agriculture Canada, Animal Health Directorate, 205 - 8th Avenue, South, East, 231-4301.  
 Animal Health Directorate, Portland Street, & 26th Avenue, S.E., 265-4870.  
 Animal Health Directorate, 17 - 6624 Center Street, South, 253-7687.  
 Farm Credit Corporation, 1716 - 16th Avenue North West, T2M 0L7, 289-3796.  
 Meat Hygiene Directorate, 205 - 8th Avenue South East, T2G 0K9.

Canadian Transport Commission, 615 MacLeod Trail, S.E., T2G 4T8.

Central Mortgage and Housing Corporation, 540 - 12th Avenue, South West, 265-6860.

Consumer and Corporate Affairs, 1008-7th Avenue, Southwest, 231-5601.

Employment and Immigration, 1301 - 16th Avenue North West, T2M 0L4, 289-4357.

2929 - 24th Avenue North West, T2N 1N4, 289-3852.

205, 9th Avenue, South East, T2G 0R3, 231-5514.

510 - 12th Avenue South West, T2R 0H3, 231-4020.

1716 - 16th Avenue, North West, T2M 0L7, 231-5932.

805 - 9th Street, South West, T2P 2Y8, 231-5147.

Energy, Mines and Resources, 3303 - 33rd Street, N.W., T2L 2A7, 284-0110.

6 Heritage Drive, South East, T2H 2D8, 253-7759.

Health and Welfare Canada, Income Security Program, 811 - 7th Street, Southwest, 170-5549.

805 - 8th Avenue Southeast, 170-5559.

Health Protection, 134 - 11th Street Southeast, 262-1776.

Indian and Inuit Affairs, 112-11th Avenue, South East, T2G 0X5, 231-5625.

839-6th Avenue, South West, T2P 0V2, 231-5808.

5940 McLeod Trail South, T2H 2G4, 253-2131.

Labour Canada, 134 - 11th Ave. S.E., T2G 0X5, 231-4566.

National Film Commission, 344 - 12th Avenue South West, T2R 0H2, 231-5332.

National Revenue, Taxation, 220 - 4th Avenue, South, East, T2G 4X3, 231-4101.

Revenue Canada, Collector of Customs and Excise, T2G 0X5, 403-231-4660.

1220 Kensington Road, North West, T2M 4N4, 231-5841.

Solicitor General, 305 - 2nd Street, South, West, T2P 1N9, 231-5526.

Supply and Services Canada, 205 - 9th Avenue S.E., T2G 0R3, 231-5701.

Veterans Affairs, 510 - 12th Avenue, S.W., T2R 0H3, 231-4820.

615 MacLeod Trail, S.e., T2B 4T8, 231-5733.

**CALLANDER Ontario**

Canada Post, P0H 1H0, 752-1380.

**CALMAR** Alberta  
Canada Post, T0C 0V0, 983-2243.

**CALUMET** Quebec  
Canada Post, 119 Main Street, J0V 1B0, 648-5949.

**CAMBRIDGE** Ontario  
Revenue Canada, Collector of Customs and Excise, N1R 1T4, 519-621-0331.  
Employment and Immigration, 35 Dickson Street, N1R 5T8, 621-7150.

**CAMBRIDGE BAY** Alberta  
Canada Post, X0E 0C0, 983-2243.

**CAMDEN** EAST Ontario

**CAMLACHIE** Ontario  
Canada Post, N0N 1E0, 899-4001.

**CAMPBELL RIVER** British Columbia  
Canada Post, 950 Alder Street, V9W 2P0, 287-9124.  
Employment and Immigration, 940 Alder Street, V9W 2P8, 286-6212.  
Revenue Canada, Collector of Customs and Excise, V9W 2P8, 604-334-3424.  
R.C.M. Police, 908A Alder Street, V9W 2P6.

**CAMPBELLFORD** Ontario  
Agriculture Canada, Farm Credit Corporation, Federal Building, Bridge Street, K0L 1L0, 653-1760.  
Canada Post, K0L 1L0, 653-2000.

**CAMPBELLS BAY** Quebec  
Canada Post, Front Street, J0X 1K0, 648-5949.  
Employment and Immigration, Elsie Street, J0X 1K0, 648-2146.  
Principale Street, J0X 1K0, 648-5824.

**CAMPBELLTON** New Brunswick

Canada Post, E3N 2G0, 753-7906.  
 Employment and Immigration, 5B Adam Street, E3N 2T9, 753-7771.

113 Roseberry Street, E3N 3L3, 753-3323.

Revenue Canada, Collector of Customs and Excise, E3N 3E9, 506-7333-2012.  
 R.C.M. Police, 31 Roseberry Street, E3N 2G3.

**CAMPBELLTON** Newfoundland**CAMPBELLVILLE** Ontario

Canada Post, L0P 1B0.

**CAMPOBELLO** New Brunswick

Employment and Immigration, International Park, E0G 3H0.

**CAMROSE** Alberta

Agriculture Canada, Animal Health Directorate, 50th Avenue, 672-3563.

Farm Credit Corporation, 4901 - 50th Avenue, T4V 1X7, 672-2486.  
 Canada Post, T4V 0S0, 672-2934.

Employment and Immigration, 4901 - 50th Avenue, T4V 0S2, 672-5597.

R.C.M. Police, 5401 - 48 Avenue, T4V 0J6.

**CANARD-CAPE BLOMIDON** Nova Scotia**CANMORE** Alberta

Canada Post, T0L 0M0, 678-4377.

Environment Canada, Inland Waters Directorate, 678-4706.

R.C.M. Police, Box 370, T0L 0M0.

**CANNING** Nova Scotia

Canada Post, B0P 1H0, 582-3866.

**CANORA** Saskatchewan

R.C.M. Police, S0A 0L0.

CANSO Nova Scotia  
Canada Post, B0H 1H0, 366-2758.  
Employment and Immigration, Town Hall, B0H 1H0.

CANTERBURY STATION New Brunswick  
Canada Post, E0H 1C0, 279-2181.

CAPE NORTH-INGONISH Nova Scotia

CAPE NORTH MONEY POINT Nova Scotia

CAPITAL British Columbia

CAPLAN Quebec  
Canada Post, G0C 1H0, 388-2962.

CAPREOL Ontario  
Canada Post, P0M 1H0, 858-3383.

CAP-AUX-MEULES Quebec  
Canada Post, G0B 1B0, 986-3210.  
Employment and Immigration, Iles-de-la-Madeleine, G0B 1B0, 986-2211.

CAP-CHAT Quebec  
Canada Post, G0J 1E0, 786-5920.

CAP-DES-ROSIERS Quebec  
Canada Post, G0E 1E0.

CAP-D'ESPOIR Quebec  
Canada Post, G0C 1G0.

CAP-DE-LA-MADELEINE Quebec  
Canada Post, 50 Toupin Street, G8T 3Y0, 374-2497.

**CAP-PELE** New Brunswick

Canada Post, E0A 1J0, 577-4239.

Employment and Immigration, Main Street, E0A 1J0, 577-2698.  
R.C.M. Police, E0A 1J0**CAP-ROUGE** Quebec

Canada Post, G0A 1K0, 651-4194.

**CAP-SANTE** Quebec

Canada Post, G0A 1L0, 285-3555.

**CAP-ST-IGNACE** Quebec

Canada Post, G0R 1H0, 246-5520.

**CAP-ST-IGNACE-STATION** Quebec

Canada Post, G0R 1J0, 246-5430.

**CAP TOURMENTE** Quebec

Environment Canada, Canadian Wildlife Service, 827-3776.

**CARADOC** Ontario**CARAQUET** New Brunswick

Canada Post, E0B 1K0, 727-3200.

Employment and Immigration, 10 Portage Street, E0B 1K0, 727-3407.

R.C.M. Police, Box 390, E0B 1K0.

**CARBERRY** Manitoba

Canada Post, R0K 0H0, 834-3234.

**CARBON** Alberta

Canada Post, T0M 0L0.

**CARBONEAR** Newfoundland

Canada Post, A0A 1T0, 596-3111.

CARDIGAN P.E.I.  
Canada Post, C0A 1G0, 583-2625.

CARDINAL Ontario  
Canada Post, K0E 1E0, 657-3494.

CARDSTON Alberta  
Canada Post, T0K 0K0, 653-3545.  
Health and Welfare Canada, Medical Services, 653-3351.

CARGILL Ontario  
Canada Post, N0G 1J0, 366-2261.

CARILLON Quebec

CARLETON PLACE Ontario  
Canada Post, K7C 2V0, 257-3324.  
Employment and Immigration, 42 Bridge Street, K0A 1J0, 257-3344.  
Revenue Canada, Collector of Customs and Excise, K0A 1J0, 257-3470.

CARLETON New Brunswick  
Canada Post, G0C 1J0, 364-3430.  
Revenue Canada, Collector of Customs and Excise, E0J 1S0, 505-328-9986.

CARLETON Quebec  
R.C.M. Police, Tracadieche Road, G0C 1J0.

CARLISLE Ontario  
Canada Post, L0R 1H0, 689-5022.

CARLSBAD SPRINGS Ontario  
Canada Post, K0A 1K0, 822-2042.

## CARLYLE Saskatchewan

Agriculture Canada, Animal Health Directorate, P.O. Box 639, 453-2402.  
 Farm Credit Corporation, 210 Block Main Street, SOC 0R0, 453-2595.  
 Canada Post, SOC 0R0, 453-2301.  
 R.C.M. Police, Box 610, SOC 0R0.

## CARMAN Manitoba

Agriculture Canada, Farm Credit Corporation, Post Office Building,  
 Maple & Fournier, ROG 0J0, 745-2743.

Canada Post, ROG 0J0, 745-2605.

## CARMANGAY Alberta

Canada Post, T0L 0N0.

## CARMANVILLE Newfoundland

Canada Post, A0G 1N0, 534-2811.

## CARNARVON Ontario

## CARNDUFF Saskatchewan

Canada Post, SOC 0S0, 482-3360.  
 R.C.M. Police, Box 310, SOC 0S0.

## CAROLINE Alberta

Canada Post, T0M 0M0.

## CARONPORT Saskatchewan

Canada Post, S0H 0S0, 756-2626.

## CARP Ontario

Canada Post, K0A 1K0, 839-5303.

## CARRYING PLACE Ontario

Canada Post, K0K 1L0, 392-7484.

## CARROT RIVER Saskatchewan

Canada Post, S0E 0L0, 768-2432.

CARSON British Columbia  
Revenue Canada, Collector of Customs and Excise, V0H 1H0, 604-447-9244.

CARSTAIRS Alberta  
Canada Post, T0M 0J0, 337-3411.

CARTWRIGHT Newfoundland  
Revenue Canada, Collector of Customs and Excise, R0K 0L0, 204-534-6820.  
R.C.M. Police, Box 122, A0K 1V0.

CASCADE CITY British Columbia  
Revenue Canada, Collector of Customs and Excise, V0H 1E0, 604-447-9244.

CASIMIR Ontario

CASSELMAN Ontario  
Canada Post, K0A 1M0, 764-5401.

CASSIR British Columbia  
Canada Post, V0C 1E0, 788-7399.

CASTALIA New Brunswick

CASTLEGAR British Columbia  
Canada Post, 105 Maple Street, VIN 2B0, 365-7237.  
Employment and Immigration, Selkirk College, 365-7292  
105 Maple Street, VIN 2AB, 365-7235.  
Environment Canada, Weather Office, 365-3131.  
R.C.M. Police, Box 130, V0C 1E0.

CASTOR Alberta  
Canada Post, T0C 0X0, 882-3751.

CATALINA Newfoundland  
Canada Post, A0C 1J0, 469-2300.  
Revenue Canada, Collector of Customs and Excise, A0C 1J0, 737-5544.

**CAUGHNAWAGA Quebec**

Canada Post, J0L 1B0, 632-6728.

**CAUSAPSCAL Quebec**

Canada Post, G0J 1J0, 756-3869.  
Employment and Immigration, 6 North St. Jacques Street, G0J 1J0, 756-3421.

**CAYUGA Ontario**

Canada Post, N0A 1K0, 772-5411.

**CAWSTON British Columbia****CEDARS-LES-CEDRES Quebec****CEDAR SPRINGS Ontario****CENTRALIA Ontario**

Canada Post, N0M 1K0, 228-6339.

**CENTRAL BUTTE Saskatchewan**

Canada Post, S0H 0T0, 796-2258.

**CENTRAL PATRICIA Ontario****CENTRAL SAANICH British Columbia****CENTREVILLE New Brunswick**

Canada Post, E0J 1H0, 276-4744.  
Revenue Canada, Collector of Customs and Excise, E0J 1H0, 276-3519.

**CENTREVILLE Nova Scotia****CHALK RIVER Ontario**

Atomic Energy of Canada, Nuclear Laboratories, K0J 1J0.  
Canada Post, K0J 1J0, 589-2034.  
Environment Canada, Canadian Forestry Service, 589-2880.

**CHAMBLY** Quebec

Canada Post, 1223 Perigny Boulevard, J3L 1W0, 658-2094.  
Employment and Immigration, 1465 Industrial Boulevard, J3L 4C4, 658-0643.  
Indian Affairs and Northern Development, P.O. Box 115, J3L 2B9, 658-1585.

**CHAMBORD** Quebec

Canada Post, GOW 1G0, 342-6260.  
Revenue Canada, Collector of Customs and Excise, GOW 1G0, GOW 1G0.

**CHAMPION** Alberta

Canada Post, T0L 0R0.

**CHAMPLAIN** Québec

Canada Post, G0X 1C0.

**CHANDLER** Quebec

Canada Post, 107 Commerciale Street, West, G0C 1K0, 689-3233.  
Employment and Immigration, 484 Hotel de Ville Street, G0C 1K0, 689-2291.  
109 West Street, G0C 1K0, 689-3327.  
Revenue Canada, Collector of Customs and Excise, G0C 1K0, 418-752-3266.

**CHANGE ISLANDS** Newfoundland

**CHANNEL PORT AUX BAS** Newfoundland

Canada Post, A0M 1C0, 695-3532.  
Revenue Canada, Collector of Customs and Excise, A0M 1C0, 709-695-2615.  
R.C.M. Police, Box 820, A0M 1G0.

**CHAPAIS** Quebec

Canada Post, 124 Springer Boulevard, G0W 1H0, 775-2798.

**CHAPEAU** Quebec

Canada Post, St-Jacques Street, J0X 1M0, 689-2793.

**CHAPLEAU** Ontario

Employment and Immigration, Lorne and Birch Street, P0M 1K0, 864-1622.

CHAPLIN Saskatchewan  
Canada Post, SOH OV0, 395-2533.

CHARBOT LAKE Ontario

CHARETTE Quebec  
Canada Post, 304 L'eglise Street, GOX 1E0, 221-2891.

CHARING GROSS Ontario  
Canada Post, NOP 1G0, 352-4345.

CHARLESBOURG Quebec

CHARLEVOIX-OUEST Quebec

CHARLOTTENBURGH Ontario

CHARLOTTETOWN P.E.I.  
Canada Post, 97 Queen Street, ClA 4A0, 892-8506.  
Environment Canada, Weather Office, 892-8373.  
Inland Waters Directorate, 892-5985.  
R.C.M. Police, ClA 7N1.

CHARLO New Brunswick  
Canada Post, EOB 1M0, 684-4770.

CHARTIERVILLE Quebec  
Revenue Canada, The Collector of Customs and Excise, JOB 1K0, 819-844-2243.

CHASE British Columbia  
Canada Post, VOM 1M0, 679-3112.

CHATEAUGUAY Quebec  
Canada Post, 33 Vanier Street, J6J 3X0, 698-1252.  
Employment and Immigration, 73 Anjou Boulevard, J6J 2R1, 691-4350.  
12 Place Valencia, J6K 1B3, 691-6750.

**CHATEAU-RICHER** Quebec

Canada Post, 8025 Royale Avenue, GOA 1N0, 824-4094.

**CHATHAM** New Brunswick

Agriculture Canada, Animal Health Directorate, Wellington and Centre Streets, 352-9510.  
Canada Post, ELN 1H0, 773-5235.  
Employment and Immigration, Duke Street, ELN 3A4, 773-5847.

**CHATHAM** Ontario

Agriculture Canada, Farm Credit Corporation, 435 Grand Avenue West, N7M 5L1, 352-1220.  
Canada Post, N7M 4V0, 352-7100.  
Employment and Immigration, 10 Centre Street, N7M 4V9, 352-2800.  
Revenue Canada, The Collector of Customs and Excise, N7M 5J9, 519-352-3991.  
Solicitor General, 26 Fifth Street, North, N7L 2Z5, 354-0440.

**CHATSWORTH** Ontario

Canada Post, N0H 1G0.

**CHAUVIN** Alberta

Canada Post, T0B 0V0, 858-3845.

**CHELSEA** Quebec

Canada Post, Old Mill Road, J0X 1N0, 827-2315.

**CHELMSFORD** Ontario

Canada Post, P0M 1L0, 855-2387.

**CHEMAINUS** British Columbia

Canada Post, V0R 1K0, 246-9531.

**CHENEVILLE** Quebec

Canada Post, J0V 1E0, 428-3292.

**CHERTSEY** Quebec

**CHESLEY** Ontario

Canada Post, N0G 1L0.

**CHESTERVILLE Ontario**

Canada Post, K0C 1H0, 448-2167.

**CHESTER Nova Scotia**

Canada Post, B0J 1J0, 275-4583.

Employment and Immigration, 22 Union Street, B0J 1J0, 275-4404.

Revenue Canada, Collector of Customs and Excise, 350 Duke Street, B0J 1J0, 902-295-3845.

R.C.M. Police, Box 269, B0J 1J0.

**CHESTER BASIN Nova Scotia****CHETICAMP-MARGAREE Nova Scotia**

Canada Post, B0E 1H0, 224-2011.

Employment and Immigration, Main Street, B0E 1H0, 224-2017.

R.C.M. Police, Box 45, B0E 1H0.

**CHETWYND British Columbia**

Canada Post, V0C 1J0, 788-9115.

**CHIBOUGAMAU Quebec**

Canada Post, 600 - 3rd Street, G8P 1P0, 276-2500.

Employment and Immigration, 462 - Third Street, G8P 1N7, 276-6464.

**CHICOUTIMI Quebec**

Agriculture Canada, Animal Health Directorate, 735 Peter McLeod, 545-3529.

Canada Post, 216 Racine Street, East, G7H 1S0, 549-1592 or 549-1593.

Central Mortgage and Housing Corporation, 393 Racine Street, East, 549-2381.

Consumer and Corporate Affairs, 940 Chabanel Street, 549-0488.

Employment and Immigration, 534 Jacques Cartier Street, East, G7H 1Z5, 549-9520.

261 Racine Street East, G7H 1S4.

222 East Racine Street, G7H 1R9, 549-2912.

267 East Racine Street, G7H 1S5, 549-8233.

Revenue Canada, Collector of Customs and Excise, 222 Racine Street, East, G7H 1R9, 543-5338.

Solicitor General, 267 Racine Street, East, G7H 1S5, 543-1234.

Transport, Coast Guard, National Harbours Board, G7H 5E1, 543-0263.

**CHIGNECTO BAY Nova Scotia**

**CHILLIWACK** British Columbia

Canada Post, 115 Yale Road, East, V2P 2P0, 795-3331.  
Employment and Immigration, 115 Yale Road East, V2P 2P4, 792-1371.  
R.C.M. Police, Box 399, 11 Novel Street, North, V2P 4X4.

**CHIPMAN** New Brunswick

Canada Post, E0E 1C0, 339-6359.  
R.C.M. Police, P.O. Box 218, E0E 1C0.

**CHOPAKA** British Columbia

Revenue Canada, The Collector of Customs and Excise, V0X 1C0, 604-495-6531.

**CHURCHILL** Manitoba

Canada Post, R0B 0E0, 675-2696.  
Health and Welfare Canada, Medical Services, James Bay Street, 675-2561.  
Revenue Canada, The Collector of Customs and Excise, R0B 0E0, 204-623-2801.  
R.C.M. Police, P.O. Box 40, R0B 0E0.  
Transport, Coast Guard, National Harbours Board, R0B 0E0, 675-8823.

**CHURCHILL FALLS** Newfoundland

Canada Post, A0R 1A0, 925-3493.  
R.C.M. Police, P.O. Box 69, A0R 1A0.

**CHURCH POINT** Nova Scotia

Canada Post, B0W 1M0, 769-2245.

**CHUTE-AUX-OUTARDES** Quebec

Canada Post, G0H 1C0, 567-2515.

**CLAIR** New Brunswick

Canada Post, E0L 1B0, 992-2887.  
Revenue Canada, The Collector of Customs and Excise, E0L 1B0, 506-992-2124.

**CLAPHAM** Quebec

**CLARE** Nova Scotia

**CLAREMONT** Ontario  
Canada Post, L0H 1E0, **649-3113.**

**CLARENCE** Ontario

**CLARENCE CREEK** Ontario  
Canada Post, K0A 1N0, **488-2051.**

**CLARENCEVILLE** Quebec  
Canada Post, 85 Principale Street, J0J 1B0, **294-2212.**  
Revenue Canada, **The Collector of Customs and Excise**, J0J 1B0, **514-294-2851.**

**CLARENVILLE** Newfoundland  
Canada Post, A0E 1J0, **466-7619.**  
Employment and Immigration, **General Delivery**, A0A 1J0, **466-7920.**

R.C.M. Police, **Box 400**, A0E 1J0.  
Transport, Coast Guard, **Marine Drive**, **466-2046.**

**CLARESHOLM** Alberta  
Canada Post, T0L 0T0, **235-2731.**

**CLARKE'S BEACH** Newfoundland  
Canada Post, A0A 1W0, **786-3662.**

**CLARK'S HARBOUR** Nova Scotia  
Canada Post, B0W 1P0, **745-2198.**

**CLARKSBURG** Ontario  
Canada Post, N0H 1J0.

**CLARKSON** Ontario  
Canada Post, 1156 Clarkson North, **822-9962.**

**CLEARWATER** British Columbia  
Canada Post, V0E 1N0, **674-3711.**

**CLERMONT** Quebec  
Canada Post, 60 St-Phillippe Street, G0T 1C0, 439-2731.

**CLEVELAND** Nova Scotia

**CLIFFORD** Ontario  
Canada Post, N0G 1M0.

**CLIMAX** Saskatchewan  
Revenue Canada, **The Collector of Customs and Excise**, S0N 0N0, 306-692-4127.  
R.C.M. Police, S0N 0N0.

**CLINTON** British Columbia  
Canada Post, V0K 1K0, 459-2545.

**CLINTON** Ontario  
Canada Post, N0M 1L0, 482-3691.  
R.C.M. Police, 1204 Kelly Lake Road, Box 417, V0K 1K0.

**CLORIDORME** Quebec  
Canada Post, G0E 1G0, 395-2233.

**CLOYNE** Ontario  
Canada Post, K0H 1K0, 336-8694.

**CLJUNY** Alberta  
Canada Post, T0J 0S0.

**CLYDE** Alberta  
Canada Post, T0G 0P0.

**COALDALE** Alberta  
Canada Post, T0K 0L0, 345-3443.

**COATICOOK** Quebec  
Canada Post, 65 Main Street, J1A 1N0, 849-2883.  
Employment and Immigration, 57 East Principale Street, J1A 1N1, 849-2757.

**COBALT** Ontario

Canada Post, P0J 1C0, 272-5234.  
 Revenue Canada, **The** Collector of Customs and Excise, P0J 1C0, 705-679-5581.

**COBBLE HILL** British Columbia

Canada Post, V0R 1L0, 743-5712.

**COBDEN** Ontario

Canada Post, K0H 1K0, 646-2150.

**COBOCONK** Ontario

Canada Post, K0M 1K0, 454-8903.

**COBOURG** Ontario

Canada Post, K9A 1M0, 372-3349.  
 Employment and Immigration, 281 McGill Street, K9A 3T8, 372-3326.  
 Revenue Canada, Collector of Customs and Excise, 39 Queen Street, K9A 1M8, 372-7111.

**COCAGNE** New Brunswick

Canada Post, E0A 1K0, 576-6676.

**COCHENOUR** Ontario**COCHRANE** Alberta

Canada Post, T0L 0W0, 932-5828.

**COCHRANE** Ontario

Canada Post, P0L 1C0, 272-5234.  
 Employment and Immigration, 146 - 6th Avenue, P0L 1C0, 272-5229.  
 Revenue Canada, Collector of Customs and Excise, 148 - 6th Avenue, P0L 1C0, 272-5051.  
 R.C.M. Police, Box 160, T0L 0W0.

**COE HILL** Ontario

Canada Post, K0L 1P0, 337-5861

**COLBORNE** Ontario

Canada Post, K0K 1S0, 355-3542.

COLCHESTER NORTH Ontario  
COLCHESTER SOUTH Ontario  
COLD LAKE Alberta  
Canada Post, T0A 0V0, 639-3697.  
COLDWATER Ontario  
Canada Post, L0K 1E0, 686-7803.  
COLEMAN Alberta  
Canada Post, T0K 0M0, 563-5222.  
COLERAINE STATION Quebec  
Canada Post, 125 St-Joseph Street, G0N 1B0, 423-2454.  
COLEVILLE Saskatchewan  
Canada Post, S0L 0K0, 965-2424.  
COLONSAY Saskatchewan  
Canada Post, S0K 0Z0, 255-2353.  
COLINET Newfoundland  
COLLIERS Newfoundland  
COLLINGWOOD Ontario  
Revenue Canada, The Collector of Customs and Excise, L9Y 3Z3, 445-3511.  
Employment and Immigration, 5 Hurontario Street, L9Y 3Z3, 445-1010.  
Transport, Coast Guard, Ship Safety, 445-3320.  
COLLINGWOOD CORNER Nova Scotia  
COLLINS BAY Ontario  
COLOMBIER Quebec

COMBER Ontario  
Canada Post, N0P 1J0, 482-3691.

COMBERMERE Ontario  
Canada Post, K0J 1L0, 756-3943

COME BY CHANGE Newfoundland

COMFORT COVE Newfoundland

COMOX British Columbia  
Canada Post, 339-4411.

COMPTON Quebec  
Canada Post, J0B 1L0, 835-5278.

CONCEPTION BAY SOUTH Newfoundland

CONCEPTION HARBOUR Newfoundland

CONCHE Newfoundland

CONCORD Ontario  
Canada Post, 7777 Keele, 669-2091.

CONISTON Ontario  
Canada Post, P0M 1M0, 594-5061.

CONNE RIVER Newfoundland

CONSORT Alberta  
Canada Post, T0C 1B0, 577-3833.

CONTRECOEUR Quebec  
Canada Post, 35 Marie-Victorin Boulevard, J0L 1C0, 786-2125.  
Employment and Immigration, Ste-Trinité Street, J0L 1C0, 786-2039.

**COOKSHIRE Quebec**

Canada Post, Main and Craig Street, JOB 1M0, 875-3773.

**COPPER CLIFF Ontario**

Canada Post, P0M 1N0, 682-2547.

**COOKSTOWN Ontario**

**COQUITLAM British Columbia**

**CORBEIL Ontario**

Canada Post, P0H 1K0, 752-2292.

**CORNERBROOK Newfoundland**

Agriculture Canada, Animal Health Directorate, 214 New Federal Building, 634-2410.  
Canada Post, 8 Fishers Hill, A2H 1B0, 639-8704.

Fin. City & Fwd. 639-9191, 639-9192, or 639-9193.  
A2H 3J0, 785-2154.

Central Mortgage and Housing Corporation, 4 Herald Avenue, 639-9782, 639-9742.  
Consumer and Corporate Affairs, 4 Herald Avenue, 639-8958.  
Employment and Immigration, 4 Herald Avenue, A2H 4B4.

4 Herald Avenue, A2H 4B7, 639-9271.  
4 Herald Avenue, A2H 6J6, 639-9241.  
4 Herald Avenue, A2H 6J6, 639-9241.

Fisheries and Environment Canada, P.O. Box 546, (709) 634-5211.  
Health and Welfare Canada, Income Security Program, Herald Towers, Herald Avenue, 634-7053.  
National Film Commission, A2W 6C3, 634-4295.  
Revenue Canada, The Collector of Customs and Excise, A2H 1B9, 634-2711.  
Solicitor General, P.O. Box 986, 639-8419.  
Transport, Coast Guard, Ship Safety, 634-3492.

## CORNWALL Ontario

Agriculture Canada, Animal Health Directorate, 45 Second Street, East, 933-5825.  
 Farm Credit Corporation, 4 Montreal Road, K6H 5V4, 932-0442.

Canada Post, K6H 1Y0, 932-8552 or 932-8553.

Central Mortgage and Housing Corporation, 4 Montreal Road, 933-6225.

Employment and Immigration, 132 Second Street East, K6H 5R3, 933-4260.

340 Pitt Street, K6J 5B2, 923-7641.

Environment Canada, Inland Waters Directorate, 932-4325.

Revenue Canada, Collector of Customs and Excise, 45 - 2nd Street, East, K6H 5V2, 932-5875.

Transport, Coast Guard, Great Lakes Pilotage Authority, Limited, 132 Second Street, East, 933-2991.  
 Aids and Waterways, Lock 15, 933-5706.

## CORNWALL P.E.I.

Canada Post, COA 1H0, 675-2369.

## CORNWALL ISLAND Ontario

## CORNWALLIS Nova Scotia

Canada Post, B0S 1H0, 745-2198.

## CORONACH Saskatchewan

Canada Post, S0H 0Z0, 267-2225.

Revenue Canada, The Collector of Customs and Excise, S0H 0Z0, 692-4127.

R.C.M. Police, Box 268, S0H 0Z0.

## CORONATION Alberta

Canada Post, T0C 1C0, 578-4118.

## CORUNNA Ontario

Canada Post, NoN 1G0, 862-3632.

## COSBY-MASON-MARTLAND Ontario

## COTEAU-DU-LAC Quebec

Canada Post, REine Road, J0P 1B0, 763-2223.

Indian Affairs and Northern Development, Box 211, J0P 1B0, 763-5631.

**COTE-NORD-DU-GOLFE** Quebec  
Central Mortgage and Housing Corporation, 625 Laflèche Boulevard, 589-3851.

**COTE-ST-LUC** Quebec

**COTTAM** Ontario  
Canada Post, NOR 1B0, 839-5181.

**COUCELLES** Quebec

**COULBOURN** Ontario

**COULTER** Manitoba  
Revenue Canada, The Collector of Customs and Excise, ROM 0G0, 204-649-2355.

**COURCELLES** Quebec  
Canada Post, GOM 1C0, 483-5235.

**COURCELETTE** Quebec  
Canada Post, 1 Dubé Street, GOA 1R0, 844-3841.

**COURTENAY** British Columbia  
Canada Post, 219 - 4th Street, V9N 1G0, 334-4043 or 334-4341.  
Central Mortgage and Housing Corporation, 1001 Ryan Road, 338-8611.  
Employment and Immigration, 576 England Avenue, V9N 5M7, 334-3151.

Revenue Canada, Collector of Customs and Excise, 375 Cliffe Avenue, V9N 5N2, 334-3424.  
R.C.M. Police, 231 Fourth Street, V9N 5M6.

**COURTLAND** Ontario  
Canada Post, NOJ 1E0.

**COURTWRIGHT** Ontario  
Canada Post, NON 1H0, 867-5238.

**COUTTS** Alberta

Agriculture Canada, Animal Health Directorate, P.O. Box 130, 344-3808.  
 Canada Post, TOK ON0, 344-3788.  
 Employment and Immigration, Box 157, TOK ON0, 344-3744.  
 Revenue Canada, The Collector of Customs and Excise, TOK ON0, 403-344-3767.

**COVEY HILL** Quebec

Revenue Canada, The Collector of Customs and Excise, JOS 1E0, 514-247-2090.

**COWANSVILLE** Quebec

Agriculture Canada, Animal Health Directorate, 224 South Street, 263-4384.  
 Canada Post, 224 Sud Street, J2K 2X0, 263-0464.  
 Employment and Immigration, 224 South Street, J2K 2X4, 263-0505.  
 Revenue Canada, Collector of Customs and Excise, 224 South Street, J2K 2X4, 263-2282.

**COWHEAD** Newfoundland**CRABTREE MILLS** Quebec

Canada Post, 197 - 2nd Avenue, J0K 1B0, 754-4242.

**CRANBROOK** British Columbia

Canada Post, 101 - 10 Avenue South, VIC 2N0, 426-8266.  
 Central Mortgage and Housing Corporation, 129 - 10th Avenue, South, 489-4111.  
 Employment and Immigration, 101 Tenth Avenue South, VIC 2N1, 426-3373.  
 Environment Canada, Inland Waters Directorate, 426-4718.  
 Revenue Canada, Collector of Customs and Excise, 101 - 10th Avenue, South, VIC 2N1, 426-2161.  
     34 - 11th Avenue, VIC 2P1, 426-3263.  
 R.C.M. Police, 203 - 101 - 10th Avenue, South, VIC 2N1.

**CRAPAUD** P.E.I.**CREEMORE** Ontario

Canada Post, L0M 1B0, 466-2204.

**CREIGHTON MINES** Ontario

Canada Post, P0M 1P0, 692-3156.  
 R.C.M. Police, S0P 0A0.

**CREIGHTON** Saskatchewan

Canada Post, S0P 0A0, 687-3977.

Employment and Immigration, S0P 0A0, 687-7441.

**CREMONA** Alberta

Canada Post, T0M 0R0.

**CRESTON** British Columbia

Agriculture Canada, Animal Health Directorate, P.O. Box 1249, 428-9861.

Canada Post, V0B 1G0, 428-4615.

Employment and Immigration, 223B, 10th Avenue North, V0B 1G0, 428-9279.

Environment Canada, Canadian Wildlife Service, 428-9383.

Revenue Canada, The Collector of Customs and Excise, V0B 1G0, 424-5549.

R.C.M. Police, 915 Pine Street, Box 400, V0B 1G0.

**CROFTON** British Columbia

Canada Post, V0R 1R0, 246-9911.

**CROSS POINT** Quebec

Canada Post, 23 - 3rd Street, G0C 1L0.

**CROSSFIELD** Alberta

Canada Post, T0M 0S0, 946-4266.

**CRYSLER** Ontario

Canada Post, K0A 1R0, 987-2850.

**CRYSTAL CITY** Manitoba

Canada Post, R0K 0N0, 873-2504.

Revenue Canada, The Collector of Customs and Excise, R0K 0N0, 204-534-6820.

R.C.M. Police, Box 67, R0K 0N0.

**CUDWORTH** Saskatchewan

Canada Post, S0K 1B0, 256-3341.

CUMBERLAND British Columbia  
Canada Post, V0R 1S0, 336-2928.

CUMBERLAND Ontario  
Canada Post, K0A 1S0, 833-2482.

CUPAR Saskatchewan  
Canada Post, S0G 0Y0, 723-4222.

CUPIDS Newfoundland

CUT KNIFE Saskatchewan  
Canada Post, S0M 0N0, 398-4744.

CYCLONE ISLAND Ontario

**DAAQUAM** Quebec  
Revenue Canada, The Collector of Customs and Excise, GOR 1K0, 244-6353.

**DALHOUSIE-MILFORD** Nova Scotia

**DALHOUSIE** New Brunswick  
Canada Post, EOK 1B0, 684-3181.  
Employment and Immigration, 520 Adelaide Street, EOK 1B0, 684-3367.  
Revenue Canada, The Collector of Customs and Excise, EOK 1B0, 506-753-2012.

**DANIEL'S HARBOUR** Newfoundland

**DANVILLE** Quebec  
Canada Post, 50 Principale Street, JOA 1A0, 839-2283.

**DARK COVE** Newfoundland

**DARTMOUTH** Nova Scotia  
Canada Post, 53 Queen Street, B2Y 1G0, 426-3893.  
62 Tacoma Drive, B2W 3E0, 426-3663.  
Consumer and Corporate Affairs, 1000 Windmill Road, 426-6080.  
Employment and Immigration, Tacoma Drive, B2W 4A5, 426-5996.  
46 Portland Street, B2Y 1H4, 426-2995.  
50 Tacoma Drive, B2W 3Y2, 426-2573.  
1000 Windmill Road, B3B 1L7, 426-7439.  
Energy, Mines and Resources, Bedford Institute of Oceanography, B2Y 4A2, 426-3179.  
R.C.M. Police, P.O. Box 2062, B2W 3X8.

Transport, Coast Guard, 46 Portland Street, B2Y 3Z7.  
Aids and Waterways, 426-3939.  
Telecommunications, 426-2175.  
Terminal Facilities, 426-3915.  
Fleet Systems, 426-2588.  
Search and Rescue, 426-5899.  
Ship Safety, 426-2060, or 426-7722.  
Emergency Operations, 426-3699.  
Transport, District Office, Foot of Parker Street,  
Aids and Waterways, 426-3800.  
Terminal Facilities, 426-3816.

**DASHWOOD** Ontario

Canada Post, NOM 1N0.

**DAUPHIN** Manitoba

Agriculture Canada, Animal Health Directorate, Main Street, North, 638-3322.  
 Farm Credit Corporation, 317 Main Street North, 638-6816.  
 Canada Post, 321 Main Street, North, R7N 1A0, 638-3201 or 638-5989.  
 Employment and Immigration, 135 - 2nd Avenue, R7N 0Z6, 638-3711.  
 Environment Canada, Weather Office, 638-4902.

**DAVELUYVILLE** Quebec**DAVIDSON** Saskatchewan

Canada Post, S0G 1A0, 567-3118.

**DAWSON CITY** Yukon

Canada Post, Y0B 1G0, 993-5342.

**DAWSON CREEK** British Columbia

Agriculture Canada, Animal Health Directorate, 104th Avenue & 10th Street, 782-5682.  
 Farm Credit Corporation, 1136 - 103rd Avenue, V1G 2G7, 782-3747.  
 Canada Post, V1G 3T0, 782-2322.  
 Employment and Immigration, 10401 - 10th Street, V1G 3T8, 782-5877.  
 1005 - 104th Avenue, Box 237, 782-5877.  
 Revenue Canada, The Collector of Customs and Excise, V1G 2H9, 564-4330.  
 R.C.M. Police, 10105 - 12A Street, V1G 3V7.

**DAWSON-MAYO** Yukon

Revenue Canada, The Collector of Customs and Excise, Y0B 1G0, 667-6471.  
 R.C.M. Police, P.O. Box 159, Y0B 1G0.

**DAYSLAND** Alberta

Canada Post, T0B 1A0, 374-3535.

**DEBDEN** Saskatchewan

Canada Post, S0J 0S0, 724-2066.

DEBEC New Brunswick

DEEP RIVER Ontario  
Canada Post, K0J 1P0, 584-2357.

DEER ISLAND New Brunswick  
Revenue Canada, The Collector of Customs and Excise, E0G 2J0, 529-3198.  
Employment and Immigration, Association Hall, Fairhaven, E0G 1R0.

DEER LAKE Newfoundland  
Canada Post, A0K 2E0, 635-2016 or 635-2132 (Mail Shed).  
R.C.M. Police, P.O. Box 239, A0K 2E0.

DE GRASSE Quebec  
Canada Post, Parc des Roulottes, G0G 2X0, 927-3351.

DEGELIS Quebec  
Canada Post, 663 - 6th Street, G0L 1H0, 853-2216.

DELAWARE Ontario  
Canada Post, N0L 1E0.

DEL BONITA Alberta  
Revenue Canada, The Collector of Customs and Excise, T0K 0S0, 327-2688.

DELBURNE Alberta  
Canada Post, T0M 0V0, 749-3977.

DELHI Ontario  
Agriculture Canada, Research Branch; Research Program Service, N4B 2W9, 582-1950.  
Canada Post, N4B 1V0, 582-1861.

DELIA Alberta  
Canada Post, T0J 0W0.

DELISLE Quebec  
Canada Post, 100 Renaud Street, G0W 1L0, 347-3143.

**DELISLE Saskatchewan**

Canada Post, S0L 0P0, 493-2946.

**DELSON Quebec**

Canada Post, 50 Ste-Therese Street, J0L 1G0, 632-4070.

**DELTA British Columbia**

Canada Post, 5010 - 48th Avenue, V1K 1V0, 946-4014.

Environment Canada, Canadian Wildlife Service, 946-8546.

Revenue Canada, Collector of Customs and Excise, 4 - 56th Street, V4L 1Z2, 943-2722.

**DELTA Ontario**

Canada Post, K0E 1G0, 928-2499.

**DESEIENS Quebec**

Canada Post, 903 Hébert Street, G0W 1N0, 346-5353.

**DESCHAILLONS-SUR-ST Quebec**

Canada Post, G0S 1G0, 292-2325.

**DESCHAMBAULT Quebec**

Canada Post, 242 Roy Road, G0A 1S0.

**DESERONTO Ontario**

Canada Post, K0K 1X0, 396-3841.

**DEUX-MONTAGNES Quebec****DEVON Alberta**

Canada Post, T0C 1E0, 987-3966.

**DIDSBURY Alberta**

Agriculture Canada, Farm Credit Corporation, 2013 - 20th Avenue, T0M 0W0, 335-3034.

Canada Post, T0M 0W0, 335-3041.

**DIEPPE New Brunswick**

**DIGBY** Nova Scotia  
Canada Post, B0V 1A0, 245-4060.  
Employment and Immigration, Kerb Building, B0V 1A0, 245-4781.  
Revenue Canada, The Collector of Customs and Excise, B0V 1A0, 245-4039.

**DINGWALL** Nova Scotia  
Canada Post, B0C 1G0, 383-2245.

**DINSMORE** Saskatchewan  
Canada Post, S0L 0T0, 846-2202.

**DISRAELI** Quebec  
Canada Post, 210 St-Joseph Street, G0N 1E0, 449-2056.

**DIXVILLE** Quebec  
Revenue Canada, The Collector of Customs and Excise, J0B 3C0, 849-4414.

**DOAKTOWN** New Brunswick  
Canada Post, E0C 1G0, 365-4402.  
Employment and Immigration, Main Street, E0C 1G0, 365-7762.  
R.C.M. Police, E0C 1G0.

**DODSLAND** Saskatchewan  
Canada Post, S0L 0V0, 356-2185.

**DODYS** New Brunswick

**DOLBEAU** Quebec  
Canada Post, 181 5th Avenue, G8L 1W0, 276-3052.  
Employment and Immigration, 1201 Erables Street, G8L 1C2, 276-0633.

**DOLLARD-DES-ORMEAUX** Quebec

**DOLMENY** Saskatchewan

**DOMAINE DES HAUTS BOIS** Quebec  
Canada Post, 99 "E" Hauts Bois Boulevard, J0L 2C0, 649-2232.

**DOME** Ontario

**DOMINION** Nova Scotia

**DONKIN** Nova Scotia

**DONALDA** Alberta  
Canada Post, T0B 1H0.

**DONNACONA** Quebec  
Canada Post, 264 Notre Dame Street, G0A 1T0, 285-1799.

**DONNELLY** Alberta  
Canada Post, T0H 1G0.

**DORCHESTER CROSSING** New Brunswick

**DORCHESTER NORTH** Ontario  
Canada Post, N0L 1G0, 268-3622.

**DORCHESTER** New Brunswick  
Canada Post, E0A 1M0, 379-2529.

**DORION** Quebec  
Employment and Immigration, 100 Harwood Boulevard, J7V 1X9, 455-5717.

**DORION-VAUDREUIL** Quebec  
Canada Post, 35 St-Charles, J7V 2K0, 455-2042.

**DORSET** Ontario

**DORVAL** Quebec  
Employment and Immigration, Montreal International Airport, H4Y 1A1, 636-5983.  
R.C.M. Police,  
Agriculture Canada, Animal Health Directorate, P.O. Box 33, 636-3382.

DOUGLAS British Columbia  
Employment and Immigration, 210 Deas Thruway, V4B 4Z7, 536-7671.

DOUGLAS Ontario

DOUGLASTOWN New Brunswick  
Canada Post, E0C 1H0, 773-7737.

DOUGLASTOWN Quebec  
Canada Post, G0C 1M0.

DOVER Ontario

DRAYTON Ontario  
Canada Post, N0G 1P0.

DRAYTON VALLEY Alberta  
Canada Post, T0E 0M0, 542-5660.

DRESDEN Ontario  
Canada Post, N0P 1M0, 683-4217.

DRUMBO Ontario  
Canada Post, N0J 1G0.

DRUMHELLER Alberta  
Agriculture Canada, Animal Health Directorate, 80 - 3 Avenue West, 823-2280.  
Farm Credit Corporation, 196 - 3rd Avenue West, T0Y 0Y0, 823-4111.  
Canada Post, T0J 0Y0, 823-2266.  
Employment and Immigration, 196 - 3rd Avenue, T0J 0Y0.  
R.C.M. Police, Box 1030, T0J 0Y0, 823-3365.

**DRUMMONDVILLE** Quebec

Agriculture Canada, Animal Health Directorate, 155 St. Jean Street, 478-1538.

Farm Credit Corporation, 193 Lindsay Street, J2C 1N8, 478-2561 (Local 62).

Canada Post, 507 Lindsay, J2B 1H0, 477-3110.

Employment and Immigration, 150 Marchand Street, J2C 4N1, 477-4150.

Revenue Canada, Collector of Customs and Excise, 155 St. Jean Street, J2B 5L1, 478-2122.

R.C.M. Police, 214 Newton Street, J2B 6W3.

**DRYDEN** Ontario

Canada Post, P8N 1C0, 223-4030.

Employment and Immigration, 34 Princess Street, P8N 1C6, 233-6849.

**DUBLIN** Ontario**DUCHESS** Alberta

Canada Post, T0J 0Z0.

**DUCK LAKE** Saskatchewan

Canada Post, S0K 1J0, 467-2218.

**DUMAS** Quebec**DUMFRIES** Ontario**DUNCAN** British Columbia

Canada Post, 191 Ingram Street, V9L 1P0, 746-6314.

Employment and Immigration, 20 Coronation Avenue, V9L 2S7, 748-5281.

R.C.M. Police, 5831 Duncan Street, V9L 3W7.

**DUNDALK** Ontario

Canada Post, N0C 1B0, 923-2004.

**DUNDAS** Ontario**DUNDEE** Quebec

Revenue Canada, The Collector of Customs and Excise, J0S 1L0, 264-5709.

**DUNHAM** Quebec  
Canada Post, 409 Principale, JOE 1M0, 295-2473.

**DUNNVILLE** Ontario  
Canada Post, N1A 1G0, 774-6545.  
Employment and Immigration, 201 Broad Street, East, N1A 1G1, 774-7501.

**DUNVILLE** Newfoundland

**DUPARQUET** Quebec  
Canada Post, 123 Beatty Street, JOZ 1W0, 948-2245.

**DURHAM-SUD** Quebec

**DURHAM** Ontario  
Canada Post, N0G 1R0, 369-3206.

**DURRELL** Newfoundland

**DUTTON** Ontario  
Canada Post, N0L 1J0, 762-2019.

**DWIGHT** Ontario

**DYSART-BRUTON-CLYDE** Ontario

**D'ESCOUSSE** Nova Scotia

**EAGLESHAM** Alberta  
Canada Post, T0H 1H0.

**EAR FALLS** Ontario

**EARLTON** Ontario

**EAST ANGUS** Quebec  
Canada Post, St-Jean Street, J0B 1R0, 832-2948.  
Employment and Immigration, 61 Laurier Street, J0B 1R0, 832-2443.

**EAST BAY** Nova Scotia

**EAST BROUGHTON** Quebec  
Canada Post, Roy Street, G0N 1G0, 427-2326.

**EAST BROUGHTON STATION** Quebec  
Canada Post, G0N 1H0, 427-3404.

**EAST BWILLIMBURY** Ontario

**EAST FLORENCEVILLE** New Brunswick

**EAST HANTS** Nova Scotia

**EAST HAWKESBURG** Ontario

**EAST HEREFORD** Quebec  
Revenue Canada, The Collector of Customs and Excise, J0B 1S0, 819-844-2243.

**EAST KOOTENAY** British Columbia

**EAST YORK** Ontario

**EAST ZORRA-TAVISTOCK** Ontario

**EASTEND** Saskatchewan  
Canada Post, SON OT0, 295-3214.

**EASTERN PASSAGE** Nova Scotia  
Canada Post, B0J 1L0, 463-6985.

**EASTMAIN** Quebec

**EASTMAN** Quebec

**EASTPORT** Newfoundland

**EAST-BROUGHTON** Quebec

**EATONIA** Saskatchewan  
Canada Post, SOL 0Y0, 967-2204.

**ECKVILLE** Alberta  
Canada Post, TOM 0X0.

**EDAM** Saskatchewan  
Canada Post, SOM 0V0, 397-2388.

**EDGERTON** Alberta  
Canada Post, T0B 1K0.

**EDMUNDSTON** New Brunswick  
Agriculture Canada, Animal Health Directorate, P.O. Box 36, 735-5263.  
Canada Post, E3V 1R0, 735-5473.  
Central Mortgage and Housing Corporation, 174 de l'Eglise Street, 735-4018.  
Employment and Immigration, 22 Emerson Street, E3V 1R7, 735-3358.  
10 Court Street, E3V 3L1, 735-4721.  
12 Bridge Street, E3V 3K9, 735-5192.  
Health and Welfare Canada, Income Security Program, 6 Costigan Street, 735-8431.  
Revenue Canada, Collector of Customs and Excise, 12 Bridge Street, 735-7114.  
R.C.M. Police, 135/Martin Street, E3V 2N3.

**EDSON** Alberta

Canada Post, T0E 0P0, 723-3971.

Employment and Immigration, 5005 - 5th Avenue, T0E 0P0, 723-3326.  
5005 - 5th Avenue, T0E 0P0, 723-3326.

R.C.M. Police, Box 1478, T0E 0P0.

Employment and Immigration, 5005 - 5th Avenue, T0E 0P0, 723-3326.

R.C.M. Police, Box 1478, T0E 0P0.  
5005 - 5th Avenue, T0E 0P0, 723-3326.**EDWARDSBURG** Ontario**EDWARD** Manitoba**EEL RIVER CROSSING** New Brunswick

Canada Post, E0B 1P0, 826-2459.

**EGANVILLE** Ontario

Canada Post, K0J 1T0, 628-2330.

**EILBER AND DEVITT** Ontario**EKFRID** Ontario**ELBOW LAKE** British Columbia**ELDON** Ontario**ELDORADO** Saskatchewan

Canada Post, S0J 0T0, 498-2587.

**ELGIN** Ontario

Canada Post, K0G 1E0, 359-5320.

**ELGIN** New Brunswick**ELGIN** Quebec

ELIZABETHTOWN Ontario  
ELK LAKE Ontario  
ELK POINT Alberta  
Canada Post, T0A 1A0.  
R.C.M. Police, Box 218, T0A 1A0.  
ELKFORD British Columbia  
Canada Post, V0B 1H0, 865-2940.  
ELKHORN Manitoba  
Canada Post, R0M 0N0, 845-2326.  
ELLERHOUSE Nova Scotia  
ELLERSIE P.E.I.  
ELLICE Ontario  
ELLIOT LAKE Ontario  
Canada Post, P5A 1Y0, 848-3731.  
Central Mortgage and Housing Corporation, 16 Elizabeth Walk, 848-2245.  
Employment and Immigration, 10 Elizabeth Walk, P5A 1Z3, 848-2231.  
Energy, Mines and Resources, P.O. Box 110, P5A 2J6, 848-2236.  
ELLISTON Newfoundland  
ELM CREEK Manitoba  
Canada Post, R0A 0L0, 436-2213.  
ELMA Ontario  
ELMIRA Ontario  
Canada Post, N0B 1R0, 669-5501.

**ELMSDALE** Nova Scotia  
Canada Post, B0N 1M0, 883-2704.

**ELMSDALE** P.E.I.

**ELMVALE** Ontario  
Canada Post, L0L 1P0, 322-1033.

**ELMWOOD** Ontario  
Canada Post, N0B 1R0, 669-5501.

**ELNORA** Alberta  
Canada Post, T0M 0Y0.

**ELORA** Ontario  
Canada Post, N0B 1S0, 846-5681.

**ELROSE** Saskatchewan  
Canada Post, S0L 0Z0, 378-2880.

**EMBERTON** Quebec

**EMBRO** Ontario  
Canada Post, N0J 1J0.

**EMBRUN** Ontario  
Canada Post, K0A 1W0, 443-2040.

**EMERSON** Manitoba  
Agriculture Canada, Animal Health Directorate, Main Street, 373-2346.  
Canada Post, R0A 0L0, 373-2691.  
Employment and Immigration, Customs Immigration Highway Building, R0A 0L0, 373-2197.  
Revenue Canada, The Collector of Customs and Excise, R0A 0L0, 204-373-2342.  
R.C.M. Police, R0A 0L0.

**EMERYVILLE** Ontario  
Canada Post, N0R 1C0, 727-5082.

EMO AYLSWORTH-CARPEN Ontario  
EMSDALE Ontario  
ENDERBY British Columbia  
Canada Post, V0E 1V0, 838-7878.  
ENFIELD Nova Scotia  
Canada Post, B0N 1N0, 883-9669.  
ENGLÉE Newfoundland  
Canada Post, A0K 2J0, 866-2573.  
ENGLEHART Ontario  
Canada Post, P0J 1H0, 544-2005.  
ENGLISHTOWN Nova Scotia  
ERAMOSIA Ontario  
ERIEAU Ontario  
ERIKSDALE Manitoba  
Canada Post, R0C 0W0, 739-2143.  
ERIN Ontario  
Canada Post, N0B 1T0, 833-9091.  
ERNESTOWN Ontario  
ESCOUMINS Quebec  
ESCUMINAC Quebec

**ESPANOLA** Ontario

Employment and Immigration, **Espanola Mall**, POP 1C0, 869-2552.

**ESQUIMALT** British Columbia**ESSA** Ontario**ESSEX** Ontario

Agriculture Canada, **Farm Credit**  
Canada Post, NOR 1E0, 776-7781. N8M 1Y3, 776-7135.

**ESTCOURT** Quebec

Canada Post, GOL 1J0, 859-2333.

**ESTERHAZY** Saskatchewan

Canada Post, S0A 0X0, 745-6334.  
R.C.M. Police, S0A 0X0.

**ESTEVAN** Saskatchewan

Canada Post, 1302 - 3rd Street, S4A 0S0, 634-2214.  
Employment and Immigration, 1302-3rd Street, S4A 0S2, 634-3624.  
Revenue Canada, **The Collector of Customs and Excise**, 306-634-2511.  
R.C.M. Police, **P.O. Box 9**, S4A 2A2.

**ESTON** Saskatchewan

Canada Post, S0L 1A0, 962-4135.  
R.C.M. Police, S0L 1A0.

**ETANG-DU-NORD** Quebec

Canada Post, G0B 1E0, 986-4042.

**EVAIN** Quebec

Canada Post, Principale Street, J0Z 1Y0, 768-7221.

**EVANSBURG** Alberta

Agriculture Canada, **Farm Credit Corporation**, 4908 - 50th Street, T0E 0T0, 727-3795.  
Canada Post, T0E 0T0.

**EXETER** Ontario

Canada Post, NOM 1S0, 235-1325.  
Employment and Immigration, 35 **Main Street South**, NOM 1S0, 235-0471.

**EXSHAW** Alberta

Canada Post, T0L 2C0, 673-3959.

**FAIRVALE** New Brunswick

**FAIRVIEW** Alberta

Agriculture Canada, Farm Credit Corporation, 937 Second Avenue, T0H 1L0, 835-2320.  
Canada Post, T0H 1L0, 835-2855.

**FALCONBRIDGE** Ontario

Canada Post, P0M 1S0, 693-3350.

**FALARDEAU** Quebec

Canada Post, G0V 1C0.

**FALHER** Alberta

Agriculture Canada, Farm Credit Corporation, College Notre-Dame, P.O. Box 29, T0H 1M0, 837-2333.  
Canada Post, T0H 1M0, 837-2544.

**FARO** Yukon

Canada Post, Y0B 1K0, 994-2759.

**FARNHAM** Quebec

Canada Post, 100 East Principale Street, J2N 1L0, 293-4606.  
Employment and Immigration, 360 East Principale Street, J2N 1L7, 293-3683.  
Revenue Canada, Collector of Customs and Excise, 360 East Principale Street, J2N 1L5, 293-4193.

Revenue Canada, Collector of Customs and Excise, 350 Main Street, East, J2N 1L7, 514-293-443.

**FATIMA** Quebec

Canada Post, G0B 1G0, 986-4269.

**FAUQUIER** Ontario

**FENELON FALLS** Ontario

Canada Post, K0M 1N0, 887-2140.

**FENWICK** Ontario

Canada Post, L0S 1C0, 682-8170.

**FERGUS** Ontario

Canada Post, N1M 1N0, 843-1730.

**FERME NEUVE** Quebec  
Canada Post, 355 - 9th Avenue, J0W 1C0, 587-3533.

**FERMEUSE** Newfoundland

**FERMONT** Quebec  
Canada Post, G0G 1J0, 287-5335.

**FERNIE** British Columbia  
Canada Post, V0B 1M0, 423-7555.  
Employment and Immigration, 502-3rd Avenue, V0B 1M0, 423-6806.  
R.C.M. Police, 496 - 13th Street, V0B 1M0, 423-6621.

**FERRIS** Ontario

**FERRYLAND** Newfoundland  
R.C.M. Police, P.O. Box 70, A0A 2H0.

**FIELD** British Columbia  
Canada Post, V0A 1G0, 343-636.

**FIELD** Ontario  
R.C.M. Police, V0A 1G0.

**FILLMORE** Saskatchewan  
Canada Post, S0G 1N0, 722-3432.

**FINCH** Ontario  
Canada Post, K0C 1K0, 984-2487.

**FISHERVILLE** Ontario  
Canada Post, N0A 1G0, 779-3424.

**FLAMBOROUGH** Ontario

**FLESHERTON** Ontario  
Canada Post, N0C 1E0, 924-2332.

**FLIN FLON** Manitoba

Canada Post, 54 Main Street, R8A 1J0, 687-3892 or 687-5191.  
Employment and Immigration, 54 Main Street, R8A 1N5, 687-3461.

R.C.M. Police, 54 Main Street, R8A 1J6.

**FLORENCE** Nova Scotia

**FLORENCE** Ontario

Canada Post, N0P 1R0.

**FLORENCEVILLE** New Brunswick

Canada Post, E0J 1K0, 392-6697.  
Employment and Immigration, McCain Produce Building, Main Street, E0J 1K0, 392-5537.  
R.C.M. Police, E0J 1K0.

**FLOWER'S COVER** Newfoundland

Canada Post, A0K 2N0, 456-2255.  
R.C.M. Police, P.O. Box 130, A0K 2N0.

**FOAM LAKE** Saskatchewan

Canada Post, S0A 1A0, 272-4171.  
R.C.M. Police, P.O. Box 580, S0A 1A0

**FOCO** Newfoundland

R.C.M. Police, P.O. Box 54, A0G 2B0.

**FOLEYET** Ontario

**FONTENELLE** Quebec

Canada Post, G0E 1H0.

**FONTHILL** Ontario

Canada Post, L0S 1E0, 892-6951.

**FOREMOST** Alberta

Canada Post T0K 0X0.  
R.C.M. Police, Box 27, T0K 0X0.

**FOREST** Ontario

Canada Post, NON 1J0, 873-2691.

**FOREST CITY** New Brunswick

Revenue Canada, **The Collector of Customs and Excise**, EOH 1C0, 506-754-2225.

**FORESTBURG** Alberta

Canada Post, T0B 1N0, 582-3550.

**FORESTER'S FALLS** Ontario**FORESTVILLE** Quebec

Canada Post, GOT 1E0, 587-2575.

Employment and Immigration, 51-Second Avenue, GOT 1E0, 587-2288.

**FORT ALBANY** Ontario**FORT CHIMO** Quebec

Canada Post, J0M 1C0, 964-2947.

**FORT COULONGE** Quebec

Canada Post, Principale Street, J0X 1V0, 683-2223.

**FORT CHIPEWYAN** Alberta

Canada Post, T0A 1G0, 697-3658.

**FORT ERIE** Ontario

Agriculture Canada, **Animal Health Directorate**, 211 Concession Road, 871-4000.

Canada Post, L2A 2S0, 871-2617.

Employment and Immigration, 55 Jarvis Street, L2A 2S3, 871-3932.

Station B, Box 1001, L2A 5N8, 871-6960.

Revenue Canada, **Collector of Customs and Excise**,

Peace Bridge Plaza, Walnut Street, L2A 5N7, 871-3220.

R.C.M. Police, 279 High Street,

**FORT FRANCES Ontario**

Agriculture Canada, Animal Health Directorate, 301 Scott Street, 274-5214.  
Employment and Immigration, 210 - 1st Street East, P9A 1K5, 274-7755.

210 - 1st Street East, P9A 1K2, 274-7189.

204 - 1st Street East, P9A 1K5, 274-3815.

Environment Canada, Inland Waters Directorate, 274-5661.

Revenue Canada, Collector of Customs and Excise, Post Office Building, P9A 1H0, 274-7341.

R.C.M. Police, 990 Scott Street, P9A 3M7.

**FORT GEORGE Quebec**

Canada Post, J0M 1E0, 981-2890.

**FORT MACLEOD Alberta**

Agriculture Canada, Animal Health Directorate, P.O. Box 310, 234-4121.

Canada Post, T0L 0Z0, 234-4334.

R.C.M. Police, Box 1088, T0L 0Z0.

**FORT MCMURRAY Alberta**

Canada Post, T9H 1T0, 743-2040.

Employment and Immigration, 10010 Franklin Avenue, T9H 2K6, 743-2258.

R.C.M. Police, 9925 Main Street, T9H 1T9.

**FORT MCMURRAY P.S. Alberta**

Canada Post, T9H 3H0, 743-1750.

**FORT NELSON British Columbia**

Canada Post, V0C 1R0, 774-6743.

Employment and Immigration, Federal Building, V0C 1R0, 774-2727.

Sikinni Building, V0G 1R0, 774-2727.

Environment Canada, Weather Office, 774-6461.

R.C.M. Police, Box 900, V0C 1R0.

**FORT QU'APPELLE Saskatchewan**

Canada Post, S0G 1S0, 332-5911.

Health and Welfare Canada, Medical Services, 332-5611.

R.C.M. Police, S0G 1S0.

**FORT SASKATCHEWAN Alberta**

T8L 2E0, 743-1750.

**FORT SIMPSON** North-West Territories

Canada Post, X0E 0N0, **695-3270**.  
 Employment and Immigration, **Federal Building**, X0E 0N0, **695-2238**.  
 Environment Canada, **Inland Waters Directorate**, **695-2259**.  
 Health and Welfare Canada, **Medical Services**, **695-2291**.  
 Indian Affairs and Northern Development, **Nahanni National Park**, X0E 0N0, **695-2443**.  
 R.C.M. Police, **P.O. Box 210**, X0E 0N0.

**FORT SMITH** North-West Territories

Canada Post, X0E 0P0, **872-2015**.  
 Employment and Immigration, **70 Bryant Street**, X0E 0P0, **872-2747**.  
 Environment Canada, **Inland Waters Directorate**, **872-2158**.  
 Indian Affairs and Northern Development, **P.O. Box 750**, X0E 0P0, **872-2349**.  
 R.C.M. Police, **P.O. Box 26**, X0E 0P0.

**FORT ST JOHN** British Columbia

Canada Post, 10139 - 101st Avenue, V1J 2B0, **785-4625**.  
 Employment and Immigration, **10139 - 101st Avenue**, V1J 2B4, **785-6166**.  
 Environment Canada, **Weather Office**, **785-4304**.  
 R.C.M. Police, **10543 - 100th Street**, V1J 3Z4.

**FORT ST. JAMES** British Columbia

Canada Post, V0J 1P0, **996-8688**.  
 Indian Affairs and Northern Development, **Box 1148**, V0J 1P0, **996-7406**.  
 R.C.M. Police, **Box 1510**, V0J 1P0.

**FORT VERMILLION** Alberta

Agriculture Canada, **Research Branch**, **Research Program Service**,  
 Experimental Farm, T0H 1N0, **927-3253**.  
 Canada Post, T0H 1N0, **927-3337**.

**FORT WILLIAM** Ontario

**FORTUNE** Newfoundland  
 Revenue Canada, **The Collector of Customs and Excise**, A0E 1P0, **709-832-2000**.

**FOSTERVILLE** New Brunswick  
 Revenue Canada, **The Collector of Customs and Excise**, E0H 1C0, **506-784-2225**.

**FOUR FALLS** New Brunswick  
Revenue Canada, The Collector of Customs and Excise, E0J 1B0,

**FOX CREEK** Alberta  
Canada Post, T0H 1P0.

**FOX HARBOUR** Newfoundland

**FOXBORO** Ontario  
Canada Post, K0K 2B0, 968-9504.

**FRAMPTON** Quebec  
Canada Post, G0R 1M0.

**FRANKFORD** Ontario  
Canada Post, K0K 2C0, 398-6573.

**FRANKLIN** Manitoba

**FRANKLIN** Quebec

**FRASER LAKE** British Columbia  
Canada Post, V0J 1S0, 699-6263.

**FREDERICTON** New Brunswick  
Employment and Immigration, 440 King Street, Box 55, E3B 5H8, 452-3090.

**FREEPORT** Nova Scotia

**FREETON** Ontario  
Canada Post, L0R 1K0.

**FRELIGHBURG** Quebec  
Canada Post, J0J 1C0, 298-5391.  
Revenue Canada, The Collector of Customs and Excise, J0J 1C0,

**FRESHWATER** Newfoundland

**FROBISHER BAY** North-West Territories  
 Employment and Immigration, Royal Bank Building, X0A OH0, 979-5315.  
 Edifice Anadudluk, X0A OH0, 979-5909.  
**R.C.M. Police, P.O. Box 500, X0A OH0.**  
 Transport, Coast Guard, 979-5865.

**FRONT OF ESCOTT** Ontario

**FRONT OF LEEDS** Ontario

**FRONT OF YOUNGE** Ontario

**FRONTIER** Saskatchewan  
 Canada Post, S0N 0W0, 296-2033.

**FUGEREVILLE** Quebec  
 Canada Post, J0Z 2A0.

**FRUITLAND** Ontario  
 Canada Post, L0R 1L0, 662-4290.

**FRUITVALE** British Columbia  
 Canada Post, V0G 1L0, 367-9254.

**FULFORD** Quebec  
 Canada Post, J0E 1S0, 539-2982.

**FURGUS** Ontario

**GARTHBY STATION** Quebec  
Canada Post, G0Y 1B0.

**GASCONS** Quebec  
Canada Post, G0C 1P0, 396-5360.

**GASPE** Quebec  
Canada Post, Reine Street, G0C 1R0, 368-3666.  
Employment and Immigration, Place Jacques-Cartier, G0C 1R0, 368-3331.  
Rue Adams, G0C 1R0, 368-5569.  
Fisheries and Environment Canada, P.O. Box 348, G0C 1R0, (418) 368-3397.  
Indian Affairs and Northern Development, Box 1220, G0C 1R0, 368-5505.  
Revenue Canada, The Collector of Customs and Excise, G0C 1R0, 368-3204.  
R.C.M. Police, Jacques Cartier Street, G0C 1R0.  
Transport, Coast Guard, Ship Safety, 368-2444.

**GASPE HARBOUR** Quebec  
Canada Post, G0C 1S0, 368-1818.

**GATINEAU** Quebec  
Canada Post, 139 Racine Street, J8P 5B0, 663-1038.  
Employment and Immigration, 89 Maple Street, J8P 5B8, 663-1115.

**GAULTOIS** Newfoundland

**GEARDMORE** Ontario

**GENTILLY** Quebec  
Canada Post, G0X 1G0, 298-2312.

**GEORGETOWN** Ontario  
Canada Post, L7G 3Z0, 877-1917.  
Employment and Immigration, 7 James Street, L7G 2H2, 877-6915.  
Revenue Canada, Collector of Customs and Excise, 112 Guelph Street, L7G 3Z5, 877-3411.

**GEORGETOWN** P.E.I.  
Canada Post, C0A 1L0, 652-2296.

**GABRIOLA ISLAND** British Columbia  
Canada Post, VOR 1X0, 247-8862.

**GAGETOWN** New Brunswick  
Canada Post, EOG 1V0, 488-2724.  
R.C.M. Police, Box 100, EOG 1V0.

**GAGNON** Quebec  
Canada Post, GOG 1K0, 532-4331.

**GALT** Ontario  
Canada Post, NLR 3B0, 621-1060.

**GANANOQUE** Ontario  
Canada Post, K7G 1G0, 382-2250.  
Employment and Immigration, 99 King Street East, K7G 1E8, 382-2124.

**GANDER** Newfoundland  
Agriculture Canada, Animal Health Directorate, Elizabeth Drive, 256-4586.  
Canada Post, 2 Fraser Road, AlV 1K0, 256-3223 or 256-4706.  
Central Mortgage and Housing Corporation, Central Office Building, Fraser Road, AlV 1G5, 256-3436.  
Employment and Immigration, Job Creation Branch, AlV 1W7.  
Fraser Road, AlV 1W8, 256-7191.  
Revenue Canada, The Collector of Customs and Excise, AlV 1W7, 256-4551.  
Fraser Shopping Mall, AlV 1W7, 256-4071.  
Fraser Road, Box 30, AlV 1W5, 256-4450.

R.C.M. Police, AlV 1G6.

**GANGES** British Columbia  
Canada Post, V0S 1E0, 537-2321.

**GARNISH** Newfoundland

**GARSON** Ontario  
Canada Post, P0M 1V0, 693-2807.

GEORGIAN BAY Ontario

GEORGINA Ontario

GERALDTON Ontario

Indian and Inuit Affairs, 1st Avenue, North, P0T 1M0, 854-0252.  
Employment and Immigration, 414 Main Street, P0T 1M0, 854-0902.

GIBBONS Alberta

Canada Post, T0A 1N0.

GIBSONS British Columbia

Canada Post, V0N 1V0, 886-7044.

GILBERT PLAINS Manitoba

Canada Post, R0L 0X0, 548-2841.

GILLAM Manitoba

Canada Post, R0B 0L0, 652-2233.

Employment and Immigration, Railway Avenue, R0B 0L0, 652-2270.  
R.C.M. Police, R0B 0L0.

GIMLI Manitoba

Canada Post, R0C 1B0, 642-5528.

Employment and Immigration, 80 - 6th Avenue, R0C 1B0, 642-5193.  
R.C.M. Police, R0C 1B0.

GIRARDVILLE Quebec

Canada Post, G0W 1R0.

GIROUXVILLE Alberta

Canada Post, T0H 1S0.

GLACE BAY Nova Scotia

Atomic Energy of Canada, Heavy Water Plant, B1A 5V8, 849-2400.  
Canada Post, 59 Main Street, B1A 4X0, 849-6577.

Employment and Immigration, Sterling Mall, B1A 5V4, 849-3541.  
59 Main Street, B1A 5V1, 849-8650.

R.C.M. Police, P.O. Box 151, B1A 5V2.

**GLADSTONE** Manitoba  
Canada Post, R0J 0T0, 385-2548.

**GLANBROOK** Ontario

**GLEICHEN**  
Canada Post, T0J 1N0.

**GLEN SUTTON** Quebec  
Revenue Canada, The Collector of Customs and Excise, JOE 1X0, 514-292-5995.

**GLENAVON** Saskatchewan  
Canada Post, S0G 1Y0, 429-2131.

**GLENBURNIE** Ontario  
Canada Post, K0H 1S0, 542-6234.

**GLENCOE** Ontario  
Canada Post, N0L 1M0, 287-2332.

**GLENDON** Alberta  
Canada Post, T0A 1P0.

**GLENWOOD** Newfoundland

**GLOUCESTER** Ontario

**GLOVERTOWN** Newfoundland  
Canada Post, A0G 2L0, 533-6000.  
R.C.M. Police, P.O. Box 269, A0G 2L0.

**GODBOUT** Quebec

**GODERICH** Ontario  
Agriculture Canada, Farm Credit Corporation, 397 Bayfield Road, N7A 4E9, 524-8381.  
Canada Post, N7A 1N0, 524-8911.  
Employment and Immigration, 35 East Street, N7A 1N2, 524-8342.  
Revenue Canada, Collector of Customs and Excise, East Street, N7A 1N0, 519-524-8461.

GOGAMA Ontario

GOLBOURN Ontario

GOLD RIVER British Columbia  
Canada Post, VOP 1G0, 283-2412.

GOLDEN British Columbia  
Canada Post, VOA 1H0, 344-2912.

GOLDEN LAKE Ontario.  
Canada Post, KOJ 1X0, 625-2934.

GOODLANDS Manitoba  
Revenue Canada, The Collector of Customs and Excise, ROM 0R0, 204-649-2355.

GOODSOIL Saskatchewan  
Canada Post, SOM 1A0, 238-2017.  
R.C.M. Police, SOM 1A0.

GOOSE AIRPORT STATION "A" Newfoundland  
Canada Post, AOP 1S0, 896-2261.

GOOSE BAY Labrador  
Environment Canada, Weather Office, 896-2251.  
Revenue Canada, The Collector of Customs and Excise, AOP 1C0, 769-896-3290.  
Expansion Canada, P.O. Box 453, 896-2741.  
Supply and Services Canada, Building 271, AOP 1C0, 896-2191.  
R.C.M. Police, P.O. Box 3005, AOP 1C0.  
Transport, Coast Guard, Airport, 896-3242.  
District Manager, Main Dock, 896-2569.

GORDON Ontario

**GORE BAY** Ontario**GORMLEY** Ontario

Canada Post, L0H 1G0, 887-5018.

**GORRIE** Ontario

Canada Post, N0G 1X0, 335-3923.

**GOSFIELD NORTH** Ontario**GOSFIELD** Ontario**GRACEFIELD** Quebec

Canada Post, Principale Street, J0X 1W0, 463-6116.

**GRAFTON** Ontario

Canada Post, K0K 2G0, 349-2495.

**GRANBY** QuebecCanada Post, 297 Principale Street, J2G 2W0, 372-3745.  
Employment and Immigration, 574 Principale Street, J2G 2X6, 378-0171.615 Principale Street, J2G 8J8, 378-8722.  
Revenue Canada, Collector of Customs and Excise, 297 Main Street, J2G 2W1,  
Solicitor General, 92 Ottawa, J2G 2K8, 372-5861.**GRAND BANK** Newfoundland

Canada Post, A0E 1W0, 832-0020.

Revenue Canada, The Collector of Customs and Excise, 832-2000.  
R.C.M. Police, P.O. Box 40, A0E 1W0.**GRAND BAY** New Brunswick

Canada Post, E0G 1W0, 738-2613.

**GRAND BEND** Ontario

Canada Post, N0M 1T0, 238-8080.

**GRAND CALUMET** Quebec

**GRAND CENTRE Alberta**

Canada Post, T0A 1T0, 594-3655.

**GRAND DIGUE New Brunswick**

**GRAND ETANG Nova Scotia**

**GRAND FALLS New Brunswick**

Agriculture Canada, Farm Credit Corporation, 337 Broadway Street, E0J 1M0, 473-3853.  
Canada Post, E0J 1M0, 473-2572.

Employment and Immigration, Grand Falls Shopping Mall, E0J 1M0, 473-1873.  
24 High Street, A2A 2K2, 489-6671.

Grand Falls Shopping Mall, E0J 1M0, 473-2002.  
Fisheries and Environment Canada, P.O. Box 459, A2A 2J8, (709) 489-5601.  
Revenue Canada, Collector of Customs and Excise, R.R. No. 1, E0J 1M0, 506-473-3553.  
R.C.M. Police, Box 827, E0J 1M0.

**GRAND FALLS Newfoundland**

Canada Post, 16 High Street, A2A 1C0, 489-9533.  
Central Mortgage and Housing Corporation, 7 High Street, 489-5893.  
Employment and Immigration, High Street,  
Revenue Canada, Collector of Customs and Excise, P.O. Box 217, A2A 2J7, 709-489-2166.  
R.C.M. Police, P.O. Box 420, A2A 2J8.

**GRAND FORKS British Columbia**

Canada Post, V0H 1H0, 442-3858.  
Employment and Immigration, V0H 1H0, 442-2131.  
R.C.M. Police, 400 West Central Avenue, V0H 1H0.

**GRAND HARBOUR New Brunswick**

**GRAND MANAN New Brunswick**

Revenue Canada, The Collector of Customs and Excise, E0G 2M0, 506-662-3232.  
Employment and Immigration, Fedreal Building,  
R.C.M. Police, E0G 1X0.

**GRAND MERE** Quebec

Canada Post, 696 - 5th Avenue, G9T 2M0, 538-1651.  
 Employment and Immigration, 570 - Sixth Avenue, G9T 2H2, 538-3384.  
 Revenue Canada, Collector of Customs and Excise, 696 - 5th Avenue, G9T 2M6, 819-536-3331.

**GRAND NARROWS** Nova Scotia**GRAND RIVER** Nova Scotia**GRAND VALLEY** Ontario

Canada Post, L0N 1G0, 928-3013.

**GRANDE CACHE** Alberta

Canada Post, T0E 0Y0, 827-2512.  
 Employment and Immigration, Shopper's Mall, T0E 0Y0, 827-2027.  
 R.C.M. Police, Box 270, T0E 0Y0.

**GRANDE PRAIRIE** Alberta

Agriculture Canada, Animal Health Directorate, Federal Building, T8V 0X9, 532-4071.  
 Farm Credit Corporation, 10404 - 100th Street, T8V 2M2, 532-4790.  
 Canada Post, T8V 0X0, 532-2800.  
 Central Mortgage and Housing Corporation, 10118 Richmond Avenue, 532-3720.  
 Consumer and Corporate Affairs, 212-213 Federal Building, 532-7026.  
 Employment and Immigration, 10118 - 101st Avenue, T8V 0Y2, 532-4411.  
 Environment Canada, Weather Office, 532-2642.  
 R.C.M. Police, Box 665, T8V 3A8.

**GRANDE RIVIERE** Quebec

Canada Post, G0C 1V0, 385-2351.

**GRANDE RIVIERE OUEST** Quebec

Canada Post, G0C 1W0.

**GRANDE-ANSE** New Brunswick

Canada Post, E0B 1R0, 732-5344.

**GRANDE-CASCAPIEDIA** Quebec

GRANDE-ENTREE Quebec

GRANDES-BERGERONNES Quebec  
Canada Post, G0T 1G0.

GRANVIEW Manitoba  
Canada Post, R0L 0Y0, 546-2847.

GRANVILLE FERRY Nova Scotia  
Canada Post, B0S 1K0, 532-5429.

GRANDE-VALLEE Quebec  
Canada Post, G0E 1K0, 393-2090.

GRAND-REMOUS Quebec

GRANISLE British Columbia  
Canada Post, V0J 1W0, 697-2307.

GRANUM Alberta  
Canada Post, T0L 0A0.

GRAVELBOURG Saskatchewan  
Canada Post, S0H 1X0, 648-2434.

GRAVENHURST Ontario  
Canada Post, P0C 1G0, 687-4630.  
Indian Affairs and Northern Development, 235 John Street, P0C 1G0, 687-4261.

GREAT WHALE RIVER Quebec  
Canada Post, Federal Street, J0M 1G0, 929-3206.

GREELY Ontario  
Canada Post, K0A 1Z0, 821-1331.

GREEMORE Ontario

GREEN RIVER New Brunswick

GREENSPOND Newfoundland

GREENWICH New Brunswick

GREENWOOD British Columbia  
Canada Post, V0H 1J0, 445-6442.

GREENWOOD Nova Scotia  
Canada Post, B0P 1N0, 765-3200.

GRENFELL Saskatchewan  
Canada Post, S0G 2B0, 697-2515.

GRENVILLE Quebec  
Canada Post, 289 Principale Street, J0V 1J0, 242-4984.

GRETNA Manitoba  
Revenue Canada, The Collector of Customs and Excise, R0G 0V0, 204-327-5370.

GRIMSBY Ontario  
Canada Post, L3M 1M0, 945-5733.

GRIMSHAW Alberta  
Canada Post, T0H 1W0.

GROS CAP Ontario

GROSSES-ROCHES Quebec

GROSSE-ILE Quebec  
Agriculture Canada, Animal Health Directorate, Cte. Montmagny, 248-2770.

GUADELOUPE Quebec

**GUELPH Ontario**

Agriculture Canada, **Animal Health Directorate**, 121 Quebec Street, 822-1931.  
**Animal Pathology Division**, 620 Gordon Street, NLG 1Y4, 822-3300.  
**Farm Credit Corporation**, 105 Silvercreek Parkway North, N1H 7G7, 824-6360.

Canada Post, N1H 4E0, 824-7840.

Employment and Immigration, 75 Farquhar Street, N1H 3N4, 822-3150.

2 Quebec Street, N1H 2T3, 822-0471.

Environment Canada, **Inland Waters Directorate**, 821-0110.

Revenue Canada, **Collector of Customs and Excise**, 121 Quebec Street, N1H 2T5, 519-822-7041.

Solicitor General, 2 Quebec Street, N1H 2T3, 821-2250.

**GULL LAKE Saskatchewan**

Canada Post, SON 1A0, 672-4477.

**GUYSBOROUGH Nova Scotia**

Canada Post, B0H 1N0, 170.

Employment and Immigration, Provincial Building, B0H 1N0.

R.C.M. Police, P.O. Box 85, B0H 1N0.

**HAGARTY-RICHARDS** Ontario**HAGERSVILLE** Ontario

Canada Post, N0A 1H0, 768-3328.

**HAILEYBURY** Ontario**HALDIMAND** Ontario**HALIBURTON** Ontario

Canada Post, K0M 1S0, 457-1451.

**HALIFAX** Nova Scotia**HALTON HILLS** Ontario**HAMILTON** Ontario

Agriculture Canada, Animal Health Directorate, 719 Main Street, West, L8S 1A3, 523-2343.  
 Food Production and Marketing, 719 Main Street, West, L8N 3H8, 523-2201.

Canada Post, 10 John Street South, L8N 3T8, 523-2577 or 527-2257.

Consumer and Corporate Affairs, 20 Hughson Street, South, 523-2991.

Central Mortgage and Housing Corporation, 350 King Street, East, 523-2451.

Employment and Immigration, Hamilton Hall, L8S 4K1 522-4971.

Fennell Avenue and Fifth Street, West, 528-3735.

112 George Street, L8P 3M7, 523-2836.

135 James Street, South, L8P 2Z5, 523-2221.

199 Parkdale Avenue, North, L8H 5X4, 545-7123.

845 Upper James Street, L9C 3A3, 389-9525.

11 Rebecca Street, L8N 2A5, 523-2394.

100 King Street West, L8P 1A2, 523-2332.

Health and Welfare Canada, Income Security Program, 20 Hughson Street South, 164-2292.

Health Protection, 150 Main Street West, 164-2568.

National Film Commission, 150 Main Street West, L8P 1H6, 523-2347 or 523-2348.

National Revenue, Taxation, 150 Main Street, L8N 3E1, 522-8671.

Secretary of States, 150 Main Street West, L8P 1H8, (416) 523-2355.

Solicitor General, 150 Main Street, West, L8P 1H8, 523-2695.

Veterans Affairs, Main and Caroline Sts, L8N 3J9, 523-2536.

**HAMIOTA** Manitoba  
Canada Post, ROM OT0, 764-2256.

**HAMPDEN** Newfoundland

**HAMPTON** New Brunswick  
Canada Post, EOG IZ0, 832-7523.  
R.C.M. Police, EOG IZ0.

**HAMPTON** Ontario  
Canada Post, LOB LJ0, 263-8100.

**HAM-NORD** Quebec  
Canada Post, GOP 1A0.

**HANLEY** Saskatchewan  
Canada Post, SOG 2E0, 544-2280.

**HANNA** Alberta  
Agriculture Canada, Farm Credit Corporation, 302 Centre Street, T0J 1P0, 854-3612.  
Canada Post, T0J 1P0, 854-4133.  
R.C.M. Police, Box 717, T0J 1P0.

**HANNER** Ontario  
Canada Post, POM 1Y0, 969-4861.

**HANNON, MOUNT HOPE** Ontario  
Canada Post, LOR 1P0, 383-3938.

**HANOVER** Ontario  
Canada Post, N4N 2M0, 364-3491.  
Revenue Canada, Collector of Customs and Excise, 9th Avenue, N4N 3C2, 519-364-2570.

**HANTS HARBOUR** Newfoundland

**HANTSPOUT** Nova Scotia  
Canada Post, BOP 1P0, 684-9127.  
Revenue Canada, The Collector of Customs and Excise, BOP 1P0, 798-2614.

**HAPPY VALLEY - GOOSE BAY** Labrador  
 Canada Post, A0P 1E0, 896-2844.  
 Central Mortgage and Housing Corporation, Building 480, Ottawa Avenue, 896-2792.

**HAPPY VALLEY** Newfoundland  
 Employment and Immigration, 1200 Hamilton River Road, A0P 1E0, 896-3323.

**HARBOUR BRETON** Newfoundland  
 Canada Post, A0H 1P0, 885-2655.  
 Revenue Canada, The Collector of Customs and Excise, A0H 1P0, 832-2009.  
 R.C.M. Police, P.O. Box 119, A0H 1P0.

**HARBOUR GRACE** Newfoundland  
 Canada Post, A0A 2M0, 596-3162.  
 Employment and Immigration, Water Street, A0A 2M0, 596-5002.  
 Revenue Canada, Collector of Customs and Excise, 391 Water Street, A0A 2M0, 596-5164.  
 R.C.M. Police, P.O. Box 550, A0A 2M0.

**HARBOUR MAIN** Newfoundland

**HARCOURT** New Brunswick

**HARDISTY** Alberta  
 Canada Post, T0B 1V0.

**HARE BAY** Newfoundland  
 Canada Post, A0G 2P0, 537-2189.

**HARRIS** Saskatchewan

**HARRISON HOT SPRINGS** British Columbia  
 Canada Post, V0M 1K0, 796-9712.

**HARRISTON** Ontario  
 Canada Post, N0G 1Z0, 338-2824.

**HARROW** Ontario  
Agriculture Canada, Research Branch; Research Program Service, NOR 1G0, 738-2251.  
Canada Post, NOR 1G0, 738-6601.

**HARROWSMITH** Ontario  
Canada Post, K0H 1V0, 372-2207.

**HARTLAND** New Brunswick  
Canada Post, E0J 1N0, 375-8559.

**HARTNEY** Manitoba  
Canada Post, R0M 0X0, 858-2362.

**HARVEY STATION** New Brunswick  
Canada Post, E0H 1H0, 366-2819.

**HASTINGS** Ontario  
Canada Post, K0L 1Y0, 696-2140.

**HATFIELD POINT** New Brunswick

**HAUTERIVE** Quebec  
Canada Post, 976 Comtois Street, G5C 2A0, 589-9934.  
Employment and Immigration, 839 de Puyjalon Street, G5C 1N3.

**HAVELOCK** New Brunswick  
Canada Post, E0A 1W0, 534-2531.

**HAVELOCK** Ontario  
Canada Post, K0L 1Z0, 778-2491.

**HAVELOCK** Quebec

**HAVRE-AUX-MAISONS** Quebec  
Canada Post, G0B 1K0, 969-2509.

**HAVRE AUBERT** Quebec  
Canada Post, G0B 1J0, 937-5760.

**HAVREBOURCHER** Nova Scotia

**HAVRE-ST-PIERRE** Quebec  
Canada Post, G0G 1P0, 538-2811.

**HAWKES BAY** Newfoundland

**HAWKESBURY** Ontario  
Canada Post, K6A 1A0, 632-7753.  
Employment and Immigration, 212 Main Street East, K6A 1A5, 632-2759.  
290 Main Street East, K6A 1A5, 632-8201.

**HAY RIVER** North-West Territories  
Canada Post, X0E 0R0, 874-6588.  
Employment and Immigration, Capital Crescent, X0E 0R0, 874-6739.  
R.C.M. Police, P.O. Box 1006, X0E 0R0.  
Transport, Coast Guard, Aids and Waterways, 847-2406.

**HAZELTON** British Columbia  
Canada Post, V0J 1Y0, 842-5545.  
Indian and Inuit Affairs, V0J 1Y0, 842-5227.

**HEARST** Ontario  
Canada Post, P0L 1N0, 362-4899.  
Employment and Immigration, 829 Price Street, P0L 1N0, 362-4207.  
9th Street, P0L 1N0, 362-8586.

**HEART'S CONTENT** Newfoundland

**HEART'S DELIGHT** Newfoundland

**HEATHERTON** Nova Scotia

HEBERTVILLE Quebec  
Canada Post, GOW 1S0, 344-1545.

HEBERTVILLE STATION Quebec  
Canada Post, GOW 1T0, 343-3441.

HEBRON Nova Scotia

HEMMINGFORD Quebec  
Canada Post, Frontière Street, J0L 1H0, 247-2824.  
Revenue Canada, The Collector of Customs and Excise, J0B 1S0, 514-247-2030.  
R.C.M. Police, 525-527 Lachapelle Street, J0L 1H0.

HENRYVILLE Quebec  
Canada Post, 138 St-Georges, J0J 1E0, 299-2009.

HENSALL Ontario  
Canada Post, NOM 1X0, 262-2046.

HEPBURN Saskatchewan  
Canada Post, S0K 1Z0, 947-2186.

HEPWORTH Ontario  
Canada Post, N0H 1P0, 935-2631.

HERBERT Saskatchewan  
Canada Post, S0H 2B0, 784-2611.

HEREFORD Quebec  
Revenue Canada, The Collector of Customs and Excise, J0B 1S0, 819-844-2243.

HERMITAGE Newfoundland  
Canada Post, A0H 1S0, 883-2430.

HESPELER Ontario  
Canada Post, N3C 2B0, 658-2880.

**HIBBERT Ontario****HIGH LEVEL Alberta**

Canada Post, TOL 1B0, 652-2868.

Employment and Immigration, **Fahlman Building**, T0H 1Z0, 926-3777.

Indian and Inuit Affairs, T0H 1Z0, 926-3741.

R.C.M. Police, **Box 30**, T0H 1Z0.

**HIGH PRAIRIE Alberta**

Canada Post, T0G 1E0, 523-3939.

Employment and Immigration, 5203 - 49th Street, T0G 1E0, 523-3331.

Kovanats Building, 523-3331.

Indian and Inuit Affairs, T0G 1E0, 523-4401.

R.C.M. Police, **Box 310**, T0L 1B0.

**HILLIER Ontario****HILLSBOROUGH New Brunswick**

Canada Post, E0A 1X0, 734-2070.

Employment and Immigration, **Post Office Building**, E0A 1X0, 734-2203.

R.C.M. Police, E0A 1X0.

**HILLSBURG Ontario**

Canada Post, N0B 1Z0, 855-4366.

**HILLVIEW Newfoundland**

Canada Post, A0E 2A0, 546-2233.

**HIMSWORTH Ontario****HINCHINBROOK Quebec****HINES CREEK Alberta**

Canada Post, T0H 2A0.

**HINTON** Alberta  
Canada Post, T0E 1B0, 865-2128.  
R.C.M. Police, **Box 298**, T0E 1B0.

**HINTON STATION "A"** Alberta  
Canada Post, T0E 1C0, 865-2805.

**HOBBEWA** Alberta  
Canada Post, T0C 1N0, 585-3811.

**HODGEVILLE** Saskatchewan  
Canada Post, S0E 0Y0, 865-2910.

**HODGSON** Manitoba  
Canada Post, R0C 1N0, 372-6704.  
Health and Welfare Canada, Medical Services, 645-2144.

**HOLBURG** British Columbia  
Canada Post, V0N 1Z0, 288-3435.

**HOLDEN** Alberta  
Canada Post, T0B 2C0.

**HOLLAND** Ontario

**HOLLAND LANDING** Ontario

**HOLYROOD** Newfoundland  
R.C.M. Police, A0A 2R0.

**HOPEWELL** New Brunswick

**HOPE** British Columbia  
Canada Post, V0X 1L0, 869-9019.  
Employment and Immigration, V0X 1L0, 869-9901.  
R.C.M. Police, **P.O. Box 40**, V0X 1L0.

**HORNEPAYNE** Ontario**HOUSTON** British Columbia

Canada Post, V0J 1Z0, **845-7771**.  
 Employment and Immigration, V0J 1Z0, **845-2602**.  
 R.C.M. Police, **Box 490**, V0J 1Z0.

**HOWICK** Ontario**HOWICK** Quebec

Canada Post, J0S 1G0, **825-2611**.

**HOWLAND INDIAN** Ontario**HOWLEY** Newfoundland**HUBBARDS** Nova Scotia

Canada Post, B0J 1T0, **857-9098**.

**HUBERDEAU** Quebec

Canada Post, Notre-Dame Street, J0T 1G0, **687-9189**.

**HUDSON BAY** Saskatchewan

Canada Post, S0E 0Y0, **865-2910**.

**HUDSON** Ontario**HUDSON** Quebec

Canada Post, 99 Cameron, J0P 1H0, **458-4359**.

**HUDSON HEIGHTS** Quebec

Canada Post, Oakland Avenue, J0P 1J0, **458-7241**.

**HUDSON HOPE** British Columbia

Canada Post, V0C 1V0, **783-5302**.

**HULL** Quebec

Central Mortgage and Housing Corporation, 490 St. Joseph Boulevard, 770-1550.  
Employment and Immigration, 333 Cité des Jeunes Boulevard, J8X 3X8, 770-4012.

165 Hôtel de Ville Street, J8X 3X2, 991-2911.

Agriculture Canada, Animal Health Directorate, Place du Portage, Phase II, J8X 3X1, 997-2919.

**HUMBOLDT** Saskatchewan

Agriculture Canada, Farm Credit Corporation, 500 Main Street, S0K 2A0, 682-3902.  
Canada Post, S0K 2A0, 682-5166.

Employment and Immigration, S0K 2A0, 682-5414.

R.C.M. Police, P.O. Box 447, S0K 2A0.

**HUNTER RIVER** P.E.I.

Canada Post, C0A 1N0, 964-2424.

**HUNTINGDON** British Columbia

Revenue Canada, The Collector of Customs and Excise, V0X 1M0, 604-853-3377.  
Employment and Immigration, Border Crossing, V0X 1M0, 853-5945.

**HUNTINGDON** Quebec

Agriculture Canada, Animal Health Directorate, 27 Prince Street, J0S 1H0, 264-5400.  
Canada Post, Bouchette Street, J0S 1H0, 264-3838.

Employment and Immigration, 27 Prince Street, J0S 1H0, 264-3031.

Revenue Canada, Collector of Customs and Excise, 27 Prince Street, J0S 1H0, 514-264-5335.

**HUNTSVILLE** Ontario

**HUNTS POINT** Nova Scotia

**HURON** Ontario

**HUSSAR** Alberta

Canada Post, T0J 1S0.

**HUTTONVILLE** Ontario

Canada Post, L0J 1B0, 457-3391.

HYDE PARK Ontario  
Canada Post, N0M 1Z0, 471-6420.

HYTHE Alberta  
Canada Post, T0H 2C0.

IBERVILLE Quebec  
IGNACE Ontario  
ILDERTON Ontario  
Canada Post, NOM 2A0, 666-1500.  
ILE A LA CROSSE Saskatchewan  
Canada Post, SOM 1C0.  
ILE DU GRAND CALUMET Quebec  
Canada Post, J0X 1J0, 6480-5805.  
INDIAN BAY Newfoundland  
INDIAN HEAD Saskatchewan  
Canada Post, SOG 2K0, 695-2312.  
INGERSOLL Ontario  
Canada Post, N5C 2L0, 485-3700.  
Employment and Immigration, 36 Charles Street West, N5C 2L6, 485-0990.  
INGLESIDE Ontario  
Canada Post, K0C 1M0, 537-2623.  
INGLEWOOD Ontario  
Canada Post, L0N 1K0.  
INGONISH BEACH Nova Scotia  
Canada Post, B0C 1K0, 150.  
Employment and Immigration, Royal Canadian Legion Hall, B0C 1K0.  
R.C.M. Police, B0C 1K0.  
INKERMAN New Brunswick  
INNERKIP Ontario  
Canada Post, N0J 1M0.

**INNISFAIL** Alberta  
Canada Post, T0M 1A0, 227-3935.

**INNISFIL** Ontario

**INNISFREE** Alberta  
Canada Post, T0B 2G0.

**INOUCDJOUAC** Quebec  
Transport, Coast Guard, 254-8879.

**INUVIK** Northwest Territories  
Canada Post, X0E 0T0, 979-2252.  
Employment and Immigration, X0E 0Y0, Kingmingya Road, X0E 0T0, 979-2122.  
Environment Canada, Canadian Wildlife Service, 979-2452.  
Inland Waters Directorate, 979-2621.  
Weather Office, 979-2460.

Health and Welfare Canada, Medical Services, c/o Inuvik General Hospital, 979-3972.  
Revenue Canada, The Collector of Customs and Excise, X0E 0T0, 403-425-6285.  
R.C.M. Police, P.O. Box 1300, X0E 0T0.  
Transport, Coast Guard, 979-2469.

**INVERARY** Ontario  
Canada Post, K0H 1X0, 353-2248.

**INVERMERE** British Columbia  
Canada Post, V0A 1K0, 342-6215.

**INVERNESS** Quebec  
Canada Post, G0S 1K0, 453-2647.  
R.C.M. Police, B0E 1N0.

**INVERNESS-PORT HOOD** Nova Scotia  
Canada Post, B0E 1N0, 258-2683.  
Employment and Immigration, Central Avenue, B0E 1N0, 258-2300.  
Railway Street, B0E 1N0, 258-2996.

IONA Nova Scotia

IPPERWASH Ontario

IRENTON Ontario

IRMA Alberta  
Canada Post, T0B 2H0.

IRON BRIDGE Ontario

IROQUOIS FALLS Ontario  
Canada Post, P0K 1E0, 258-3796.

IROQUOIS Ontario  
Canada Post, K0E 1K0, 652-4977.  
Transport, Coast Guard, 657-3147.

ISLE MADAME Nova Scotia  
Employment and Immigration, Arichat & Petit de Grat, B0E 2L0.

ISLE-VERTE Quebec  
Canada Post, G0L 1K0, 898-2002.

ISLES AUX MORTS Newfoundland

ITUNA Saskatchewan  
Canada Post, S0A 1N0, 795-2655.

IVUGIVIK-ON N.E. Quebec

**JACQUET RIVER** New Brunswick  
Canada Post, E0B 1T0, 237-5428.  
R.C.M. Police, Box 100, E0B 1T0.

**JAFFRAY AND MELICK** Ontario

**JAFFRAY** Ontario

**JAMES** Ontario

**JAMES PARK** New Brunswick  
Canada Post, E0C 1J0, 246-5414.

**JAMESTOWN WAWA** Ontario

**JARVIS** Ontario  
Canada Post, N0A 1J0, 587-4841.

**JASPER** Alberta  
Canada Post, T0E 1E0, 852-3041.  
Employment and Immigration, 621 Patricia Street, T0E 1E0, 852-4418.  
Environment Canada, **Atmospheric Environment Service**, 852-3185.  
R.C.M. Police, Box 357, T0E 1E0.

**JASPER NATIONAL PARK** Alberta  
Indian Affairs and Northern Development, P.O. Box 10, T0E 1E0, 852-4401.

**JERSEY SIDE** Newfoundland

**JOCELY** Ontario

**JOE BATT'S ARM** Newfoundland  
Canada Post, A0G 2X0, 658-3561.

**JOHNSON** Ontario

**JOLLETTE** Quebec

Agriculture Canada, Animal Health Directorate, 585 Archambault Street, J6E 3Z6, 756-6013.  
Farm Credit Corporation, 585 Archambault Street, J6E 2W7, 753-7855.  
Canada Post, 399 Notre-Dame, J6E 3H0, 753-3737.  
Employment and Immigration, 389 Notre-Dame Street, J6E 3H5, 756-1094.  
Revenue Canada, Collector of Customs and Excise, 585 Archambault Street, J6E 2W7, 514-756-4747.  
R.C.M. Police, 152 Bernard Street, J6E 2C5.

**JONQUIERE** Quebec

Canada Post, 177 St-Dominique Street, G7X 6K0, 547-3631.  
Employment and Immigration, 65 St. Hubert Street, G7X 5M4, 547-2191.  
177 St-Dominique Street, G7X 7W8, 542-4555.

**JORDAN STATION** Ontario  
Canada Post, L0R 1S0.

**JUDIQUE** Nova Scotia

**JUNIPER** New Brunswick  
Canada Post, E0J 1P0, 246-5414.

**KAKABEKA FALLS** Ontario  
Canada Post, P0T 1W0, 939-0435.

**KALADAR** Ontario

**KAMLOOPS** British Columbia

Agriculture Canada, **Animal Health Directorate**, 317 Seymour Street, V2C 2E9, 372-7646.  
**Research Branch; Research Service Program**, 3015 Ord Road, V2B 8A9, 376-5565.  
**Farm Credit Corporation**, 1959E Trans-Canada Highway, V2G 2A1, 374-3726.

Canada Post, 301 Seymour Street, V2C 2G0, 374-5933.  
Central Mortgage and Housing Corporation, 1800 Tranquille Road, 376-5571.  
Employment and Immigration, 5264 - 4th Avenue, V2C 3N5.

345 Third Avenue, V2C 3M5, 372-2515.

235 - 1st Avenue, V2C 3J4, 374-6911.

235 First Avenue, V2C 2J4, 374-2171.

Environment Canada, **Inland Waters Directorate**, 376-7353.

**Weather Office**, 376-2160.

Revenue Canada, **Collector of Customs and Excise**, 317 Seymour Street, V2C 2E3, 372-3232.

R.C.M. Police, 1280 Trans-Canada Highway, West, V2C 5Y5.

Solicitor General, 235 First Avenue, 374-6901.

**KAMOURASKA** Quebec

**KAMSACK** Saskatchewan

Canada Post, S0A 1S0, 542-3777.

**KANANASKIS** Alberta

Environment Canada, **Canadian Forestry Service**, 673-2206.

**KAPUSKASING** Ontario

Agriculture Canada, **Research Branch**; **Research Program Service**, Experimental Farm, P5N 2X9, 335-6148.

Canada Post, P5N 1T0, 335-3365.

Employment and Immigration, 8 Queen Street, P5N 1G7, 335-2337.

R.C.M. Police, P5N 2X9.

**KASABONIKA** Ontario

**KASHESHEWAN** Ontario

**KASLO** British Columbia  
Canada Post, V0G 1M0, 353-2611.

**KEARNEY** Ontario

**KEDGWICK** New Brunswick  
Canada Post, E0K 1C0, 284-2178.  
Employment and Immigration, Welfare Office, E0K 1C0.

**KEENE** Ontario  
Canada Post, K0L 2G0, 295-4423.

**KEESEKOOWENIN** Manitoba

**KEEWATIN** Ontario  
Canada Post, P0X 1C0, 547-2960.  
Environment Canada, Inland Waters Directorate, 547-2323.

**KELOWNA** British Columbia  
Agriculture Canada, Farm Credit Corporation, 1451B Ellis Street, V1Y 7N5, 762-2416.  
Canada Post, 530 Gaston Avenue, 762-2118.  
Central Mortgage and Housing Corporation, Capri Office Tower, 860-3613.  
Consumer and Corporate Affairs, 478 Bernard Avenue, 763-5902.  
Employment and Immigration, 1449 St. Paul's Street, V1Y 2E5, 763-1181.  
471 Queensway Avenue, V1Y 6S6, 762-3018.  
471 Queensway Avenue, V1Y 6S5, 763-8107.  
Environment Canada, Weather Office, 765-6598.  
Health and Welfare Canada, Health Protection, 478 Bernard Avenue, 544-3359.  
Revenue Canada, Collector of Customs and Excise, 471 Queensway, V1Y , 604-762-2237.  
Secretary of States, 579 Lawrence Avenue, V1Y 6L8, (604) 763-5322.

**KELVINGTON** Saskatchewan

Canada Post, S0A 1W0, 327-4970.

**KEMPTVILLE** Ontario

Canada Post, K0G 1J0, 258-2672.

**KENNEBEC** Ontario**KENORA** Ontario

Indian and Inuit Affairs, 100-4th Avenue, South, P9N 1Y6, 468-5541.

Canada Post, P9N 1Y0, 468-7042.

Central Mortgage and Housing Corporation, 111 Main Street, 468-3464.

Revenue Canada, Collector of Customs and Excise, 100 - 4th Avenue, South, P9N 1Y6, 807-468-7342.  
Employment and Immigration, 300 McClellan Avenue, P9N 1A8, 468-8936.

100 - 4th Avenue South, P9N 1Y6, 468-5551.

115 Chipman Street, P9N 3X7, 468-6092.

Solicitor General, 116 Chapman Street, P9N 3X5, 468-6726.

Transport, Coast Guard, Lakeside Beach, 468-7242.

**KENSINGTON** P.E.I.

Canada Post, C0B 1M0, 836-3223.

**KENTVILLE-GASPEREAU** Nova Scotia

Agriculture Canada, Policy, Planning and Economics, B4N 1J5, 678-2171.

Canada Post, 495 Main Street, B4N 1K0, 678-3364.

Consumer and Corporate Affairs, 496 Main Street, 452-3040.

Revenue Canada, Collector of Customs and Excise, 495 Main Street, B4N 3X7, 902-678-3410.

Employment and Immigration, 325 Main Street, B4N 3W5, 687-7391.

325 Main Street, B4N 3W5, 678-8483.

**KENTVILLE** Nova Scotia

Agriculture Canada, Research Branch, Research Program Service, B4N 1J5, 678-2171.

Farm Credit Corporation, 109 Main Street, B4N 3X1, 678-6608.

**KENYON** Ontario

KERROBERT Saskatchewan  
Canada Post, S0L 1R0, 834-5231.

KESWICK Ontario

KETTLE POINT Ontario

KILDARE Quebec  
Canada Post, 604 Principale Street, J0K 1C0, 753-4540.

KILLALOE STATION Ontario  
Canada Post, K0J 2A0, 757-2525.

KILLAM Alberta  
Canada Post, T0B 2L0, 385-3532.

KILLARNEY Manitoba  
Agriculture Canada, Farm Credit Corporation, 100 Fletcher Street West, R0K 1G0, 523-4224.  
Canada Post, R0K 1G0, 523-4920.

KIMBERLEY British Columbia  
Canada Post, 275 Wallenger Avenue, V1A 1Z0, 427-2833.

KINBURN Ontario  
Canada Post, K0A 2H0, 832-1411.

KINCAID Saskatchewan  
Canada Post, S0H 2J0, 264-3236.

KINCARDINE Ontario

**KINDERSLEY** Saskatchewan

Agriculture Canada, Animal Health Directorate, Main Street & 3rd Avenue, S0L 1S0, 463-2075.  
 Farm Credit Corporation, 115 First Avenue West, S0L 1S0, 463-3822.  
 Canada Post, S0L 1S0, 463-2062.

R.C.M. Police, P.O. Box 1538, S0L 1S0.

**KING CITY** Ontario**KINGSBURY** Quebec

Canada Post, J0B 1X0, 826-3180.

**KINGSEY FALLS** Quebec

Canada Post, 6 Caron Street, J0A 1B0, 363-2273.

**KINGSEY** Quebec**KINGSGATE** British Columbia

Revenue Canada, The Collector of Customs and Excise, V0B 1V0, 604-424-5549.  
 Employment and Immigration, Kingsgate Border Crossing, V0B 1V0, 424-5424.

**KINGSTON** Nova Scotia

Canada Post, B0P 1R0, 765-2435.  
 Environment Canada, Weather Office, 389-3252.  
 Veterans Affairs, Federal Building, 546-6696.  
 Canadian Pension Commission, 542-5151.

## KINGSTON Ontario

Agriculture Canada, Animal Health Directorate, 203 New Federal Building, K7L 4V6, 546-0916.  
Farm Credit Corporation, 133 Dalton Avenue, K7L 4Y2, 542-8103.

Canada Post, K7L 1X0, 546-7601 or 546-1731.

Central Mortgage and Housing Corporation, 1082A Princess Street, 544-4741.

Correctional Service of Canada, National Parole Service, 303 Bagot Street, K7K 5W7, 549-3939 or 54-39

Regional Headquarters, Box 1174, 544-7922.

Employment and Immigration, 102 Clarence Street, K7L 1X4, 544-3151.

791 Princess Street, K7L 1E9, 546-3641.

675 Bath Road, K7M 4X2.

51 Queen Street, K7K 1A3, 548-4401.

Bagot & Clarence Streets, K7L 4X6, 548-8513.

Health and Welfare Canada, Income Security Program, Federal Building, Clarence Street, 544-3844.

Indian Affairs and Northern Development, 35 Centre Street, 542-3858.

National Film Commission, 659 King Street East, K7L 1X0, 546-6748.

National Parole Board, 382 King Street, East, K7K 2Y2, 549-3800.

National Revenue, Taxation, 387 Princess Street, K7L 1C1, 546-2831.

Revenue Canada, Collector of Customs and Excise, 294 King Street, East, K7L 3B2, 613-544-3404.

Solicitor General, 303 Bagot Street, K7K 3B6, 549-3939.

Transport, Coast Guard, Ship Safety, 548-4451.

797 Princess Street, K7L 1G1, 544-5252.

## KINGSVILLE Ontario

Canada Post, N9Y 1C0, 733-2615.

## KING'S COVE Newfoundland

## KING'S POINT Newfoundland

## KING Ontario

## KINISTINO Saskatchewan

Canada Post, S0J 1H0, 864-3553.

## KINKORA P.E.I.

**KINUSO** Alberta  
Canada Post, T0G 1K0.

**KIPPEL** Ontario

**KIRKFIELD** Ontario  
Canada Post, K0M 2B0, 438-3582.

**KIRKLAND LAKE** Ontario  
Canada Post, P2N 2G0, 567-3333.  
Employment and Immigration, Northern College of Applied Arts and Technology, 568-8415.  
15 Government Road East, P2N 1A1, 567-9205.  
R.C.M. Police, P2N 3H6.

**KISBEY** Saskatchewan  
Canada Post, S0C 1L0, 462-2026.

**KITCHENER** Ontario  
Canada Post, 44 Gaukel Street, N2G 1Y0, 743-2951.  
Central Mortgage and Housing Corporation, 1770 King Street, East, 743-5264.  
Employment and Immigration, 43 Weber Street East, N2H 1C4, 743-4187.  
22 Frederick Street, N2H 6M6, 579-1550.  
141 Ontario Street, North, N2G 4L6, 742-8361.  
15 Duke Street East, N2H 1A2, 744-4161.  
Health and Welfare, Income Security Program, 151 Frederick Street, 576-5750.  
Health Protection, 15 Duke Street East, 742-6197.  
Indian Affairs and Northern Development, 528 Wellington Street, North, 742-5273.  
National Film Commission, 366 Oxford Street East, N2G 2M4, 743-4661.  
National Revenue, Taxation, 166 Frederick Street, N2H 2M4, 579-6060.  
Revenue Canada, Collector of Customs and Excise, 15 Duke Street, East, N2H 6M1, 519-745-9488.  
R.C.M. Police, 28 Avon Road,

**KITIMAT** British Columbia

Canada Post, 450 City Centre, V8C 1T0, 632-6722.

Employment and Immigration, 311 Federal Building, City Centre, V8C 1T6, 632-4691.  
Revenue Canada, Collector of Customs and Excise, 430 City Centre, V8C 1T6, 604-637-7611.  
R.C.M. Police, 1101 Kingfisher Avenue, V8C 2H7.

**KITSCOTY** Alberta

Canada Post, T0B 2P0.

**KLEINBURG** Ontario

Canada Post, L0J 1C0, 893-1044.

**KNOWLTON** Quebec

Canada Post, Main Street, J0E 1V0, 243-6884.

**KOOTENAY** British Columbia

**KOMOKA** Ontario

Canada Post, N0L 1R0.

**KYLE** Saskatchewan

Canada Post, S0L 1T0, 375-2285.

- LA BAIE Quebec  
Revenue Canada, Collector of Customs and Excise, 844 - 2nd Street, G7B 2E7, 418-544-2525.
- LA CRETE Alberta  
Canada Post, T0H 2H0, 928-3883.
- LA GRANDE Quebec  
Canada Post, J0Y 2V0, 638-8139.
- LA GUADELOUPE Quebec  
Canada Post, 206 Cartier Avenue, G0M 1G0, 459-3550.
- LA LOCHE Saskatchewan  
Canada Post, S0M 1G0, 822-2040.  
R.C.M. Police, S0M 1G0.
- LA MACAZA Quebec
- LA MALBAIE Quebec  
Canada Post, 304 St-Etienne Street, G0T 1J0, 665-3206.  
Employment and Immigration, 21 St. André Street, G0T 1J0, 665-3784.
- LA PATRIE Quebec  
Canada Post, Principale Street, J0B 1Y0, 888-2323.
- LA PECHE Quebec
- LA PLAINE Quebec  
Canada Post, 3890 Laurier Boulevard, J0N 1B0, 478-0616.
- LA POCATIERE Quebec  
Agriculture Canada, Research Branch; Research Program Service,  
Experimental Farm, G0R 1Z0, 856-3141.  
Canada Post, 407 - 9th Street, G0R 1Z0, 856-2732.  
Employment and Immigration, 1000 - Sixth Avenue, D0R 1Z0, 856-2041.

LA PRAIRIE Quebec  
Canada Post, 550 St-Elizabeth Boulevard, J5R 1V0, 659-0649.

LA REDEMPTION Quebec

LA RIVIERE Manitoba  
Canada Post, R0G 1A0, 242-2674.

LA RONGE Saskatchewan  
Canada Post, S0J 1L0, 425-2018.  
Employment and Immigration, La Ronge Avenue, S0J 1L0, 425-2229.  
Expansion Canada, P.O. Box 960, 425-2550.  
R.C.M. Police, P.O. Box 690, S0J 1L0.

LA SARRE Quebec  
Canada Post, 221 Principale Street, J9Z 1Y0, 333-4255.  
Employment and Immigration, 223 Principale Street, J9Z 1Y5, 333-5444.

LA SCIE Newfoundland  
Canada Post, A0K 3M0, 675-2427.

LA TRINITE-DES-MONTS Quebec

LA TUQUE Quebec  
Canada Post, 375 St-Joseph Street, G9X 1L0, 523-7601.  
Employment and Immigration, 375 St. Joseph Street, G9X 3P3, 523-2781.  
Revenue Canada, Collector of Customs and Excise, Post Office Building, G9X 3N9, 819-523-3844.

LA VALLEE Ontario

LA VERNIERE Quebec  
Canada Post, G0B 1L0.

**LACADIE** Quebec**LACHINE** Quebec

Employment and Immigration, 2920 Notre-Dame Street, H8S 2H1, 634-7131.  
 905 Notre-Dame Street, H8S 2C1, 637-6751.

**LABRADOR CITY** Newfoundland

Canada Post, 2 Carol Lake, Shopping Centre No. 2, 944-3979.

**LACHUTE** Quebec

Agriculture Canada, Animal Health Directorate, Main Street, J8H 1Y7, 562-6001.  
 Canada Post, 576 Principale Street, J8H 1Y0, 562-5006.  
 Employment and Immigration, 505 Béthanie Street, J8H 4A6, 562-3791.  
 Revenue Canada, Collector of Customs and Excise, Main Street, J8H 1X7, 514-562-5995.

**LACOLLE** Quebec

Agriculture Canada, Animal Health Directorate, Route #9, Box 486, J0J 1J0, 246-3261.  
 Canada Post, 53 L'eglise Street, J0J 1J0, 246-3234.  
 Employment and Immigration, 53 Eglise Street, J0J 1J0, 246-3911, 246-2153.  
 Revenue Canada, Collector of Customs and Excise,  
     West Section, Highway Traffic, J0J 1J0, 246-3932.  
 R.C.M. Police, 20 Bouchard Street, J0J 1J0.

**LACOMBE** Alberta

Agriculture Canada, Research Branch; Research Program Service, T0C 1S0, 782-3316.  
     Farm Credit Corporation, 5020 - 51st Avenue, T0C 1S0, 782-6678.  
 Canada Post, T0C 1S0, 782-6006.

**LAC DU BONNET** Manitoba

Canada Post, R0E 1A0, 345-2668.

**LAC-AUX-SABLES** Quebec

Canada Post, 681 Principale Street, G0X 1M0, 336-2022.

**LAC-AU-SAUMON** Quebec  
Canada Post, Edmond Street, G0J 1M0, 778-3737.

**LAC-A-LA-TORTE** Quebec  
Canada Post, 1021 - 4th Avenue, G0X 1L0.

**LAC-A-LA-CROIX** Quebec

**LAC-BEAUPOURT** Quebec  
Canada Post, G0Z 2C0, 849-2166.

**LAC-BOUCHETTE** Quebec  
Canada Post, 262 Principale Street, G0W 1V0, 348-6622.

**LAC-BROME** Quebec

**LAC-CARRE** Quebec  
Canada Post, Principale Street, J0T 1J0, 688-2474.

**LAC-DES-AIGLES** Quebec  
Canada Post, G0K 1V0.

**LAC-DES-ECORCES** Quebec  
Canada Post, 117 De L'Eglise Avenue, J0W 1H0, 585-3101.

**LAC-DROLET** Quebec  
Canada Post, G0Y 1C0, 549-2933.

**LAC-ETHCHEMIN** Quebec  
Canada Post, 208 - 2nd Avenue, G0R 1S0, 625-5491.

**LAC-HUMQUI** Quebec  
Canada Post, G0J 1N0.

**LAC-MASSON** Quebec

Canada Post, 520 De L'eglise Avenue, 585-3101.

**LAC-MEGANTIC** Quebec

Canada Post, 5229 Frontenac Street, G6B 1G0, 583-1940.

Employment and Immigration, 5227 Frontenac Street, G6B 1H2, 583-2200.

5005 Champlain Street, G6B 1X8, 583-3014.

Revenue Canada, Collector of Customs and Excise, 5527 Frontenac Street, G6B 2G8, 819-583-1826.

**LAC NOMININGUE** Quebec**LAC SIMON** Quebec**LAC ST-CHARLES** Quebec

Canada Post, 1346 - 1st Avenue, G0A 2H0.

**LAC-STE-MARIE** Quebec**LAGACEVILLE** New Brunswick

Canada Post, E0C 1K0, 776-8353.

**LADYSMITH** British Columbia

Canada Post, V0R 2E0, 245-3722.

**LAKE COWICHAN** British Columbia

Canada Post, V0R 2G0, 749-6211.

R.C.M. Police, 68 Stanley Street, V0R 2G0.

**LAKE LA BICHE** Alberta

Canada Post, T0A 2C0, 623-4715.

**LAKE LENORE** Saskatchewan

Canada Post, S0K 2J0, 368-2202.

LAKE LOUISE Alberta  
Canada Post, T0L 1E0.

LAKE OF BAYS Ontario

LAKEFIELD Ontario  
Canada Post, K0L 2H0, 652-7122.

LAKEVIEW Manitoba

LAKEVILLE New Brunswick

LAMALINE Newfoundland

LAMARTINE Quebec  
Canada Post, Principale Street, G0R 1X0.

LAMBETH Ontario  
Agriculture Canada, Farm Credit Corporation, 79 Main Street East, N0L 1S0, 652-3259.  
Canada Post, N0L 1S0, 652-5332.

LAMBTON Quebec  
Canada Post, 220 Principale Street, G0M 1H0.

LAMEQUE New Brunswick  
Canada Post, E0B 1V0, 344-2223.

LAMOND Alberta  
Canada Post, T0B 2R0.

LAMONT Alberta  
Canada Post, T0B 2R0, 895-2252.

LAMPMAN Saskatchewan  
Canada Post, S0C 1N0, 487-2266.

**LAMY** Quebec

Canada Post, G0L 1R0.

**LANARK** Ontario

Canada Post, K0G 1X0, 259-2801.

**LANCASTER** Ontario

Canada Post, K0C 1N0, 347-2122.

**LANCASTER PARK** Alberta

Canada Post, T0A 2H0, 973-8572.

**LANDIS** Saskatchewan

Canada Post, S0K 2K0, 658-2151.

**LANGENBURG** Saskatchewan

Canada Post, S0A 2A0, 743-2441.

**LANGEVIN** Quebec

Canada Post, G0R 1Y0, 383-3839.

**LANGHAM** Saskatchewan

Canada Post, S0K 2L0, 283-4318.

**LANGLAIS** Quebec

Canada Post, G0W 1Y0.

**LANGLEY** British ColumbiaAgriculture Canada, **Animal Health Directorate**, 20418 Douglas Crescent, V3A 4B4, 534-5114.  
Canada Post, 20408 Douglas Crescent, V3A 4B0, 534-4323 or 534-3141.

Employment and Immigration, 204 - 20218 Fraser Highway, V3A 4E6, 533-1202.

**LANGTON** Ontario

Canada Post, N0E 1G0, 875-2680.

LANIGAN Saskatchewan  
Canada Post, S0K 2M0, 365-2882.

LANORAIE Quebec  
Canada Post, 359 St-Joseph, J0K 1E0, 887-2923.

LANSDOWNE Ontario  
Canada Post, K0E 1L0, 659-2237.  
Employment and Immigration, Thousand Islands Bridge, K0E 1L0, 659-2319.  
Revenue Canada, Collector of Customs and Excise, St. Lawrence, East, K0E 1L0, 613-659-2444.

LANTZ SIDING Nova Scotia

LANTZVILLE British Columbia  
Canada Post, V0R 2H0, 390-2712.

LARDER LAKE Ontario

LARK HARBOUR Newfoundland

LARRY'S RIVER

LASALLE Quebec

LATERRIERE Quebec  
Canada Post, Notre-Dame Street, G0V 1K0.

LAURENTIDES Quebec  
Canada Post, 200 - 12th Avenue, J0R 1C0, 223-2998.

LAURIER Quebec  
Canada Post, Laurier Boulevard, G0S 1N0, 728-2284.

LAURIERVILLE Quebec  
Canada Post, 400 Beland Avenue, G0S 1P0, 365-4725.

**LAWRENCETOWN** Nova Scotia

Canada Post, B0S 1M0, 584-3660.

**LAVALTRIE** Quebec

Canada Post, 1125 Notre-Dame, J0K 1H0, 586-1932.

**LAVAL** Quebec

Canada Post, 850 Montrose Street, H7E 3M0, 661-2991.

187 Ste-Rose Boulevard, H7L 1L0, 625-2727.

600 - 3rd Avenue, H7R, 4J0, 627-4174.

2600 Le Courbusier Boulevard, H7S 2A0, 681-4118.

3475 Chemin du Souvenir, H7V 1A0, 688-8800.

**970 Montée Gravel, H7X 2B0, 689-1013.**

4440 Samson Boulevard, H7W 2G0, 681-5234.

Central Mortgage and Housing Corporation, 3 Place Laval, H7N 1A2, 663-9300.

Correctional Service of Canada, Regional Headquarters, 1600 East St. Martin Boulevard, 668-1310.  
Employment and Immigration, 3 Place Laval, H7N 1A4, 663-5910.

**LAVAL-DES-RAPIDES** Quebec

Canada Post, 157 Prairies Boulevard, H7N 2T0, 669-2624.

**LAWN** Newfoundland**LAZO** British Columbia

Canada Post, V0R 2K0, 339-2833.

**LEADER** Saskatchewan

Canada Post, S0N 1H0, 628-3552.

**LEAF RAPIDS** Manitoba

Canada Post, R0B 1W0, 473-8687.

**LEAMINGTON** Ontario

Canada Post, N8H 1H0, 326-3021.

Employment and Immigration, 74 Talbot Street, West, N8H 1M4, 326-6141.

Indian Affairs and Northern Development, R.R. No. 1, N8H 3V4, 326-3204.

Revenue Canada, Collector of Customs and Excise, 74 Talbot, West, N8H 1M4, 519-326-9522.

R.C.M. Police, General Delivery,

**LEASK** Saskatchewan

Canada Post, S0J 1M0, 466-2332.

**LEBEL-SUR-QUEVILLON** Quebec

Canada Post, 7678 Place Quevillon, J0Y 1X0, 755-3214.

**LEDUC** Alberta

Canada Post, T9E 2E0, 986-2781.

R.C.M. Police, Box 1306, T0C 1V0.

**LEEDS** Quebec

Canada Post, G0N 1J0.

**LEGAL** Alberta

Canada Post, T0G 1L0.

**LE HAVRE** Nova Scotia

**LEMBURG** Saskatchewan

Canada Post, S0A 2B0, 569-5099.

**LENA** Manitoba

Revenue Canada, The Collector of Customs and Excise, R0K 1H0, 204-534-6820.

**LENNOXVILLE** Quebec

Agriculture Canada, Research Branch; Research Program Service, P.O. Box 90, J1M 1Z3, 565-4702.

Employment and Immigration, Student Union Building, J1M 1Z6, 569-1757.

**LEROY** Saskatchewan  
 Canada Post, SOK 2P0, 268-3622.

**LES BOULES** Quebec

**LES CEDRES** Quebec  
 Canada Post, 62 Principale Street, JOP 1L0, 452-4200.

**LES EBOULEMENTS** Quebec

**LES ESCOUMINS** Quebec  
 Canada Post, 87 St-Marcellin Street, GOT 1K0, 233-2687.

**LES MECHINS** Quebec  
 Canada Post, G0J 1T0, 729-3668.

**LETELLIER** Quebec

**LETHBRIDGE** Alberta  
 Agriculture Canada, Animal Health Directorate, 4th Avenue & 7th Street, T1J 3Y5, 327-5629.  
 Farm Credit Corporation, 433 Holiday Village, T1J 3L8, 329-3009 or 329-3141.  
 Research Branch; Research Program Service, T1J 4B1, 327-4561.

Canada Post, T1J 0N0, 328-2063 or 327-2456.  
 Central Mortgage and Housing Corporation, 740 - 4th Avenue, South, 328-5581.  
 Consumer and Corporate Affairs, Federal Building, 327-1166.  
 Employment and Immigration, 419 - 7th Street South, T1J 2G5, 327-8535.  
 471 Mayor McGrath Drive, T1J 3L8, 329-6522.  
 419 - 7th Street South, T1J 2G5, 328-5588.

Environment Canada, Weather Office, 327-4334.  
 Health and Welfare Canada, Income Security Program, 740 - 4th Avenue South, 327-2155.  
 Indian and Inuit Affairs, T1J 0N0, 327-2131.  
 Revenue Canada, Collector of Customs and Excise, Federal Building, T1J 3Y2, 403-327-2688.  
 R.C.M. Police, Box 460, T1J 3Z1.

LETHBRIDGE Newfoundland  
Canada Post, A0C 1V0, 467-5569.

LEVACK Ontario  
Canada Post, P0M 2C0, 966-2091.

LEVIS Quebec

Agriculture Canada, Animal Health Directorate, 2 de l'Eglise Street, G6W 5M5, 694-3537.  
Canada Post, 160 Commerciale Street, G6V 3P0, 694-3911, 694-3912 or 694-3913.  
Employment and Immigration, 205, Mgr. Ignace-Bourget, G6V 6Z9, 833-5110.  
164 Commerciale Street, G6V 3P5, 694-3464.

2 Route 2, G6V 6X8, 694-4081.

Revenue Canada, Collector of Customs and Excise, 160 Commercial Street, G6V 3P5, 418-694-3186.

LEWISPORTE Newfoundland

Canada Post, A0G 3A0, 535-2711.

Revenue Canada, The Collector of Customs and Excise, A0G 3A0, 709-535-2721.

R.C.M. Police, P.O. Box 187, A0G 3A0.

Transport, Coast Guard, Ship Safety, 535-2503.

Telecommunications and Electronics, 261-2323.

LILLILOET British Columbia

Canada Post, V0K 1V0, 256-7224.

LINCOLN Ontario

LINDEN Alberta

Canada Post, T0M 1J0, 546-3838.

LINDSAY Ontario

Agriculture Canada, Farm Credit Corporation, 130 William Street North, K9V 4R8, 324-5773.

Canada Post, K9V 3B0, 324-4431.

Employment and Immigration, 34 Cambridge Street South, K9V 3B8, 324-3562.

Revenue Canada, Collector of Customs and Excise, 34 Cambridge Street, South, K9V 3B8, 324-4851.

**LINIERE** Quebec  
 Canada Post, Principale Street, G0M 1J0, 685-3066.

**LINTLAW** Saskatchewan  
 Canada Post, S0A 2H0, 325-2125.

**LION'S HEAD** Ontario  
 Canada Post, N0H 1W0.

**LISTOWEL** Ontario  
 Agriculture Canada, Farm Credit Corporation; n, 137 Inkerman Street West, N4W 3H2, 291-3450.  
 Canada Post, N0G 3A0, 291-2190.  
 Employment and Immigration, 210 Main Street East, N4W 2B7, 291-2920.  
 Revenue Canada, Collector of Customs and Excise, 210 Mair Street, East, N0G 3A0, 519-291-2700.

**LITTLE BAY ISLANDS** Newfoundland

**LITTLE BAY** Newfoundland

**LITTLE BRITAIN** Ontario  
 Canada Post, K0M 2C0, 786-2161.

**LITTLE BROOK** Nova Scotia

**LITTLE CATALINA** Newfoundland

**LITTLE CURRENT** Ontario  
 Revenue Canada, The Collector of Customs and Excise, P0P 1K0, 705-368-2570.

**LIVELY** Ontario  
 Canada Post, P0M 2E0, 692-3601.

**LIVERPOOL-PORT Nova Scotia**

Canada Post, B0T 1K0, 354-5001.

Employment and Immigration, 164 Main Street, B0T 1K0, 354-3471.

Revenue Canada, Collector of Customs and Excise, 18 Market Street, B0T 1K0, 902-354-3268.

R.C.M. Police, P.O. Box 341, B0T 1K0.

**LLOYDMINSTER Saskatchewan**

Agriculture Canada, Animal Health Directorate, 5001 - 50th Avenue, S9V 0Y2, 825-2713.

Canada Post, 4616 - 49th Avenue, S9V 0P0, 825-2416.

Employment and Immigration, 4916 - 49th Avenue, S9V 0T2, 825-2246.

R.C.M. Police, 4801 - 44th Street, S9V 0G7.

**LOBO Ontario**

**LOCKEPORT Nova Scotia**

Canada Post, B0T 1L0, 656-2360.

Employment and Immigration, Water Street, B0T 1L0, 656-2512.

Canada Post, V0K 1W0, 523-9323.

**LOGGIEVILLE New Brunswick**

## LONDON Ontario

Agriculture Canada, **Animal Health Directorate**, 457 Richmond, N6A 4V8, 679-4025.  
**Research Branch**; **Research Program Service**,

University Sub Post Office, N6A 5B7, 679-4452.  
 Canada Post, 951 Highbury Avenue, N5Y 1A2, 679-4236.

Central Mortgage and Housing Corporation, 197 York Street, 438-1731.

Consumer and Corporate Affairs, 781 Richmond Street, 679-4032.

Employment and Immigration, 1460 Oxford Street, **East**, N5V 1W2, 365-4206.

451 Talbot Street, N6C 5C9, 679-4030.

217 York Street, N6A 1B7, 679-5078.

120 Queen's Avenue, N6A 4Y8, 679-4444.

451 Talbot Street, N6A 4S7, 679-4351.

451 Talbot Street, N6A 5C9, 679-4113.

Health and Welfare Canada, **Income Security Program**, 451 Talbot Street, 168-4121.

495 Richmond Street, 168-5000.

Health Protection, 451 Richmond Street, 168-4125.

Indian and Inuit Affairs, 457 Richmond Street, N6A 4Y4, 679-4040.

Labour Canada, **457 Richmond Street**, N6A 3E3, 679-4047.

National Film Commission, 195 First Avenue West, N6A 1U7, 679-4120.

National Revenue, **Taxation**, 451 Talbot Street, N6B 1V7, 679-4211.

Revenue Canada, **Collector of Customs and Excise**, 451 Talbot Street, N6A 4T9, 519-679-4131.

R.C.M. Police, 457 Richmond Street,

Secretary of State, 451 Talbot Street, N6A 5C9, (519) 679-4335.

Solicitor General, 195 Dufferin Avenue, N6A 1K7, 679-4253.

Supply and Services Canada, 457 Richmond Street, N6A 3E3, 679-4035.

Veterans Affairs, 451 Talbot Street, **N6A 4N9**, 679-4366.

P.O. Box 5141, **N6A 4N9**, 679-4386.

## LONGFORD Ontario

## LONG HARBOUR Newfoundland

## LONG LAC Ontario

LONG SAULT Ontario  
Canada Post, K0C 1P0, 534-2548.

LONGUEUIL Quebec

Central Mortgage and Housing Corporation, 99 Place Charles Lemoyne, 670-4600.  
Employment and Immigration, 945 Chambly Road, J4H 3M6, 679-2630.

75 Chambly Road, J4H 3L3.

100 Place Charles Lemoyne, J4K 2T4, 283-3645.

371 St. Jean Street, J4H 2X9, 677-9157.

101 Place Charles Lemoyne, J4K 2T3, 651-8020.  
Solicitor General, 174 Ste. Foy Boulevard, J4J 1W9, 651-9324.

LONGUE-POINTE Quebec

LONGUE-POINTE-DE-MINGAN Quebec  
Canada Post, G0G 1V0.

LOON LAKE Saskatchewan  
Canada Post, S0M 1L0, 837-2145.

LORDS COVE - DEER ISLAND New Brunswick

LORRAINVILLE Quebec

Canada Post, 91 St-Joseph, J0Z 2R0, 625-2138.

LORRETVILLE Quebec

Canada Post, 216 Racine Street, G2B 1C0, 843-8063.

LOTBINIERE Quebec

Canada Post, G0S 1S0.

LOUGHBOROUGH Ontario

**LOUISBOURG** Nova Scotia

Canada Post, B0A 1M0, 733-2270.

Employment and Immigration, **Federal Building, B0A 1M0, 733-2112.**  
Indian Affairs and Northern Development, **Box 160, B0A 1M0, 733-2280.****LOUISDALE** Nova ScotiaCanada Post, B0E 1V0, **345-2433.****LOUISEVILLE** Quebec

Canada Post, 48 St-Aime, J5V 2A0, 228-4122.

Employment and Immigration, **50 St-Aimé Street, J5V 2L6, 228-2761.**Revenue Canada, **Collector of Customs and Excise, St. Aimé Street, J5V 2A7, 819-228-4794.****LOUISE** Manitoba**LOURDES** Newfoundland**LOURDES-DU-BLANC-SABLON**Canada Post, **G0G 1W0.****LOW** Quebec**LOWER EAST PUBNICO** Nova Scotia**LOWER GRANDVILLE** Nova Scotia**LOWER NEGUAC** New BrunswickCanada Post, E0C 1M0, **776-8494.****LOWER SACKVILLE** Nova ScotiaCanada Post, 520 Hwy. #1, B4C 2S0, **865-8167.****LOWER WEDGEPORT** Nova Scotia**LOWER WOOD'S HARBOUR** Nova Scotia

LUCAN Ontario  
Canada Post, NOM 2J0, 227-4400.

LUCEVILLE Quebec  
Canada Post, Erables Street, G0K 1E0, 739-3146.

LUCKNOW Ontario  
Canada Post, N0G 2H0, 528-3408.

LUNDAR Manitoba  
Canada Post, R0C 1Y0, 762-5744.

LUDLOW New Brunswick

LUMSDEN Newfoundland  
R.C.M. Police, S0G 3C0.

LUNENBURG Nova Scotia  
Canada Post, B0J 2C0, 634-4931.  
Employment and Immigration, 121 Pelham Street, B0J 2C0, 634-8807.  
Revenue Canada, Collector of Customs and Excise, Federal Building, B0J 2C0, 902-634-4401.  
R.C.M. Police, B0J 2C0.

LUSELAND Saskatchewan  
Canada Post, S0L 2A0, 372-4434.

LUSHES BIGHT Newfoundland

LYNDEN Ontario  
Canada Post, L0R 1T0, 647-3973.

LYNDHURST Ontario  
Canada Post, K0E 1N0, 928-2010.

**LYNN LAKE** Manitoba

Canada Post, R0B 0W0, 356-2737.  
 Employment and Immigration, **Sherritt Avenue**, R0B 0W0, 356-8300.  
 R.C.M. Police, **P.O. Box 8**, R0B 0W0.

**LYSTER** Quebec

Canada Post, 120 Principale Street, G0S 1V0, 389-5355.

**LYTTON** British Columbia

Canada Post, V0K 1Z0, 455-2233.  
 R.C.M. Police, **Box 69**, V0K 1Z0.

**L'ANGE-GARDIEN** Quebec**L'ANNONCIATION** Quebec**L'ARDOISE** Nova Scotia**L'ASCENSION-DE-NOTRE** Quebec**L'ASCENSION-DE-PATAP** Quebec**L'ANGE-GARDIEN** Quebec

Canada Post, 4 Mairie Street, G0A 2K0, 822-0211.

**L'ANNONCIATION** Quebec

Canada Post, 36 North Principale Street, J0T 1T0, 275-2838.  
 Employment and Immigration, **84 South Principale Street**, J0T 1T0, 275-3155.

**L'ARDOISE** Nova Scotia

Employment and Immigration, **Community Centre**, B0E 1S0.

**L'ASCENSION** Quebec**L'ASCENSION-DE-NOTRE** Quebec

L'ASCENSION-DE-PATAP Quebec

L'ASSOMPTION Quebec

Agriculture Canada, Research Branch; Research Program Service,  
Experimental Farm, J0K 1G0, 589-4775.

Canada Post, 306 St-Pierre, J0K 1G0, 589-3112.

Employment and Immigration, 178 Notre-Dame Street, J0K 1G0, 589-5751.  
178 Notre-Dame Street, J0K 1G0, 589-5751.

L'EPHAPHANIE Quebec

Canada Post, 65 Leblanc Street, J0K 1J0, 588-5101.

L'ORIGINAL Ontario

Canada Post, K0B 1K0, 675-2032.

L'ISLET Quebec

Canada Post, G0R 2B0, 247-5121.

L'ISLETVILLE Quebec

Canada Post, G0G 2C0, 247-5435.

MABERLEY Ontario

MABOU Nova Scotia

MACAMIC Quebec

Canada Post, 34 - 7th Avenue, J0Z 2S0, 782-4386.

MACDONALD Manitoba

MACGREGOR Manitoba

Canada Post, R0H 0R0, 685-2819.

MACHIN Ontario

MACIER Ontario

MACKENZIE British Columbia

Canada Post, V0J 2C0, 997-6212.

Employment and Immigration, C.T.W. Building, Suite 7A, V0J 2C0, 997-6615.  
R.C.M. Police, Box 280, V0J 2C0.

MADAME ISLAND AREA Nova Scotia

MADOC Ontario

Canada Post, K0K 2K0, 473-2866.

MADSEN Ontario

MAGDALEN ISLANDS Quebec

Revenue Canada, The Collector of Customs and Excise, G0B 1B0,

MAGNETAWAN Ontario

**MAGOG** Quebec

Canada Post, 65 Principale Street East, 843-6985.  
Employment and Immigration, 67 East Principale Street, J1X 3W8, 843-3361.  
Revenue Canada, Collector of Customs and Excise, 69 Main Street, East, J1X 1Y4, 819-343-5155.

**MAGRATH** Alberta

Canada Post, T0K 1J0, 758-3666.

**MAHONE BAY** Nova Scotia

**MAIDSTONE** Ontario

Canada Post, N0R 1K0.

**MAIDSTONE** Saskatchewan

Canada Post, S0M 1M0, 893-2521.  
R.C.M. Police, S0M 1M0.

**MAIN BROOK** Newfoundland

**MAISONNETTE** New Brunswick

**MAITLAND** Nova Scotia

Canada Post, K0E 1P0, 348-3280.

**MAITLAND** Ontario

**MALARTIC** Quebec

Canada Post, 870 Royale Street, J0Y 1Z0, 757-3444.

**MALDEN** Ontario

**MALLORYTOWN** Ontario

Canada Post, K0E 1R0, 923-5512.  
Indian Affairs and Northern Development, P.O. Box 469, R.R. 3, K0E 1R0, 923-5241.

**MANITOULIN ISLAND** Ontario  
Employment and Immigration, c/o Hospital Building, POP 1S0, 377-5722.

**MANITOUWADGE** Ontario

**MANITOWANING** Ontario

**MANIWAKI** Quebec  
Canada Post, 267 Notre-Dame Street, J9E 2J0, 449-2225.  
Employment and Immigration, 125A Laurier Street, J9E 2K5, 449-4042.  
116 King Street, J0W 1M0, 449-4444.

**MANKOTA** Saskatchewan  
Canada Post, 50H 2W0, 478-2244.

**MANNERS SUTTON PARIS** New Brunswick

**MANOTICK** Ontario  
Canada Post, K0A 2N0, 692-3729.

**MANNING** Alberta  
Canada Post, T0H 2M0, 836-3121.

**MANNVILLE** Alberta  
Canada Post, T0B 2W0.

**MANSEAU** Quebec  
Canada Post, G0X 1V0, 356-2004.

**MANSONVILLE** Quebec  
Canada Post, Bridge Street, J0E 1X0, 292-5828.  
Revenue Canada, The Collector of Customs and Excise, 514-292-5995.

**MANTANE** Quebec  
Canada Post, 200 St-Jerome Avenue, G4W 3B0, 562-0547 or 562-0633.

**MANTES** Quebec

**MANTICOKE** Ontario

**MANUELS** New Brunswick  
Canada Post, A0A 2Y0, 834-8361.

**MANVERS**, Ontario

**MAPLE CREEK** Saskatchewan  
Agriculture Canada, **Animal Health Directorate**, 101 Jasper Avenue, SON 1N0, 667-2595.  
Canada Post, SON 1N0, 667-2846.  
Indian Affairs and Northern Development, P.O. Box 278, SON 1N0, 667-2645.  
R.C.M. Police, 110 Maple Street, SON 1N0.

**MAPLE RIDGE** British Columbia  
Canada Post, 11841 - 224 Street, V2X 6A0, 463-3651.  
Employment and Immigration, 22335 Lougheed Highway, V2X 2T3, 467-5515.  
R.C.M. Police, 22460 Dewdney-Trunk Road, V2X 3S6.

**MARATHON** Ontario  
Indian Affairs and Northern Development, P.O. Box 550, P0T 2E0, 229-0801.

**MARA** Ontario

**MARBLETON** Quebec

**MARCH** Ontario

**MARGARY FORKS** Nova Scotia

**MARGARY HARBOUR** Nova Scotia

**MARGARY VALLEY** Nova Scotia

**MARIA** Quebec

Canada Post, G0C 1Y0, 759-3934.

**MARIEVILLE** Quebec

Canada Post, 540 Ste-Marie, J0L 1J0, 466-7275.

Revenue Canada, Collector of Customs and Excise, 1345 de Pont Street, J0L 1J0, 514-466-7411.

**MARION BRIDGE** Nova Scotia**MARIPOSA** Ontario**MARKDALE** Ontario

Canada Post, N0C 1H0, 986-2522.

**MARKHAM** Ontario

Canada Post, 21 Main North, L3P 1X0, 294-1451.

**MARMORA** Ontario

Canada Post, K0K 1S0, 472-3013.

**MARSDEN** Saskatchewan**MARTEL** Quebec

Canada Post, G0V 1L0.

**MARTENSVILLE** Saskatchewan

Canada Post, S0K 2T0, 611-2622.

**MARTINTOWN** Ontario

Canada Post, K0C 1S0, 528-4472.

**MARWAYNE** Alberta

Canada Post, T0B 2X0.

**MARYSTOWN** Newfoundland

Canada Post, A0E 2M0, 279-1660.

Central Mortgage and Housing Corporation, Mayo Building, Queen Street, 279-1289.  
Employment and Immigration, Villa Marie Drive, A0E 2M0, 279-4675.

Ville Marie Drive, A0E 2M0, 279-1064.

Transport, Coast Guard, Ship Safety, 279-2201.

**MASCOUCHE** Quebec

Canada Post, 3003 Ste-Marie Boulevard, J0N 1C0, 474-2215.

**MASCOUCHE HEIGHTS** Quebec

Canada Post, 185 English Road, J0N 1T0, 477-0311.

**MASKINONGE** Quebec

Canada Post, 14 Ste-Marie, J0K 1N0, 227-2458.

**MASSET** British Columbia

Canada Post, V0T 1M0, 626-5155.

**MASSON** Quebec

Canada Post, 49 Notre-Dame, J0X 2H0, 986-8973.

**MASSUEVILLE** Quebec

**MATAGAMI** Quebec

Canada Post, Place du Commerce, J0Y 2A0, 739-2523.

**MATANE** Quebec

Revenue Canada, Collector of Customs and Excise, 200 St Jérôme Street, G4W 3A2, 418-723-1920.  
Employment and Canada, 750 West Phare Street, G4W 3W8, 562-2876.

**MATAPEDIA** Quebec

Canada Post, G0J 1V0, 865-2188.

**MATHESON** Ontario  
Canada Post, P0K 1N0.

**MATSQUI** British Columbia  
Canada Post, V0X 1S0, 826-2164.

**MATTAWA** Ontario  
Canada Post, P0H 1V0, 744-2301.

**MATTICE EILBER** Ontario

**MAXVILLE** Ontario  
Canada Post, K0C 1T0, 527-2018.

**MAYO** Yukon Territories  
Canada Post, Y0B 1M0, 996-2277.  
Health and Welfare Canada, Medical Services, 996-2345.

**MAYNERTHORPE** Alberta  
Canada Post, T0E 1N0.

**MAYNOOTH** Ontario  
Canada Post, K0L 2S0, 338-2374.

**MCADAM** New Brunswick  
Canada Post, E0H 1K0, 784-3186.  
Employment and Immigration, Federal Building, E0H 1K0.  
Revenue Canada, The Collector of Customs and Excise, E0H 1K0, 506-784-2025.  
R.C.M. Police, E0H 1K0.

**MCBRIDE** British Columbia  
Canada Post, V0J 2E0, 569-3213.

**MCCAN RIVER** Nova Scotia

**MCCREARY** Manitoba  
Canada Post, R0J 1B0, 835-2172.

**MCDUGALL** Ontario

**MCGARRY** Ontario

**MCGREGOR** Ontario  
Canada Post, N0R 1J0, 726-5156.

**MCLENNAN** Alberta  
Canada Post, T0H 2L0.

**MCNAB** Ontario

**MEADOW LAKE** Saskatchewan  
Agriculture Canada, Farm Credit Corporation, 310 Centre Street, SOM 1V0, 236-5850.  
Canada Post, SOM 1V0, 236-6414.  
Employment and Immigration, 101-1st Street, East, SOM 1V0, 236-5668.  
Indian and Inuit Affairs, SOM 1V0, 236-4472.  
R.C.M. Police, P.O. Box 1209, SOM 1V0.

**MEAFORD** Ontario  
Canada Post, N0H 1Y0, 538-1101.

**MEDICINE HAT** Alberta  
Agriculture Canada, Animal Health Directorate, 204 Federal Building, T1A 0C5, 526-3373.  
Farm Credit Corporation, 217 Federal Building, T1A 2N1, 526-3747.  
Canada Post, T1A 0C0, 527-2424 or 526-3998.  
Central Mortgage and Housing Corporation, 419 - 3 Street, South, East, 526-5237.  
Employment and Immigration, 406-2nd Street South East, T1A 0C0, 527-7106.  
141-4th Avenue South East, T1A 2N1, 526-2825.  
Revenue Canada, Collector of Customs and Excise, Federal Building, T1A 0C3, 403-526-2567.  
R.C.M. Police, 720 - 6th Street, South, West, T1A 4J5.

**MEDLEY Alberta**

Canada Post, T0A 2M0, 594-4765.

**MELBOURNE Quebec**

Canada Post, Bridge Street, J0B 2B0, 826-2417.

**MELFORT Saskatchewan**

Agriculture Canada, Research Branch; Reserach Program Service, P.O. Box 1240, S0E 1A0, 752-2776.  
 Canada Post, S0E 1A0, 752-4661.  
 Employment and Immigration, 104 McLeod Street East, S0E 1A0, 752-5781.  
 R.C.M. Police, P.O. Box 969, S0E 1A0.

**MELITA Manitoba**

Canada Post, R0M 1L0, 522-8281.

**MELOCHEVILLE Quebec**

Canada Post, 239 Principale, J0S 1J0, 429-3883.

**MELVILLE Saskatchewan**

Canada Post, S0A 2P0, 728-5868.  
 Employment and Immigration, 317 Main Street, S0A 2P0, 728-5483.  
 R.C.M. Police, P.O. Box 880, S0A 2P0.

**MEMRAMCOOK New Brunswick**

Canada Post, E0A 2C0, 758-9330.

**MERCIER Quebec**

Canada Post, 9 Marleau Avenue, J0L 1K0, 691-7939.

**MERIGOMISH Nova Scotia****MERLIN Ontario**

Canada Post, N0P 1W0, 689-4033.

**MERRICKVILLE Ontario**

Canada Post, K0G 1N0, 269-3219.

**MERRITT British Columbia**

Canada Post, V0K 2B0, 378-4331.

Employment and Immigration, 2090  
R.C.M. Police, Box 128, V0K 2B0. Coultee Avenue, V0K 2B0, 378-2322.

**MERSEA Ontario**

**MESSINE Quebec**

**METABETCHOUAN Quebec**

Canada Post, G0W 2A0, 349-2430.

**METCLAFE Ontario**

Canada Post, K0A 2P0, 821-1614.

**METEGHAN Nova Scotia**

Employment and Immigration, Meteghan Fire Hall, B0W 2J0, 645-2311.  
R.C.M. Police, P.O. Box 88, B0W 2J0.

**MICA CREEK British Columbia**

Canada Post, V0E 2L0, 834-7477.

**MICHIPICOTEN Ontario**

**MIDDLE RIVER-STELLAR Nova Scotia**

**MIDDLETON Nova Scotia**

Canada Post, B0S 1P0, 825-3372.

Employment and Immigration, 11 Commercial Street, B0S 1P0, 825-4675.  
Revenue Canada, Collector of Customs and Excise, Federal Building, R0S 1P0, 902-825-3383.

**MIDDLE WEST PUBNICO Nova Scotia**

**MIDLAND Ontario**

Canada Post, L4R 1P0, 526-5571.

Employment and Immigration, 522 Elizabeth Street, L4R 2A1, 526-7975.

525 Dominion Street, L4R 1P7, 526-2224.

Environment Canada, Canadian Wildlife Service, 526-7809.

Revenue Canada, Collector of Customs and Excise, 525 Dominion Avenue, West, L4R 1P7, 705-526-5221.

**MIDNAPORE Alberta**

Canada Post, T0L 1J0, 278-0266.

**MIDWAY British Columbia**

Revenue Canada, The Collector of Customs and Excise, V0H 1M0, 604-447-9244.

R.C.M. Police, Box 119, V0H 1M0.

**MILDMAY Ontario**

Canada Post, N0G 2J0, 367-5383.

**MILESTONE Saskatchewan**

Canada Post, S0G 3L0, 436-2225.

**MILFORD STATION Nova Scotia****MILK RIVER Alberta**

Canada Post, T0K 1M0, 647-3637.

**MILL VILLAGE Nova Scotia****MILLBROOK Ontario**

Canada Post, L0A 1G0, 932-2990.

**MILLGROVE Ontario**

Canada Post, L0R 1V0.

**MILLET Alberta**

Canada Post, T0C 1Z0.

MILLERTOWN Newfoundland

MILLIKEN Ontario  
Canada Post, 297-2547.

MILLTOWN Newfoundland

MILLVILLE New Brunswick  
Canada Post, E0H 1M0, 463-2767.

MILTON Ontario  
Canada Post, L9T 1P0, 878-3439 or 878-7112.  
Employment and Immigration, 310 Main Street, L9T 1P4, 878-4139.

MILTOWN Nova Scotia

MILVERTON Ontario  
Canada Post, N0K 1M0, 595-8464.

MINDEN Ontario  
Canada Post, K0M 2K0, 286-1791.

MINETT Ontario

MINGAN Quebec

MINIOTA Manitoba  
Canada Post, R0M 1M0, 567-3798.

MINNEDOSA Manitoba  
Canada Post, R0J 1E0, 867-3737.

**MINTO** New Brunswick

Canada Post, E0E 1J0, 327-3541.  
 Employment and Immigration, Main Street, E0E 1J0, 327-3339.  
 R.C.M. Police, E0E 1J0.

**MIRABEL** Quebec**MISCOUCHE** P.E.I.**MISSION** British Columbia

Canada Post, 33191 First Avenue, V2V 1G0, 826-6034.  
 Employment and Immigration, 33070 - 5th Avenue, V2V 1V5, 826-1204.  
 R.C.M. Police, 7580 Grand Avenue, V2V 4J2.

**MISSISSAUGA** Ontario

Employment and Immigration, 165 Dundas Street, West, L5B 2N6, 270-7400.  
 165 Dundas Street, West, L5A 3M3, 275-1900.  
 R.C.M. Police, 2021 Cliff Road,

**MISTASSINI** Quebec

Canada Post, 85 Fenonville, G0W 2C0, 276-0460.

**MITCHELL** Ontario

Canada Post, N0K 1N0, 348-8995.

**MONASTERY** Nova Scotia

Canada Post, B0H 1W0, 232-2200.

**MONCHY** Saskatchewan

Revenue Canada, The Collector of Customs and Excise, S0N 2T0, 306-692-4127.

**MONCTON New Brunswick**

Agriculture Canada, **Animal Health Directorate**, 1222 Main Street, ELC 8L4, 858-2011.  
**Farm Credit Corporation**, 567 St. George Boulevard, ELC 8N6, 858-2010.  
**Food Production and Marketing**, 1222 Main Street, ELC 8L4, 825-2014.  
425 Federal Building, ELC 8N8, 825-2016.

**Meat Hygiene Directorate**, 1222 Main Street, ELC 8L4, 858-2011.

Canada Post, ELC 1H0, 858-2047.

Canadian Transport Commission, 1222 Main Street, ELC 1H6.

Central Mortgage and Housing Corporation, 236 St. George Street, 858-2022.

Commissioner of Official Languages, Regional Office, 77 Vaughan Harvey, 858-2373.

Consumer and Corporate Affairs, 100 Cameron Street, 858-2930.

Correctional Service of Canada, Regional Headquarters,  
1222 Main Street, ELC 1H6, 858-2377 or 858-2378.

Employment and Immigration, University of Moncton, Taillon Building, ELA 3E9, 858-3042.

77 Vaughan Harvey Boulevard, ELC 8P2, 858-2030.

77 Vaughan Harvey Boulevard, ELC 8R5, 858-2292.

77 Vaughan Harvey Boulevard, ELE 2B4.

Terminal Plaza Building, ELC 8P2, 858-2901.

Expansion Canada, 770 Main Street, 858-2863.

Fisheries and Environment Canada, P.O. Box 368, ELC 8L4, (506) 858-2070.

Health and Welfare Canada, Income Security Program, 100 Cameron Street, 165-2033.  
New Horizons, 100 Cameron Street, 165-2484.

Medical Services, C.I.S. Building, Rector Street, 165-2422.

Labour Canada, 100 Arden Street, ELC 4B1, 858-2342.

National Film Commission, 1 Market Square, ELC 1H6, 858-2943.

Public Service Commission of Canada, 100 Cameron Street, (902) 426-2134.

Regional Offices, 1234 Main Street, ELC 8P2, (165) 855-6119.

Regional Parole Board, 1222 Main Street, ELC 1H6, 858-3051.

Revenue Canada, Collector of Customs and Excise, 100 Cameron Street, ELC 5Y6, 506-858-20

R.C.M. Police, 161 MacBeath Avenue, ELC 6Z9.

Secretary of States, 860 Main Street, ELC 1G2, (506) 858-2028.

Solicitor General, 1222 Main Street, ELC 1H6, 858-3056 (Regional Office).

1222 Main Street, ELC 1H0, 858-2971 (Consultation Office).

724 Main Street, ELC 1E4, 858-2050.

Transport, Coast Guard, 1133 St. George Street,  
1081 Main Street, 858-2321.

**MONKTON** Ontario  
Canada Post, N0K 1P0.

**MONT CARMEL** Quebec  
Canada Post, G0L 1W0, 498-2004.

**MONT ST-GREGOIRE** Quebec  
Canada Post, 51 Dupuis, J0J 1K0, 347-5238.

**MONTAGUE P.E.I.**  
Canada Post, C0A 1R0, 838-2711.  
Employment and Immigration, Wood Islands Road, C0A 1R0, 838-2831.  
Revenue Canada, Collector of Customs and Excise, Federal Building, 902-838-2332.  
R.C.M. Police, C0A 1R0.

**MONTCALM** Manitoba

**MONTCEF** Quebec

**MONTÉ BELLO** Quebec  
Canada Post, 104 Notre-Dame, J0V 1L0, 423-5531.

**MONTMAGNY** Quebec  
Agriculture Canada, Animal Health Directorate, 1 Place de l'Eglise, G5V 3S6, 248-1091.  
Animal Pathology Division, Grosse Ile Experimental Station, 248-2770.  
Canada Post, 115 Gare Street, G5V 2T0, 248-0582.  
Employment and Immigration, 115 Gare Avenue, G5V 2T2, 248-1102.  
Revenue Canada, Collector of Customs and Excise, 115 de la Gare Avenue, G5V 2T2, 418-248-2708.

**MONTMINY** Quebec

**MONTMORENCY** Quebec  
Employment and Immigration, 4096, Ste-Anne Boulevard, GLC 2J4, 694-3282.

**MONTREAL-NORD** Quebec

**MONTREAL** Quebec

Employment and Immigration, 2020 Université Street, H3A 2A5, 283-3241.  
6850 East Sherbrooke Street, H1N 3L9, 254-9949.  
9275 Clark Street, H2N 2H3, 384-3580.

**MONT-JOLI** Quebec

Canada Post, 1496 Jacques Cartier Boulevard, G5H 2V0, 775-2271.  
Employment and Immigration, 1498 Jacques-Cartier Boulevard, G5H 2V4, 775-4727.  
Transport, Coast Guard, Telecommunications and Electronics, 775-5392.

**MONT-LAURIER** Quebec

Canada Post, 584 De La Madone, J9L 1S0, 623-3463.  
Employment and Immigration, 580 Madone Street, J9L 1T2, 623-4703.  
R.C.M. Police, 295 Laviolette Street, J9L 2H7.  
939 Paquette Boulevard, J9L 3J1, 623-1031.

**MONT-LOUIS** Quebec

Canada Post, G0E 1T0, 797-2370.

**MONT-ROLLAND** Quebec

Canada Post, 168 St-Charles Street, 229-2636.

**MONT-ST-PIERRE** Quebec

**MONT-TREMBLANT** Quebec

Canada Post, 168 Charles, J0T 1Z0, 425-3358.

**MOONBEAM** Ontario

**MOORE** Ontario

**MOOSE CREEK** Ontario

Canada Post, K0C 1W0, 346-2154.

**MOOSE FACTORY Ontario**

Health and Welfare Canada, **Medical Services**, c/o Moose Factory General Hospital, **658-4544**.  
 Indian and Inuit Affairs, P0L 1W0, **658-4595**.  
 R.C.M. Police, P0L 1W0.

**MOOSE JAW Saskatchewan**

Agriculture Canada, **Animal Health Directorate**, **63 Ross Street, West**, S6H 4N9, **692-3251**.  
 Farm Credit Corporation, **215 Ross Street, West**, S6H 4P9, **693-4077**.  
 Canada Post, **63 Ross Street, West**, S6H 2M0, **692-4327**.  
 Employment and Immigration, **Sask. Street & 6th Avenue, North, West**, S6H 4R4, **693-8252**.  
     **61 Ross Street West**, S6M 2M2, **693-0555**.  
 Revenue Canada, **Collector of Customs and Excise**, **63 Ross Street, West**, S6H 4N6, **306-692-4127**.  
 R.C.M. Police, **240 Saskatchewan Street, East**, S6H 6E8.

**MOOSENEE Ontario**

Employment and Immigration, **Post Office Building**, P0L 1Y0, **336-2278**.

**MOOSOMIN Saskatchewan**

Canada Post, S0G 3N0, **435-2184**.  
 R.C.M. Police, **P.O. Box 990**, S0G 3N0.

**MORAVIAN Ontario****MORDEN Manitoba**

Agriculture Canada, **Farm Credit Corporation**, **101 8th Street**, R0G 1J0, **822-4678**.  
     **Research Branch; Research Program Service**, P.O. Box 3001, R0G 1J0, **822-4471**.  
 Canada Post, R0G 1J0, **822-4694**.  
 Employment and Immigration, **11th and Steven Streets**, R0G 1J0, **822-5330**.  
     **11th and Steven Streets**, R0G 1J0, **822-4491**.  
 R.C.M. Police, R0G 1J0.

**MORELL P.E.I.**

Canada Post, C0A 1S0, **961-2993**.

**MORIN HEIGHTS** Quebec  
Canada Post, Main Street, J0R 1H0, 226-2214.

**MORINVILLE** Alberta  
Canada Post, T0G 1P0, 939-3554.

**MORRIN** Alberta  
Canada Post, T0J 2B0.

**MORRIS** Manitoba  
Canada Post, R0G 1K0, 746-2760.

**MORRISBURG** Ontario  
Canada Post, K0C 1X0, 543-2402.

**MORTON** Manitoba

**MOSSBANK** Saskatchewan  
Canada Post, S0H 3G0, 354-2203.

**MOSSON** Ontario

**MOUNT ALBERT** Ontario

**MOUNT BRYDGES** Ontario  
Canada Post, N0L 1W0.

**MOUNT FOREST** Ontario  
Canada Post, N0G 2L0, 323-1560.

**MOUNT HOPE** Ontario  
Canada Post, L0R 1W0, 679-6735.

**MOUNT PEARL** Newfoundland  
Canada Post, 8 Centennial Square, A1N 1G0, 368-1300.

**MOUNT STEWART P.E.I.**  
Canada Post, C0A 1T0, 676-2451.

**MOUNT UNIACKE** Nova Scotia

**MOUNT WADDINGTON** British Columbia

**MOUNTAIN** Ontario

**MOUNT-CARMEL** Quebec

**MOUNT-ROYAL** Quebec

**MUENSTER** Saskatchewan  
Canada Post, S0K 2Y0, 682-4522.

**MULGRAVE** Nova Scotia  
Canada Post, B0E 2G0, 747-2583.  
Employment and Immigration, MacLeod Street, B0E 2G0, 747-2462.

**MUNDARE** Alberta  
Canada Post, T0B 3H0.

**MURDOCKVILLE** Quebec  
Canada Post, G0E 1W0, 784-2989.  
Employment and Immigration, Hôtel de Ville, G0E 1W0, 784-2838.

**MURRAY RIVER P.E.I.**  
Canada Post, C0A 1W0, 962-2154.

**MUSQUODOBOIT-SHIP** Nova Scotia  
Employment and Immigration, Land and Forest Office, B0N 1X0.

**MYNARSKI PARK** Alberta  
Canada Post, T0M 1N0.

**MYRNAM** Alberta  
Canada Post, T0B 3K0.

**NACKAWIC** New Brunswick  
Canada Post, E0N 1P0, 575-2155.

**NAIN** Newfoundland  
R.C.M. Police, A0P 1L0.

**NAKINA** Ontario

**NAKUSP** British Columbia  
Canada Post, V0G 1R0, 265-3337.

**NAMPA** Alberta  
Canada Post, T0H 2R0.

**NANAIMO** British Columbia  
Canada Post, 60 Front Street, V9R 5H0, 753-5341 or 753-4181 (Ext. 269).  
Employment and Immigration, P.O Box 130,  
155 Skinner Avenue, V9R 5E8, 753-4161.  
3-124 Nichol Street, V9R 4F9, 753-7124.  
294 Bastion Street, V9R 3A4, 753-4181.  
65 Front Street, V9R 5H9, 753-4181.  
Environment Canada, Inland Waters Directorate, 758-7411.  
Indian and Inuit Affairs, 60 Front Street, V9R 5H7, 753-4181.  
Revenue Canada, Collector of Customs and Excise, 66 Front Street, V9R 5H7, 604-753-4181.  
Transport, Coast Guard, Ship Safety, 753-4181.

**NANTON** Alberta  
Canada Post, T0L 1R0, 486-2525.

**NAPANEE** Ontario  
Canada Post, K7R 1N0, 354-3711.  
Employment and Immigration, 120 Centre Street, K0K 2R0, 354-3367.

**NAPIERVILLE** Quebec  
Canada Post, 404 St-Jacques, J0J 1L0, 245-7048.

**NAPPAN** Nova Scotia  
Agriculture Canada, Research Branch; Research Program Service,  
Experimental Farm, B0L 1C0, 667-3827.

**NARAMATA** British Columbia  
Canada Post, V0H 1N0, 496-5757.

**NASH CREEK** New Brunswick  
Canada Post, E0B 1Z0, 237-5635.

**NATASHQUAN** Quebec  
Canada Post, G0G 2E0.

**NAVAN** Ontario  
Canada Post, K0A 2S0, 835-2424.

**NEEBING** Ontario

**NEEPAWA** Manitoba  
Agriculture Canada, Farm Credit Corporation, 333 Mountain, R0J 1H0, 476-5855.  
Canada Post, R0J 1N0, 476-2282.

**NEGUAC** New Brunswick  
Canada Post, E0C 1S0, 776-8229.  
Employment and Immigration, Main Road, E0C 1S0, 776-8812.  
R.C.M. Police, E0C 1S0.

**NEILBURG** Saskatchewan  
Canada Post, S0M 2C0, 823-4303.

**NEILS HARBOUR** Nova Scotia

**NELSON** British Columbia

Canada Post, 514 Vernon Street, V1L 4E0, 352-3538.  
Consumer and Corporate Affairs, 546 Baker Street, 352-5595.  
Employment and Immigration, 820 - 10th Street, V1L 3C7, 352-2241.  
525 Vernon Street, V1L 4E9, 352-5573.  
514 Vernon Street, V1L 4E7, 352-3155.

Environment Canada, Inland Waters Directorate, 352-2013.  
Revenue Canada, The Collector of Customs and Excise, V1L 4E7, 604-352-2055.  
R.C.M. Police, 602 Stanley Street, V1L 1N4.

**NELSON-MIRAMICHI** New Brunswick  
Canada Post, E0C 1T0, 622-4933.

**NELWAY** British Columbia  
Revenue Canada, The Collector of Customs and Excise, V0G 1Z0, 604-364-2112.

**NEPEAN** Ontario

**NESTOR FALLS** Ontario

**NEUSTADT** Ontario  
Canada Post, N0G 2M0.

**NEUVILLE** Quebec  
Canada Post, G0A 2R0, 872-2084.

**NEW CARLISLE** Quebec  
Canada Post, G0C 1Z0, 752-3956.

**NEW CHELSEA** Quebec

**NEW DENMARK** New Brunswick

**NEW DUNDEE Ontario**

Canada Post, NOB 2E0, 696-3201.

**NEW GERMANY Nova Scotia**

Canada Post, BOR 1E0, 644-2828.

**NEW GLASGOW Nova Scotia**

Canada Post, B2H 3P0, 752-3291.

Consumer and Corporate Affairs, Federal Building, River Street, East, 755-5726.  
 Central Mortgage and Housing Corporation, 610 East River Road, B2R 3S2, 752-6075.  
 Employment and Immigration, 35 Donald Street, B2H 4T9, 752-2500.  
     610 East River Road, B2H 3S2, 755-5830.

Revenue Canada, Collector of Customs and Excise,

Federal Building, P.O. Box 94, B2H 4E3, 752-3153.

R.C.M. Police, 144 Westville Road, B2H 2J3.

**NEW HAMBURG Ontario**

Canada Post, NOB 2G0, 662-1660.

**NEW HAZELTON British Columbia**

Canada Post, V0J 2J0, 842-5950.

**NEW LISKEARD Ontario**

Agriculture Canada, Farm Credit Corporation, 18 Armstrong Street, P0J 1P0, 647-6050.

Canada Post, P0J 1P0, 647-5161.

Employment and Immigration, 83 Whitewood Avenue, P0J 1P0, 647-6741.

**NEW PERLICAN Newfoundland****NEW RICHMOND Quebec**

Canada Post, G0C 2B0, 392-4982.

Employment and Immigration, 128 West Perron Boulevard, G0C 2B0, 392-5031.  
     152 West Perron Boulevard, G0C 2B0, 392-4431.

**NEW RICHMOND STATION** Quebec  
Canada Post, G0C 2C0, 392-5836.

**NEW ROSS** Nova Scotia

**NEW SAREPTA** Alberta  
Canada Post, T0B 3M0, 941-3919.

**NEW SUDBURY** Ontario  
Employment and Immigration, 1349 Lasalle Boulevard, P3A 1Z2, 566-0555.

**NEW VICTORIA** Nova Scotia

**NEW WATERFORD** Nova Scotia  
Canada Post, B1H 1Y0, 862-2196.  
Employment and Immigration, 3400 Plummer Avenue, B1H 1Y9, 862-2405.

**NEW WESTMINSTER** British Columbia  
Agriculture Canada, Food Production and Marketing Branch, 549 Columbia Street, 545-7251.  
Canada Post, 549 Columbia Street, V3L 1B0, 545-7121.  
Employment and Immigration, 80-6th Street, V3L 5B4, 526-0822.  
549 Columbia Street, V3L 4X9, 521-662 .  
29-6th Street, V3L 2Y9, 526-4511.  
Environment Canada, Inland Waters Directorate, 524-7241.  
Health and Welfare Canada, Income Security Program, 549 Columbia Street, 524-7211.  
Revenue Canada, Collector of Customs and Excise, 549 Columbia Street,  
Transport, Coast Guard, 459 Columbia Street, 545-7271.

**NEWBROOK** Alberta  
Canada Post, T0A 2P0, 576-3785.

**NEWBURGH** Ontario

**NEWBURY** Ontario  
Canada Post, N0L 1Z0, 693-4991.

**NEWCASTLE** New Brunswick

Canada Post, E1V 1Y0, 622-4615.

Employment and Immigration, 155 Pleasant Street, E1V 3M7, 622-7090.

155 Pleasant Street, E1V 3M6, 622-3421.

Revenue Canada, Collector of Customs and Excise, P.O. Box 336, E1V 3M5, 506-622-0275.

**NEWCASTLE** Ontario

Canada Post, L0A 1H0, 987-4696.

**NEWINGTON** Ontario**NEWMARKET** OntarioRevenue Canada, Collector of Customs and Excise, 180 Main Street, South, L3Y 3Z2, 416-895-9112.  
R.C.M. Police, 460 Botsford Street,

Employment and Immigration, 713 Davis, L3Y 2R3, 895-1621.

462 Park Avenue, L3Y 1W1, 895-5135.

**NEWPORT** Nova Scotia**NEWPORT** Quebec

Canada Post, G0C 2A0, 777-2750.

**NEWTON** Newfoundland**NEWTONVILLE** Ontario

Canada Post, L0A 1J0, 786-2584.

**NIAGARA FALLS Ontario**

Agriculture Canada, Animal Health Directorate, 4701 St. Clair Avenue, L2E 6T3, 354-6234.  
Canada Post, L2E 2L0, 354-3331.  
Employment and Immigration, 4500 Queen Street, L2E 6V6, 356-7261.

4867 Victoria Avenue, L2E 4C4, 354-2741.

5853 Peer Street, L2G 1X4, 356-1551.

Indian Affairs and Northern Development, National Historic Park, LOS 1J0, 468-2741.  
Revenue Canada, Collector of Customs and Excise, 4551 Zimmerman Avenue, L2E 6T1, 416-354-6733.  
R.C.M. Police, 4551 Zimmerman Avenue,  
Solicitor General, 4699 St. Clair Avenue, L2E 3S8, 354-2717.

**NIAGARA-ON-THE-LAKE Ontario**

Canada Post, LOS 1J0, 468-3208.

**NICKEL CENTRE Ontario**

**NICOLET Quebec**

Agriculture Canada, Animal Health Directorate, 221 Notre-Dame Street, JOG 1E0, 293-5226.  
Canada Post, 130 Panet, JOG 1E0, 293-4685.  
Revenue Canada, The Collector of Customs and Excise, JOG 1E0, 819-293-4385.

**NIPAWIN Saskatchewan**

Canada Post, SOE 1E0, 862-4561.

R.C.M. Police, P.O. Box 2259, SOE 1E0.

**NIPIGON Ontario**

R.C.M. Police, P.O. Box 156, POT 2J0.

**NIPISSING Ontario**

**NIPPER'S HARBOUR Newfoundland**

**NISKU Alberta**

Canada Post, T0C 2G0, 955-2226.

# NISSOURI WEST Ontario

## NOBEL Ontario

### NOBLE FARM CHATSWORTH Ontario

NOBLEFORD Alberta  
Canada Post, T0L 1S0.

NOELVILLE Ontario  
Employment and Immigration, 35 Notre-Dame Avenue, POM 2N0, 898-2860.

NOMININGUE Quebec  
Canada Post, 156 Notre-Dame, J0W 1R0, 278-3310.

NORANDA Quebec  
R.C.M. Police, Poste Restante,  
Secretary of States, 243 Murdoch Street, J9X 5A9, (819) 762-4512.  
Solicitor General, 32 Frederique Hebert Street, J9X 1V2, 762-3541.

## NORFOLK Ontario

NORLAND Ontario  
Canada Post, K0M 2L0, 454-3771.

NORMADIN Quebec  
Agriculture Canada, Research Branch, Research Program Service,  
Experimental Farm, G0W 2E0, 274-2006.  
Canada Post, G0W 2E0, 274-3437.

## NORMANBY Ontario

### NORMAN'S COVE Newfoundland

**NORMETAL** Quebec

Canada Post, J0Z 3A0, 788-2690.

**NORRIS POINT** Newfoundland

Canada Post, A0K 3V0, 458-2463.

**NORTH BATTLEFORD** Saskatchewan

Agriculture Canada, **Animal Health Directorate, Main Street**, S9A 2Y4, 445-4242.

Farm Credit Corporation, 11432 Railway Avenue East, S9A 3G8, 445-6222.

Canada Post, S9A 0V0, 445-3341.

Employment and Immigration, 1254-100th Street, S9A 0V7, 445-9481.

Health and Welfare Canada, **Medical Services**, 1001 - 102nd Street, 455-4446.

Indian and Inuit Affairs, 10102 - 12th Avenue, S9A 2Z4, 445-9406.

Revenue Canada, **The Collector of Customs and Excise**, S9A 2X5, 306-445-3403.

R.C.M. Police, S9A 2X7.

**NORTH BAY** Ontario

Agriculture Canada, **Animal Health Directorate**, 101 Worthington Street, PlB 8J1, 472-9570.

Farm Credit Corporation, 591 Main Street East, PlB 8K3, 474-4240.

Canada Post, PlB 1H0, 474-2180.

Central Mortgage and Housing Corporation, 593 Main Street, East, 472-7750.

Employment and Immigration, 579 Fraser Street, PlB 3X3, 474-8420.

101 Worthington Street East, PlB 1G5, 472-3700.

Environment Canada, **Inland Waters Directorate**, 474-0380.

Weather Office, 472-9110.

Labour Canada, 101 Worthington Street, East, PlB 1G5, 474-0480.

National Film Commission, 910 Victoria Avenue, PlB 3B8, 472-4740.

Revenue Canada, **Collector of Customs and Excise**, P.O. Box 927, PlB 8K1, 705-472-7930.

R.C.M. Police, 101 Worthington Street, East, PlB 8G6.

Veterans Affairs, **Worthington and Ferguson Sts**, PlB 8J4, 472-2000.

**NORTH BROOK** Ontario

**NORTH COBEQUID SHORE** Nova Scotia

**NORTH EASTHOPE** Ontario

**NORTH GATE** Saskatchewan  
Revenue Canada, **The Collector of Customs and Excise**, SOC 1V0, 306-927-2505.

**NORTH GOWER** Ontario  
Canada Post, K0A 2T0, 489-3809.

**NORTH HATLEY** Quebec  
Canada Post, Principale Street, J0B 2C0, 842-2923.

**NORTH HEAD** New Brunswick  
Canada Post, E0G 2M0, 662-3130.

**NORTH WEST RIVER** Newfoundland

**NORTH PLANTAGENANT** Ontario

**NORTH PORTAL** Saskatchewan  
Employment and Immigration, Customs Immigration Building, SOC 1W0, 927-2335.  
Revenue Canada, **Collector of Customs and Excise**, P.O. Box 150, SOC 1W0, 306-927-2505.

**NORTH RUSTICO** P.E.I.

**NORTH SAANICH** British Columbia

**NORTH SYDNEY** Nova Scotia  
Canada Post, B2A 2W0, 794-4915.  
Revenue Canada, **Collector of Customs and Excise**, P.O. Box 309, B2A 3M4, 902-564-6173.

**NORTH WEST RIVER** Newfoundland

**NORTH YORK** Ontario

**NORTON** New Brunswick  
Canada Post, E0G 2N0, 839-2934.

**NORVAL** Ontario  
Canada Post, L0P 1K0.

**NORWAY HOUSE** Manitoba  
Health and Welfare Canada, Medical Services, Norway House General Hospital, 359-6731.

**NORWICH** Ontario  
Canada Post, N0J 1P0, 863-3420.

**NORWOOD** Ontario  
Canada Post, K0L 2V0, 639-2221.

**NOTRE-DAME-AUXILIAR** Quebec

**NOTRE-DAME-DES-LAURENTIDES** Quebec  
Canada Post, G0A 2S0, 849-3014.

**NOTRE-DAME-DU-LAC** Quebec  
Canada Post, G0L 1X0, 899-2431.

**NOTRE-DAME-DU-LAUS** Quebec  
Canada Post, Principale Street, J0X 2M0, 767-2295.

**NOTRE-DAME-DU-MONT-C** Quebec

**NOTRE-DAME-DU-NORD** Quebec  
Canada Post, Principal Street, J0Z 3B0, 723-2115.

**NOTRE-DAME-DU-PORTAG** Quebec

**NOTRE-DAME-DU-ROSAIRE** Quebec

**NOUVELLE** Quebec

**NOYAN** Quebec  
Revenue Canada, The Collector of Customs and Excise, J0J 1B0,

**O LEARY P.E.I.**

Canada Post, COB 1V0, 827-2385.  
 Employment and Immigration, West Prince Reg. Services Centre, COB 1V0, 829-2400.

**OAK RIVER Manitoba**

Canada Post, R0K 1T0, 566-2136.

**OAKVILLE Ontario**

Canada Post, L6J 1N0, 845-1201.  
 Employment and Immigration, 180 George Street, L6J 3C1, 845-3891.  
 Health and Welfare Canada, Income Security Program, 345 Lakeshore Road North, 845-7071.  
 Revenue Canada, Collector of Customs and Excise, 197 Church Street, L6J 1N3, 418-845-486 .  
 R.C.M. Police, 2368 Lakeshore Road, West,

**OAKWOOD Ontario**

Canada Post, K0M 2M0, Oakwood-137.

**OCEAN FALLS British Columbia**

Canada Post, V0T 1P0, 289-3362.

**ODESSA Ontario**

Canada Post, K0H 2H0, 386-3879.

**OGDEN Quebec****OGEMA Saskatchewan**

Canada Post, S0C 1Y0, 459-2522.

**OIL SPRINGS Ontario**

Canada Post, N0N 1P0, 834-2756.

**OKA Quebec****OKANAGAN FALLS British Columbia**

Canada Post, V0H 1R0, 497-8365.

OKOTOKS Alberta  
Canada Post, T0L 1T0, 938-4233.

OLD CHELSEA Quebec  
Canada Post, J0X 2N0, 827-2385.

OLD PERLICAN Newfoundland

OLDS Alberta  
Agriculture Canada, Animal Health Directorate, 5025 - 50th Street, T0M 1P0, 226-3568.  
Canada Post, T0M 1P0, 226-8822.  
R.C.M. Police, T0M 1P0.

OLIVER British Columbia  
Canada Post, V0H 1T0, 498-3822.  
R.C.M. Police, P.O. Box 429, V0H 1T0.

OMEMEE Ontario  
Canada Post, K0L 2W0, 799-5821.

OMERVILLE Quebec

ONAPING FALLS Ontario

100 MILE HOUSE British Columbia  
Canada Post, V0K 2E0, 395-4635.

ONEIDA Ontario

ONOWAY Alberta  
Canada Post, T0E 1V0.

**ORANGEVILLE** Ontario

Canada Post, L9W 1L0, 941-1160.

Employment and Immigration, 70-1st Street, L9W 2E6, 941-0371.

Revenue Canada, Collector of Customs and Excise, 207 Broadway Avenue, L9W 1K4, 519-941-3940.

**ORIGINAL** Ontario**ORILLIA** Ontario

Canada Post, L3V 4Y0, 326-4441.

Employment and Immigration, 17 Peter Street North, L3V 4Y8, 326-7336.

Revenue Canada, Collector of Customs and Excise, 21/25 Peter Street North, L3V 4Y8, 326-9421.

R.C.M. Police, 335 Laclie Street, L3V 6H8, 705-325-5151.

**ORLEANS** Ontario**ORMSTOWN** Quebec

Indian Affairs and Northern Development, R.R. 4, Allens Corner, J0S 1K0, 829-2033.

**OROMOTO** New Brunswick

Canada Post, E2V 1S0, 357-3381.

**ORONO** Ontario

Canada Post, L0B 1M0, 983-9222.

**OSGOODE** Ontario

Canada Post, K0A 2W0, 826-2662.

**OSGOODE STATION** Ontario

OSHAWA Ontario

Canada Post, L1H 4G0, 723-9822.

Central Mortgage and Housing Corporation, 22 King Street, West, 723-3421.

Employment and Immigration, 44 Bond Street West, L1H 4H8, 579-9402.

44 Bond Street West, L1G 6R2, 579-2002.

Health and Welfare Canada, Income Security Program, 200 St. John Street, 576-7901.  
Revenue Canada, Collector of Customs and Excise, 310 Simcoe Street, South, L1H 4H7, 725-6515.

R.C.M. Police, 50 Centre Street,

Solicitor General, 54-D Centre Street, North, L1G 4B5.

44 Bond Street West, L1G 6R2, 579-2002.

Revenue Canada, Collector of Customs and Excise, 310 Simcoe Street, South, L1H 4H7, 725-6515.

R.C.M. Police, 50 Centre Street,

Solicitor General, 54-D Centre Street, North, L1G 4B5.

OSNABRUCK Ontario

OSO Ontario

OSOYOOS British Columbia

Canada Post, V0H 1V0, 495-6811.

Employment and Immigration, R.R. No. 1, V0H 1V0, 495-6545.

Revenue Canada, The Collector of Customs and Excise, V0H 1V0, 604-495-6531.

R.C.M. Police, 8713 Main Street, V0H 1V0.

OTANABEE Ontario

OTIS Quebec

OTTAWA Ontario

OTTAWA-SHIRLEY'S BAY Ontario

OTTERVILLE Ontario

Canada Post, N0J 1R0.

## OUIATCHOUAN Quebec

## OUNGRE Saskatchewan

Revenue Canada, The Collector of Customs and Excise, SOC 1Z0, 306-634-2511.

## OUTLOOK Saskatchewan

Canada Post, SOL 2N0, 867-8831.

## OUTREMONT Quebec

## OWEN SOUND Ontario

Agriculture Canada, Farm Credit Corporation, 901 - 3rd Avenue East, N4K 5P7, 376-6338.

Canada Post, N4K 2K0, 371-0741.

Central Mortgage and Housing Corporation, Third Avenue, 376-1391.

Employment and Immigration, 901-3rd Avenue, East, N4K 2K7, 376-9160.

Revenue Canada, Collector of Customs and Excise, 901 - 3rd Avenue, East, N4K 5N9, 519-376-0634.

R.C.M. Police, 695 - 9th Avenue, East,

## OXBOW Saskatchewan

Canada Post, SOC 2B0, 483-2240.

## OXFORD ON RIDEAU Ontario

Employment and Immigration, Town Hall, B0M 1P0, 447-2170.

## OXFORD Nova Scotia

Canada Post, B0M 1P0, 447-2616.

## OYEN Alberta

Canada Post, T0J 2J0, 664-3888.

PABOS Quebec  
Canada Post, G0C 2H0, 689-2669.

PAINT HILLS Quebec

PAINCOURT Ontario  
Canada Post, N0P 1Z0, 351-1344.

PAIPOONGE Ontario

PAISLEY Ontario  
Canada Post, N0G 2N0, 353-5612.

PAKANGIKUM Ontario

PAKENHAM Ontario  
Canada Post, K0A 2X0, 624-5460.

PALMAROLLE Quebec  
Canada Post, J0Z 3C0, 787-2228.

PALMERSTON Ontario  
Canada Post, N0G 2P0.

PANET Quebec.  
Canada Post, G0R 2J0, 249-4511.

PANGMAN Saskatachewan  
Canada Post, S0C 2C0, 442-2112.

PAPINEAUVILLE Quebec  
Canada Post, J0V 1R0, 427-5740.

PAQUETVILLE New Brunswick  
Canada Post, E0B 2B0, 764-2870.

PARENT Quebec

**PARADISE** Newfoundland  
Canada Post, A0A 2E0, 368-8335.

**PARENT** Quebec  
Canada Post, G0A 2V0.

**PARIS** Ontario  
Canada Post, N3L 1K0, 442-2652.  
Revenue Canada, Collector of Customs and Excise, Dominion Public Building, N3L 2S2, 753-1719.

**PARKDALE** P.E.I.

**PARKHILL** Ontario  
Canada Post, N0M 2K0, 294-6241.

**PARKSVILLE** British Columbia  
Canada Post, V0R 2S0, 248-3632.  
R.C.M. Police, 192 Morrison Street, V0R 2S0.

**PARMERSTON** Ontario

**PARRSBORO** Nova Scotia  
Canada Post, B0M 1S0, 254-2191.  
Employment and Immigration, Town Hall, B0M 1S0, 254-2187.  
R.C.M. Police, P.O. Box 304, B0M 1S0.

**PARRY SOUND** UNORGANI Ontario  
Transport, Coast Guard, 28 Waubeek Street, 746-2196.

**PARRY SOUND** Ontario  
Canada Post, P2A 1T0, 746-9044.  
Employment and Immigration, 74 James Street, P2A 1T8, 746-9374.  
Revenue Canada, Collector of Customs and Excise, 74 James Street, P2A 1T8, 705-746-2431.

**PARSON'S POND** Newfoundland

**PASADENA** Newfoundland

**PASPEBIAC** Quebec

Canada Post, G0C 2K0, 752-3882.

Employment and Immigration, Centre commercial, G0C 2K0, 752-3496.

Revenue Canada, Collector of Customs and Excise, Federal Building, G0C 2K0, 418-752-3266.

**PATERSON** British Columbia

Revenue Canada, Collector of Customs and Excise, Canada Customs, V0G 1Y0, 604-364-2112.

**PEACE RIVER** Alberta

Agriculture Canada, Animal Health Directorate, P.O. Box 1120, T0H 2X0, 624-3222.

Farm Credit Corporation, 10015 - 98th Street, T0H 2X0, 624-2716.

Canada Post, T0H 2X0, 624-2829.

Employment and Immigration, 10015-98th Street, T0H 2X0, 624-4484.

Environment Canada, Inland Waters Directorate, 624-3308.

R.C.M. Police, Box 1587, T0H 2X0.

**PEACHLAND** British Columbia

Canada Post, V0H 1X0, 767-2251.

**PEGGYS COVE-SAMBRO** Nova Scotia

**PELEE** Ontario

Revenue Canada, Collector of Customs and Excise, N0R 1M0, 519-326-9522.

**PELHAM** Ontario

**PELLE ISLAND** Ontario

**PEMBINA** Manitoba

**PEMBERTON** British Columbia

Canada Post, V0N 2L0, 894-6816.

**PEMBROKE** Ontario

Canada Post, K8A 3J0, 732-2411.  
 Central Mortgage and Housing Corporation, 79 Pembroke Street, West, 735-0669.  
 Revenue Canada, **Collector of Customs and Excise**, 162 Pembroke Street, East, K8A 3J7, 732-7421.  
 R.C.M. Police, K8A 1G5.  
 Employment and Immigration, 178 Pembroke Street East, K8A 3J7, 732-9994.  
 1100 Pembroke Street East, K8A 6Y7, 732-3422.

**PENETANGUISHENE** Ontario

Canada Post, L0K 1P0, 549-8221.

**PENHOLD** Alberta

Canada Post, T0M 1A0.

**PENNFIELD** New Brunswick**PENTICTON** British Columbia

Agriculture Canada, **Animal Health Directorate**, 277 Winnipeg Street, V2A 5M2, 492-4149.  
 Canada Post, 295 Winnipeg Street, V2A 5M0, 492-5717.  
 Consumer and Corporate Affairs, 275 Okanagan Avenue, East, 492-7006.  
 Employment and Immigration, 201-305 Main Street, V2A 5B7, 492-3839.  
 301 Main Street, V2A 5B8, 492-3848.  
 Environment Canada, **Inland Waters Directorate**, 493-0135.  
 Weather Office, 492-0539.  
 Health and Welfare Canada, **Income Security Program**, 245 Winnipeg Street, 492-0722.  
 National Revenue, **Taxation**, 277 Winnipeg Street, V2A 1N6, 493-3616.  
 Revenue Canada, **Collector of Customs and Excise**, 251 Nanaimo Avenue, West, V2A 6N6, 492-3095.

**PERCE** Quebec

Canada Post, G0C 2L0, 782-2953.  
 Environment Canada, **Canadian Wildlife Service**, 782-2240.

**PERCY** Ontario

**PERDUE** Saskatchewan  
 Canada Post, S0K 3C0, 237-4388.

**PERIBONKA** Quebec

**PERKINSFIELD Ontario**

**PERRY Ontario**

**PERTH New Brunswick**

Canada Post, E0J 1V0, 273-2890.

Employment and Immigration, Town Hall, Station Street, E0J 1V0, 273-2871.

Revenue Canada, Collector of Customs and Excise, R.R. No. 5, E0J 1V0, 506-276-3519.

**PERTH Ontario**

Canada Post, K7H 1B0, 267-1608.

Employment and Immigration, 13 Herriot Street, K7H 3E4, 267-1921.

Revenue Canada, Collector of Customs and Excise, Box 216, K9H 3E4, 613-267-2592.

**PETAWAWA Ontario**

Canada Post, K8H 1X0, 687-5934.

**PETER CR & LAJEUNESSE Saskatchewan**

**PETERBOROUGH Ontario**

Agriculture Canada, Animal Health Directorate, 191 Charlotte Street, K9J 6Z6, 745-5613.

Canada Post, K9J 2T0, 743-5546.

Central Mortgage and Housing Corporation, 212 Brock Street, 743-3584.

Employment and Immigration, 130 Hunter Street West, K9J 7H5, 745-0551.

402 Water Street, K9H 3L8, 743-7856.

201 Charlotte Street, K9J 7H4, 743-1952.

Environment Canada, Weather Office, 743-5852.

Health and Welfare Canada, Income Security Program, 212 Brock Street, 743-6500.

Indian Affairs and Northern Development, Ashburnham Drive, K8J 6Z8, 742-9267.

Indian and Inuit Affairs, 277 George Street, K9J 6Z6, 748-2230.

Revenue Canada, Collector of Customs and Excise, 201 Charlotte Street, K9J 6Z6, 705-745-0528.

R.C.M. Police, 953 Clonsilla Avenue,

Solicitor General, 303 Aylmer Street, K9V 6Z8, 742-8899.

**PETIT CAP Quebec**

Canada Post, G0E 1X0.

**PETIT DE GRAT Nova Scotia**

**PETIT ROCHER** New Brunswick  
Canada Post, E0B 2E0, 783-4040.

**PETITCODIAC** New Brunswick  
Canada Post, E0A 2H0, 756-2249.  
Employment and Immigration, Canadian Legion Building, E0A 2H0, 756-2171.  
R.C.M. Police, E0A 2H0.

**PETITE RIVIERE BRIDGE** Nova Scotia

**PETITE-MATANE** Quebec

**PETROLIA** Ontario  
Canada Post, N0N 1R0, 882-0351.

**PHILIPSBURG** Quebec  
Canada Post, J0J 1N0, 248-7711.  
Revenue Canada, The Collector of Customs and Excise, J0J 1N0, 514-248-2877.

**PICKERING** Ontario  
Canada Post, 1740 Kingston Road, L1V 1C6, 683-3812.

**PICTON** Ontario  
Canada Post, K0K 2T0, 476-2326.  
Employment and Immigration, 205 Main Street, K0K 2T0, 476-3227.  
Revenue Canada, Collector of Customs and Excise, 205 Main Street, K0K 2T0, 613-476-3120.

**PICTOU-RIVER JONH** Nova Scotia

**PICTOU** Nova Scotia  
Canada Post, B0K 1H0, 485-4321.  
Employment and Immigration, 31 Front Street, B0K 1H0, 485-4474.  
R.C.M. Police, P.O. Box 83, B0K 1H0.

**PICTURE BUTTE** Alberta  
Canada Post, T0K 1V0, 732-4888.

**PIEDMONT** Quebec  
Canada Post, J0R 1K0, 227-3124.

PIERREVILLE Quebec  
Canada Post, J0G 1J0, 568-2713.

PIGEON RIVER Ontario

PILLEY'S ISLAND Newfoundland

PILOT MOUNT Manitoba  
Canada Post, R0G 1P0, 825-2761.

PINAWA Manitoba  
Canada Post, R0E 1L0, 753-8408.

PINCHER CREEK Alberta  
Canada Post, T0K 1W0, 627-4012.

PINCTON Ontario

PINE FALLS Manitoba  
Canada Post, R0E 1M0, 367-8370.

PINE GROVE Ontario  
Canada Post, L0J 1J0, 851-1927.

PINEIMUTA Manitoba  
Canada Post, R0C 2M0, 659-2611.

PINEY Manitoba  
Revenue Canada, The Collector of Customs and Excise, R0A 1K0, 204-437-2361.

PINTENDRE Quebec  
Canada Post, G0R 2K0, 833-1762.

PIT MEADOWS British Columbia  
Canada Post, V0M 1P0, 465-4312.

PITTSBURG Ontario

**PLACENTIA** Newfoundland

Canada Post, A0B 2Y0, 227-3141.

Employment and Immigration, **Federal Building, Townsite**, A0B 2Y0, 226-3753.  
 Indian Affairs and Northern Development, **Box 10, Jersey side**, A0B 2G0, 226-2401.  
 R.C.M. Police, **P.O. Box 160**, A0B 2Y0.

**PLAISANCE** Quebec**PLANTAGENET** Ontario

Canada Post, K0B 1L0, 673-4891.

Employment and Immigration, c/o **Epicerie Allard**, P.O. Box 252,

**PLASTER ROCK** New Brunswick

Canada Post, E0J 1W0, 356-2689.

Employment and Immigration, **Main Street**, E0J 1W0, 356-2680.

R.C.M. Police, E0J 1W0.

**PLATTSVILLE** Ontario

Canada Post, N0J 1S0, 696-2887.

**PLEASANT CAMP** British Columbia

Revenue Canada, **The Collector of Customs and Excise**, Y1A 2R8, 403-667-6471.

**PLESSISVILLE** Quebec

Canada Post, G6L 1R0, 362-7379.

Employment and Immigration, 1800 **St. Calixte Street**, G6L 1R6, 362-3271.

**PLYMPTON** Nova Scotia**PLYMPTON** Ontario**POHENEGAMOOK** Quebec

Revenue Canada, **The Collector of Customs and Excise**, G0L 1J0, 418-859-2201.

**POINT EDWARD** Ontario**POINT LEAMINGTON** Newfoundland**POINT TUPPER-ST PETE** Nova Scotia

POINTE DU CHENE New Brunswick

POINTE GATINEAU Quebec  
Canada Post, 46 St-Louis, J8T 2S0, 771-6297.

POINTE-BLEUE Quebec  
Indian and Inuit Affairs, G0W 2H0, 275-2866.

POINTE VERTE New Brunswick  
Canada Post, E0B 2H0, 783-3001.

POINTE AUX ROCHES Ontario  
Canada Post, N0R 1N0, 798-3562.

POINTE-AUX-TREMBLES Quebec  
Canada Post, H1B A0 , 645-8520.

POINTE-AU-PERE Quebec  
Canada Post, G0R 1G0.

POINTE-AU-PIC Quebec  
Canada Post, G0T 1M0, 665-6147.

POINTE-A-LA-CROIX Quebec

POINTE-CLAIRE Quebec  
Canada Post, H9R 2V0, 697-0883.  
Employment and Immigration, Ste. Anne de Bellevue, H0A 1C0, 453-1900.  
189 Boulevard Hymus, H9R 1E9, 695-9311.

POINTE-DU-LAC Quebec  
Canada Post, G0X 1Z0, 377-2325.

POKEMOUCHE New Brunswick  
Canada Post, E0B 2J0, 727-3787.

POLYCARPE Quebec

POMQUET-TRACADIE Nova Scotia

**PONOKA** Alberta  
 Canada Post, T0C 2H0, 738-4544.

**PONTEIX** Saskatchewan  
 Canada Post, S0N 1Z0, 625-3891.

**PONTIAC** Quebec

**PONT-ROUGE** Quebec  
 Canada Post, G0A 2X0, 873-2191.

**PONTYPOOL** Ontario

**POOL'S COVE** Newfoundland

**PORCUPINE PLAIN** Saskatchewan  
 Canada Post, S0E 1H0, 278-2112.

**PORT ALBERNI** British Columbia  
 Canada Post, 4877 Argyle Street, V9Y 1V0, 723-5411.  
 Employment and Immigration, 4835 Argyle Street, V9Y 1V9, 724-0151.  
 Revenue Canada, Collector of Customs and Excise, 4877 Argyle Street, V9Y 1V9, 604-723-6612.

**PORT ALFRED/BAGOTVILLE** Quebec  
 Canada Post, G7B 2E0, 544-5194.  
 Employment and Immigration, 831 Boulevard de la Grande Baie, G7B 1C3, 544-2871.

**PORT ALICE** British Columbia  
 Canada Post, V0N 2N0, 284-6684.

**PORT AU CARAQUET** New Brunswick  
 Revenue Canada, The Collector of Customs and Excise, E0B 1K0, 506-727-3184.

**PORT AU PORT** Newfoundland  
 Canada Post, A0N 1T0, 648-2661.

**PORT AUX BASQUES** Newfoundland  
 Employment and Immigration, High Street, A0M 1C0, 695-3091.

**PORT BLANDFORD** Newfoundland

**PORT BORDON** P.E.I.

Canada Post, C0B 1X0, 855-2400.

**PORT BURWELL** Ontario

Canada Post, N0J 1T0, 874-4160.

**PORT CARLING** Ontario

Canada Post, P0B 1J0, 763-5321.

**PORT COLBORNE** Ontario

Canada Post, L3K 4N0, 834-6868.

Employment and Immigration, 184 Elm Street, L3K 4N8, 834-3629.  
Revenue Canada, Collector of Customs and Excise, 184 Elm Street, L3K 4N8, 416-834-3513.  
Transport, Coast Guard, P.O. Box 129, L3K 5V8.

**PORT COQUITLAM** British Columbia

Canada Post, 2250 McAllister Avenue, V3C 2A0, 942-6511.

Employment and Immigration, 2540 Shaughnessy Street, V3C 3Y6, 942-7231.

**PORT DOVER** Ontario

Canada Post, N0A 1N0, 583-0201.

Revenue Canada, Collector of Customs and Excise, Main Street, N0A 1N0,

**PORT ELGIN** New Brunswick

Canada Post, E0A 2K0, 538-7628.

**PORT ELGIN** Ontario

Canada Post, N0H 2C0, 832-5574.

Employment and Immigration, Post Office Building, E0A 2K0, 538-7636.  
R.C.M. Police, Box 89, E0A 2K0.

**PORT HARDY** British Columbia

Canada Post, V0N 2P0, 949-6211.

Employment and Immigration, Market Street, V0N 2P0, 949-7474.  
Environment Canada, Weather Office, 949-6559.  
R.C.M. Police, Box 86, V0N 2P0.

PORT HASTINGS Nova Scotia

PORT HAWKESBURY-RIVE Nova Scotia

PORT HAWKESBURY Nova Scotia

Canada Post, EOA 2K0, 538-7628.

Employment and Immigration, Reeves Street, B0E 2V0, 625-2500.

Revenue Canada, Collector of Customs and Excise, Federal Building, B0E 2V0, 902-625-2850.

R.C.M. Police, P.O. Box 758, B0E 2V0.

Transport, Coast Guard, Reeves Street, 625-0803.

Eddy Point, 747-2051.

Atomic Energy of Canada, Heavy Water Plant, B0E 2V0, 625-1200.

PORT HOOD Nova Scotia

Canada Post, B0E 2W0, 787-3129.

PORT HOPE Ontario

Canada Post, L1A 2Z0, 885-5594.

Employment and Immigration, 67 John Street, L1A 2Z4, 885-6323.

Revenue Canada, Collector of Customs and Excise, 67 John Street, L1A 3V4, 416-885-2041.

PORT HOWE Nova Scotia

PORT LAMBTON Ontario

Canada Post, N0P 2B0.

Revenue Canada, The Collector of Customs and Excise, N0P 2B0, 519-677-5651.

PORT MCNEIL British Columbia

Canada Post, V0N 2R0, 956-3314.

PORT MCNICOLL Ontario

PORT LAMPTON Ontario

PORT MAINTLAND Nova Scotia

PORT MORIEN Nova Scotia

PORT MOUTON Nova Scotia

**PORT PERRY** Ontario  
Canada Post, L0B 1N0, 985-2823.

**PORT REXTON** Newfoundland

**PORT ROBINSON** Ontario  
Canada Post, L0S 1K0, 384-9970.

**PORT ROWAN** Ontario  
Canada Post, N0E 1M0.

**PORT SAUNDERS** Newfoundland  
R.C.M. Police, A0K 4H0.

**PORT SEVERN** Ontario

**PORT STANLEY** Ontario  
Canada Post, N0L 2A0, 782-3271.

**PORT UNION** Newfoundland

**PORT WILLIAMS** Nova Scotia  
Canada Post, B0P 1T0, 542-9318.

**PORTAGE LA PRAIRIE** Manitoba  
Agriculture Canada, Animal Health Directorate, 207 Federal Building, R1N 3C4, 857-4171.  
Farm Credit Corporation, 32 Tupper Street North, R1N 1W8, 857-8729.  
Canada Post, R1N 0P0, 857-3291 or 857-7713.  
Employment and Immigration, 211 Saskatchewan Avenue, East, R1N 3C5, 857-8731.  
R.C.M. Police, City Hall, R1N 0L8, 211 Saskatchewan Avenue, East, R1N 3C5, 857-5823.

**PORTERS LAKE AREA** Nova Scotia

**PORTLAND** Ontario  
Canada Post, K0G 1V0, 272-2537.

**PORTNEUF** Quebec  
Canada Post, G0A 2Y0, 286-3083.

**PORTNEUF STATION** Quebec

Canada Post, G0A 2Z0, 286-6152.

**PORT-AUX-CHOIX** Newfoundland**PORT-CARTIER** Quebec

Employment and Immigration, 53 Parent Street, G0G 2J0, 766-5935.

**PORT-DANIEL** Quebec

Canada Post, G0C 2N0, 396-5350.

**POTTON** Quebec**POUCE COUPE** British Columbia

Canada Post, V0C 2C0, 786-5488.

**POUCH COVE** Newfoundland**POVUNGNITUK** Quebec**POWASSAN** Ontario

Canada Post, P0H 1Z0, 724-2934.

**POWELL RIVER** British Columbia

Canada Post, 4812 Joyce Avenue, V8A 4R0, 485-5552.

Employment and Immigration, 4812 Joyce Avenue, V8A 3B8, 485-2721.

Revenue Canada, The Collector of Customs and Excise, V8A 3B4, 604-483-3527.

R.C.M. Police, 4690 Marine Avenue, V8A 2L1.

**PRAIRIE PORTAGE** Ontario**PRELATE** Saskatchewan

Canada Post, S0N 2B0, 673-2312.

**PRESCOTT** Ontario

Canada Post, K0E 1T0, 925-2551.

Employment and Immigration, Federal Building, Box 370, K0E 1T0, 925-2595.

292 Centre Street, K0E 1T0, 925-2808.,

Indian Affairs and Northern Development, Fort Wellington, R.R. 2, K0E 1T0, 925-3211.

Revenue Canada, Collector of Customs and Excise, Federal Building, K0E 1T0, 613-925-2933.

Transport, Coast Guard, Aids and Waterways, King Street, 925-2865.

Telecommunications and Electronics, King Street, 925-2865.

P.O. Box 520, 925-4228.

**PRESTON** Ontario

Canada Post, N3H 3P0, 653-1654.

**PRICE** Quebec

Canada Post, G0J 1Z0, 775-5021.

**PRINCE ALBERT** Saskatchewan

Agriculture Canada, Animal Health Directorate, 350 - 12th Street, East, S6V 1C1, 763-2165.

Farm Credit Corporation, 48 - 12th Street East, S6V 5S8, 764-6403.

Canada Post, S6V 1C0, 763-7130.

Central Mortgage and Housing Corporation, 100-1st Avenue, East, 764-3883.

Consumer and Corporate Affairs, 1126 Central Avenue, 764-3301.

Employment and Immigration, 10-13th Street East, S6V 5S4, 764-0097.

10-13th Street East, S6V 1C6, 763-2613.

1302 Central, S6V 4W3, 764-6828.

Environment Canada, Inland Waters Directorate, 764-5444.

Weather Office, 763-2543.

Health and Welfare Canada, Medical Services, 1100 - 1st Avenue East, 764-9111.

Indian and Inuit Affairs, 1302 Central Avenue, S6V 4W3, 764-5225.

Revenue Canada, Collector of Customs and Excise, Federal Building, Room 301, S6V 1C6, 763-7226.

R.C.M. Police, P.O. Box 1750, S6V 5T3.

Solicitor General, 58 - 14th Street, West, S6V 5S8, 764-1010.

**PRINCE GEORGE** British Columbia

Agriculture Canada, **Animal Health Directorate**, 1323 - 5th Avenue, V2L 3L6, 564-7123.

**Research Branch**; Research Program Service, R.R.1, V2N 2H8, 963-9632.

Canada Post, 3505 - 15th Avenue, V2N 1A0, 563-8148, 564-7323, 564-1898 or 562-3706.

Central Mortgage and Housing Corporation, 300-299 Victoria Street, 563-9216.

Consumer and Corporate Affairs, 299 Victoria Street, 562-7235.

Employment and Immigration, Suite 308-550 Victoria Street, V2L 2K1, 562-2161.

550 Victoria Street, V2L 2K1, 562-5534.

280 Victoria Street, V2L 4X3.

1395-6th Avenue, V2L 3M9, 563-0571.

Environment Canada, **Inland Waters Directorate**, 564-4928.

**Weather Office**, 963-7552.

Expansion Canada, 1294 Third Avenue, 562-4451.

Health and Welfare Canada, **Medical Services**, 1294 - 3rd Avenue, 562-6675.

**Income Security Program**, 280 Victoria Street, 564-1137.

Indian and Inuit Affairs, 280 Victoria, V2L 4X3, 563-0231.

National Film Commission, 545 Québec Street, V2L 1W6, 564-5657.

Revenue Canada, **Collector of Customs and Excise**, 1323 - 5th Avenue, V2L 3L6, 604-564-4330.

Secretary of States, 550 Victoria Street, V2L 2J9, (604) 564-2311.

Solicitor General, 550 Victoria Street, V7L 2K1, 563-8888.

**PRINCE RUPERT** British Columbia

Canada Post, 417 - 2nd Avenue West, V8J 1G0, 624-6123.

Employment and Immigration, 309-2nd Avenue West, V8J 3T1, 624-9671.

520-309 Second Avenue West, V8J 3T1, 624-9671.

Health and Welfare Canada, **Medical Services**, 219 - 1st Street, 627-1381.

Indian and Inuit Affairs, 214-3rd Street, V8J 3J8, 627-1731.

Revenue Canada, **Collector of Customs and Excise**, 2nd Avenue, West, V8J 1G8, 604-624-3313.

R.C.M. Police, 400 West 3rd Avenue, V8J 3Y5.

Transport, Coast Guard, Aids and Waterways, 624-9146.

Ship Safety, 624-9146.

Telecommunications and Electronics, 624-5008.

**PRINCETON** Ontario

Canada Post, N0J 1V0, 458-4981.

**PRINCETON** British Columbia

Canada Post, VOX 1W0, 295-6012.

Employment and Immigration, 185 Bridge Street, VOX 1W0, 295-6951.  
R.C.M. Police, Box 490,

**PRINCEVILLE** Quebec

Canada Post, G0P 1E0, 364-5177.

**PRINCE** Ontario

**PRIVAT** Quebec

**PROVOST** Alberta

Canada Post, T0B 3S0, 753-2017.

**PUBNICO** Nova Scotia

**PUGWASH** Nova Scotia

Employment and Immigration, Water Street, B0K 1L0, 243-2109.

**QUALICUM BEACH** British Columbia  
Canada Post, V0R 2T0, 752-6435.

**QUEBEC** Quebec

Central Mortgage and Housing Corporation, 2875 Sir Wilfrid Laurier Boulevard, 651-2310.

**QUEEN CHARLOTTE**

R.C.M. Police, Box 130, V0T 1S0.

**QUEENSTON** Ontario

Canada Post, L0S 1L0.

**QUESNEL** British Columbia

Canada Post, 348 Reid Street, V2J 2M0, 992-2200.

Employment and Immigration, 346 Reid Street, V2J 2M4, 992-5538.  
R.C.M. Police, 348 Reid Street, V2J 2M4.

**QU'APPELLE** Saskatchewan

Canada Post, S0G 4A0, 699-2808.

**QUYON** Quebec

Canada Post, J0X 2V0, 458-2002.

RADCLIFFE Ontario

RADISON Quebec  
Canada Post, JOY 2X0.

RADISSON Saskatchewan  
Canada Post, SOK 3L0, 827-2171.

RADVILLE Saskatchewan  
Canada Post, SOL 2G0, 869-2433.

RAGUENEAU Quebec  
Canada Post, GOH 1S0, 567-2733.

RAINBOW LAKE Alberta  
Canada Post, T0H 2Y0, 956-3775.

RAINVILLE Quebec

RAINY RIVER Ontario  
Revenue Canada, The Collector of Customs and Excise, POW 1L0, 807-274-7341.

RALEIGH Ontario

RALSTON Alberta  
Canada Post, T0J 2N0.

RAMA Ontario

RAMEA Newfoundland  
Canada Post, A0M 1N0, 625-2343.

RAMSAY Ontario

RANGE New Brunswick

**RAPID LAKE** Quebec

**RATTER AND DUNNET** Ontario

**RAWDON** Quebec

Canada Post, JOK 1S0, 834-3355.

**RAYMOND** Alberta

Canada Post, TOK 2S0, 752-3900.

**RAYSIDE-BALFOUR** Ontario

**RED BANK** New Brunswick

**RED DEER** Alberta

Agriculture Canada, Animal Health Directorate, 203 Federal Building, T4N 5E6, 346-8613.  
Farm Credit Corporation, 4919 - 59th Street, T4N 6C9, 347-7863.

Canada Post, T4N 1X0, 346-5253, 346-8404 or 346-8533.

Central Mortgage and Housing Corporation, 5913 - 50th Avenue, 343-6677.  
Employment and Immigration, 4909-50th Street, T4N 1X0, 347-0756.  
1915 Ross Street, T4N 1X0, 347-7721.

Revenue Canada, Collector of Customs and Excise, 4909 Ross Street, T4N 5E6, 403-346-8644.  
R.C.M. Police, Box 860, T4N 5H3.

Solicitor General, 5015 - 48th Street, T5N 1S9, 343-7333.

**RED HARBOUR** Newfoundland

**RED LAKE** Ontario

**RED ROCK** Ontario

**REDCLIFF** Alberta

Canada Post, TOJ 2P0, 548-3565.

**REDVERS** Saskatchewan  
Canada Post, SOC 2H0, 452-3442.

**REDWATER** Alberta  
Agriculture Canada, Farm Credit Corporation, 4816 - 50th Avenue, T0A 2W0, 735-3980.  
Canada Post, T0A 2W0.

**REGWAY** Saskatchewan  
Revenue Canada, The Collector of Customs and Excise, SOC 1T0, 306-634-2511.

**RENFREW** Ontario  
Canada Post, K7V 1R0, 432-3384.  
Employment and Immigration, 251 Raglan Street South, K7V 1R3, 432-4878.  
Revenue Canada, Collector of Customs and Excise, 249 Raglan Street, South, K7V 1R3, 996-0233.

**RENOUS** New Brunswick

**REPENTIGNY** Quebec  
Canada Post, J6A 2C0, 581-3857.  
Employment and Immigration, 155 Notre-Dame Street, J6A 5L3, 581-1620.

**RESERVE MINES** Nova Scotia

**RESTON** Manitoba  
Canada Post, R0M 1X0, 877-3805.

**REVELSTOKE** British Columbia  
Environment Canada, Inland Waters Directorate, 837-5057.  
R.C.M. Police, P.O. Box 1480, V0E 2S0.  
Employment and Immigration, 313-3rd Street West, V0E 2S0, 837-5106.  
Indian Affairs and Northern Development, P.O. Box 350, V0E 2S0, 837-5155.

**REXTON** New Brunswick  
Canada Post, E0A 2L0, 523-6738.

# **RHINELAND Manitoba**

## **RICHARD'S LANDING Ontario**

Indian Affairs and Northern Development, P.O. Box 179, P0R 1G0, 246-2664.

## **RICHELAIN Quebec**

Canada Post, J0J 1R0, 347-5381.

## **RICHIBUCTO New Brunswick**

Canada Post, E0A 2M0, 523-6748.

Employment and Immigration, Main Street, E0A 2M0, 523-4437.  
103 Main Street, E0A 2M0, 523-4437.

R.C.M. Police, Box 130, E0A 2M0.

## **RICHMOND HILL Ontario**

Agriculture Canada, Animal Health Directorate, 10077G Yonge Street, L4C 1T7, 883-1600.

## **RICHMOND British Columbia**

Employment and Immigration, 5635, 3 Road, V6X 2C7, 273-6431.  
3871-3 Road, V6X 2V9, 523-4437.

## **RICHMOND New Brunswick**

## **RICHMOND Ontario**

Canada Post, K0A 2Z0, 838-5621.

## **RICHMOND P.E.I.**

## **RICHMOND Quebec**

Agriculture Canada, Animal Health Directorate, 6 Carpenter Street, J0B 2H0, 826-2466.

Canada Post, 260 Main Avenue, North, J0B 2H0, 826-3407.

Employment and Immigration, 109 Coiteux Street, J0B 2H0, 826-3729.

Revenue Canada, Collector of Customs and Excise, 15 Carpenter Street, J0B 2H0, 819-826-2686.

## **RIDEAU Ontario**

**RIDGETOWN** Ontario  
Canada Post, N0P 2C0, 674-3417.

**RIDGEWAY** Ontario  
Canada Post, L0S 1N0, 894-1444.

**RIGAUD** Quebec  
Canada Post, J0P 1P0, 451-4768.

**RIMBEY** Alberta  
Canada Post, T0C 2J0.

**RIMOUSKI** Quebec  
Agriculture Canada, Animal Health Directorate, 189 Cathedrale Avenue, G5L 7C9, 722-7323.  
Farm Credit Corporation, 132 St. Barnabe Street, G5L 7E1, 723-4668.  
Canada Post, 180 Catherine Street, G5L 5H0, 723-4545 or 724-9355.  
Central Mortgage and Housing Corporation, 320 St-Germain Street, East, 723-9226.  
Consumer and Corporate Affairs, 320 St-Germain Street, 724-6813.  
Employment and Immigration, 320 St. Germain Street, East, G5L 1C2.  
70 East St. Germain Street, G5L 7J9, 723-2257.  
320 East St. Germain Street, G5L 1C4, 722-6630.  
Expansion Canada, 320 St. Germain Street East, 723-9426.  
Revenue Canada, Collector of Customs and Excise, 180 Cathedrale Street, G5L 5H9, 418-723-1920.  
R.C.M. Police, 395 Doucet Street, G5L 7C5.  
Solicitor General, 180 de la Cathedrale, G5L 7C1, 724-6556.  
Transport, Coast Guard, 189 Cathedrale Avenue, 722-7855.

**RIPLEY** Ontario  
Canada Post, N0G 2R0.

**RIPON** Quebec  
Canada Post, J0V 1V0, 983-2231.

**RIVER BOURGEOIS** Nova Scotia

RIVER DENYS Nova Scotia

RIVER GLADE New Brunswick

RIVERHURST Saskatchewan

RIVERPORT Nova Scotia

RIVERS Manitoba

Canada Post, R0K 1X0, 328-7595.

RIVERTON Manitoba

Canada Post, R0C 2R0, 378-2378.

RIVIERE DU LOUP Quebec

Agriculture Canada, Farm Credit Corporation, 148 Fraser Street, G5R 3Z1, 862-6845.

Canada Post, 200 Lafontaine Street, G5R 3A0, 862-6348.

Employment and Immigration, 204 Lafontaine Street, G5R 3A7, 862-9510.

Revenue Canada, Collector of Customs and Excise, 295 Thériault Boulevard, Suite 611, G5R 1L8, 862-9600.

R.C.M. Police, 19 St. François Xavier Street, G5R 3Y8.  
Transport, Coast Guard, Fraserville Road, 862-4904.

RIVIERE DU PORTAGE New Brunswick

RIVIERE VERTE New Brunswick

RIVIERE-AU-DORE Quebec

Canada Post, G0W 2J0, 256-3554.

RIVIERE-AU-RENARD Quebec

Canada Post, G0E 2A0, 269-3768.

RIVIERE-AU-TONNERRE Quebec

RIVIERE-A-PIERRE Quebec

RIVIERE-BLEUE Quebec  
Canada Post, G0L 2B0, 893-5312.

RIVIERE-BOIS-CLAIR Quebec  
Canada Post, G0S 1Y0.

RIVIERE-OUELLE Quebec  
Canada Post, G0L 2C0, 856-2466.

RIVIERE-PORTNEUF Quebec  
Canada Post, G0T 1P0, 238-2778.

ROBERTSONVILLE Quebec  
Canada Post, G0N 1L0, 338-0519.

ROBERTVILLE New Brunswick  
Canada Post, E0B 2K0, 783-4895.

ROBERT'S ARM Newfoundland

ROBERVAL Quebec  
Agriculture Canada, Farm Credit Corporation, 841 St. Joseph Boulevard, G8H 2L6, 275-0822.  
Canada Post, 723 St-Joseph Boulevard, G8H 2L0, 275-2162.  
Employment and Immigration, 721 St-Joseph Boulevard, G8H 2N4, 275-0361.  
R.C.M. Police, 715 Plante Street, G8H 2N4.

ROBICHAUD New Brunswick  
Canada Post, E0A 2S0, 532-4736.

ROBLIN Manitoba  
Canada Post, R0L 1P0, 937-2309.  
R.C.M. Police, Box 1024, R0L 1P0.

**ROCANVILLE** Saskatchewan

Canada Post, S0A 3L0, **645-2966.**

**ROCHESTER** Ontario**ROCK FOREST** Quebec

Agriculture Canada, Farm Credit Corporation, 4300 Bourque Boulevard, J0B 2J0, **565-4922 (Local 28).**  
 Canada Post, J0B 2J0, **864-9133.**

**ROCK ISLAND** Quebec

Canada Post, J0B 2K0, **876-5885.**  
 Employment and Immigration, 25 Principale Street, J0B 2K0, **876-2774.**  
 Revenue Canada, The Collector of Customs and Excise, J0B 2K0, **819-876-5354.**  
 R.C.M. Police, 709 Dufferin Road, J0B 2K0.

**ROCKLAND** Ontario

Canada Post, K0A 3A0, **446-5528.**

**ROCKWOOD** Ontario

Canada Post, N0B 2K0, **856-4901.**

**ROCKWOOD** Manitoba**ROCKY HARBOUR** Newfoundland

R.C.M. Police, **P.O. Box 70, A0K 4N0.**  
 Employment and Immigration, **Main Road, A0K 4N0, 458-2624.**

**ROCKY MOUNTAIN** Alberta

Canada Post, T0M 1T0, **845-3606.**  
 R.C.M. Police, **Box 1328, T0M 1T0.**

**ROCKYFORD** Alberta

Canada Post, T0J 2R0.

RODDICKTON Newfoundland  
R.C.M. Police, P.O. Box 159, A0K 4P0.

RODNEY Ontario  
Canada Post, N0L 2C0, 785-0341.

ROGERSVILLE New Brunswick  
Canada Post, E0A 2T0, 775-6611.  
R.C.M. Police,

ROLPH WYLIE BUCHANAN Ontario

ROMAINE Quebec

ROOSVILLE British Columbia  
Revenue Canada, The Collector of Customs and Excise, V0B 1R0, 604-426-2161.

ROSE BAY Nova Scotia

ROSE BLANCHE Newfoundland

ROSE VALLEY Saskatchewan  
Canada Post, S0E 1M0, 332-2204.

ROSEMARY Alberta  
Canada Post, T0J 2W0.

ROSETOWN Saskatchewan  
Agriculture Canada, Farm Credit Corporation, 301 Main Street, S0L 2V0, 882-2231.  
Canada Post, S0L 2L5, 882-2033.  
R.C.M. Police, P.O. Box 668, S0L 2V0.

ROSSEAU Ontario

ROSS Ontario

**ROSSLYN VILLAGE Ontario**

**ROSTERN Saskatchewan**  
Canada Post, S0K 3R0, 232-5339.

**ROTHESAY New Brunswick**  
Canada Post, E0G 2W0, 847-8241.

**ROUGEMONT Quebec**  
Canada Post, 1005 Principale, J0L 1M0, 469-3474.

**ROUYN-NORANDA Quebec**  
Agriculture Canada, Animal Health Directorate, 163 Portage Street, J9X 3C3, 762-5211.  
Canada Post, 97 Perreault East, J9X 762-2826.  
Employment and Immigration, 15 Perrault Street, East, J9X 3C1.  
15 East, Gamble Street, J9X 3B6, 764-6711.  
National Revenue, Taxation, 11 Terminus Street East, J9X 3B5, 764-5171.  
Revenue Canada, Collector of Customs and Excise, 163 Portage Avenue, J9X 4M6, 819-762-4886.

**ROXBOROUGH Ontario**

**ROXBORO Quebec**  
Canada Post, 4 Commerical Centre Street, H8Y 2N0, 684-7633.

**ROXTON FALLS Quebec**  
Canada Post, De l'eglise Street, J0H 1E0, 548-2424.

**ROXTON POND Quebec**  
Canada Post, 26 Stanley, J0E 1Z0, 372-4622.

**ROSSPORT Ontario****RUPERT HOUSE Quebec**

RUSSELL Ontario  
Canada Post, K0A 3B0, 445-2189.

RUSSEL Manitoba  
Canada Post, R0J 1W0, 773-3283.  
R.C.M. Police, R0J 1W0.

RUTHVEN Ontario  
Canada Post, N0P 2G0, 326-1686.

RYCROFT Alberta  
Canada Post, T0H 3A0.

RYLEY Alberta  
Canada Post, T0B 4A0.

**SAANICHTON** British Columbia  
Canada Post, V0S 1M0, 652-2722.

**SACKVILLE-WINDSOR** Nova Scotia

**SACKVILLE** New Brunswick

Agriculture Canada, Food Production and Marketing, P.O. Box 930, B0A 3C0, 536-0971.  
Animal Pathology Division, P.O. Box 1410, E0A 3C0, 536-0135.

Canada Post, E0A 3C0, 536-1724.  
Employment and Immigration, Mount Allison University, E0A 3C0, 536-0759.  
84 Main Street, A1C 5T8.  
84 Main Street, E0A 3C0, 536-0753.

R.C.M. Police, Box 1020, E0A 3C0.

**SACRE-COEUR** Quebec

Canada Post, 300 Principale Street, G0T 1Y0, 236-4702.  
Employment and Immigration, 144 North Principale Street, G0T 1Y0, 236-4638.

**SAGANAGA LAKE** Ontario

**SAGUENAY** Quebec

**SAINT BASILE** New Brunswick  
Canada Post, E0L 1H0, 263-5538.

**SAINT HYACINTHE** Quebec

Employment and Immigration, J2S 7C3, 773-5213.

775 Ste-Dominique Street, J2S 5M8, 773-7481.  
Revenue Canada, Collector of Customs and Excise, 2050 Girouard Street, J2S 3A6, 514-774-5818.

**SAINT JOHN** New Brunswick

Agriculture Canada, Animal Health Directorate, P.O. Box 6698, E2L 4S2, 658-4987.  
Canada Post, E2L 2B0, 658-4536.

Central Mortgage and Housing Corporation, 580 Main Street, 658-4988.

Consumer and Corporate Affairs, 295 Bayside Drive,

Employment and Immigration, 15 Market Street, E2L 4K4, 658-4920.

189 Prince William Street, E2L 4S4, 658-4545.

Institute of Technology, Grandview Avenue, 696-5020.

535 Westmorland Road, E2J 3T3, 696-6066.

189 Prince William Street, E2L 2B9, 658-4587.

Health and Welfare Canada, Income Security Program, 44 Prince William Street, 171-4527.

Health Protection, 189 Prince William Street, 171-4610.

National Film Commission, E2L 1E7, 658-4996.

National Revenue, Taxation, 65 Canterbury Street, E2L 4H9, 658-4600.

Revenue Canada, Collector of Customs and Excise, P.O. Box 6640, Station "A", E2L 4G3, 658-4904.

Solicitor General, 93 Prince William Street, E2L 2B2, 858-4796.

Supply and Services Canada, 189 Prince William Street, E2L 2B9, 658-4895.

Transport, Coast Guard, Ward Street, 658-4703.

Veterans Affairs, 580 Main Street, E2K 2E9, 658-4802.

P.O. Box 220, 672-4891.

189 Prince William Street, E2L 4J7, 672-4994.

P.O. Box 6907, E2L 4S3, 658-4836.

**SAINT JOSEPH** New Brunswick

**SAINT PETER'S** Nova Scotia

R.C.M. Police, P.O. Box 66, B0E 3B0.

Employment and Immigration, Main Street, B0E 3B0,

**SAINT ROBERT** Quebec

**SAINTE-HELENE-DE-BRE** Quebec

**SAINT-AIME-DU-LAC-DES-ISLES** Quebec

**SAINT-ANTOINE-DE-LAVALTRIE** Quebec

**SAINT-GODEFROI** Quebec

Canada Post, G0C 3C0.

**SALABERRY-DE-VALLEY** Quebec

**SALISBURY** New Brunswick  
Canada Post, E0A 3E0, 372-5798.

**SALMO** British Columbia  
Canada Post, V0G 1Z0, 357-2022.

**SALMON ARM** British Columbia  
Canada Post, V0E 2T0, 832-3093.  
Employment and Immigration, 333 **Hudson Street**, V0E 2T0, 832-2105.

**SALMON RIVER** Nova Scotia

**SALMON RIVER-TATAMAG** Nova Scotia

**SAN JOSEF** British Columbia  
Canada Post, V0N 2X0, 288-3513.

**SAND POINT LAKE** Ontario

**SANDSPIT** British Columbia  
Canada Post, V0T 1T0, 637-2244.

**SANDWICH SOUTH** Ontario**SANDWISH WEST** Ontario

**SANGUDO** Alberta  
Canada Post, T0E 2A0.

**SARDIS** British Columbia  
Canada Post, V0X 1Y0, 858-6511.

**SARNIA Ontario**

Agriculture Canada, Animal Health Directorate, 105 Christina Street, S., N7T 7J7, 344-5571.  
Canada Post, N7T 2M0, 344-0341.  
Central Mortgage and Housing Corporation, 117 Front Street, North, 344-1119, 344-1110.  
Employment and Immigration, 112 North Christina Street, N7T 7K2, 336-7680.  
100 South Front Street, N7T 2M4, 344-5293.  
105 Christina Street South, N7T 7H9, 337-5419.  
Environment Canada, Weather Office, 542-6051.  
Health and Welfare Canada, Income Security Program, 546 Christina Street, 344-5229.  
Revenue Canada, Collector of Customs and Excise,  
105 Chirstina Street, South, N2T 717, 344-7351.  
R.C.M. Police, 105 Christina Street, South,  
Solicitor General, 105 South Christina Street, N7T 2M7.  
Transport, Coast Guard, 301 Front Street, North, 336-8130.  
105 Christina Street, South, 337-5861.

**SASKATOON** Saskatchewan

Agriculture Canada, **Animal Pathology Division**, 116 Veterinary Road, S7N 2R3, 655-4071.  
**Farm Credit Corporation**, 1027 8th Street East, S7H 0S2, 665-4248.  
**Research Branch; Research Program Service**,  
 107 Science Crescent, S7N 0X2, 343-8214.  
 P.O. Box 9241, S7K 3X5, 166-5083.

Canada Post, 202 - 4th Avenue, North, S7K 2L5, 665-4686.  
 Canadian Transport Commission, 201 - 21st Street,  
 Central Mortgage and Housing Corporation, 233 4th Avenue, South, 9-4900.  
 Consumer and Corporate Affairs, 279-3rd Avenue, North, 665-4292.  
 Correctional Service of Canada, Regional Headquarters, 2002 Quebec Avenue, S7K 1W4, 665-4841.  
 Employment and Immigration, 1214 College Drive, S7N 0W4, 665-5003.  
 33rd Street & Idwyld Drive North, S7K 3R5, 665-4983.  
 101-22nd Street East, S7K 0E3, 665-4447.  
 1st Avenue and 22nd Street East, S7K 0E1, 665-4441.  
 201-21st Street East, S7K 0B8, 665-4120.

Expansion Canada, 601 Spadina Crescent, 665-4424.  
 Health and Welfare Canada, Income Security Program, 230 - 22nd Street East, 665-4222.  
 Health Protection, 101 - 22nd Street East, 244-8772.

Indian and Inuit Affairs, 20th Street, East, S7K 0A6, 665-4768.  
 Labour Canada, 313 Federal Building, S7K 0E1, 965-4003.  
 National Film Commission, 424 - 22nd Street East, S7K 0C2, 665-4245.  
 National Parole Board, 230 - 22nd Street, East, S7K 0E9, 665-5045.  
 National Revenue, **Taxation**, 201-21st Street East, S7K 0A8, 665-4595.  
 Revenue Canada, **Collector of Customs and Excise**,  
 Federal Building, Room 301, S7K 0E1, 306-665-4752.

R.C.M. Police, 1721 - 8th Street, East,  
 Secretary of States, 130, 22nd Street East, S7K 0E9, (306) 665-4146.  
 Solicitor General, 2002 Quebec Avenue, S7K 3X5, 665-4261.

**SAULNIERVILLE** Nova Scotia

**SAULT STE MARIE Ontario**

Agriculture Canada, **Animal Health Directorate**, 451 Queen Street, E., P6A 5N5, 256-7451.  
Canada Post, P6A 1Z0, 253-0692.  
Central Mortgage and Housing Corporation, 369 Queen Street, East, 256-5603.  
Employment and Immigration, 107 East Street, P6A 3C7, 254-1475.  
1416 Wellington Street East, P6A 5P3, 254-7136.  
390 Bay Street, P6A 5N9, 254-5101.  
448 Albert Street, P6A 2J9, 942-1901.  
60 Elgin Street, P6A 2Y5, 949-9060.  
Environment Canada, Canadian Forestry Service, 949-9461.  
Weather Office, 254-7240.

Health and Welfare Canada, Income Security Program, 421 Bay Street, 254-1477.  
Revenue Canada, Collector of Customs and Excise,

**New Dominion Building**, Box 400, P6A 5M1, 705-949-2316.  
R.C.M. Police,  
Transport, Coast Guard, Telecommunications and Electronics, 254-2382.

**SAULT-AU-MOUTON Quebec**

Canada Post, Principale Street, G0T 1Z0, 231-2282.

**SAWYERVILLE Quebec**

Canada Post, 1 Principale Street, J0B 3A0, 889-2626 or 889-2711.

**SAYABEC Quebec**

Canada Post, L'eglise Street, G0J 3K0, 536-5464.

**SCARBOROUGH Ontario**

Employment and Immigration, 651 Warden Avenue, 694-3241.  
2472 Eglinton Avenue East, M1K 5C5, 264-2111.  
1610 Midland Avenue, M1P 3C5, 751-9520.

**SCHEFFERVILLE Quebec**

Canada Post, G0G 2T0, 585-2202.

**SCHOMBERG Ontario**

**SCHREIBER Ontario**

**SCHUMACHER** Ontario  
Canada Post, P0N 1G0, 264-4611.

**SCOTLAND** Ontario  
Canada Post, N0E 1R0.

**SCOTSBURN** Nova Scotia

**SCOTSTOWN** Quebec  
Canada Post, Main Street, J0B 3B0, 657-4677.

**SCOTT-JUNCTION** Quebec  
Canada Post, Principale Street, G0S 3G0, 387-3793.

**SCOUDOU** New Brunswick  
Canada Post, E0A 1N0, 532-6422.

**SCUGOG** Ontario

**SEAFORTH** Ontario  
Agriculture Canada, Animal Health Directorate, Main Street, N0K 1W0, 527-1470.  
Canada Post, N0K 1W0, 527-0031.

**SEAL COVE** New Brunswick  
Canada Post, E0G 3B0, 662-3370.

**SEAL COVE** Newfoundland

**SEBA BEACH** Alberta  
Canada Post, T0E 2B0.

**SEBRINGVILLE** Ontario  
Canada Post, N0K 1X0.

**SECHELT** British Columbia  
Canada Post, V0N 3A0, 885-2411.  
Employment and Immigration, 1243 Wharf Street, V0N 3A0, 885-2722.  
R.C.M. Police, Box 188, V0N 3A0.

**SEDGEWICK** Alberta  
Canada Post, T0B 4C0.

**SEELEYS BAY** Ontario  
Canada Post, K0H 2N0, 387-3641.

**SELKIRK** Manitoba  
Canada Post, 356 Main Street, R1A 1T0, 482-4556 or 482-5652.  
Employment and Immigration, 12-366 Main Street, R1A 1T6, 482-7649.  
366 Main Street, 482-3323.  
Indian Affairs and Northern Development, Box 7, R.R. 3, R1A 2A8, 482-6104.  
R.C.M. Police, 200 Eaton Avenue, R1A 0W6.  
Transport, Coast Guard, North Main, 482-3016.

**SELKIRK** Ontario  
Canada Post, N0A 1P0.

**SENNETERRE** Quebec  
Canada Post, 612 - 10th Avenue, J0Y 2M0, 737-2591 or 737-4416.  
Employment and Immigration, 273 West Third Street, J0Y 2M0, 737-2377.

**SENNEVILLE** Quebec

**SEPT-ILES** Quebec

Canada Post, G4R 2W0, 962-9129, 962-7730 or 962-4915.  
Central Mortgage and Housing Corporation, 350 Smith Street, 962-5136.  
Employment and Immigration, 701 Laure Boulevard, G4R 1X8, 962-5501.  
701 Laure Boulevard, G4R 1X8, 962-4696.  
Environment Canada, Weather Office, 962-8247.  
Indian and Inuit Affairs, 701 Laure Boulevard, G4R 1X8, 962-6596.  
Revenue Canada, Collector of Customs and Excise, 402 Brochu Avenue, G4R 4J9, 418-962-2632.  
R.C.M. Police, 637 Dequen Street, G4R 4K3.  
Transport, Coast Guard, 701 Laure Boulevard, 968-4991.  
Telecommunications, 968-3119.

**SEVEN ISLANDS** Quebec

**SEXSMITH** Alberta  
Canada Post, T0X 3C0.

**SHAG HARBOUR** Nova Scotia

**SHAKESPEARE** Ontario  
Canada Post, N0B 2P0, 625-8661.

**SHANNON** Quebec

**SHARBOT LAKE** Ontario  
Canada Post, K0H 2P0, 279-2254.

**SHAUNAVON** Saskatchewan  
Canada Post, S0N 2M0, 297-3321.

**SHAWBRIDGE** Quebec  
Canada Post, Station Street, J0R 1T0, 224-2718.

**SHAWINIGAN** Quebec

Canada Post, 395 Station Avenue, G9N 1V0, 536-2535 or 536-2536.  
Employment and Immigration, 695 Station Avenue, G9N 7J7, 537-8851.

Revenue Canada, Collector of Customs and Excise, 395 Station Avenue, G9N 1V8, 819-536-3331.  
Indian Affairs and Northern Development, Box 758, G9N 6V9, 536-2638.

**SHAWINIGAN LAKE** British Columbia  
Canada Post, V0R 2W0, 743-5112.

**SHAWVILLE** Quebec

Canada Post, 100 Victoria Avenue, J0X 2Y0, 647-2685.

**SHEARWATER** Nova Scotia  
Canada Post, B0J 3A0, 466-7524.

**SHEDDEN** Ontario  
Canada Post, N0L 2E0.

**SHEDIAC New Brunswick**

Canada Post, E0A 3G0, 532-3111.  
Employment and Immigration, 1172 Main Street, E0A 3G0, 532-6636.  
1172 Main Street, E0A 3G0, 532-2405.  
R.C.M. Police, E0A 3G0.

**SHEET HARBOUR Nova Scotia**

Canada Post, B0J 3B0, 885-2729.  
Employment and Immigration, Court House, B0J 3B0.  
Fire Hall, B0J 3B0, 885-2377.  
R.C.M. Police, B0J 3B0.

**SHEFFIELD Ontario**

**SHEHO Saskatchewan**  
Canada Post, S0A 3T0, 849-2230.

**SHEILA New Brunswick**  
Canada Post, E0C 1Z0, 395-5441.

**SHELBURNE Nova Scotia**  
Canada Post, B0T 1W0, 875-2326.  
Employment and Immigration, Corner Water & John Streets, B0T 1W0, 875-2452.  
Revenue Canada, Collector of Customs and Excise, Federal Building, B0T 1W0, 902-875-2324.  
R.C.M. Police, P.O. Box 339, B0T 1W0.

**SHELBURNE Ontario**  
Canada Post, L0N 1S0, 925-3615.

**SHELLBROOK Saskatchewan**  
Canada Post, S0J 2E0, 747-2501.  
Indian and Inuit Affairs, S0J 2E0, 747-2627.  
R.C.M. Police, Box 939, S0J 2E0.

**SHERBORNE Ontario**

**SHERBROOKE Nova Scotia**  
Canada Post, B0J 3C0, 522-2319.

**SHERBROOKE** Quebec

Agriculture Canada, Animal Health Directorate, 50 Couture Street, J1H 5L1, 565-4719.  
 Canada Post, 50 Couture Street, J1H 1R0, 565-4935.

Central Mortgage and Housing Corporation, 2355 King Street, West, 565-4220.  
 Consumer and Corporate Affairs, 25 Wellington Street, North, 565-4723.

Employment and Immigration, University of Sherbrooke, J1G 1B7, 565-4820.  
 299 Oliver Street, J1H 1X4, 565-4733.

437 East King Street, J1G 1B7, 565-4913.

32 Wellington Street North, J1H 5B1,

1335 King Street West, Suite 401, J1J 2B8, 565-4822.

Health and Welfare Canada, Health Protection, 315 King Street West, 159-4916.

National Film Commission, 140 St. Antoine Street, J1H 1R2, 565-4915 (Office) or 565-4931 (Library).

National Revenue, Taxation, 50 Couture Street, J1H 4G9, 565-4888.

Revenue Canada, Collector of Customs and Excise, 50 Couture Street, J1H 4G9, 819-565-4900.

R.C.M. Police, 50 Couture Street, J1H 4G9.

Secretary of States, 25 Wellington Street North, J1H 5B1, (819) 565-4772.

**SHERINGTON** Quebec

Canada Post, 214 St-Patrice Street, J0L 2N0, 454-4162.

**SHERWOOD PARK** Alberta

Canada Post, T8A 2A0, 467-9711.

**SHIGAWAKE** Quebec**SHILO** Manitoba

Canada Post, R0K 2A0, 765-4954.

**SHIPPEGAN** New Brunswick

Canada Post, E0B 2P0, 336-8406.

Employment and Immigration, Dr. Dominique Gauthier Boulevard, E0B 2P0, 336-8409.  
 Main Street, E0B 2P0, 336-8409.

R.C.M. Police, Box 93, E0B 2P0.

**SHOAL HARBOUR** Newfoundland**SHOAL LAKE** Manitoba

Canada Post, R0T 1Z0, 759-2021.

**SHUBENACADIE Nova Scotia**

Canada Post, B0N 2H0, 758-2933.

Employment and Immigration, Federal Building, B0N 2H0.

**SICAMOUS British Columbia**

Canada Post, V0E 2V0, 836-2814.

**SIDNEY British Columbia**

Agriculture Canada, Research Branch; Research Program Service,

8801 East Saanich Road, V8L 1H3, 656-1173.

Canada Post, 2423 Beacon Avenue, V8L 1Z0, 656-3532.

Employment and Immigration, 2499 Ocean Avenue, V8L 3S6, 656-1612.

Revenue Canada, Collector of Customs and Excise, 2499 Ocean Avenue, V8L 3S6, 604-388-3177.

R.C.M. Police, 2440 Sidney Avenue,

**SIDNEY Ontario**

**SIFTON Manitoba**

Canada Post, R0L 1X0, 655-3330.

**SILLERY Quebec**

R.C.M. Police, 870 Ernest Gagnon Street, G1T 2R5.

Energy, Mines and Ressources, 1262 Maguire Avenue, G1T 1Y7, 694-7702.

**SIMCOE Ontario**

Agriculture Canada, Farm Credit Corporation, 191 Queensway West, N3Y 4L2, 426-3312.

Canada Post, N3Y 3N0, 426-1365.

Employment and Immigration, 122 Norfold Street North, N3Y 3N8, 426-5270.

Revenue Canada, Collector of Customs and Excise, 122 Norfolk Street, N3Y 3N8, 519-426-0871.

R.C.M. Police, 122 Norfolk Street, North,

**SIMPSON Saskatchewan**

Canada Post, S0G 4M0, 836-2193.

**SIOUX LOOKOUT Ontario**

Health and Welfare Canada, Medical Services, c/o Sioux Lookout General Hospital, 737-3031.

Indian and Inuit Affairs, 45 Prince Street, P0V 2T0, 737-2800.

**SIOUX NARROWS Ontario**

**SLAVE LAKE** Alberta

Canada Post, T0G 2A0, 849-4463.

Employment and Immigration, 106-1st Street North East, T0G 2A0, 849-4153.

R.C.M. Police, Box 7, T0G 2A0.

**SMITH** Alberta

Canada Post, T0G 2B0.

**SMITHERS** British Columbia

Agriculture Canada, Animal Health Directorate, P.O. Box 910, V0J 2N0, 847-3101.

Canada Post, V0J 2N0, 847-2262.

Employment and Immigration, 1090 Main Street, V0J 2N0, 847-3248.

**SMITH'S COVE** Nova Scotia**SMITH'S FALLS** Ontario

Canada Post, K7A 1H0, 283-4472.

Employment and Immigration, 17 Church Street East, K7A 1H1, 283-4790.

Indian Affairs and Northern Development, 12 Maple Avenue, North, K7A 1Z5, 992-6247.

Revenue Canada, Collector of Customs and Excise, Federal Building, K7A 4S8, 613-283-0548.

**SMITH** Ontario**SMITHVILLE** Ontario

Canada Post, L0R 2A0, 957-3040.

**SMOKY LAKE** Alberta

Canada Post, T0A 3C0, 656-3048.

**SMOOTH ROCK FALLS** Ontario

Canada Post, P0L 2B0, 338-2294.

**SNOWFLAKE** Manitoba

Canada Post, R0B 1M0, 358-2361.

Revenue Canada, The Collector of Customs and Excise, R0G 2K0, 204-534-6820.

R.C.M. Police,

**SOINTULA** British Columbia

Canada Post, V0N 3E0, 973-6700.

**SOLOMON Quebec**

**SOMBRA Ontario**

Canada Post, NOP 2H0, 892-3646.  
Revenue Canada, The Collector of Customs and Excise, NOP 2H0, 519-677-5651.

**SOMERVILLE Ontario**

**SOOKE British Columbia**

Canada Post, VOS 1N0, 642-3013.

**SOREL Quebec**

Canada Post, 88 Georges Street, J3P 1C0, 743-8722.

Employment and Immigration, 13A George Street, J3P 6E7, 743-4841.  
60 Elizabeth Street, J3P 5N8, 743-7916.

Revenue Canada, Collector of Customs and Excise, 80 George Street, J3P 5N7, 514-743-3678.  
Transport, Coast Guard, 15 Prince Street, 743-5548.  
80 George Street, 743-3832.

**SORRENTO British Columbia**

Canada Post, V0E 2W0, 675-2770.

**SOURIS P.E.I.**

Canada Post, C0A 2B0, 687-2828.  
Employment and Immigration, Eastern Kings Reg. Service Centre, 687-3022.  
R.C.M. Police, C0A 2B0.

**SOURIS Manitoba**

Canada Post, R0K 2C0, 483-2163.

**SOUTH BROOKFIELD Nova Scotia**

**SOUTH CROSBY Ontario**

**SOUTH DURHAM Quebec**

Canada Post, Ste-Anne Street, J0H 2C0, 858-2332.

**SOUTH HAMPTON Nova Scotia**

**SOUTH JUNCTION** Manitoba  
Revenue Canada, **The Collector of Customs and Excise**, R0A 1Y0, **204-437-2361.**

**SOUTH MARYSBURG** Ontario

**SOUTH MOUNTAIN** Ontario  
Canada Post, K0E 1W0, **989-2135.**

**SOUTH NELSON** New Brunswick

**SOUTH OHIO** Nova Scotia

**SOUTH PLANTAGENANT** Ontario

**SOUTH PORCUPINE** Ontario  
Canada Post, P0N 1H0, **235-5250.**

**SOUTH RIVER** Ontario  
Canada Post, P0A 1X0, **386-2927.**

**SOUTH WOODSLEE** Ontario  
Canada Post, N0R 1V0, **829-2144.**

**SOUTHAMPTON** New Brunswick

**SOUTHAMPTON** Ontario  
Canada Post, N0H 2L0, **797-2214.**  
Indian and Inuit Affairs, N0H 2I0, **797-2018.**  
Revenue Canada, **Collector of Customs and Excise**, 154 High Street, N0H 2L0, **519-797-2114.**

**SOUTHERN HARBOUR** Newfoundland

**SOUTHEY** Saskatchewan  
Canada Post, S0G 4P0, **726-2242.**

**SOUTHPORT** Manitoba  
Canada Post, R0H 1N0, **428-3218.**

**SOUTHWEST OXFORD** Ontario

SOUTHWOLD Ontario

SPANIARD'S BAY Newfoundland

SPANISH SHEDDON Ontario

SPARWOOD British Columbia  
Canada Post, V0B 2G0, 425-7727.

SPENCERVILLE Ontario  
Canada Post, K0E 1X0, 648-3021.

SPIRIT RIVER Alberta  
Canada Post, T0H 3G0, 864-3854.

SPIRITWOOD Saskatchewan  
Canada Post, S0J 2M0, 883-2324.  
R.C.M. Police, Box 268, S0J 2M0.

SPRAGUE Manitoba  
Revenue Canada, The Collector of Customs and Excise, R0A 1Z0, 204-437-2361.  
R.C.M. Police, R0A 1Z0.

SPRINGDALE Newfoundland  
Canada Post, A0J 1T0, 673-3423.  
Employment and Immigration, Main Street, A0J 1T0, 673-4220.  
R.C.M. Police, P.O. Box 128, A0J 1T0.

SPRINGFIELD Ontario  
Canada Post, N0L 2J0.

SPRINGHILL Nova Scotia  
Canada Post, B0M 1X0, 597-2998.  
Employment and Immigration, McGee Street, B0M 1X0, 597-3755.  
68 Main Street, B0M 1X0, 597-3791.

**ST-ADELME** Quebec

**ST-ADELPHÉ-DE-CHAMPLAIN** Quebec  
Canada Post, G0X 2G0, 322-5929.

**ST-ADOLPHE D'HOWARD** Quebec  
Canada Post, Principale Street, J0T 2B0, 327-2214.

**ST-AIME** Quebec  
Canada Post, Bonsecours Street, J0G 1K0, 788-2966.

**ST-ALBAN** Quebec  
Canada Post, G0A 3B0.

**ST-ALEXANDRE-DE-KAMOURASKA** Quebec  
Canada Post, G0L 2G0, 495-2704.

**ST-ALEXIS-DE-MONTS** Quebec  
Canada Post, 95 Notre-Dame Street, J0K 1V0, 265-2090.

**ST-ALEXIS-DE-MATAPEDIA** Quebec  
Canada Post, G0J 2E0.

**ST-ALPHONSE** Quebec

**ST-AMABLE** Quebec  
Canada Post, 957 Principale Street, J0L 1N0, 649-0220.

**ST-AMBROISE-DE-CHICOUTIMI** Quebec  
Canada Post, G0V 1R0, 672-2398.

**ST-ANACLET** Quebec  
Canada Post, G0K 1H0.

**ST-ANDRE AVELLIN** Quebec  
Canada Post, Principale, J0V 1W0, 983-2181.

**ST-ANDRÉ-D'KAMOURASKA** Quebec  
Canada Post, G0L 2H0, 493-2036.

**ST-ANDREWS-EAST** Quebec  
Canada Post, 138 Principale Stret, J0V 1K0, 537-3244.

**ST-ANDRE** Quebec

**ST-ANNE-DU-LAC** Quebec

**ST-ANSELME** Quebec  
Canada Post, G0R 2N0, 885-4043.

**ST-ANTOINE-DE-L'ISLE** Quebec

**ST-ANTOINE-SUR-RICHELIEU** Quebec  
Canada Post, 23 Marie-Rose, J0L 1R0, 787-3494.

**ST-ANTONIN** Quebec  
Canada Post, G0L 2J0, 862-9989.

**ST-APPOLLINAIRE** Quebec  
Canada Post, G0S 2E0, 767-3365.

**ST-ARMAND OUEST** Quebec

**ST-ATHANSE** Quebec

**ST-AUBERT** Quebec  
Canada Post, G0R 2R0.

**ST-AUGUSTIN-DE-DESMA** Quebec

**ST-AUGUSTIN-DE-QUEBEC** Quebec  
Canada Post, G0A 3E0, 878-2610.

**ST-AUGUSTIN** Quebec  
Canada Post, Saguenay, G0G 2R0, 947-2242.

**ST-BARNABE-NORD** Quebec  
Canada Post, G0X 2K0.

- ST-BARTHELEMY** Quebec  
Canada Post, 1981 Lamarche Street, J0K 1X0, 885-3533.
- ST-BASILE-DE-PORTNEUF** Quebec  
Canada Post, G0A 3G0, 329-2595.
- ST-BASILE-LE-GRAND** Quebec  
Canada Post, 56 Robert Street, J0L 1S0, 653-3381.
- ST-BASILE** Quebec
- ST-BENOIT-LABRE** Quebec  
Canada Post, G0M 1P0.
- ST-BENOIT** Quebec  
Canada Post, 47 St-Etienne, J0N 1K0, 258-3787.
- ST-BERNARD'S** Newfoundland
- ST-BERNARD-DE-DORCHESTER** Quebec  
Canada Post, G0S 2G0, 475-6871.
- ST-BERNARD** Quebec
- ST-BONIFACE-DE-SHAWINIGAN** Quebec  
Canada Post, G0X 2L0, 535-3538.
- ST-BRUNO-DE-GUIGUES** Quebec
- ST-BRUNO-DE-MONTARVI** Quebec
- ST-BRUNO** Quebec  
Canada Post, 50 Rabastaliere West, J3V 1Y0, 653-3649.  
Lac St-Jean, G0W 2L0, 343-3838.
- ST-CALIXTE-DE-KILKENNY** Quebec  
Canada Post, 6 - 6th Avenue North, J0K 1K0, 222-3161.

**ST-CAMILLE-DE-BELLECHASSE** Quebec  
Canada Post, G0R 2S0, 595-2252.

**ST-CASIMIR** Quebec  
Canada Post, G0A 3L0, 399-2220.

**ST-CANUT** Quebec  
Canada Post, 138 St-Canut Boulevard, J0R 1M0, 436-5314.

**ST-CELESTIN** Quebec  
Canada Post, 590 Marquis Street, J0C 1G0, 229-3333.

**ST-CESAIRE** Quebec  
Canada Post, 1194 St-Jean, J0L 1T0, 469-3409.

**ST-CHARLES-DE-BELLECHASSE** Quebec  
Canada Post, G0R 2T0, 887-3250.

**ST-CHARLES-SUR-RICHELIEU** Quebec  
Canada Post, 13 St-Pierre Street, J0H 2G0, 584-2935.

**ST-CHARLES** Quebec

**ST-CHRYSOSTOME** Quebec  
Canada Post, 100 Notre-Dame, J0S 1R0, 826-3434.

**ST-CLEMENT** Quebec

**ST-COLOMBAN** Quebec

**ST-COME** Quebec  
Canada Post, 1580 Principale, J0K 2B0, 883-6890.

**ST-CONSTANT** Quebec  
Canada Post, 143 St-Pierre Street, J0L 1X0, 632-2430.

**ST-CURTHBERT** Quebec

**ST-CYPRIEN** Quebec  
Canada Post, G0L 2P0.

**ST-CYRILLE** Quebec

**ST-CYRILLE-DE-LESSA** Quebec

**ST-CYRILLE-DE-L'ISLET** Quebec  
Canada Post, G0R 2W0.

**ST-CYRILLE-DE-WENDOVER** Quebec  
Canada Post, 42 St-Louis, J0C 1H0, 397-2319.

**ST-DAMASE** Quebec  
Canada Post, St-Joseph, J0H 1J0, 797-3649.

**ST-DAMIEN-DE-BUCKLAN** Quebec  
Canada Post, G0R 2Y0, 789-2996.

**ST-DAVID-DE-FALARDEA** Quebec

**ST-DAVID-DE-L'AUBERI** Quebec

**ST-DENIS-SUR-RICHELIEU** Quebec  
Canada Post, 135 Yamaska, J0H 1K0, 787-2116.

**ST-DONAT-DE-MONTCALM** Quebec  
Canada Post, 381 Principale, J0T 2C0, 424-3051.

**ST-DUNSTAN-DU-LAC-BEAUPORT** Quebec

**ST-EDOUARD-DE-FRAMPT** Quebec

**ST-EDOUARD-DE-LOTBIN** Quebec

**ST-EDOUARD** Quebec

**ST-ELEUTHERE** Quebec  
Canada Post, G0L 2T0, 859-2102.

ST-ELIE-D'ORFORD Quebec  
ST-ELIE Quebec  
ST-ELOI Quebec  
ST-ELZEAR-DE-BEAUCE Quebec  
Canada Post, G0S 2J0, 387-2845.  
ST-ELZEAR Quebec  
ST-EMILE-DE-QUEBEC Quebec  
Canada Post, G0A 3N0, 842-6622.  
ST-EPHIPHANE Quebec  
ST-EPHREM-DE-TRING Quebec  
ST-EPHREM-DE-BEAUCE Quebec  
Canada Post, G0M 1R0, 484-2853.  
ST-EPIPHANE Quebec  
Canada Post, G0L 2X0.  
ST-ESPRIT Quebec  
Canada Post, 30 Principale, J0K 2L0, 839-2203.  
ST-ETIENNE-DES-GRES Quebec  
Canada Post, G0X 2P0, 535-2238.  
ST-ETIENNE-DES-LAUZON Quebec  
Canada Post, G0S 2L0.  
ST-ETIENNE Quebec  
ST-EUGENE Quebec

**ST-EUSTACHE** Quebec

Canada Post, 142 Poste Street, J7R 2N0, 473-3694.  
 Employment and Immigration, 144-4th Avenue, J7R 2N7, 472-1500.  
 367 Sauve Boulevard, J7P 2B1, 473-1220.

**ST-EVARISTE-DE-FORSY** Quebec**ST-FABIEN-DE-PANET** Quebec**ST-FABIEN** Quebec

Canada Post, G0L 2Z0, 869-2925.

**ST-FAUSTIN** Quebec**ST-FELICIEN** Quebec

Canada Post, 1239 Sacré-Coeur Boulevard, G0W 2N0, 679-1341.

**ST-FELIX-DE-KINGSEY** Quebec

Canada Post, L'eglise Street, J0B 2T0, 889-2727.

**ST-FELIX-DE-VALOIS** Quebec

Canada Post, 4400 Principale, J0K 2M0, 889-2727.

**ST-FERDINAND** Quebec

Canada Post, G0N 1N0, 428-3313.

**ST-FERREOL-LES-NEIGES** Quebec

Canada Post, G0A 3R0.

**ST-FIDELE-DE-MONT-MU** Quebec**ST-FLAVIEN** Quebec

Canada Post, G0S 2M0.

**ST-FORTUNAT** Quebec

Canada Post, G0P 1G0.

**ST-FRANCOIS** Quebec

Canada Post, Montmagny, G0R 3A0, 259-7116.

ST-FRANCOIS-DE-SALES Quebec

ST-FRANCOIS-DU-LAC Quebec  
Canada Post, 411 Notre-Dame, J0G 1M0, 568-2601.

ST-FRANCOIS-D'ASSISE Quebec

ST-FRANCOIS-XAVIER RIMOUSKI Quebec

ST-FRANCOIS-XAVIER-DE-VIGER Quebec  
Canada Post, G0L 3C0.

ST-FREDERIC Quebec

ST-FULGENCE Quebec  
Canada Post, G0V 1S0.

ST-GABRIEL-DE-BRANDON Quebec  
Canada Post, 53 Beausoleil Street, J0K 2N0, 835-7366.  
Employment and Immigration, 55 Grenier Street, J0K 2N0, 835-2828.

ST-GABRIEL-DE-RIMOUSKI Quebec  
Canada Post, G0K 1M0.

ST-GABRIEL-DE-VALCAR Quebec

ST-GABRIEL-LALLEMENT Quebec

ST-GABRIEL Quebec

ST-GEDEON Quebec  
Canada Post, G0W 2P0.

ST-GEDEON-DE-BEAUCE Quebec  
Canada Post, G0M 1T0, 582-3484.

ST-GENEVIEVE-DE-BATISCAN Quebec  
Canada Post, G0X 2R0.

- ST-GEORGES-DE-CACOUN Quebec  
ST-GEORGES Quebec  
ST-GEORGE-DE-CLARENCE Quebec  
ST-GERMAIN-DE-GRANTHAM Quebec  
Canada Post, 288 Notre-Dame, J0C 1K0, 395-4132.  
ST-GERVAIS Quebec  
Canada Post, G0R 3C0, 887-3986.  
ST-GILLES Quebec  
Canada Post, Couvent Street, G0S 2P0, 888-4066.  
ST-GODEFROY Quebec  
ST-GREGOIRE LE GRAND Quebec  
ST-GREGOIRE Quebec  
Canada Post, G0X 2T0, 223-2621.  
ST-GUILLAUME Quebec  
ST-GUILLAUME-D'UPTON Quebec  
Canada Post, St-Jean Baptiste Street, J0C 1L0, 396-2676.  
ST-HENEDIEN Quebec  
ST-HENRI-DE-TAILLON Quebec  
ST-HENRI-DE LEVIS Quebec  
Canada Post, G0R 3E0, 882-2414.  
ST-HENRI Quebec  
ST-HILARION Quebec

ST-HONORE Quebec  
Canada Post, G0M 1V0, 485-6355.

ST-HONORE-DE-TEMISCOUATA Quebec  
Canada Post, G0L 3K0, 497-2351.

ST-HUBERT Quebec  
Canada Post, 5875 Chambly Road, J3Y 3R0, 656-9761.

ST-HUBERT-DE-TEMISCOUATA Quebec  
Canada Post, G0L 3L0.

ST-HYACINTHE Quebec  
Agriculture Canada, Animal Health Directorate, 3100 Laframboise Boulevard, J2S 4Z4, 773-0524.  
Farm Credit Corporation, 3100 Laramboise Boulevard, J2S 4Z4, 773-2519.  
Canada Post, 2020 Girouard, J2S 3A0, 773-4343.  
R.C.M. Police, 695 Chambly Road, J2S 6V4.

ST-IRENEE Quebec

ST-ISIDORE Quebec

ST-ISIDORE-DE-DORCHESTER Quebec  
Canada Post, G0S 2S0, 646-5834.

ST-ISIDORE-DE-LA-PRAIRIE Quebec  
Canada Post, 642 St-Regis, J0L 2A0, 454-2261.

ST-JACQUES-DE-PARISV Quebec

ST-JACQUES Newfoundland

ST-JACQUES Quebec  
Canada Post, 130 St-James, J0K 2R0, 839-3844 or 839-3752.

ST-JANVIER-DE-JOLY Quebec  
Canada Post, 215 Principale, J0N 1L0, 467-6705 or 467-2207.

ST-JEANNE D'ARC Quebec

**ST-JEAN-BAPTISTE-DE-ROUVILLE** Quebec  
Canada Post, 3230 Hamel Street, J0L 2B0, 467-3923 or 467-3520.

**ST-JEAN-BAPTISTE** Quebec

**ST-JEAN-DE-CHRYSOSTOME-DE-LEVIS** Quebec  
Canada Post, G0S 2T0, 839-4579.

**ST-JEAN-DE-DIEU** Quebec  
Canada Post, G0L 3M0, 963-2843.

**ST-JEAN-DE-MATHA** Quebec  
Canada Post, 88 Lessard, J0K 2S0, 886-2326 or 886-3831.

**ST-JEAN-PORT-JOLI** Quebec  
Canada Post, G0R 3G0, 598-6160.

**ST-JEAN** Quebec

Agriculture Canada, Animal Health Directorate, 246 Champlain Street, J3B 6Z1, 347-1669.  
Farm Credit Corporation, 929 Séminaire Boulevard, J3A 1B6, 348-3849.  
Policy, Planning and Economics, J3B 6Z8, 825-2863.

Research Branch; Research Program Service, Research Station, J3B 6Z8, 346-4494.  
Canada Post, 246 Champlain, J3B 6V0, 347-0677.  
Employment and Immigration, 49 Charles Street, J3B 7J7, 346-2100.  
R.C.M. Police, 550 Dorchester Boulevard, J3B 4Z8.

**ST-JEROME** Quebec  
Canada Post, 380 Labelle Street, J7Z 5L0, 432-4339.

**ST-JOACHIM-DE-TOURELLE** Quebec

**ST-JOSEPH ISLAND** Ontario

**ST-JOSEPH-DE-BEAUCE** Quebec  
Canada Post, G0S 2V0, 397-6351.

**ST-JOSEPH-DE-COLERAI** Quebec

**ST-JOSEPH-DE-LANORAIE** Quebec

ST-JOSEPH-DE-LA-RIVE Quebec

ST-JOVITE Quebec  
Canada Post, 901 Ouimet, J0T 2H0, 425-2376.  
Employment and Immigration, Hôtel de Ville, J0T 2H0, 425-2723.

ST-JULES Quebec

ST-JUSTE-DE-BRETENIE Quebec

ST-JUSTIN Quebec  
Canada Post, 550 Duchenay, J0K 2V0, 227-2520.

ST-JUSTINE-DE-NEWTON Quebec  
Canada Post, Principale Street, J0P 1T0, 764-3224.

ST-LAMBERT-DE-LEVIS Quebec  
Canada Post, G0S 2W0, 889-2987.

ST-LAMBERT Quebec

ST-LAURENT Quebec

ST-LAZARE-DE-VAUDREUIL Quebec  
Canada Post, 1788 Ste-Angelique Boulevard, J0P 1V0, 455-5242.

ST-LAZARE Quebec

ST-LEONARD-D'ASTIN Quebec  
Canada Post, 449 Hebert, J0C 1M0, 399-2048.

ST-LEONARD Quebec

ST-LEON-DE-STANDON Quebec

ST-LEON-LE-GRAND Quebec  
Canada Post, G0J 2W0, 743-2091.

**ST-LIBOIRE** Quebec  
Canada Post, St-Patrice Street, J0H 1R0, 793-4188.

**ST-LIN** Quebec  
Indian Affairs and Northern Development, J0R 1C0, 439-3702.

**ST-LOUIS-DE-GONZAGUE** Quebec

**ST-LOUIS-DE-PINTENDR** Quebec

**ST-LOUIS-DE-TERREBONNE** Quebec  
Canada Post, 3855 Montee Cagnon, J0N 1N0, 433-2745.

**ST-LOUIS-DU-HA-HA** Quebec  
Canada Post, G0L 3S0, 854-2539.

**ST-LUC** Quebec  
Canada Post, St-Luc Boulevard, J0J 2A0, 348-6776.

**ST-LUDGER-DE-MILOT** Quebec

**ST-LUDGER** Quebec  
Canada Post, G0M 1W0, 548-5836.

**ST-MAGLOIRE-DE-BELLE** Quebec

**ST-MALACHIE** Quebec  
Canada Post, G0R 3N0.

**ST-MARCEL** Quebec

**ST-MARC-DES-CARRIERES** Quebec  
Canada Post, G0A 4B0, 268-3042.

**ST-MARC-DE-FIGUERY** Quebec

**ST-MARTIN** Quebec

**ST-MATHIAS** Quebec  
Canada Post, 293 Richelieu Boulevard, J0L 2G0, 658-5265 or 658-0855.

**ST-MATHIEU-DE-RIOUX** Quebec

**ST-MAURICE** Quebec  
Canada Post, G0X 2X0, 374-2383.

**ST-MAXIME** Quebec

**ST-MEDARD** Quebec

**ST-METHODE** Quebec

**ST-METHODE-DE-FRONTENAC** Quebec  
Canada Post, G0N 1S0, 487-2309.

**ST-MICHEL-DE-BELLECHASSE** Quebec  
Canada Post, G0R 3S0.

**ST-MICHEL-DE-ROUGEMO** Quebec

**ST-MICHEL-DES-SAINTS** Quebec  
Canada Post, Brassard Street, J0K 3B0, 833-6241.

**ST-MICHEL-DU-SQUATEC** Quebec

**ST-MICHEL** Quebec

**ST-MOISE** Quebec

**ST-NARCISSE** Quebec  
Canada Post, G0X 2Y0, 328-8145.

**ST-NAZAIRE-DE-CHICOUTIMI** Quebec  
Canada Post, G0W 2V0, 662-2833.

**ST-NICEPHORE** Quebec  
Canada Post, 1705 Mercure Boulevard, J0C 1P0, 472-7890.

**ST-NICOLAS** Quebec  
Canada Post, G0S 2Z0, 831-1717.

**ST-NICOLAS-EST** Quebec  
Canada Post, G0S 3L0, 831-4227.

**ST-NOEL** Quebec  
Canada Post, G0J 3A0.

**ST-OCTAVE-DE-METIS** Quebec

**ST-ODILON-DE-CRANBOU** Quebec

**ST-ODILON** Quebec  
Canada Post, G0S 3A0.

**ST-OMER** Quebec  
Canada Post, G0C 2Z0, 364-3187.

**ST-OURS** Quebec  
Canada Post, Immaculee-Conception Street, J0G 1P0, 785-2989.

**ST-PACOME** Quebec  
Canada Post, G0L 3X0, 852-2658.

**ST-PAMPHILE** Quebec  
Canada Post, G0R 3X0, 356-3844.

**ST-PASCAL** Quebec  
Canada Post, G0L 3Y0, 492-2142.

**ST-PATRICE-DE-SHERRI** Quebec

**ST-PATRICE-DE-BEAURI** Quebec

**ST-PAULIN** Quebec  
Canada Post, 1660 Lottinville, J0K 3G0, 268-2657 or 268-2074.

**ST-PAUL-DE-LA-CROIX** Quebec

ST-PAUL-DE-MONTMINY Quebec  
Canada Post, G0R 3Y0.

ST-PAUL-D'ABBOTSFORD Quebec

ST-PAUL-D'INDUSTRIE Quebec  
Canada Post, 13 Dupont Street, J0K 3E0, 759-1778.

ST-PAUL Quebec

ST-PERPETUE Quebec

ST-PHILEMON Quebec  
Canada Post, G0R 4A0.

ST-PHILIBERT Quebec

ST-PHILLIPE-DE-LA-PRAIRIE Quebec  
Canada Post, 220 Edouard VII Boulevard, J0L 2K0, 659-3230 or 659-8551.

ST-PHILIPPE-DE-NERI Quebec  
Canada Post, G0L 4A0, 498-2445.

ST-PHILIPPE Quebec

ST PIERRE DE BROUGHTON Quebec  
Canada Post, G0N 1T0, 424-3477.

ST-PIERRE Quebec

ST-PIE Quebec  
Canada Post, Salaberry Street, J0H 1W0, 772-5123 or 772-2391.

ST-PLACIDE Quebec

ST-POLYCARPE Quebec  
Canada Post, 82 Elie Auclair, J0P 1X0, 265-3477.

**ST-PRIME** Quebec

Canada Post, GOW 2W0, 251-2194.

**ST-PROSPER** Quebec

Canada Post, G0X 3A0, 328-3224.

**ST-PROSPER-DE-DORCHESTER** Quebec

Canada Post, G0M 1Y0, 594-2975.

**ST-PUDENTIENNE** Quebec**ST-RAPHAEL-DE-BELLECHASSE** Quebec

Canada Post, G0R 4C0, 243-2868.

**ST-RAPHAEL-D'ALBERT** Quebec**ST-RAPHAEL** Quebec**ST-RAYMOND** Quebec

Canada Post, GOA 4G0, 337-7307.

**ST-REDEMPTEUR-DE-LEVIS** Quebec

Canada Post, G0S 3B0, 831-0936.

**ST-REMI** Quebec

Canada Post, 129 Notre-Dame, J0L 2L0, 454-3532.  
Employment and Immigration, 676 Notre-Dame Street, J0L 2L0, 454-9411.

**ST-RENE-DE-MATANE** Quebec

Canada Post, G0J 3E0.

**ST-ROCH-DES-AULNETS** Quebec**ST-ROCH-DE-L'ACHIGAN** Quebec

Canada Post, 16 St-Germain, J0K 3H0, 588-2275.

**ST-ROMAIN** Quebec

ST-SAUVEUR-DES-MONTS Quebec  
Canada Post, 20 Filion Street, J0R 1R0, 227-3782.

ST-SEBASTIEN Quebec

ST-SEVERIN Quebec

ST-SIMEON-DE-BONAVENTURE Quebec  
Canada Post, G0C 3A0, 534-3243.

ST-SIMEON Quebec  
Canada Post, G0T 1X0, 638-2725.

ST-SIMON Quebec

ST STANISLAS DE CHAMPLAIN Quebec  
Canada Post, G0X 3E0, 328-3140.

ST-STANISLAS-DE-KOST Quebec

ST-STANISLAS Quebec

ST-SULPICE Quebec  
Canada Post, 999 Forest, J0K 3K0, 589-4950.

ST-SYLVESTRE Quebec  
Canada Post, G0S 3C0.

ST-THARCISIUS Quebec

ST-THECLE Quebec

ST-THEODORE Quebec  
Canada Post, L'eglise Street, J0K 3K0, 882-2355.

ST-THEOPHILE Quebec

ST-THERESE Quebec

**ST-THOMAS-DE-JOLIETTE** Quebec  
Canada Post, 790 Principale, J0K 3L0, 753-9419.

**ST-THOMAS-DIDYME** Quebec

**ST-THOMAS-D'AQUIN** Quebec  
Canada Post, 272 Principale, J0H 2A0, 796-2323 or 796-3676.

**ST-THURIBE** Quebec

**ST-TIMOTHEE** Quebec  
Canada Post, 29 St-Joseph, J0S 1X0, 371-5588 or 371-5148.

**ST-TITE** Quebec  
Canada Post, G0X 3H0, 365-5778.

**ST-UBALD** Quebec  
Canada Post, G0A 4L0, 277-2473.

**ST-ULRIC** Quebec  
Canada Post, G0J 3H0, 737-4988.

**ST-URBAIN-DE-CHARLEVOIX** Quebec  
Canada Post, G0A 4K0, 639-2300.

**ST-URSULE** Quebec

**ST-VALERIE** Quebec

**ST-VALLIER** Quebec

**ST-VICTOR-DE-BEAUCE** Quebec  
Canada Post, G0M 2B0, 225-3903.

**ST-ZACHARIE** Quebec  
Canada Post, G0M 2C0, 593-5591.

**ST-ZENON** Quebec  
Canada Post, 40 du College, J0K 3N0, 884-5667.

**ST-ZOTIQUE Quebec**

Canada Post, 1165 Principale Street, J0P 1Z0, 267-9571 or 267-3706.

**SUDBURY Ontario**

Canada Post, P3A 2A0, 566-0762.

Central Mortgage and Housing Corporation, 100 Elm Street, East, 675-2206.

Consumer and Corporate Affairs, 1283 Sparks Street, 566-0591.

Environment Canada, Weather Office, 693-4540.

Employment and Immigration, Ramsay Lake Road, 675-1151.

880 Lasalle Boulevard, P3A 1X6, 566-4521.

100 Elm Street East, P3C 1S8, 675-2211.

1349 Lasalle Boulevard, P3A 1Z2,

50 Lisgar Street, P3E 3L8,

140 Durham Street South, P3E 3M7, 673-6751.

19 Lisgar Street, South, P3E 3L4, 673-4155.

Expansion Canada, 128 Larch Street, 673-5688.

Health and Welfare Canada, Income Security Program, 19 Lisgar Street East, 674-7501.

Health Protection, 19 Lisgar Street East, 674-1032.

Indian and Inuit Affairs, 1760 Regent Street, South, P3E 3Z8, 522-5100.

National Revenue, Taxation, 19 Lisgar Street South, P3E 3L5, 675-9131.

Revenue Canada, Collector of Customs and Excise, 1191 Lansing Avenue, P3A 4S1, 705-560-1486.

Secretary of States, 19 Lisgar Street South, P3E 3L4, (705) 673-1121.

R.C.M. Police,

**SUGLUK Quebec**

**SULLIVAN MINES Quebec**

Canada Post, 57 Principale, J0Y 2N0, 824-2245.

**SULLY Quebec**

Canada Post, G0L 4J0, 893-2185.

**SUMMERFORD Newfoundland**

**SUMMERLAND** British Columbia

Agriculture Canada, Farm Credit Corporation, Federal Building, North Victoria Road,  
P.O. Box 70, V0H 1Z0, 494-7261.

Research Branch; Research Program Service, V0H 1Z0, 474-7711.  
Canada Post, V0H 1Z0, 494-6106.

R.C.M. Police, P.O. Box 17, V0H 1Z0.

**SUMMERSIDE** P.E.I.

Canada Post, 57 Central Street, C1N 3K0, 436-4261.  
Employment and Immigration, Waterfront Medical Arts Building, C1N 4P6, 436-9194.  
120 Water Street, C1N 1A9, 436-2104.

Revenue Canada, The Collector of Customs and Excise, C1N 4K1, 902-436-3231.  
R.C.M. Police, C1N 4K4.

**SUNBRIDGE** Ontario**SUNDRE** Alberta

Canada Post, T0M 1X0, 638-3066.

**SUNNYSIDE** Newfoundland**SURREY** British Columbia

Canada Post, 10688 King George VI Highway, V3T 2Y0, 581-5241 or 574-7331.  
Employment and Immigration, 10072 King George Highway, V3T 2W4, 588-8211.  
10072 King George Highway, V3T 2W4, 588-5981.

Revenue Canada, Collector of Customs and Excise, 28 - 176th Street, V3S 4N8, 604-536-2994.

**SUSSEX** New Brunswick

Agriculture Canada, Farm Credit Corporation, Federal Building, Maple Avenue, E0E 1P0, 433-3708.  
Canada Post, E0E 1P0, 433-1710.

Employment and Immigration, 48 Maple Avenue, E0E 1P0, 433-4920.  
48 Maple Avenue, E0E 1P0, 433-3400.

Revenue Canada, The Collector of Customs and Excise, E0E 1P0, 506-433-3421.  
R.C.M. Police, P.O. Box 370, E0E 1P0.

**SUTTON** Quebec

Canada Post, 17 Main, J0E 2K0, 538-3223.

Revenue Canada, Collector of Customs and Excise, P.O. Box 220, J0E 2K0,

**SWAN HILLS Alberta**

Canada Post, T0G 2C0, 333-2691.  
R.C.M. Police, Box 206, T0G 2C0.

**SWAN LAKE Manitoba**

**SWAN RIVER Manitoba**

Agriculture Canada, Animal Health Directorate, P.O. Box 146, R0L 1Z0, 734-3295.  
Canada Post, R0L 1Z0, 734-2267.  
Employment and Immigration, 203-5th Avenue, North, R0L 1Z0, 734-4438.  
R.C.M. Police, R0L 1Z0.

**SWIFT CURRENT Saskatchewan**

Agriculture Canada, Animal Health Directorate, 203 Professional Building, S9H 0A9, 773-3529.  
Farm Credit Corporation, 106 Chaplin Street East, S9H 4K7, 773-2991.  
Research Branch; Research Program Service, P.O. Box 1030, S9H 3X2, 773-4621.  
Canada Post, 279 Central Avenue North, S9H 0L0, 773-9898.  
Employment and Immigration, 50 Herbert Street East, S9H 1M2, 773-8324.  
Environment Canada, Canadian Wildlife Service, 674-7809.  
Revenue Canada, Collector of Customs and Excise, 275 Central Avenue, North, S9H 3V4, 773-6015.  
R.C.M. Police, Box 998, S9H 3X1.

**SYDENHAM Ontario**

Canada Post, K0H 2T0, 376-3737.

**SYDNEY Nova Scotia**

Canada Post, 49 Dorchester Street, BLP 5Z0, 564-5465.  
 Central Mortgage and Housing Corporation, 320 Esplanade Street, 539-7840.  
 Consumer and Corporate Affairs, Federal Building, Corner Dorchester & Charlotte Street, 539-7765.  
 Employment and Immigration, Dorchester Street, BLP 6J3, 539-8560.  
 308 George Street, BLP 6J7, 539-3510.  
 57 Prince Street, B2A 1J8, 794-4794.  
 295 Charlotte Street, BLP 1C6,  
 308 George Street, BLP 6J7, 564-8463.  
 Environment Canada, Weather Office, 564-6197.  
 Health and Welfare Canada, Income Security Program, 500 Kings Road, 562-5809.  
 Health Protection, Moosehead Building, Townsend Street, 564-6158.  
 Labour Canada, 500 Kings Road, BLS 1B1, 539-6839.  
 National Film Commission, 1222 Main Street, BLP 5K8, 562-1171.  
 National Revenue, Taxation, Federal Building, Dorchester Street, P.O. Box 1300, BLP 6K3, 563-2150.  
 Revenue Canada, Collector of Customs and Excise, 500 Kings Road, BLS 1B1, 902-564-6173.  
 R.C.M. Police, P.O. Box 1280, BLP 6J9.  
 Transport, Coast Guard, 500 Kings Road, 539-2115.  
 Veterans Affairs, Dorchester and Charlotte Sts, BLP 6H1, 593-9581.

**SYDNEY MINES Nova Scotia**

Canada Post, 103 Main Street, BLV 2L0, 763-9841.  
 Employment and Immigration, 162 Main Street, BLV 2L9, 736-9292.  
 105 Main Street, BLV 2L3, 736-6231.

**SYLVAN LAKE Alberta**

Canada Post, T0M 1Z0, 887-5353.

**TABER** Alberta  
Canada Post, T0K 2G0, 223-2721.  
R.C.M. Police, **Box 2185**, T0K 2G0.

**TABUSINTAC** New Brunswick

**TACHE** Quebec

**TADOUSSAC** Quebec  
Canada Post, G0T 2A0, 235-4355.

**TAHSIS** British Columbia  
R.C.M. Police, **Box 250**, V0P 1X0.

**TAMWORTH** Ontario

**TANCOOKILSAND** Nova Scotia

**TARA** Ontario  
Canada Post, N0H 2N0.

**TASCHEREAU** Quebec  
Canada Post, J0Z 3N0, 796-2630.

**TATAMAGOUCHE** Nova Scotia  
Canada Post, B0K 1V0, 657-2780.  
R.C.M. Police, B0K 1V0.

**TAVISTOCK** Ontario  
Canada Post, N0B 2R0, 655-2131.

**TAY** Ontario

**TECUMSEH** Ontario

**TEESWATER** Ontario  
Canada Post, N0G 2S0.

**TELKWA** British Columbia  
Canada Post, V0J 2X0, 846-5676.

**TEMAGAMI** Ontario

**TEMISCAMING** Quebec  
Canada Post, Kipawa Road, J0Z 3R0, 627-3675.

**TEMPERANCE VALE** New Brunswick

**TERRACE** British Columbia  
Canada Post, 3232 Emerson Street, V8G 2S0, 638-1862 or 635-2241.  
Central Mortgage and Housing Corporation, 4619 Lakelse Avenue, 635-3933.  
Indian and Inuit Affairs, 3218 Eby Street, V8G 4R3, 635-7127.  
R.C.M. Police, 3215 - 1 Eby Street, V8G 2X7.  
Solicitor General, 4545 Park Avenue, V8G 1V7.

**TERRACE BAY** Ontario  
Environment Canada, Inland Waters Directorate, 635-7533.  
Weather Office, 635-3224.

**TERREBONNE** Quebec  
Canada Post, 634 Des Seigneurs, J6W 2T0, 471-6036 or 471-9138.

**TERRITOIRE-DU-NOUVEAU** Quebec

**TEULON** Manitoba  
Canada Post, R0C 3B0, 886-2254.

**THAMESFORD** Ontario  
Canada Post, N0M 2M0, 285-2801.

**THAMESVILLE Ontario**

Canada Post, N0P 2K0, 692-4941.

**THASIS British Columbia**

Canada Post, V0P 1X0, 934-6965.

**THE PAS Manitoba**

Canada Post, 163 Fisher Avenue, R9A 0K0, 623-2241.

Central Mortgage and Housing Corporation, 623-2340.

Environment Canada, Inland Waters Directorate, 623-2232.

Revenue Canada, Collector of Customs and Excise, Post Office Building, R9A 1K2, 204-623-2801.  
R.C.M. Police, P.O. Box 1498, R9A 1L3.

**THEDFORD Ontario**

Canada Post, N0M 2N0, 296-4875.

**THESSALON Ontario**

Canada Post, P0R 1L0, 842-3342.

**THETFORD MINES Quebec**

Canada Post, 8 Notre-Dame North Street, G6G 2J0, 338-2177.

Revenue Canada, Collector of Customs and Excise, 14 Notre Dame, North, G6G 2J7, 418-335-6600.

**THOMPSON Manitoba**

Canada Post, 103 Selkirk Avenue, R8N 0L0, 677-4720.

Central Mortgage and Housing Corporation, 300 Mystery Lake Road, 778-6051.

Employment and Immigration, Immigration, 83 Churchill Dr., R8N 0L6, 778-7396

Environment Canada, Inland Waters Directorate, 677-9537.

Expansion Canada, 725 Thompson Drive, 985-2590.

Weather Office, 677-4670.

Indian and Inuit Affairs, R8N 1P1, 778-8324.

R.C.M. Police, 122 Selkirk Avenue, R8N 0M9.

Solicitor General, P.O. Box 69, R8N 1M9, 778-8010.

**THORBURN Nova Scotia**

**THORHILD** Alberta  
Canada Post, T0A 3J0.

**THORNBURY** Ontario  
Canada Post, N0H 2P0.

**THORNDALE** Ontario  
Canada Post, N0M 2P0, 461-1291.

**THOROLD** Ontario

**THORSBY** Alberta  
Canada Post, T0C 2P0, 789-3600.

**THROUT CREEK** Ontario

**THREE HILLS** Alberta  
Canada Post, T0M 2A0, 443-5616.

**THUNDER BAY Ontario**

Agriculture Canada, **Animal Health Directorate, 430 Waterloo Street, S., P7E 6E4, 623-0311.**  
Research Branch, Research Program Service,  
P.O. Box 158, Postal Station F, P7C 4V8, **939-2523.**

Canada Post, P7C 3Y0, **623-9448.**

P7B 2W0, **344-5841.**

Canadian Transport Commission, **P.O. Box 2174, Postal Station "P", P7B 5E8.**  
Central Mortgage and Housing Corporation, **1265 Arthur Street, 623-3496.**  
Consumer and Corporate Affairs, **430 Waterloo Street, South, 623-5265.**  
Employment and Immigration, Immigration, **130 South Syndicate Ave., P7E 1C7, 622-0669.**  
Employment and Immigration, Oliver Road, **P7B 5E1, 345-2121.**  
Environment Canada, **Weather Office, 577-3921.**

Expansion Canada, **233 South Court Street, 345-1381.**

Health and Welfare Canada, **Income Security Program, 244 Lincoln Street, 344-9131.**

**Health Protection, 33 Court Street South, 623-7344.**

**Medical Services, 34 North Cumberland Street, 345-2527.**

Indian and Inuit Affairs, **200 Syndicate Avenue, South, P7E 1C9, 622-6851.**

Labour Canada, **8A Cumberland Street, North, P7A 4L1, 344-1782.**

National Film Commission, **P7C 1B4, 623-5224.**

National Revenue, **Taxation, 201 North May Street, P7C 3P5, 623-2751.**

Revenue Canada, **Collector of Customs and Excise,**

**201 - 33 Court Street, South, P7B 2W6, 345-5421.**

**R.C.M. Police, P.O. Box 487, P7C 4W4.**

Secretary of States, **240 Syndicate Avenue South, P7E 1C8, (807) 623-5241.**

Solicitor General, **95 North Cumberland Street, P7A 4M1, 345-1231.**

Transport, Coast Guard, **Keefe Terminal, 345-6311.**

**33 Court Street, 345-6953.**

**THURLOW Ontario**

**THURSO Quebec**

Canada Post, **324 Principale, J0X 3B0, 985-3040 or 985-2135.**

**TIDEHEAD New Brunswick**

Canada Post, **E0K 1K0, 753-3460.**

**TIGHNISH P.E.I.**

Canada Post, COB 2B0, 882-2950.

**TILBURY Ontario**

Canada Post, NOP 2L0, 682-0230.

**TILLEY Alberta**

Canada Post, T0J 3K0.

**TILLSONBURG Ontario**

Canada Post, N4G 3N0, 842-5161.

Revenue Canada, Collector of Customs and Excise, 2 Ridout Street, East, N4G 2C5, 519-842-5561.

**TILTING Newfoundland****TILVERTON Ontario****TIMMINS Ontario**

Canada Post, P4N 2G0, 264-5859.

Central Mortgage and Housing Corporation, 37 Preston Street, South, 267-1112, 267-1113, 267-1114.

Employment and Immigration, Immigration, 38 Pine St. North, P4N 6K6, 264-3104

Health and Welfare Canada, Income Security Program, 38 Pine Street North, 264-9537.

Revenue Canada, Collector of Customs and Excise, 101 Mall, P4N 6K6, 705-264-8503.

R.C.M. Police, P4N 7C4.

Secretary of States, 273 Third Avenue, P4N 7G2, (705) 264-8368.

Solicitor General, Prine St. South, P4N 2J9, 264-9335.

**TINGWICK Quebec**

Canada Post, 38 Ste-Marie, J0A 1L0, 359-2377.

**TINY Ontario****TISDALE Saskatchewan**

Agriculture Canada, Farm Credit Corporation, 10016 - 100th Avenue, S0E 1T0, 873-4511.

Canada Post, S0E 1T0, 873-2055.

**TIVERTON** Nova Scotia  
Canada Post, B0V 1G0.

**TIVERTON** Ontario  
Canada Post, N0G 2T0, 368-5550.

**TOBERMORY** Ontario  
Canada Post, N0H 2R0.

**TOFIELD** Alberta  
Canada Post, T0B 4J0, 662-3424.

**TOFINO** British Columbia  
Canada Post, V0R 2X0, 725-3734.  
R.C.M. Police, 2nd Street, V0R 2Z0.  
Transport, Coast Guard, Vessel Traffic Management, 725-3231.  
Telecommunications and Electronics, 725-3384.

**TOLSTOI** Manitoba  
Revenue Canada, The Collector of Customs and Excise, R0A 2E0, 204-373-2342.

**TORBAY** Newfoundland

**TORONTO** Ontario

**TORQUAY** Saskatchewan  
Revenue Canada, The Collector of Customs and Excise, S0C 2L0, 306-634-2511.  
R.C.M. Police, S0C 2L0.

**TOSORONTIO** Ontario

**TOTTENHAM** Ontario

**TOURELLE** Quebec  
Canada Post, Principale Street, G0E 2J0.

**TOURVILLE** Quebec

Canada Post, G0R 4M0, 359-2628.

**TRACADIE** New Brunswick

Canada Post, E0C 2B0, 395-5360.

R.C.M. Police, Box 788, E0C 2B0.

**TRAIL** British Columbia

Canada Post, 805 Spokane Street, V1R 3W0, 364-2582.

Central Mortgage and Housing Corporation, 860 Eldorado Street, 368-3811.

Revenue Canada, The Collector of Customs and Excise, V1R 3W4, 604-364-2112.

R.C.M. Police, 1418 Pine Avenue, V1R 4E8.

**TREHENE** Manitoba

Canada Post, R0G 2V0, 723-2262.

**TRENTON** Nova Scotia

Canada Post, B0K 1X0, 752-3244.

**TRENTON** Ontario

Agriculture Canada, Research Branch; Research Program Service, P.O. Box 340, K8V 5R5, 392-3527.

Canada Post, K8V 4N0, 392-4402.

Revenue Canada, Collector of Customs and Excise, 70 Front Street, K8V 4N4, 819-374-8947.

Transport, Coast Guard, Rescue Centre, 392-2811.

**TREPASSEY** Newfoundland

R.C.M. Police, P.O. Box 29, A0A 4B0.

**TRING JUNCTION** Quebec

Canada Post, Commerciale Street, G0N 1X0, 426-2209.

**TRINITY** Newfoundland**TRITON** Newfoundland

**TROCHU** Alberta  
Canada Post, TOM 2C0, 442-4220.

**TROIS-PISTOLES** Quebec  
Canada Post, 282 Jean Rioux Street, G0L 4K0, 851-1707.

**TROIS-RIVIERES** Quebec  
Agriculture Canada, **Animal Health Directorate**, 1385 Notre-Dame Street, G9A 5E3, 375-8241.  
**Farm Credit Corporation**, 4502 Royal Boulevard, G9A 4N1, 374-2418 (Local 19).  
Canada Post, 1285 Notre-Dame Street, G9A 4X0, 374-1981, 374-1531 or 374-4627.  
Central Mortgage and Housing Corporation, 1410 Cypress Street, 379-6133.  
Consumer and Corporate Affairs, 1200 Notre-Dame Street, 2nd Floor, 374-8972.  
Employment and Immigration, Immigration, 950 Royale Street, G9A 4H8, 379-6395  
Environment Canada, **Weather Office**, 373-0393.  
Health and Welfare Canada, **Health Protection**, Post Office Building, 374-3044.  
Indian Affairs and Northern Development, 10150 des Forges Boulevard, G9L 1B1, 378-4576.  
National Film Commission, G9A 5N6, 375-5714 (Office) or 375-5811 (Film Library).  
Revenue Canada, **The Collector of Customs and Excise**, G8A 5K2, 819-374-8947.  
R.C.M. Police, 3110 Anjou Street, G9A 5G4.  
Secretary of States, 550 Bonaventure Street, G9A 5G4, (819) 375-4846.  
Solicitor General, 140 St-Antoine Street, G9A 5N6, 375-4777.  
Transport, Coast Guard, **National Harbours Board**, 378-3939.

**TROUT RIVER** Newfoundland  
Revenue Canada, **The Collector of Customs and Excise**, JOS 1H0, 514-264-5335.

**TRURO** Nova Scotia  
Agriculture Canada, **Animal Health Directorate**, Prince Street, B2N 5C5, 893-3311.  
**Farm Credit Corporation**, 664 Prince Street, B2N 5E8, 893-9580.  
Canada Post, 664 Prince Street, B2N 1G0, 895-6277.  
Revenue Canada, **Collector of Customs and Excise**,  
654 - 664 Prince Street, B2N 1G6, 902-895-4639.  
R.C.M. Police, P.O. Box 1100, B2N 5G9.  
Solicitor General, 46 Inglis Street, B2N 5C5, 895-3881.  
Veterans Affairs, **Prince Street**, B2N 5C1, 893-2907.

**TUKTOYAKTUK** North-west Territories  
Canada Post, X0E 1C0, 977-2515.

**TURGEON** Quebec

**TURNER VALLEY** Alberta  
Canada Post, T0L 2A0, 933-7225.

**TURTLE MOUNTAIN** Manitoba

**TURTLEFORD** Saskatchewan  
Canada Post, S0M 2Y0, 845-2135.

**TUSKET** Nova Scotia  
Canada Post, B0W 3M0, 648-2962.

**TWEED** Ontario  
Canada Post, K0K 3J0, 478-3327.

**TWILLINGATE** Newfoundland  
Canada Post, A0G 3M0, 884-5912.  
R.C.M. Police, P.O. Box 325, A0G 4M0.

**TWO HILLS** Alberta  
Canada Post, T0B 4K0, 657-2969.

**TYNE VALLEY** P.E.I.

**UCLUELET** British Columbia

Canada Post, VOR 3A0, **726-4441.**

Indian Affairs and Northern Development, **Box 280, VOR 3A0, 726-7721.**

R.C.M. Police, **1712 Cedar Street, VOR 3A0.**

**UNIONVILLE** Ontario

Canada Post, 186 Main, L3R 2G0, **297-2122.**

**UNITY** Saskatchewan

Canada Post, S0K 4L0, **228-3422.**

R.C.M. Police, S0K 4L0.

**UNORGANIZED TERRITOR** Ontario

**UPPER ISLAND COVE** Newfoundland

**UPPER KENT** New Brunswick

**UPTON** Quebec

Canada Post, 143 Ste-Helene, J0H 2E0, **549-4210.**

**URANIUM CITY** Saskatchewan

Canada Post, S0J 2W0, **498-2129.**

R.C.M. Police, S0J 2W0.

**UXBRIDGE** Ontario

**VAL BARRETTE** Quebec**VAL CARON** Ontario

Canada Post, POM 3A0, 897-4294.

**VAL D'OR** Quebec

Canada Post, 905 - 2nd Avenue, J9P 1W0, 824-4122.

Central Mortgage and Housing Corporation, 665 - 3rd Avenue, 824-3649.

Employment and Immigration, Immigration, 550-3rd Avenue, J9P 1S4, 825-7227

Environment Canada, Weather Office, 824-4553.

Expansion Canada, 888 Third Avenue, 825-5260.

Indian and Inuit Affairs, 375 Central Avenue, J9P 1P4, 825-4131.

Revenue Canada, The Collector of Customs and Excise, J9P 3W6, 819-824-4043.

R.C.M. Police, J9P 4P6.

**VAL MARIE** Saskatchewan

Indian Affairs and Northern Development, Grasslands National Park, SON 2T0, 298-2257.

R.C.M. Police, SON 2T0.

**VAL MARIE** Quebec

Indian Affairs and Northern Development, National Historic Park, J0Z 3R0, 627-2687.

**VAL ST-MICHEL** Quebec

Canada Post, 455 PIE XI, 842-6432.

**VALCOURT** Quebec

Canada Post, 901 St-Joseph, J0E 2L0, 532-2900.

**VALEMOUNT** British Columbia

Canada Post, V0N 2Z0, 566-4545.

**VALLEE JUNCTION** Quebec**VALLEY EAST** Ontario

**VALLEYFIELD** Quebec

Agriculture Canada, **Farm Credit Corporation**, 87 St. Cécile Street, J6S 4V7, 371-1772.  
Canada Post, 2 St-Laurent Street, J6S 2M0, 373-1277.  
Revenue Canada, **The Collector of Customs and Excise**, J6S 2M1, 514-373-3113.  
R.C.M. Police, 2003 Ste. Marie Boulevard, J6T 3B5.

**VALLEYVIEW** Alberta

Canada Post, T0H 3N0, 524-3992.  
R.C.M. Police, **Box 1050**, T0H 3N0.

**VALMONT** Quebec

Canada Post, 1491 Principale Street, G0X 3J0, 375-0071.

**VAL-BRILLANT** Quebec

Canada Post, G0J 3L0, 742-3781.

**VAL-DAVID** Quebec

Canada Post, 2501 De L'eglise, J0T 2N0, 322-32-3.

**VAL-DES-BOIS** Quebec

**VAL-MORIN** Quebec

Canada Post, 169 rue Morin, J0T 2R0, 322-3201.

**VANCOUVER** British Columbia

Health and Welfare Canada, **Health Protection**, 1001 West Pender Street, 544-1007.  
**Medical Services**, 814 Richards Street, 544-3235.  
**Administration**, 701 West Georgia Street, 544-6195.  
**Income Security Program**, 701 West Georgia Street, 544-3700.  
1525 West 8th Avenue, 542-4181.  
**Fitness and Amateur Sport**, 595 Burrard, 666-8142.  
**Regional Public Relations**, 1525 West 8th Avenue, 732-4158.  
**New Horizons**, 1525 West 8th Avenue, 732-4303.

**VANDERHOOF** British Columbia  
 Canada Post, V0J 3A0, **567-4321.**  
 R.C.M. Police, **Box 2**, V0J 3A0.

**VANGUARD** Saskatchewan  
 Canada Post, S0N 2V0, **582-2124.**

**VANIER** Ontario

**VANIER** Quebec

**VANKLEEK HILL** Ontario  
 Canada Post, K0B 1R0, **678-2136.**

**VANSCOY** Saskatchewan

**VARENNES** Quebec  
 Canada Post, 80 Langlois, J0L 2P0, **652-9311.**

**VAUGHAN** Ontario

**VAUXHALL** Alberta  
 Canada Post, T0K 2K0, **654-2421.**

**VEGREVILLE** Alberta  
 Agriculture Canada, **Farm Credit Corporation**, 4829 - 50th Street, T0B 4L0, **632-2858.**  
 Canada Post, T0B 4L0, **632-3248.**

**VENISE** Quebec  
 Canada Post, 22nd Angle and 16th Street, J0J 2K0, **244-3208.**

**VERCHERES** Quebec  
 Canada Post, 2 Prevost, J0L 2R0, **583-3241.**

**VERDUN** Quebec

**VERMILION** Alberta

Agriculture Canada, Animal Health Directorate, 5038 - 50th Avenue, T0B 4M0, 853-3637.  
Farm Credit Corporation, 5032 - 49th Avenue, T0B 4M0, 853-5738.

Canada Post, T0B 4M0, 853-5676.

R.C.M. Police, Box 1199, T0B 4M0.

**VERMILLION BAY** Ontario

**VERNER** Ontario

Canada Post, P0H 2M0, 594-2702.

**VERNON** British Columbia

Canada Post, 3101 - 32nd Avenue, V1T 2M0, 545-1616.

Revenue Canada, The Collector of Customs and Excise, V1T 2V2, 604-542-3194.

R.C.M. Police, 3402 - 30th Street, V1T 5E5.

**VERONA** Ontario

Canada Post, K0H 2W0, 374-2408.

**VETERAN** Alberta

Canada Post, T0C 2S0.

**VICTORIA HARBOUR** Ontario

**VICTORIAVILLE** Quebec

Agriculture Canada, Animal Health Directorate, 108 Oliver Street, G6P 6S9, 752-5354.

Canada Post, 133 St-Jean-Baptiste Street, G6P 3Z0, 758-0543.

Revenue Canada, Collector of Customs and Excise, 108 Oliver Street, G6P 6V6, 819-752-2050.

**VICTORIA** British Columbia

**VICTORIA** Newfoundland

**VIKING** Alberta

Canada Post, T0B 4N0, 336-3131.

**VILLE-MARIE** Quebec

Agriculture Canada, **Farm Credit Corporation**, 12 St-Jean Baptiste Street, J0Z 3W0, **629-2871**.

**VINELAND STATION** Ontario

Agriculture Canada, **Farm Credit Corporation**, Inspection Services Building,  
P.O. Box 191, L0R 2E0, **562-5671**.

**VIRDEN** Manitoba

Agriculture Canada, **Farm Credit Corporation**, 270 - 7th Avenue South, R0M 2C0, **748-1306**.

**VIRGINIATOWN** Ontario

Canada Post, P0K 1X0, **634-2332**.

**VILLE DE STE-CATHERINE** Quebec

Canada Post, 92 Union, J0L 1E0, **632-1740**.

**VILLE ST-GEORGES** Quebec

Canada Post, 11715 - 1st Avenue, G5Y 2C0, **228-5350**.

**VILLE-MARIE** Quebec

Agriculture Canada, **Farm Credit Corporation**, 12 St-Jean Baptiste Street, J0Z 3W0, **629-2871**.  
Canada Post, 18 Notre-Dame-De-Lourdes, J0Z 3W0, **629-2466**.

**VILNA** Alberta

Canada Post, T0A 3L0, **636-3992**.

**VINELAND** Ontario

Canada Post, L0R 2C0, **562-5144**.

**VINELAND STATION** Ontario

Agriculture Canada, **Farm Credit Corporation**, Inspection Services Building,  
P.O. Box 191, L0R 2E0, **562-5671**.  
Canada Post, L0R 2E0, **562-4558**.

**VIRDEN** Manitoba  
Agriculture Canada, **Farm Credit Corporation**, 270 - 7th Avenue South, R0M 2C0, **748-1306**.  
Canada Post, R0M 2C0, **748-2787**.

**VIRGINIATOWN** Ontario

**VIRGIL** Ontario  
Canada Post, L0S 1T0.

**VISCOUNT** Saskatchewan  
Canada Post, S0K 4M0, **944-2035**.

**VITTORIA** Ontario  
Canada Post, N0E 1W0, **426-2679**.

**VULCAN** Alberta  
Canada Post, T0L 2B0, **485-2562**.

**WABAMUN** Alberta  
Canada Post, T0E 2K0.

**WABANA** Newfoundland

**WABOWDEN** Manitoba  
Canada Post, R0B 1S0, 689-2339.

**WABUSH** Newfoundland  
Canada Post, A0R 1B0, 282-5492.  
R.C.M. Police,

**WADENA** Saskatchewan  
Canada Post, S0A 4J0, 338-2223.

**WAHNAPIITAE** Ontario

**WAINFLEET** Ontario  
Canada Post, L0S 1V0.

**WAINWRIGHT** Alberta  
Agriculture Canada, Farm Credit Corporation, 405 - 4th Avenue, T0B 4P0, 842-3530.  
Canada Post, T0B 4P0, 842-3274.

**WAKAW** Saskatchewan  
Canada Post, S0K 4P0, 233-5211.

**WAKEFIELD** Quebec  
Canada Post, Vallee Drive, J0X 3G0, 459-2832.

**WALDEN** Ontario

**WALDHEIN** Saskatchewan  
Canada Post, S0K 4R0, 945-2215.

**WALKERTON** Ontario  
Agriculture Canada, Animal Health Directorate, 100 Scott Street, N0G 2V0, 881-2431.  
Farm Credit Corporation, Federal Building, Scott & Peter Streets,  
P.O. Box 428, N0G 2V0, 881-1490.

Canada Post, N0G 2V0, 881-2230.

**WALLACE RIVER** Nova Scotia

**WALLACEBURG** Ontario  
Canada Post, N8A 2Y0, 627-3811.  
Revenue Canada, Collector of Customs and Excise, 601 Wellington Street, N8A 4L4, 519-627-2131.

**WALPOLE ISLAND** Ontario  
Revenue Canada, The Collector of Customs and Excise, N0P 2N0, 519-677-5651.

**WALTON** Nova Scotia

**WANETA** British Columbia  
Revenue Canada, The Collector of Customs and Excise, V1R 3W4, 604-364-2112.

**WANHAM** Alberta  
Canada Post, T0H 3P0, 694-3858.

**WAPELLA** Saskatchewan  
Canada Post, S0G 4Z0, 532-4364.

**WARBURG** Alberta  
Canada Post, T0C 2T0, 848-2234.

**WARDSVILLE** Ontario  
Canada Post, N0L 2N0.

**WARKWORTH** Ontario  
Canada Post, K0K 3K0, 924-2774.

**WARMAN** Saskatchewan

**WARNER** Alberta  
Canada Post, T0K 2L0, 642-3992.

**WARREN** Ontario

**WARWICK** Quebec

Canada Post, 131 St-Louis, J0A 1M0, 358-2930.

**WASAGA BEACH** Ontario

**WASHAGE** Ontario

**WASKATENAU** Alberta

Canada Post, T0A 3P0, 358-2371.

**WATERDOWN** Ontario

Canada Post, L0R 2H0, 689-8364.

**WATERFORD** Ontario

Canada Post, N0E 1Y0, 443-7530.

**WATERLOO** Ontario

Environment Canada, Weather Office, 648-2571.

Agriculture Canada, Animal Health Directorate, 70 King Street, North, N2J 4A9, 886-3210.

**WATERLOO** Quebec

Agriculture Canada, Farm Credit Corporation, 417 Court Street, J0E 2N0, 539-0377.

Canada Post, 5380 Foster, J0E 2N0, 539-2866.

**WATERTON PARK** Alberta

Canada Post, T0K 2M0, 859-2294.

**WATERVILLE** Nova Scotia

**WATERVILLE** Quebec

Canada Post, 175 Principale North, J0B 3H0, 837-2988.

**WATFORD** Ontario

Canada Post, N0M 2S0, 876-2215.

**WATROUS** Saskatchewan

Canada Post, S0K 4T0, 946-3504.

**WATSON** Saskatchewan  
Canada Post, S0K 4V0, 287-3350.

**WATSON LAKE** British Columbia  
Canada Post, V0A 1C0, 536-7325.

**WAUBASUHENE** Ontario

**WAVERLEY** Nova Scotia  
Canada Post, B0N 2S0, 824-2556.

**WAWA** Ontario  
Canada Post, P05 1K0, 856-2885.

**WAWANESA** Manitoba  
Canada Post, R0K 2G0, 824-2556.

**WEDGEPORT** Nova Scotia

**WEEDON** Quebec  
Canada Post, 315 - 7th Avenue, J0B 3J0, 877-2241.

**WELLAND** Ontario  
Canada Post, L3B 3Z0, 735-3469.  
Revenue Canada, Collector of Customs and Excise, 26 Division Street, L3B 3Z6, 416-735-5732.

**WELLESLEY** Ontario  
Canada Post, N0B 2T0, 656-2405.

**WELLINGTON** New Brunswick

**WELLINGTON** Ontario  
Canada Post, K0K 3L0, 399-2244.

**WELLINGTON STATION** P.E.I.  
Canada Post, C0B 2E0, 854-2632.

**WELSHPOOL** New Brunswick

WEMBLEY Alberta  
Canada Post, T0H 3S0.

WESLEYVILLE Newfoundland  
R.C.M. Police, P.O. Box 129, A0G 4R0.

WEST ARICHAT Nova Scotia

WEST BAY ROAD Nova Scotia

WEST CARLETON Ontario

WEST HANTS Nova Scotia

WEST HILL Ontario  
Canada Post, 4551 Kingston, 284-1941.

WEST LINCOLM Ontario

WEST LORNE Ontario  
Canada Post, N0L 2P0, 768-1360.

WEST POPLAR RIVER Saskatchewan  
Revenue Canada, The Collector of Customs and Excise, S0H 2H0, 306-692-4127.

WEST PUBNICO Nova Scotia

WEST VANCOUVER British Columbia

WESTBANK British Columbia  
Canada Post, V0H 2A0, 768-5596.

WESTBURY Quebec

WESTERN SHORE Nova Scotia  
Canada Post, B0J 3M0, 627-2582.

WESTFIELD New Brunswick  
Canada Post, E0J 3J0, 757-2998.

**WESTLOCK Alberta**

Agriculture Canada, Farm Credit Corporation, 10016 - 106th Street, T0G 2L0, 342-3202.  
Canada Post, T0G 2L0, 349-3690.  
R.C.M. Police, Box 1170, T0G 2L0.

**WESTPORT Nova Scotia**

**WESTMINSTER Ontario**

**WESTMOUNT Quebec**

**WESTPORT Ontario**

Canada Post, K0G 1X0, 273-2869.

**WESTVILLE Nova Scotia**

Canada Post, B0K 2A0, 396-5621.

**WESWIN Manitoba**

Canada Post, R2R 0T0, 832-0121.

**WETASKIWIN Alberta**

Agriculture Canada, Animal Health Directorate, P.O. Box 6507, T9A 1X5, 352-3955.  
Farm Credit Corporation, 4811 - 51st Street, T9A 1Y6, 352-3636.

Canada Post, T9A 1L0, 352-5677.

R.C.M. Police, Box 6720, T9A 2G4.

**WEYBURN Saskatchewan**

Agriculture Canada, Animal Health Directorate, 149 - 3rd Street, N.E., S7H 0W3, 842-4824.  
Farm Credit Corporation, 161 - 3rd Street, S4H 2L5, 842-3559.

Canada Post, 157 - 3rd Avenue North, S4H 0W0, 842-4442.

Revenue Canada, Collector of Customs and Excise, 100 Federal Building, S4H 0W3, 306-842  
R.C.M. Police, 540 - 11th Street, North-East, S4H 1J8.

**WEYMONTACHIE Quebec**

**WEYMOUTH Nova Scotia**

Canada Post, B0W 3T0, 837-5177.

**WHEATLEY** Ontario

Canada Post, N0P 2P0, 825-4503.

**WHITBOURNE** Newfoundland

Canada Post, A0B 3K0, 759-2810.

R.C.M. Police, P.O. Box 130, A0B 3K0.

**WHITBY** Ontario**WHITE HEAD** New Brunswick**WHITE RIVER** Ontario**WHITECOURT** Alberta

Canada Post, T0E 2L0, 778-2059.

**WHITEHORSE** Yukon

Canada Post, 308 Main Street, Y1A 2B0, 667-2412.

Environment Canada, Canadian Wildlife Service, 668-2285.  
 Environmental Protection Service, 667-6487.  
 Inland Waters Directorate, 668-2161.  
 Weather Office, 668-2293.

R.C.M. Police, 4100 - 4th Avenue, Y1A 1H5.

**WHITEMOUTH** Manitoba

Canada Post, R0E 2G0, 348-2824.

**WHITEROCK** British Columbia

Canada Post, V4B 1C0, 531-4544.

R.C.M. Police, 15322 Buena Vista Avenue, V4B 1Y6.

**WHITEWOOD** Saskatchewan

Canada Post, S0G 5C0, 735-2311.

**WHITNEY** Ontario

Canada Post, K0J 2M0, 637-2951.

**WHYCOCOMAGH** Nova Scotia

Canada Post, B0E 3M0, 756-2335.

**WIARTON** Ontario  
Canada Post, N0H 2T0, 534-0392.  
Transport, Coast Guard, Telecommunications and Electronics, 534-0290.

**WICKHAM** Quebec  
Canada Post, Principale, J0C 1S0, 398-7310.

**WICKLOW** New Brunswick

**WICKSTEED** Ontario

**WILCOX** Saskatchewan  
Canada Post, S0G 5E0, 732-2023.

**WILDWOOD** Alberta  
Canada Post, T0E 2M0.

**WILKIE** Saskatchewan  
Canada Post, S0K 4W0, 843-2425.

**WILLIAMS LAKE** British Columbia  
Agriculture Canada, Animal Health Directorate, 153 Borland Street, V2G 1R1, 392-4845.  
Canada Post, 48 Second Avenue South, V2G 1H0, 392-7543.  
Environment Canada, Inland Waters Directorate, 392-7033.  
Indian and Inuit Affairs, 153 Borland Street, V2G 1R1, 392-7141.  
R.C.M. Police, 487 Borland Street, V2G 1R9.

**WILLIAMSBURG** Ontario  
Canada Post, K0C 2H0, 535-2411.

**WILLIAMSTOWN** Ontario  
Canada Post, K0C 2J0, 347-2641.

**WILLINGDON** Alberta  
Canada Post T0B 4R0, 367-2548.

**WILLOW BUNCH** Saskatchewan  
Canada Post, S0H 4K0, 473-2344.

**WILMOT Ontario**

**WILSONS BEACH** New Brunswick  
Canada Post, E0G 3L0, 752-2461.

**WINCHESTER Ontario**

Canada Post, K0C 2K0, 774-2702.

**WINDSOR Newfoundland**

Canada Post, A0H 2H0, 489-3526.

**WINDSOR Nova Scotia**

Agriculture Canada, **Animal Health Directorate**, B0N 2T0, 798-8554.  
Canada Post, B0N 2T0, 798-3207.  
Revenue Canada, **Collector of Customs and Excise**, P.O. Box 512, B0N 2T0, 798-2614.  
R.C.M. Police, **P.O. Box 2290**, B0N 2T0.

**WINDSOR Ontario**

Agriculture Canada, **Animal Health Directorate**, 829 Caron Avenue, N9A 5B8, 253-1215.  
Canada Post, 4255 Walker Road, N8W 4W0.  
Central Mortgage and Housing Corporation, 251 Goyeau Street, 253-7427.  
Consumer and Corporate Affairs, 3223-B Sandwich Street, 254-5543.  
Employment and Immigration, **Immigration**, 251 Goyeau Street, N9A 6K1, 254-1101  
Employment and Immigration, 660 Ouellette Avenue, N9A 1C1, 256-3161.  
Patricia Street, N9B 3P4, 253-4232.  
Environment Canada, **Weather Office**, 969-2740.  
Health and Welfare Canada, **Income Security Program**, 880 Ouellette Avenue, 252-3438.  
**Health Protection**, 185 Ouellette Avenue, 252-5765.  
National Revenue, **Taxation**, 185 Ouellette Avenue, N9A 5S8, 252-3611.  
Revenue Canada, **Collector of Customs and Excise**,  
185 Ouellette Street, N9A 4H7, 245-9202, Ex. 254.  
Solicitor General, 660 Ouelette Avenue, N6A 1C1 252-4425.  
Veterans Affairs, 185 Ouellette Avenue, N9A 4H7, 254-6478.

**WINDSOR Quebec**

Canada Post, 61 St-Georges, J1S 1J0, 845-4066.

**WINFIELD Alberta**

Canada Post, T0C 2X0, 682-3956.

**WINFIELD** British Columbia  
Canada Post, V0H 2C0, 766-3105.

**WINGHAM** Ontario  
Canada Post, N0G 2W0, 357-2680.

**WINISK LAKE** Ontario

**WINISK** Ontario

**WINKLER** Manitoba  
Canada Post, R0G 2Y0, 325-7310.  
Revenue Canada, Customs and Excise, R0G 2X0, 373-2342. (Local 204).

**WINNIPEG** Manitoba  
R.C.M. Police, R0C 3G0.

**WINNIPEGOSIS** Manitoba  
Canada Post, R0L 2G0, 656-4365.

**WINONA** Ontario  
Canada Post, L0R 2L0, 643-2184.

**WINTERBURN** Alberta  
Canada Post, T0E 2N0, 484-9452.

**WINTERTON** Newfoundland

**WITCHURCH-STOUFFVILLE** Ontario

**WOBURN** Quebec  
Canada Post, G0Y 1R0.

**WOLFE ISLAND** Ontario  
Canada Post, K0H 2Y0, 358-2422.

**WOLFORD** Ontario

**WOLFVILLE** Nova ScotiaCanada Post, B0P 1X0, **542-3619**.Employment and Immigration, Acadia University, B0P 1X0, **542-2201**. (Local 232).**WOLLASTON** Ontario**WOODBRIIDGE** OntarioCanada Post, L4L 1A0, **851-2525**.**WOODLAWN** OntarioCanada Post, K0A 3M0, **832-2898**.**WOODSTOCK** New BrunswickAgriculture Canada, Animal Health Directorate, P.O. Box **429**, E0J 2B0, **328-2172**.Canada Post, E0J 2B0, **328-3456**.

Employment and Immigration, Immigration, Customs &amp; Immigration Building,

P.O. Box 640, E0J 2B0, **328-2354**R.C.M. Police, Box **1198**, E0J 2B0.Revenue Canada, Collector of Customs and Excise, Woodstock Road, E0L 2B0, **528-9988**. (Local 506).**WOODSTOCK** OntarioAgriculture Canada, Farm Credit Corporation, 69 Light Street, N4S 7Y5, **539-9839**.Canada Post, N4S 1K0, **537-5911**.Employment and Immigration, Immigration, 194 Springbank Avenue, N4S 7R3, **537-6269**

Revenue Canada, Collector of Customs and Excise,

**480 Peel Street**, N4S 5W4, **539-1772**. (Local 519).**WOODVILLE** OntarioCanada Post, K0M 2T0, **439-2294**.**WOOLWICH** Ontario**WORSLEY** AlbertaCanada Post, T0H 3W0, **685-3850**.**WOTTON** QuebecCanada Post, 455 Gosselin Street, J0A 1N0, **828-2466**.

**WYE MARSH** Ontario

**WYNYARD** Saskatchewan

Agriculture Canada, **Farm Credit Corporation**, Central Drug Building,  
P.O. Box 249, S0A 4T0, **554-2344.**

Canada Post, S0A 4T0, **554-3622.**

**WYOMING** Ontario

Agriculture Canada, **Farm Credit Corporation**, 679 Broadway Street, NON 1T0, **845-3221.**  
Canada Post, NON 1T0, **845-3210.**

**YAMACHICHE** Quebec

Canada Post, GOX 3L0, 296-3761.

**YARKER** Ontario**YARMOUTH** Nova Scotia

Canada Post, 15 Willow Street, B5A 1T0, 742-4221.

Central Mortgage and Housing Corporation, 360 Main Street, 742-5455.

Employment and Immigration, Immigration, Bluenose Ferry Terminal, B5A 1K9, 742-3061.

Revenue Canada, Collector of Customs and Excise, 8 Willow Street, B5A 4B4, 742-7131. (Local 902).

R.C.M. Police, P.O. Box 668, B5A 4B6.

Transport, Coast Guard, Telecommunications and Electronics, 742-5260.

**YARMOUTH** Ontario**YARROW** British Columbia

Canada Post, VOX 2A0, 823-6210.

**YELLOW GRASS** Saskatchewan

Canada Post, SOG 5J0, 465-2232.

**YORKTON** Saskatchewan

Agriculture Canada, Animal Health Directorate, 3rd Avenue & Smith Street, S3N 1C0, 783-4645.

Farm Credit Corporation, 506 West Broadway Street, S3N 0P3, 783-9431.

Canada Post, 37 - 3rd Avenue North, S3N 1C0, 783-4612.

Consumer and Corporate Affairs, 520-D Broadway, West, 783-7002.

Indian and Inuit Affairs, 502A Broadway West, S3N 0P3, 783-9761.

Revenue Canada, Collector of Customs and Excise,

Federal Building, S3N 2V5, 783-27 . (Local 366).

R.C.M. Police, P.O. Box 340, S3N 2W2.

**YORK** Ontario**YOUNGS COVE ROAD** New Brunswick

ZENON PARK Saskatchewan  
Canada Post, S0E 1W0, 767-2427.

ZORRA Ontario

ZURICH Ontario  
Canada Post, N0M 2T0, 236-4530.



### PART III

Some useful information

PUBLICATIONS/GOVERNMENT OF CANADA - list of authorized sales agents (listed in alphabetical order  
by province)

ALBERTA

Banff

- Banff Book & Art Den Ltd., 1420-106 Banff Avenue.

Calgary

- The Aviation Store, Building W154, International Airport.
- Carmen Moore Book Orders Ltd., 2nd Floor, 617-10th Ave., S.W.
- Classic Bookshops, Penny Lane, 513-8th Avenue, S.W.
- University of Calgary Bookstore, 2920-24th Avenue, N.W.

Edmonton

- Audrey's Books, 10411 Jasper Avenue.
- Classic Bookshops, 114 Edmonton Centre.
- University of Alberta Bookstore, Students' Union Bldg.

Grande Prairie

- Starship Books Ltd., Town Centre Mall, 9845-99th Avenue.

Jasper

- Jasper Camera & Gifts Ltd., P.O. Box 70.

Lethbridge

- House of Books, 319 Eighth Street S.
- University of Lethbridge Bookstore, 4401 University Dr.

Medicine Hat

- The Bookshop, Arcade Mall, Third Street, S.E.

Red Deer

- Severna Nash Books Ltd., 4926-49th Street.

St. Albert

- St. Albert Bookshelf Ltd., 7 St. Anne Street.

## BRITISH COULUMBIA

## Abbotsford

- The Bookworks, No. 1-2543 Montrose Avenue.

## Burnaby

- Simon Fraser University Bookstore.

## Chilliwack

- O'Brien's Bookshop, 23 Wellington Avenue.

## Cranbrook

- The Book Shoppe, 33-10th Avenue South.

## Duncan

- Volume I Bookstore, 149 Kenneth Street.

## Kamloops

- Quality Books, 297 First Avenue.

## Kelowna

- Mosaic Books, 1420 St. Paul Street.

## Nanaimo

- Bookstore on Bastion St., 31 Bastion Street.

## New Westminster

- The Anvil Bookstore, 706 Sixth Street.

## Penticton

- Okanagan Books, 239 Main Street.

## Powell River

- Windflower Books & Stationery, 4539 Marine Avenue.

## Richmond

- Bomber Joe's Book Store, 4240 Cowley Crescent,  
Vancouver International Airport South.
- Classic Bookshops, Lansdowne Park Shopping Centre.

## Sechelt

- Windflower Books & Stationery, Cowrie Street.

## Vancouver

- Cara Operations Ltd., Western Regional Division,  
Vancouver International Airport.
- Classic Bookshops, Bentall Centre, Tower 3,  
505 Burrard Street.
- Seymour Books Ltd., 1637 Lonsdale Avenue.
- The University of British Columbia Bookstore,  
2075 Wesbrook Place. Publications & Parliamentary  
papers.

## PUBLICATIONS/GOVERNMENT OF CANADA - (Cont'd)

## NORTHWEST TERRITORIES

## Yellowknife

- Norm's Territorial Books & Stationary Ltd., P.O. 1495.

## NOVA SCOTIA

## Bedford

- Sunnyside Bookstore Ltd., Sunnyside Shopping Centre.

## Greenwood

- Mills Bookstores Ltd., Greenwood Shopping Mall.

## Halifax

- The Book Room Ltd., 1664-1666 Granville Street.
- Classic Bookshops, Scotia Square.

## Sackville

- Mills Bookstores Ltd., 70 First Lake Drive.

## Sydney

- C. & G. MacLeod Ltd., 361 Charlotte Street.

## Wolfville

- The Box of Delights Ltd., P.O. Box 899.

## ONTARIO

## Aurora

- Tallyman Books, 22 Yonge Street South.

## Barrie

- Trites Bookstore, Bayfield Mall, 320 Bayfield Street.

## Belleville

- The James Text Ltd., 183-185 Front Street.

## Bracebridge

- Herald Gazette Bookstore, 32 Manitoba Street.

## Brookville

- Upper Valley Bookshop, Thousand Island Mall, 51 Parkdale Avenue.

## Cambridge

- Epic Bookstore No. 2, John Galt Centre.

## Chatham

- Epic Bookstore No. 3, 801 St. Claire Street.

## Cobalt

- Highway Bookshop.

BRITISH COLUMBIA (Cont'd)

- Vernon
- Bookland, 3101-30th Street.
- Victoria
- University of Victoria Bookstore.

MANITOBA

- Brandon
- Black Bond Books, 635 Rosser Avenue.
- St. Boniface
- Librairie Landry, 180 boul. Provencher.
- Winnipeg
- Classic Bookshops, 321 Portage Avenue.
  - University of Manitoba Bookstore, Fort Garry Campus.

NEW BRUNSWICK

- Bathurst
- Book Village du Livre Ltee, 700, av. St-Peter.
- Fredericton
- Queen's Printer, Box 6000, Parliamentary papers only.
  - University Bookstore, University of New Brunswick.
  - Westminster Books Ltd., 449 King Street.
- Moncton
- Bookmark Ltd., 1310 Mountain Road.
- Sackville
- Mount Allison University Bookstore.
- Saint John
- Hertiage Books Ltd., 50 King Street.

NEWFOUNDLAND

- St. John's
- Dicks & Co. Ltd., 247 Water Street.
  - Macy's Book Store, 17 Rowan Street.

## PUBLICATIONS/GOVERNMENT OF CANADA - (Cont'd)

## ONTARIO (Cont'd)

## Cornwall

- Upper Valley Bookshop, Brookdale Shopping Plaza.

## Guelph

- Guelph Campus Co-operative, Campus Bookstore Division, University of Guelph.

## Hamilton

- Book Mart of Hamilton (1978) Ltd., 54 James Street North.
- McMaster University Bookstore.

## Huntsville

- The Bookcase, 93 Main Street East.

## Kapusksasing

- The Book Stop, Model City Mall, 25 Brunetville Road.

## Kenora

- Scott's Books, Kenors Shoppers Mall.

## Kingston

- The Bookshop, Kingston Shopping Centre.
- Queen's University Bookstore.

## Kitchener

- Provident Bookstore, 117 King Street.

## London

- Oxford Canadiana Books, 383 Richmond Street.

## Mississauga

- Insight Books, 2225 Erin Mills Parkway.

## North Bay

- Fosdick's, 150 Main Street West.

## Orillia

- Trites Stationery & Books, 55 Mississauga Street East.

## Oshawa

- Plum Hollow Books, Rossland Square, Rossland Road East.

ONTARIO (Cont'd)

- |                  |  |
|------------------|--|
| Parry Sound      | - The Book Worm Shoppe, 56 James Street.   |
| Pembroke         | - Formac Books & Records, Pembroke Mall.   |
| Perth            | - Valley Bookshop, 61 Gore Street East.  |
| Peterborough     | - Trent University Bookstore, 224 Charlotte Street.  |
| St. Catharines   | - Beattie Stationery, 136 St. Paul Street.   |
| St. Thomas       | - Epic Bookstore, 417 Wellington Street.   |
| Sarnia           | - Epic Bookstore, 1380 London Road.  |
| Sault Ste. Marie | - Pickwick Bookstore, 610 Queen Street East.   |
| Smith's Falls    | - R. & R. Books Ltd., County Fair Mall.  |
| Sudbury          | - Wolfe's Book Store, 133 Durham Street.   |
| Thunder Bay      | - Lakehead University Bookstore, Oliver Road.  |
| Toronto          | - Bob Miller Book Room, 180 Bloor Street West.<br>- Britnell Bookshop, 765 Yonge Street.<br>- Classic Bookshops No. 55, Dundas Square,<br>285 Yonge Street.<br>- E. & T. Books Ltd., 221 Yonge Street, Publication and<br>Parliamentary papers.<br>- Librairie Champlain, 82 Church Street.<br>- SCM Book Room, 333 Bloor Street West.<br>- University of Toronto Bookstore, 63A St. George Street.<br>- University of Toronto Textbook Store, 280 Huron Street. |
| Trenton          | - Darling's Stationery Shop, 24 Dundas Street West.  |
| Waterloo         | - University of Waterloo Bookstore.  |

## PUBLICATIONS/GOVERNMENT OF CANADA - (Cont'd)

## QUEBEC

- |               |  |
|---------------|--|
| Amos          | - Librairie Querbes, 241 est, 1ère avenue.                                   |
| Charlesbourg  | - Librairie Garneau Ltée, 333 ouest, 55ième rue.                             |
| Chicoutimi    | - Librairie Régionale Inc., 461 est, rue Racine.                             |
| Dolbeau       | - Librairie Centrale Ltée, 1245, boul. Walberg.                              |
| Drummondville | - Librairie du Centre Catholique Inc., 254, rue Brock.                       |
| Hauterive     | - Librairie Manicouagan Inc., 836, rue de Puyjalon.                          |
| Hull          | - Librairie Cartier Migneault, 157, rue Principale.                          |
|               | - Librairie Cartier Migneault, Place du Centre, Place du Portage, Phase III. |
|               | - Librairie du Portage, Place du Portage, Phase III.                         |
|               | - Librairie Moderne, 400, boul. Taché.                                       |
| Joliette      | - Librairie René Martin Inc., 598, rue St-Viateur.                           |
| Jonquière     | - Librairie Générale Ltée, 163, rue St-Dominique.                            |
| Lennoxville   | - Bishop's University Bookstore.   |

QUEBEC (Cont'd)

Montréal

- Caron Librairie-Bookseller, 251 est, rue Ste. Catherine.
- Centre de Documentation de l'Environnement, de l'Aménagement et de l'Urbanisme, 2135, rue Drummond.
- Classic Bookshops, 1430 ouest, rue Ste-Catherine.
- Concordia University Bookstore, 7141 Sherbrooke Street, West.
- Concordia University Bookstore, 1455 de Maisonneuve, West.
- Editions France-Québec Inc., 3550 est, rue Rachel.
- Institut de Recherches Psychologiques Inc., 34 ouest, rue Fleury.
- Librairie Dussault Ltée, 8955, boul. St-Laurent.
- Librairie Leméac Inc., 371 ouest, av. Laurier.
- Librairie L'Hippocampe Ltée, 4743, rue St-Denis.
- Librairie Renaud-Bray Enr., 5219, Côte des Neiges.
- McGill University Bookstore, 1001 ouest, rue Sherbrooke.
- Renouf Publishing Co. Ltd., 2182 ouest, rue Ste-Catherine.
- Wilson-Lafleur Ltée. 39 ouest, rue Notre-Dame, Parliamentary papers only.

Québec

- Librairie Garneau Ltée, 47, rue Buade.

Rimouski

- Librairie Comptoirs Horizon Inc., 41 ouest, rue de l'Evêché.

Rivière-du-Loup

- Le Centre du Livre, 298, boul. Thériault.

Roberval

- Librairie Leclerc Ltée, 707, boul. St.-Joseph.

Rouyn

- Le Service Scolaire, 150 est, rue Perreault.

Ste-Foy

- Librairie Laliberté Inc., Centre d'achats Innovation, 2360, chemin Ste-Foy.

St-Hyacinthe

- Librairie Comptoir du Livre, 548, rue Mondor.

## PUBLICATIONS/GOVERNMENT OF CANADA - (Cont'd)

## QUEBEC (Cont'd)

- |                |  |
|----------------|--|
| Saint-Lambert  | - Editions le Fureteur Inc., 460, av. Victoria.                                  |
| Sept-Iles      | - Librairie Côte-Nord Enr., Edifice Place de Ville, Suite 220, 770, boul. Laure. |
| Sherbrooke     | - Librairie de la Cité Universitaire, Pavillon des sciences humaines.            |
|                | - Librairie Dussault Ltée, Carrefour de l'Estrie, 3050, boul. Portland.          |
| Sillery        | - Librairie Vaugois, 1300, rue Maguire.  |
| Trois-Rivières | - Clément Morin & Fils Ltée, 4125, boul. des Forges.                             |
|                | - Librairie Dussault Ltée, 3474, boul. Royal.                                    |
|                | - Librairie Poirier Inc., 1545, rue Royale.                                      |
| Val d'Or       | - Librairie Régionale Leméac Enr., 769, 3ième avenue.                            |
| Valleyfield    | - Librairie Boyer Ltée, 10, rue Nicholson.                                       |
| Victoriaville  | - Librairie Beaux Livres Inc., Carrefour des Bois-France, 559 est, boul. Jutras. |
| Moose Jaw      | - Prairie West Books, Town 'n Country Mall.                                      |
| Regina         | - Canada Drug & Book Co. Ltd., 1861 Scarth Street.                               |
|                | - University of Regina Bookstore.  |
| Saskatoon      | - Saskatoon News Agency, 148 Second Avenue, North.                               |
|                | - University of Saskatchewan Bookstore, Marquis Hall.                            |
| Yorkton        | - Accent on Books, Broadway Park Plaza, 470B West Broadway.                      |

## SASKATCHEWAN

YUKON TERRITORY

Whitehorse                      - Mac's Fireweed Books & Gifts, 203 Main Street.



**GOVERNMENT OF CANADA INFORMATION/PUBLIC AFFAIRS SERVICES - HEAD OFFICE ADDRESSES**

Information Division, Agriculture Canada, OTTAWA, Ontario. K1A 0C7

Information Services, Canada Council, OTTAWA, Ontario. K1P 5V8

Information Services, Canada Employment and Immigration Commission, OTTAWA, Ontario. K1A 0J9

Publicity/Promotion, Canadian Government Office of Tourism, OTTAWA, Ontario. K1A 0H6

Canadian Government Expositions Centre, OTTAWA, Ontario. K1A 0T1

Information Division, Canadian International Development Agency, OTTAWA, Ontario. K1A 0G4

Information Services, Canadian Radio-television and Telecommunications Commission,  
OTTAWA, Ontario. K1A 0N2

Information Services, Canadian Transport Commission, OTTAWA, Ontario. K1A 0N9

Distribution, Canadian Wildlife Service, Fisheries and Oceans, OTTAWA, Ontario. K1A 0E7

Information Services, Central Mortgage and Housing Corporation, OTTAWA, Ontario. K1A 0P7

Information Services, Department of Communications, OTTAWA, Ontario. K1A 0C8

Information and Public Relations, Department of Consumer and Corporate Affairs,  
OTTAWA, Ontario. K1A 0C9

**GOVERNMENT OF CANADA INFORMATION/PUBLIC AFFAIRS SERVICES - HEAD OFFICE ADDRESSES (Cont'd)**

Public Relations Division, Economic Council of Canada, VANIER, Ontario. K1P 5V6

Information, **Department of Energy, Mines and Resources**, OTTAWA, Ontario. K1A 0H4

Information Services Directorate, **Environment Canada**, OTTAWA, Ontario. K1A 0H3

Public Relations Division, **Department of External Affairs**, OTTAWA, Ontario. K1A 0G2

Information Division, **Department of Finance**, OTTAWA, Ontario. K1A 0G5

Public Information Branch, **Department of Indian Affairs and Northern Development**,  
OTTAWA, Ontario. K1A 0H4

Office of Information and Public Relations, **Department of Industry, Trade and Commerce**,  
OTTAWA, Ontario. K1A 0H5

Information Services, **Department of Justice**, OTTAWA, Ontario. K1A 0H8

Public Relations Branch, **Labour Canada**, OTTAWA, Ontario. K1A 0J2

Information Directorate, **Metric Commission**, OTTAWA, Ontario. K1A 0H5

Public Relations Division, **National Arts Centre**, OTTAWA, Ontario. K1P 5W1

Information Division, **National Capital Commission**, OTTAWA, Ontario. K1N 8K5

**GOVERNMENT OF CANADA INFORMATION/PUBLIC AFFAIRS SERVICES - HEAD OFFICE ADDRESSES(Cont'd)**

General Information Services, Department of National Defence, OTTAWA, Ontario. K1A 0K2

Information and Promotion, National Film Board, P.O. Box 6100, Station A, MONTREAL, Quebec.

Public Relations and Information Services, **National Gallery of Canada,**  
OTTAWA, Ontario. K1A 0M8

Information Directorate, Department of National Health and Welfare, OTTAWA, Ontario. K1A 0K9

Public Relations Office, National Library of Canada, OTTAWA, Ontario. K1A 0N4

Public Relations Officer, National Museums of Canada, OTTAWA, Ontario. K1A 0M8

Communications Division, National Museum of Man, OTTAWA, Ontario. K1A 0M8

Information Office, National Museum of Natural Sciences, OTTAWA, Ontario. K1A 0M8

Public Relations Office, National Museum of Science and Technology, OTTAWA, Ontario.

Public Information Branch, National Research Council, OTTAWA, Ontario. K1A 0R6

Public Affairs Branch, Post Office Department, OTTAWA, Ontario. K1A 0B1

Information Services, Privy Council Office, OTTAWA, Ontario. K1A 0A3

**GOVERNMENT OF CANADA INFORMATION/PUBLIC AFFAIRS SERVICES - HEAD OFFICE ADDRESSES(Cont'd)**

Information Services, **Public Archives of Canada**, OTTAWA, Ontario. K1A 0N3

Public Relations Division, **Public Service Commission**, OTTAWA, Ontario. K1A 0M7

Public Relations and Information Services, **Public Works Canada**, OTTAWA, Ontario. K1A 0M2

Information Branch, **Department of Regional Economic Expansion**, OTTAWA, Ontario. K1A 0M4

Public Relations and Information Services, **Revenue-Canada - Customs and Excise**,  
OTTAWA, Ontario. K1A 0L5

Information Services Branch, **Revenue Canada - Taxation**, OTTAWA, Ontario. K1A 0L8

Liaison Officer, **Royal Canadian Mounted Police**, OTTAWA, Ontario. K1A 0R2

Information Officer, **Science Council of Canada**, OTTAWA, Ontario. K1P 5P4

Communications Division, **Ministry of State for Science and Technology**,  
OTTAWA, Ontario. K1A 1A1

Information Services, **Department of the Secretary of State**, OTTAWA, Ontario. K1A 0M5

Communications Division, **Ministry of Solicitor General**, OTTAWA, Ontario. K1A 0P8

Information Division, **Statistics Canada**, OTTAWA, Ontario. K1A 0T6

Communications and Public Relations, **Department of Supply and Services,**  
HULL, Quebec. K1A 0S5

Public Affairs, **Ministry of Transport,** OTTAWA, Ontario. K1A 0N5

Communications Division, **Treasury Board Secretariat,** OTTAWA, Ontario. K1A 0R5

Public Relations, **Department of Veterans Affairs,** OTTAWA, Ontario. K1A 0P4



SOME PROGRAMS AND SERVICES

expanded descriptions

## ARCHIVES/FEDERAL (Archives fédérales)

As a research institution the Public Archives of Canada is responsible for acquiring important records of any kind, nature or description concerning the different aspects of Canadian life and the country's development. The Public Archives also provides the services and facilities needed to make these records accessible to the public.

Federal government records are initially sent to regional centres across Canada as soon as the various departments decide the records are dormant. They are kept for some time at these centres (which are part of the Public Archives) before a selection is made. Rejected material is disposed of and records of historical interest are transferred to the Archives Branch, the permanent repository for a wide range of public and private records. Here their preservation under controlled atmospheric conditions is ensured and restoration and reproduction are carried out if necessary in order to give better service to the public.

Archivists and technicians are available to assist the public during normal office hours and the main building is open twenty-four hours a day to researchers who have obtained a pass and have reserved the records they wish to consult.

The services offered by the Archives Branch, however, extend beyond consultation of records on the premises to include reproduction at very economical rates. In this way even the researcher who cannot come to Ottawa in person is able to take advantage of the many historical records conserved at the Public Archives of Canada. Members of the public may obtain a quantity of fascinating historical information and even reproductions of original material (manuscripts, photographs, recordings and so on) by telephoning or writing the Public Archives, 395 Wellington street, Ottawa.

## AUDITS (Vérificateur général)

The office of the Auditor General is responsible for examining the accounts of Canada including those relating to the Consolidated Revenue Fund and public property. He annually reports the results of his examinations to the House of Commons. He may however make a special report to the House of Commons on any matter of pressing importance or urgency that, in his opinion, should not be deferred until the presentation of his annual report.

The Auditor General is required to conduct such examinations and inquiries as he considers necessary to enable him to fulfill his two-fold statutory reporting responsibilities. Firstly he is required to express an opinion on the financial statements which are required by section 55 of the Financial Administration Act to be included in the Public Accounts. Secondly he is required to call attention to anything that he considers to be of significance or of a nature that should be brought to the attention of the House of Commons. Such instances may include cases where he has observed that money has been expended without due regard to economy or efficiency, or satisfactory procedures have not been established to measure and report the effectiveness of programs where such procedures could appropriately and reasonably be implemented.

The Auditor General is entitled to free access of information that relates to the fulfilment of his responsibilities and he is also entitled to require and receive from members of the public service of Canada such information, reports and explanations as he deems necessary for that purpose. He also audits the accounts of various Crown corporations and other organizations.

## BANKRUPTCY/ADMINISTRATION OF ACT (Administration de la loi)

The Bankruptcy Branch of Consumer and Corporate Affairs Canada is generally responsible for the administration of the Bankruptcy Act. In addition, the Superintendent of Bankruptcy is responsible for the licensing and supervision of 462 individual and 32 corporate trustees in the private sector.

In the course of executing the mandate of the Superintendent of Bankruptcy to promote confidence in the credit system by protecting the rights and interests of both debtors and creditors, officials of the Bankruptcy Branch make inquiries into complaints and allegations that offences or irregularities were committed by bankrupts, creditors and trustees. Where there appears to be sufficient evidence that an offence has been committed the evidence is brought to the attention of the appropriate deputy-attorney general for further action.

Private sector trustees will administer all consumer bankruptcies regardless of the availability of funds in the estate to pay for their fees.

## CADET SERVICES (Cadets)

The aim of the Canadian Cadet Movement (Department of National Defence) is to develop in youth the attributes of good citizenship and leadership, to promote physical fitness and to stimulate interest in the sea, land and air elements of the Canadian Armed Forces.

Cadet corps are sponsored by local boards of education (school corps) or by units of the Canadian Armed Forces, service clubs or similar organizations in cities and towns across the country.

Training is conducted in progressive phases each year in such subjects as first aid, drill, fundamental training, map and compass using, weapon handling, fieldcraft, leadership, adventure training, public speaking, sailing, gliding and photography. This training enhances the opportunities for travel throughout the year in many Cadet Exchange Programs as well as attendance at Summer Cadet Camps across Canada.

The following general information is applicable to anyone wishing to join the Cadets: be 13 but not have reached 19th birthday; good character, interested in the program and be prepared to attend parades regularly; produce evidence of medical fitness; uniforms are loaned to cadets by the Canadian Forces; parades are normally one night a week and the cadet training should enhance school studies; Cadets only receive pay when attending full-time summer courses. Valuable educational benefits, trips to camp and training courses are provided; promising young cadets are given command positions and encouraged to develop qualities of leadership; Cadets are instructed by ex-servicemen, school teachers, former cadets and other persons willing to devote time and are interested in youth welfare; senior Cadets who are properly qualified can obtain worthwhile summer employment - a chance to "earn while you learn" Cadets make absolutely no commitment regarding future military training. However, those who do join the service, start out with a big advantage over other applicants; and the main purpose of Cadet training is to produce better Canadian citizens - the kind who understands the responsibilities of citizenship and are prepared to accept them should the need arise.

Information is available through all local Cadet Corps or Squadrons. NDHQ contact is Directorate of Cadets, Ottawa/Hull 593-5313.

## CANADIAN ARMED FORCES/CAREERS (Carrières militaires/Reserves)

The Canadian Armed Forces Reserves (Department of National Defence) support the regular force in meeting Canada's defence commitments. They provide individual or groups of individuals in units to work closely with the Regular Force in: safeguarding Canadian sovereignty and independence, (including surveillance and control of Canada's territory, airspace and coastal waters); aid to civil power; defence of North America; participation in NATO; and international peacekeeping.

The Primary Reserve has four components: Naval Reserve, Militia, Air Reserve and Communications Reserve. Training opportunities are available in many varied trades in each of the sea, land or air environments. Whatever the trade selected there is ample opportunity for advancement, training and experience through employment with the Regular Force. This training and employment may be aboard ship, overseas or at a location within Canada for two week or longer periods.

All Reservists receive pay dependent upon their trade or job, their rank and the amount of time they can participate. Training is usually conducted at the local armouries or units one night per week and on some weekends for exercises, training cruises or flights.

Enrolment Requirements - To be eligible to enrol in the Canadian Armed Forces Reserves, a man or woman must: meet Canadian citizenship requirements; be of good character; be medically fit; be between the ages of 17 and 35 (parental consent is required if under 18) have a grade eight education or better (high school or better for officer applicants); be able to pass selection tests; and may be married or single.

Information on recruiting is available through all local Reserve Units. NDHQ contact is Capt M.E. Kennedy, DGRC Coord, 593-5631

For further information please contact any local reserve unit or telephone National Defence Headquarters Ottawa (613) 593-5631.

The 1971 Census was the largest Census undertaken to date and resulted in an extensive set of demographic, social and economic statistics on the Canadian population. In 1976, a smaller information base in terms of content was collected.

In 1971 basic data concerning age, sex, relationship to head of household, marital status and mother tongue were obtained from all persons in Canada. Housing information such as structural type, tenure and number of rooms was collected for each dwelling. In addition, a one third sample of the population completed a questionnaire containing questions on demographic characteristics such as religion, ethnic group, education, migration, place of birth, citizenship, war service, language of the home, on economic characteristics such as occupation, industry, income, place of work and housing data relating to such items as the value of homes, rents and household facilities. In 1976 the sample questions were limited to migration, education and labour force data.

The Statistics Canada catalogue describing the content of each publication and ordering process can be obtained free of charge. Generally, distributions of characteristics for Canada, Provinces, Census Divisions (counties), municipalities (5,000 and over), Census Metropolitan Areas and Census Tracts can be obtained in published form.

In addition to the publications, a large number of tables are produced for distribution on microfilm or microfiche and computer tapes. Users can obtain specially cross-tabulated data or selected geographic coverage.

The custom tabulation service from the main data base (both 1971 and 1976) allows users to specify tables for retrieval including user defined geographic areas and combinations of variables. Professional consultative staff are available to assist users in formulating their requests, determining the feasibility of data preparation and to provide time and cost estimates for the proposed work.

## CONSUMER PRICE INDEX (Prix à la consommation/l'indice)

The Consumer Price Index is officially defined as the percentage change through time in the cost of a constant "basket" of goods and services, representing the purchases made by a particular population group in a specified time period. Because the basket contains a set of goods and services of unchanging or comparable quantity and quality for which price changes over time are measurable, changes in its cost are strictly due to price movement. Stated simply, the Consumer Price Index, commonly referred to as the CPI, is a widely accepted yardstick for measuring changes through time in the purchasing power of the consumer dollar, spent for such common purchases as food, shelter, clothing, transportation, etc. Imagine a shopping basket made up of a broad selection of goods and services representative of those being bought by average Canadian families and individuals living in urban centres. The total cost of this fixed basket will vary from one time period to another as changes occur in the prices of its components. To measure these price changes, employees of Statistics Canada regularly go to a large number of retail outlets in various cities across the country and record the actual prices that consumers are being charged for the selection of items in the market basket.

For ease in comparing the cost of the basket of goods and services at different points in time, its cost in a designated base period is assigned a value of 100 (currently 1971-100), while its cost at any other time period is expressed as a percentage of that base period cost. For example, because the cost of the CPI basket in July 1978 has risen by 77.7% since the 1971 base year, the index at that date stood at 177.7.

It is important to note that price indexes measure price movements rather than actual price levels. For instance, if the index for milk is 110 at a given point in time when the corresponding index for butter is 105, this does not mean that milk is more expensive than butter. What it means is that the price of milk has increased twice as much as that of butter since the base period.

Although the CPI is often loosely called the "cost of living" index, strictly speaking this is a misnomer. No country has yet been able to produce a truly valid cost of living index, one which would among other things, immediately reflect the various substitutions that consumers tend to make in order to maintain their standard of living in face of changing market conditions. The CPI assumes the purchase, month after month, of a fixed basket of goods and services and measures price changes in that basket alone.

The Chief Electoral Officer is responsible for exercising general direction and supervision over the administrative conduct of elections and enforcing on the part of all election officers fairness, impartiality and compliance with the provisions of the Canada Elections Act.

He also ensures directly or through the Commissioner of Canada Elections, whom he is required to appoint, that all provisions of the Act (including those respecting election expenses) are complied with and enforced. In addition, he provides election officers with sufficient election material and supplies for the efficient conduct of elections, maintains a registry of political parties and registered agents, and receives audited returns from official agents of candidates and the chief agent of each registered party respecting election expenses and contributions.

Following a general election a period of up to twelve months is necessary to compile and prepare reports and to pay accounts. A period of at least twelve months is also necessary to order, receive and distribute the material and supplies required for the conduct of the next general election.

In addition, the Chief Electoral Officer is expected to provide advice and assistance to the House of Commons Standing Committee on Privileges and Elections. This involves research and the drafting of amendments to the Canada Elections Act for consideration by the Committee.

Upon agreement with the Commissioner, the Chief Electoral Officer may conduct elections to the Council of the Northwest Territories that are held every four years.

He is also responsible for the supervision and direction of by-elections called when vacancies occur in the House of Commons.

## ENERGY CONSERVATION (Energie/Economies dans les foyers)

A comprehensive series of programs designed to assist the Canadian public to conserve energy.

Included are programs for industry, commercial buildings, residences, transportation, consumers and the federal government.

Industry is assisted through the national energy program, industrial energy conservation task forces and tax incentives. Advice is offered in the construction of commercial buildings (building design, construction, heating, ventilation, air-conditioning, insulation standards) and an energy audit provided of existing buildings.

Grants have been offered in some areas for improvement of the insulation in some residences, especially those built more than ten years ago. Information is provided on renewable energy, including the use of solar energy for space heating and heating hot water.

Efforts are being made to improve energy conservation transportation through encouragement of the use of more efficient automobiles including diesel and electric cars, economies in government transportation, better use of road transportation and the recommendation of excise taxes for large automobiles.

A program is designed to encourage reduction of energy consumption of products in the home, increase the portion of post-consumer wastes being recycled and generally reduce the energy intensity of consumer lifestyles.

Information on energy conservation and renewable energy can be obtained from: Conservation and Renewable Energy Branch, Department of Energy, Mines and Resources, 580 Booth Street, Ottawa, K1A 0E4. Telephone: (613) 995-1801.

## EXPLOSIVES ACT/ADMINISTRATION (Explosifs/Administration loi)

The Explosives Branch of the Department of Energy, Mines and Resources is responsible for the administration of the Canada Explosives Act and related activities in the explosives field. One of its main responsibilities is control over all Canadian factories that produce commercial blasting explosives, military explosives, blasting accessories, sporting ammunition, fireworks and other pyrotechnics. The Branch is responsible also for the quality and safety of these products. Responsibility also extends to the road transportation of these items and to their storage, sale and importation. Control is exercised by a system of licencing supported by inspections by members of the branch who are located in five regions with offices in Ottawa, Halifax, Quebec, Calgary and Vancouver. All licences and permits are issued by the Ottawa Headquarters office.

Inspectors of Explosives regularly meet with members of industry, federal and provincial government agencies, municipal authorities and other groups to provide assistance and advice in the handling and use of explosives.

The branch has available for distribution safety literature on the storage, handling and transportation of explosives. These publications are available from Explosives Branch, Department of Energy, Mines and Resources, 580 Booth Street, Ottawa, K1A 0E4.

## GEOSCIENCE DOCUMENTS/INDEX (Documentation géologique/Index)

The Canada Centre for Geoscience Data of the Department of Energy, Mines and Resources (EMR) maintains a national bibliographic file of geological, geophysical and geochemical documents concerning the Canadian landmass. The file is accessible from a network of contributing agencies which include the major federal geoscience agencies (Geological Survey of Canada, Earth Physics Branch of EMR and Department of Indian Affairs and Northern Development, most provincial departments of natural resources or equivalents and from other public information centres.

Currently called the Canadian Index to Geoscience Data, but soon to be renamed GEOSCAN, the file contains titles, authors and index terms for about 49 000 documents (September 1978), including reports and maps, unpublished mineral and petroleum assessment reports and university theses. About 70 per cent of the documents referenced are unpublished.

The centre is responsible for maintaining the national file, providing computer and logistical support, managing the flow of information within the network of 11 participating agencies (September 1978), and distributing referral tools to libraries and similar agencies.

Information is available from: Canada Centre for Geoscience Data,  
Department of Energy, Mines and Resources,  
580 Booth Street,  
Ottawa,  
K1A 0E4  
Telephone (613) 992-9550

IMMIGRATION/FAMILY CLASS (Immigrants/Catégorie de la famille)

People wishing to come to Canada as members of the family class must have their applications sponsored by a close relative who is at least 18 years old and currently living in Canada as a permanent resident or citizen.

Those eligible for admission under the family class include the sponsor's: spouse and spouse's unmarried children under 21; unmarried children under 21; parents or grandparents 60 years of age or over (Canadian citizens may sponsor parents of any age) plus any accompanying dependants; parents or grandparents under 60 years of age who are widowed or incapable of working, plus any accompanying dependants; orphaned brothers, sisters, nephews, nieces, or grand-children under 18 and unmarried; fiancé(e) and accompanying unmarried children under 21; and any child under 13 who is an orphan, abandoned child or child placed with a child welfare authority whom the sponsor intends to adopt; or one relative, regardless of age or relationship to the sponsor, and accompanying dependants, if the sponsor has no close relatives living in Canada and cannot otherwise sponsor anyone.

For further information please contact any Canada Immigration Centre (Employment and Immigration).

## LABOUR FORCE STATISTICS (Population active/statistique)

The Labour Force Survey is conducted by Statistics Canada as part of the ongoing program of the Census and Household Surveys Field.

It is a monthly survey based on a scientifically designed sample of about 56,000 households located throughout the ten provinces of Canada. The survey covers the entire working-age population (with the exception of inmates of institutions and residents of Indian Reserves). The information is collected by over 1,000 specially trained interviewers who contact the selected households in person or by phone.

The Labour Force Survey which has been in operation since 1945 is conducted every month with most of the data referring to the week in the month containing the 15th day. The resulting data are published approximately three weeks after this reference week.

The Survey exists to provide all levels of government, the business community, labour organizations, academics, the news media and the general public with extremely up to date and comprehensive information on the functioning of the labour markets in Canada. While the survey is best known for its well publicized employment and unemployment totals the survey also produces data on a multitude of characteristics of persons in and outside of the labour force.

For the entire working age population covered by the survey, the survey collects age, sex, marital status, family relationships, educational attainment and current schooling activities.

For persons in the labour force, either employed or unemployed, the survey identifies industry, occupation, class of worker (i.e., paid worker, self-employed, etc.) hours of work, and duration of the current or last job.

For the employed, the survey measures such characteristics as hours of work, reason for working part-time, time lost from work and the reason for absences from work, extra time worked, the holding of more than one job, and job search activities carried out while also employed.

For the unemployed information is generated on job search activities, activities prior to starting to look for work (i.e., full-time or part-time, permanent or temporary), the duration of unemployment, when they last worked and the reason for leaving the last job.

A mandate of the Department of Communications is the administration of the Radio Act and Radio Regulations.

The Radio Act contains statutory controls exercised by the Government of Canada over the use of radio by providing for the licensing of all classes of radio stations (coast stations, earth stations, land stations, mobile stations, private receiving stations and space stations) and prescribing the certificate qualifications of radio operators. The Act delegates authority to the Governor-in-Council and Minister of Communications to make regulations for the administration and control of the use of radio in Canada and provides penalties for violations of the regulations. Copies of the General Radio Regulations (Parts I and II) may be obtained from Publishing Centre, Supply and Services, Ottawa, Ont. K1A 0S9.

No license will be granted for the installation and operation of a radio station unless the applicant has obtained the approval of the Department of Communications for the radio apparatus including the antenna system to be used. Licenses may be obtained through any Department of Communications district office.

Inquiries regarding the Licensing Program may be directed to any Department of Communications regional or district office.

## MANPOWER TRAINING PROGRAM (Programme de main-d'oeuvre du Canada)

A primary objective of the Canada Manpower Training Program (Employment and Immigration) is to provide workers with the skills needed to get better paying, steadier and more satisfying jobs. It is a flexible program geared to the requirements of individuals and to the occupational demands of the job market. Formal courses of instruction are presented in the classrooms and shops of vocational schools, colleges and similar institutions. Courses offered include occupational skill training, academic upgrading, basic preparation for and adjustment to the world of work, language fluency and the classroom component of apprenticeship training.

The program is open to people who are one year beyond the school-leaving age in their province and have been out of the regular school system for 12 months or more. Also they must not have attended school on a regular basis for at least 12 months (unless they are taking apprentice training).

Courses must not exceed 52 weeks of full-time or 1 820 hours of part-time instruction. However workers may take more than one course if this is necessary to reach their career goals. For example, workers may first have to take basic training for skill development courses so that they can meet the entry requirements for skill training courses.

Detailed information of the program is contained in the Canada Employment Information Sheet, "Canada Manpower Training Program", and the leaflet, "You and the Canada Manpower Training Program".

Under the Combines Investigation Act, Consumer and Corporate Affairs Canada investigates misleading advertising and deceptive marketing practices.

Provisions of the act are aimed at preventing any misrepresentation of goods or services offered in the marketplace. They specify that even if an advertisement is technically accurate the advertiser can be prosecuted if the overall impression of the message is deceptive.

Advertising is constantly monitored to ensure it meets the departments standards. In addition, Consumer and Corporate Affairs Canada has developed a compliance program to give advertisers an opportunity to review their advertising in advance with departmental personnel.

Consumers or businessmen with specific questions about misleading advertising and deceptive marketing practices can direct their inquiries to the Marketing Practices Office of the department in Ottawa/Hull or to any of the district offices of Consumer and Corporate Affairs Canada.

## MERCHANDISING STATISTICS (Marchandises/statistiques)

The Merchandise Trade Program is run by the External Trade Division of Statistics Canada. Its mandate is to publish or make available consistent, integrated and timely estimates of Canada's merchandise imports and exports by partner country and by commodity, so as to meet the essential requirements of the Canadian System of National Accounts, including, in particular, the Balance of Payments Accounts, as well as the essential requirements of users of government and industry.

The import statistics are gathered from an administrative document, known as the B-3, which is used by Canadian importers to declare their importations to Revenue Canada, Customs and Excise. The importer number, the cargo control number, the mode of transport, the port of clearance, the country of export, the country of origin, the tariff item, the commodity code, the quantity, the value for duty and the duty constitute the set of variables available for producing import merchandise trade statistics. In the B-3 entry form, importers are expected to report their commodities in terms of the 7-digit Canadian International Trade Classification (C.I.T.C.) which consists of 15,000 distinct codes. This classification is an expansion of the familiar 5-digit Import Commodity Classification (M.C.C.). In this environment where all coding is done by the importers and brokers, it is expected that the variety of product names associated with the inevitable imperfections of an extended classification probably contribute to a reduction in the over-all quality of the import data.

The export statistics are gathered from another administrative document, known as the B-13, which is used by Canadian exporters to declare their exports to Revenue Canada, Customs and Excise. The mode of transport, the province of lading, the country of export, the commodity code, the quantity and value constitute the set of variables available for producing export merchandise trade statistics. In the B-13 entry form, exporters are expected to describe their commodities which are coded by the External Trade Division's staff to the 5-digit Export Commodity Classification (X.C.C.). The X.C.C. is based on the "Standard Commodity Classification" and contains approximately 1,200 classes.

## MULTILINGUAL BIBLIOSERVICE (Biblioservice/multilingue)

The Multilingual Biblioservice of the National Library of Canada offers, within the framework of the Federal Government's multicultural program, a library service to all ethno-cultural communities in Canada. The service supplements the collections held in public libraries by providing books in languages other than English and French.

The selection of books ranges from fiction, biography, travel, child-care, cooking, gardening and folklore to many beautifully illustrated children's books. The Multilingual Biblioservice presently collects in 25 languages: Arabic, Chinese, Czech, Dutch, Estonian, Finnish, Gaelic, German, Greek, Hindu, Hungarian, Icelandic, Italian, Maltese, Norwegian, Polish, Portuguese, Punjabi, Russian, Slovak, Spanish, Swedish, Ukrainian, Urdu and Welsh.

The books are selected, catalogued, and processed by the service and they are made available to the requesting provincial or regional deposit centres. The centres in turn distribute the books to the public libraries according to the needs of the communities they serve. The individual borrower must go through the public library to borrow the books since the Multilingual Biblioservice lends only to the provincial library centres.

The aim of the service is to help Canada's public libraries serve the readers better and to make it easier for the ethnic population to borrow books of their choice from the public library in their own language. The service is intended to help Canadians of ethnic origin preserve their cultural heritage as well as to encourage children to learn the language of their ancestors. For the non-ethnic reader it is hoped that the service fosters an appreciation of the cultural achievements of the many countries from which Canadian have come.

For further information please contact your public library or: Multilingual Biblioservice, National Library of Canada, 395 Wellington Street, Ottawa, K1A 0N4.

## PATENTS/TECHNICAL ADVISORY SERVICES (Brevets/services de consultation technique)

A patent is a grant from the Canadian government (Consumer and Corporate Affairs Canada) which gives an inventor the sole right to make, use and sell an invention for a period of 17 years. The right conferred by a Canadian patent extends throughout Canada but not to foreign countries. Patent rights for other countries must be applied for separately. Patents are granted for products, compositions, apparatuses and processes that are new, useful and inventive.

A patent is not to be confused with copyrights (for literary, artistic, musical and dramatic works), industrial designs (for shape, pattern or ornamentation of an industrially produced object) or trademarks (words, symbols of slogans or combinations of two or more of these which represent the origins of different goods or services).

Because the preparation and processing of patent applications can be complex the patent office recommends that inventors consult a patent agent trained in this specialized practice and registered to appear before the patent office. A list of registered patent agents as well as a copy of any Canadian patent may be obtained by writing to the patent office. Further information on patents is available from regional offices of Consumer and Corporate Affairs Canada.

POLICE SERVICES (Police fédérale/G.R.C.)

As the federal police force the Royal Canadian Mounted Police is responsible for the prevention and detection of offences committed against federal statutes, maintenance of Canada's internal security and the provision of investigative and protective services to federal departments and agencies.

Police services are provided under contract by the RCMP to eight provinces (Ontario and Quebec excluded), the two territories and 177 municipalities. Under these contracts the RCMP objectives are to enforce law, prevent and investigate crime and apprehend offenders.

RCMP detachments provide policing services and traffic law enforcement in rural areas, towns, villages and hamlets with a population of less than 1 500 (or less than 5 000 in British Columbia). The Territorial Policing Agreement is in effect in the Northwest Territories and Yukon. Larger municipalities within these contract provinces and territories may enter into separate agreements to have the RCMP act as their municipal police force.

The RCMP provides police services to other Canadian police forces through its crime detection laboratories, identification services, Canadian police information services, registry records and Canadian police colleges.

## REFERENCE SERVICE/LIBRARIES (Bibliographie/services consultatifs)

The Reference and Bibliography Section of the National Library of Canada provides a general orientation, in either official language, to its collections and services. The reference librarians in the reference room on the second floor are prepared to assist researchers with bibliographic and subject requests as well as to give instruction in the use of the card catalogues. They will also refer researchers to more appropriate sources if necessary. Specialized information services are available in rare books, Canadian music, Canadian and foreign government documents and Canadian children's literature. Moreover, reference librarians will answer requests from researchers and other libraries made by telephone, telex or mail.

The reference collection, which exceeds 26 000 volumes, is strong in bibliographic sources: published library catalogues, subject bibliographies, national bibliographies and abstracting and indexing publications. Canadian biographical reference works are supplemented by a vertical file collection of material on Canadian authors.

The general collections of the National Library include: Canadian publications received on legal deposit; a growing international collection of books in the social sciences and humanities; a collection of post-graduate theses completed at Canadian universities available on microfilm; newspapers; periodicals; official publications both Canadian and foreign. The general collections together with the special collections and services provide a rich resource particularly for the researcher in the field of Canadian studies.

For further information please contact: Reference and Bibliography Section, National Library of Canada, 395 Wellington Street, Ottawa, K1A 0N4. Telephone (613) 995-9481.

## REFERENCE SERVICES (Recherches ordinolingues/sciences sociales)

The National Library of Canada provides a computerized literature search service for educators, psychologists, economists, lawyers, sociologists, historians, linguists, librarians and others working in the fields of the social and behavioral sciences or the humanities.

Through the Computer-Based Reference Service the researcher has access to information on a topic as well as information about publications which may be of interest. Access is now available to over 200 data bases (automated indexes) in the social sciences and humanities.

There are several search services available from the Computer-Based Reference Service. Clients may subscribe to a current awareness service and regularly receive printouts which will alert them to new literature in their fields of interest. In addition, on-line retrospective search services are available in which search specialists assist subscribers to engage in direct dialogue with the computer.

The National Library holds many of the publications cited in the printouts. Moreover, the Library's union catalogues of books and serials service, together with Canada's nation-wide interlibrary loan network, ensure speedy access anywhere in Canada to material cited in the printouts.

The Computer-Based Reference Service gives demonstrations to managerial staff and patrons of other libraries. Furthermore monthly educational seminars are held in English and French to explain the services and facilitate their use by present and future clients.

For further information please contact: Computer-Based Reference Service, National Library of Canada, 395 Wellington Street, Ottawa, K1A 0N4. Telephone (613) 992-0474.

## SELECTION CRITERIA/IMMIGRATION (Sélection des immigrants)

Immigrants are selected under three admissible classes - the family class, refugees, and independent and other applicants who apply on their initiative with or without the assistance of relatives in Canada.

All applicants are selected according to universal standards designed to determine their ability to adjust to Canadian life and settle successfully. Except for refugees, retirees and members of the family class, applicants are assessed against a detailed point system based on education, vocational training, experience, prospects for employment, a pre-arranged job, destination in Canada, age, knowledge of the English and French languages, personal suitability and the presence of relatives in Canada.

Medical and background checks are also made to determine whether there are legal or health barriers that would prevent applicants from being admitted to Canada as permanent residents.

Although immigration policy is a federal responsibility in Canada, immigration programs are carried out in co-operation with provincial governments. Selection may be therefore affected by immigration priorities in the province in which the immigrant intends to settle.

Further information is available in booklets entitled "Immigrating to Canada - Initial Information for Applicants" and "New Directions - A Look at Canada's new Immigration Act and Regulations", which may be ordered from the Public Affairs Branch, Employment and Immigration, Ottawa K1A 0J9; or from any district office.

During the past few years tremendous advances have been made in the field of radio and television communications. Communications by radio and television from points on and beyond the earth have now become commonplace. In recent years the growth of two-way radio permitting personal communications from motor vehicles and homes has been explosive.

These advances in communication technology are not without any problems. The radio frequency spectrum is becoming crowded and interference problems, due to lack of compatibility between the different radio systems, are becoming widespread. This is evidenced by thousands of complaints of interference to home electronic entertainment equipment (television, stereo, electronic organ, telephone, tape recorder) received by the Department of Communications each year.

Most interference problems can be traced to one or more of the following factors: characteristics, condition or environment of the receiving system; characteristics of radio frequency generating devices and practices of radio transmitter operators. The control of some of these factors is within the jurisdiction of the department. For example, the department has technical standards for radio transmitting devices such as General Radio Service transmitters. The department also has regulations concerning the way in which radio transmitters are operated. The control of other factors such as the quality of television signals is not within the jurisdiction of the department.

In order to help the public identify and resolve interference problems the department has established guidelines covered in a publication entitled How to Identify and Resolve Radio-TV Interference Problems. If the recommendations outlined in the guidelines have been followed and the problem is still not satisfactorily solved, one of the departments district offices may be contacted for assistance.

## WEIGHTS AND MEASURES/INSPECTION/TESTING (Poids et mesures/vérification)

Under the Weights and Measures Act, the Electrical Inspection Act and the Gas Inspection Act, Consumer and Corporate Affairs Canada inspects, tests and approves all classes of measuring devices intended for use in trade.

Weights and measures inspectors continually inspect measuring devices throughout the producer-distributor-retailer chain to make sure they are properly maintained. Anyone found giving inaccurate measure may be subject to prosecution.

Electricity and gas inspectors use statistical methods to check the accuracy of the various types of meters now in use. They conduct inspections at commercial and industrial sites to ensure that metering devices are installed correctly and functioning properly. These inspection procedures are designed to prevent inflated energy costs from being passed on to consumers at the retail level. Inspectors also investigate consumer complaints about utilities and can be contacted about unresolved or recurring problems.

WHAT TO DO IF YOU CAN'T FIND THE INFORMATION YOU NEED

# WHAT TO DO IF YOU CAN'T FIND THE INFORMATION YOU NEED

1. Search carefully for the program or service description in the Key Word Index (page 3).
2. If you have no success, think over your question once again. Try to find different keywords which may help you locate the information you need. Look for these in the Key Word Index.
3. It is often useful to think of similar keywords. For example, if you have not found the information you need under AUTOMOBILE, try MOTOR VEHICLE. If you have found no listing under CANNED FOODS and you need information about inspection of food processing establishments, try FOOD PROCESSING.
4. Once you have found the correct entry, use the information it contains to help you ask the right questions. For example, if it says "provides information to the aviation community", you will find it useful to state that you yourself are a pilot and a member of a flying club when asking if you are eligible for services provided under that program. A telephone number may be listed, especially if the only source of information is an office in Ottawa/Hull.
5. If an office outside Ottawa/Hull is listed, turn to the directory in Part 2 (page 405). READ THE INSTRUCTIONS CAREFULLY.
6. If you cannot find the correct office in your town, turn to the list of regional offices at the beginning of Part 2 (page 406) and find the department's name; listed below will be the addresses, telephone numbers and names of the department's regional offices.
7. Call or write the regional office nearest you. The question to ask is, "I live in (town). Can you tell me where the nearest office of the (department, branch) is located?"
8. You will be given the name of the town. Now you can look for the address and telephone number of the office under that town in Part 2 (page 417) and call or write for the information you need.
9. If this doesn't work, call the nearest federal government operator and ask for assistance (see section below entitled: GOVERNMENT TELEPHONE SERVICE--FINDING CORRECT TELEPHONE NUMBERS)
10. As a last resort, write the Task Force on Service to the Public, Ottawa, Ont. KIA 0R5 or phone them at (613) 593-6342.

GOVERNMENT OF CANADA TELEPHONE SERVICE -- Finding correct telephone numbers:

Telephone service for Government of Canada offices is provided by the Government Telecommunications Agency (GTA), Communications Canada. If you cannot locate the correct office, call the GTA operator located in each of the following cities. These numbers are not toll-free, with the exception of the special number for the province of Manitoba. Most operators also have federal regional telephone directories which list all offices in each city, as well as offices in the surrounding districts.

CHARLOTTETOWN, P.E.I. - there is no government operator. Please call 1-902-555-1212

EDMONTON, Alta.- (403) 425-5151 ; Mon. to Fri. 8 a.m. to 5 p.m.

FREDERICTON, N.B. - (506) 452-3777 ; 24-hour service, 7 days-a-week.

HALIFAX, N.S. - (902) 426-3511 ; Mon. to Fri. 8 a.m. to 5 p.m.

MONTREAL, Que. - (514) 283-5454 ; Mon. to Fri. 8 a.m. to 5 p.m. ; after hours & weekends 842-4101

OTTAWA, Ont. - (613) 996-8211 ; 24-hour service, 7 days-a-week.

QUEBEC CITY, Que. - (418) 694-3456 ; Mon. to Fri. 8 a.m. to 5 p.m.

REGINA, Sask. - (306) 569-5454 ; Mon. to Fri. 8 a.m. to 4:30 p.m.

ST JOHN'S, Nfld. - (709) 737-5454 ; Mon. to Fri. 8 a.m. to 5 p.m.

TORONTO, Ont.- (416) 362-6211 ; Mon. to Fri. 8 a.m. to 5 p.m. ; after hours & weekends 923-1224

VANCOUVER, B.C. - (403) 666-3311 ; Mon. to Fri. 8 a.m. to 5 p.m.

VICTORIA, B.C. - (403) 388-3211 ; Mon. to Fri. 8 a.m. to 5 p.m.

WINNIPEG, Man. - (204) 957-8920 ; Mon. to Fri. 8 a.m. to 5 p.m.

(for the PROVINCE OF MANITOBA, outside Winnipeg - 1-800-929-8920 TOLL-FREE)









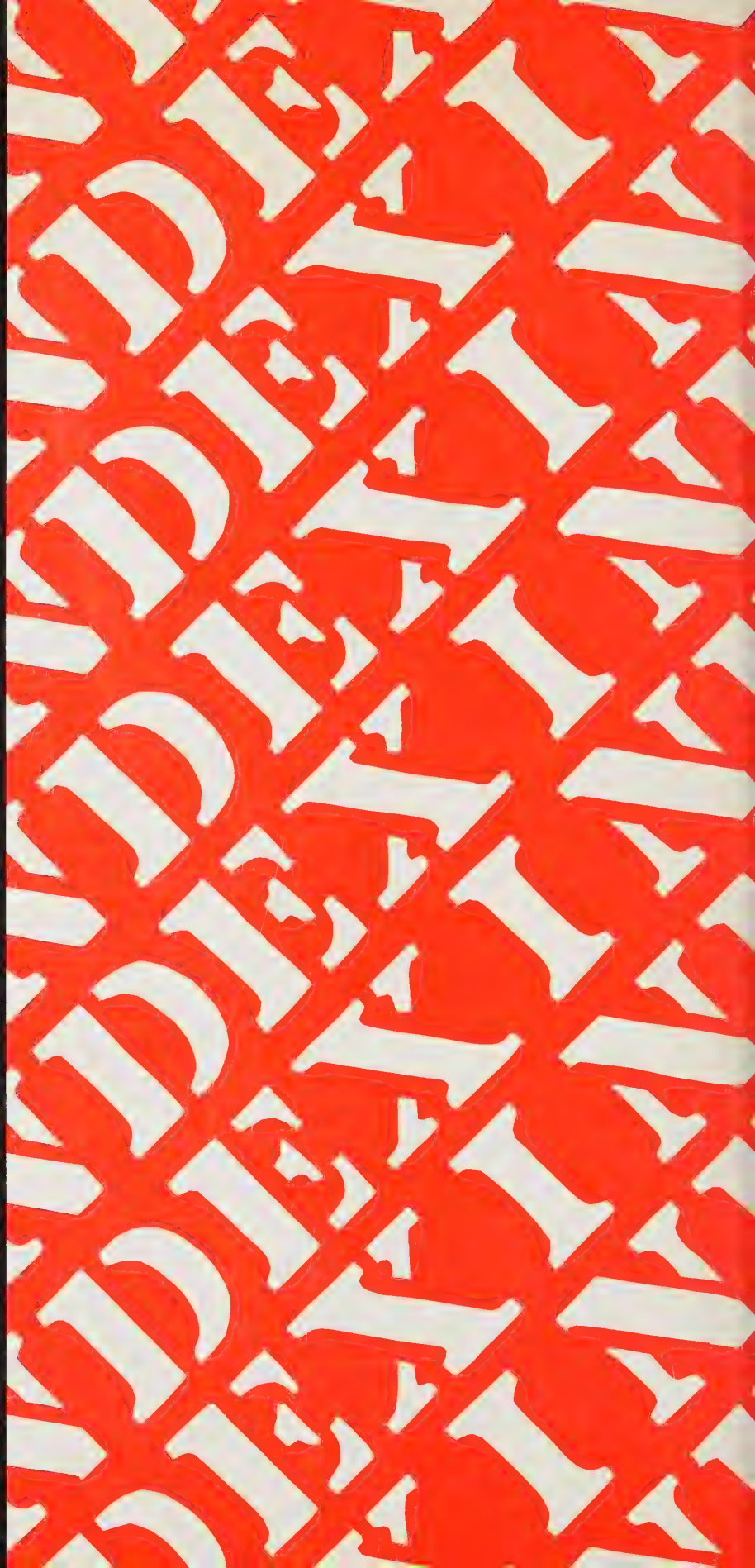








# Government of Canada programs and services









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